

THROU

ASS. REC. BY:

REF:

CS/AIG19016764/UV83.

N2

Special Instruction:

Surveyor: Marcus

ASSIGNMENT (Office)

Minim

From (Person): Hor YinRui

of

AIG

Date/Time: 23/9/2019.

Estimated Cost:

Bill to:

OD / TP / WS / TP RES / OD RES / EVA / INV / MV / CS

To Inspect Vehicle No: FBF24290

Insured: SJV5111X

at Workshop m/s Euro Success

Tel: 98289277

of 1 Kaki Bukit Ave 6 #02-03.

Policy No:

Claim No: 2782263967SG003.

Sum Insured:

Excess:

Make of Veh:

D.O.A. 9/9/2019

(Client's Record)

24/9/2019

CA / REV / REP. / REV 24 HRS

H.O.D. Endorsement:

Date/Time: 23/9

Person Contacted: Ah Huat

Vehicle: IN OUT

Date/Time	Action/Instruction	Estimate	(✓)
	FBF24290 - X		
	SJV5111X - X		

ASS. REC. BY **Marcus**

REF:

AIG

ASSIGNMENT

From

Date: **24/9**

Estimated Cost:

OD ☒ TP / WS / TP RES / OD RES / EVA / INV / MV

To Inspect Vehicle No: **FBF2429D**

at Workshop m/s **Euro Success**

of **1 Kaki Bukit Ave 6 #02-03**

Insured:

Policy No.

Claims No.

Sum Insured:

Excess:

(Client's Record)

Make of Veh:

(Policy Condition)

Remark: The veh had commenced its repair at the time of inspection.

N/S	O/S

Bal. or Market Value:

\$3200 **\$8500**

IDAC Accident Rpt:

Consistent?: Yes or No

GIA / PR Seen:

Consistent?: Yes or No

Est. Repairs:

4 days Res.: Yes or No

Lum Sum:

20 % 3 Val.: Yes or No

CA / REV / REP. / 24 HRS

LTA 388

Vehicle: IN / OUT

Date:

Person Contacted:

LTD 3836

Veh No:

FBF2429D

Yr Regn:

4 11

Type: M.Car / M.Cycle / Bus / Van / Lorry / Taxi / Prime Mover /

Truck / Trailer or

Make:

Suzuki, DRZ

c.c

398

Colour:

Black

A/C:

Insured / Std / NI / NA

Sp. Reading

T/Radio:

Insured / Std / NI / NA

Eng/No:

JS1B8111300100964

C/No:

Gen. Cond: **Good** Fair / Poor / Burnt

Steering: **Good** Jammed / Leaked / Burnt or

Brake: **Good** Jammed / Leaked / Burnt or

Modi: **Nil** S/Rim / STD A/Rim or

Tyre Size:

F: **120/70ZR17**

R: **150/60ZR17**

BS / DUN / EXNOVA / GY / FS / LIZA / MIC / OHTSU / PIR / SUMI /

TOYO / YOKO or

Front

Rear

R/Bal.

6

mm

R/Bal.

6

mm

L/Bal.

mm

L/Bal.

mm

D.O.A.

9/9/19

D.O.I.

24/9/19

Survey held at

Des. of Damages: Frt / Rear / O/S / N/S / U/C / Rooftop or

Lt, n/s Body

The U/C / Chassis frame / Body Structure affected due to collision.

Date / Time

Action / Instruction

Ltd 388 31-10-2019

8/10/19

L/S \$3000 conf. with AH Insur. (Red 7130, 7190)

RECEIVED 09 OCT 2019

Date/Time, File Pass to?

☐

: Preli. Report

1)

☐

: Final Report

Date/Time, File Return to?

9/10 - typist

Days Of Repair:

4

Resurvey No. of Trip:

1

Add Fee:

☐

: Site Insp (\$

☐

: Interview (\$

☐

: Tech. Insp (\$

☐

: Westland (\$

Survey Fee:

Transportation:

S + PS \$

Photos

Other:

TOTAL

250

11

261

Report Format:

merimen

Lump Sum / L.S. (\$

L/S \$3000

PRE-REPAIR INSPECTION REQUEST – FBF2429D vs SJV5111X (OI) on D.O.A.: 09/09/2019

From: Hor, Yinrul
To: 'assignments@lkkauto.com', Admin A (admin-a@lkkauto.com)
Cc: Fong, Andy-SY; Chin, Lee-Ying; Abu Kassim, Noor Mariesa; Azlan, Syazairdina; Chan, Yoke Shi; Lim, Sheng Yang; Mithoosingh, Aashweenjeetkaur; Parthiban, Theerthan; Subramaniam, Divi
Sent: 9/23/2019 3:45:32 PM
Attachments: Euro Success - Pre-Repair Notice AIG FBF2429D.PDF; Euro Success - Pre-Repair Notice AIG FBF2429D.pdf

Hi,

Please refer to the enclosed request from **CrossBorders LLC**.

Claim no : 2782263967SG003
Case Owner : Loh Chee Heng

If you have any queries/concerns, please let us know.
Kindly assist to assign Marcus Chua as Single Joint Expert as requested.

Thanks & Regards,

Hor Yin Rul (Viviane)
AIG
FNOL Adjuster I
Singapore FNOL | Claims Operations – Auto

Tel: 8001206556 | Ext: 1002208
Yinrul.Hor@aig.com | www.aig.sg

From: Pam Cheong [mailto:pam@crossbordersllc.com]
Sent: Monday, September 23, 2019 3:05 PM
To: Hor, Yinrul; Corene Chong; Tang Hui Ting; Celeste Ng
Cc: Fong, Andy-SY; Chin, Lee-Ying; Abu Kassim, Noor Mariesa; Azlan, Syazairdina; Chan, Yoke Shi; Lim, Sheng Yang; Mithoosingh, Aashweenjeetkaur; Parthiban, Theerthan; Subramaniam, Divyashni
Subject: [EXTERNAL] RE: PRE-REPAIR INSPECTION - ACCIDENT INVOLVING OUR INSURED VEHICLE SJV5111X AND FBF2429D ON 09/09/2019

This message is from an external sender; be cautious with links and attachments.

Your attention is drawn to the CONFIDENTIALITY NOTICE below.

WITHOUT PREJUDICE

Dear Sirs

1. We refer to your email dated 23.9.2019.
2. We are instructed that our client has confirmed Marcus Chua from LKK Auto Consultants Pte Ltd as a single joint expert.
3. Please be informed that the said vehicle can be inspected at:

Venue:	Euro Success Serv Pte Ltd
Address:	1 Kaki Bukit Avenue 6 #02-03 Autobay @ Kaki Bukit Singapore 417883
Contact:	Ah Huat @ 6742 6231 / 9828 9277

4. Please liaise with the above workshop.

Thank You.

Regards
Pam
TEL: 6438 1323 ext 2020

CrossBorders LLC
133 New Bridge Road
#23-03/04/05 Chinatown Point
Singapore 059413
Tel: (65) 6438 1323
Fax: (65) 6438 2313

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From: Hor, Yinrul <Yinrul.Hor@aig.com>
Sent: Monday, 23 September 2019 1:55 pm
To: corene@crossbordersllc.com; huiying@crossbordersllc.com; pam@crossbordersllc.com; celeste@crossbordersllc.com
Cc: Fong, Andy-SY <Andy-SY.Fong@aig.com>; Chin, Lee-Ying <Lee-Ying.Chin@aig.com>; Abu Kassim, Noor Mariesa <NoorMariesa.AbuKassim@aig.com>; Azlan, Syazairdina <Syazairdina.Azlan@aig.com>; Chan, Yoke Shi <yokeshi.chan@aig.com>; Lim, Sheng Yang <ShengYang.Lim@aig.com>; Mithoosingh, Aashweenjeetkaur

<Aashweenjeetkaur.Mithoosingh@aig.com>; Parthiban, Theerthan <Theerthan.Parthiban@aig.com>; Subramaniam, Divyashni <Divyashni.Subramaniam@aig.com>
Subject: PRE-REPAIR INSPECTION - ACCIDENT INVOLVING OUR INSURED VEHICLE SJV5111X AND FBF2429D ON 09/09/2019

This is a secure, encrypted message. To read it, open the attachment.

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นี่คือการรักษาความปลอดภัยข้อความที่เข้ารหัสลับ เพื่ออ่านมันให้
เปิดไฟล์ที่แนบมา

이것은 안전하고 암호화된 메시지입니다. 그것을 읽으려면 첨부
파일을 엽니다.

Ini adalah pesan, aman terenkripsi. Untuk membacanya,
membuka attachment.

[Click here](#) by 2019-09-30 13:54 +08 to read your message.
After that, open the attachment.

[More Info](#)

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From: YinRui.Hor@aig.com
To: corene@crossbordersllc.com , huijing@crossbordersllc.com , pam@crossbordersllc.com , celeste@crossbordersllc.com
Cc: Andy-SY.Fong@aig.com , Lee-Ying.Chin@aig.com , NoorMariessa.AbuKassim@aig.com , Syazairdina.Azian@aig.com , yokeshi.chan@aig.com , ShengYang.Lim@aig.com , Aashweenjeetkaur.Mithoosingh@aig.com , Theerthan.Parthiban@aig.com , Divyashni.Subramaniam@aig.com
Subject: aigencrypt PRE-REPAIR INSPECTION - ACCIDENT INVOLVING OUR INSURED VEHICLE SJV5111X AND FBF2429D ON 09/09/2019
Date: Mon, 23 Sep 2019 05:54:38 +0000
[Without Prejudice](#)

Your Reference : AJ.tk.SH (EURO) (FBF2429D)
Our Reference : 2782263967SG003

Dear Sir/Madam,

We refer to your Notice of Accident of even date.

We intend to conduct a pre-repair survey of the damage to your client's/your customer's vehicle jointly with your client/your motor workshop. We propose to use one of the motor surveyors named in the attached list to conduct the joint pre-repair survey as a single joint expert:

Name of Surveyor	Company Name
AIG In House Surveyor	AIG Asia Pacific Insurance Pte Ltd
Lawrence Ng Chun Kee	Priority Services
Jeffrey Ong Leng Kiat	Priority Services
Jimmy Lee	Priority Services
EC Looi	Automobile Inspection Services Pte Ltd
Pang Kiah Keen (Frankie)	Formteam Adjusters Pte Ltd
Ng You Han	Formteam Adjusters Pte Ltd
Soon HanXin (Gary)	Formteam Adjusters Pte Ltd
Chow Bo Xiong	Formteam Adjusters Pte Ltd
Chua Soo Teck (Benjamin)	Formteam Adjusters Pte Ltd
Kalvin Ang	LKK Auto Consultants Pte Ltd
Xing Guo Qiang	LKK Auto Consultants Pte Ltd
Marcus Chua	LKK Auto Consultants Pte Ltd
Mohamad Taufikh	LKK Auto Consultants Pte Ltd
Adrian Ling	LKK Auto Consultants Pte Ltd
Mohammed Rasul	LKK Auto Consultants Pte Ltd
Kenneth Kong	LKK Auto Consultants Pte Ltd

Please let us know within two (2) working days whether you agree to the appointment of any of these motor surveyors as a single joint expert. You may select one or more of the listed motor surveyors. We will bear the cost of the pre-repair survey carried out by the single joint expert.

Thanks & Regards,

Hor Yin Rui (Viviane)
AIG

From: Pam Cheong [mailto:pam@crossbordersllc.com]

Sent: Friday, September 20, 2019 4:55 PM

To: AIG SGP, Claims-Survey

Cc: Celeste Ng; Corene Chong; Tang Hui Ting

Subject: [EXTERNAL] Re: Our client's vehicle no. FBF 2429D (Euro); Your insured's vehicle no. SJV 5111X - PRI

This message is from an external sender; be cautious with links and attachments.

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WITHOUT PREJUDICE

Dear Sir/ Madam,

1. Please find attached our PRI notice dated 20 September 2019 for your kind attention.

2. Please reply email to corene@crossbordersllc.com & huiting@crossbordersllc.com & pam@crossbordersllc.com & celeste@crossbordersllc.com

Thank You.

With regards,

Pam

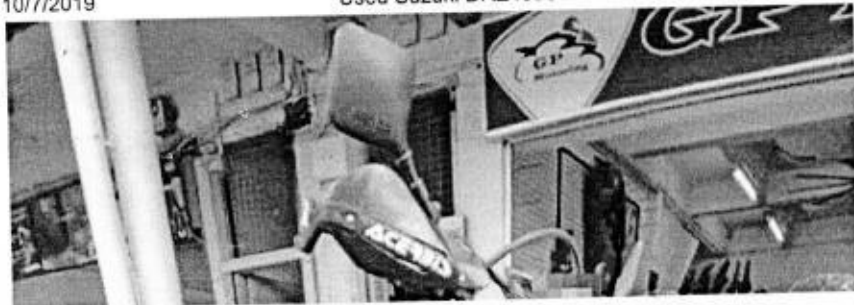
TEL: 6438 1323 ext 2020

CrossBorders LLC
133 New Bridge Road
#23-03/04/05 Chinatown Point
Singapore 059413
Tel: (65) 6438 1323
Fax: (65) 6438 2313

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Suzuki DRZ400SM

Listing Type	Paid Ad
Brand	Suzuki (/listing/usedbike/brand/suzuki/)
Model	Suzuki DRZ400SM (/listing/usedbike/model/suzuki-drz400sm/)
Engine Capacity	398cc
Classification	Class 2A (/listing/usedbike/model/motorcycle-for-sale/class/class-2a/)
Registration Date	27/06/2007
COE Expiry Date	26/06/2027 (7 years 8 months left)
Mileage	-
No. of owners	-
Type of Vehicle	Super Motards (/listing/usedbike/model/motorcycle-for-sale/super-motards/)

Price: SGD\$7800

DETAILS

Loan Available. 0% Interest Credit Card Installment Plans Available. Low Down Payment, Low Interest & The Highest Trade In. Contact Us Now.

> Back to OneMotoring

Enquire PARF/COE Rebate for Registered Vehicle

Vehicle Owner Particulars

Owner ID Type: Singapore NRIC
Owner ID: 691G

Vehicle Details

Vehicle No.: FBF2429D
Vehicle to be Exported: No
Intended Deregistration Date: 01 Nov 2019
Vehicle Make: SUZUKI
Vehicle Model: DRZ400SML0
Primary Colour: Black
Manufacturing Year: 2010
Engine No.: K419187710
Chassis No.: JS1B8111300100964
Maximum Power Output: -
Open Market Value: \$8,050.00
Original Registration Date: 07 Apr 2011
First Registration Date: 07 Apr 2011
Transfer Count: 2
Actual ARF Paid: \$1,208.00

Intended PARF Rebate Details

PARF Eligibility: No
PARF Eligibility Expiry Date: -
PARF Rebate Amount: \$0.00

Intended COE Rebate Details

COE Expiry Date: 31 Oct 2029
COE Category: D - Motorcycle
COE Period(Years): 10
PQP Paid: \$3,838.00
COE Rebate Amount: \$3,836.00
Total Rebate Amount: \$3,836.00

The information contained herein is correct as at 07 Oct 2019

OK

> Back to OneMotoring

Enquire PARF/COE Rebate for Registered Vehicle

Vehicle Owner Particulars

Owner ID Type:	Singapore NRIC
Owner ID:	691G

Vehicle Details

Vehicle No.:	FBF2429D
Vehicle to be Exported:	No
Intended Deregistration Date:	24 Sep 2019
Vehicle Make:	SUZUKI
Vehicle Model:	DRZ400SML0
Primary Colour:	Black
Manufacturing Year:	2010
Engine No.:	K419187710
Chassis No.:	JS1B8111300100964
Maximum Power Output:	-
Open Market Value:	\$8,050.00
Original Registration Date:	07 Apr 2011
First Registration Date:	07 Apr 2011
Transfer Count:	2
Actual ARF Paid:	\$1,208.00

Intended PARF Rebate Details

PARF Eligibility:	No
PARF Eligibility Expiry Date:	-
PARF Rebate Amount:	\$0.00

Intended COE Rebate Details

COE Expiry Date:	06 Apr 2021
COE Category:	D - Motorcycle
COE Period(Years):	10
QP Paid:	\$2,534.00
COE Rebate Amount:	\$389.00
Total Rebate Amount:	\$389.00

The information contained herein is correct as at 24 Sep 2019

OK

EURO SUCCESS SERV PTE. LTD
Blk 1 Kaki Bukit 6, #02-03 Singapore 417883

TEL: 67426231 FAX: 67411019 H/P: 98289277 (AH HUAT)

Vehicle No: FBF2429D

Model: SUZUKI DRZ400SML0-398CC

Not Authorized
Halt
24/9/19
2/5 3000
to the Attorney
Hdy.

QTY	List Items	Price \$
1	HANDLE BAR	sent 225.00
1	HANDLE GRIP	grab 30.00
1	MIRROR	11 60.00 X
1	HANDLE GUARD	cut 180.00
1	CLUTCH LEVER	cm 55.00
1	SIGNAL LAMP	11 55.00 X
1	NUMPER PLATE	ut 20.00 105.00
1	HEADLAMP COVER	scr 85.00
1	FRONT FORK WITH outer tube assy 115 1950	cut/page 3860.00
1	FRONT FENDER	scr 185.00
1	IU UNIT	scr 185.00 X
1	FRONT RIM	3rd 320.00
1	FORK COVER	grab 110.00
1	FRONT DISC	scr 280.00 X
1	FRONT RIM BALANCER	scr 55.00
1	TANK COVER	scr 145.00
1	SIDE COVER	11 185.00 X
1	REAR RIM BALANCER	11 55.00 X
1	SIDE STAND	1 90.00 X
1	GEAR PENAL pedal	scr 62.00 X
1	FRONT FOOT REST	cut 95.00
1	REAR FOOT REST	cut 65.00
1	REAR BOX	nt 280.00 X
TOTAL		\$6,682.00

Labour Charges

Transportation charges
To respray painting and ETC
To check front and rear electrical wiring
To remove,refix and realign front fork
To straighten,repair and realign chassis frame member
Panel beating,cut,weld remove and replace above parts

100.00 35
1300.00 300
11 150.00 X
11 350.00 X
11 650.00 X
1500.00 300

\$4,050.00

ESTIMATE PARTS AND LABOUR GRAND TOTAL

\$10,732.00

ERP Auto Consultants hence notify
the following:
• To repair, replace and/or spray painting
• To repair, replace and/or spray painting
• Third party survey is on a "Without Prejudice" basis
• No illegal modification(s) is allowed
• Supplementary item(s) must be resurveyed and
is subject to final approval from Insurance Company

Acknowledged by Repairer

Signature:

Date:

LKK Auto Consultants Pte Ltd (Co.Reg.No:199607198R)

51 Ubi Ave 1 #01-25, Paya Ubi Industrial Park

Singapore 408933

Tel: 6256-3561 Fax: 6844-8805 Email: sur@lkkauto.com;assignments@lkkauto.com

VEHICLE DAMAGE INSPECTION REPORT

Our File No: CS/AIG19016764/UVF3N2

Date: 09/10/2019

REFERENCE

Handling Insurer: AIG Asia Pacific Insurance Pte. Ltd. Policy No:
 Claimant Vehicle No: FBF2429D Insured Vehicle No: SJV5111X
 Date of Loss: 09/09/2019 Nature of Claim: TP Claim No: 2782263967SG

DESCRIPTION & IDENTIFICATION OF VEHICLE

Reg No: FBF2429D Engine No: K419187710
 Make & Model: SUZUKI DRZ400SML0, 398cc Chassis No: JS1B8111300100964
 Reg. Date: 07/04/2011 (Man. Year: 2010) Odometer: 0 km
 Colour: Black
 Engine Capacity: 398 cc
 Market Value/New Car Price: N/A
 Sum Insured (\$\$): Market Value/New Car Price

CONDITION OF VEHICLE AT THE TIME OF SURVEY

General Condition: Steering (Serviceable): Yes Footbrake (Serviceable): Yes
 Handbrake (Serviceable): Yes Engine Modification: No Pre-accident Condition:

CONDITION OF TYRES

Front Tyre Size: 120/70ZR17 Rear Tyre Size: 150/60ZR17
 Front Left Side: Michelin 6 mm Rear Left Side: Michelin 6 mm
 Front Right Side: 0 mm Rear Right Side: 0 mm

The above values represent the remaining tyre treads depth

COST OF CLAIMS

	Repairer's	Adjuster's	Difference	Diff %
Parts	6,682.00	3,160.00	3,522.00	52.71
Miscellaneous Items	0.00	0.00	0.00	
Labour	4,050.00	635.00	3,415.00	84.32
Paintwork Labour	0.00	0.00	0.00	
Towing	0.00	0.00	0.00	
Calculated Gross Total (\$\$)	10,732.00	3,795.00	6,937.00	64.64
Approved Total (Overridden) (\$\$)		3,000.00		
Nett Amount (\$\$)	10,732.00	3,000.00	7,732.00	72.05

INSPECTION

Date of Assignment: 23/09/2019
 Date Inspected: 24/09/2019 Inspected At: Euro Success Services Pte Ltd (HQ)
 1 KAKI BUKIT AVENUE 6 #02-03
 AUTOBAY
 Singapore 417883

Estimated Period of Repair: 4.0 days

Adjuster: MARCUS CHUA

Manager: VERON CHEN

NOTE: This report represents our findings at the time and place of inspection stated herein. Such inspection has been carried out to the best of our knowledge and ability but any other liability under any other circumstances is hereby expressly excluded.

REPAIR DETAILS

Recommended Parts

No.	Qty	Part No.	Particulars	Condition	Repairer's	Amount
1	1		*HANDLE BAR	Bent	225.00 F	*225.00 FL
2	1		*HANDLE GRIP	Grazed	30.00 F	*30.00 FL
3	1		*MIRROR	Not Necessary	60.00 F	*- FL
4	1		*HANDLE GUARD	Cut	180.00 F	*180.00 FL
5	1		*CLUTCH LEVER	Cracked	55.00 F	*55.00 FL
6	1		*SIGNAL LAMP	Not Necessary	55.00 F	*- FL
7	1		*HEADLAMP COVER	Scratched	85.00 F	*85.00 FL
8	1		*FRONT FORK WITH OUTER TUBE ASSY N/S	Cut/Damaged	3,860.00 F	*1,950.00 FL
9	1		*FRONT FENDER	Scratched	185.00 F	*185.00 FL
10	1		*IU UNIT	Serviceable	185.00 F	*- FL
11	1		*FRONT RIM	Bent	320.00 F	*320.00 FL
12	1		*FORK COVER	Grazed	110.00 F	*110.00 FL
13	1		*FRONT DISC	Serviceable	280.00 F	*- FL
14	1		*FRONT RIM BALANCER	Scratched	55.00 F	*55.00 FL
15	1		*TANK COVER	Scratched	145.00 F	*145.00 FL
16	1		*SIDE COVER	Not Necessary	185.00 F	*- FL
17	1		*REAR RIM BALANCER	Not Necessary	55.00 F	*- FL
18	1		*SIDE STAND	Repair	90.00 F	*- FL
19	1		*GEAR PEDAL	Serviceable	62.00 F	*- FL
20	1		*FRONT FOOT REST	Cut	95.00 F	*95.00 FL
21	1		*REAR FOOT REST	Cut	65.00 F	*65.00 FL
22	1		*REAR BOX	Not fitted	280.00 F	*- FL
23	1		*NUMBER PLATE	Necessary	20.00 FS	*10.00 FS

F=Franchise part. S=SpcNett. L=ListItemDisc.

Sub Total (\$\$)	6,682.00	3,510.00
- List Item Discount on L Items 0.00/10.00% (\$\$)	0.00	350.00
Total Parts (\$\$)	6,682.00	3,160.00

Report was unsubmitted during this print-out.

Recommended Miscellaneous Items

There are no new miscellaneous items selected.

Recommended Labour

No	Particulars	Lab.Type	Repairer's	Amount
Labour Items				
1	TRANSPORTATION CHARGES	New	100.00	35.00
2	TO RESPRAY PAINTING AND ETC	New	1,300.00	300.00
3	TO CHECK FRONT AND REAR ELECTRICAL WIRING	New	150.00	0.00
4	TO REMOVE,REFIX AND REALIGN FRONT FORK	New	350.00	0.00
5	TO STRAIGHTEN,REPAIR AND REALIGN CHASSIS FRAME MEMBER	New	650.00	0.00
6	PANEL BEATING,CUT,WELD REMOVE AND REPLACE ABOVE PARTS	New	1,500.00	300.00
Gross Labour Cost (\$\$)			4,050.00	635.00

Report was unsubmitted during this print-out.

< END OF ESTIMATES >