

15/5/2019

INS. CASE OWNER:

CC 4 / III 1901

6740, K/pb352

LKK:

IDAC:

Surveyor:

Kalin

DOI:

ASSIGNMENT

25/9/19

Date / Time:

22/11/19

Registered in Merimen:

22/9/19

Pre-assign / CCU / FTE



Insured Vehicle No.:

SH 8744S

Name of Insured:

CTPL

Insured Tel No.:

HP:

Excess Sec II :SS

D.O.A:

17/11/19

Is driver the owner?

( YES / NO )

Nature of Accident:

If NO, Driver Name / Age:

TEO YONG

FIAT HENRY

Driver Tel No.:

(V/L: YES / NO)

Claim No.:

Policy No.:

Make / Model:

Place of Accident:

MLO MDOIT

MYUNDAI

AIRPORT BOULEVARD 2ND T4

OI GIA REPORT: YES / NO : TP GIA REPORT: YES / NO

Insured Liability:

%

Final ? Yes / No

SBS 6486X

INSRS:  
WSP:  
Tel:  
Liability:  
RMKS:

Lexbuild

INSRS:  
WSP:  
Tel:  
Liability:  
RMKS:INSRS:  
WSP:  
Tel:  
Liability:  
RMKS:INSRS:  
WSP:  
Tel:  
Liability:  
RMKS:

Date/ Time	STAGE	DATE / PIC
12/11/19	Non-Reporting ltr (1st):	
	Non-Reporting ltr (2nd):	
	Non-Reporting ltr (Final):	
	Notification ltr (if non-pickup):	
	Call OI:	
	After call ltr to OI:	
	Documentation Check List:	Handler Typist
18/11/19	Notification ltr (if non-pickup)	
	After call ltr to OI:	
	Authorisation To Act:	
	Release Voucher:	
	Final Repair Bill:	
	Car Rental Invoice:	
	Towing Invoice:	
	LTA / GIA:	
	Medical Bill:	
	PIR:	
	Mandate/Reject Instruction:	
	LOD:	
	Payment Breakdown Form:	
	Post-Repair Photos:	
	Others:	

PRELIMINARY ADVICE Date/Time:

Sent By:

FINALIZATION

Date/Time:

Confirm with:

Confirm by:

Repair Cost:

SS

days) Reduction:

%

Email ☐ Call ☐

FINAL SETTLEMENT

Date/Time:

Confirm with:

Email ☒ Call ☐

Final Liability:

%

(Agreed / Assessed) BOLA S/N No.:

If NO or B 28, Ass. Lia:

Repair Cost:

SS

2675.00

Loss of Rental (LOR):

SS

days)

Loss of Use (LOU):

SS

550.00 (5245 x 2 days)

Loss of Income (LOI):

SS

(\$ x days)

LOR only ☐ LOU only ☒

SS

7.45

LOR + LOU ☐ LOR + LO ☐

(Tick only one)

GIA/LTA Search

SS

Medical:

SS

Disbursement:

SS

(e.g. Tow/ Independent)

Legal Cost

SS

Total:

SS

3222.45

Global Sum SS: 3200.00

FINAL PAYMENT

Date/Time:

Confirm with:

Email ☐ Call ☐

Payee 1:

SS

3200.00

Name 1:

Lexbuild International Pte Ltd

Payee 2: (Strike if N.A.)

SS

Name 2:

Payee 3: (Strike if N.A.)

SS

Name 3:

1) Claim status: Normal/Reject/Private Settle

2) Report Format:

3) Survey fee:

\$ 350.00

COPY SENT

GIA

ASSIGNMENT

From:

Date:

25/9/2019

Estimated Cost:

OD / TP / WS / TP RES / OD RES / EVA / INV / MV

To Inspect Vehicle No:

SBS 6485X

at Workshop m/s

Lexbuild

of

2 Loyang Way

9615 8280

Insured:

Policy No.

Claims No.

Sum Insured:

Excess:

(Client's Record)

Make of Veh:

25/9/2019 2pm

(Policy Condition)

Remark: The veh had commenced its repair at the time of inspection.

N/S	O/S

Bal. or Market Value:

IDAC Accident Rpt:

Consistent? : Yes or No

GIA / PR Seen:

Consistent? : Yes or No

Est. Repairs:

2

days

Res.: Yes or No

Lum Sum:

20

%

3 Val.: Yes or No

CA / REV / REP. / 24 HRS

Vehicle: IN / OUT

Date:

Person Contacted:

Veh No:

SBS 6485X

Regn:

4 Sep 2014

Type: M.Car / M.Cycle / Bus / Van / Lorry / Taxi / Prime Mover /

Truck / Trailer or

Make:

Mercedes Benz Citaro

C.C.

637x

Colour:

Green

A/C:

Insured / Std / NI / NA

Sp. Reading

324244

T/Radio: Insured / Std / NI / NA

Eng/No:

C/No:

WE B 62808323/2545X

Gen. Cond: Good / Fair / Poor / Burnt

Steering: Inoper / Jammed / Leaked / Burnt or

Brake: Inoper / Jammed / Leaked / Burnt or

Modi: Nil / S/Rim / STD / Rim or

Tyre Size:

F:

R:

215/70R15

275/70R22.5

BS / DUN / EXNOVA / GY / FS / LIZA / MIC / OHTSU / PIR / SUMI /

TOYO / YOKO or

Conti

Front

Rear

R/Bal.

4

mm

R/Bal.

4.4

mm

L/Bal.

4

mm

L/Bal.

4.4

mm

D.O.A.

17/9/19

D.O.I.

25/9/19

Survey held at

ho-Ahub

Des. of Damages: Frt / Rear / O/S / N/S / U/C / Rooftop or

o/s front

The U/C / Chassis frame / Body Structure affected due to collision.

Date / Time

Action / Instruction

18/10/19

CL 4/5 \$2500/20y.

45

215 \$2500 CL 1628-50/3981

Date/Time, File Pass to?

☐

Prel. Report

1)

☐

Final Report

Date/Time, File Return to?

2)

Days Of Repair:

Resurvey No. of Trip:

Survey Fee:

Transportation:

3 + RS. \$1

Photo

Other:

TOTAL

Report Format:

Lump Sum / LBS: \$

Add Fee:

☐

Site Insp (\$)

☐

Interview (\$)

☐

Tech. Insp (\$)

☐

Week end (\$)

21<sup>st</sup> Sept 2019

Quotation No.: Q19-OPS-1329

India International Insurance  
64 Cecil St.  
Singapore 049711

ComfortDelGro Engineering Pte Ltd  
205 Braddell Rd  
Singapore 579701

Attn: Claims Department

Dear Sir/Mdm

**Estimated Cost of Repair job for SBS6485X Accident on 17/09/2019 @ T4 Way X T4 Link involving SBS6485X & SH8744S**

S/N	Description	Qty.	Unit Price	Total Price
1	Supply OSF corner bumper <i>cr -10%</i>	1 pc	\$ 2,478.50	\$ 2,478.50
2	Supply RHS Indicator lamp <i>sc x</i>	1 pc	\$ 70.00	\$ 70.00
3	Supply skilled labour to remove, replace OSF bumper	1 job	\$ 450.00	<del>\$ 450.00</del> <i>300</i>
4	Supply skilled painter with paint material to Putty, grinding & spraypaint OSF bumper	1 portion	\$ 880.00	<del>\$ 880.00</del> <i>600</i>
5	Supply skilled electrician to replace, check connectivity and functionality of OSF indicator	1 job	\$ 250.00	<del>\$ 250.00</del> <i>50</i>
<b>Total</b>				<b>\$ 4,128.50</b>
<b>7% G.S.T.</b>				<b>\$ 289.00</b>
<b>Grand Total</b>				<b>\$ 4,417.50</b>

**Terms and Conditions:**

Payment Terms : 30 days upon invoice  
Quotation Validity : 30 days  
Lead-Time : 3 working days  
Price quoted subject to 7% GST

Yours faithfully

*[Signature]*



Acknowledged  
Signature:  
Date:

*Ka Wei (L/Ck)  
25/9/19  
2 days  
L/S  
Attn: Repair Lt.*

*L/S \$2500*

Approval by

Shirley Lim

**LexBuild International Pte. Ltd.**  
2 Woodlands Sector 1, #05-12 (Woodlands Spectrum 1), Singapore 738068.  
Tel: (65) 6456 3533, Fax: (65) 6456 3353  
Website: www.LexBuild.com, Email: sales@LexBuild.com



ROC / CR / GST Reg No: 200004370R

**Nivitha (LKK Auto)**

---

**From:** Motor Claim - III <motorclaim@iii.com.sg>  
**Sent:** Monday, 23 September 2019 2:00 PM  
**To:** Shirley Lim; 'sur@lkkauto.com'; Admin-D (LKKAuto)  
**Cc:** LBI Claims; Pooi Chin Han Daniel  
**Subject:** RE: Accident Claims on 17/09/2019 involving SBS6485X & SH8744S  
**Attachments:** SAS SBS6485X.PDF; AC19067 Notice of Accident SBS6485X.PDF; Q19-OPS-1329 Claims III Accident repair SBS6485X.PDF; SBS6485X ATA.PDF

Dear Sir / Mdm,

Please conduct a survey on TP vehicle SBS6485X and let us have your report urgently.

This claim will be handled by Daniel.

\*Kindly upload this survey request email to merimen.

Thank You.

P. Shirley

T: 2.00 PM

V: Out

E: V

Best Regards,  
**Gabriel Wee**



64 Cecil Street; #05 - IOB Building  
Singapore 049711  
Tel: 6347 6100, Ext - 248

---

**From:** Shirley Lim [mailto:shirleylim@lexbuild.com]  
**Sent:** 23 September, 2019 1:29 PM  
**To:** Motor Claim - III <motorclaim@iii.com.sg>  
**Cc:** LBI Claims <claims@lexbuild.com>  
**Subject:** RE: Accident Claims on 17/09/2019 involving SBS6485X & SH8744S

Dear Gabriel,

We will take LKK Auto Consultants Pte Ltd, for your info bus in  
**Loyang Bus Depot**  
**2 Loyang way**  
**Singapore 508776**

Please call me to arrange to call back of bus for survey.

Thank you.

Best Regards,

Shirley Lim

Operation Admin Executive  
Mobile : +65 9615 8280  
Email : [shirleylim@lexbuild.com](mailto:shirleylim@lexbuild.com)

  
**LexBuild**<sup>TM</sup>  
LexBuild International Pte Ltd  
2 Woodlands Sector 1  
#05-12 (Woodlands Spectrum 1)  
Singapore 738068  
Tel : +65 6456 3533  
Fax : +65 6456 3353  
Website : [www.LexBuild.com](http://www.LexBuild.com)  
*a new train of thoughts*



 Save a tree...please don't print this e-mail unless you really need to.

---

**From:** Motor Claim - III [<mailto:motorclaim@iii.com.sg>]  
**Sent:** Monday, 23 September, 2019 12:05 PM  
**To:** Shirley Lim <[shirleylim@lexbuild.com](mailto:shirleylim@lexbuild.com)>  
**Cc:** LBI Claims <[claims@lexbuild.com](mailto:claims@lexbuild.com)>  
**Subject:** RE: Accident Claims on 17/09/2019 involving SBS6485X & SH8744S

Dear Sir / Mdm,

We acknowledge receipt of your email.

We propose using one of the following motor surveyors:

- LKK Auto Consultants Pte Ltd
- Vicom Assessment Centre Pte Ltd

Please notify us within 02 days of receipt of this letter for surveyor agreed on or if you have any objections to the above list.

*Best Regards,*  
**Gabriel Wee**



64 Cecil Street; #05 - IOB Building  
Singapore 049711  
Tel: 6347 6100, Ext - 248

---

**From:** Shirley Lim [<mailto:shirleylim@lexbuild.com>]  
**Sent:** 23 September, 2019 11:52 AM  
**To:** Motor Claim - III <[motorclaim@iii.com.sg](mailto:motorclaim@iii.com.sg)>  
**Cc:** LBI Claims <[claims@lexbuild.com](mailto:claims@lexbuild.com)>  
**Subject:** Accident Claims on 17/09/2019 involving SBS6485X & SH8744S

Good afternoon Sir/Mdm,

Attached please find the documents for the above case, our client is filing for a third party claim against your insurer **SH8744S**

- 1) Accident Report
- 2) Notice of Accident (AC19/067)
- 3) Quotation Q19-OPS-1329
- 4) Authorization to Act

Please contact us to arrange for survey of above mention vehicle

Survey venue:

**Loyang Bus Depot**  
**2 Loyang way**  
**Singapore 508776**

Thank you.

Best Regards,

Shirley Lim  
Operation Admin Executive  
Mobile : +65 9615 8280  
Email : [shirleylim@lexbuild.com](mailto:shirleylim@lexbuild.com)

暢通國際  
  
**LexBuild**<sup>TM</sup>  
LexBuild International Pte Ltd  
2 Woodlands Sector 1  
#05-12 (Woodlands Spectrum 1)  
Singapore 738068  
Tel : +65 6456 3533  
Fax : +65 6456 3353  
Website : [www.LexBuild.com](http://www.LexBuild.com)  
*a new train of thoughts*



 Save a tree...please don't print this e-mail unless you really need to.

Kindly note that by submitting this claim to us, you are deemed to have agreed to us collecting, using, disclosing and processing your personal data, sharing your personal data with our service providers (located both inside and outside Singapore) and/or with other insurers in the general insurance industry, including the General Insurance Association of Singapore. This enables us to ensure proper processing, handling and/or dealing with your claim, which includes investigating the said claim, and complying with applicable laws. If you do not agree to the same, kindly let us know immediately.

**DISCLAIMER:**

This email is intended solely for the person to whom it has been addressed.  
It may contain confidential and/or legally privileged information.  
If you are not the person for whom this e-mail was intended, or if this e-mail has reached you by mistake, please delete it immediately and inform us of the error and also be hereby notified that any use, distribution, transmission, printing, copying or dissemination of this information in any way or in any manner is strictly prohibited and may be unlawful.

Internet communications may not be entirely secure or accurate as information could be intercepted, corrupted, lost, delayed or contain viruses.

Therefore, we do not accept liability for any errors or omissions in the content of this message or any delay in delivery which may arise as a result of Internet transmission or any modification.

Print this email only if it is absolutely necessary and help in preservation of environment.

India International Insurance Pte Ltd.

Registration No. 198703792-K

Kindly note that by submitting this claim to us, you are deemed to have agreed to us collecting, using, disclosing and processing your personal data, sharing your personal data with our service providers (located both inside and outside Singapore) and/or with other insurers in the general insurance industry, including the General Insurance Association of Singapore. This enables us to ensure proper processing, handling and/or dealing with your claim, which includes investigating the said claim, and complying with applicable laws. If you do not agree to the same, kindly let us know immediately.

**DISCLAIMER:**

This email is intended solely for the person to whom it has been addressed.

It may contain confidential and/or legally privileged information.

If you are not the person for whom this e-mail was intended, or if this e-mail has reached you by mistake, please delete it immediately and inform us of the error and also be hereby notified that any use, distribution, transmission, printing, copying or dissemination of this information in any way or in any manner is strictly prohibited and may be unlawful. Internet communications may not be entirely secure or accurate as information could be intercepted, corrupted, lost, delayed or contain viruses.

Therefore, we do not accept liability for any errors or omissions in the content of this message or any delay in delivery which may arise as a result of Internet transmission or any modification.

Print this email only if it is absolutely necessary and help in preservation of environment.

India International Insurance Pte Ltd.

Registration No. 198703792-K



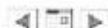
## Claim Audit

AUDIT TRAIL				
No.	On	Audit	Remarks	By
1	23 Sep 2019 15:45	<b>CIm Dtl Modified</b>	Claimant's Name: -> GO AHEAD SINGAPORE PTE LTD, Claimant's ID: -> 201541900C.	[A] Lau Shu Pei
2	23 Sep 2019 15:45	<b>CIm Veh Model Changed</b>	(200513) MERCEDES-BENZ CL500 5.0 (A).	[A] Lau Shu Pei
3	23 Sep 2019 15:45	<b>CIm Created</b>	Reg No: SBS6485X, Acct Date: 2019/09/17, Claim Type: TP, Insurer: India International Insurance Pte Ltd (HQ), TP Insurer: MS First Capital Insurance Ltd (HQ), Workshop: Lex Build International Pte Ltd (HQ)	[A] Lau Shu Pei
4	23 Sep 2019 15:45	<b>Adj Co Assigned</b>	LKK Auto Consultants Pte Ltd (HQ):	[A] Lau Shu Pei
5	23 Sep 2019 15:45	<b>Adj Next Rpt Changed</b>	Next Rpt:Final Rpt.Due Date:2019/10/02	[A] Lau Shu Pei
6	23 Sep 2019 15:45	<b>Adj Mandate Set</b>	Approved:0.00.Reinsp:Adj decides.	[A] Lau Shu Pei
7	23 Sep 2019 15:46	<b>Label Added</b>	(30651):Vehicle Not In,(30653):Direct Settlement.	[A] Lau Shu Pei
8	23 Sep 2019 15:46	<b>Adj Adjuster Assigned</b>	[None] -> CHEN TSUE YEE	[A] Lau Shu Pei
9	25 Sep 2019 15:13	<b>Adj Mandate Request</b>	Cur.Req:0.00:PODS Liability: 100% (BOLA 15)	[A] CHEW HSIAO TONG

Date From



Date To



Audit Type None

Go

### ACTIVITY

No record

### Merimen Billing for this case - Transaction History

Bill Ref No	Bill Date	Bill Type	Acc Type	Acc Name	Co Name (Branch)	Ref 1	Ref 2	Amount
No billing items								



## Claim Audit

AUDIT TRAIL				
No.	On	Audit	Remarks	By
1	23 Sep 2019 15:45	<b>Clim Dtl Modified</b>	Claimant's Name: -> GO AHEAD SINGAPORE PTE LTD. Claimant's ID: -> 201541900 C.	[A] Lau Shu Pei
2	23 Sep 2019 15:45	<b>Clim Veh Model Changed</b>	(200513) MERCEDES-BENZ CL500 5.0 (A).	[A] Lau Shu Pei
3	23 Sep 2019 15:45	<b>Clim Created</b>	Reg No: SBS6485X. Acct Date: 2019/09/17. Claim Type: TP. Insurer: India International Insurance Pte Ltd (HQ). TP Insurer: MS First Capital Insurance Ltd (HQ). Workshop: LexBuild International Pte Ltd (HQ)	[A] Lau Shu Pei
4	23 Sep 2019 15:45	<b>Adj Co Assigned</b>	LKK Auto Consultants Pte Ltd (HQ):	[A] Lau Shu Pei
5	23 Sep 2019 15:45	<b>Adj Next Rpt Changed</b>	Next Rpt:Final Rpt.Due Date:2019/10/02	[A] Lau Shu Pei
6	23 Sep 2019 15:45	<b>Adj Mandate Set</b>	Approved:0.00,Reinsp:Adj decides.	[A] Lau Shu Pei
7	23 Sep 2019 15:46	<b>Label Added</b>	(30651):Vehicle Not In,(30653):Direct Settlement.	[A] Lau Shu Pei
8	23 Sep 2019 15:46	<b>Adj Adjuster Assigned</b>	[None] -> CHEN TSUE YEE	[A] Lau Shu Pei
9	25 Sep 2019 15:13	<b>Adj Mandate Request</b>	Cur.Reg:0.00:PODS Liability: 100% (BOLA 15)	[A] CHEW HSIAO TONG
10	26 Sep 2019 09:54	<b>Adj Next Rpt Changed</b>	Next Rpt:Final Rpt.Due Date:2019/10/02. Mandate Remarks: request video from TP for our review	[1] Sundari Nagarajan
11	26 Sep 2019 09:54	<b>Adj Mandate Set</b>	Maintained:request video from TP for our review	[1] Sundari Nagarajan
12	26 Sep 2019 14:18	<b>Label Removed</b>	(30651):Vehicle Not In.	[A] Lau Shu Pei
13	26 Sep 2019 14:18	<b>Adj Adjuster Assigned</b>	CHEN TSUE YEE -> KALVIN ANG WEI KUN	[A] Lau Shu Pei

Date From



Date To



Audit Type None

Go

### ACTIVITY

No record

### Merimen Billing for this case - Transaction History

Bill Ref No	Bill Date	Bill Type	Acc Type	Acc Name	Co Name (Branch)	Ref 1	Ref 2	Amount
No billing items								

## Hsiao Tong (LKKAUTO)

---

**From:** Pooi Chin Han Daniel <danielpooi@iii.com.sg>  
**Sent:** Tuesday, 15 October 2019 10:52 AM  
**To:** Admin-D (LKKAUTO); 'Shirley Lim'; Motor Claim - III; Hsiao Tong (LKKAUTO)  
**Cc:** Admin A; assignments  
**Subject:** RE: Accident Claims on 17/09/2019 involving SBS6485X & SH8744S  
**Attachments:** III Ref: MCT19090437 RE: Accident Claims on 17/09/2019 involving SBS6485X & SH8744S

Dear Hsiao Tong,

Please refer to the attached email.

*Daniel Pooi*

**Motor Claims & Work Injury Department  
India International Insurance Pte Ltd**

64 Cecil Street #04-02 IOB Building  
Singapore 049711  
Tel: 6347 6100 Ext 202 Fax: 6224 4174

**S&P 'A-' rated Company**



**From:** Admin-D (LKKAUTO) [mailto:admin-d@lkkauto.com]  
**Sent:** Thursday, 26 September, 2019 8:49 AM  
**To:** 'Shirley Lim' <shirleylim@lexbuild.com>; Motor Claim - III <motorclaim@iii.com.sg>; Hsiao Tong (LKKAUTO) <chewht@lkkauto.com>  
**Cc:** Admin A <admin-a@lkkauto.com>; Pooi Chin Han Daniel <danielpooi@iii.com.sg>; assignments <assignments@lkkauto.com>  
**Subject:** RE: Accident Claims on 17/09/2019 involving SBS6485X & SH8744S

Dear Shirley,

Thank you for the email.

Dear Hsiao Tong,

Kindly assist

**FYNA Our Ref : CC4/III19016740/pb3**

Best Regards

**G.NIVITHA**

**LKK Auto Consultants Pte Ltd**

Phone: 6841-1972 | email: [assignments@lkkauto.com](mailto:assignments@lkkauto.com) | fax: 6256-4315

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

**From:** Shirley Lim [mailto:shirleylim@lexbuild.com]  
**Sent:** Wednesday, 25 September 2019 5:13 PM  
**To:** Motor Claim - III <motorclaim@iii.com.sg>; 'sur@lkkauto.com' <sur@lkkauto.com>; Admin-D (LKKAuto) <admin-d@lkkauto.com>  
**Cc:** LBI Claims <claims@lexbuild.com>; Pooi Chin Han Daniel <danielpooi@iii.com.sg>  
**Subject:** RE: Accident Claims on 17/09/2019 involving SBS6485X & SH8744S

Good evening Daniel,

Kindly advise liability.

Thank you.

Best Regards,

Shirley Lim  
Operation Admin Executive  
Mobile : +65 9615 8280  
Email : shirleylim@lexbuild.com

畅通国际  
  
**LexBuild**<sup>TM</sup>  
LexBuild International Pte Ltd  
2 Woodlands Sector 1  
#05-12 (Woodlands Spectrum 1)  
Singapore 738068  
Tel : +65 6456 3533  
Fax : +65 6456 3353  
Website : www.LexBuild.com  
*a new train of thoughts*



 Save a tree...please don't print this e-mail unless you really need to.

**From:** Motor Claim - III [mailto:motorclaim@iii.com.sg]  
**Sent:** Monday, 23 September, 2019 2:00 PM  
**To:** Shirley Lim <shirleylim@lexbuild.com>; 'sur@lkkauto.com' <sur@lkkauto.com>; Admin-D (LKKAuto) <admin-d@lkkauto.com>  
**Cc:** LBI Claims <claims@lexbuild.com>; Pooi Chin Han Daniel <danielpooi@iii.com.sg>  
**Subject:** RE: Accident Claims on 17/09/2019 involving SBS6485X & SH8744S

Dear Sir / Mdm,

Please conduct a survey on TP vehicle SBS6485X and let us have your report urgently.

This claim will be handled by Daniel.

\*Kindly upload this survey request email to merimen.

Thank You.

Best Regards,  
**Gabriel Wee**



64 Cecil Street; #05 - IOB Building  
Singapore 049711  
Tel: 6347 6100, Ext - 248

**From:** Shirley Lim [<mailto:shirleylim@lexbuild.com>]  
**Sent:** 23 September, 2019 1:29 PM  
**To:** Motor Claim - III <[motorclaim@iii.com.sg](mailto:motorclaim@iii.com.sg)>  
**Cc:** LBI Claims <[claims@lexbuild.com](mailto:claims@lexbuild.com)>  
**Subject:** RE: Accident Claims on 17/09/2019 involving SBS6485X & SH8744S

Dear Gabriel,

We will take LKK Auto Consultants Pte Ltd, for your info bus in  
**Loyang Bus Depot**  
**2 Loyang way**  
**Singapore 508776**

Please call me to arrange to call back of bus for survey.

Thank you.

Best Regards,

Shirley Lim  
Operation Admin Executive  
Mobile : +65 9615 8280  
Email : [shirleylim@lexbuild.com](mailto:shirleylim@lexbuild.com)

畅通国际  
**LexBuild**<sup>TM</sup>  
LexBuild International Pte Ltd  
2 Woodlands Sector 1  
#05-12 (Woodlands Spectrum 1)  
Singapore 738068  
Tel : +65 6456 3533  
Fax : +65 6456 3353  
Website : [www.LexBuild.com](http://www.LexBuild.com)  
*a new train of thoughts*



 Save a tree...please don't print this e-mail unless you really need to.

**From:** Motor Claim - III [<mailto:motorclaim@iii.com.sg>]  
**Sent:** Monday, 23 September, 2019 12:05 PM  
**To:** Shirley Lim <[shirleylim@lexbuild.com](mailto:shirleylim@lexbuild.com)>  
**Cc:** LBI Claims <[claims@lexbuild.com](mailto:claims@lexbuild.com)>  
**Subject:** RE: Accident Claims on 17/09/2019 involving SBS6485X & SH8744S

Dear Sir / Mdm,

We acknowledge receipt of your email.

We propose using one of the following motor surveyors:

- LKK Auto Consultants Pte Ltd
- Vicom Assessment Centre Pte Ltd

Please notify us within 02 days of receipt of this letter for surveyor agreed on or if you have any objections to the above list.

*Best Regards,*  
**Gabriel Wee**



64 Cecil Street; #05 - IOB Building  
Singapore 049711  
Tel: 6347 6100, Ext - 248

**From:** Shirley Lim [<mailto:shirleylim@lexbuild.com>]  
**Sent:** 23 September, 2019 11:52 AM  
**To:** Motor Claim - III <[motorclaim@iii.com.sg](mailto:motorclaim@iii.com.sg)>  
**Cc:** LBI Claims <[claims@lexbuild.com](mailto:claims@lexbuild.com)>  
**Subject:** Accident Claims on 17/09/2019 involving SBS6485X & SH8744S

Good afternoon Sir/Mdm,

Attached please find the documents for the above case, our client is filing for a third party claim against your insurer **SH8744S**

- 1) Accident Report
- 2) Notice of Accident (AC19/067)
- 3) Quotation Q19-OPS-1329
- 4) Authorization to Act

Please contact us to arrange for survey of above mention vehicle

Survey venue:  
**Loyang Bus Depot**  
**2 Loyang way**  
**Singapore 508776**

Thank you.

Best Regards,

Shirley Lim  
Operation Admin Executive  
Mobile : +65 9615 8280  
Email : [shirleylim@lexbuild.com](mailto:shirleylim@lexbuild.com)



Save a tree...please don't print this e-mail unless you really need to.

Kindly note that by submitting this claim to us, you are deemed to have agreed to us collecting, using, disclosing and processing your personal data, sharing your personal data with our service providers (located both inside and outside Singapore) and/or with other insurers in the general insurance industry, including the General Insurance Association of Singapore. This enables us to ensure proper processing, handling and/or dealing with your claim, which includes investigating the said claim, and complying with applicable laws. If you do not agree to the same, kindly let us know immediately.

**DISCLAIMER:**

This email is intended solely for the person to whom it has been addressed.

It may contain confidential and/or legally privileged information.

If you are not the person for whom this e-mail was intended, or if this e-mail has reached you by mistake, please delete it immediately and inform us of the error and also be hereby notified that any use, distribution, transmission, printing, copying or dissemination of this information in any way or in any manner is strictly prohibited and may be unlawful. Internet communications may not be entirely secure or accurate as information could be intercepted, corrupted, lost, delayed or contain viruses.

Therefore, we do not accept liability for any errors or omissions in the content of this message or any delay in delivery which may arise as a result of Internet transmission or any modification.

Print this email only if it is absolutely necessary and help in preservation of environment.

India International Insurance Pte Ltd.

Registration No. 198703792-K

Kindly note that by submitting this claim to us, you are deemed to have agreed to us collecting, using, disclosing and processing your personal data, sharing your personal data with our service providers (located both inside and outside Singapore) and/or with other insurers in the general insurance industry, including the General Insurance Association of Singapore. This enables us to ensure proper processing, handling and/or dealing with your claim, which includes investigating the said claim, and complying with applicable laws. If you do not agree to the same, kindly let us know immediately.

**DISCLAIMER:**

This email is intended solely for the person to whom it has been addressed.

It may contain confidential and/or legally privileged information.

If you are not the person for whom this e-mail was intended, or if this e-mail has reached you by mistake, please delete it immediately and inform us of the error and also be hereby notified that any use, distribution, transmission, printing, copying or dissemination of this information in any way or in any manner is strictly prohibited and may be unlawful. Internet communications may not be entirely secure or accurate as information could be

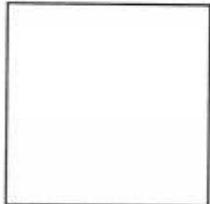
intercepted, corrupted, lost, delayed or contain viruses.

Therefore, we do not accept liability for any errors or omissions in the content of this message or any delay in delivery which may arise as a result of Internet transmission or any modification.

Print this email only if it is absolutely necessary and help in preservation of environment.

India International Insurance Pte Ltd.

Registration No. 198703792-K



This email has been checked for viruses by AVG antivirus software.  
[www.avg.com](http://www.avg.com)

This email is intended solely for the person to whom it has been addressed. It may contain confidential and/or legally privileged information. If you are not the person for whom this e-mail was intended, or if this e-mail has reached you by mistake, please delete it immediately and inform us of the error and also be hereby notified that any use, distribution, transmission, printing, copying or dissemination of this information in any way or in any manner is strictly prohibited and may be unlawful. Internet communications may not be entirely secure or accurate as information could be intercepted, corrupted, lost, delayed or contain viruses. Therefore, we do not accept liability for any errors or omissions in the content of this message or any delay in delivery which may arise as a result of Internet transmission or any modification.



## Hsiao Tong (LKKAuto)

---

**From:** Pooi Chin Han Daniel <danielpooi@iii.com.sg>  
**Sent:** Tuesday, 15 October 2019 10:28 AM  
**To:** Tien Yong Shun  
**Cc:** LBI Claims; Motor Claim - III  
**Subject:** III Ref: MCT19090437 RE: Accident Claims on 17/09/2019 involving SBS6485X & SH8744S

**WITHOUT PREJUDICE** save as to cost

Dear Sir,

The liability is clear.

We are keen on direct settlement.

*Daniel Pooi*

**Motor Claims & Work Injury Department**

**India International Insurance Pte Ltd**

64 Cecil Street #04-02 IOB Building

Singapore 049711

Tel: 6347 6100 Ext 202 Fax: 6224 4174

**S&P 'A-' rated Company**



---

**From:** Tien Yong Shun [mailto:yongshun@lexbuild.com]  
**Sent:** Monday, 14 October, 2019 11:47 PM  
**To:** Pooi Chin Han Daniel <danielpooi@iii.com.sg>  
**Cc:** LBI Claims <claims@lexbuild.com>; Motor Claim - III <motorclaim@iii.com.sg>  
**Subject:** RE: Accident Claims on 17/09/2019 involving SBS6485X & SH8744S  
**Importance:** High

Good evening,

Please find video attachment & advise liability

Thank you

Best Regards,

Tien Yong Shun ( 田永顺 )

Assistant Operation Manager (Capability)

Mobile : +65 9029 6574

Email : [yongshun@lexbuild.com](mailto:yongshun@lexbuild.com)

畅通国际  
**LexBuild**<sup>TM</sup>  
LexBuild International Pte Ltd  
2 Woodlands Sector 1  
#05-12 (Woodlands Spectrum 1)  
Singapore 738068  
Tel : +65 6456 3533  
Fax : +65 6456 3353  
Website : [www.LexBuild.com](http://www.LexBuild.com)  
*a new train of thoughts*

Save a tree...please don't print this e-mail unless you really need to.



**From:** Shirley Lim

**Sent:** Wednesday, 25 September, 2019 5:13 PM

**To:** Motor Claim - III <[motorclaim@iii.com.sg](mailto:motorclaim@iii.com.sg)>; 'sur@lkkauto.com' <[sur@lkkauto.com](mailto:sur@lkkauto.com)>; Admin-D (LKKAuto) <[admin-d@lkkauto.com](mailto:admin-d@lkkauto.com)>

**Cc:** LBI Claims <[claims@lexbuild.com](mailto:claims@lexbuild.com)>; Pooi Chin Han Daniel <[danielpooi@iii.com.sg](mailto:danielpooi@iii.com.sg)>

**Subject:** RE: Accident Claims on 17/09/2019 involving SBS6485X & SH8744S

Good evening Daniel,

Kindly advise liability.

Thank you.

Best Regards,

Shirley Lim  
Operation Admin Executive  
Mobile : +65 9615 8280  
Email : [shirleylim@lexbuild.com](mailto:shirleylim@lexbuild.com)

畅通国际  
**LexBuild**<sup>TM</sup>  
LexBuild International Pte Ltd  
2 Woodlands Sector 1  
#05-12 (Woodlands Spectrum 1)  
Singapore 738068  
Tel : +65 6456 3533  
Fax : +65 6456 3353  
Website : [www.LexBuild.com](http://www.LexBuild.com)  
*a new train of thoughts*

Save a tree...please don't print this e-mail unless you really need to.



**From:** Motor Claim - III [[mailto:motorclaim@iii.com.sg](mailto:mailto:motorclaim@iii.com.sg)]

**Sent:** Monday, 23 September, 2019 2:00 PM

**To:** Shirley Lim <[shirleylim@lexbuild.com](mailto:shirleylim@lexbuild.com)>; 'sur@lkkauto.com' <[sur@lkkauto.com](mailto:sur@lkkauto.com)>; Admin-D (LKKAuto) <[admin-d@lkkauto.com](mailto:admin-d@lkkauto.com)>

**Cc:** LBI Claims <[claims@lexbuild.com](mailto:claims@lexbuild.com)>; Pooi Chin Han Daniel <[danielpooi@iii.com.sg](mailto:danielpooi@iii.com.sg)>

**Subject:** RE: Accident Claims on 17/09/2019 involving SBS6485X & SH8744S

Dear Sir / Mdm,

Please conduct a survey on TP vehicle SBS6485X and let us have your report urgently.

This claim will be handled by Daniel.

\*Kindly upload this survey request email to merimen.

Thank You.

*Best Regards,*  
**Gabriel Wee**



64 Cecil Street; #05 - IOB Building

Singapore 049711

Tel: 6347 6100, Ext – 248

**From:** Shirley Lim [<mailto:shirleylim@lexbuild.com>]

**Sent:** 23 September, 2019 1:29 PM

**To:** Motor Claim - III <[motorclaim@iii.com.sg](mailto:motorclaim@iii.com.sg)>

**Cc:** LBI Claims <[claims@lexbuild.com](mailto:claims@lexbuild.com)>

**Subject:** RE: Accident Claims on 17/09/2019 involving SBS6485X & SH8744S

Dear Gabriel,

We will take LKK Auto Consultants Pte Ltd, for your info bus in

**Loyang Bus Depot**

**2 Loyang way**

**Singapore 508776**

Please call me to arrange to call back of bus for survey.

Thank you.

Best Regards,

Shirley Lim

Operation Admin Executive

Mobile : +65 9615 8280

Email : [shirleylim@lexbuild.com](mailto:shirleylim@lexbuild.com)

 Save a tree... please don't print this e-mail unless you really need to.

**From:** Motor Claim - III [<mailto:motorclaim@iii.com.sg>]  
**Sent:** Monday, 23 September, 2019 12:05 PM  
**To:** Shirley Lim <[shirleylim@lexbuild.com](mailto:shirleylim@lexbuild.com)>  
**Cc:** LBI Claims <[claims@lexbuild.com](mailto:claims@lexbuild.com)>  
**Subject:** RE: Accident Claims on 17/09/2019 involving SBS6485X & SH8744S

Dear Sir / Mdm,

We acknowledge receipt of your email.

We propose using one of the following motor surveyors:

- LKK Auto Consultants Pte Ltd
- Vicom Assessment Centre Pte Ltd

Please notify us within 02 days of receipt of this letter for surveyor agreed on or if you have any objections to the above list.

*Best Regards,*  
**Gabriel Wee**



64 Cecil Street; #05 - IOB Building  
Singapore 049711  
Tel: 6347 6100, Ext - 248

**From:** Shirley Lim [<mailto:shirleylim@lexbuild.com>]  
**Sent:** 23 September, 2019 11:52 AM  
**To:** Motor Claim - III <[motorclaim@iii.com.sg](mailto:motorclaim@iii.com.sg)>  
**Cc:** LBI Claims <[claims@lexbuild.com](mailto:claims@lexbuild.com)>  
**Subject:** Accident Claims on 17/09/2019 involving SBS6485X & SH8744S

Good afternoon Sir/Mdm,

Attached please find the documents for the above case, our client is filing for a third party claim against your insurer **SH8744S**

- 1) Accident Report
- 2) Notice of Accident (AC19/067)
- 3) Quotation Q19-OPS-1329
- 4) Authorization to Act

Please contact us to arrange for survey of above mention vehicle

Survey venue:

**Loyang Bus Depot**

**2 Loyang way**

**Singapore 508776**

Thank you.

Best Regards,

Shirley Lim

Operation Admin Executive

Mobile : +65 9615 8280

Email : [shirleylim@lexbuild.com](mailto:shirleylim@lexbuild.com)

  
**LexBuild**<sup>TM</sup>  
 LexBuild International Pte Ltd  
 2 Woodlands Sector 1  
 #05-12 (Woodlands Spectrum 1)  
 Singapore 738068  
 Tel : +65 6456 3533  
 Fax : +65 6456 3353  
 Website : [www.LexBuild.com](http://www.LexBuild.com)  
*a new train of thoughts*



 Save a tree...please don't print this e-mail unless you really need to.

Kindly note that by submitting this claim to us, you are deemed to have agreed to us collecting, using, disclosing and processing your personal data, sharing your personal data with our service providers (located both inside and outside Singapore) and/or with other insurers in the general insurance industry, including the General Insurance Association of Singapore. This enables us to ensure proper processing, handling and/or dealing with your claim, which includes investigating the said claim, and complying with applicable laws. If you do not agree to the same, kindly let us know immediately.

#### DISCLAIMER:

This email is intended solely for the person to whom it has been addressed.

It may contain confidential and/or legally privileged information.

If you are not the person for whom this e-mail was intended, or if this e-mail has reached you by mistake, please delete it immediately and inform us of the error and also be hereby notified that any use, distribution, transmission, printing, copying or dissemination of this information in any way or in any manner is strictly prohibited and may be unlawful. Internet communications may not be entirely secure or accurate as information could be intercepted, corrupted, lost, delayed or contain viruses.

Therefore, we do not accept liability for any errors or omissions in the content of this

message or any delay in delivery which may arise as a result of Internet transmission or any modification.

Print this email only if it is absolutely necessary and help in preservation of environment.

India International Insurance Pte Ltd.

Registration No. 198703792-K

Kindly note that by submitting this claim to us, you are deemed to have agreed to us collecting, using, disclosing and processing your personal data, sharing your personal data with our service providers (located both inside and outside Singapore) and/or with other insurers in the general insurance industry, including the General Insurance Association of Singapore. This enables us to ensure proper processing, handling and/or dealing with your claim, which includes investigating the said claim, and complying with applicable laws. If you do not agree to the same, kindly let us know immediately.

**DISCLAIMER:**

This email is intended solely for the person to whom it has been addressed.

It may contain confidential and/or legally privileged information.

If you are not the person for whom this e-mail was intended, or if this e-mail has reached you by mistake, please delete it immediately and inform us of the error and also be hereby notified that any use, distribution, transmission, printing, copying or dissemination of this information in any way or in any manner is strictly prohibited and may be unlawful.

Internet communications may not be entirely secure or accurate as information could be intercepted, corrupted, lost, delayed or contain viruses.

Therefore, we do not accept liability for any errors or omissions in the content of this message or any delay in delivery which may arise as a result of Internet transmission or any modification.

Print this email only if it is absolutely necessary and help in preservation of environment.

India International Insurance Pte Ltd.

Registration No. 198703792-K

## Claim Audit

AUDIT TRAIL				
No.	On	Audit	Remarks	By
1	23 Sep 2019 15:45	<b>Clim Dtl Modified</b>	Claimant's Name: -> GO AHEAD SINGAPORE PTE LTD. Claimant's ID: -> 201541900 C.	[A] Lau Shu Pei
2	23 Sep 2019 15:45	<b>Clim Veh Model Changed</b>	(200513) MERCEDES-BENZ CL500 5.0 (A).	[A] Lau Shu Pei
3	23 Sep 2019 15:45	<b>Clim Created</b>	Reg No: SBS6485X, Acct Date: 2019/09/17, Claim Type: TP, Insurer: India International Insurance Pte Ltd (HQ), TP Insurer: MS First Capital Insurance Ltd (HQ), Workshop: LexBuild International Pte Ltd (HQ)	[A] Lau Shu Pei
4	23 Sep 2019 15:45	<b>Adj Co Assigned</b>	LKK Auto Consultants Pte Ltd (HQ):	[A] Lau Shu Pei
5	23 Sep 2019 15:45	<b>Adj Next Rpt Changed</b>	Next Rpt:Final Rpt.Due Date:2019/10/02	[A] Lau Shu Pei
6	23 Sep 2019 15:45	<b>Adj Mandate Set</b>	Approved:0.00.Reinsp:Adj decides.	[A] Lau Shu Pei
7	23 Sep 2019 15:46	<b>Label Added</b>	(30651):Vehicle Not In,(30653):Direct Settlement.	[A] Lau Shu Pei
8	23 Sep 2019 15:46	<b>Adj Adjuster Assigned</b>	[None] -> CHEN TSUE YEE	[A] Lau Shu Pei
9	25 Sep 2019 15:13	<b>Adj Mandate Request</b>	Cur.Req:0.00:PODS Liability: 100% (BOLA 15)	[A] CHEW HSIAO TONG
10	26 Sep 2019 09:54	<b>Adj Next Rpt Changed</b>	Next Rpt:Final Rpt.Due Date:2019/10/02. Mandate Remarks: request video from TP for our review	[I] Sundari Nagarajan
11	26 Sep 2019 09:54	<b>Adj Mandate Set</b>	Maintained:request video from TP for our review	[I] Sundari Nagarajan
12	26 Sep 2019 14:18	<b>Label Removed</b>	(30651):Vehicle Not In.	[A] Lau Shu Pei
13	26 Sep 2019 14:18	<b>Adj Adjuster Assigned</b>	CHEN TSUE YEE -> KALVIN ANG WEI KUN	[A] Lau Shu Pei
14	15 Oct 2019 10:16	<b>Video Downloaded</b>	Downloaded Video - Accident IV	[I] Sundari Nagarajan
15	15 Oct 2019 10:17	<b>Video Downloaded</b>	Downloaded Video - Accident TP	[I] Sundari Nagarajan
16	15 Oct 2019 10:18	<b>Video Downloaded</b>	Downloaded Video - Accident TP	[I] Sundari Nagarajan
17	17 Oct 2019 12:02	<b>Video Downloaded</b>	Downloaded Video - Accident IV	[A] CHEW HSIAO TONG
18	17 Oct 2019 12:03	<b>Video Downloaded</b>	Downloaded Video - Accident TP	[A] CHEW HSIAO TONG
19	29 Oct 2019 17:23	<b>Video Downloaded</b>	Downloaded Video - Accident IV	[I] Pooi Chin Han Daniel
20	31 Oct 2019 15:15	<b>Adj Rpt Initiated</b>		[A] NUR SHAQILAH BTE ABDOL WAHAB
21	31 Oct 2019 15:15	<b>Clim Dtl Modified</b>	JPJ Reg. Date: -> 2014/09/04.	[A] NUR SHAQILAH BTE ABDOL WAHAB
22	31 Oct 2019 15:15	<b>Clim Details Notified</b>		[A] NUR SHAQILAH BTE ABDOL WAHAB
23	31 Oct 2019 15:29	<b>Adj Mandate Request</b>	Cur.Req:3232.45:PODS Liability: 100% *Quantum: (a)CORw/GST: \$2,675.00 + (b)L OU(2days x \$275.00): \$550.00 + (c)LTA/GIA search fee: \$7.45 = Total: \$3,232.45 * Vehicle Model: Mercedes Benz Citaro (6374cc) *2 recommendation repair days *For your app	[A] CHEW HSIAO TONG

Date From



Date To



Audit Type None

Go

### ACTIVITY

No record

### Merimen Billing for this case - Transaction History

Bill Ref No	Bill Date	Bill Type	Acc Type	Acc Name	Co Name (Branch)	Ref 1	Ref 2	Amount
2312903	15 Oct 2019	Video Upload	Motor	India	India	SBS6485X	Pooi Chin Han	xx.xx



## Print Received Message

This mail is associated with :

**\*SBS6485X (MCT19090437)**

**[SH8744S]**

TP

GO AHEAD SINGAPORE PTE LTD

Sep 17 2019 4:00PM

[COMFORT TRANSPORTATION PTE LTD]

LexBuild International Pte Ltd

**From** India International Insurance Pte Ltd (HQ) (III\_SG), sent on 01/11/2019 14:33 PM.  
**To** LKK\_HQ  
**Subject** Alert - Adj Mandate Approved (S\$3232.45) - SBS6485X - Claim Handler: Pooi Chin Han Daniel

Approved:3232.45:Request TP WS to issue Tax invoice for Repairs in III's favour

## Hsiao Tong (LKKAUTO)

---

**From:** Shirley Lim <shirleylim@lexbuild.com>  
**Sent:** Monday, 11 November 2019 11:13 AM  
**To:** Hsiao Tong (LKKAUTO)  
**Cc:** Admin A; LBI Claims  
**Subject:** RE: III Ref: MCT19090437 RE: Accident Claims on 17/09/2019 involving SBS6485X & SH8744S //LKK REF: CC4/III19016740/K1pb3

Good morning Hsiao Tong,

We accepted your offer global sum of \$3,200.00(all-in).

Kindly forward the discharge voucher to us for payment.

Thank you.

Best Regards,

Shirley Lim  
Operation Admin Executive  
Mobile : +65 9615 8280  
Email : [shirleylim@lexbuild.com](mailto:shirleylim@lexbuild.com)

畅通国际  
  
**LexBuild**<sup>TM</sup>  
LexBuild International Pte Ltd  
2 Woodlands Sector 1  
#05-12 (Woodlands Spectrum 1)  
Singapore 738068  
Tel : +65 6456 3533  
Fax : +65 6456 3353  
Website : [www.LexBuild.com](http://www.LexBuild.com)  
*a new train of thoughts*



 Save a tree...please don't print this e-mail unless you really need to.

---

**From:** Hsiao Tong (LKKAUTO) [mailto:[chewht@lkkauto.com](mailto:chewht@lkkauto.com)]  
**Sent:** Friday, 8 November, 2019 3:59 PM  
**To:** Shirley Lim <shirleylim@lexbuild.com>  
**Cc:** Admin A <admin-a@lkkauto.com>  
**Subject:** RE: III Ref: MCT19090437 RE: Accident Claims on 17/09/2019 involving SBS6485X & SH8744S //LKK REF: CC4/III19016740/K1pb3

Without Prejudice

Dear Sirs/Mdm,

We refer to the above matter.

We propose settlement at a global sum of \$3,200.00(all-in).

Please confirm acceptance.

"Kindly note that this negotiation between parties on this matter is purely on a without prejudice basis with the sole intention of resolving the matter amicably without parties resorting to legal proceedings. No admission of liability, whatsoever, should be deemed / inferred from this negotiation of terms/settlement.

In the event of new evidence being discovered or subsequently produced by either party that will materially affect/influence on the issues of liability/damages, either party is not bound, thereafter, by the negotiation terms/settlement."

Best Regards,

**Hsiao Tong, Chew (Ms)** | Case Handler

**LKK Auto Consultants Pte Ltd**

Phone: 6742-3197 | email: [chewht@lkkauto.com](mailto:chewht@lkkauto.com) | fax: 6741-4108

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

---

**From:** Shirley Lim [<mailto:shirleylim@lexbuild.com>]

**Sent:** Friday, 18 October 2019 10:39 AM

**To:** Calvin Ang (LKKAuto)

**Cc:** LBI Claims

**Subject:** RE: III Ref: MCT19090437 RE: Accident Claims on 17/09/2019 involving SBS6485X & SH8744S

We are authorized by Go Ahead Singapore Pte Ltd to negotiate and derive an amicable direct settlement with your prestige company.

The repair on the said bus has been done.

We hereby quantify our client's intend claims as follow:

1	Final Repair bill ( LBE201910-023)	\$ 2,675.00	(Inclusive 7% GST)
2	LOU (2 days @ \$350/day)	\$ 700.00	
3	Search Invoice	\$ 7.45	(Inclusive 7% GST)
Grand Total		<b>\$ 3,382.45</b>	

Enclosed please find the documents for your necessary action:

- 1) Authorization to Act
- 2) Tax Invoice LBE201910-023
- 3) Letter of Demand
- 4) Search Invoice

Please let us have your Discharge Voucher As soon As possible to close the case

Thank you.

Best Regards,

Shirley Lim

Operation Admin Executive

Mobile : +65 9615 8280

Email : [shirleylim@lexbuild.com](mailto:shirleylim@lexbuild.com)

 Save a tree...please don't print this e-mail unless you really need to.

---

**From:** Tien Yong Shun  
**Sent:** Friday, 18 October, 2019 9:34 AM  
**To:** Calvin Ang (LKKAuto) <[kalvinang@lkkauto.com](mailto:kalvinang@lkkauto.com)>  
**Cc:** LBI Claims <[claims@lexbuild.com](mailto:claims@lexbuild.com)>  
**Subject:** RE: SBS 6485X

Good morning,

We shall close at lump sum \$2500 with 2 working day

Thank you

---

**From:** Calvin Ang (LKKAuto) [<mailto:kalvinang@lkkauto.com>]  
**Sent:** Friday, 18 October, 2019 9:08 AM  
**To:** Tien Yong Shun <[yongshun@lexbuild.com](mailto:yongshun@lexbuild.com)>  
**Subject:** RE: SBS 6485X

To confirm repair cost at Lumpsum \$2500 / 2 days.?

Best Regards,

**Kalvin Ang** | Automotive Assessor

Technical Investigation & Accident Reconstructionist (SAE-A)

LKK Auto Consultants

phone: 6256-3561 | email: [kalvinang@lkkauto.com](mailto:kalvinang@lkkauto.com) | fax: 6256-4315

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

---

**From:** Tien Yong Shun [<mailto:yongshun@lexbuild.com>]  
**Sent:** Friday, 18 October 2019 9:05 AM  
**To:** Calvin Ang (LKKAuto)  
**Cc:** LBI Claims  
**Subject:** RE: SBS 6485X

---

**From:** Calvin Ang (LKKAuto) [<mailto:kalvinang@lkkauto.com>]  
**Sent:** Friday, 18 October, 2019 8:02 AM  
**To:** Tien Yong Shun <[yongshun@lexbuild.com](mailto:yongshun@lexbuild.com)>  
**Subject:** SBS 6485X

Morning Bro,

Can send me the after repair photo of SBS 6485X (Doa:17/0/2019), then we can finalise and close this case.  
Thanks.

Best Regards,

**Kalvin Ang** | Automotive Assessor

Technical Investigation & Accident Reconstructionist (SAE-A)

LKK Auto Consultants

phone: 6256-3561 | email: [kalvinang@lkkauto.com](mailto:kalvinang@lkkauto.com) | fax: 6256-4315

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

## ...CLAIM SUBFOLDER...(Pending for Survey Report)

Direct Settlement

### CLAIM SUBFOLDER TRACKING

Case	Notified	Est Submitted	Adj Assigned	Adj Rpt	Adj Submitted	Ins Auth'd	Status
Main	26 Sep 2019 <a href="#">Edit Reg</a>		23 Sep 2019 00:00 <a href="#">Edit Adj Rpt</a>	<b>S\$2,500.00</b> <a href="#">Edit Estimates</a>	<b>S\$2,500.00</b> <a href="#">View Rpt</a>		<b>Pending for Survey Report</b> <a href="#">Cancel Case</a>

Main

Reference

Claim Details

Documents

[Show All](#)

### CLAIM SUBFOLDER DETAILS

[Created by adjuster]

Insured:	COMFORT TRANSPORTATION PTE LTD, Co. Reg. No.: 199303821R		
Main Claimant:	GO AHEAD SINGAPORE PTE LTD, Co. Reg. No.: 201541900C		
Vehicle Reg. No.:	SBS6485X	Date of Loss:	17/09/2019 16:00 - :59 [60 Months and 13 Days From LTA Reg Date (Man Yr)]
Claim Type:	TP / MCT19090437	Policy/Cover Note No.:	MCOM0015 (TP, Fire & Theft)
Vehicle Reg. No. (Insured):	SH8744S	Policy No. (Claimant):	D-18091603MFBP
		Excess:	
Repairer:	LexBuild International Pte Ltd (HQ) 2 Woodlands Sector 1 (Woodlands Spectrum 1), #05-12, 738068 Woodlands - Tel: 6456 3533		
Handling Insurer:	India International Insurance Pte Ltd (HQ) - Tel: 63476100 ... [Handled by Pooi Chin Han Daniel]		
Claimant's Insurer:	MS First Capital Insurance Ltd (HQ) - Tel: 62222311		
Adjuster:	LKK Auto Consultants Pte Ltd (HQ) - Tel: 6256-3561 ... [Handled by KALVIN ANG WEI KUN ] ... [Final Rpt due 02/10/2019]		

### ASSOCIATED MAIL RECEIVED

[View All](#)[Compose Case Mail](#)

- III\_SG (01/11/2019): Alert - Adj Mandate Approved (S\$3232.45) - SBS6485X - Claim Handler: Pooi Chin H...
- III\_SG (26/09/2019): Alert - Adj Mandate Maintained - SBS6485X - Claim Handler: Pooi Chin Han Daniel

### ALL ASSOCIATED TASKS

[View All](#)[Search Tasks](#)[Create New Task](#)[Complete](#)

Due Date	Priority	Type	Task Group	Subject	Handler	Assigned By	Completed On	Created On	Done?
No results.									





## Claim Documents

**\*SBS6485X (MCT19090437)**

**[SH8744S]**

**TP**

**GO AHEAD SINGAPORE PTE LTD**

**Sep 17 2019 4:00PM**

**[COMFORT TRANSPORTATION PTE LTD]**

**LexBuild International Pte Ltd**

Upload Documents Upload Photos Compose New Letter

View View in Browser ▼

Video			1 per page ▼	<input checked="" type="checkbox"/>
No	Finalized On	India International Insurance Pte Ltd (HQ)	Thumbnail	Print
1	15/10/19 09:30	Video - Accident IV	Load MP4	
2	15/10/19 09:32	Video - Accident TP	Load MP4	

Photos/Images			3 per page ▼	<input checked="" type="checkbox"/>
No	Relabel/Reorder	LKK Auto Consultants Pte Ltd (HQ)	Thumbnail	Print
1	26/09/19 08:00	General View	Load JPG	<input checked="" type="checkbox"/>
2	26/09/19 08:00	General View	Load JPG	<input checked="" type="checkbox"/>
3	26/09/19 08:00	General View	Load JPG	<input checked="" type="checkbox"/>
4	26/09/19 08:00	General View	Load JPG	<input checked="" type="checkbox"/>
5	26/09/19 08:00	General View	Load JPG	<input checked="" type="checkbox"/>
6	26/09/19 08:00	General View	Load JPG	<input checked="" type="checkbox"/>
7	26/09/19 08:00	General View	Load JPG	<input checked="" type="checkbox"/>
8	26/09/19 08:00	General View	Load JPG	<input checked="" type="checkbox"/>
9	26/09/19 08:00	General View	Load JPG	<input checked="" type="checkbox"/>
10	26/09/19 08:00	General View	Load JPG	<input checked="" type="checkbox"/>
11	26/09/19 08:00	General View	Load JPG	<input checked="" type="checkbox"/>
12	26/09/19 08:00	General View	Load JPG	<input checked="" type="checkbox"/>
13	26/09/19 08:00	General View	Load JPG	<input checked="" type="checkbox"/>
14	26/09/19 08:00	General View	Load JPG	<input checked="" type="checkbox"/>
15	26/09/19 08:00	General View	Load JPG	<input checked="" type="checkbox"/>
16	26/09/19 08:00	General View	Load JPG	<input checked="" type="checkbox"/>
17	26/09/19 08:00	General View	Load JPG	<input checked="" type="checkbox"/>
18	26/09/19 08:00	General View	Load JPG	<input checked="" type="checkbox"/>
19	26/09/19 08:00	General View	Load JPG	<input checked="" type="checkbox"/>
20	26/09/19 08:00	General View	Load JPG	<input checked="" type="checkbox"/>
21	18/10/19 09:11	Reinspection Photo	Load JPG	<input checked="" type="checkbox"/>
22	18/10/19 09:11	Reinspection Photo	Load JPG	<input checked="" type="checkbox"/>
23	18/10/19 09:11	Reinspection Photo	Load JPG	<input checked="" type="checkbox"/>

Documentation			1 per page ▼	<input checked="" type="checkbox"/>
No	Relabel/Reorder	LKK Auto Consultants Pte Ltd (HQ)	Thumbnail	Print
1	23/09/19 15:46	EMAIL FROM III DD 23092019	Load PDF	
2	23/09/19 15:46	TP ESTIMATE	Load PDF	
3	23/09/19 15:46	TP GIA REPORT	Load PDF	
4	23/09/19 15:46	WKSP NOTICE	Load PDF	
5	26/09/19 17:42	TP ESTIMATE- MARKED	Load PDF	
6	31/10/19 15:26	TP LOD	Load PDF	
7	31/10/19 15:26	Authorisation to Act	Load PDF	
8	31/10/19 15:26	WORKSHOP INVOICE	Load PDF	
9	31/10/19 15:26	LTA	Load PDF	
10	05/12/19 08:31	DISCHARGE VOUCHER	Load PDF	
No	Finalized On	India International Insurance Pte Ltd (HQ)	Thumbnail	Print
1	24/09/19 09:06	Singapore Accident Statement	Load PDF	

## Documents Checklist

**DOCUMENTS CHECKLIST**[Reset](#)[Save](#)[Print](#)

There are no document checklists configured.

**Our Checklist Remarks - LKK Auto Consultants Pte Ltd (HQ)**

**Show Remarks To:** ☐ Handling Insurer

Note: Remarks are private unless you show it to other parties.

# LKK Auto Consultants Pte Ltd (Co.Reg.No:199607198R)

51 Ubi Ave 1 #01-25, Paya Ubi Industrial Park  
Singapore 408933

Tel: 6256-3561 Fax: 6844-8805 Email: sur@lkkauto.com; assignments@lkkauto.com

## VEHICLE DAMAGE INSPECTION REPORT

Our File No: CC4/III19016740/K1PB3S2  
Date: 05/12/2019

### REFERENCE

Handling Insurer: India International Insurance Pte Ltd Policy No: MCOM0015  
Claimant Vehicle No: SBS6485X Insured Vehicle No: SH8744S  
Date of Loss: 17/09/2019 Nature of Claim: TP Claim No: MCT19090437

### DESCRIPTION & IDENTIFICATION OF VEHICLE

Reg No: **SBS6485X**  
Make & Model: MERCEDES-BENZ CL500, 5.0 (A) Engine No: 902926C1066375  
Reg. Date: 04/09/2014 (Man. Year: 2014) Chassis No: WEB62808323125454  
Colour: Green Odometer: 324244 km  
Engine Capacity: 6374 cc  
Market Value/New Car Price: N/A  
Sum Insured (S\$): **Market Value/New Car Price**

### CONDITION OF VEHICLE AT THE TIME OF SURVEY

General Condition: Fair Steering (Serviceable): Yes Footbrake (Serviceable): Yes  
Handbrake (Serviceable): Yes Engine Modification: No Pre-accident Condition:

### CONDITION OF TYRES

Front Tyre Size: 275/70 R22.5 Rear Tyre Size: 275/70 R22.5 (D)  
Front Left Side: Continental 4 mm Rear Left Side: Continental 4/4 mm  
Front Right Side: Continental 4 mm Rear Right Side: Continental 4/4 mm

The above values represent the remaining tyre treads depth

COST OF CLAIMS	Repairer's	Adjuster's	Difference	Diff %
Parts	2,548.50	2,230.65	317.85	12.47
Miscellaneous Items	0.00	0.00	0.00	
Labour	1,580.00	950.00	630.00	39.87
Paintwork Labour	0.00	0.00	0.00	
Towing	0.00	0.00	0.00	
<b>Calculated Gross Total (S\$)</b>	<b>4,128.50</b>	<b>3,180.65</b>	<b>947.85</b>	<b>22.96</b>
<b>Approved Total (Overridden) (S\$)</b>		<b>2,500.00</b>		
(S\$)	4,128.50	2,500.00	1,628.50	39.45
<b>+ GST 7.00/7.00% (S\$)</b>	289.00	175.00	114.00	39.45
<b>Nett Amount (S\$)</b>	<b>4,417.50</b>	<b>2,675.00</b>	<b>1,742.50</b>	<b>39.45</b>
<b>+ Loss of Use (2.0 x S\$275.00/day) (S\$)</b>		550.00		
<b>+ Doc/Search Fee (S\$)</b>		7.45		
<b>Nett Liability (S\$)</b>		<b>3,232.45</b>		
<b>Global Sum Settlement (S\$)</b>		<b>3,200.00</b>		

### INSPECTION

Date of Assignment: 23/09/2019  
Date Inspected: 25/09/2019 Inspected At: 2 Loyang Way Singapore 508776  
Estimated Period of Repair: 2.0 days Repairer: LexBuild International Pte Ltd

Adjuster: KALVIN ANG WEI KUN

Manager: CHEW HSIAO TONG

NOTE: This report represents our findings at the time and place of inspection stated herein. Such inspection has been carried out to the best of our knowledge and

ability but any other liability under any other circumstances is hereby expressly excluded.

## REPAIR DETAILS

### Reference

<b>Part Source:</b>	MRM-SG	Version: 1.0 (Last Synchronised: 05 Dec 2019)
<b>Parts:</b>	M1-COUPE	MERCEDES-BENZ CL500 5.0 (A) (Catalogue:Merimen Singapore 1.0)
<b>Labour:</b>	Repairer's	(Price-denominated Standard List)
<b>Print Code:</b>	(Unsubmitted, no print-code for SBS6485X)	
<b>Validity:</b>	These estimates are valid only if they contain the print code (above) on all estimate pages, running page numbers with the END OF ESTIMATES marker on the last estimate page	
<b>Further Info:</b>	Items/values not in reference catalogue are prefixed with an asterisk *.	

### Recommended Parts

No.	Qty	Part No.	Particulars	Condition	Repairer's	Amount
1	1		*OSF CORNER BUMPER	Cracked	2,478.50 F	*2,478.50 FL
2	1		*RHS INDICATOR LAMP	Serviceable	70.00 F	*- FL
F=Franchise part. L=ListItemDisc.						
Sub Total (S\$)					2,548.50	2,478.50
- List Item Discount on L Items 0.00/10.00% (S\$)					0.00	247.85
Total Parts (S\$)					2,548.50	2,230.65

Report was unsubmitted during this print-out.

## Recommended Miscellaneous Items

There are no new miscellaneous items selected.

## Recommended Labour

No	Particulars	Lab.Type	Repairer's	Amount
<u>Labour Items</u>				
1	SUPPLY SKILLED LABOUR TO REMOVE, REPLACE OSF BUMPER.	New	450.00	300.00
2	SUPPLY SKILLED PAINTER WITH PAINT MATERIAL TO PUTTY, GRINDING & SPRAY PAINT OSF BUMPER.	New	880.00	600.00
3	SUPPLY SKILLED ELECTRICIAN TO REPLACE, CHECK CONNECTIVITY AND FUNCTIONALITY OF OSF INDICATOR.	New	250.00	50.00
Gross Labour Cost (\$\$)			1,580.00	950.00

Report was unsubmitted during this print-out.

< END OF ESTIMATES >