

ASS. REC. BY:

Surveyor: GA

REF:

CS3/AGI19016730/GAR327

Special Instruction:

ASSIGNMENT (Office)

From (Person): Ivy Ratilla

of AGI

Date/Time: 23/9/2019

Estimated Cost:

Bill to:

OD/TP/WS/TP RES / OD RES / EVA / INV / MV / CS

To Inspect Vehicle No: SLP 5232M

Insured: SKD 6362P

at Workshop m/s Beam Autopro.

Tel: 82699999

of 160 S/m #01-14

Policy No:

Claim No:

C10004081/KY

Sum Insured:

Excess:

Make of Veh:

(Client's Record)

D.O.A. 20/9/2019

CA / REV / REP. / REV 24 HRS

24/9/2019

Date/Time:

23/9

Person Contacted:

Eric

H.O.D. Endorsement:

Vehicle IN/OUT

Date/Time	Action/Instruction
	Estimate ✓
	SLP 5232M - X
	SKD 6362P - X
	Dismantle: 25/9/2019
	After repair: 1/10/2019

Surveyor: ACC. REF: AG1

PRS

### ASSIGNMENT

From: \_\_\_\_\_ Date: \_\_\_\_\_

Estimated Cost: \_\_\_\_\_

OD (TP) / WS / TP RES / OD RES / EVA / INV / MV

To Inspect Vehicle No: \_\_\_\_\_

at Workshop m/s Team auto pro

of \_\_\_\_\_

Insured: \_\_\_\_\_

Policy No. \_\_\_\_\_

Claims No. \_\_\_\_\_

Sum Insured: \_\_\_\_\_ Excess: \_\_\_\_\_

(Client's Record)

Make of Veh: \_\_\_\_\_

(Policy Condition)

Remark: The veh had commenced its repair at the time of inspection.

N/S	O/S

Bal. or Market Value: \$2000 - \$41k

IDAC Accident Rpt.: \_\_\_\_\_ Consistent?: Yes or No

GIA / PR Seen: \_\_\_\_\_ Consistent?: Yes or No

Est. Repairs: 6 days Res.: Yes or No

Lum Sum: \_\_\_\_\_ % 3 Val.: Yes or No

CA / REV / REP. / 24 HRS

Vehicle: IN / OUT

Date: \_\_\_\_\_ Person Contacted: \_\_\_\_\_

Veh No: SLP5232M Yr Regn: 04 May 2011

Type: M.Car / M.Cycle / Bus / Van / Lorry / Taxi / Prime Mover /

Truck / Trailer or

Make: Merce C200 c.c. 1796

Colour: white A/C: Insured / Std / NI / NA

Sp. Reading: 132824 T/Radio: Insured / Std / NI / NA

Eng/No: \_\_\_\_\_

C/No: WDD 2040482A 516012

Gen. Cond: Good / Fair / Poor / Burnt

Steering: In order / Jammed / Leaked / Burnt or

Brake: In order / Jammed / Leaked / Burnt or

Modi: Nil / S/Rim / STD A/Rim or

Tyre Size: F: 25/45 8R17

R: 11

BS / DUN / EXNOVA / GY / FS / LIZA / MIC / OHTSU / PIR / SUMI /

TOYO / YOKO or

Front

Rear

R/Bal. 6 mm R/Bal. 6 mm

L/Bal. 6 mm L/Bal. 6 mm

D.O.A. \_\_\_\_\_ D.O.I. 28-08-19

Survey held at w/s 4250pm

Des. of Damages: Frt / Rear / O/S / N/S / U/C / Rooftop or

The U/C / Chassis frame / Body Structure affected due to collision.

Date / Time	Action / Instruction
	<u>COE: 31601</u>
	<u>PS - \$6000</u>

RECEIVED 07 OCT 2019

Date/Time, File Pass to?

☐ : Preli. Report

1) \_\_\_\_\_

☐ : Final Report

Date/Time, File Return to?

2) \_\_\_\_\_

Days Of Repair: 6

Resurvey No. of Trip: 2

Survey Fee:

Transportation:

\_\_\_\_ \$ + RS. \_\_\_\_ SI

) Photos

) Others

Add Fee: ☐ : Site Insp (\$ \_\_\_\_\_)

☐ : Interview (\$ \_\_\_\_\_)

☐ : Tech. Invs (\$ \_\_\_\_\_)

☐ : Weekend (\$ \_\_\_\_\_)

Report Format : PRS

Lump Sum / I.B.I.: (\$ \_\_\_\_\_)

TOTAL

100
60
60
220

## Nivitha (LKK Auto)

**From:** Ivy Ratilla <ivy.r@budgetdirect.com.sg>  
**Sent:** Monday, 23 September 2019 11:42 AM  
**To:** Admin-D (LKKAuto)  
**Cc:** sur@lkkauto.com; Justin Wong  
**Subject:** TPD Survey: Claim ref:C10004081/KY || OI- SKD6362P (Black) TP-SLP5232M || Est:0.00 || Team AutoPro  
**Attachments:** PRS 5232 SKD6362P.pdf

Hi team,

We would like to arrange TP PRS for SLP5232M.

Contact Person	Eric Lee	8269 9999
Email Address	teamautopl@gmail.com	
Survey Address	160 Sin Ming Dr, #01-14 Singapore 575722	

Please confirm.

Regards,

**Ivy Ratilla**  
**Executive, Claims Admin**

T +65 6540 2185  
F +65 6725 0853  
E [ivy.r@budgetdirect.com.sg](mailto:ivy.r@budgetdirect.com.sg)



**Customer Care** +65 6221 2111  
**Claims** +65 6221 2199  
**Claims (Int.)** +65 6540 2199

190 Clemenceau Avenue, #03-01  
Singapore Shopping Centre  
Singapore  
239924  
[budgetdirect.com.sg](http://budgetdirect.com.sg)

auto  general

Auto & General Insurance (Singapore) Pte. Limited (Co. Reg. No. 201626103G) trading as **Budget Direct Insurance**.

Veh In  
Survey 20/9/19

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**From:** TeamAutoPro North <teamautopl@gmail.com>  
**Sent:** Monday, 23 September 2019 10:08 AM  
**To:** Ivy Ratilla <ivy.r@budgetdirect.com.sg>  
**Cc:** Claims <claims@budgetdirect.com.sg>; Justin Wong <justin.wong@budgetdirect.com.sg>  
**Subject:** Re: 2 Days Notice: SLP 5232 M (Our Ref) and SKD 6362 P (Your Ref) Dated 21st September 2019 || C10004081

Dear Sirs,

With reference to your list of surveyors, we are agreeable with the appointment of **LKK Autoconsultants** as the SJE for subject claim.

Kindly note our personnel in charge for the survey as follows:-

Contact Person	Eric Lee	8269 9999
Email Address	teamautopl@gmail.com	
Survey Address	160 Sin Ming Dr, #01-14 Singapore 575722	

Thank you for your kind attention to our request.

--

\*The above settlement is in respect of our client for damage pertaining to his motor vehicle and shall not prejudice our client's claim in respect of damages and consequential loss in relation to his personal injuries.\*

Cheers,  
Peach  
Team AutoPro Pte Ltd  
Tel: 6258 1955  
Fax: 6258 1956

**(Newly Shifted) Main Office:** 160 Sin Ming Dr, #02-12 Sin Ming AutoCity Singapore 575722  
**Workshop/Survey Venue:** 160 Sin Ming Dr, #01-14 Sin Ming AutoCity Singapore 575722

**From:** TeamAutoPro North <teamautopl@gmail.com>  
**Sent:** Saturday, 21 September 2019 2:17 PM  
**To:** Claims <claims@budgetdirect.com.sg>  
**Subject:** 2 Days Notice: SLP 5232 M (Our Ref) and SKD 6362 P (Your Ref) Dated 21st September 2019

Dear Sir/Madam,

Road Traffic Accident Involving SLP 5232 M (Our Ref) and SKD 6362 P (Your Ref)  
Dated 21<sup>st</sup> September 2019, Time around 20:35HRS

@ CTE TWDS SLE/TPE

We represent our client; Michelle Ong Chin Swan, to notify you of the aforesaid road traffic accident involving our client's vehicle registration number: SLP 5232 M and your insured's vehicle registration number:SKD 6362 P .

Enclosed herewith a copy of our 2 Days Notice Letter and the relevant Singapore Accident Statement filed for your reference.

Please let us know within **2 working days** from today, your list of at least **ten (10) motor surveyors**, via email to the following personnel:-

Contact Person	Eric Lee	8269 9999
Email Address	<a href="mailto:teamautopl@gmail.com">teamautopl@gmail.com</a>	
Survey Address	<b>160 Sin Ming Dr, #01-14 Sin Ming AutoCity Singapore 575722</b>	

Thank you for your attention to this email and we look forward to your earliest reply.

--

\*The above settlement is in respect of our client for damage pertaining to his motor vehicle and shall not prejudice our client's claim in respect of damages and consequential loss in relation to his personal injuries.\*

-----  
Cheers,

Peach

**Team AutoPro Pte Ltd**

Tel: 6258 1955

Fax: 6258 1956

**(Newly Shifted) Main Office:** 160 Sin Ming Dr, #02-12 Sin Ming AutoCity Singapore 575722

**Workshop/Survey Venue:** 160 Sin Ming Dr, #01-14 Sin Ming AutoCity Singapore 575722

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## Shiau Chan (LKKAUTO)

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**From:** Ivy Ratilla <ivy.r@budgetdirect.com.sg>  
**Sent:** Tuesday, 8 October 2019 10:15 AM  
**To:** Shiau Chan (LKKAUTO)  
**Cc:** SUR; Justin Wong  
**Subject:** RE: TPPD Survey: Claim ref:C10004081/KY || OI- SKD6362P (Black) TP-SLP5232M ||  
Est:0.00 || Team AutoPro

Dear Shiau,

Accident date was on 20/09/2019 @20:40.

Regards,

**Ivy Ratilla**  
**Executive, Claims Admin**

T +65 6540 2185  
F +65 6725 0853  
E [ivy.r@budgetdirect.com.sg](mailto:ivy.r@budgetdirect.com.sg)



**Customer Care** +65 6221 2111  
**Claims** +65 6221 2199  
**Claims (Int.)** +65 6540 2199

190 Clemenceau Avenue, #03-01  
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auto  general

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> Back to OneMotoring

### Enquire PARF/COE Rebate for Registered Vehicle

Owner ID Type:	Singapore NRIC
Owner ID:	594D
Vehicle No.:	SLP5232M
Vehicle to be Exported:	No
Intended Deregistration Date:	24 Sep 2019
Vehicle Make:	MERCEDES BENZ
Vehicle Model:	C 200 CGI
Primary Colour:	White
Manufacturing Year:	2011
Engine No.:	27186030206075
Chassis No.:	WDD2040482A516012
Maximum Power Output:	135.0 kW (181 bhp)
Open Market Value:	\$41,378.00
Original Registration Date:	04 May 2011
First Registration Date:	04 May 2011
Transfer Count:	2
Actual ARF Paid:	\$41,378.00
PARF Eligibility:	Yes
PARF Eligibility Expiry Date:	03 May 2021
PARF Rebate Amount:	\$22,757.00
COE Expiry Date:	03 May 2021
COE Category:	B - Car (1601cc & above)
COE Period(Years):	10
QP Paid:	\$55,001.00
COE Rebate Amount:	\$8,844.00
<b>Total Rebate Amount:</b>	<b>\$31,601.00</b>

The information contained herein is correct as at 24 Sep 2019

OK



**► Mercedes-Benz c200 Used Vehicle List (5 vehicles)**

Car Model	Price	Depreciation	Reg Date	Eng Cap	Mileage	Company	Availability
<b>Mercedes-Benz C-Class C200 CGI</b>	<b>\$44,822</b>	<b>\$14,690 /yr</b>	<b>29-Mar-2011</b>	<b>1,796 cc</b>	<b>100,142 km</b>	<b>D2 Motors</b>	<b>Available</b>

High Parf Rebate \$22,646. High Body Return Assured. Guaranteed Buy Back \$25k At End Of COE. 20% Downpayment To Drive Away This Well Maintained, Well Kept, Low Mileage Executive Sedan. Accident Free As...

Office No. - 63655933

Shaun - 96803767 | Wei Xiong - 92278426 | Cheong - 83802222

<b>Mercedes-Benz C-Class C200 CGI</b>	<b>\$43,788</b>	<b>\$13,510 /yr</b>	<b>18-Apr-2011</b>	<b>1,796 cc</b>	<b>104,000 km</b>	<b>Parsons Automobile Pte Ltd</b>	<b>Available</b>
---------------------------------------	-----------------	---------------------	--------------------	-----------------	-------------------	-----------------------------------	------------------

Owner Consignment Viewing By Appointment Only. Owner 2nd Cars. 100% Genuine Low Mileage Done! Pristine Silver With Cream Leather Seats. Very Well Maintained By Previous Owner. Cycle And Carriage Unit....

Office No. - 69085568

Lucas - 98388993 | Leo - 96615988 | Kelvin - 82288856

<b>Mercedes-Benz C-Class C200 CGI</b>	<b>\$41,900</b>	<b>\$12,740 /yr</b>	<b>10-May-2011</b>	<b>1,796 cc</b>	<b>122,000 km</b>	<b>Car Buyers Automotive Pte Ltd</b>	<b>Available</b>
---------------------------------------	-----------------	---------------------	--------------------	-----------------	-------------------	--------------------------------------	------------------

Grab It Before It's Gone! C&C Unit! Own The C180's Bigger Brother With Better Performance And Efficiency At A Lower Price! Excellently Maintained With No Mishaps! Clean And Well Kept Interior Leather ...

Office No. - 68481200

Sean Chia - 81637414 | Gin Lim - 96870081

<b>Mercedes-Benz C-Class C200 CGI</b>	<b>\$43,999</b>	<b>\$12,540 /yr</b>	<b>11-May-2011</b>	<b>1,796 cc</b>	<b>-</b>	<b>99 Motors Trading</b>	<b>Available</b>
---------------------------------------	-----------------	---------------------	--------------------	-----------------	----------	--------------------------	------------------

No Gimmicks! Price Negotiable, Low Mileage Done, 100% Beautiful Condition, Low Depreciation, Low Interest Rate, Most Worthy Buy, Call Now For Viewing.

Office No. - 62844922

Mr Nah - 81896183 | Raymond Tang - 81850016 | Mr Wong - 98533943 | Bobby Geh - 96365598

<b>Mercedes-Benz C-Class C200</b>	<b>\$51,800</b>	<b>\$13,860 /yr</b>	<b>29-Nov-2011</b>	<b>1,796 cc</b>	<b>95,000 km</b>	<b>Parsons Automobile Pte Ltd</b>	<b>Available</b>
-----------------------------------	-----------------	---------------------	--------------------	-----------------	------------------	-----------------------------------	------------------

100% Genuine Low Mileage Done! Pristine Silver With Grey Leather Seats. Very Well-Maintained By Previous Owner. Cycle & Carriage Unit. See To Believe! Drive Away With A Peace Of Mind! Trade In Welcome...

Office No. - 69085568

Lucas - 98388993 | Leo - 96615988 | Kelvin - 82288856

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Email: [sm@idac.com.sg](mailto:sm@idac.com.sg)

Tel no: 6555 6888 Fax no: 6454 3279

### **Personal Particulars of Owner & Driver (Vehicle A)**

Date of Accident: 20/09/19 (dd/mm/yy) Time of Accident: 20 : 35 (24-HR-FORMAT)  
Vehicle No.: SLP5232M Vehicle Make & Model: Mercedes Benz C200 C6-I  
Exact location of Accident: LTE TWDS SLE/TPE  
Policyholder's Name / IC No.: Michelle Ong chin Swan / S7437594D  
Driver's Name / IC No.: \_\_\_\_\_ (As Above) ☒  
Driver's Contact No.: 8228 2837 Company Contact No: \_\_\_\_\_  
Driver's Address: 173 Yishun Ave 7 #07 -817 S760173  
Insurance Company: NTUC Email address (if any): \_\_\_\_\_

### **Relationship between Owner & Driver:**

owner

or Others specify: \_\_\_\_\_

### **What do you wish to claim? (Please TICK one only)**

☐ Own Insurance / ☒ Other Vehicle (The one you want to claim against) / ☐ Reporting (For Record Purpose)

### **Exact purpose for which the vehicle Was being used at time of accident?**

**Occupation (nature of job)** ☒ Indoor/ ☐ Outdoor

☒ Private use / ☐ Work purpose

**No. of Passengers (Including Driver):** 01

**Passenger Name :** \_\_\_\_\_

**Gender :** \_\_\_\_\_

**Passenger Name :** \_\_\_\_\_

**Gender :** \_\_\_\_\_

### **Weather condition & Road conditions? (On the day of accident)**

☒ Clear & Dry / ☐ Raining & Wet / ☐ After-Rain & Wet / ☐ Drizzling & Wet / Others: \_\_\_\_\_

**Was there any video captured by your Car Camera?** ☐ Yes / ☒ No

**Any Injuries:** ☒ Yes / ☐ No (If YES) Injured Person's Name: Michelle Ong

Injuries Sustain: Neck/Back/chest Injured Person in Which Vehicle: SLP5232M

**Police Report filed:** ☒ Yes / ☐ No (If YES) Which Police Station: Yishun North N.P.C

### **The Other Party(s) Details:**

1. Driver's Name / IC No: \_\_\_\_\_ Vehicle No: SKD6362P (B)

Driver's Contact No: \_\_\_\_\_ Insurance Company (If any): \_\_\_\_\_

2. Driver's Name / IC No: \_\_\_\_\_ Vehicle No: SFM 3453D

Driver's Contact No: \_\_\_\_\_ Insurance Company (If any): \_\_\_\_\_

\*Independent Witness (If Any): \_\_\_\_\_ Contact No: \_\_\_\_\_

Preferred Workshop Name: \_\_\_\_\_ Contact No: \_\_\_\_\_

\*If no proper documents are produced, IDAC should not file the report. Information will be discarded after one week.

# SKETCH PLAN

CTE Towards Jln Bahagia

Vehicle A: SLP 5232 M  
 Vehicle B: SKD 6362 P  
 Vehicle C: SFY 3453 D

## DESCRIBE CIRCUMSTANCES OF THE ACCIDENT

While I was driving along CTE towards Jalan Bahagia, traffic was heavy and I carefully drove my car in a safe slow speed. Suddenly, I felt a hard impact at the rear of my vehicle.

## DECLARATION

I/We declare the foregoing particulars are true in every respect.

Policyholder's Signature  
 Date & Time: 20/Sept/2019

x Driver's Signature  
 (If driver is not the policyholder)  
 Date & Time: 20/Sept/2019

Reporting Centre Personnel's Signature  
 Name:  
 NRIC/FIN No.:

## SKETCH PLAN

### IMPORTANT NOTICE

1. Please report **correctly** the details of the accident to speed up the claims process.
2. This Form must be **completed by the Policyholder and/or the Authorised Driver**.
3. Information provided must be as **truthful and accurate as possible**. Any wilful misrepresentation or withholding of material facts may allow insurance companies to **repudiate policy liability**.
4. The issue and acceptance of this Form by insurance companies is not an admission of policy liability on the part of the insurance companies.
5. **Any false reporting may be referred to the Police for investigation.**
6. The report will be forwarded by the insurers of the GIA Records Management Centre established by the General Insurance Association of Singapore (GIA) for archiving and that copies of this report will for a fee be made available upon application by interested parties.
7. By the lodgment of this report to the insurers, you hereby consent to the archiving of this report at the centre and to copies of the report being made available aforesaid.
8. **Consent under the Personal Data Protection Act (PDPA)**

I understand, acknowledge, agree and consent that:

- (a) My insurer, my workshop and the General Insurance Association of Singapore ("GIA") may/are permitted to collect, use, disclose and/or process my personal data/personal information set out in this [form] and any other personal information provided by me or possessed by my insurer (collectively the "Personal Information") and disclose and transfer such Personal Information to all insurer(s) who have insured vehicle(s) involved in this accident (all insurer(s) who have insured vehicle(s) involved in this accident shall be collectively referred to as the "Insurers"), the Insurers' lawyers/law firms, the Monetary Authority of Singapore and any relevant government agency/authority (such as the police), for the purpose(s) of:
  - (i) processing, handling and/or dealing with my claims including the settlement of the claims and any necessary investigations relating to the claims;
  - (ii) investigating the accident and/or my claims;
  - (iii) carrying out and/or dealing with my instructions or responding to any enquiries by me;
  - (iv) administering my claims (including the mailing of correspondence, statements, invoices, reports or notices to me, which could involve disclosure of certain personal data about me to bring about delivery of the same as well as on the external cover of envelopes/mail packages); and/or
  - (v) complying with applicable law in administering, processing, handling and/or dealing with my claims.(collectively the "Purposes")
- (b) all insurer(s) who have insured vehicle(s) involved in this accident and the Insurers' lawyers/law firms, may/are permitted to collect, use, disclose and/or process my Personal Information for one or more of the above Purposes; and
- (c) my Personal Information may/can be disclosed by any of the Insurers and/or GIA to their third party service providers or agents(including their lawyers/law firms), which may be sited outside of Singapore, for one or more of the above Purposes.
- (d) my Personal Information will also be collected and used to compile claims history for the purpose of fraud detection, investigation and management in present and all future claims.
- (e) the information so collected under (d) above may be shared / disclosed:
  - (i) to all insurers and/or any other third parties that assist in evaluating, investigating, controlling or managing fraud, regulators, law enforcement and government agencies as reasonably required for the purposes stated, or
  - (ii) for complying with requirements under any regulations, laws or court orders.



Policyholder's Signature

Date & Time: 20/Sept/2019



Driver's Signature

(If driver is not the policyholder)

Date & Time: 20/Sept/2019

Reporting Centre Personnel's Signature

Name:

NRIC/FIN No.:


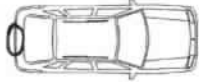
**LKK Auto Consultants Pte Ltd**

51 Ubi Ave 1 #01-25 Paya Ubi Industrial Park, Singapore 408933

TEL: 6256 3561 FAX: 6256 4315

Reg. No: 199607198R GST Reg. No. 19-9607198-R

Page No.:1 of 1

PRE-REPAIR INSPECTION REPORT				
AUTO & GENERAL INSURANCE (S) PL		Ref: CS3/AGI19016730/Gqf3e2		
(BUDGET DIRECT INSURANCE)190CLEMENCEAU		Date: 08-10-2019		
AVENUE #03-01 S S C SINGAPORE 239924		Code: AGI		
<b>1. Policy Particulars :- (THIRD PARTY CLAIM)</b>				
Insured Veh.	SKD 6362P	Veh. Inspected	SLP 5232M	
Policy No.		Coverage (\$)	0.00	
Claim No.	C10004081/KY	Excess (\$)	0.00	
Assign From	IVY RATILLA	Assign Date	23/09/2019	
<b>2. Vehicle Particulars &amp; Condition</b>				
Make & Model	MERCEDES BENZ C 200	c.c	1796	
Engine No.	HIDDEN	Year of Reg.	2011	
Chassis No.	WDD2040482A516012	Colour	WHITE	
Odometer	132824 KM	Steering	IN ORDER	
Brakes	IN ORDER	Modification	SPORTS RIM	
General	GOOD			
<b>3. Conditions of Tyres</b>				
	Size	Make	Balance	
R/H Front Tyre	225/45Z R17	MICHELIN	6 mm	
L/H Front Tyre	225/45Z R17	MICHELIN	6 mm	
R/H Rear Tyre	225/45Z R17	MICHELIN	6 mm	
L/H Rear Tyre	225/45Z R17	MICHELIN	6 mm	
<b>4. Description of Damages</b>				
THE VEHICLE SUSTAINED DAMAGES AT THE REAR PORTION.				
<b>5. General Information</b>				
Accident Date	20/09/2019	Inspect Date / Time	24/09/2019 ( 04:50 PM )	
Survey held at	TEAM AUTOPRO PTE LTD 160 SIN MING DRIVE #01-14 SINGAPORE 575722			
<b>5a. Remarks</b>				
A) THE INSPECTION WAS CONDUCTED ON A "WITHOUT PREJUDICE" BASIS. B) THE REPAIR ESTIMATE WAS NOT PRESENTED AT THE TIME OF INSPECTION. THE REPAIRER WAS TOLD TO PREPARE THE ESTIMATE. C) ENCLOSED PLEASE FIND DAMAGED VEHICLE PHOTOGRAPHS. D) THE ESTIMATED REPAIR COST OF THE DAMAGED VEHICLE IS IN THE REGION OF \$5,000-\$6,000				
<b>5b. Estimate Days of Repair</b>				
ESTIMATED NORMAL PERIOD FOR REPAIR:			6 Working Days	

Report Ref No. CS3/AGI19016730/Gqf3e2

Inspected By



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