

(Surrender 10/10)
561-2111

83

15/02/2019

INS. CASE OWNER:

NORONAH

CC3 /AIG1901

67-27, R26

LKK:
IDAC:

Surveyor:

Rasul

DOE:

ASSIGNMENT

27/11/19

Date / Time:

27/11/19

Registered in Merimen:

27/11/19

Pre-assign / CCU / FTE



Insured Vehicle No.

SLS 5787M

Claim No.

7124872654

Name of Insured

Koh Gok Kuan (Xu Yunnan)

Policy No.

Insured Tel No.

HP:

Make / Model

Excess Sec II :\$5

D.O.A:

18/11/19

Place of Accident

Is driver the owner?

(YES / NO)

Nature of Accident

If NO, Driver Name / Age :

Driver Tel No. :

(Y/L: YES / NO)

OI GIA REPORT: YES / NO : TP GIA REPORT: YES / NO

Insured Liability :

% Final ? Yes / No

SMH 3791P



INSRS:
WSP:
Tel:
Liability:
RMKS:

premium



INSRS:
WSP:
Tel:
Liability:
RMKS:



INSRS:
WSP:
Tel:
Liability:
RMKS:



INSRS:
WSP:
Tel:
Liability:
RMKS:

Date/ Time

21/7/19

01NR

09/10/19
@ 4:45PM

01 HUSBAND CRASHED IN 4 RECOVERED
LETTER. INFORMED HIS WIFE IS
NOT AWARE & INVOLVED IN THIS
ACCIDENT.

16/10/19
13/01/2020

REQUESTED EVIDENCES FROM TP
BUREAU RECOMMEND TO TP.

09/08/2020

TP NO RESPONSE.
BUREAU HIS SUBMIT WP REPORT
TO CLOS.

STAGE

DATE/ PIC

Non-Reporting Itr (1st): 11/10/19

Non-Reporting Itr (2nd): 21/11/2020

Non-Reporting Itr (Final):

Notification Itr (if non-pickup):

Call OI:

After call Itr to OI:

Documentation Check List: Handler Typist

Notification Itr (if non-pickup)

After call Itr to OI:

Authorisation To Act:

Release Voucher:

Final Repair Bill:

Car Rental Invoice:

Towing Invoice:

LTA / GIA :

Medical Bill:

PIR:

Mandate/Reject Instruction:

LOD

Payment Breakdown Form:

Post-Repair Photos:

Others:

PRELIMINARY ADVICE Date/Time:

Sent By:

FINALIZATION

Date/Time:

Confirm with:

Confirm by:

Repair Cost:

\$5

(days) Reduction:

%

Email

Call

FINAL SETTLEMENT

Date/Time:

Confirm with

Email

Cal

Final Liability:

%

(Agreed / Assessed) BOLA S/N No. :

If NO or B 28, Ass. Lia :

Repair Cost:

\$5

(days)

Loss of Rental (LOR):

\$5

(days)

Loss of Use (LOU):

\$5

(\$ x days)

Loss of Income (LOI):

\$5

(\$ x days)

LOR only

LOU only

LOR + LOI

LOR + L.O

[Tick only one]

GIA/LTA Search

\$5

Medical:

\$5

Disbursement:

\$5

(e.g. Tow/ Independent)

Legal Cost

\$5

Total:

\$5

Global Sum \$5:

4) RA fee → \$2.54 x 2

FINAL PAYMENT

Date/Time:

Confirm with:

Email

Cal

Payee 1:

\$5

Name 1:

-

Payee 2: (Strike if N.A.)

\$5

Name 2:

-

Payee 3: (Strike if N.A.)

\$5

Name 3:

-

COPY SENT
9/3/2020

ASS. REC. BY

REF:

ALG

5581

ASSIGNMENT

From:

Date:

25/9/2019

Estimated Cost:

OD ☒ TP WS / TP RES / OD RES / EVA / INV / MV

To inspect Vehicle No:

SMG 3791P

at Workshop m/s

Premium

at

281 Alexandra Road

Insured:

Policy No:

Claims No:

Sum Insured:

Excess:

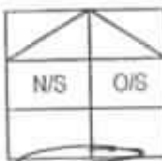
(Client's Record)

Make of Veh:

2pm (working)

(Policy Condition)

Remark: The veh had commenced its
repair at the time of inspection.



Bal. or Market Value:

IDAC Accident Report:

Consistent? : Yes or No

GIA / PR Seen:

Consistent? : Yes or No

Est. Repairs:

3

days

Res.: Yes or No

Lum Sum:

%

3 Val.: Yes or No

CA / REV / REP. / 24 HRS ^{1up}

Vehicle: IN / OUT

Date:

Person Contacted:

Veh No:

SMG 3791P

Yr Regn:

2018 / 06C

Type: ☒ M.Car / M.Cycle / Bus / Van / Lorry / Taxi / Prime Mover /

Truck / Trailer or

Make:

Audi A3 Sportback 1.0TFSI 999

Colour:

Blue

A/C:

Insured / Std / NI / NA

Sp. Reading

7630

T/Radio:

Insured / Std / NI / NA

Eng/No:

C/No:

WAUZZZ8V0KA028411

Gen. Cond: Good / ☒ Fair / Poor / BurntSteering: ☒ order / Jammed / Leaked / Burnt orBrake: ☒ order / Jammed / Leaked / Burnt orModi: Nil / ☒ S/Rim / STD A/Rim or

Tyre Size:

F:

205/55R16

R:

BS / DUN / EXNOVA / GY / FS / LIZA ☒ MIC / OHTSU / PIR / SUMI /

TOYO / YOKO or

Front

Rear

R/Bal.

6

mm

R/Bal.

6

mm

L/Bal.

6

mm

L/Bal.

6

mm

D.O.A.

18/02/19

D.O.A.

25/09/19

Survey held at

Premium

Des. of Damages: Frt / ☒ Rep / O/S / N/S / U/C / Rooftop or

The U/C / Chassis frame / Body Structure affected due to collision.

Date / Time

Action / Instruction

P/B & 1,546.00

CHECK REPAIR: & 263.00

Date/Time, File Pass to?



Prel. Report

1)



Final Report

Date/Time, File Return to?

2)

Days Of Repair:

Resurvey No. of Trip:

Survey Fee:

Transportation

S + RS. SI

Phone

Other

TOTAL

Add Fee:



Site Insp (\$)



Interview (\$)



Tech. Invs (\$)



Week end (\$)

Rep. Form:

Long 2nd / 1st: C

Premium Automobiles

55 Ubi Road 1, Singapore 408699

Tel : 6366 2323 Fax : 6841 1183

Email: Nora.khai@premiumauto.com.sg / claims@premiumauto.com.sg

WIP :13336

Telefax

Estimate : Accident Repairs
Workshop : Ubi Road 1
Contact No : 6366 2323
Fax No : 6841 1183
Reference : PA/TP/1151/2019/NS
Date : 24-Sep-19

Vehicle NOT IN workshop. Please arrange for survey

Your Insured Vehicle No : **SLS 5787 M**

AIG Asia Pacific Insurance Pte Ltd

78 Shenton Way

#07-16 AIG Building

Singapore 079120

Attn: Mr. Adrian Ling - Motor Claims Dept

Tel: 6841 0055 - Fax: 6256 4315

Owner's Name : Ms Chang Wai Yee
Address : 1F Shelford Road
#05-40
Singapore 286891
Telephone : HP +65 97101732
Type of Claim : Third Party Claim
Policy No. : 1800148547
Vehicle No : **SMG 3791 P**
Model Code : Audi A3 Sportsback 1.0 TF
Model / Year : Dec-18
Engine No : CHZ C25867
Chassis No : WAUZZZ8V0KA028411
Mileage :
Date In :
Estimated By : Johnny Boo / Allan Wu
Accident Date : 18-Sep-19
Place of Accident : Junction Of Amk Ave 6 And Amk Ave 5

Premium Automobiles

55 Ubi Road 1, Singapore 408699
Tel : 6366 2323 Fax : 6841 1183

Telefax

Name : Rasul - Hp 90010068
Surveyed Date : 25/09/19 @ 1400
Authorised Date :
Excess Cost : 3 days
Liability :
Remarks : Repr after repair

Please Note : This estimate is based on visual inspection of the affected vehicle.
Should we require further labour charges and spare parts in the progress of repair, we shall inform you accordingly.
For inspection of vehicle, please refer to Ms Norah Khai at
Tel: 6768 9828 for appointment.

Yours faithfully,
Premium Automobiles Pte Ltd

Johnny Boo
Body Repair Manager

Allan Wu
Claims Consultant

<p>LKK Auto Consultants hereby notify the Receiver of the following:</p> <ul style="list-style-type: none">• To receive the vehicle for repair• To receive the vehicle for repair• To receive the vehicle for repair• To receive the vehicle for repair• To receive the vehicle for repair• To receive the vehicle for repair• To receive the vehicle for repair <p>Authorised by Receiver</p> <p>Signature</p> <p>Date</p>

Summer Lee (LKK Auto)

From: Claims <claims@premiumauto.com.sg>
Sent: Saturday, 21 September, 2019 8:37 AM
To: 'Admin A'; 'assignments'
Cc: claims@premiumauto.com.sg
Subject: ACCIDENT INVOLVING SMG 3791 P AND YOUR INSURED SLS 5787 M DATED ON 18/09/2019
Attachments: SMG 3791 P GIA ADDENDUM 18092019.PDF

Dear all,

Kindly assist in the liability clearance for the above mentioned case. We propose for 100% direct settlement in our clients favour with LOU S\$60 and LOR S\$100 follow by NIMA protocol.

We herein attached the GIA report for your reference.

We will forward you the estimate once is available.

Please arrange for survey on 25 of September 2019 @2PM, owner waiting.

Address : 281 Alexandra Road Singapore 159938

TP (SLS 5787 M) IS INSURED WITH AIG

Thank you.

Best Regards,
George Wong
Claims advisor

Premium Automobiles Pte Ltd (Reg No 199902271W)
281 Alexandra Road Singapore 159938
p. +65 6366 2323, option 1
e. Claims@premiumauto.com.sg w. www.audi.com.sg
Audi Showroom 281 Alexandra Road Singapore 159938 p. +65 68362223



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View Received Message

This mail is associated with :

***SMG3791P (2113485362SG)
[SLS5787M]**

TP

CHANG WAI YEE (ZENG HUIYI)

Sep 18 2019 6:00PM

[Koh Gek Kuan(Xu YuJuan)]

Premium Automobiles Pte Ltd

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From AIG Asia Pacific Insurance Pte. Ltd. (AIG_SG), sent on 27/09/2019 09:12 AM.
To LKK_HQ
Subject No OI GIA Report

Dear Sir/Madam,

Please be advised that no OI GIA report received.
Please find Insured's contact details below for your further actions.

Insured Name:
Koh Gek Kuan(Xu YuJuan)

Address:
16 STIRLING ROAD QUEENS #30-16 SINGAPORE 148957

Contact No.:
96801655

Thanks & Regards,

Hor Yin Rul (Viviane)
AIG
FNOL Adjuster I
Singapore FNOL | Claims Operations – Auto

Tel: 8001206556 | Ext: 1002208
Yinnul.Hor@aig.com | www.aig.sg

DOCUMENTS SUMMARY

There are no documents.



Auto
Consultants
Pte Ltd

51 UBI AVE 1, #01-25 PAYA UBI INDUSTRIAL PARK, SINGAPORE 408933 TEL : (065) 62563561 FAX : (065) 62564315

Our Ref: CC3/AIG19016727/R1hb3

30 September, 2019

Koh Gek Kuan(Xu YuJuan)
16 STIRLING ROAD QUEENS #30-16
SINGAPORE 148957

Dear Sirs,

**ACCIDENT INVOLVING SLS 5787M AND SMG 3791P ON 18/09/2019 ALONG/
AT JUNCTION OF AMK AVE 6 AND AMK AVE 5**

We, LKK Auto Consultants Pte Ltd has been appointed to act on the behalf of your insurer, AIG Asia Pacific Insurance Pte Ltd (AIG) to settle a THIRD PARTY claim against you for an accident which happened on the above-mentioned date and location.

Kindly proceed to lodge your GIA report within five (05) working days of receipt of this letter, giving the version of the accident amongst other things related to the accident. The GIA report can be lodged at any of AIG reporting centres. You may refer to your Certificate of Insurance for the list of the reporting centres.

If you have any information to add or any amendments to make, please contact the undersigned within five days from the date of this letter.

Please note that the standing of your insurance policy such as NCD, premium & etc would be affected.

Yours faithfully,

Vic Alpeh Sanghila
Claims
Tel : 6841 2096
Fax: 6741 4108
Email : vicalpeh@lkkauto.com

c.c. *Claims Manager*
AIG Asia Pacific Insurance Pte Ltd
(Motor Claims Dept)



Auto
Consultants
Pte Ltd

51 UBI AVE 1, #01-25 PAYA UBI INDUSTRIAL PARK, SINGAPORE 408933 TEL : (065) 62563561 FAX : (065) 62564315

Our Ref: CC3/AIG19016727/R1hb3

11 October 2019

By Registered Mail
First Reminder

KOH GEK KUAN (XU YUJUAN)
16 STIRLING ROAD QUEENS
#30-16
SINGAPORE 148957

Dear Sir/Madam,

**ACCIDENT INVOLVING SLS 5787M AND SMG 3791P ON 18/09/2019
ALONG/AT JUNCTION OF AMK AVE 6 AND AMK AVE 5**

We refer to the above subject matter. Your insurer AIG Asia Pacific Insurance Pte Ltd (AIG) has received a third party claim(s) against your motor insurance policy, and has appointed LKK Auto Consultants Pte Ltd to act on their behalf to handle this matter.

We highlight that this accident has not been reported to AIG.

Please note that you had been notified by our via mail by post from our office on 30/09/2019

Kindly proceed to lodge your accident report immediately, giving the version of the accident amongst other things related to the accident. The accident report can be lodged at any of AIG reporting centres. For the listing of AIG reporting centres, you may refer to your Certificate of Insurance or visit AIG Singapore's website.

To enable us to look into the matter immediately, please let us hear from you within fourteen (14) days from date of this letter (by 28/10/2019).

Please be reminded that in accordance with the terms and conditions under your policy, failure of compliance, our principal M/s AIG Asia Pacific Insurance Pte Ltd reserves the right to repudiate liability.

If you need further assistance or clarifications, please contact the undersigned.

Yours faithfully,

Vic Alpeh Sanghilan
Claims
Tel : 6841 2096
Fax: 6741 4108
Email : vicalpeh@lkkauto.com

c.c *Claims Manager*
 AIG Asia Pacific Insurance Pte. Ltd
 (Motor Claims Dept)



Auto
Consultants
Pte Ltd

51 UBI AVE 1, #01-25 PAYA UBI INDUSTRIAL PARK, SINGAPORE 408933 TEL : (065) 62563561 FAX : (065) 62564315

Our Ref: CC3/AIG19016727/R1hb3

Date: 21 January 2020

By Registered Mail
(FINAL REMINDER)

Koh Gek Kuan(Xu YuJuan)
16 STIRLING ROAD QUEENS
#30-16
SINGAPORE 148957

Dear Sir,

**ACCIDENT INVOLVING SLS 5787M AND SMG 3791P ON 18/09/2019
ALONG/ AT JUNCTION OF AMK AVE 6 AND AMK AVE 5**

We, LKK Auto Consultants Pte Ltd has been appointed to act on the behalf of your insurer, AIG Asia Pacific Insurance Pte Ltd to settle a THIRD PARTY claim against you for an accident which happened on the above-mentioned date and location.

Our record shows that to date, you/your driver have not reported the accident to us. We would appreciate it if you could urgently file a report at any of AIG reporting centre. You may refer to your Certificate of Insurance for the list of the reporting centre.

Please note that you had been notified by our via mail by post from our office on **30 September 2019** and **11 October 2019**.

To enable us to look into the matter immediately, please let us hear from you within fourteen (14) days from date of this letter (by **05 February 2020**).

Please be reminded that in accordance with the terms and conditions under your policy, failure of compliance, our principal M/s AIG Asia Pacific Insurance Pte Ltd reserves the right to repudiate liability.

If you need further assistance or clarifications, please contact the undersigned.

Yours faithfully,

Vic Alpeh Sanghila
Claims
Tel : 6841 2096
Fax: 6741 4108
Email : vicalpeh@lkkauto.com

c.c. Claims Manager
AIG Asia Pacific Insurance Pte Ltd
(Motor Claims Dept)

To : Traffic Police – Deputy Head, Investigations Department
Fax : 65474885

ONLY FOR ACCIDENTS IN SINGAPORE

NON-INJURY MOTOR ACCIDENT REPORT SCHEME
FORM ON NON-REPORTING BY INSURED

Please be informed that we have yet to receive a motor accident report from our insured with regard to a non-injury motor accident as follows:-

Date of accident : 18/09/2019
Time of accident : 18:40 pm
Place of accident : JUNCTION OF AMK AVE 6 AND AMK AVE 5
Third Party's name : CHANG WAI YEE (ZENG HUIYI)
Third Party's vehicle number : SMG 3791P
Our insured's name : KOH GEK KUAN (XU YUJUAN)
Our insured's vehicle number : SLS 5787M
Our insured's NRIC number : -
Our insured's address : 16 STIRLING ROAD QUEENS #30-16
SINGAPORE 148957
Our Insured's telephone number : 9680 1655

A letter dated (30/09/2019 & 11/10/2019) was sent to remind our insured to report the non-injury motor accident to us. No report has yet been made.

Please do not hesitate to contact the following for any clarification on the matter.
(Please cite our reference number: (CC3/AIG19016727/R1hb3 // 2113485362SG))

Name and address of insurance company : AIG ASIA PACIFIC INSURANCE PTE
LTD
78 SHENTON WAY
#08-16
Singapore 079120

Name of contact person : Vic
Contact Number : Tel: 6841 2096 / Fax: 6741 4108
Date : 20/01/2020

Vic (LKKAUTO)

From: Vic (LKKAUTO)
Sent: Monday, 9 March, 2020 11:53 AM
To: Md Noor, Norsiah
Cc: Admin A; Vic (LKKAUTO)
Subject: RE: Our Ref: 2113485362SG (003) - Non-Reporting - LKK REF CC3/AIG19016727/R1hb3 - OI: SLS 5787M
Attachments: Email to TP dd 24022020.pdf

Dear Norsiah,

We refer further to our below email.

Please be informed that till date, TP repairer was unable to response and provide evidence to support their claim (please refer to the attached email).

As such, in view of inactivity, we will temporarily close the matter and submit our WP report in merimen.

We will reopen the case should there be any development in the future.

Thank you.

Best Regards,

Vic Alpeh | Case Handler

LKK Auto Consultants Pte Ltd

Phone: 6841-2096 | email: vicalpeh@lkkauto.com | fax: 6741-4108

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)



Auto
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From: Md Noor, Norsiah [<mailto:Norsiah.MdNoor@aig.com>]
Sent: Friday, 4 October, 2019 11:15 AM
To: Vic (LKKAUTO)
Cc: Admin A
Subject: RE: Our Ref: 2113485362SG (003) - Non-Reporting - LKK REF CC3/AIG19016727/R1hb3 - OI: SLS 5787M

Dear Vic,

Noted.

Thank you

Kind regards
Norsiah

Norsiah Md Noor

AIG

Complex Claims Examiner

Claims | AIG Asia Pacific Insurance Pte Ltd

78 Shenton Way #08-16 Singapore 079120

Tel +(65) 6419-1606

Norsiah.MdNoor@aig.com | www.aig.com.sg



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From: Vic (LKKAUTO) [<mailto:vicalpeh@lkkauto.com>]

Sent: Friday, October 4, 2019 11:12 AM

To: Md Noor, Norsiah <Norsiah.MdNoor@aig.com>

Cc: Admin A <admin-a@lkkauto.com>; Vic (LKKAUTO) <vicalpeh@lkkauto.com>

Subject: [EXTERNAL] RE: Our Ref: 2113485362SG (003) - Non-Reporting - LKK REF CC3/AIG19016727/R1hb3 - OI: SLS 5787M

This message is from an external sender; be cautious with links and attachments.

Dear Norsiah,

We refer to your below email.

Please be informed that we had already requested for evidence from TP repairer.

We will get back to you should there be any update.

Thank you.

Best Regards,

Vic Alpeh | Case Handler

LKK Auto Consultants Pte Ltd

Phone: 6841-2096 | email: vicalpeh@lkkauto.com | fax: 6741-4108

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)



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From: Md Noor, Norsiah [<mailto:Norsiah.MdNoor@aig.com>]
Sent: Friday, 4 October, 2019 11:06 AM
To: Vic (LKKAuto)
Subject: Our Ref: 2113485362SG (003) - Non-Reporting

Dear Vic,

As spoken please request for the evidence or video footage to verify further on the accident.

Insured refused to file GIA reported unless there is a proof that the accident involving his vehicle.

Thank you

Kind regards
Norsiah

Norsiah Md Noor
AIG
Complex Claims Examiner
Claims | AIG Asia Pacific Insurance Pte Ltd
78 Shenton Way #08-16 Singapore 079120
Tel +(65) 6419-1606
Norsiah.MdNoor@aig.com | www.aig.com.sg



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Vic (LKKAUTO)

From: Vic (LKKAUTO)
Sent: Monday, 24 February, 2020 2:04 PM
To: Claims
Cc: Admin A; assignments; Nora Khai PA; Vic (LKKAUTO)
Subject: RE: ACCIDENT INVOLVING SMG 3791 P AND YOUR INSURED SLS 5787 M DATED ON 18/09/2019 - LKK REF CC3/AIG19016727/R1hb3

Without Prejudice

Dear Kelvin,

We refer further to our below email.

Kindly furnish us a copy of the video footage to support your client's version.

However, if we will not hear from you on or before 6th March 2020, we will close off the matter.

Thank you.

Best Regards,

Vic Alpeh | Case Handler

LKK Auto Consultants Pte Ltd

Phone: 6841-2096 | email: vicalpeh@lkkauto.com | fax: 6741-4108

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

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From: Vic (LKKAUTO)
Sent: Thursday, 13 February, 2020 2:49 PM
To: Claims
Cc: Admin A; assignments; Vic (LKKAUTO); Nora Khai PA
Subject: RE: ACCIDENT INVOLVING SMG 3791 P AND YOUR INSURED SLS 5787 M DATED ON 18/09/2019 - LKK REF CC3/AIG19016727/R1hb3
Importance: High

Without Prejudice

Dear Kelvin,

We refer to our below email.

Please advise if you have a copy of your client's video footage.



Singapore Post Limited
(Reg. No. 193201234)
10 Eunos Road 8
#06-20 Singapore Post Centre
Singapore 408600

Tel: 1925
Fax: 6842 3114
To check delivery status or to raise an enquiry
on your registered article(s), please visit
www.singpost.com

(Suman)

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- Separate forms are to be used for Insured and Non-Insured Registered Article.
- Please provide all information required and produce this receipt for all enquiries.
- Please tick where applicable. It shall be assumed no Article of Receipt (A/R) is required or delivery by air is requested if relevant * is left blank.
- Please indicate the return address on the item(s) to ensure prompt return in event of non-delivery to the addressee(s).
- Please post item(s) at the post office counter according to the sequence stated below.

1. Name & Address of Addressee KOH GEK KUAN (XU YUJUAN) 16 STIRLING ROAD QUEENS #30-16 SINGAPORE 148957 (SLS578TH)		AP* : <input checked="" type="checkbox"/> Y () N ()		BY* : () AIR () SUR		For Official Use Only (Item numbers are provided in order of posting at counter)
		Insurance* : () Y \$ () N				
2. Name & Address of Addressee Dairies Pled Management 1 Gateway Drive #15-08 Westgate Tower Singapore 608531		AP* : <input checked="" type="checkbox"/> Y () N ()		BY* : () AIR () SUR		
		Insurance* : () Y \$ () N				
Sender's Agreement		Contents:				

I have read, understood and agreed to the terms and conditions of posting overhead. I accept the maximum liability payable for Registered Mail Service and certify that all information provided by me is true and the item(s) does not contain any hazardous or prohibited item(s).

Name & Signature

Date

09/2014

SINGAPORE POST
TANJONG PAGAR
GST Reg. Add: SINGAPORE POST CENTRE
10 EUNOS ROAD 8
SINGAPORE 408600
GST Reg. No : M2-0105651-9
Date: 11 Oct 2019 Time: 15:39:40

Description	Amount(S\$)	GST@7%
Ref. No: PSL01/2638/284/0117 Postage Label LOCAL 3 X	2.54	7.62 0.50
SUB TOTAL	7.62	0.50

TOTAL AMOUNT 7.62
GST COLLECTED BY SINGPOST 0.50
MOP:CASH : \$7.62

Enjoy up to 3% cashback on eligible online and retail spend with the Sprée Credit Card. No minimum spend required. T&Cs apply. Sign up now at singpost.com/spreecard

Pay any bills on SAM and earn LinkPoints now! Terms & conditions apply

Thank you for visiting Singapore Post

#Zero-rated for GST
*Exempt
+Out of Scope
**Supplier Item
Price inclusive of 7% GST where applicable
I have checked & confirmed the product is visually good, functional & performed within expectation.

...CLAIM SUBFOLDER...(Pending for Survey Report)

Revoked / No settlement

CLAIM SUBFOLDER TRACKING



















Case	Notified	Est Submitted	Adj Assigned	Adj Rpt	Adj Submitted	Ins Auth'd	Status
Main	23 Sep 2019 Edit Reg		25 Sep 2019 00:00 Edit Adj Rpt	S\$1,546.00 Edit Estimates	S\$1,546.00 View Rpt		Pending for Survey Report Cancel Case










Main	Reference	Claim Details	Documents	Show All					
CLAIM SUBFOLDER DETAILS [Created by adjuster]									
Insured:	Koh Gek Kuan(Xu YuJuan) , ID: -								
Main Claimant:	CHANG WAI YEE (ZENG HUIYI) , ID: S72445581								
Vehicle Reg. No.:	SMG3791P	Date of Loss:	18/09/2019 18:00 - :59 [9 Months From LTA Reg Date (Man Yr)]						
Claim Type:	TP / 2113485362SG	Policy/Cover Note No.:	1700055266-02 (Comprehensive)						
Vehicle Reg. No. (Insured):	SL55787M	Policy No. (Claimant):	1800148547						
		Excess:							
Repairer:	Premium Automobiles Pte Ltd (UBI) 55 Ubi Road 1, 408699 Ubi - Tel: 67689828/9827/9911								
Handling Insurer:	AIG Asia Pacific Insurance Pte. Ltd. (Express) - Tel: 65-6419-3000 ... [Handled by MdNoor, Norsiah] Norsiah.MdNoor@aig.com								
Claimant's Insurer:	AIG Asia Pacific Insurance Pte. Ltd. (SG) - Tel: 65-6419-3000								
Adjuster:	LKK Auto Consultants Pte Ltd (HQ) - Tel: 6256-3561 ... [Handled by MOHD RASUL] ... [Final Rpt due 02/10/2019]								
ASSOCIATED MAIL RECEIVED View All Compose Case Mail									
• AIG_SG (27/09/2019): No OI GIA Report									
ALL ASSOCIATED TASKS View All Search Tasks Create New Task Complete									
Due Date	Priority	Type	Task Group	Subject	Handler	Assigned By	Completed On	Created On	Done?
No results.									

Claim Documents

*SMG3791P (2113485362SG)
[SLS5787M]
TP
CHANG WAI YEE (ZENG HUIYI)
Sep 18 2019 6:40PM
[Koh Gek Kuan(Xu YuJuan)]
Premium Automobiles Pte Ltd

Upload Documents		Upload Photos		Compose New Letter		Upload Video		Upload Audio		View View in Browser	
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Photos/Images					3 per page	<input checked="" type="checkbox"/>
No	Relabel/Reorder	LKK Auto Consultants Pte Ltd (HQ)		Thumbnail	Print	
1	09/03/20 11:49	Odometer Reading		Load JPG	<input checked="" type="checkbox"/>	
2	09/03/20 11:49	Chassis Number		Load JPG	<input checked="" type="checkbox"/>	
3	09/03/20 11:49	General View		Load JPG	<input checked="" type="checkbox"/>	
4	09/03/20 11:49	General View		Load JPG	<input checked="" type="checkbox"/>	
5	09/03/20 11:49	General View		Load JPG	<input checked="" type="checkbox"/>	
6	09/03/20 11:49	General View		Load JPG	<input checked="" type="checkbox"/>	
7	09/03/20 11:49	General View		Load JPG	<input checked="" type="checkbox"/>	
8	09/03/20 11:49	General View		Load JPG	<input checked="" type="checkbox"/>	
9	09/03/20 11:49	General View		Load JPG	<input checked="" type="checkbox"/>	
10	09/03/20 11:49	General View		Load JPG	<input checked="" type="checkbox"/>	
11	09/03/20 11:49	General View		Load JPG	<input checked="" type="checkbox"/>	
12	09/03/20 11:49	General View		Load JPG	<input checked="" type="checkbox"/>	
13	09/03/20 11:49	General View		Load JPG	<input checked="" type="checkbox"/>	
14	09/03/20 11:49	General View		Load JPG	<input checked="" type="checkbox"/>	
15	09/03/20 11:49	General View		Load JPG	<input checked="" type="checkbox"/>	
16	09/03/20 11:49	General View		Load JPG	<input checked="" type="checkbox"/>	
17	09/03/20 11:49	General View		Load JPG	<input checked="" type="checkbox"/>	
18	09/03/20 11:49	General View		Load JPG	<input checked="" type="checkbox"/>	

Documentation					1 per page	<input checked="" type="checkbox"/>
No	Relabel/Reorder	LKK Auto Consultants Pte Ltd (HQ)		Thumbnail	Print	
1	23/09/19 14:31	TP GIA REPORT		Load PDF		
2	26/09/19 17:16	TP ESTIMATE- MARKED		Load PDF		
3	30/09/19 10:24	Non reporting letter		Load PDF		
4	10/10/19 14:51	First Reminder Letter		Load PDF		
5	20/01/20 13:38	NR LETTER_2nd Registered Letter		Load PDF		
6	20/01/20 13:38	Traffic Police		Load PDF		
7	09/03/20 11:50	EMAIL TO TP		Load PDF		
8	09/03/20 11:54	EMAIL TO AIG		Load PDF		
9	11/03/20 08:48	Registered Mail Fee		Load PDF		

Documents Checklist

DOCUMENTS CHECKLIST	Reset	Save	Print
There are no document checklists configured.			
<div style="border: 1px solid black; padding: 5px; margin-top: 10px;"> Our Checklist Remarks - LKK Auto Consultants Pte Ltd (HQ) <div style="border: 1px solid black; height: 40px; margin-top: 5px;"></div> </div>			
Show Remarks To: <input type="checkbox"/> Handling Insurer <small>Note: Remarks are private unless you show it to other parties.</small>			

LKK Auto Consultants Pte Ltd (Co Reg No:199607198R)

51 Ubi Ave 1 #01-25, Paya Ubi Industrial Park

Singapore 408933

Tel: 6256-3561 Fax: 6844-8805 Email: sur@lkkauto.com; assignments@lkkauto.com

VEHICLE DAMAGE INSPECTION REPORT

Our File No: CC3/AIG19016727/R1HS3Q2

Date: 11/03/2020

REFERENCE

Handling Insurer: AIG Asia Pacific Insurance Pte. Ltd. Policy No: 1700055266-02

Claimant

Vehicle No : SMG3791P

Insured Vehicle No : SLS5787M

Date of Loss: 18/09/2019

Nature of Claim: TP

Claim No: 2113485362SG

DESCRIPTION & IDENTIFICATION OF VEHICLE

Reg No: SMG3791P

Make & Model: AUDI A3, 999cc TFSI (A)

Engine No: CHZC25867

Reg. Date: 18/12/2018 (Man. Year: 2018)

Chassis No: WAUZZZ8V0KA028411

Colour: Blue

Odometer: 7630 km

Engine Capacity: 999 cc

Market Value/New Car

Price: N/A

Sum Insured (S\$): Market Value/New Car Price

CONDITION OF VEHICLE AT THE TIME OF SURVEY

General Condition: Steering (Serviceable):

Yes Footbrake (Serviceable):

Yes

Handbrake (Serviceable):

Yes Engine Modification:

No Pre-accident Condition:

CONDITION OF TYRES

Front Tyre Size: 205/55 R16

Rear Tyre Size:

205/55 R16

Front Left Side: Michelin 6 mm

Rear Left Side:

Michelin 6 mm

Front Right Side: Michelin 6 mm

Rear Right Side:

Michelin 6 mm

The above values represent the remaining tyre treads depth

COST OF CLAIMS	Repairer's	Adjuster's	Difference	Diff %
Parts	3,761.00	216.00	3,545.00	94.26
Miscellaneous Items	0.00	0.00	0.00	
Labour	3,872.00	1,330.00	2,542.00	65.65
Paintwork Labour	0.00	0.00	0.00	
Towing	0.00	0.00	0.00	
Gross Total (S\$)	7,633.00	1,546.00	6,087.00	79.75
+ GST 7.00/7.00% (S\$)	534.31	108.22	426.09	79.75
Nett Amount (S\$)	8,167.31	1,654.22	6,513.09	79.75
Global Sum Settlement (S\$)		0.00		

INSPECTION

Date of Assignment: 25/09/2019

Date Inspected: 25/09/2019 Inspected At:

281 ALEXANDRA ROAD

Repairer: Premium Automobiles Pte Ltd (UBI)

Estimated Period of Repair: 3.0 days

Adjuster: MOHD RASUL

Manager: VIC ALPEH

NOTE: This report represents our findings at the time and place of inspection stated herein. Such inspection has been carried out to the best of our knowledge and ability but any other liability under any other circumstances is hereby expressly excluded.

REPAIR DETAILS

Recommended Parts

No.	Qty	Part No.	Particulars	Condition	Repairer's	Amount
1	1		*REAR BUMPER	Repair	1,708.00 FS	*- FS
2	2		*REAR BUMPER STICKY PAD	Not Necessary	11.00 FS	*- FS
3	1		*REAR BUMPER FIXING PARTS	Not Necessary	175.00 FS	*- FS
4	2		*REAR BUMPER LOCKING MECHANISM -LH/RH	Serviceable	24.00 FS	*- FS
5	2		*WHEEL HOUSING LINER ADAPTER -LH/RH	Serviceable	68.00 FS	*- FS
6	1		*REAR BUMPER SPOILER -LH	Scratched	216.00 FS	*216.00 FS
7	2		*REAR LIGHT REFLECTOR -LH/RH	Serviceable	54.00 FS	*- FS
8	1		*REAR BUMPER SIDE REINFORCEMENT BEAM	Serviceable	522.00 FS	*- FS
9	2		*REAR BUMPER BRACKET -LH/RH	*Check	51.00 FS	*- FS
10	2		*REAR PARKING AID SENSOR -INNER /OUTER	Serviceable	462.00 FS	*- FS
11	4		*REAR PARKING AID SEAL RING	*Check	12.00 FS	*- FS
12	1		*AUDI EMBLEM	Not Necessary	113.00 FS	*- FS
13	1		*A3 INSCRIPTION	Not Necessary	87.00 FS	*- FS
14	1		*PACKING ADHESIVE	Not Necessary	18.00 FS	*- FS
15	1		*REAR NO PLATE	Serviceable	40.00 FS	*- FS
16	1		*SUNDRIES	*Check	200.00 FS	*- FS

F=Franchise part. S=SpcNett.

Total Parts (\$\$) **3,761.00** **216.00**

Report was unsubmitted during this print-out.

Recommended Miscellaneous Items

There are no new miscellaneous items selected.

Recommended Labour

No	Particulars	Lab.Type	Repairer's	Amount
Labour Items				
1	TO REMOVE AND TRANSFER REAR PARKING AID ,CHECK FUNCTION AND RENEW ACCORDING TO DAMAGE	New	280.00	280.00
2	TO DISMANTLE AND RENEW REAR BUMPER.TO REPAIR REAR LID ,RE-ORGANISE CRASH MANAGEMENT COMPONENTS .REINSTALL ALL PARTS REMOVED	New	1,400.00	500.00
3	TO RESPRAY REAR BUMPER AND REAR LID	New	2,000.00	550.00
4	TO CARRY OUT DIAGNOSTIC CHECKS	New	192.00	0.00
Gross Labour Cost (S\$)			3,872.00	1,330.00

Report was unsubmitted during this print-out.

< END OF ESTIMATES >