

Vic (LKKAUTO)

From: Vic (LKKAUTO)
Sent: Monday, 24 February, 2020 2:04 PM
To: Claims
Cc: Admin A; assignments; Nora Khai PA; Vic (LKKAUTO)
Subject: RE: ACCIDENT INVOLVING SMG 3791 P AND YOUR INSURED SLS 5787 M DATED ON 18/09/2019 - LKK REF CC3/AIG19016727/R1hb3

Without Prejudice

Dear Kelvin,

We refer further to our below email.

Kindly furnish us a copy of the video footage to support your client's version.

However, if we will not hear from you on or before 6th March 2020, we will close off the matter.

Thank you.

Best Regards,

Vic Alpeh | Case Handler

LKK Auto Consultants Pte Ltd

Phone: 6841-2096 | email: vicalpeh@lkkauto.com | fax: 6741-4108

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)



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From: Vic (LKKAUTO)
Sent: Thursday, 13 February, 2020 2:49 PM
To: Claims
Cc: Admin A; assignments; Vic (LKKAUTO); Nora Khai PA
Subject: RE: ACCIDENT INVOLVING SMG 3791 P AND YOUR INSURED SLS 5787 M DATED ON 18/09/2019 - LKK REF CC3/AIG19016727/R1hb3
Importance: High

Without Prejudice

Dear Kelvin,

We refer to our below email.

Please advise if you have a copy of your client's video footage.

Our Insured insisted he was not involved in this accident.

Thank you.

Best Regards,

Vic Alpeh | Case Handler

LKK Auto Consultants Pte Ltd

Phone: 6841-2096 | email: vicalpeh@lkkauto.com | fax: 6741-4108

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From: Vic (LKKAuto)

Sent: Thursday, 23 January, 2020 1:44 PM

To: Claims

Cc: Admin A; assignments; Vic (LKKAuto)

Subject: RE: ACCIDENT INVOLVING SMG 3791 P AND YOUR INSURED SLS 5787 M DATED ON 18/09/2019 - LKK REF CC3/AIG19016727/R1hb3

Without Prejudice

Dear Kelvin,

We refer to our below email.

Please advise if you are still pursuing the matter.

Otherwise, without concrete evidence to support your client's claim, we will close off the matter.

Thank you.



«Wishing you a Happy and Prosperous Lunar New Year»

Best Regards,

Vic Alpeh | Case Handler

LKK Auto Consultants Pte Ltd

Phone: 6841-2096 | email: vicalpeh@lkkauto.com | fax: 6741-4108

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From: Claims [<mailto:claims@premiumauto.com.sg>]

Sent: Wednesday, 16 October, 2019 4:34 PM

To: Vic (LKKAuto)

Cc: Admin A; assignments; 'Claims'

Subject: RE: ACCIDENT INVOLVING SMG 3791 P AND YOUR INSURED SLS 5787 M DATED ON 18/09/2019 - LKK REF CC3/AIG19016727/R1hb3

Dear Vic,

We are retrieving the video footage with owner, once we have received will forward to you asap.

Kindly bear with us.

Best Regards,

Kelvin Khoo

Claims Advisor

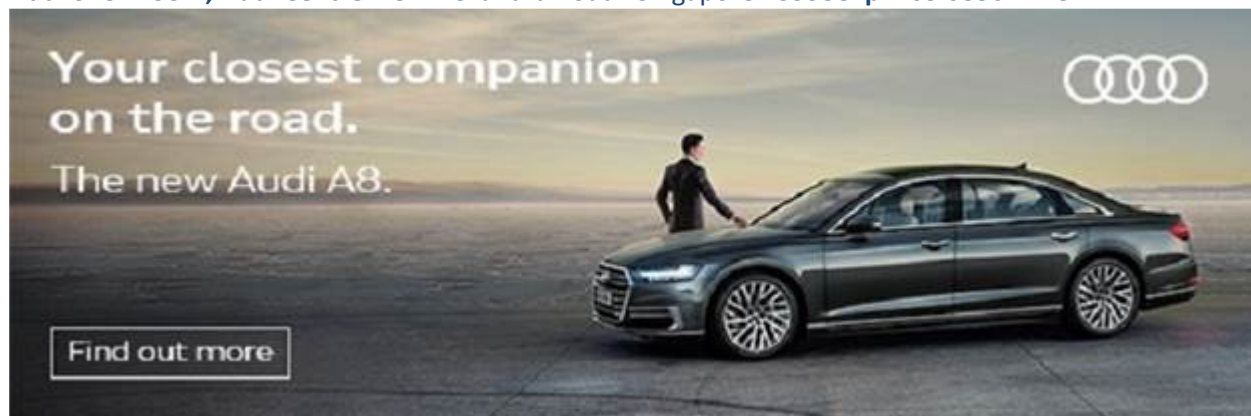
Premium Automobiles Pte Ltd (Reg No 199902271W)

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e. claims@premiumauto.com.sg **w.** www.audi.com.sg

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Please do not copy it or use it for any purpose, or disclose its contents or any attachment to any other person. Thank you

From: Vic (LKKAUTO) [<mailto:vicalpeh@lkkauto.com>]

Sent: Wednesday, 16 October 2019 3:11 PM

To: claims@premiumauto.com.sg

Cc: Admin A; assignments; Vic (LKKAUTO)

Subject: RE: ACCIDENT INVOLVING SMG 3791 P AND YOUR INSURED SLS 5787 M DATED ON 18/09/2019 - LKK REF CC3/AIG19016727/R1hb3

Without Prejudice

Dear Kelvin,

We refer further to our below email.

Please be informed that our principal received an escalation in which our Insured had mentioned that he/she is not aware of this accident.

As such, we would like to request for a copy of the video footage of your client as mentioned on his GIA report for our further action.

Thank you.

Best Regards,

Vic Alpeh | Case Handler

LKK Auto Consultants Pte Ltd

Phone: 6841-2096 | email: vicalpeh@lkkauto.com | fax: 6741-4108

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From: Vic (LKKAUTO)

Sent: Friday, 4 October, 2019 10:28 AM

To: claims@premiumauto.com.sg

Cc: Admin A; assignments; Vic (LKKAUTO)

Subject: RE: ACCIDENT INVOLVING SMG 3791 P AND YOUR INSURED SLS 5787 M DATED ON 18/09/2019 - LKK REF CC3/AIG19016727/R1hb3

Without Prejudice

Dear Kelvin,

We refer further to our below email.

Please be informed that our principal received an escalation in which our Insured had mentioned that he/she is not aware of this accident.

As such, we would like to request for a copy of the video footage of your client as mentioned on his GIA report for our further action.

Thank you.

Best Regards,

Vic Alpeh | Case Handler

LKK Auto Consultants Pte Ltd

Phone: 6841-2096 | email: vicalpeh@lkkauto.com | fax: 6741-4108

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From: Vic (LKKAuto)

Sent: Wednesday, 2 October, 2019 10:16 AM

To: claims@premiumauto.com.sg

Cc: Admin A; assignments; Vic (LKKAuto)

Subject: RE: ACCIDENT INVOLVING SMG 3791 P AND YOUR INSURED SLS 5787 M DATED ON 18/09/2019 - LKK REF CC3/AIG19016727/R1hb3

Without Prejudice

Dear Kelvin,

We refer to your below email.

Please be informed that we are still pending for our Insured's GIA report.

We will follow up and will get back to you for an update.

Thank you.

Best Regards,

Vic Alpeh | Case Handler

LKK Auto Consultants Pte Ltd

Phone: 6841-2096 | email: vicalpeh@lkkauto.com | fax: 6741-4108

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From: Claims [<mailto:claims@premiumauto.com.sg>]

Sent: Wednesday, 2 October, 2019 10:07 AM

To: Vic (LKKAUTO)

Cc: Admin A; assignments; claims@premiumauto.com.sg

Subject: RE: ACCIDENT INVOLVING SMG 3791 P AND YOUR INSURED SLS 5787 M DATED ON 18/09/2019

Dear Vic,

Kindly advise have your insured file the report yet ?

Thank you.

Best Regards,
Kelvin Khoo
Claims Advisor

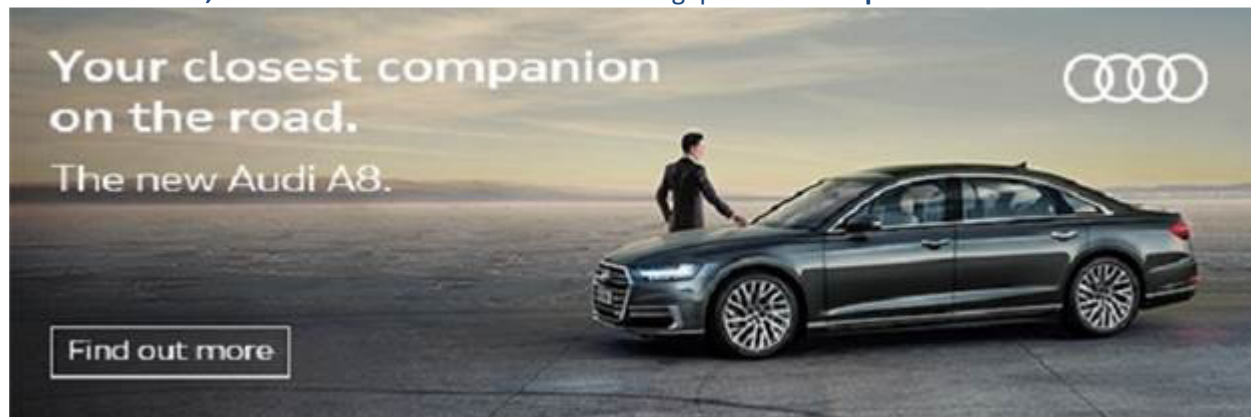
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From: Shu Pei (LKKAUTO) <shupeil@lkkauto.com>

Sent: Friday, 27 September 2019 3:11 PM

To: claims@premiumauto.com.sg

Cc: Admin A <admin-a@lkkauto.com>; assignments <assignments@lkkauto.com>; Vic (LKKAUTO) <vicalpeh@lkkauto.com>

Subject: RE: ACCIDENT INVOLVING SMG 3791 P AND YOUR INSURED SLS 5787 M DATED ON 18/09/2019

Dear Sir /Madam,

Please be informed that our insured haven't reporting the said accident.

We will send letter to our insured and informed him to fill the accident report as soonest possible.

Please note that for liability, claim negotiation and settlement, please contact Vic at 6841 2096.

Our respective case handler will look into the matter and revert to you in due course.

Thank you

To check availability of the case handler , you may contact the undersigned.

Best Regards,

Shu Pei | Admin

LKK Auto Consultants Pte Ltd

Phone: 6366-0055 | email: shupeil@lkkauto.com | fax: 6741-4108

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From: Claims <claims@premiumauto.com.sg>

Sent: Friday, 27 September 2019 2:52 PM

To: Admin A <admin-a@lkkauto.com>; assignments <assignments@lkkauto.com>

Cc: claims@premiumauto.com.sg

Subject: RE: ACCIDENT INVOLVING SMG 3791 P AND YOUR INSURED SLS 5787 M DATED ON 18/09/2019

Dear All,

Kindly advise on the liability clearance please

Thank you.

Best Regards,
Ezuwan Huzaini
Claims Advisor

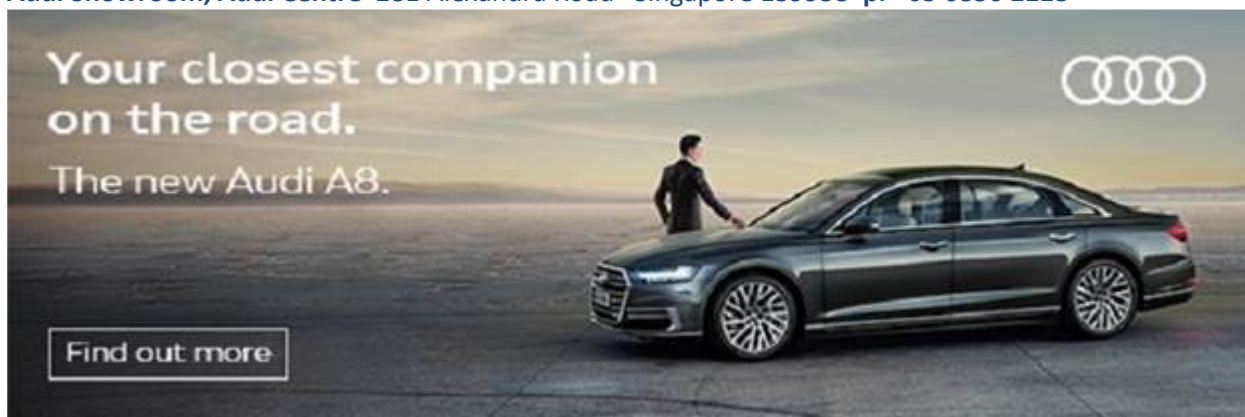
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From: Claims <claims@premiumauto.com.sg>

Sent: Saturday, 21 September 2019 8:37 AM

To: 'Admin A' <admin-a@lkkauto.com>; 'assignments' <assignments@lkkauto.com>

Cc: claims@premiumauto.com.sg

Subject: ACCIDENT INVOLVING SMG 3791 P AND YOUR INSURED SLS 5787 M DATED ON 18/09/2019

Dear all,

Kindly assist in the liability clearance for the above mentioned case. We propose for 100% direct settlement in our clients favour with LOU S\$60 and LOR S\$100 follow by NIMA protocol.

We herein attached the GIA report for your reference.

We will forward you the estimate once is available.

Please arrange for survey on 25 of September 2019 @2PM, owner waiting.

Address : 281 Alexandra Road Singapore 159938

TP (SLS 5787 M) IS INSURED WITH AIG

Thank you.

Best Regards,
George Wong
Claims advisor

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