

## Vic (LKKAUTO)

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**From:** Vic (LKKAUTO)  
**Sent:** Monday, 9 March, 2020 11:53 AM  
**To:** Md Noor, Norsiah  
**Cc:** Admin A; Vic (LKKAUTO)  
**Subject:** RE: Our Ref: 2113485362SG (003) - Non-Reporting - LKK REF CC3/AIG19016727/R1hb3 - OI: SLS 5787M  
**Attachments:** Email to TP dd 24022020.pdf

Dear Norsiah,

We refer further to our below email.

Please be informed that till date, TP repairer was unable to response and provide evidence to support their claim (please refer to the attached email).

As such, in view of inactivity, we will temporarily close the matter and submit our WP report in merimen.

We will reopen the case should there be any development in the future.

Thank you.

Best Regards,

**Vic Alpeh** | Case Handler

**LKK Auto Consultants Pte Ltd**

Phone: 6841-2096 | email: [vicalpeh@lkkauto.com](mailto:vicalpeh@lkkauto.com) | fax: 6741-4108

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)



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**From:** Md Noor, Norsiah [mailto:Norsiah.MdNoor@aig.com]  
**Sent:** Friday, 4 October, 2019 11:15 AM  
**To:** Vic (LKKAUTO)  
**Cc:** Admin A  
**Subject:** RE: Our Ref: 2113485362SG (003) - Non-Reporting - LKK REF CC3/AIG19016727/R1hb3 - OI: SLS 5787M

Dear Vic,

Noted.

Thank you

Kind regards  
Norsiah

**Norsiah Md Noor**

**AIG**

Complex Claims Examiner  
Claims | AIG Asia Pacific Insurance Pte Ltd  
78 Shenton Way #08-16 Singapore 079120  
Tel +(65) 6419-1606  
[Norsiah.MdNoor@aig.com](mailto:Norsiah.MdNoor@aig.com) | [www.aig.com.sg](http://www.aig.com.sg)



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**From:** Vic (LKKAuto) [<mailto:vicalpeh@lkkauto.com>]

**Sent:** Friday, October 4, 2019 11:12 AM

**To:** Md Noor, Norsiah <[Norsiah.MdNoor@aig.com](mailto:Norsiah.MdNoor@aig.com)>

**Cc:** Admin A <[admin-a@lkkauto.com](mailto:admin-a@lkkauto.com)>; Vic (LKKAuto) <[vicalpeh@lkkauto.com](mailto:vicalpeh@lkkauto.com)>

**Subject:** [EXTERNAL] RE: Our Ref: 2113485362SG (003) - Non-Reporting - LKK REF CC3/AIG19016727/R1hb3 - OI: SLS 5787M

**This message is from an external sender; be cautious with links and attachments.**

Dear Norsiah,

We refer to your below email.

Please be informed that we had already requested for evidence from TP repairer.

We will get back to you should there be any update.

Thank you.

Best Regards,

**Vic Alpeh** | Case Handler

**LKK Auto Consultants Pte Ltd**

Phone: 6841-2096 | email: [vicalpeh@lkkauto.com](mailto:vicalpeh@lkkauto.com) | fax: 6741-4108

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**From:** Md Noor, Norsiah [<mailto:Norsiah.MdNoor@aig.com>]  
**Sent:** Friday, 4 October, 2019 11:06 AM  
**To:** Vic (LKKAUTO)  
**Subject:** Our Ref: 2113485362SG (003) - Non-Reporting

Dear Vic,

As spoken please request for the evidence or video footage to verify further on the accident.

Insured refused to file GIA reported unless there is a proof that the accident involving his vehicle.

Thank you

Kind regards  
Norsiah

**Norsiah Md Noor**  
**AIG**  
Complex Claims Examiner  
Claims | AIG Asia Pacific Insurance Pte Ltd  
78 Shenton Way #08-16 Singapore 079120  
Tel +(65) 6419-1606  
[Norsiah.MdNoor@aig.com](mailto:Norsiah.MdNoor@aig.com) | [www.aig.com.sg](http://www.aig.com.sg)



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