

22/03/2002

ASS. REC. BY:

REF:

CS3/FWD18018180/Agd302-1

CS3/FWD18018180/Act22

Special Instruction:

SURVEYOR:

A. G. G. M.

ASSIGNMENT (Office)

From (Person):

Clara Li

of

FWD

Date/Time:

20/9/2019

~~08/10/2018 10:36am~~

Estimated Cost:

Bill to:

OD / ☒ FWS / TP RES / OD RES / EVA / INV / MV / CS

To Inspect Vehicle No:

SLE 2576Z

Insured:

SLK 91800

at Workshop m/s

Sherry Li Kai

Tel:

of

2 Kaki Bukit Ave 2 # 01-36

Policy No:

PNCV2018-00000375

Claim No:

PNCV2018-00000375 1201800012852001

Sum Insured:

Excess:

Make of Veh:

(Client's Record)

D.O.A.

06/10/2018

CA / REV / REP. / REV 24 HRS wpe

H.O.D. Endorsement:

Date/Time:

08/10/2018 11:46am

Person Contacted:

Mr. Low

Vehicle ☒ IN ☐ OUT

Date/Time	Action/Instruction ( X ) Estimate
	SLE 2576Z - NP/MC/8018180/k4
	SLK 91800 - X
	Diamond: 11/10/2018.
	Submit 15 \$5300, 8 days (Red 12900, 35%)

RECEIVED 21 OCT 2019

REF:

## ASSIGNMENT

From \_\_\_\_\_ Date: \_\_\_\_\_  
 Estimated Cost: \_\_\_\_\_  
OD / TP / WS / TP RES / OD RES / EVA / INV / MV  
 To Inspect Vehicle No: \_\_\_\_\_  
 at Workshop m/s \_\_\_\_\_  
 of \_\_\_\_\_  
 Insured: \_\_\_\_\_  
 Policy No. \_\_\_\_\_  
 Claims No. \_\_\_\_\_  
 Sum Insured: \_\_\_\_\_ Excess: \_\_\_\_\_  
 (Client's Record)  
 Make of Veh: \_\_\_\_\_

(Policy Condition)

Remark: The veh had commenced its  
 repair at the time of inspection.

N/S	O/S

Bal. or Market Value: \_\_\_\_\_  
 IDAC Accident Rpt: \_\_\_\_\_ Consistent? : Yes or No  
 GIA / PR Seen: \_\_\_\_\_ Consistent? : Yes or No  
 Est. Repairs: 6 days Res: Yes or No  
 Lum Sum: \_\_\_\_\_ % 3 Val: Yes or No

CA / REV / REP. / 24 HRS

Date: \_\_\_\_\_ Person Contacted: \_\_\_\_\_

Vehicle: IN / OUT

Veh No: SLE2576Z Yr Regn: 2016 / July  
 Type: M.Car / M.Cycle / Bus / Van / Lorry / Taxi / Prime Mover /  
 Truck / Trailer or  
 Make: Honda Vezel cc 1496  
 Colour: White A/C: Insured / Std / NI / NA  
 Sp. Reading: 55224 T/Radio: Insured / Std / NI / NA  
 Eng/No: \_\_\_\_\_  
 C/No: Ru1120069  
 Gen. Cond: Good / Fair / Poor / Burnt  
 Steering: Inorder / Jammed / Leaked / Burnt or  
 Brake: Inorder / Jammed / Leaked / Burnt or  
 Modi: Nil / S/Rim / STD A/Rim or  
 Tyre Size: F: 215/55R16  
 R: 215/55R16  
 BS: DUN / EXNOVA / GY / FS / LIZA / MIC / OHTSU / PIR / SUMI /  
 TOYO / YOKO or  
 Front \_\_\_\_\_ Rear \_\_\_\_\_  
 R/Bal: 06 mm R/Bal: 06 mm  
 L/Bal: 06 mm L/Bal: 06 mm  
 D.O.A. \_\_\_\_\_ D.O.I. 08/10/18  
 Survey held at Sheng Li Lai  
 Des. of Damages: Frt / Rear / O/S / NIS / U/C / Rooftop or  
 The U/C / Chassis frame / Body Structure affected due to collision.

Date / Time Action / Instruction

TP FWD PRS.  
Estimated repair range \$4,500 - \$6,500

Date/Time. File Pass to?

☐ : Preli. Report  
☐ : Final Report

1)

Date/Time. File Return to?

2)

Days Of Repair: 6Resurvey No. of Trip: 1

Survey Fee:

Transportation

) S + RS. Si

) Photos

) Others

TOTAL

2050130Report Format: PRQ

Lump Sum / I.B.I: (\$ \_\_\_\_\_)

Add Fee: ☐ : Site Insp (\$ \_\_\_\_\_)☐ : Interview (\$ \_\_\_\_\_)☐ : Tech Invs (\$ \_\_\_\_\_)☐ : Weekend (\$ \_\_\_\_\_)

## Nivitha (LKK Auto)

**From:** motorclaims.sg@fwd.com  
**Sent:** Friday, 20 September 2019 6:17 PM  
**To:** admin-d@lkkauto.com; assignments@lkkauto.com; sur@lkkauto.com; admin-a@lkkauto.com  
**Cc:** motorclaims.sg@fwd.com; lionel.tan@fwd.com  
**Subject:** RE: FWD Insured SLK9180D [EAL.2018.5972.MK.ya - SLE2576Z] (Our Ref: PNCV2018-00000375)  
**Attachments:** 20190920180707348.pdf

FWD ref: 1201800012852-002/LT

Dear LKK team,

We have attached the survey report from third party.  
Please assist to conduct paper re-survey and upload in Merimen.  
Thank you.

Kind regards,

*Eileen Bay*

Executive, Claims

FWD Singapore Pte. Ltd.

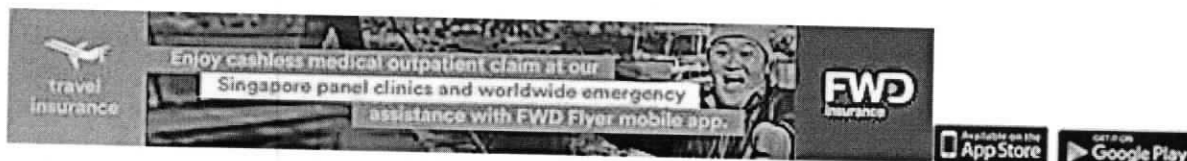
6 Temasek Boulevard, #18-01 Suntec Tower Four, Singapore 038986

T (65) 69217411

E [eileen.bay@fwd.com](mailto:eileen.bay@fwd.com)

W [www.fwd.com.sg](http://www.fwd.com.sg)

**FWD**  
insurance



**From:** Catherine Chong (LKK Auto) [mailto:admin-d@lkkauto.com]  
**Sent:** Monday, 8 October 2018 11:48 AM  
**To:** Clara Li Zirong - SGUser; assignments@lkkauto.com; sur@lkkauto.com; admin-a@lkkauto.com  
**Cc:** Motor Claims SG - SG Common; Lionel Tan Tian Pei - SGUser  
**Subject:** RE: FWD Insured SLK9180D [EAL.2018.5972.MK.ya - SLE2576Z] (Our Ref: PNCV2018-00000375)

**This message has been archived. [View the original item](#)**

Dear Clara,

Thank you for the assignment.

Best Regards,

Catherine Chong | Admin

LKK Auto Consultants Pte Ltd

Phone: 6741-8434 | email: [assignments@lkkauto.com](mailto:assignments@lkkauto.com) | fax: 6256-4315

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

From: [clara.li@fwd.com](mailto:clara.li@fwd.com) [<mailto:clara.li@fwd.com>]

Sent: Monday, 8 October, 2018 10:38 AM

To: [assignments@lkkauto.com](mailto:assignments@lkkauto.com); [sur@lkkauto.com](mailto:sur@lkkauto.com); [admin-a@lkkauto.com](mailto:admin-a@lkkauto.com); [admin-d@lkkauto.com](mailto:admin-d@lkkauto.com)

Cc: [motorclaims.sg@fwd.com](mailto:motorclaims.sg@fwd.com); [lionel.tan@fwd.com](mailto:lionel.tan@fwd.com)

Subject: FW: FWD Insured SLK9180D [EAL.2018.5972.MK.ya - SLE2576Z] (Our Ref: PNCV2018-00000375)

Hi LKK team,

Please refer to the email below and liaise with TP repairer for survey arrangement.

Attached is the TP GIA report.

Please create the case in Merimen.

Thank you.

Kind Regards

Clara Li

Senior Executive, Claims

FWD Singapore Pte. Ltd.

6 Temasek Boulevard, #18-01 Suntec Tower Four, Singapore 038986

T (65)

**Attachments:**

[image001.png](#)

(15 KB)

[image002.jpg](#)

(5 KB)

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# MC-COY

APPRAISER PTE LTD

No. 1 Kaki Bukit Ave 6 #01-28 AutoBay @ Kaki Bukit Singapore 417883  
Tel: 6743 6653 Fax: 67471017 Registration No: 200723212D

Report Reference : **TP / 18010-10/MY / 2018**  
Date of Report : **25 Oct 2018**

Tan Kok Han, Andy (Chen Guohan, Andy)  
27 Pasir Ris Grove  
#08-50  
Singapore 518073

## THIRD PARTY SURVEY ACCIDENT HAPPENED ON 6 Oct 2018

Workshop Address : Sheng Li Lai  
No.2 Kaki Bukit Ave 2  
#01-36 Kaki Bukit Auto Hub  
Singapore 417921

As per your instruction dated **9 Oct 2018** with regard to the above matter. We have carried out a physical inspection on the said vehicle **SLE 2576 Z**. We enclosed herewith our report and findings as follows:

### 1. VEHICLE PARTICULARS

Registration No	: SLE 2576 Z	Engine No	: L15B4400169
Model	: Honda Vezel	Mileage	: 55224
Year / Capacity	: 2016/1496	Colour	: White
Chassis No	: RU1-1200169		

### 2. TYRES CONDITION

	<u>Size</u>	<u>Made</u>	<u>Balance</u>		<u>Rim</u>
FRONT O/S	: 215/60 R16	Dunlop	6.00	mm	Sport
REAR O/S	: 215/60 R16	Dunlop	6.00	mm	Sport
FRONT N/S	: 215/60 R16	Dunlop	6.00	mm	Sport
REAR N/S	: 215/60 R16	Dunlop	6.00	mm	Sport



No. 1 Kaki Bukit Ave 6 #01-28 AutoBay @ Kaki Bukit Singapore 417883  
Tel: 6748 6653 Fax: 67471017 Registration No: 200723252D

### 3. DESCRIPTION OF DAMAGES

At the time of inspection, we noted that the vehicle has sustained an impact damages on the o/s portion(s). For more detail of the damages, please see photograph attached.

4. Estimated normal period of repair : 9 working days to complete.
5. Enclosed number of photograph : 126 copies.
6. In accordance to your instruction, we have Not Authorised repair to the vehicle and the survey was done on a "Without Prejudice" basis. We hope that this report will be of assistance to you in dealing with the matter.
7. Should you discover any discrepancy in the report, please kindly notify us within 2 weeks, or the report will be treated as correct.

#### Disclaimer

The rates and assessment of damages as stated in this report is to be used solely for legal proceedings in relation to the surveyed vehicle and the accident in which the surveyed vehicle was involved in. The rates and assessment of damages must not be used in any circumstances for comparison with other vehicles and/or other accidents in other legal proceedings.

Vehicle No: SLE 2576 Z  
Report No: TP/ 18010-10/MY / 2018

# SPARE PARTS

Qty	Parts Description	Condition	Workshop's Estimation	Our Revised Estimation
<u>List Items</u>				
1	Front fender	Repair	\$ 580.20	\$
1	Front door	Damage	\$ 950.00	\$ 950.00
1	Front door checker <del>Not Net SVL</del>	Damage	\$ 40.80	\$ 40.80
1	Front door glass outer moulding	Intact	\$ 60.00	\$
2	Front door hinges <del>Not Net SVL</del>	Damage	\$ 86.20	\$ 86.20
1	Front door inner board	Damage	\$ 541.80	\$ 541.80
1	Front door lock	Damage	\$ 350.00	\$ 350.00
1	Front door outer handle <del>Not Net SVL</del>	Intact	\$ 245.00	\$
1	Front door regulator c/w motor <del>Not Net SVL</del>	Damage	\$ 400.00	\$ 400.00
1	Front door regulator support <del>Not Net SVL</del>	Damage	\$ 120.00	\$ 120.00
1	Front door rubber	Necessary	\$ 110.00	\$ 110.00
1	Front door side mirror <del>Repair</del>	Damage	\$ 651.20	\$ 651.20
1	O/s door centre pillar	Damage	\$ 586.30	\$ 586.30
1	O/s rocker panel	Intact	\$ 530.00	\$
1	O/s rocker panel side skirt	Damage	\$ 380.00	\$ 380.00
1	Rear door	Damage	\$ 1325.30	\$ 1325.30
1	Rear door checker <del>Not Net SVL</del>	Damage	\$ 40.80	\$ 40.80
1	Rear door glass outer moulding	Intact	\$ 160.00	\$
2	Rear door hinges	Damage	\$ 86.20	\$ 86.20
1	Rear door inner board	Damage	\$ 240.00	\$ 240.00
1	Rear door lock	Damage	\$ 858.00	\$ 858.00
1	Rear door outer handle <del>Not Net SVL</del>	Damage	\$ 95.00	\$ 95.00
1	Rear door regulator c/w motor	Damage	\$ 400.00	\$ 400.00
1	Rear door regulator support	Damage	\$ 120.00	\$ 120.00
1	Rear door rubber	Necessary	\$ 110.00	\$ 110.00
1	Rear fender 4814-50	Repair	\$ 995.00	\$
1	Rear sport rim	Damage	\$ 1050.40	\$ 1050.40
1	Rear fender arch garnish 3851-60	Damage	\$ 395.00	\$ 395.00
1	Rear wheel hub c/w bearing SN:580	Intact	\$ 270.00	\$
1	Rear shock absorber	Intact	\$ 330.00	\$
Discount 20.0%			\$ 12107.20	\$ 8937.00
			\$ 2421.44	\$ 1787.40
			\$ 9685.76	\$ 7149.60
<u>Special Nett Items</u>				
1	Rear tyre (Depreciation) <del>Not Net SVL</del>	Damage	\$ 320.00	\$ 192.00
			\$ 320.00	\$ 192.00

Spare Parts Total \$ 10005.76 \$ 7341.60



Vehicle No: SLE 2576 Z  
Report No: TP/ 18010-10/MY / 2018

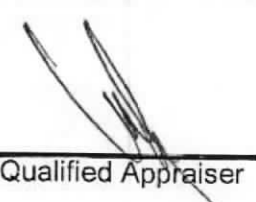
LABOUR COST

S/No	Job Descriptions	Workshop's Estimation	Our Revised Estimation
	Spare Parts Total c/f	\$ 10005.76	\$ 7341.60
1	To disconnect and reconnect, check electrical wiring, harness wires, sockets, replace damaged parts.	\$ 60.00	\$ 30.00 ✓
2	To remove and refit rear undercarriage.	\$ 250.00	Not Required ✓
3	To check and re-adjust (Computerized) all wheel alignment.	\$ 120.00	\$ 120.00 ✓ 80.
4	To remove and refit the door lock mechanism, regulator gear, window glass, handle, inner board, hinges, channel to facilitate the repairs.	\$ 280.00	\$ 160.00 ✓
5	To remove and replace the above damaged parts, straighten, knock out, realign and repair including cut and weld body panels. To re-adjust to the original position using power tools.	\$ 1600.00	\$ 1100.00 900
6	To spray paint on the replaced and repaired parts, prepare spray such as masking tape the unaffected areas with paper, cleaning and sanding of surfaces, final polishing and waxing are also available.	\$ 1600.00 2250	\$ 1320.00 1000
7	To apply undercoating on the repaired and replaced panels for rust protection.	\$ 150.00	\$ 150.00 80.
Total		\$ 14065.76	\$ 10221.60

The repairer has agreed to undertake the repair under a Lump Sum Basis. We have further adjusted the amount to a Lump Sum Repair Contract of:

\$ 8200.00

SDLS: EIGHT THOUSAND TWO HUNDRED ONLY

  
Qualified Appraiser


total: 6681.60  
H/S: 5.31k.  
08 Days.

**LKK Auto Consultants Pte Ltd**

51 Ubi Ave 1 #01-25 Paya Ubi Industrial Park, Singapore 408933

TEL: 6256 3561 FAX: 6256 4315

Reg. No: 199607198R GST Reg. No. 19-9607198-R

Affiliated to Federation Internationale Des Experts En Automobile				
FWD SINGAPORE PTE LTD			Ref : CS3/FWD18018180/Aqd3e2-1	
6 TEMASEK BOULEVARD #18-01 SUNTEC TOWER 4SINGAPORE 038986			Date : 21-10-2019	
			Code : FWD	
<b>1. Policy Particulars :- THIRD PARTY CLAIM</b>				
Insured Veh.	SLK 9180D	Veh. Inspected	SLE 2576Z	
Policy No.	PNCV2018-00000375	Coverage (\$)	0.00	
Claim No.	1201800012852-002/LT	Excess (\$)	0.00	
Assign From	EILEEN BAY	Assign Date	20/09/2019	
<b>2. Vehicle Particulars &amp; Condition</b>				
Make & Model	HONDA VEZEL	c.c	1496	
Engine No.	HIDDEN	Year of Reg.	2016	
Chassis No.	RU11200169	Colour	WHITE	
Odometer	55224	Steering	IN ORDER	
Brakes	IN ORDER	Modification	SPORTS RIM	
General	GOOD			
<b>3. Conditions of Tyres</b>				
	Size	Make	Balance	
R/H Front Tyre	215/55 R16	DUNLOP	6 mm	
L/H Front Tyre	215/55 R16	DUNLOP	6 mm	
R/H Rear Tyre	215/55 R16	DUNLOP	6 mm	
L/H Rear Tyre	215/55 R16	DUNLOP	6 mm	
<b>4. Description of Damages</b>				
THE VEHICLE SUSTAINED DAMAGES AT THE O/S BODY. DAMAGES SEE DETAILS.				
<b>5. General Information</b>				
Accident Date	06/10/2018	Inspection Date	08/10/2018	
Survey held at	SHENG LI LAI 2 KAKI BUKIT AVE 2 #01-36 KAKI BUKIT AUTOHUB SINGAPORE 417921			
<b>5a. Remarks</b>				
A)THE INSPECTION WAS CONDUCTED ON A"WITHOUT PREJUDICE" BASIS. B)IN ACCORDANCE TO YOUR INSTRUCTIONS, WE HAVE NOT AUTHORISED REPAIRS.				
<b>5b. Estimate Days of Repair</b>				
ESTIMATED NORMAL PERIOD FOR REPAIR:		<b>8 Working Days</b>		



## LKK Auto Consultants Pte Ltd

51 Ubi Ave 1 #01-25 Paya Ubi Industrial Park, Singapore 408933

TEL: 6256 3561 FAX: 6256 4315

Reg. No: 199607198R GST Reg. No. 19-9607198-R

Page No.:1 of 3

### ADJUSTMENT ON REPAIR COST FOR VEHICLE NO. SLE 2576Z

Qty	Description of Parts	Condition	Estimate By Workshop (\$)	Our Adjusted (\$)
	<b>REPLACEMENT OF PARTS</b>			
1	FRONT FENDER	TO REPAIR SEE LABOUR	580.20	-
1	FRONT DOOR	DAMAGED	950.00	950.00
1	FRONT DOOR CHECKER	SERVICEABLE	40.80	-
1	FRONT DOOR GLASS OUTER MOULDING	INTACT	60.00	-
2	FRONT DOOR HINGES	SERVICEABLE	86.20	-
1	FRONT DOOR INNER BOARD	SERVICEABLE	541.80	-
1	FRONT DOOR LOCK	DAMAGED	350.00	350.00
1	FRONT DOOR OUTER HANDLE	SERVICEABLE	245.00	-
1	FRONT DOOR REGULATOR C/W MOTOR	SERVICEABLE	400.00	-
1	FRONT DOOR REGULATOR SUPPORT	SERVICEABLE	120.00	-
1	FRONT DOOR RUBBER	NECESSARY	110.00	110.00
1	FRONT DOOR SIDE MIRROR	TO REPAIR SEE LABOUR	651.20	-
1	O/S DOOR CENTRE PILLAR	DAMAGED	586.30	586.30
1	O/S ROCKER PANEL	INTACT	530.00	-
1	O/S ROCKER PANEL SIDE SKIRT	DAMAGED	380.00	380.00
1	REAR DOOR	DAMAGED	1,325.30	989.00
1	REAR DOOR CHECKER	SERVICEABLE	40.80	-
1	REAR DOOR GLASS OUTER MOULDING	INTACT	160.00	-
2	REAR DOOR HINGES	DAMAGED	86.20	86.20
1	REAR DOOR INNER BOARD	DAMAGED	240.00	240.00
1	REAR DOOR LOCK	DAMAGED	858.00	298.00
1	REAR DOOR OUTER HANDLE	SERVICEABLE	95.00	-
1	REAR DOOR REGULATOR C/W MOTOR	DAMAGED	400.00	400.00
1	REAR DOOR REGULATOR SUPPORT	DAMAGED	120.00	120.00
1	REAR DOOR RUBBER	NECESSARY	110.00	110.00
1	REAR FENDER	TO REPAIR SEE LABOUR	995.00	-
1	REAR FENDER ARCH GARNISH	DAMAGED	395.00	195.00
1	REAR WHEEL HUB C/W BEARING	INTACT	270.00	-
1	REAR SHOCK ABSORBER	INTACT	330.00	-

Report Ref No. CS3/FWD18018180/Aqd3e2-1



## LKK Auto Consultants Pte Ltd

51 Ubi Ave 1 #01-25 Paya Ubi Industrial Park, Singapore 408933

TEL: 6256 3561 FAX: 6256 4315

Reg. No: 199607198R GST Reg. No. 19-9607198-R

Page No.:2 of 3

Qty	Description of Parts	Condition	Estimate By Workshop (\$)	Our Adjusted (\$)
	LESS 20% DISCOUNT		-2,211.36	-962.90
			8,845.44	3,851.60
1	REAR SPORT RIM (SN)	DAMAGED	1,050.40	580.00
	LESS 20% DISCOUNT		-210.08	-
			840.32	580.00
	<b><u>SPECIAL NETT ITEMS</u></b>			
1	REAR TYRE (SN)	SERVICEABLE	320.00	-
			320.00	-
	<b><u>LABOUR</u></b>			
	TO DISCONNECT AND RECONNECT, CHECK ELECTRICAL WIRING, HARNESS WIRES, SOCKETS, REPLACE DAMAGED PARTS.		60.00	30.00
	TO REMOVE AND REFIT REAR UNDERCARRIAGE.	NOT NECESSARY	250.00	-
	TO CHECK AND RE-ADJUST (COMPUTERIZED) ALL WHEEL ALIGNMENT.		120.00	80.00
	TO REMOVE AND REFIT THE DOOR LOCK MECHANISM, REGULATOR GEAR, WINDOW GLASS, HANDLE, INNER BOARD, HINGES, CHANNEL TO FACILITATE THE REPAIRS.		280.00	160.00
	TO REMOVE AND REPLACE THE ABOVE DAMAGED PARTS, STRAIGHTEN, KNOCK OUT, REALIGN AND REPAIR INCLUDING CUT AND WIELD BODY PANELS. TO RE-ADJUST TO THE ORIGINAL POSITION USING POWER TOOLS. INCLUSIVE OF THE REPAIR OF FRONT FENDER, FRONT DOOR SIDE MIRROR AND REAR FENDER.		1,600.00	900.00
	TO SPRAY PAINT ON THE REPLACED AND REPAIRED PARTS, PREPARE SPRAY SUCH AS MASKING TAPE THE UNAFFECTED AREAS WITH PAPER, CLEANING AND SANDING OF SURFACES, FINAL POLISHING AND WAXING ARE ALSO AVAILABLE.		1,600.00	1,000.00
	TO APPLY UNDERCOATING ON THE REPAIRED AND REPLACED PANELS FOR RUST PROTECTION.		150.00	80.00
			4,060.00	2,250.00
	<b>GRAND TOTAL</b>		<b>14,065.76</b>	<b>6,681.60</b>

Report Ref No. CS3/FWD18018180/Aqd3e2-1



RECOMMENDED COST OF LUMP SUM REPAIRS (TO ITS PRE-ACCIDENT CONDITION)			5,300.00
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Report Ref No. CS3/FWD18018180/Aqd3e2-1

ADRIAN LING WAI PING

B.Eng,AMSOE,AMIRTE,AMSAE-A,M.MATAI

Licensed Appraiser

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