

Khanchna (LKK Auto)

From: Jenny Toh <jenny.toh@qbe.com>
Sent: Tuesday, April 28, 2020 6:29 PM
To: Khanchna (LKK Auto)
Cc: claims-singapore
Subject: VC011171 Appeal on Rejection / Mandate Request - Accident involving SHB 8769H (TP) and SDN 58M (QBE - VC011171) on 07/02/2018
Attachments: DV and Email from NTUC.pdf; DS SUPPORTING DOCS.pdf; LKK Adjustment Report.pdf; LKK Inspection Report.pdf; LKK Reinspection Photos.pdf; LKK Survey Photos.pdf

Hi Khanchna

Kindly proceed as per advised.

regards

From: Andrew Lim <andrew.lim@qbe.com>
Sent: Tuesday, 28 April 2020 5:02 PM
To: Jenny Toh <jenny.toh@qbe.com>
Subject: FW: Appeal on Rejection / Mandate Request - Accident involving SHB 8769H (TP) and SDN 58M (QBE - VC011171) on 07/02/2018

Dear Jenny,

This claim was previously rejected but NTUC (TP insurer) then settled our insured's claim at 50%.

LKK is asking for our mandate to settle at 50% also.

Andrew Lim

Executive

Claims | Asia

1 Raffles Quay, #29-10 South Tower, Singapore 048583

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From: Khanchna (LKK Auto) <khanchna@lkkauto.com>
Sent: Friday, 17 April 2020 9:12 AM
To: Andrew Lim <andrew.lim@qbe.com>
Cc: Admin A <admin-a@lkkauto.com>
Subject: FW: Appeal on Rejection / Mandate Request - Accident involving SHB 8769H (TP) and SDN 58M (QBE - VC011171) on 07/02/2018

Dear Mr. Andrew,

The above matter and our e-mail below refers.

Your approval please.

Thank you.

Best Regards,

Khanchna | Case Handler

LKK Auto Consultants Pte Ltd

DID: **6841 2360** | email: Khanchna@lkkauto.com | Fax: 6741-4108

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

Note: We are on work from home arrangement. All correspondence should be made via email. Submission of claim related documents will be in softcopy. Any inconvenience caused is much regretted.

From: Khanchna (LKK Auto)

Sent: Thursday, December 5, 2019 1:54 PM

To: Jenny Toh <jenny.toh@qbe.com>

Cc: Admin A <admin-a@lkkauto.com>

Subject: Appeal on Rejection / Mandate Request - Accident involving SHB 8769H (TP) and SDN 58M (QBE - VC011171) on 07/02/2018

QBE REF: VC011171

LKK REF: CC3/QBE18006165/K1jb3q2

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Dear Ms. Jenny,

We refer to the above matter and attachment herein.

Please be informed that third party's Insurer (NTUC) has settled our Insured's counter claim on 50% liability.

As such, third party requests for amicable settlement for their claim against Insured at 50% basis as well.

Please let us have your approval on whether we can proceed to settle the third party's claim on 50% liability.

Summary to offer to repairer **PREMIER AUTOMOTIVE SERVICES PTE LTD** is as follows:

TP CLAIMED		REVISED - TO OFFER
Cost of Repair (w/GST)	\$ 1,729.33	\$ 406.60
Loss of Rental (\$105.74 x 3 days)	\$ 317.22	\$ 317.22 (\$105.74 x 3 days)
Loss of Income (\$100 x 3 days)	\$ 300.00	\$ 120.00 (\$ 40 x 3 days)
TOTAL	\$ 2,346.55	\$ 843.82
50%		\$ 421.91
LTA Search Fee	\$ 2.00	\$ 2.00
TOTAL	\$ 2,348.55	\$ 423.91

Breakdown of days is as follows:

*2 days recommendation for repair + 1 PRS = 3 days

Relevant supporting claim documents are attached herewith for your perusal and reference.

For your approval and/or further instructions please.

Thank you.

Best Regards,

Khanchna | Case Handler

LKK Auto Consultants Pte Ltd

DID: **6841 2360** | email: Khanchna@lkkauto.com | Fax: 6741-4108

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