* Tusque	ANG Richard	CC4/ASM19016	684/K1na	a3 9, IRK: 138013
INS. CASE OWNER	i rato rasitato	ASSIGNME		100010
Surveyor	KALVIN	DOI: 20/09/19		Date //Time: 20/09/19
Pre-assign / CCU	/FTE	( FK1).		Registered in Merimen:
Insured Vehicle No	FBF 5332D		Claim No.	S9M02165
Name of Insured	ADE ADLI PUTRA	AZMAN	Policy No.	
Insured Tel No.		(mog)	Make / Model	
Excess Sec II :SS		DA: 18/09/19 19:50	Place of Accider	SERANGOON ROAD
Is driver the owner		lature of Accident :		
If NO, Driver Nas	ne / Age :	WORLD	OF GEA REPORT	TYPE NO ; TP GIA REPORT YES NO
Driver Tel		(VALVES/NO)	Insured Liability	
SHD 5266E	3			
INSRS:	INSRS		INSRS	INSRS:
WSP. TRANS	S-CAB WSP:		WSP:	WSP:
Tel: Liability:	Tel: Liability:	1 1	Tel: Liability:	Tel: Liability:
RMKS:	RMKS:		RMKS:	RMKS:
Date/Time				
		XA16001083/Fpb3s2; DC		STAGE DATE/PIC
	1000-000-000-000-000-000-000-000-000-00	8001008/r3 ; DOA: 16.01		Non-Reporting ltr (1st): Non-Reporting ltr (2nd):
23/09/2019	OINR, To send out	first letter. File pass t	o Su Li.	Non-Reporting Itr (Final): Nonfication Itr (if non-pickup):
7/10/19-	101 61A RI	ev J		Call Of: Lyn 8 1111
-/1.1.15				After call lir to OI:
8/19/1	- bis month	V)		Documentation Check List: Handler Typist  Notification lit (if non-pickup)
18/1/1/10	Marutit	vived 05-Auch		After call lir to Ol.
1.1.0		1 1 1 1 2		Authorisation To Act:
21/1/19-	File pass to	, like to close		Release Voucher: Final Repair Bill
				Car Hental Invoice
				Towing Invoice
				LTA/GIA:
				Medical Bill:
	-			PIR:
	-			Mandate/Reject Instruction:
				LOD
	-			Payment Breakdown Form:
PRELIMINARY ADVICE	Date/Time:	Sent By:		Post-Repair Photos:
PRELIMINARY ADVICE	Date Line.	Sem by		Others:
FINALIZATION	Date/Time:	Confirm with:		Confirm by:
	SS (	days) Reduction:	4	Email Call
Repair Cost: FINAL SETTLEMENT		Confirm with Jus WIML		Emuil Call
		Sed) BOLA S/N No.: 27		If NO or B 28, Ass. Lia :
Final Liability:		passent morry atm sor: 14		H INO UI D 20, AM, LIR :
Repair Cost: W [2]	55 2601.16	days) ×15 [13.40]		
ass of Rental (EOR):	SS 453.60 (4	days) > 1 [13.40		
				MITOLITY
oss of Income (LOI)		days)		Chefri
OR only LOU only		R + LOI [Tick only one]		
SIA/LTA/Search	SS - US			1) Claim status: Normal/Reject/Private Settle
Medical:		face Tourist by Lincondines 1		2) Report Format:
Disbursement:	SS	(e.g. Tow/ Independent )		3) Survey fee: #75VW
egal Cost Fotal:	Action of the last	Jobal Sum SS:		Systemetry too. 124 + 3 prosp
FINAL PAYMENT		Confirm with:		Emuil Call
Pavee 1:	- 10 11	lame 1: Trans-Cab As		
Payee 2: (Strike if N.A.)		Same 2:	/	
Payer 3: (Strike if N.A.)		lame 3:		
a see or comment and the	119			

(UNITING)		
· Simeuli: Kolvin		
,	ASSIGNMENT	
From: Date:		5266B YrRegn: 195-, 2.1
EstimatedCost	and the second s	Van / Lorry / Tagel / Prime Mover /
OD/TP/WS/TP RES/OD RES/EVA/INV/MV	Truck / Traller or	rous confri (Bus Mille Movel)
To Inspeavehicle No:	Make Torda	Pins cc 1991
at Workstop m/s	ALL MARKET TO A STATE OF THE ST	0.0 / /
ol		
Insured:	Eng/No:	
Policy No.		70KBJF4963079072
Claims Na	Gen. Cond: Good / For / Poor	
Sum In swed: Excess:	Steering: Inorder Jammed / L	
(Client's Record)	Brake: Inorder/ Jammed / L	
Make of Vth;	Modi: NII / S/Rim / STD	
	Tyre Size; F:	1. 1/
(Policy Condition)	R:	-/ 0/1/
Remark: The veh had commenced Its		/ LIZA / MIC / OHTSU / PIR / SUMI /
repair at the time of inspection.	TOYO/YOKO or	
Ball or Market Value:	Front	Rear
IDAC Accident Rport: Consistent? : Yes or N		R/Bal. 9 mm
GIA / PR Seen: Consistent? : Yes or N	vo L/Bal. 9 mm	L/Bal. 1 mm
Est Repairs: 3 days Res.: Yes or	No D.O.A. 18/4/11	D.O.I. 20/9/19
Lum Sum: % 3 Val.: Yes or	No Survey held at	Traval
	Des. of Damages : Frt / Rear	I O/S I N/S / U/C / Rooftop or
CA / REV / REP. / 24 HRS Veh	_	le ds.
Date:Person Contacted:	The U/C / Chassis frame	I Body Structure affected due to collision.
Date / Time   Action / Instruction	. 12.0	1.4
24/9/19 CLI 11/5 2399	1 1 m.	AxA
2434	),	14
	. 10	welt 2 23 19 gy 186
	*860	
Date/Time, File Pass to? : Prell. Report	Days Of Repair:	
Trem report	Resurvey No. of Trip:	Survey Fee:
1) ; Final Report Date/Time, File Return to?	Resulvey No. of Trip.	Transportation:
593500075 YFSYYY	Add Fee: Site Insp (\$	)_5+R5_SI
7)	Interview (\$	) Photos
Report Format :	Tech Invs (\$	) Others
Lump Sum / I.B.I. 15	vieer end is	The state of the s
Lumb Sum 1 (O.I. 12	1,55,500 (4)	10144
		10114

No. 2 Ang Mo Kio Street 63 Singapore 569111

Tel No.: 6287 6666 Fax No.: 6257 1330

CO./GST Reg. No. 201019626G

SHD 5266B

1417.3 14 \$ 2009.86 / 3 Br.

Vehicle No.:

Chassis No.:

Vehicle Make:

Vehicle Model:

Date of Accident:

Date of Registration:

SHD 5266B

JTDKB3FU903079097

TOYOTA

PRIUS

18.9.19

AXA

17/1/2019

		PART		LIST
1	1	REAR BUMPER	\$	442.60
2	1	REAR BUMPER RE-INFORCEMENT X 500	\$	332.70
3	1	REAR BUMPER TOWING COVER *	5	15.40
4	1	REAR BUMPER UNDER COVER (BLACK)	\$	576.30
5	1	REAR BUMPER SIDE RETAINER RH	5	117.70
6	1	REAR TAILGATE X	\$	1,147.80
7	1	REAR TAILGATE OUTER GARNISH	\$	925.60
8	1	COVER, REAR COMBINATION LAMP, RH XX	\$	64.50
9	1	GARNISH, BACK DOOR SIDE, RH	\$	95.60
10	1	MOULDING, BACK DOOR OUTSIDE GARNISH, LOWER RH 💹	since	56.50
11	1	BOARD ASSY, BACK DOOR TRIM	\$	259.20
12	1	PANEL ASSY, BACK DOOR TRIM, UPPER X	\$	52.10
13	1	REAR TAILGATE WEATHERSTRIP X 500	\$	372.30
14	1	PANEL SUB-ASSY, BODY LOWER BACK X 14-1-	\$	650.30
15	1	TAILLAMP LOWER RH / -	\$	502.00
16	1	TAILLAMP UPPER RH +	\$	451.80
17	1	REAR BUMPER SIDE RH X 5	\$	123.70
18	1	BOARD, BACK DOOR TRIM × ~	\$	225.20
19	1	REAR RH FENDER PANEL X1407	\$	854.80
20	1	LINER, REAR WHEEL HOUSE, RH	\$	139.80
21	1	PANEL ASSY, DECK TRIM SIDE, RH	\$	355.90
22	1	COVER, DECK TRIM, REAR X	\$	126.70
23	1	COVER, FLOOR UNDER, NO.1	\$	175.10
24	1	COVER, REAR FLOOR	\$	229.90
25	1	TROUGH, BACK DOOR OPENING, RH	\$	103.40
		TOTAL	\$	8,396.90
		25%	\$	2,099.23

## Trans-cab Auto Services Pte Ltd

AAD1909-173

No. 2 Ang Mo Kio Street 63 Singapore 569111

Tel No.: 6287 6666 Fax No.: 6257 1330

CO./GST Reg. No. 201019626G

SHD 5266B

			\$	6,297.68
		Special Nett		
1	1SET	PARKING AID X	\$	700.00
2	1SET	REAR BUMPER CLIP	\$	55.00
3	2	REAR WINDSCREEN SEALANT ★ ^2	\$	80.00
4	1	WINDSCREEN MOULDING X **	\$	100.00
5	1	REAR WINDSCREEN INNER SPONGE SEAL X 13	\$	100.00
6	1	REAR TAILGATE TOYOTA LOGO X ~	5	47.00
7	1	REAR TAILGATE WORDING 'PRIUS' × *	\$	52.90
8	1	REAR TAILGATE WORDING 'HYBRID'   ✓   ***	\$	53.50
9	1	REAR TAILGATE STICKER 'TRANS-CAB'	\$	80.00
10	1	REAR TAILGATE STICKER '6555-3333' X	\$	80.00
11	1	REAR BUMPER PROTECTOR -	\$	100.00 50
12	1	REAR WHEEL RIM	\$	1,570.55
13	1	REAR TYRE 195/65/15 😕	\$	350.00
14	1	REAR WHEEL RIM COVER * - War - 25%	\$	175.80 131.85
15	1SET	FENDER WHEELARCH REAR RH CLIP × ~	\$	35.00
		TOTAL	\$	3,579.75
		TOTAL PARTS	\$	9,877.43
		LABOUR		
		To transfer of Tailgate fittings, attachments and perform		
		water seepage test.	\$	179.00 × 27
		Putty And Spray Painting Of The Affected Portion.	\$	6,000.00
		To transfer of Rear Bumper fittings, attachments and perform		****
		water seepage test.	\$	170.00 × 00
		Panel Beating, Knocking And Straightening The Necessary		
		Portion, Remove And Renewal Of Parts, Adjust And Realign		600
		The Same	\$	6,000.00
		To Rust-Proofing Of The Affected Areas.	\$	6,000.00 170.00 × 11

## Trans-cab Auto Services Pte Ltd

AAD1909-173

No. 2 Ang Mo Kio Street 63 Singapore 569111

Tel No.: 6287 6666 Fax No.: 6257 1330

CO./GST Reg. No. 201019626G

SHD 5266B

To transfer of rear windscreen glass to facilitate bodywork repair.	\$	170.00 + 00
To check steering geometry and computer wheel alignment	\$	22000 十 2
To transfer of rear end panel fittings, attachment and perform water seepage test.	\$	170.00 + 19
To reinstall rear bumper parking sensor.	\$	17000 30
To transfer of tire, rim and on wheel balancing.	\$	179.00 1
To transfer of rear fender fittings, attachment and perform water seepage test.	\$	380.00 上 **
To remove and refit interior fittings, trimings, garnish, fittings and other, to enable repair.	\$	380.00 上 4~
Labour charge to mount and dismount vehicle on jig bench, to facilitate repair.	\$	380.00 大小
To Check Electrical Lighting Concerned.	\$	170.00 3.
Towing Fees TOTAL	\$	170.00 14,890.00
Over All Total	\$	24,767.43
Kahin / CKK) (PART-BY-PART) Repair Days		20 Days
1 20/9/19 17.5h.		markey
DID STATE	ed by Repairs	CHE INSCRIPTION COMPANY

### > Back to OneMotoring

Enquire PARF/COE Rebate for Registered Vehicle

Vehicle Owner Particulars	REM203
Owner ID Type:	Company
Owner ID: Vehicle Details	878K
Vehicle No.:	SHD5266B
Vehicle to be Exported:	Yes
Intended Deregistration Date:	19 Sep 2019
Vehicle Make:	TOYOTA
Vehicle Model:	PRIUS 5DR HATCHBACK (AUTO)
Primary Colour:	Red
Manufacturing Year:	2018
Engine No.:	2ZR2B98255
Chassis No.:	JTDKB3FU903079097
Maximum Power Output:	90.0 kW (120 bhp)
Open Market Value:	\$26,605.00
Original Registration Date:	17 Jan 2019
First Registration Date:	17 Jan 2019
Transfer Count:	0
Actual ARF Paid:	\$14,247.00
Intended PARF Rebate Details	
PARF Eligibility:	Yes
PARF Eligibility Expiry Date:	16 Jan 2027
PARF Rebate Amount:	\$10,685.00
Intended COE Rebate Details	
COE Expiry Date:	16 Jan 2027
COE Category:	A - Car up to 1600cc & 97kW (130bhp)
COE Period(Years):	8
PQP Paid:	\$20,838.00
COE Rebate Amount:	\$16,670.00
Total Rebate Amount: Message	\$27,355.00
	e further renewed. The vehicle must be de-registered upon COE expiry or when the

vehicle reaches its statutory lifespan (if applicable), whichever is earlier.

The information contained herein is correct as at 19 Sep 2019

OK

p. Cancly T: 2.13p.M



## Service Request Details

Claim

S9M02165

Reference

None @

Loss Date

September 18, 2019

Report Date

Sep 20, 2019 1:44:40 PM

Request Date

September 20, 2019

Due Date

September 27, 2019

Vendor Name

LKK AUTO CONSULTANTS PTE LTD (TP)

Type of Loss

Third Party Vehicle Damage

Services

Pending verification - Direct Settlement

Actions

Next Step

Agree to perform service

Decline Work

Accept Work

Vehicle Information

Incident Vehicle Registration #

SHD5266B

LKK AUTO CONSULTANTS PTE LTD (TP) . Menu

Model

PRIUS-1.8 HYBRID CVT (A)

Service Address

Primary Contact/Insured

ADE ADLI PUTRA AZMAN 233 TAMPINES STREET 21, #10-617, 521233, Singapore

Claim Handler

ANG Richard

richard.angbs@axa.com.sg

Additional Instructions

NOT REPORTED

Metrics Notes Assessment Documents Invoices History Messages

New Massinga

## **DHAKAL Raghav**

From:

Candy Kong <candy.kong@transcab.com.sg>

Sent:

Friday, September 20, 2019 1:35 PM

To:

SG AXA Insurance SM AXA SGP - Motor Survey

Subject:

[EXTERNAL] ARRANGE FOR SURVEY SHD5266B

Categories:

Raghav

Dear all,

Please arrange for survey as below:

FBF5332D - 18.09.2019 at 1950Hrs - SHD5266B

Lunch time: 12pm - 1pm.

Kindly pls dun arrange survey during lunch time.

"We Agree to let your In-house surveyor assess/ survey our vehicle with estimate."

Thks & Rdgs Candy Kong Claims Service Assistant

This message is confidential. It may also be privileged or otherwise protected by work product immunity or other legal rules. If you have received it by mistake, please let us know by e-mail reply and delete it from your system; you may not copy this message or disclose its contents to anyone. Please send us by fax any message containing deadlines as incoming e-mails are not screened for response deadlines. The integrity and security of this message cannot be guaranteed on the Internet

This email has been checked for viruses by AVG. https://urldefense.proofpoint.com/v2/url?u=https-

3A\_\_www.avg.com&d=DwICAg&c=Z96x8jGkxccf5DH9xuHxeg&r=8liM2GNEQsFDwipd54A\_giC4x8Livomb0g5b0295ip w&m=6zmYAzdZXniKeP7XCpg-s2GPH9VQiaq3NckBFvHudyk&s=pniKJfbV7nNGGSe6hX-En3jmluBf-fgsRs4z69OTESs&e=



51 UBI AVE 1, #01-25 PAYA UBI INDUSTRIAL PARK, SINGAPORE 408933 TEL: (065) 62563561 FAX: (065) 62564315

24 September, 2019

#### ADE ADLI PUTRA AZMAN

233 TAMPINES STREET 21, #10-617 SINGAPORE 521233

Dear Sir,

10.0

OUR REF

: S9M02165 // CC4/ASM19016684/K1pa3

YOUR REF

: FBF 5332D

ACCIDENT INVOLVING FBF 5332D & SHD 5266B ALONG/AT SERANGOON ROAD ON 18/09/2019

We write to inform you that we are the appointed loss adjuster by your motor insurer, AXA insurance Singapore Pte Ltd to deal with the third party claim against your motor policy.

We have received a third party claim(s) from TRANS-CAB AUTO SERVICES PTE LTD acting on behalf of the owner of SHD 5266B against your motor insurance policy.

Please be informed that your No Claim Discount (NCD) may be affected as a result of the claim against your policy.

We highlight that this accident has not been reported to your insurer. Under the Motor Claims Framework (MCF), you are required to report any accident with the accident vehicle (whether damaged or not) within 24 hours or by the next working day after the accident. The primary purpose of this reporting is to provide your version of the accident to AXA, Omission to report the accident will result in a loss of your No Claim Discount (NCD) upon renewal of your policy, and will prejudice any claim(s) by or against you. We would appreciate it if you could urgently file a report at our approved reporting centre.

The report has to be lodged at any of AXA Premium Workshops or reporting centres (subject to your policy). For the list of AXA Premium Workshops conveniently located throughout Singapore, please refer to the back of your Certificate of Insurance or the accompanying folder, or visit <a href="https://www.axa.com.sg/customer-care/personal/motor/motor-claims">https://www.axa.com.sg/customer-care/personal/motor/motor-claims</a>

Your full co-operation in the handling of the claim is required and kindly submit the following to <a href="mailto:chewht@lkkauto.com">chewht@lkkauto.com</a> within 7 days from the date of this letter <a href="mailto:if not provided at our reporting centre">if not provided at our reporting centre</a>. The list below is not all inclusive and further document may be required:

- Police report, Police Investigation result, appeal against the Traffic Police offence and status (if any)
- · Driver's driving license or foreign driving license (if any)
- · Coloured photographs of accident scene (if any)
- Coloured photographs of damage to all vehicles involved (If any)
- · Copy of the letter of authorization
- Video footage of accident (if any)

- Statement and/or police report from independent witness(es) (if any)
- If you or your passenger(s) are filing a claim against any of the involved Third Party(s), you are to keep us informed of your legal representative(s) and the status of the claim.

To protect your interest(s) in the handling of this claim, please do not discuss liability with any of the Third Party(s) and/or their legal representatives, or make any compromise or settlement without our prior knowledge and consent. If you receive any correspondence or legal document such as a Writ of Summons in connection with this accident, please forward it to us immediately. You may email it to cst@axa.com.sg or deliver it by hand to AXA Insurance Pte Ltd Customer Care Centre.

You should also IMMEDIATELY forward us by hand any letters or Courts Summons received from the other party involved in the accident. You should not negotiate, admit liability or offer payment to them.

We would like to bring to your attention that under Policy Condition, your insurer shall have full discretion in the process and settlement of the said third party claim subject to the merits of the case and according to the rights afforded under the policy.

To enable us to look into the matter immediately, please let us hear from you within seven (7) days from date of this letter. In accordance with the policy conditions, your insurer reserve the right to repudiate the said claim to you should you not give proper notice to us of any occurrence which may give rise to it.

If you need any clarification, please do not hesitate to contact as at 6742 3197 or <a href="mailto:chewht@lkkauto.com">chewht@lkkauto.com</a>. Please quote our claim reference when you contact us that we can assist you more effectively.

Yours sincerely, Chew Hsiao Tong

CC : AXA INSURANCE PTE LTD Motor Claim Department



## POLICYHOLDER ACKNOWLEDGEMENT FORM

Die	ter	2 /cr / C1 To: Owner of Vehicle Number: FBF 5332 D
		Bowing has been advised to you wa your workshop. Through their staff,
Pia	case	sick the applicable box if you had been advised on any of the following:
(	)	You had been advised by the workshop that in the case that you sesh to claim against your own policy, there is a Fourteen (14) days clause whereby the claim must be made within the stigulated limeframe from the day of occurrence.
(	)	You had been advised by the workshop on the liability and ments of the case accordingly.
(	)	You had been advised by the workshop on the claims procedure for the type of claim that you will be making due to this accident.  If fire damage and you claim under your own insurance, any applicable excess will be waived. However, there will be no recovery prospect and NCD will be affected.  If fire damage and you are claiming against the Third Party, your NCD will not be affected. However, the recovery is not guaranteed, and AXA will not be held responsible.
(	1	There will be delay to your vehicle repair due to the unavailability of spare parts locally and there is no other option except to indent it from overseas.
£	)	There will be no cancellation/withdrawal of the Own Damage claim once the order of spare parts have been placed. If you wish to cancel/withdraw the claim, you shall bear all costs, expenses &/or related charges incurred directly &/or indirectly to the procurement of the spare parts.
1	1.	The estimated waiting time for the spare parts to arrive is The estimated arrival time does not include the repair period.
(	1	You will be driving the vehicle out despite being advised by the workshop mechanic/ personnel that the vehicle may not be road worthy.
1	1	For vehicles below three (3) years old or under standardy with a local distributor, your insurance company will use only original parts to repair your vehicle.
		For vehicles above three (3) years old and no longer under warranty with a local distributor, your insurance company will be carrying out repairs where any damaged part that can be repaired will be replaced and any part that needs to be replaced will be replaced using any combination of original parts and/or original equipment manufacturer (OEM) parts and/or second-hand parts.
Ċ	)	You had been advised by the workshop of the Tweive (12) months warranty for Own Damage recairs on workmanship related to the accident.
(	1	For vehicles that are under warranty with a local distributor, you have been advised by the workshop to check with your local distributor on any effect to your warranty prior to making this Own Demago claim.
C	6	Others Aperting Poly
S	gnec	and acknowledged by:
N	me	and signature of policyholder/ authorized driver* and company stamp (where applicable)
20		and the second s

\*authorized driver to either the named drivers as per motor insurance policy or in the car permitted drivers who are permitted to drive the insured Vehicle.

Name and signature of workshop personnel including company stamp







e-Services (/content/policehubhome/homepage.html)

Log in 🏓

# Status of Driving Licence

#### Qualified Driving Licence

Qualified Driving Licence Number

S9747129J

Status of Qualified Driving Licence

Valid

Class(es) of Qualified Driving Licence

2B

**Expiry Date** 

Lifetime unless revoked, suspended or disqualified

#### Provisional Driving Licence

Provisional Driving Licence Number

S9747129J

Status of Provisional Driving Licence

Expired (Click here for explanation)

Classias) of Provisional Driving Licence

HOME (https://www.police.gov.sg/)

ABOUT US (https://www.police.gov.sg/about-us)

SGSECURE (https://www.police.gov.sg/sgsecure)

I-WITNESS (https://www.police.gov.sg/iwitness)

COMMUNITY PROGRAMMES (https://www.police.gov.sg/community-programme)

RESOURCES (https://www.police.gov.sg/resources)

NEWS & PUBLICATIONS (https://www.police.gov.sg/news-and-publications)

JOIN US (https://www.police.gov.sg/join-us)

FAQS (https://va.ecitizen.gov.sg/cfp/CustomerPages/SPF/explorefaq.aspx)

CONTACT US (https://www.police.gov.sg/content/contact-us)

E-FEEDBACK (/content/policehubefeedback/efeedback.html)

SITEMAP (https://www.police.gov.sg/sitemap)

Report Vulnerability (https://tech.gov.sg/report\_vulnerability) | Privacy Statement (https://www.police.gov.sg/content/privacystatement) | Terms of Use (https://www.police.gov.sg/content/terms-of-use) | Rate this Service (https://form.gov.sg/forms/spf/5b90934f64567e000fb2d9a6) . © 2019 Singapore Police Force. A Member of The Home Team (https://www.mha.gov.sg).



# <TP - Mandate IA> - S9M02165 [ACCIDENT INVOLVING FBF 5332D(OI) & SHD 5266B(TP) ON 18/09/2019]

Type

**Q**uestion

#### Message

Liability: 100%. Insured rear-ended third party. Inform OI about third party claim. Agreed to settle at best and aware NCD issue. We seek your mandate at \$3,182.61(all-in). TP-Mandate IA had been uploaded in Smartclaims. Kindly let us have your approval/instruction. Hsiao Tong - 29-Oct-19

Raphy



51 UBLAVE I, 492-25 PAYA UBI INDUSTRIAL PARK, SINGAPORE 400933, TEL.: (065) 62563561 FAX: (065) 62564315

## **Immediate Advice**

To: AXA Insurance Pte Ltd

Date: 29/10/2019

## **Survey Details:**

Date of loss	18-Sep-19
Date of appointment	20-Sep-19
Date of survey	20-Sep-19
Location of survey	TRANS-CAB AUTO SERVICES PTE LTE

## Vehicle Details:

Claim Type:	THIRD PARTY CLAIR	M	
Vehicle number	SHD5266B		
Make and Model	TOYOTA PRIUS 5DR HATCHBACK		JTO
Date of registration	17-Jan-19		
Parf Rebate			
Market Value	\$		
Parf Rebate	\$		
Nett Loss	\$		

### Repair details:

Initial Estimate	\$ 24,767.43
TO THE COURT OF TH	 The state of the s

## Proposed/Revised repair cost:

Parts	\$ 1,377.53
Check items (estimate)	\$ (#:
Labour	\$ 1,060.00
Total	\$ 2,437.53
Lump Sum(if applicable)	\$

Number of days for repair	3
---------------------------	---



51 UBI AVE 1, 402-25 PAYA UBI INDUSTRIAL PARK, SINGAPORE 408933 TEL: (065) 62563561. FAX: (065) 62564315

## Remarks:

OI rear-ended ti	hird part	y.		

## Mandate:

Liability(TP)		100%	
Proposed repair cost (w/GST)	\$	2,608.16	
Loss of use		NIL	
Loss of rental	\$	567.00	(5days x \$113.40)
Loss of income		NIL	
LTA search fees	S	7.45	
Others		NIL	
Proposed Total	\$	3,182.61	

## Hsiao Tong (LKKAuto)

From:

Shu Pei (LKKAuto)

Sent:

Tuesday, 29 October 2019 5:08 PM

To:

Hsiao Tong (LKKAuto)

Subject:

RE: New message for service request 138013, vehicle number SHD5266B

			AM
l	OI hit TP from behind.	CHT	8/10/2019 3:00:22 PM
l	100%	CHT	8/10/2019 3:00:25 PM
I	SENT LETTER TO OI VIA EMAIL (100%)	CHT	8/10/2019 3:05:58 PM
	RECD TP ORIGINAL LOD & DOCS**PASS TO HSIAO TONG	STU	29/10/2019 9:32:11 AM
	Message AXA: Liability: 100%. Insured rear-ended third party. Inform OI about third party claim. Agreed to settle at best and aware NCD issue. We seek your mandate at \$3,182.61 (all-in). TP-Mandate IA had been uploaded in Smartclaims. Kindly let us have your approval/instruction. Hsiao Tong – 29-Oct-19	CHT	29/10/2019 2:08:44 PM
	29/10/19 4:57 PM ANG Richard - Hi, pls proceed as per mandate. TY.	LSP	29/10/2019 4:55:16 PM

Best Regards, Shu Pei| Admin

LKK Auto Consultants Pte Ltd

Phone: 6366-0055 | email: shupei@lkkauto.com | fax: 6741-4108 Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

----Original Message----

From: Admin-D (LKKAuto) <admin-d@lkkauto.com>

Sent: Tuesday, 29 October 2019 5:05 PM To: Admin A <admin-a@lkkauto.com>

Subject: FW: New message for service request 138013, vehicle number SHD5266B

Best Regards,

Summer Lee | Admin

LKK Auto Consultants Pte Ltd

Phone: 6741-8434 | email: assignments@lkkauto.com | fax: 6256-4315 Blk 51, Paya Ubi Industrial Park, Ubi Avenue

1, #02-25 | S(408933)

----Original Message----

From: richard.angbs@axa.com.sg < richard.angbs@axa.com.sg>

Sent: Tuesday, 29 October, 2019 4:58 PM

To: admin-d@lkkauto.com

Subject: New message for service request 138013, vehicle number SHD5266B

AXA insurance has sent you a message for claim number S9M02165.

Please click here https://vp.smartclaims.axa.com.sg/claim-portal/ to view the message in Vendor Portal.

## Hsiao Tong (LKKAuto)

From:

Jasmine Tan <jasminetan@transcab.com.sg>

Sent:

Thursday, 14 November 2019 7:50 PM

To:

Hsiao Tong (LKKAuto); 'Ng Wai Yin'; claims@transcab.com.sg

Subject:

RE: Your Ref: AAD1909-173 (SHD5266B) \*Our Ref: CC4/ASM19016684/K1pa3. [ACCIDENT INVOLVING FBF 5332D(AXA) AND SHD 5266B ON 18/09/2019]

### Without Prejudice

Dear Hsiao Tong

Please proceed to send us the DV.

Thank you Best Regards Jasmine Tan



#### TRANS-CAB SERVICES PTE LTD

No. 2 Ang Mo Kio Street 63, Singapore 569111 Main Line : (65) 6287 6666 Fax Line: (65) 6257 1330

Direct Line: (65) 6603 1250 Website: www.transcab.com.sg

This message is confidential. It may also be privileged or otherwise protected by work product immunity or other legal rules. If you have received if by mistake, please let us know by e-mail reply and delete it from your system, you may not copy this message or disclose its contents to anyone. Please send us by fax any message containing deadlines as incoming e-mails are not screened for response deadlines. The integrity and security of this message cannot be guaranteed on the Internet.

From: Hsiao Tong (LKKAuto) [mailto:chewht@lkkauto.com]

Sent: Thursday, 7 November 2019 9:20 AM

To: 'jasminetan@transcab.com.sg' <jasminetan@transcab.com.sg>; Ng Wai Yin <waiyin.ng@transcab.com.sg>;

claims@transcab.com.sg

Subject: Your Ref: AAD1909-173 (SHD5266B) \*Our Ref: CC4/ASM19016684/K1pa3 [ACCIDENT INVOLVING FBF

5332D(AXA) AND SHD 5266B ON 18/09/20191

Your Ref: AAD1909-173 (SHD5266B)

Our Ref: CC4/ASM19016684/K1pa3

Without Prejudice

Dear Sirs/Mdm,

#### ACCIDENT INVOLVING FBF 5332D(AXA) AND SHD 5266B ON 18/09/2019

We refer to the above matter.

We propose settlement as follows: -

Total	\$ 3,069.21
3. LTA/GIA Search Fee	\$ 7.45
2. Loss of Rental (4days x \$113.40	\$ 453.60
Cost of Repair (w/GST)	\$ 2,608.16 (\$2,437.53 + 7%GST)

"Please note that our proposal and correspondence with you is strictly on a without prejudice basis and should not be construed as an admission of liability on our part and/or that of our policyholder and/or the authorised driver. The terms of our without prejudice engagement should not be disclosed in any other related matter(s) in respect of this accident nor should it be binding in any other related claims."

Best Regards,

Hsiao Tong, Chew (Ms) | Case Handler

LKK Auto Consultants Pte Ltd

Phone: 6742-3197 | email: <a href="mailto:chewht@lkkauto.com">chewht@lkkauto.com</a> | fax: 6741-4108 Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

#### Trans-Cab Services Pte Ltd

No. 2 Ang Mo Kio Street 63

Tel No.: 6287 6666 Fax No. 6281 1400

Co./GST Reg. No. 200303878K

Our Ref

: AAD1909-173

Your Ref

: FBF5332D

Date

: 20.November 2019

#### **AXA INSURANCE S PTE LTD**

Dear Sir/Madam,

# ACCIDENT INVOLVING SHD5266B AND FBF5332D ON 18/09/19 07:50 PM ALONG SERANGOON ROAD

It appears that the above accident was caused by your insured's negligence. We, therefore seeking compensation from you for our financial loss as itemized below:-

1.	Cost of Repair (inclusive of 7% GST)	5	2,608.16
2.	Loss of Rental for 6 days @ \$_113-40 per day	5	680.40
3.	Loss of Income for days @ \$ per day	5	0.00
4.	LTA Search Fee	S	7.49
5.	Survey Fee	5	0.00
	Total	S	3,296.05

We enclose a copy of the following documents for your consideration :-

GIA report lodged by our driver

Rental rate and mileage records

Certificate of Insurance

Authorization To Act

Original final repair bill

LTA Search Fee

Kindly let us have the discharge voucher within the next 14 days, failing which we shall proceed to hand over the conduct of this matter to our solicitors without further reference to you.

Yours Faithfully

Trans-Cab Services Pte Ltd

Jasmine Tan

General Manager

Tel No.: 6603 1250 (DID)

Note: Please email any further correspondence to claims@transcab.com.sg (6603 1259)

#### Trans-Cab Auto Services Pte Ltd

No. 2 Ang Mo Kio Street 63 Singapore 569111

Tel: 6287 6666 Fax: 6287 7764

Co. Reg. No.: 201019626G GST Reg. No.: 201019626G

## Tax Invoice / Debit Note

TO:		
AXA INSURANCE PTE LTD	INVOICE NO. : INVI	911-045
8 SHENTON WAY,#27-01	DATE : 20. N	lovember 2019
AXA TOWER	REFERENCE NO : AAD	1909-173
068811 SINGAPORE	TERMS :	
	DUE DATE : 20. N	lovember 2019
ATTENTION:	PAGE :1	

NO.	CODE	DESCRIPTION	QTY	UNIT PRICE	AMOUNT
		Invoice No. INV1909-201:			
1	6050101	REPAIR-SHD5266B; DOA 18:09:19(PART-BY-PART-19)	1	2,608.16	2,608.16

Total SGD Excl. GST: 2,437.53 7% GST: 170.63 Total SGD Incl. GST: 2,608.16

<sup>\*\*\*\*</sup> TWO THOUSAND SIX HUNDRED EIGHT AND SIXTEEN SGD ONLY \*\*\*\*

All cheques should be crossed and made payable to Trans-Cab Auto Services Pte Ltd\*
 Please quote our Invoice Number during payment.

<sup>3)</sup> We reserve the right to charge interest @ 1.5% per month on overdue invoice.

<sup>4)</sup> Any dispute as to the accuracy, charges etc of this invoice must be communicated within 10 days from the date hereof failing which it shall be deemed to have been unconditionally accepted.



51 Ubi Ave 1 #01-25 Paya Ubi Industrial Park, Singapore 408933

TEL: 6256 3561 FAX: 6256 4315

Reg. No: 199607198R GST Reg. No. 19-9607198-R

		Affiliated to Federation Interna	tionale Des Experts En Automo	obile
AXA	INSURANCE PTE	LTD	Ref : CC4/ASM190166	684/K1pa3q2
AXA	HENTON WAY #24 TOWERSINGAPO N:RICHARD ANG		Date: 06-12-2019 Code: ASM	
1.		Policy Particular	rs :- THIRD PARTY CLAIM	1
	Insured Veh.	FBF 5332D	Veh. Inspected	SHD 5266B
	Policy No.	AN3175817	Coverage (\$)	0.00
	Claim No.	S9M02165	Excess (\$)	0.00
	Assign From		Assign Date	20/09/2019
2.		Vehicle Par	rticulars & Condition	
	Make & Model	TOYOTA PRIUS	c.c	1798
	Engine No.	HIDDEN	Year of Reg.	2019
	Chassis No.	JTDKB3FU903079097	Colour	WHITE / RED
	Odometer	64956	Steering	IN ORDER
	Brakes	IN ORDER	Modification	STANDARD ALLOY RIM
	General	FAIR		
3.		Cond	litions of Tyres	
		Size	Make	Balance
	R/H Front Tyre	195/65 R15	GOODYEAR	9 mm
	L/H Front Tyre	195/65 R15	GOODYEAR	9 mm
	R/H Rear Tyre	195/65 R15	GOODYEAR	9 mm
	L/H Rear Tyre	195/65 R15	GOODYEAR	9 mm
4.		A CONTRACTOR OF THE PARTY OF TH	otion of Damages	
	THE VEHICLE SU	STAINED DAMAGES AT THE	REAR O/S PORTION.	
	DAMAGES SEE D	ETAILS.		
5.		Gene	eral Information	
	Accident Date	18/09/2019	Inspection Date	20/09/2019
	Survey held at	TRANS-CAB AUTO SERVICE	ES PTE LTD	
		NO.2 ANG MO KIO ST 63 SINGAPORE 569111		
5a.			Remarks	Text is a second second
	A)THE INSPECTION B)IN ACCORDANGE	ON WAS CONDUCTED ON A"\ CE TO YOUR INSTRUCTIONS	NITHOUT PREJUDICE" BASI , WE HAVE NOT AUTHORISI	IS. ED REPAIRS.
5b.		Estima	ite Days of Repair	
	ESTIMATED NOR	MAL PERIOD FOR REPAIR:	3 Working Days	5



51 Ubi Ave 1 #01-25 Paya Ubi Industrial Park, Singapore 408933

TEL: 6256 3561 FAX: 6256 4315

Reg. No: 199607198R GST Reg. No. 19-9607198-R

Page No.:1 of 3

### ADJUSTMENT ON REPAIR COST FOR VEHICLE NO. SHD 5266B

Qty	Description of Parts	Condition	Estimate By Workshop (\$))	Our Adjusted (\$)
	REPLACEMENT OF PARTS			
1	REAR BUMPER (CONSISTENT)	CRACKED	442.60	442.60
1	REAR BUMPER REINFORCEMENT (CONSISTENT)	SERVICEABLE	332.70	
1	REAR BUMPER TOWING COVER (CONSISTENT)	SERVICEABLE	15.40	
1	REAR BUMPER UNDER COVER (BLACK) (CONSISTENT)	CRACKED	576.30	576.30
1	REAR BUMPER SIDE RETAINER RH (CONSISTENT)	SERVICEABLE	117.70	
1	REAR TAILGATE (CONSISTENT)	SERVICEABLE	1,147.80	
1	REAR TAILGATE OUTER GARNISH (CONSISTENT)	SERVICEABLE	925.60	
1	COVER ,REAR COMBINATION LAMP ,RH (CONSISTENT)	SERVICEABLE	64.50	
1	GARNISH ,BACK DOOR SIDE, LH (CONSISTENT)	SERVICEABLE	95.60	
1	MOULDING ,BACK DOOR OUTSIDE GARNISH ,LOWER RH (CONSISTENT)	SERVICEABLE	56.50	
1	BOARD ASSY ,BACK DOOR TRIM (CONSISTENT)	SERVICEABLE	259.20	
1	PANEL ASSY ,BACK DOOR TRIM ,UPPER (CONSISTENT)	SERVICEABLE	52.10	
1	REAR TAILGATE WEATHERSTRIP (CONSISTENT)	SERVICEABLE	372.30	
1	PANEL SUB-ASSY ,BODY LOWER BACK (CONSISTENT)	TO REPAIR SEE LABOUR	650.30	
1	TAILLAMP LOWER RH (CONSISTENT)	CRACKED	502.00	502.00
1	TAILLAMP UPPER RH (CONSISTENT)	SERVICEABLE	451.80	
1	REAR BUMPER SIDE RH (CONSISTENT)	SERVICEABLE	123.70	
1	BOARD ,BACK DOOR TRIM (CONSISTENT)	SERVICEABLE	225.20	
1	REAR RH FENDER PANEL (CONSISTENT)	TO REPAIR SEE LABOUR	854.80	
1	LINER ,REAR WHEEL HOUSE ,RH (CONSISTENT)	SERVICEABLE	139.80	
1	PANEL ASSY ,DECK TRIM SIDE ,RH (CONSISTENT)	SERVICEABLE	355.90	
1	COVER ,DECK TRIM ,REAR (CONSISTENT)	SERVICEABLE	126.70	
1	COVER ,FLOOR UNDER ,NO.1 (CONSISTENT)	SERVICEABLE	175.10	
1	COVER ,REAR FLOOR (CONSISTENT)	SERVICEABLE	229.90	
1	TROUGH ,BACK DOOR OPENING ,RH (CONSISTENT)	SERVICEABLE	103.40	
	LESS 25% DISCOUNT		-2,099.23	-380.22
			6,297.67	1,140.68

Report Ref No. CC4/ASM19016684/K1pa3q2



51 Ubi Ave 1 #01-25 Paya Ubi Industrial Park, Singapore 408933

TEL: 6256 3561 FAX: 6256 4315

Reg. No: 199607198R GST Reg. No. 19-9607198-R

Page No. 2 of 3

Qty	Description of Parts	Condition	Estimate By Workshop (\$))	Our Adjusted (\$)
4	REAR WHEEL RIM COVER (CONSISTENT)	GRAZED	175.80	175.80
1	LESS 25% DISCOUNT	OI OI LLEO	11.000	-43.95
	LESS 25% DISCOUNT		175.80	131.85
	SPECIAL NETT ITEMS			
1	SET PARKING AID (SN) (CONSISTENT)	SERVICEABLE	700.00	
.120	SET REAR BUMPER CLIP (SN) (CONSISTENT)	NECESSARY	55.00	55.00
	REAR WINDSCREEN SEALANT (SN) (CONSISTENT)	NOT NECESSARY	80.00	
	WINDSCREEN MOULDING (SN) (CONSISTENT)	NOT NECESSARY	100.00	
1	REAR WINDSCREEN INNER SPONGE SEAL (SN) (CONSISTENT)	NOT NECESSARY	100.00	
1	REAR TAILGATE TOYOTA LOGO (SN) (CONSISTENT)	NOT NECESSARY	47.00	
1	REAR TAILGATE WORDING 'PRIUS' (SN) (CONSISTENT)	NOT NECESSARY	52.90	
1	REAR TAILGATE WORDING 'HYBRID' (SN) (CONSISTENT)	NOT NECESSARY	53.50	
1	REAR TAILGATE STICKER 'TRANS-CAB' (SN) (CONSISTENT)	NOT NECESSARY	80.00	
1	REAR TAILGATE STICKER '6555-3333' (SN) (CONSISTENT)	NOT NECESSARY	80.00	
1	REAR BUMPER PROTECTOR (SN) (CONSISTENT)	NECESSARY	100.00	50.00
1	REAR WHEEL RIM (SN) (CONSISTENT)	SERVICEABLE	1,570.55	
1	REAR TYRE 195/65/15 (SN) (CONSISTENT)	SERVICEABLE	350.00	
1	SET FENDER WHEELARCH REAR RH CLIP (SN) (CONSISTENT)	NOT NECESSARY	35.00	
			3,403.95	105.00
	LABOUR			
	TO TRANSFER OF TAILGATE FITTINGS ATTACHMENTS AND PERFORM WATER SEEPAGE TEST.	NOT NECESSARY	170.00	
	PUTTY AND SPRAY PAINTING OF THE AFFECTED PORTION .		6,000.00	1
	TO TRANSFER OF REAR BUMPER FITTINGS ,ATTACHMENTS AND PERFORM WATER SEEPAGE TEST.	NOT NECESSARY	170.00	

Report Ref No. CC4/ASM19016684/K1pa3q2



51 Ubi Ave 1 #01-25 Paya Ubi Industrial Park, Singapore 408933

TEL: 6256 3561 FAX: 6256 4315

Reg. No: 199607198R GST Reg. No. 19-9607198-R

Page No.:3 of 3

2,437.53

Qty	Description of Parts	Condition	Estimate By Workshop (\$))	Our Adjusted (\$)
	PANEL BEATING ,KNOCKING AND STRAIGHTENING THE NECESSARY PORTION,REMOVE AND RENEWAL OF PARTS ,ADJUST AND REALIGN THE SAME.INCLUSIVE OF THE REPAIR OF PANEL SUB-ASSY ,BODY LOWER BACK AND REAR RH FENDER PANEL .		6,000.00	600.00
	TO RUST-PROOFING OF THE AFFECTED AREAS.	NOT NECESSARY	170.00	
	TO TRANSFER OF REAR WINDSCREEN GLASS TO FACILITATE BODYWORK REPAIR.	NOT NECESSARY	170.00	
	TO CHECK STEERING GEOMETRY AND COMPUTER WHEEL ALIGNMENT.	NOT NECESSARY	220.00	
	TO TRANSFER OF REAR END PANEL FITTINGS ,ATTACHMENTS AND PERFORM WATER SEEPAGE TEST.	NOT NECESSARY	170.00	
	TO REINSTALL REAR BUMPER PARKING SENSOR.		170.00	30.00
	TO TRANSFER OF TIRE ,RIM AND ON WHEEL BALANCING.	NOT NECESSARY	170.00	
	TO TRANSFER OF REAR FENDER FITTINGS ,ATTACHMENTS AND PERFORM WATER SEEPAGE TEST.	NOT NECESSARY	380.00	
	TO REMOVE AND REFIT INTERIOR FITTINGS, TRIMINGS, GARNISH, FITTINGS AND OTHER , TO ENABLE REPAIR.	NOT NECESSARY	380.00	
	LABOUR CHARGE TO MOUNT AND DISMOUNT VEHICLE ON JIG BENCH , TO FACILITATE REPAIR.	NOT NECESSARY	380.00	
	TO CHECK ELECTRICAL LIGHTING CONCERNED.		170.00	30.00
	TOWING FEES.	NOT NECESSARY	170.00	
			14,890.00	1,060.00
_	GRAND TOTAL		24,767.42	2,437.53

Report Ref No. CC4/ASM19016684/K1pa3q2

KALVIN ANG WEI KUN

Automotive Assessor / Investigator

RECOMMENDED COST OF REPAIRS

(0)

HO LEONG CHUAN

**Automotive Assessor** 

DISCLAIMER OF LIABILITY TO THIRD PARTIES: This Report is made solely for the use and benefit of the Client named on the front page of this Report.

No liability of responsibility whatsoever, in contact or tort, is accepted to any third party who may reply on the Report wholly or in part. Any third party acting or replying on this Report in whole or in part, does so at his or her own risk.

Seglacion - Docasto colegiciants PTE (TD THIS -

SERVICE REQUESTS.

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12/18/2019

MESSAGES

CLAIMS

Service Request Details

S9M02165

Claim

Reference

Lors Date

Vehicle Information Incident Vehicle Registration # Model Make Walt for: Approve invoice Additivoos Next Step Actions CC4/ASM19016684/Klpa3q2 20 Sep 2019 1-44-40 PM 18 September 2019

PRIUS-1.8 HYBRID CVT JAJ

Service Address

TPVD TOYOTA

SHID5266B

233 TAMPINES STREET 21, #10-617, 521233, Primary Contact/Insured ADE ADLI PUTRA AZMAN Singapore

LICK AUTO CONSULTANTS PTE.

Wendor Name

CTD (TP)

20 September 2019

Request Date

Due Date

Report Date

Pending verification - Direct

Services

Settlement

Third Party Vehicle Damage

Type of Loss

Claim Handler

richard anglis@axa.com.sg

NOT REPORTED

Additional Instructions

ANG Richard

DATE Merimen AUTHOR MARTHE Metrics Notes Reports & Statement History Documents Assessment THE Document SubType Messages Invoices Accident Statement + Dalest Document Document Type NAME

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Claim Portal

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Claim Portal	NAT-BUS	GIA Report	Werkshop
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