

12/01/02

ASS. REC. BY:

REF:

01/CS/19016665/R/d322

Special Instruction:

Conveyor: Rosal

ASSIGNMENT (Office)

Mummen

From (Person): Elizabeth chew

of

ICS

Date/Time:

2019/19/09:15am

Estimated Cost:

Bill to:

OD-TP-WS/TP RES / OD RES / EVA / INV / MV / CS

To Inspect Vehicle No:

SLT 2378A

Insured:

GBD 7372K

at Workshop m/s

TC Auto Clinic

Tel:

96450023

of

25 Leng Kee Road

Policy No:

Claim No:

DMCV 19 00059H

Sum Insured:

Excess:

Make of Veh:

D.O.A.

18/09/2019

(Client's Record)

CA / REV / REP. / REV 24 HRS

H.O.D. Endorsement:

Date/Time:

10:37am 20/11/19

Person Contacted:

Shawn

Vehicle IN/OUT

Date/Time

Action/Instruction

13/11/19 ✓

SLT 2378A - X

GBD 7372K - X

10/10/19

Final fig \$1728.96 confirmed by email (Reel 1284.40, 439)

Nivitha (LKK Auto)

From: ECICS Claims <claims@ecics.com.sg>
Sent: Friday, 20 September 2019 9:15 AM
To: Shawn Chua
Cc: Admin-D (LKKAuto); SUR; assignments
Subject: RE: Accident Involving SLT2378A & GBD7372K On 18/09/19 ECICS REF: DMCV1900059H
Attachments: SLT2378A GIA Report.pdf; Police Report.pdf; Estimate Before Survey.pdf

WITHOUT PREJUDICE
SAVE AS TO COSTS

Dear Shawn,

We refer to your email below.

Without prejudice to any other related claims we agree to have a direct settlement with your company on behalf of our insured, subject to our surveyor's recommendation on costs of repair and number of days for LOU/LOR. As for quantum on the LOU/LOR we follow the NIMA Protocol Benchmark.

Kindly forward us all the supporting document to enable us to consider your client's claim.

Aside to LKK:

Please refer to the below email and conduct PRI.

Best regards

Elizabeth Chew

AVP | Claims



DID (65) 6303 0182

Tel (65) 6337 4779

Email elizabeth_chew@ecics.com.sg Web www.ecics.com.sg

Address 10 Eunos Road 8, Singapore Post Centre, #09-04A, Singapore 408600.

From: Shawn Chua [mailto:shawnychua@tanchong.com]
Sent: Thursday, 19 September 2019 1:08 PM
To: ECICS Claims
Subject: Accident Involving SLT2378A & GBD7372K On 18/09/19

Dear Sir/Madam,

Our customer holds your insured driver, **GBD7372K** liable for the accident on **18/09/19** and would like to claim against your insured driver. We hereby inquire whether you would like to have a direct settlement with our claimant, **SLT2378A**.

If you minded to reach an amicable direct settlement with our customer, please let us have your substantive reply strictly by **24/09/19**. Otherwise our customer will proceed in a manner that he deems fit.

Kindly let me know when I can arrange for an accident survey.

Attached herewith the **GIA Report** and **estimate of repair cost** for **SLT2378A**.

Shawn Chua
Service Executive
TC AutoClinic Pte Ltd
25 Leng Kee Road
Singapore 159097
DID: +65 67038515
HP: +65 96450023
Fax: +65 64795019



This message may contain privileged and confidential information and is only intended for use by the addressee. No representation, warranty, guarantee or undertaking expressed or implied is made by ECICS Limited; as to the fairness, accuracy or completeness of any information, projections or opinions contained in this message. Any unauthorized disclosure, use or dissemination either in whole or in part is prohibited. If you are not the addressee indicated in his message (or responsible for delivery of the message to such person), you may not copy or deliver this message to anyone. In such case, you should destroy this message and kindly notify the sender by reply email. Opinions contained herein are the personal opinions of the sender and do not necessarily represent the views of ECICS Limited.

SINGAPORE ACCIDENT STATEMENT

IMPORTANT NOTICE

1. Please report correctly the details of the accident to speed up the claims process.
2. This Form must be completed by the Policyholder and/or the Authorised Driver.
3. Information provided must be as truthful and accurate as possible. Any wilful misrepresentation or withholding of material facts may allow insurance companies to repudiate policy liability.
4. The issue and acceptance of this Form by insurance companies is not an admission of policy liability on the part of the insurance companies.
5. Any false reporting may be referred to the Police for investigation.
6. This report will be forwarded by the insurers of the GIA Records Management Centre established by the General Insurance Association of Singapore (GIA) for archiving and that copies of this report will, for a fee, be made available upon application by interested parties.
7. By the lodgement of this report to the insurers, you hereby consent to the archiving of this report at the centre and to copies of the report being made available aforesaid.

ACCIDENT STATEMENT

| | |
|----------------------------|--------------------------------------|
| Date Of Report | 19/09/2019 12:32 |
| Date Of Accident | 18/09/2019 14:00 |
| Exact Location Of Accident | GOLDEN AGRI PLAZA OPEN SPACE CARPARK |
| Country/State of Loss | SINGAPORE |

DETAILS OF OWN VEHICLE

| | |
|-----------------------------|----------------------|
| Vehicle Registration Number | SLT2378A |
| Insured/Policyholder | |
| Name Of Registered Owner | HARTONO FARIDA |
| NRIC No | S8679457H |
| Email Address | HF.FARIDA@GMAIL.COM |
| Mobile Phone No | (LOCAL) +65-81687911 |
| Alternative Phone No | OTHERS-81687911 |

Vehicle Particulars

| | |
|--|---------------------------------------|
| Manufacturer | NISSAN |
| Model | QASHQAI-1.2 DIG-T CVT ABS 2WD 5DR (A) |
| Exact Purpose for which vehicle was being used at time of accident | |
| Are you claiming under your own insurance policy for repair to your vehicle? | NO |
| If No, Please state action to be taken | THIRD PARTY |
| Vehicle Category | PRIVATE CAR |

Insurance Company

| | |
|---------------------------|--------------------------------------|
| Name of Insurance Company | AIG ASIA PACIFIC INSURANCE PTE. LTD. |
| Type Of Coverage | COMPREHENSIVE |
| Fleet Policy | NO |
| Policy Number | 1700068977-01 |
| Cover Note Number | 23/10/2018 - 2/10/2019 |

Driver

| | |
|----------------------|----------------------|
| Name of Driver | HARTONO FARIDA |
| NRIC No | S8679457H |
| Date Of Birth | 22/06/1986 |
| Occupation | INDOOR |
| Date Of Driving Pass | 14/09/2013 |
| Driving Experience | 6 YEARS AND 0 MONTHS |
| Gender | MALE |
| Mobile Number | (LOCAL) +65-81687911 |
| Fax Number | |
| Contact Number | OTHERS-81687911 |
| EMail Address | HF.FARIDA@GMAIL.COM |

| | |
|---|------------------------|
| Address | 33 ROCHESTER DR #09-09 |
| Postcode | S138638 |
| Was driver an employee of the Insured's Company | NO |
| If No, Relationship of the Driver with the Insured | OWNER |
| Vehicle Registration Number of Driver's Own Vehicle | - |
| | - |
| | - |
| Insurance Company of Driver's Own Vehicle | - |
| | - |
| | - |

General Information of the Accident

| | |
|--------------------|---|
| Type Of Accident | HIT AND RUN / VANDALISM / DAMAGED WHILST PARKED |
| Weather Conditions | CLEAR |
| Road Surface | DRY |

Other Information

| | |
|---|-----|
| Was any foreign vehicle involved in this accident? | NO |
| Number of vehicles (including own vehicle) involved in the accident | 2 |
| Was any body injured in the Accident? | NO |
| Was any injured conveyed to hospital by ambulance? | NO |
| Was any other material or property damaged? | YES |
| I have been approached by unknown person(s) soliciting/offering accident claims assistance. | NO |
| Number of Passengers (Including Driver) | 0 |

Details of Police Action

| | |
|---|--|
| Was the accident reported to the police? | YES |
| If Yes, Please state which Police Station | |
| Police Station Name | QUEENSTOWN N.P.C |
| Police Station Address | ROAD: 3 QUEENSWAY #01-03 , POSTCODE: 149073 , COUNTRY: SINGAPORE |
| Police Station Contact | TEL NO: 1800-4719999 - FAX NO: |
| Was notice of intended Prosecution given? | NO |
| If Yes, against whom? | |

Circumstances of Accident

Refer to attached sketch plan & police report

Attachment(s)

| | |
|---|-----|
| Are accident photos available for attachment? | YES |
| Was there any video captured by Car Camera? | YES |
| Was there any audio recorded? | NO |

DETAILS OF OTHER VEHICLE PROPERTY 1

| | |
|-----------------------------|---------------|
| Vehicle Registration Number | GBD7372K |
| Vehicle Make/Model/Colour | TOYOTA DYNA |
| Details Of Properties | |
| Vehicle Category | GOODS VEHICLE |
| Name of Driver | SANJAY |
| NRIC/Passport Number | |
| Contact Number | 87740685 |
| Address | |
| Postcode | |
| Insurance Company Name | ECICS LIMITED |
| Nature Of Damage | |

No. Of Passenger (Including Driver)

Sketch Plan Pg. 1

SKETCH PLAN

DESCRIBE CIRCUMSTANCES OF THE ACCIDENT

Refer to attached police report

Important:

You have been advised by the workshop that in the event that you wish to claim against your own policy (OD CLAIM), There is a FOURTEEN (14) DAYS CLAUSE WHEREBY MUST BE MADE within the stipulated time frame from the day of the occurrence.

- | | |
|--------------------------|----------------------------------|
| <input type="checkbox"/> | - Reporting Only |
| <input type="checkbox"/> | - Claim OD |
| <input type="checkbox"/> | - Claim TP |
| <input type="checkbox"/> | - Claim OD/ TP at other workshop |

DECLARATION

I/WE declare the foregoing particulars are true in every respect.

Hartono

Policyholder's signature
Date & Time

Driver's Signature
(if driver not the policyholder)
Date & Time

[Signature]



Reporting Centre Personnel's Signature
Name:
Nric/Fin No.

SKETCH PLAN

IMPORTANT NOTICE

1. Please report correctly the details of the accident to speed up the claims process.
2. This Form must be completed by the Policyholder and/or the Authorised Driver.
3. Information provided must be as truthful and accurate as possible. Any wilful misrepresentation or withholding of material facts may allow insurance companies to repudiate policy liability.
4. The issue and acceptance of this Form by insurance companies is not an admission of policy liability on the part of the insurance companies.
5. Any false reporting may be referred to the Police for investigation.
6. The report will be forwarded by the insurers of the GIA Records Management Centre established by the General Insurance Association of Singapore (GIA) for archiving and that copies of this report will for a fee be made available upon application by interested parties.
7. By the lodgment of this report to the insurers, you hereby consent to the archiving of this report at the centre and to copies of the report being made available aforesaid.
8. Consent under the Personal Data Protection Act (PDPA)

I understand, acknowledge, agree and consent that:

- (a) My insurer, my workshop and the General Insurance Association of Singapore ("GIA") may/are permitted to collect, use, disclose and/or process my personal data/personal information set out in this [form] and any other personal information provided by me or possessed by my insurer (collectively the "Personal Information") and disclose and transfer such Personal Information to all insurer(s) who have insured vehicle(s) involved in this accident (all insurer(s) who have insured vehicle(s) involved in this accident shall be collectively referred to as the "Insurers"), the insurers' lawyers/law firms, the Monetary Authority of Singapore and any relevant government agency/authority (such as the police), for the purpose(s) of :
 - (i) processing, handling and/or dealing with my claims including the settlement of the claims and any necessary investigations relating to the claims;
 - (ii) investigating the accident and/or my claims;
 - (iii) carrying out and/or dealing with my instructions or responding to any enquiries by me;
 - (iv) administering my claims (including the mailing of correspondence, statements, invoices, reports or notices to me, which could involve disclosure of certain personal data about me to bring about delivery of the same as well as on the external cover of envelopes/mail packages); and/or
 - (v) complying with applicable law in administering, processing, handling and/or dealing with my claims (collectively the "Purposes")
- (b) all insurer(s) who have insured vehicle(s) involved in this accident and the insurers' lawyers/law firms, may/are permitted to collect, use, disclose and/or process my Personal Information for one or more of the above Purposes; and
- (c) my Personal Information may/can be disclosed by any of the Insurers and/or GIA to their third party service providers or agents (including their lawyers/law firms), which may be sited outside of Singapore, for one or more of the above Purposes.
- (d) my Personal Information will also be collected and used to compile claims history for the purpose of fraud detection, investigation and management in present and all future claims.
- (e) the information so collected under (d) above may be shared / disclosed:
 - (i) to all insurers and/or any other third parties that assist in evaluating, investigating, controlling or managing fraud, regulators, law enforcement and government agencies as reasonably required for the purposes stated, or
 - (ii) for complying with requirements under any regulations, laws or court orders.


 Policyholder's Signature
 Date & Time:

Driver's Signature
 (If driver is not the policyholder)
 Date & Time:


 Reporting Centre Personnel's Signature
 Name:
 NRIC/FIN No.:





**SINGAPORE
POLICE FORCE**



D/20190919/2013

1 of 2

POLICE REPORT (NP299)

Report No. D/20190919/2013

Police Station Of Origin
Queenstown N.P.C
3 Queensway #01-03 SINGAPORE 149073
Tel No: 1800-4719999

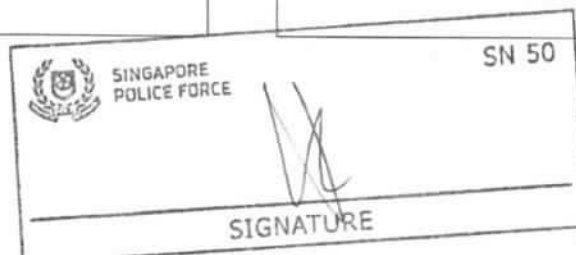
| | | |
|---|---|-------------------------|
| Date/Time Report Made 19/09/2019 10:54 | Vide Report No. | Station Diary No. 28 |
| Name Of Informant HARTONO FARIDA | Address 33 ROCHESTER DRIVE #09-09 SINGAPORE 138638 | |
| ID Type / ID No. NRIC NO / S8679457H | Contact No. Home/Office Mobile 81687911 | |
| Nationality INDONESIAN | Email Address | |
| Occupation Treasury manager | Sex Male | Age 33 |
| Institution/School Name | Date of Birth 22/06/1986 | Race Chinese |
| Date/Time Of Incident 18/09/2019 14:00 | Location Of Incident 108 PASIR PANJANG ROAD GOLDEN AGRI PLAZA SINGAPORE 118535 In the open carpark | |

Brief details.

On 18/09/2019 at 1330 hrs, I have parked my vehicle (SLT2378A) a grey Nissan Qashqai at one of the open carpark of my company's car park: Golden Agri Plaza. Later in the day, at about 1800 hrs, I ended work and walked back to my vehicle. I discovered that my right rear passenger door is dented. There was also a piece of paper with a name and contact number. I called the person namely Sanjay Hp:8774 0685, who informed that he is a driver of vehicle; GBD7372K who has accidentally hit onto my vehicle. Then, I spoke to the driver's supervisor Leong Hp:9662 5525 who informed me that he wishes to settle the matter

| | |
|--|---|
| Signature Of Officer Recording The Report: D / Sr Staff Sgt NUR ZAFIRAH BINTE MOHD NOOR | Signature Of Informant: <i>Hartono</i> |
| Signature Of Interpreter: Not applicable | Date/Time: 19/09/2019 10:54 |
| Officer In-Charge Of Case: D / Clementi Police Divisional Investigation Branch / Insp WONG WAI SIONG Contact No.: | Classification Of Case: |

Authentication Stamp





**SINGAPORE
POLICE FORCE**



D/20190919/2013

2 of 2

POLICE REPORT (NP299)

CONTINUATION OF REPORT

Report No. D/20190919/2013

privately. I told him that I will update him again.

Earlier today, I sent my car to the workshop. At the same time, I was advised by my insurance company to lodge a Police report and I acknowledged. I have also update the driver's supervisor.

Signature Of Officer Recording The Report:
D / Sr Staff Sgt NUR ZAFIRAH BINTE MOHD NOOR

Signature Of Interpreter:
Not applicable

Officer In-Charge Of Case:
D / Clementi Police Divisional Investigation Branch /
Insp WONG WAI SIONG
Contact No.:

Signature Of Informant:

Harman

Date/Time:
19/09/2019 10:54

Classification Of Case:

Authentication Stamp



TC AUTOCLINIC PTE LTD
25 LENG KEE ROAD
SINGAPORE 159097

ESTIMATE : ACCIDENT/BODY REPAIRS
WORKSHOP : LENG KEE
CONTACT NO : 67038511
REFERENCE : 134/IC/TCAC/CCR/2019
DATE : 19-SEP-2019

ECICS LIMITED
7 TEMASEK BOULEVARD
#10-01 SUNTEC TOWER ONE
S(038987)
TEL : 63374779
FAX : 63389267
ATTN:MOTOR CLAIM MANAGER

OWNER'S NAME : MR HARTONO FARIDA
ADDRESS : 33 ROCHESTER DRIVE
#09-09
S(138638)
TELEPHONE NO : 81687911

TYPE OF CLAIM : DIRECT SETTLEMENT / THIRD PARTY CLAIM
POLICY NO : 1700068977-01
VEHICLE NO : SLT2378A
MODEL CODE : FRLARDWJ11USA--A--
MODEL/YEAR : NISSAN QASHQAI 1.2 MY2017
ENGINE NO : HRA2498929A
CHASSIS NO : SJNFEAJ11U2040939
MILEAGE : 21539 KM
DATE IN : 19/09/2019
LIABILITY : 0.00
EXCESS CLAUSE : 0.00
ESTIMATE BY : SHAWN CHUA CHU RONG
ACCIDENT DATE : 18/09/2019

TC AUTOCLINIC PTE LTD
25 LENG KEE ROAD
SINGAPORE 159097

ESTIMATED LABOUR CHARGES FOR ACCIDENT VEHICLE REGN NO SLT2378A

| S/NO | JOB CODE | NATURE OF JOB | ESTIMATED CHARGES | SURVEYOR'S RECOMMENDATION |
|----------------------|----------|--|--------------------|---------------------------|
| 1 | RPI | PERFORM RUST PROOFING & TREATMENT FOR AFFECTED PANEL | 120.00 | X |
| 2 | SEALI | APPLY SEALANT TO ALL AFFECTED PANEL JOINTS & RESEAL NECESSARY AREA | 100.00 | / ✓ |
| 3 | ZZ/001 | REPLACE REAR RIGHT DOOR, TAPES, LOWER MOULDING ETC. REPAIR PANELS | 1170.00 | 390 ✓ |
| 4 | ZZ/002 | RESPRAY REAR RIGHT DOOR | 250.00 | / ✓ |
| 5 | ZZ/003 | QC, RETUNE & CONSULT CHECK | | |
| 6 | ZZ/004 | COMPLIMENTARY WASH & VACUUM | | |
| TOTAL LABOUR CHARGES | | | 1640.00 | |

TC AUTOCLINIC PTE LTD
25 LENG KEE ROAD
SINGAPORE 159097

MATERIAL LIST FOR ACCIDENT VEHICLE REGN NO SLT2378A

| | | DAMAGED PARTS & PRICES | | |
|---|-------------------------------------|------------------------|---------|---------------------|
| S/NO | PARTS DESCRIPTION | PARTS NUMBER | NETT | LIST S/NETT REMARKS |
| 1 | LOWER MOULDING <i>X nn</i> | 82870-4EA0A | 280.40 | |
| 2 | DOOR CLIP (\$1.30 EA X 4) <i>nn</i> | 80850-89922 | 5.20 | |
| 3 | B-PILLAR TAPE <i>nn</i> | 82812-4EA0A | 32.40 | |
| 4 | CENTER MOULDING <i>X nn</i> | 82820-HV00A | 200.10 | |
| 5 | C-PILLAR TAPE <i>nn</i> | 82818-4EA0A | 32.40 | |
| 6 | REAR LEFT DOOR <i>bf</i> | H2100-HV0MB | 1166.20 | |
| SUB TOTAL | | | 1716.70 | 0.00 0.00 |
| LESS DISCOUNT (NETT-20.00%, LIST-30.00%, S/NETT-.00%) | | | 343.34 | 0.00 0.00 |
| GRAND TOTAL | | | 1373.36 | 0.00 0.00 |
| OVERALL TOTAL | | | 1373.36 | |

LEGEND: REMARKS(OK) = APPROVED, REMARKS(X) = NOT APPROVED

SUMMARY OF ESTIMATE FOR VEHICLE REGN NO SLT2378A

| | |
|---------------------------|-----------|
| TOTAL LABOUR CHARGES | 1640.00 |
| TOTAL SPARE PARTS CHARGES | 1373.36 |
| GRAND TOTAL | 3013.36 * |

* All charges do2 not include GST.

SURVEYOR'S PARTICULARS

| | | |
|-----------------|---|-----------------------|
| NAME | : | Rasul - Hp 90010068 |
| SURVEYED DATE | : | 01/10/19 @ 1100 |
| AUTHORIZED DATE | : | |
| EXCESS CLAUSE | : | 0.00 3 days |
| LIABILITY | : | 0.00 |
| REMARKS | : | Resurvey before paint |

PLS NOTE : This estimate is based on visual inspection of the affected vehicle. Should we require further labour charges & spare parts in the process of repairs, we shall inform you accordingly.

LKK Auto Consultants hence notify the Repairer of the following:

- To resurvey before/after spray painting
- To display damaged part(s) during resurvey
- Parts prices are subject to confirmation
- Third party survey is on a "Without Prejudice" basis
- No illegal modification(s) is allowed
- Supplementary item(s) must be resurveyed and is subject to final approval from Insurance Company

Acknowledged by Repairer:

Signature:

Date:

TC AUTOCLINIC PTE LTD
25 LENG KEE ROAD
SINGAPORE 159097

FINALIZED : ACCIDENT/BODY REPAIRS
WORKSHOP : LENG KEE
CONTACT NO : 67038511
REFERENCE : 134/IC/TCAC/CCR/2019
DATE : 19-SEP-2019

ECICS LIMITED
7 TEMASEK BOULEVARD
#10-01 SUNTEC TOWER ONE
S(038987)
TEL : 63374779
FAX : 63389267
ATTN:MOTOR CLAIM MANAGER

OWNER'S NAME : MR HARTONO FARIDA
ADDRESS : 33 ROCHESTER DRIVE
#09-09
S(138638)
TELEPHONE NO : 81687911

TYPE OF CLAIM : DIRECT SETTLEMENT / THIRD PARTY CLAIM
POLICY NO : 1700068977-01
VEHICLE NO : SLT2378A
MODEL CODE : FRLARDWJ11USA--A--
MODEL/YEAR : NISSAN QASHQAI 1.2 MY2017
ENGINE NO : HRA2498929A
CHASSIS NO : SJNFEAJ11U2040939
MILEAGE : 21539 KM
DATE IN : 19/09/2019
LIABILITY : 0.00
EXCESS CLAUSE : 0.00
ESTIMATE BY : SHAWN CHUA CHU RONG
ACCIDENT DATE : 18/09/2019

TC AUTOCLINIC PTE LTD
25 LENG KEE ROAD
SINGAPORE 159097

LABOUR CHARGES FOR ACCIDENT VEHICLE REGN NO SLT237BA

| S/NO | JOB CODE | NATURE OF JOB | ESTIMATED CHARGES | SURVEYOR'S RECOMMENDATION |
|----------------------|----------|---|----------------------|------------------------------|
| 1 | RPI | PERFORM RUST PROOFING & TREATMENT FOR AFFECTED PANEL | 120.00 | .00 |
| 2 | SEAL1 | APPLY SEALANT TO ALL AFFECTED PANEL JOINTS & RESEAL NECESSARY AREA | 100.00 | 100.00 |
| 3 | ZZ/001 | REPLACE REAR RIGHT DOOR, TAPES | 1170.00 | 390.00 |
| 4 | ZZ/002 | RESPRAY REAR RIGHT DOOR | 250.00 | 250.00 |
| 5 | ZZ/003 | QC, RETUNE & CONSULT CHECK | | |
| 6 | ZZ/004 | COMPLIMENTARY WASH & VACUUM | | |
| TOTAL LABOUR CHARGES | | | 1640.00 | 740.00 |

TC AUTOCLINIC PTE LTD
25 LENG KEE ROAD
SINGAPORE 159097

MATERIAL LIST FOR ACCIDENT VEHICLE REGN NO SLT2378A

| | | DAMAGED PARTS & PRICES | | | | |
|---|---------------------------|------------------------|---------|------|--------|---------|
| S/NO | PARTS DESCRIPTION | PARTS NUMBER | NETT | LIST | S/NETT | REMARKS |
| 1 | LOWER MOULDING | 82870-4EA0A | 280.40 | | | X |
| 2 | DOOR CLIP (\$1.30 EA X 4) | 80850-89922 | 5.20 | | | OK |
| 3 | B-PILLAR TAPE | 82812-4EA0A | 32.40 | | | OK |
| 4 | CENTER MOULDING | 82820-HV00A | 200.10 | | | X |
| 5 | C-PILLAR TAPE | 82818-4EA0A | 32.40 | | | OK |
| 6 | REAR RIGHT DOOR | H2100-HV0MB | 1166.20 | | | OK |
| SUB TOTAL | | | 1236.20 | 0.00 | 0.00 | |
| LESS DISCOUNT (NETT-20.00%, LIST-30.00%, S/NETT-.00%) | | | 247.24 | 0.00 | 0.00 | |
| GRAND TOTAL | | | 988.96 | 0.00 | 0.00 | |
| OVERALL TOTAL | | | 988.96 | | | |

LEGEND: REMARKS(OK) = APPROVED, REMARKS(X) = NOT APPROVED

TC AUTOCLINIC PTE LTD
25 LENG KEE ROAD
SINGAPORE 159097

SUMMARY OF OVERALL CHARGES FOR VEHICLE REGN NO SLT2378A

| | |
|--------------|---------|
| NETT ITEM | 1236.20 |
| LESS 20.00%) | -247.24 |
| NETT AMOUNT | 988.96 |

| | |
|--------------|------|
| LIST ITEM | 0.00 |
| LESS 30.00%) | 0.00 |
| LIST AMOUNT | 0.00 |

| | |
|---------------------|------|
| SPECIAL NETT ITEM | 0.00 |
| LESS .00%) | 0.00 |
| SPECIAL NETT AMOUNT | 0.00 |

| | |
|---------------------------|--------|
| TOTAL LABOUR CHARGES | 740.00 |
| TOTAL SPARE PARTS CHARGES | 988.96 |

| | |
|---------------|---------|
| TOTAL CHARGES | 1728.96 |
| ADD 7 % GST | 121.03 |

| | |
|-------------|---------|
| GRAND TOTAL | 1849.99 |
|-------------|---------|

Veron Chen (LKKAUTO)

From: Veron Chen (LKKAUTO)
Sent: Thursday, 10 October 2019 9:32 AM
To: Shawn Chua; Rasul (LKKAUTO); SUR
Cc: Admin A
Subject: RE: SLT2378A Finalized Claim

Dear Shawn,

WITHOUT PREJUDICE

Confirmed amount \$1728.96 @ 3 working days,

Kindly send Final invoice and all supporting documents directly to ECICS INSURANCE

Best Regards,

Veron Chen | Case Handler

LKK Auto Consultants Pte Ltd

Phone: 6256-3561 | email :sur@lkkauto.com | fax: 6256-4315

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

From: Shawn Chua <shawnychua@tanchong.com>
Sent: Wednesday, 9 October 2019 11:03 AM
To: Rasul (LKKAUTO) <Rasul@lkkauto.com>
Cc: Admin A <admin-a@lkkauto.com>
Subject: SLT2378A Finalized Claim

ECICS Ref: **DMCV1900059H**

Our Ref: **SLT2378A**

Good morning.

Attached is **SLT2378A** finalized claim.

Kindly reply so that I can close the case soon.

Thank you very much for your time & assistance.

Shawn Chua
Service Executive
TC AutoClinic Pte Ltd
25 Leng Kee Road
Singapore 159097
DID: +65 67038515
HP: +65 96450023
Fax: +65 64795019

...CLAIM SUBFOLDER...(Pending for Survey Report)

Midnight Accident

| CLAIM SUBFOLDER TRACKING | | | | | | | |
|--------------------------|--|---------------|--|--|--|-------------|---|
| Case | Notified | Est Submitted | Adj Assigned | Adj Rpt | Adj Submitted | Ins Auth'ed | Status |
| Main | 14 Oct 2019 15:32 Edit Reg | | 20 Sep 2019 00:00 Edit Adj Rpt | S\$1,728.96 Edit Estimates | S\$1,728.96 View Rpt | | Pending for Survey Report Cancel Case |

| | | | | |
|-------------|------------------|----------------------|------------------|--------------------------|
| Main | Reference | Claim Details | Documents | Show All |
|-------------|------------------|----------------------|------------------|--------------------------|

| | | |
|--------------------------------|--|--|
| CLAIM SUBFOLDER DETAILS | | [Created by adjuster] |
| Insured: | -, Co. Reg. No.: -, Email: EMAIL@EMAIL.COM | |
| Main Claimant: | - | |
| Vehicle Reg. No.: | SLT2378A | Date of Loss: 18/09/2019 00:00 - :59 [22 Months and 26 Days From LTA Reg Date (Man Yr)] |
| Claim Type: | TP | Policy/Cover Note No.: |
| Vehicle Reg. No. (Insured): | GBD7372K | Policy No. (Claimant): |
| | | Excess: |
| Repairer: | TC AutoClinic Pte Ltd (Leng Kee) 25 Leng Kee Road, 159097 Leng Kee - Tel: 67038511 | |
| Handling Insurer: | ECICS Limited (HQ) - Tel: 63374779 /6303 0178 | |
| Adjuster: | LKK Auto Consultants Pte Ltd (HQ) - Tel: 6256-3561 ... [Handled by MOHD RASUL] ... [Final Rpt due 01/10/2019] | |

| | | |
|----------------------------------|--------------------------|-----------------------------------|
| ASSOCIATED MAIL RECEIVED | View All | Compose Case Mail |
| There are no mail for this case. | | |

| | | | | | | | | | |
|-----------------------------|--------------------------|------------------------------|---------------------------------|--------------------------|----------------|--------------------|---------------------|-------------------|--------------|
| ALL ASSOCIATED TASKS | View All | Search Tasks | Create New Task | Complete | | | | | |
| Due Date | Priority | Type | Task Group | Subject | Handler | Assigned By | Completed On | Created On | Done? |
| No results. | | | | | | | | | |

Claim Documents

*SLT2378A
[GBD7372K]

TP

-

Sep 18 2019 12:00AM

[-]

TC AutoClinic Pte Ltd

| Upload Documents | | Upload Photos | Compose New Letter | View View in Browser | |
|----------------------|-----------------|-----------------------------------|--------------------|-----------------------------------|-------------------------------------|
| Photos/Images | | | | 3 per page | <input checked="" type="checkbox"/> |
| No | Relabel/Reorder | LKK Auto Consultants Pte Ltd (HQ) | | Thumbnail | Print |
| 1 | 10/10/19 09:26 | General View | | Load JPG | <input checked="" type="checkbox"/> |
| 2 | 10/10/19 09:26 | General View | | Load JPG | <input checked="" type="checkbox"/> |
| 3 | 10/10/19 09:26 | General View | | Load JPG | <input checked="" type="checkbox"/> |
| 4 | 10/10/19 09:26 | General View | | Load JPG | <input checked="" type="checkbox"/> |
| 5 | 10/10/19 09:26 | General View | | Load JPG | <input checked="" type="checkbox"/> |
| 6 | 10/10/19 09:26 | General View | | Load JPG | <input checked="" type="checkbox"/> |
| 7 | 10/10/19 09:26 | General View | | Load JPG | <input checked="" type="checkbox"/> |
| 8 | 10/10/19 09:26 | General View | | Load JPG | <input checked="" type="checkbox"/> |
| 9 | 10/10/19 09:26 | General View | | Load JPG | <input checked="" type="checkbox"/> |
| 10 | 10/10/19 09:26 | General View | | Load JPG | <input checked="" type="checkbox"/> |
| 11 | 10/10/19 09:26 | General View | | Load JPG | <input checked="" type="checkbox"/> |
| 12 | 10/10/19 09:26 | General View | | Load JPG | <input checked="" type="checkbox"/> |
| 13 | 10/10/19 09:26 | General View | | Load JPG | <input checked="" type="checkbox"/> |
| 14 | 10/10/19 09:26 | General View | | Load JPG | <input checked="" type="checkbox"/> |
| 15 | 10/10/19 09:26 | General View | | Load JPG | <input checked="" type="checkbox"/> |
| 16 | 10/10/19 09:26 | General View | | Load JPG | <input checked="" type="checkbox"/> |
| 17 | 10/10/19 09:26 | General View | | Load JPG | <input checked="" type="checkbox"/> |
| 18 | 10/10/19 09:26 | General View | | Load JPG | <input checked="" type="checkbox"/> |
| 19 | 10/10/19 09:26 | General View | | Load JPG | <input checked="" type="checkbox"/> |
| 20 | 10/10/19 09:26 | General View | | Load JPG | <input checked="" type="checkbox"/> |
| 21 | 10/10/19 09:26 | General View | | Load JPG | <input checked="" type="checkbox"/> |
| 22 | 10/10/19 09:26 | General View | | Load JPG | <input checked="" type="checkbox"/> |
| 23 | 10/10/19 09:26 | Reinspection Photo | | Load JPG | <input checked="" type="checkbox"/> |
| 24 | 10/10/19 09:26 | Reinspection Photo | | Load JPG | <input checked="" type="checkbox"/> |
| 25 | 10/10/19 09:26 | Reinspection Photo | | Load JPG | <input checked="" type="checkbox"/> |

Documents Checklist

| | | | |
|--|-------|------|-------|
| DOCUMENTS CHECKLIST | Reset | Save | Print |
| There are no document checklists configured. | | | |
| Our Checklist Remarks - LKK Auto Consultants Pte Ltd (HQ) | | | |
| Show Remarks To: <input type="checkbox"/> Handling Insurer <small>Note: Remarks are private unless you show it to other parties.</small> | | | |

LKK Auto Consultants Pte Ltd (Co.Reg.No:199607198R)

51 Ubi Ave 1 #01-25, Paya Ubi Industrial Park

Singapore 408933

Tel: 6256-3561 Fax: 6844-8805 Email: sur@lkkauto.com;assignments@lkkauto.com

VEHICLE DAMAGE INSPECTION REPORT

Our File No: CS/ICS19016665/R1VD3E2

Date: 14/10/2019

REFERENCE

Handling Insurer: ECICS Limited

Policy No:

Claimant

Vehicle No : SLT2378A

Insured Vehicle No :

GBD7372K

Date of Loss: 18/09/2019

Nature of Claim:

TP

Claim No:

N/A

DESCRIPTION & IDENTIFICATION OF VEHICLE

Reg No:

SLT2378A

Make & Model:

NISSAN QASHQAI, 1.2 DIG-T CVT ABS 2WD
5DR (A)

Engine No:

HRA2498929A

Reg. Date:

23/10/2017 (Man. Year: 2017)

Chassis No:

SJNFEAJ11U2040939

Colour:

Grey

Odometer:

22092 km

Engine Capacity:

1197 cc

Market Value/New Car

N/A

Price:

Sum Insured (S\$):

Market Value/New Car Price

CONDITION OF VEHICLE AT THE TIME OF SURVEY

General Condition:

Steering (Serviceable):

Yes

Footbrake (Serviceable):

Yes

Handbrake (Serviceable):

Yes

Engine Modification:

No

Pre-accident Condition:

CONDITION OF TYRES

Front Tyre Size:

215/60 R17

Rear Tyre Size:

215/60 R17

Front Left Side:

Continental 6 mm

Rear Left Side:

Continental 6 mm

Front Right Side:

Continental 6 mm

Rear Right Side:

Continental 6 mm

The above values represent the remaining tyre treads depth

| COST OF CLAIMS | Repairer's | Adjuster's | Difference | Diff % |
|-------------------------------|-----------------|-----------------|-----------------|--------------|
| Parts | 1,373.36 | 988.96 | 384.40 | 27.99 |
| Miscellaneous Items | 0.00 | 0.00 | 0.00 | |
| Labour | 1,640.00 | 740.00 | 900.00 | 54.88 |
| Paintwork Labour | 0.00 | 0.00 | 0.00 | |
| Towing | 0.00 | 0.00 | 0.00 | |
| Gross Total (S\$) | 3,013.36 | 1,728.96 | 1,284.40 | 42.62 |
| + GST 7.00/7.00% (S\$) | 210.94 | 121.03 | 89.91 | 42.62 |
| Nett Amount (S\$) | 3,224.30 | 1,849.99 | 1,374.31 | 42.62 |

INSPECTION

Date of Assignment:

20/09/2019

Date Inspected:

01/10/2019 Inspected At:

TC AutoClinic Pte Ltd (Leng Kee)

25 Leng Kee Road

Singapore 159097

Estimated Period of Repair:

3.0 days

Adjuster: MOHD RASUL

Manager: VERON CHEN

NOTE: This report represents our findings at the time and place of inspection stated herein. Such inspection has been carried out to the best of our knowledge and ability but any other liability under any other circumstances is hereby expressly excluded.

REPAIR DETAILS

| | | |
|----------------------|--|--|
| Reference | | |
| Part Source: | MRM-SG | Version: 1.0 (Last Synchronised: 14 Oct 2019) |
| Parts: | M1-SUV | NISSAN QASHQAI 1.2 DIG-T CVT ABS 2WD 5DR (A) (Catalogue:Merimen Singapore 1.0) |
| Labour: | Repairer's | (Price-denominated Standard List) |
| Print Code: | (Unsubmitted, no print-code for SLT2378A) | |
| Validity: | These estimates are valid only if they contain the print code (above) on all estimate pages, running page numbers with the END OF ESTIMATES marker on the last estimate page | |
| Further Info: | Items/values not in reference catalogue are prefixed with an asterisk *. | |

Recommended Parts

| No. | Qty | Part No. | Particulars | Condition | Repairer's | Amount |
|-----|-----|----------|------------------|---------------|---|-----------------|
| 1 | 1 | | *LOWER MOULDING | Not Necessary | 280.40 FN | *- FN |
| 2 | 4 | | *DOOR CLIP | Necessary | 5.20 FN | *5.20 FN |
| 3 | 1 | | *B-PILLAR TAPE | Necessary | 32.40 FN | *32.40 FN |
| 4 | 1 | | *CENTER MOULDING | Not Necessary | 200.10 FN | *- FN |
| 5 | 1 | | *C-PILLAR TAPE | Necessary | 32.40 FN | *32.40 FN |
| 6 | 1 | | *REAR LEFT DOOR | Bent | 1,166.20 FN | *1,166.20 FN |
| | | | | | Sub Total (S\$) | 1,716.70 |
| | | | | | - Nett Item Discount on N Items 20.00/20.00% (S\$) | 247.24 |
| | | | | | Total Parts (S\$) | 988.96 |

F=Franchise part. N=NettItemDisc.

Report was unsubmitted during this print-out.

Recommended Miscellaneous Items

There are no new miscellaneous items selected.

Recommended Labour

| No | Particulars | Lab.Type | Repairer's | Amount |
|---------------------------------|--|----------|-----------------|---------------|
| Labour Items | | | | |
| 1 | PERFORM RUST PROOFING & TREATMENT FOR AFFECTED PANEL | New | 120.00 | 0.00 |
| 2 | APPLY SEALANT TO ALL AFFECTED PANEL JOINTS & RESEAL NECESSARY AREA | New | 100.00 | 100.00 |
| 3 | REPLACE REAR RIGHT DOOR, TAPES, LOWER MOULDING ETC. REPAIR PANELS | New | 1,170.00 | 390.00 |
| 4 | RESPRAY REAR RIGHT DOOR | New | 250.00 | 250.00 |
| Gross Labour Cost (\$\$) | | | 1,640.00 | 740.00 |

Report was unsubmitted during this print-out.

< END OF ESTIMATES >