

Shu Pei (LKKAUTO)

From: venessa.chan@fwd.com
Sent: Thursday, 19 September 2019 3:40 PM
To: daylentan68@gmail.com
Cc: eileen.bay@fwd.com; motorclaims.sg@fwd.com; service.sg@fwd.com
Subject: ACCIDENT INVOLVING SGY2408E & SHC6541G ON 13.09.2019 CLAIM REF: 1201900027394

Dear Mr Tan Ding Yui,

We'd like to let you know a third-party claim was lodged against your policy for the alleged accident on 13.09.2019 involving your vehicle SGY2408E and third party vehicle SHC6541G at/along PIE Tuas before Eunus Flyover.

As FWD has yet to receive your accident report, we'd like to gently remind you that according to the General Insurance Association (GIA) Motor Claims Framework (MCF), a policyholder must report an accident to the insurance company within 24 hours of the accident, or next working day.

Please bring your vehicle to our nearest Approved Reporting Centre to make a report (which includes taking photograph) within two working days from the date of this e-mail. Any reporting delay might affect your claim outcome.

Simply click here [link](#) for the list of FWD's Approved Reporting Centres.

Thank you.

Best Regards,

Venessa Chan

Administrative Assistant, Claims

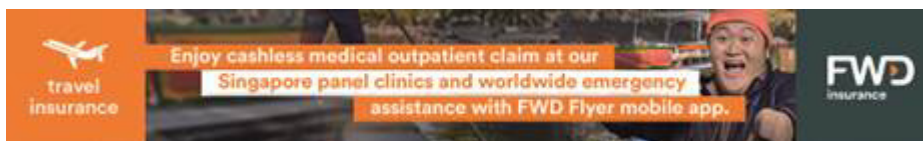


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