

Asher

COMFORTDELGRO ENGINEERING

Our Ref : T 0919/ SHC2991R /WT(st)

Date : 26-Sep-19

QBE INSURANCE (INT'L) LTD
1 Raffles Quay #29-10
South Tower
Singapore 048583

CDGE Taxi Claims Dept
59 Loyang Drive 4th Flr
Singapore 508969

ComfortDelGro Engineering Pte Ltd
205 Braddell Road Singapore 579701

Mainline +65 6383 6280
Facsimile +65 6280 9755

www.cdge.com.sg

Company Registration No: 199000480

WITHOUT PREJUDICE

Workshops

Braddell
205 Braddell Road
Singapore 579701

Loyang
59 Loyang Drive
Singapore 508969

Sin Ming
383 Sin Ming Drive
Singapore 575717

Pandan
45 Pandan Road
Singapore 609286

Ubi
320 Ubi Road 3
Singapore 408549

Senoko
24 Senoko Loop
Singapore 758156

Sungei Kadut
7 Sungei Kadut Way
Singapore 726791

Yishun
501 Yishun Industrial Park A
Singapore 768732

Attn : Motor Claims Department

Dear Sir

ACCIDENT INVOLVING OUR TAXI SHC2991R YOUR INSURED SLN4543H
AND OTHER _____ ON 18.09.19

We are the authorised repair workshop for Comfort Transportation Pte Ltd, the owner of motor Vehicle No : **SHC2991R** which was involved in the captioned accident with your insured vehicle. The vehicle owner and the taxi driver concerned have requested and authorized us to assist them in presenting their claims against the party responsible for all applicable matters arising from the damage to the vehicle.

As the accident was caused by the negligent act of your insured driving : **SLN4543H** we are submitting these claims for your consideration on behalf of the claimants.

TAXI OWNER'S CLAIM

1	Cost of Repair	\$	857.26
2	<u>3</u> days Loss of Rental @ \$ <u>125.19</u> per day	\$	375.57
3	Survey Report Fees (Surveyed by M/s LKK)	\$	-
4	LTA Search Fees	\$	7.49
5	GIA / Police Report Fees	\$	-
6	Towing / Medical / Transportation Fees	\$	-
Sub Total :		\$	1,240.32

HIRER'S CLAIM

7	<u>3</u> days Loss of Income @ \$ <u>80.00</u> per days	\$	240.00
Total Claims :		\$	1,480.32

We enclose herewith the following documents to support the claims: -

- a) Original repair bill
- b) LTA search slip/s of : SLN4543H
- c) GIA / Police report/s of : SHC2991R
- d) Letter of authority from owner / hirer / operator
 - () Witness statement/s () Towing/Medical bill/receipts () Certificate of Insurance
 - () Photocopies of Accident Scene (x) Downtime/Mileage record (x) Rental Rate letter

Kindly look into the matter and let us hear from you on the settlement of the said claims as soon as possible.

Please note that it is a condition of any settlement reached that it shall be without prejudice to any personal injury claim (if any) of the taxi driver.

Yours faithfully

William Tan

CDGE Claims Department

Tel: 6214 8737 Fax: 6214 18 Email : williamtan@cdge.com.sg

A member of

COMFORTDELGRO



Asher Sng (LKKAUTO)

From: Asher Sng (LKKAUTO)
Sent: Friday, 11 October 2019 9:57 AM
To: MENGATSG@GMAIL.COM
Subject: ACCIDENT INVOLVING SLN 4543H AND SHC 2991R ON 18/09/2019

Our Ref: CC3/QBE19016651/K1eb3

11 OCT 2019

TAN MENG TAT

Dear Sir/Madam,

ACCIDENT INVOLVING SLN 4543H AND SHC 2991R ON 18/09/2019

We refer to the above accident where we are acting for QBE Insurance (Singapore) Pte Ltd to resolve the claim against you and/or your authorized driver under the Auto Insurance policy taken up with them.

Based on the accident report and accident scenario, liability is down against us. We will therefore proceed to negotiate for an amicable settlement with the Third Party.

Should you however wish to further discuss on the matter prior to our negotiations and settlement, please contact us within 10 days from the date of this letter.

Please note that your No-Claim Discount (NCD)(if any) will be affected and reduced by 30% (20% for commercial vehicles) upon next renewal due to this Third Party claim. However, if your policy has a NCD protector feature, it will be deemed utilized for this claim and your NCD will be protected.

Please call us if you have further queries.

Yours faithfully,

Asher
Case Handler
DID: 6841 6051
FAX: 6741 4108
Email: ashersng@lkkauto.com

c.c. *QBE Insurance (Singapore) Pte Ltd*
(Motor Claims Dept)

LETTER OF AUTHORISATION

(NAF / PAF)

**ACCIDENT INVOLVING
ALONG****Hyundai Ioniq SHC2991R , SLN4543H
UPP CIRCULAR TWDS NEW BRIDGE RD****ON 18-Sep-19 15:00**

I / We

TAN HOR SENG(Hirer) NRIC No.: **SXXXX179H**

and/or

(Relief) NRIC No.: **SXXXX179H**

Taxi Number

SHC2991R

hereby authorise ComfortDelGro Engineering Pte Ltd(CDGE):

1. To submit my/our claims for damages, costs and expense, including loss of income, loss of rental, medical fee and legal costs.
2. To have absolute discretion to agree to any settlement or compensation amount in respect of my/our claim against third party (except personal injuries and medical claims).
3. To sign Discharge Voucher on my/our behalf.
4. To accept any payment (claim proceeds) in respect of the claim against third party and payment by cheque shall be forward directly to CDGE in accordance with CDGE's instruction and made in favour of **"ComfortDelGro Engineering Pte Ltd"**.

Date

18-Sep-2019

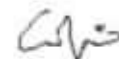
Name of Hirer

TAN HOR SENG

Hirer NRIC

SXXXX179H

Signature :



Address

**325 ANG MO KIO AVENUE 3 #02-1...
560325**

Contact No.

81218894

DISCHARGE VOUCHER

Without Prejudice
Save As to Costs

Your Reference : T0919/SHC2991R/WT(st)
Our Reference : VC013003

I/We, **COMFORT TRANSPORTATION PTE LTD** do hereby acknowledge the sum of Singapore Dollars: **ONE THOUSAND THREE HUNDRED TWO AND CENTS SEVENTY THREE ONLY (S\$1,302.73)** being full discharge and satisfaction of all claims against QBE Insurance (Singapore) Pte Ltd and their Insured, **'TAN MENG TAT'**, over damage to my/our vehicle **SHC 2991R** from an accident involving **SLN 4543H** at/along **UPP CIRCULAR RD TWDS NEW BRIDGE RD**, which occurred on **18/09/2019** at about **15:00hours**.

Further, I/we hereby acknowledge and accept that the above said sum paid to me is 'strictly on a without admission of liability basis' and I/we hereby discharge and release the said QBE Insurance (Singapore) Pte Ltd and their Insured **'TAN MENG TAT'**, from all claims, demands or action of damages as a result of the said accident.

Also, I/we hereby agree to indemnify and keep indemnified the said QBE Insurance (Singapore) Pte Ltd against all and any claims whatsoever made or to be made by any person or persons on my/our behalf in respect of the said accident.

Dated this (day) 20th of (month) November (year) 2019

Signature

Claimant's Name

FIN/NRIC No.

Address

Witness's Signature

Witness's Name

FIN/NRIC No.

Address

"The actions of the parties are solely to vehicle damages only
All personal injuries and damages arising therefrom are excluded
from the ambit and application of this document"

Company stamp if applicable

Please forward your cheque made payable to:
COMFORTDELGRO ENGINEERING PTE LTD

Please return to:
General Claims Department
QBE Insurance (Singapore) Pte Ltd
1 Raffles Quay
#29-10 South Tower
Singapore 048583
(By Fax: 6534 5356)

A member of COMFORTDELGRO

GST REG. NO. M2-8921817-3

ComfortDelGro Engineering Pte Ltd

205 Graceland Road Singapore 679061
Maurice + 65 6283 6290 Facsimile + 65 6280 9756

Workforce

22 Loyang Drive Singapore 508989

283 Elm Ridge Drive Singapore 57571

45 Pandan Road Singapore 800045

© 2004 John Wiley & Sons, Ltd. *J. Polym. Sci. Part A: Polym. Chem.* 42: 4085–4094, 2004
DOI 10.1002/pola.20111

7 Bungeo Kachil Way, Singapore 728791

501 Yishun Industrial Park A Singapore 768726

COMPANY REG. NO.: 199506048W
Page: 1

8010056

QBE INSURANCE (INT'L) LTD

1 RAFFLES QUAY SOUTH TOWER #29-10
SINGAPORE SG 048583

CONTACT NO: 62246633

VEHICLE NO
SHC2991R

MAK
HYUNDAI

MODRI,
TONTQ(GZ)

DATE OF REG
05.07.2018

CHASSIS CODE
KMHC851CVJUL03511

INV. NO/DATE
91468121 23.09.2019

JOB NO.
305334475

CINCIPER READING

DATE/TIME IN
18.09.2019 15:35

Description : 3P 18.09.19

S/No	Part No.
------	----------

Qty	Unit Price	%Disc	Net
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PART REQUISITION

0001	04-01-0104-0632	IONIQ MOULDING-FRONT BUMPER LH	1	186.91	25.00	140.18
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0002	04-01-0104-2361	TONIQ MOULDING-FRONT BUMPER CTR UPR	1	188.00	25.00	141.00
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SUB-TOTAL	:	281.18
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JOB NATURE

0001	PB	PANRI, BRATING	320.00	320.00
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0002	SP	SPRAYPAINT CHARGE	200.00	200.00
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SUB-TOTAL	:	520.00
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ComfortDelGro Engineering Pte Ltd
A member of COMFORTDELGRO

Head Office:
205 Braddell Road
Singapore 579701

Kindly note that no receipt shall be issued unless requested

CUSTOMER'S COPY

ACCOUNT No.	INVOICE No.	AMOUNT	BANK/CHQ No.
8010056	91468121	857.26	

A member of COMFORTDELGRO

GST REG. NO. M2-8921817-3

ComfortDelGro Engineering Pte Ltd

205 Braddell Road Singapore 579701
 Mailing + 65 6383 6280 Facsimile + 65 6280 9754

Workshops

10 Lovers Drive Singapore 506980
 263 Sei Ming Drive Singapore 575717
 45 Pandan Road Singapore 505266
 320 Lark Road 3 Singapore 438443
 24 Seroka Loop Singapore 756166
 7 Sungai Kadut Way Singapore 728781
 501 Yishun Industrial Park A Singapore 768731

COMPANY REG. NO.: 199506048W
Page: 2

8010056

QBE INSURANCE (INT'L) LTD

1 RAFFLES QUAY SOUTH TOWER #29-10
SINGAPORE SG 048583

CONTACT NO: 62246633

VKHC1.R NO
SHC2991R

MAKZ
HYUNDAI

MOORE,
TONIO (GZ)

DATE OF RRG
05.07.2018

CHASSIS CODE
KMHC851CVJ0103511

INV. NO/DATE
91468121 23.09.2019

JOB NO.
305334475

CINIMETER READINGS

DATE/TIME IN
18.09.2019 15:35

Items total		801.18
Add GST @	7.000 %	56.08
Invoice amount		857.26

Issued by : KATHRINETAN 23.09.2019 14:19:00
Repair type : CLSO/57/57
Payment Type/Term: /Credit 30 days

ComfortDelGro Engineering Pte Ltd
A member of COMFORTDELGRO

Head Office:
205 Braddell Road
Singapore 579701

Kindly note that no receipt shall be issued unless requested

CUSTOMER'S COPY

ACCOUNT No.	INVOICE No.	AMOUNT	BANK/CHQ No.
8010056	91468121	857,26	

Our Ref: CT19090433

Date: 23 September 2019



TO WHOM IT MAY CONCERN

Dear Sir/Madam

ACCIDENT ON	18/09/2019 @ 15:00 hrs
ALONG	UPP CIRCULAR RD TWDS NEW BRIDGE RD
INVOLVING	SLN4543H

We refer to the above-mentioned accident and wish to inform that **Comfort Transportation Pte Ltd** is the registered owner of the taxi bearing vehicle registration number **SHC2991R** (the "Taxi"). The Taxi was hired to **TAN HOR SENG IC NO SXXXX179H** a registered hirer-operator of **Comfort Transportation Pte Ltd** at the time of occurrence of the aforementioned accident at a rental rate **\$125.19** per day (inclusive of GST).

Please be advised that the Taxi was insured with **India International Insurance Pte Ltd** on a third party basis at the material time of the accident.

We wish to confirm that the aforesaid hirer-operator had obtained our permission to undertake repairs for damage on the Taxi arising from the said accident with a motor workshop of his choice.

Please liaise with the said hirer-operator or his authorized workshop directly for settlement of claims with third party's insurance company in respect of the said accident.

Yours faithfully

Christine Tay
Manager, Fleet Safety

This is a computer generated letter. No signature is required.

SFC 2991R

READING	MILEAGE TRAVELLED (KM)	HOURS OPERATED (TIME)	DATE	NAME OF DRIVER	MILEAGE READING	MILEAGE TRAVELLED (KM)	HOURS OPERATED (TIME)	
							FROM	TO
217	264	1845-0530	15/9	Tye	22308	225	0633	1430
499	282	0633-1825	15/9	gbc	222348	38	2000	0440
192	292	1900-0600	16/9	Tms	222622	274	0645	1750
046	254	0635-1800	16/9	gbc	222969	347	1900	0605
338	292	1900-0600	17/9	Tms	223221	252	0645	1740
635	297	0640-1825	17/9	gbc	223501	279	1900	0550
934	299	1900-0545	18/9					
213	279	0650-1910	18/9	Accident		In	1535	—
535	221	1920-0600	20/9	Repair	LY	Out	—	1030
817	282	0645-1755						
083	266	1800-0600						

Col

Enquire Vehicle Insurance Details

Vehicle No.	Incident Date/Time	Search Status	Insurance Company Code	Insurance Company Name
SLN4543H	18 Sep 2019 / 15:00:00	Successful	Q01	QBE INSURANCE (SINGAPORE) PTE LTD

Previous

OK

Asher Sng (LKKAUTO)

From: Jenny Toh <jenny.toh@qbe.com>
Sent: Thursday, 14 November 2019 9:41 AM
To: Asher Sng (LKKAUTO)
Cc: Syaheeda Nacah Binte Mohamed Othman; claims-singapore
Subject: [VC013003]MANDATE REQUEST] RE: Direct Settlement - Accident Involving SLN4543H (OI : QBE - VC013003/JG) AND SHC2991R (TP : LKK REF - CC3/QBE19016651/K1eb3) on 18.09.2019

Attachments: TP LOD.pdf; LKK INSPECTION.pdf; LKK ADJUSTMENT.pdf; LKK SURVEY PHOTO.pdf; LKK RESURVEY PHOTO.pdf

Follow Up Flag: Follow up
Flag Status: Completed

Hi Asher

Please proceed as per advised.

regards

Jenny Toh

Senior Assistant

Claims / Asia

1 Raffles Quay, #29-10 South Tower, Singapore 048583

+65 6224 6633 | +65 6477 1225

[Website](#) [LinkedIn](#) [Twitter](#)



From: Asher Sng (LKKAUTO) <AsherSng@lkkauto.com>
Sent: Wednesday, 13 November 2019 11:20 AM
To: Jenny Toh <jenny.toh@qbe.com>; Syaheeda Nacah Binte Mohamed Othman <syaheeda.othman@qbe.com>
Cc: Admin A <admin-a@lkkauto.com>
Subject: [MANDATE REQUEST] RE: Direct Settlement - Accident Involving SLN4543H (OI : QBE - VC013003/JG) AND SHC2991R (TP : LKK REF - CC3/QBE19016651/K1eb3) on 18.09.2019

Your ref : TBA

Our ref : CC3/QBE19016651/K1eb3q2

Dear Sirs,

We refer to the above matter.

The accident occurred when our insured reversed and hit third party vehicle.

Basing on the reports of the circumstance of the accident, we propose to settle third-party claim at 100% liability.

We did clarify with insured the nature of the accident and he's aware that NCD (if any) would be affected.

We seek your approval to offer repairer " **COMFORTDELGRO ENGINEERING PTE LTD**" at **\$1,302.73 (all-in)**.

The summary is as follows: -

	Amount Claimed	Amount Revised
1. Cost of Repairs (with GST)	\$ 2,454.58	\$ 857.26
2. Loss of Rental (3days x \$125.19)	\$ 375.57	\$ 312.98 (2.5 days x \$125.19)
3. Loss of Income (3days x \$80)	\$ 240.00	\$ 125.00 (2.5 days x \$50)
4. LTA Search Fee	\$ 7.49	\$ 7.49
	Total : \$ 1,302.73	

Enclosed here with all the relevant documents for your perusal.

For your approval please.

Thank You.

Best Regards,

Asher Sng | Case Handler

LKK Auto Consultants Pte Ltd

phone: 6841-6051 | email: ashersng@lkkauto.com | fax: 6741-4108

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

From: Janice Goh Siew Geok <janice_goh@qbe.com>

Sent: Monday, 23 September 2019 8:42 AM

To: Shu Pei (LKKAuto) <shupeil@lkkauto.com>

Cc: Admin A <admin-a@lkkauto.com>; Asher Sng (LKKAuto) <AsherSng@lkkauto.com>

Subject: RE: Direct Settlement - Accident Involving SLN4543H (OI : QBE - VC013003/JG) AND SHC2991R (TP : LKK REF - CC3/QBE19016651/K1eb3) on 18.09.2019

Hi Shu Pei

Thank you for your email.

As requested, please find attached OI's GIA report for your kind attention.

Thank you.

Janice Goh

Executive, Claims

Claims | Asia

1 Raffles Quay, #29-10 South Tower, Singapore 048583

+65 6477 1243

Website: [LinkedIn](#) [Twitter](#)



From: Shu Pei (LKKAuto) <shupeil@lkkauto.com>
Sent: Friday, 20 September 2019 5:28 PM
To: Jenny Toh <jenny.toh@qbe.com>; Janice Goh Siew Geok <janice.goh@qbe.com>
Cc: Admin A <admin-a@lkkauto.com>; Asher Sng (LKKAuto) <AsherSng@lkkauto.com>
Subject: Direct Settlement - Accident Involving SLN4543H (OI : QBE - TBA) AND SHC2991R (TP : LKK REF - CC3/QBE19016651/K1eb3) on 18.09.2019

WITHOUT PREJUDICE

Dear Sir/Madam,

We refer to the above matter.

We have inspected TP vehicle SHC 2991R at M/s ComfortDelGro Engineering Pte Ltd on a WP basis and TP repairer proposed for a direct settlement.

Enclosed for your perusal is:

- TP's GIA report
- Estimated cost of repair
- Preliminary advice

Meanwhile, kindly let us have a copy of your insured's GIA report for our necessary action.

Kindly take note that the case handler in-charge is Asher and she can be contacted at DID: 6841 6051.

Thank you.

Best Regards,

Shu Pei | Admin

LKK Auto Consultants Pte Ltd

Phone: 6366-0055 | email: shupeil@lkkauto.com | fax: 6741-4108

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

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