

ENQ010

INS. CASE OWNER:

CC 3 / QBE1901

6651 / K2667.9

LKK
IDAC

Surveyor:

KALVIN

DOI:

ASSIGNMENT

19/1/19

Date / Time:

19/1/19

Registered in Merimen:

Pre-assign / CCU / FTE



Insured Vehicle No.:

SLN 4543H

Claim No.:

40013007

Name of Insured:

TAN MENGAT AT

Policy No.:

Insured Tel No.:

HP:

Make / Model:

BMW

Excess Sec II : \$5

D.O.A.:

19/1/19

Place of Accident:

UPP URMUWU K0

Is driver the owner?

(YES / NO)

Nature of Accident:

If NO, Driver Name / Age:

OI GIA REPORT: YES / NO : TP GIA REPORT: YES / NO

Driver Tel No.:

(V/L: YES / NO)

Insured Liability:

% Final ? Yes / No

SHE 2 AIR



INSRS:

WSP:

Tel:

Liability:

RMKS:

EDGE
M

INSRS:

WSP:

Tel:

Liability:

RMKS:



INSRS:

WSP:

Tel:

Liability:

RMKS:



INSRS:

WSP:

Tel:

Liability:

RMKS:

Date/ Time	STAGE	DATE / PIC
11-10-19	Non-Reporting Itr (1st):	
	Non-Reporting Itr (2nd):	
	Non-Reporting Itr (Final):	
	Notification Itr (if non-pickup):	
	Call OI:	
	After call Itr to OI:	
	Documentation Check List:	
	Notification Itr (if non-pickup)	
	After call Itr to OI:	
	Authorisation To Act:	
	Release Voucher:	
	Final Repair Bill:	
	Car Rental Invoice:	
	Towing Invoice:	
	LTA / GIA:	
	Medical Bill:	
	PIR:	
	Mandate/Reject Instruction:	
	LOD:	
	Payment Breakdown Form:	
	Post-Repair Photos:	
	Others:	

PRELIMINARY ADVICE	Date/Time:	Sent By:	Confirm with:	Confirm by:
Repair Cost:	PIP \$5801.18	(2 days) Reduction:	65 %	Email ☒ Call ☐
FINAL SETTLEMENT	Date/Time: 20.11.19	Confirm with: CHANGEE		Email ☒ Call ☐
Final Liability:	% 100	(Agreed / Assessed) BOLA S/N No.:	ML	If NO or B 28, Ass. Lia:
Repair Cost:	\$5851.26		01 REVERSED AND 44	TP
Loss of Rental (LOR):	\$530.98	(2.5 days) x \$212.39		
Loss of Use (LOU):	\$5 -	(5 x days)		
Loss of Income (LOI):	\$5125.10	(\$50 x 2.5 days)		
LOR only ☐ LOU only ☐ LOR + LOU ☐ LOR + LO ☒				(Tick only one)
GIA/LTA Search	\$57.44			
Medical:	\$5 -			
Disbursement:	\$5 -	(e.g. Tow/ Independent)		
Legal Cost:	\$5 -			
Total:	\$51303.15	Global Sum \$5:		
FINAL PAYMENT	Date/Time: 20.11.19	Confirm with: CHANGEE		Email ☒ Call ☐
Payee 1:	\$51303.15	Name 1:	CONCEPT DESIGN ENGINEERING PTE LTD	
Payee 2: (Strike if N.A.)	\$5	Name 2:		
Payee 3: (Strike if N.A.)	\$5	Name 3:		



Auto
Consultants
Pte Ltd

Company Registration No. 199607198R

51 UBI AVE 1, #02-25 PAYA UBI INDUSTRIAL PARK, SINGAPORE 408933 TEL : (065) 62563561 FAX : (065) 62564315

Your ref: To Be Advised
Our ref: CC3/QBE19016651/K1eb3

Date: 20.09.2019

The Motor Claims Department
M/s QBE INSURANCE (INTERNATIONAL) LTD

Dear Sir/Madam,

PRELIMINARY ADVICE OF VEHICLE NO.

SHC2991R

We refer to the above matter.

Please be informed that we had conducted the inspection of the above mentioned vehicle on 19.09.2019 at the premises of M/s ComfortDelGro Engineering Pte Ltd and have the following to report:-

Workshop Estimate Amount	: S\$	2,294.00
Revised Estimate Amount	: S\$	801.17
"Check" Items Amount	: S\$	-
Market Value	: S\$	-
LTA Reimbursement Value	: S\$	-
Nett Value	: S\$	-

Description of Damage:

The vehicle sustained damages at the
Front N/S Portion



Comments/Present Status:

Damages Consistent

Estimated normal period for repairs: 2 days

Yours faithfully,

KALVIN ANG
Licensed Appraiser

REPAIR ESTIMATE*

VEHICLE NO : SHC 2991R

DATE 19/9/2019

MAKE :

MODEL : HYUNDAI IONIQ

LKK - Kalvin.

Qty	Parts Description/ Labour	Type	Unit Price	Amount
	Front Bumper Cover <i>x 4/2</i>			\$ 418.30
	Front Bumper Grille (LH) <i>at</i>			\$ 186.90
	Front Bumper Centre Moulding <i>at</i>			\$ 188.00
	Front Bumper Bracket Top (LH) <i>x su</i>			\$ 35.00
	Front Bumper Bracket (LH) <i>x su</i>			\$ 28.00
	Headlamp (LH) <i>x su</i>			\$ 1,198.80
	SUB TOTAL			\$ 2,055.00
	LESS 20% <i>25%</i>			\$ 411.00
	DISCOUNTED TOTAL			\$ 1,644.00
	Labour Charge			
	Panel Beating			\$ 350.00 <i>320</i>
	Spray Painting Charge			\$ 250.00 <i>200</i>
	Wiring Charge			\$ 50.00 <i>x 3</i>
	TOTAL LABOUR			\$ 650.00
	ESTIMATE TOTAL			\$ 2,294.00

*Kalvin LKK**19/9/19 1025h**2 Bay**RIP**Attn Rgn photo*

LKK Auto Consultancy
 the Repairer of this
 • To reserve before
 • To display damaged
 • Parts on the
 • Third party
 • No legal responsibility
 • Supplementary
 is subject to final
 Acknowledged by Repairer
 Signature:
 Date:

This is an initial estimate based on a visual inspection of the above vehicle. The final repair quantum will be prepared after the vehicle is surveyed by a motor Surveyor appointed by the insurance company.

Our Job Ref No : 305334475

Date : 20/09/19

ComfortDelGro Engineering Pte Ltd
59 Loyang Drive, Singapore 508969
Fax: 6546 8156

FINALIZATION FORM

To : LKK

Fax :

Attn : KALVIN ANG

Vehicle Reg No. : SHC2991R

Date of Accident : 18-Sep-19

The survey and estimates of the repairs of the above-mentioned vehicle are as follows:-

1. The repair job shall bill to: QBE INSURANCE -- SLN4543H
2. The finalized amount shall be:

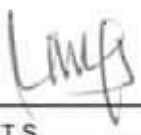
(a) Spare Parts after List discount	\$281.18
(b) Labour Charges	\$520.00
Total for Part-By-Part Repair Cost	\$801.18
(c) Lumpsum Repair (if applicable)	
Total for Lumpsum repair cost after Less: 20%	
Final Lumpsum Repair cost	

3. Estimated normal period for repairs: 2 working days.

4. We shall treat the above amount as Correct and Confirmed if there is no reply from you within 7 working days

5. Thank you for your assistance.

We confirm the estimates and finalized amount

Signature : 

Name : LIM T S

Tel : 62148398

Fax : 65468156

Signature : 

Name : KALVIN

Date : 20/9/19

For Official Use Only

Item	Amount	Document Attached Yes or No	Confirm By (Signature)	Remarks
1. Rental Rate P/Day		YES		
2. Loss of Income Paid		NO		
3. Survey Fees	-----			
4. LTA Search Fee	\$7.49			
5. Medical Fees (on behalf of driver, if applicable)				
6. Overrun				

Remarks:

COMFORTDELGRO ENGINEERING PTE LTD

Date: 20.09.2019

REPAIR ESTIMATE

Time: 10:24:01

Page: 1

COMPANY : THIRD PARTY'S CLAIMS (CAS)
CUSTOMER: 7010045
ADDRESS : COMFORT TRANSPORTATION PTE LTD
383 SIN MING DRIVE
SINGAPORE SINGAPORE 575717
65508755

JOB NO : 305334475
REGN NO : SHC2991R
MILEAGE : 0000000000
MAKE : HYUNDAI
MODEL : IONIQ(G2)
DATE OF REGN : 05.07.2018
DATE/TIME IN : 18.09.2019 15:35
ACCIDENT DATE : 18.09.2019

JOB / PARTS DESCRIPTION

QTY IND UNIT-PRICE DISC% AMOUNT

PART REQUISITION

0001 04-01-0104-0632-G FRT BUMPER GRILLE LH 1 186.90 25.00 140.17

0002 04-01-0104-2361-G FRT BUMPER CTR MOULDING 1 188.00 25.00 141.00

SUB-TOTAL : 281.17

JOB NATURE

0000 PB PANEL BEATING 320.00

0001 SP SPRAYPAINT CHARGE 200.00

SUB-TOTAL : 520.00

TOTAL : 801.17


MVA NAME & SIGNATURE
DATE :

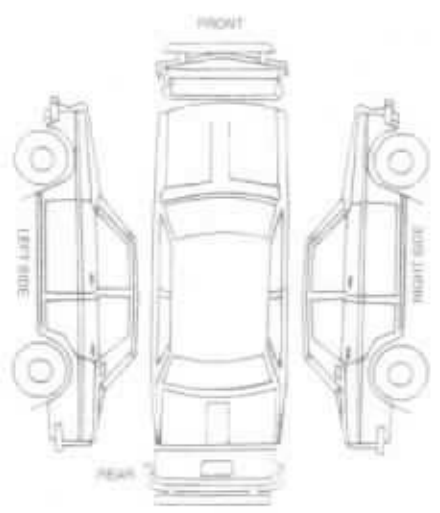
AUTHORISED : YES / NO
SURVEYOR NAME & SIGNATURE
DATE :

Team: ARC Repair TP(CLS0)1	JOB CARD	Sales Order:	JC NO.: 305334475
OWNER COMFORT TRANSPORTATION PTE LTD 7010045 383 SIN MING DRIVE Singapore SINGAPORE 575717 65508755 (R) (P)	REGN NO.: SHC2991R MAKE: HYUNDAI MODEL: IONIQ(G2) YR OF MANU: 05.07.2018 CHASSIS CODE: KMHC851CVJU103511	MILEAGE FUEL E 1/2 F DATE/TIME IN: 18.09.2019 15:35 TARGET DATE COMPLETION DATE/TIME:	
UNT CARD NO.			

JOB DESCRIPTION

Accident Date: 18.09.2019
NATURE: 3P 18.09.19

S/NO LABOR CODE DESCRIPTION



ED & PASSED OUT BY:

SERVICE ADVISOR CUSTOMER'S SIGNATURE

Payment Slip	Exit Pass
SHC2991R	Vehicle No.: SHC2991R
LIMITS	
Service Advisor	Signature/Date
	Name of Service Advisor
	Date

REPAIR ESTIMATE*

VEHICLE NO : SHC 2991R

DATE 19/9/2019

MAKE :

MODEL : HYUNDAI IONIQ

CBE (P/P) TS

LKK - Calvin.

Qty	Parts Description/ Labour	Type	Unit Price	Amount
	Front Bumper Cover <i>x 1/2</i>			\$ 418.30
	Front Bumper Grille (LH) <i>/</i>			\$ 186.90
	Front Bumper Centre Moulding <i>/</i>			\$ 188.00
	Front Bumper Bracket Top (LH) <i>x</i>			\$ 35.00
	Front Bumper Bracket (LH) <i>x</i>			\$ 28.00
	Headlamp (LH) <i>x</i>			\$ 1,198.80
	SUB TOTAL			\$ 2,055.00
	LESS 20% <i>25%</i>			\$ 411.00
	DISCOUNTED TOTAL			\$ 1,644.00
	Labour Charge			
	Panel Beating			\$ 350.00 <i>320</i>
	Spray Painting Charge			\$ 250.00 <i>200</i>
	Wiring Charge			\$ 50.00 <i>x</i>
	TOTAL LABOUR			\$ 650.00
	ESTIMATE TOTAL			\$ 2,294.00

Calvin LKK

19/9/19 1025h

2 by

R'P

A Mr Rgn phts

LKK Auto Consulting Pte Ltd is not
 the Repairer or the Insurer.
 • To identify damaged parts during repair
 • To ensure damaged parts during repair
 • Parts prices are subject to confirmation
 • Third party survey is on a "Without Prejudice" basis
 • No illegal modifications allowed
 • Supplementary repairs must be resurveyed and
 is subject to final approval from insurance company
 Acknowledged by Repairer
 Signature:
 Date:

This is an initial estimate based on a visual inspection of the above vehicle. The final repair quantum will be prepared after the vehicle is surveyed by a motor Surveyor appointed by the insurance company.

Shu Pei (LKKAUTO)

From: Janice Goh Siew Geok <janice.goh@qbe.com>
Sent: Monday, 23 September 2019 8:42 AM
To: Shu Pei (LKKAUTO)
Cc: Admin A; Asher Sng (LKKAUTO)
Subject: RE: Direct Settlement - Accident Involving SLN4543H (OI : QBE - VC013003/JG) AND SHC2991R (TP : LKK REF - CC3/QBE19016651/K1eb3) on 18.09.2019
Attachments: SLN4543H - VC013003.pdf

Hi Shu Pei

Thank you for your email.

As requested, please find attached OI's GIA report for your kind attention.

Thank you.

Janice Goh

Executive, Claims

Claims | Asia

1 Raffles Quay, #29-10 South Tower, Singapore 048583

+65 6477 1243

Website LinkedIn Twitter



From: Shu Pei (LKKAUTO) <shupeil@lkkauto.com>
Sent: Friday, 20 September 2019 5:28 PM
To: Jenny Toh <jenny.toh@qbe.com>; Janice Goh Siew Geok <janice.goh@qbe.com>
Cc: Admin A <admin-a@lkkauto.com>; Asher Sng (LKKAUTO) <AsherSng@lkkauto.com>
Subject: Direct Settlement - Accident Involving SLN4543H (OI : QBE - TBA) AND SHC2991R (TP : LKK REF - CC3/QBE19016651/K1eb3) on 18.09.2019

WITHOUT PREJUDICE

Dear Sir/Madam,

We refer to the above matter.

We have inspected TP vehicle SHC 2991R at M/s ComfortDelGro Engineering Pte Ltd on a WP basis and TP repairer proposed for a direct settlement.

Enclosed for your perusal is:

- TP's GIA report
- Estimated cost of repair
- Preliminary advice

Meanwhile, kindly let us have a copy of your insured's GIA report for our necessary action.

Kindly take note that the case handler in-charge is Asher and she can be contacted at DID: 6841 6051.

Thank you.

Best Regards,

Shu Pei | Admin

LKK Auto Consultants Pte Ltd

Phone: 6366-0055 | email: shupeil@lkkauto.com | fax: 6741-4108

Blk S1, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

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LKK Auto Consultants Pte Ltd

51 Ubi Ave 1 #01-25 Paya Ubi Industrial Park, Singapore 408933

TEL: 6256 3561 FAX: 6256 4315

Reg. No: 199607198R GST Reg. No. 19-9607198-R

Affiliated to Federation Internationale Des Experts En Automobile

QBE INSURANCE (SINGAPORE) PTE LTD

Ref : CC3/QBE19016651/K1eb3q2

1 RAFFLES QUAY #29-10 SOUTH
TOWERSINGAPORE 048583

Date : 09-12-2019



Code : QBE

1. Policy Particulars :- THIRD PARTY CLAIM

Insured Veh.	SLN 4543H	Veh. Inspected	SHC 2991R
Policy No.		Coverage (\$)	0.00
Claim No.	VC013003	Excess (\$)	0.00
Assign From		Assign Date	19/09/2019

2. Vehicle Particulars & Condition

Make & Model	HYUNDAI IONIQ	c.c	1580
Engine No.	HIDDEN	Year of Reg.	2018
Chassis No.	KMHC851CVJU103511	Colour	BLUE
Odometer	223720	Steering	IN ORDER
Brakes	IN ORDER	Modification	STANDARD ALLOY RIM
General	FAIR		

3. Conditions of Tyres

	Size	Make	Balance
R/H Front Tyre	195/65 R15	DAVANTI	9 mm
L/H Front Tyre	195/65 R15	DAVANTI	9 mm
R/H Rear Tyre	195/65 R15	DAVANTI	9 mm
L/H Rear Tyre	195/65 R15	DAVANTI	9 mm

4. Description of Damages

THE VEHICLE SUSTAINED DAMAGES AT THE FRONT N/S PORTION. DAMAGES SEE DETAILS.

5. General Information

Accident Date	18/09/2019	Inspection Date	19/09/2019
Survey held at	COMFORTDELGRO ENGINEERING PTE LTD 59 LOYANG DRIVE SINGAPORE 508969		

5a. Remarks

A)THE INSPECTION WAS CONDUCTED ON A"WITHOUT PREJUDICE" BASIS. B)IN ACCORDANCE TO YOUR INSTRUCTIONS, WE HAVE NOT AUTHORISED REPAIRS.
--

5b. Estimate Days of Repair

ESTIMATED NORMAL PERIOD FOR REPAIR:	2 Working Days
-------------------------------------	----------------

**LKK Auto Consultants Pte Ltd**

51 Ubi Ave 1 #01-25 Paya Ubi Industrial Park, Singapore 408933

TEL: 6256 3561 FAX: 6256 4315

Reg. No: 199607198R GST Reg. No. 19-9607198-R

Page No.: 1 of 1

ADJUSTMENT ON REPAIR COST FOR VEHICLE NO. SHC 2991R

Qty	Description of Parts	Condition	Estimate By Workshop (\$)	Our Adjusted (\$)
	<u>REPLACEMENT OF PARTS</u>			
1	FRONT BUMPER	TO REPAIR SEE LABOUR	418.30	-
1	FRONT BUMPER GRILLE (LH)	CUT	186.90	186.90
1	FRONT BUMPER CENTRE MOULDING	CUT	188.00	188.00
1	FRONT BUMPER BRACKET TOP (LH)	SERVICEABLE	35.00	-
1	FRONT BUMPER BRACKET (LH)	SERVICEABLE	28.00	-
1	HEADLAMP (LH)	SERVICEABLE	1,198.80	-
	LESS 20% DISCOUNT		-411.00	-
	LESS 25% DISCOUNT		-	-93.72
			1,644.00	281.18
	<u>LABOUR</u>			
	PANEL BEATING, INCLUSIVE OF THE REPAIR OF FRONT BUMPER COVER.		350.00	320.00
	SPRAY PAINTING CHARGE.		250.00	200.00
	WIRING CHARGE.	NOT NECESSARY	50.00	-
			650.00	520.00
	GRAND TOTAL		2,294.00	801.18
RECOMMENDED COST OF REPAIRS				801.18

Report Ref No. CC3/QBE19016651/K1eb3q2

KALVIN ANG WEI KUN

Automotive Assessor / Investigator

HO LEONG CHUAN

Automotive Assessor

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