

FASTECH AUTO PTE LTD

1 Kaki Bukit Ave 6 #01-48 Autobay

Singapore 417883

Tel No: 67465405 / 67465376 Fax No: 67458520

Tax Reg No: 200006262D

Date : 18.10.2019

China Taiping Insurance Singapore Pte Ltd

3 Anson Road

#16-00 Springleaf Tower

Singapore 079909

Attn: Motor Claim Department

Dear Sir/Madam,

ACCIDENT INVOLVING VEHICLES : SJX 2559Y / YL 8517P ON 16.09.2019

We are the authorized repair workshop for the owner of motor vehicle no: **SJX 2559Y** , which was involved in the captioned accident with your insured vehicle no: **YL 8517P** . The vehicle owner has requested and authorized us to assist him in presenting his/her claim against the party responsible for the damage to the vehicle.

As the accident was caused by the negligent act of your insured driving, we are submitting these claims for your consideration on behalf of the owner/claimant.

1) Cost of Repair (inclusive of GST)	\$ 6,473.50
2) Loss of Use (10 days + 2 Sunday X \$ 60)	\$ 720.00
3) GIA Search Fee	\$ 2.00
	<u>\$ 7,195.50</u>

We enclosed herewith the following documents to support the claims:

- | | |
|------------------------------|---------------------------------|
| a) Final Repair Invoice | b) GIA Search Result |
| c) Letter Authorisation ,etc | d) GIA Report |
| e) Police Report | f) I/C & Driving Licence |
| g) Insurane Certificate | h)Vehicle Registration Log Card |

Kindly look into the matter and let us hear from you on the settlement of our customer's claims as soon as possible.

Please note that it is a condition of any settlement reached that it shall be without prejudice to any personal injury claim (if any) of the owner/claimant.

Thank you.

Yours faithfully,

Jason Tang (jason@fastechauto.com.sg)
For Fastech Auto Pte Ltd

* * * This Discharge Voucher applies only to the claimant's claim for his property damage and will not affect his personal injuries claim and/or uninsured losses claim in a later date. Further, the settlement terms herein should not be used as an evidence to prejudice to the claimant's personal injuries claim and/or other uninsured losses claim arising of the subject matter in this action.

MOTOR CLAIMS DISCHARGE VOUCHER

Policy No : DMCVSN1810641901 Claim No : SNM19D204352
Claimant : NG SENG KAH
Amount : S\$7,195.50
DOLLARS SEVEN THOUSAND ONE HUNDRED NINETY-FIVE AND FIFTY CENTS ONLY

I/We agree to accept the above mentioned amount to be paid to me/us in full & final settlement of all claims, costs & disbursements for injuries / damages sustained by me/us through an accident involving

Claimant Vehicle No. : SJX2559Y
Insured Vehicle No. : YL8517P

Date of Loss : 16/09/2019
Place of Accident : PIE (CHANGI) NEAR KIM KEAT

IN CONSIDERATION of the payment made to me/us of the aforementioned sum by CHINA TAIPING INSURANCE (SINGAPORE) PTE. LTD., I/We agree absolutely to discharge CHINA TAIPING INSURANCE (SINGAPORE) PTE. LTD. and/or

Insured Name : YISHUN TOWING PTE LTD
Driver Name : DEVARAJ MUTHUKUMARAN

from all claims, present or future in respect of all loss, injury or damage sustained by me/us arising out of the said accident.

I acknowledge that this payment is made without admission of liability on the part of CHINA TAIPING INSURANCE (SINGAPORE) PTE. LTD.

(1) General Damages	S\$	
(2) Cost of Repair/ Excess	S\$	6,473.50
(3) Loss of Use/ Rental/Earning	S\$	720.00
(4) GIA/Police Reports/ Investigation Results/Search Fees	S\$	2.00
(5) Medical Reports/Expenses	S\$	
(6) Survey Fees/P.T. Fees	S\$	
(7) Cost including Disbursement	S\$	
TOTAL	S\$	7,195.50

Claimant Name : Ng Seng Kah

NRIC No : S14910781

Signature : 

Date : 09/09/2020

DATE : 16.09.2019

TO : China Taiping Insurance (Singapore) Pte. Ltd.

RE : ACCIDENT INVOLVING VEHICLE NO. SJX 2559Y / YL B517P

ALONG PIE (Changi) Before Lorong 6 Da Payoh Exit 16A
ON 16.09.2019

I/We, Ng Seng Kah

of (NRIC No./ROC No.) S 149107BF

of Blk 573 Choa Chu Kang St 52 # 12-284 Singapore 680573

owner of vehicle no. SJX 2559Y in consideration of M/s FASTECH AUTO

PTE LTD repairing my/our vehicle SJX 2559Y at my/our instruction and hereby

authorise M/s FASTECH AUTO PTE LTD to demand claim settle receive whatever
amount settled/payable by the Insurance Company and/or third party or to commence legal
proceedings, if necessary, under my name, for the cost of repairs, car rental and/or loss of use,
etc. and to their appointing solicitor to act for me/us in respect of the said accident/claim and
all claimed and/or settled shall belong to them absolutely.

I/We further agree and undertake to indemnify them against the abovementioned claim cost
which may arisen therewith.

Signature of Owner :



Name of Owner :

NG SENG KAH

TAX INVOICE

FASTECH AUTO PTE LTD

1 Kaki Bukit Ave 6 #01-48 Autobay

Singapore 417883

Tel No: 67452063 / 67467158 Fax No: 67458520

Tax Reg No: 200006262D

Tax Invoice : 21485

China Taiping Insurance Singapore Pte Ltd

3 Anson Road

#16-00 Springleaf Tower

Singapore 079909

Attn : Motor Claim Department

Date : 19.10.2019

Vehicle No : SJX 2559Y

Make/Model : Kia Cerato

Chassis/Eng# :

Accident Date : 16.09.2019

Claim No :

Reference : 0919 -21485

Policy No :

		Amount
To proceed on lump sum repair	S\$	6050.00

E. & O. E.

Total : S\$ 6050.00

GST @ 7% : S\$ 423.50

Amount Due : **S\$ 6473.50**



for FASTECH AUTO PTE LTD

All Invoices are subjected to GST



RECORDS MANAGEMENT CENTRE

**GENERAL INSURANCE ASSOCIATION OF SINGAPORE
RECORDS MANAGEMENT CENTRE**6 Raffles Quay #18-00, Singapore 048580
Phone: +65 6224 0010 Fax: +65 6224 0030
Operating Hours: Monday to Friday 9am to 5pm
GST Registration No: M400017735**TAX INVOICE**

Our Ref No: GR-19-152924

Date of Request: 17/09/2019

Your Ref No:

Online Purchase

Kim Chwee Auto Pte Ltd
1 Kaki Bukit Avenue 6 #01-48
AutoBay@Kaki Bukit
Singapore 417883

Dear Sir/Madam,

Enquiry Date 17/09/2019
Enquiry By Jason Tang Jun Zhong
P Vehicle No. YL8517P
Accident Date 16/09/2019

DESCRIPTION	AMOUNT (S\$)
TP Insurer Enquiry	1.87
GST Amount	0.13
Total Amount Due (GST Inclusive)	2.00

Thank You.

This is a computer generated document and requires no signature.

For GIARMC Official use:

Date:

☒ GIRO ☐ Cash ☐ Cheque

**GENERAL INSURANCE ASSOCIATION OF SINGAPORE
RECORDS MANAGEMENT CENTRE**

6 Raffles Quay #18-00, Singapore 048580
Phone: +65 6224 0010 Fax: +65 6224 0030
Operating Hours: Monday to Friday 9am to 5pm
GST Registration No: M400017735

Third Party Insurer Enquiry

Our Ref No: GR-19-152924

Date of Request: 17/09/2019

Your Ref No: Online Purchase

Kim Chwee Auto Pte Ltd
1 Kaki Bukit Avenue 6 #01-48
AutoBay@Kaki Bukit
Singapore 417883

Dear Sir/Madam,

Enquiry Date 17/09/2019
Enquiry By Jason Tang Jun Zhong
Vehicle No. YL8517P
Accident Date 16/09/2019

Enquiry Result

TP Vehicle No.	Insurer	Period of Insurance	Insurer Tel. No.
YL8517P	China Taiping Insurance (Singapore) Pte. Ltd.	18/05/2019-17/05/2020	6389 6111

Thank You.

The images provided to you are taken from the original reports forwarded to the centre by the members of the General Insurance Association of Singapore and we take no responsibility for their accuracy or contents and shall be under no liability whatsoever for any loss or damage arising out of or in connection with the reports or their images.

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Khanchna (LKK Auto)

From: Adeline Chng <adeline.chng@sg.cntaiping.com>
Sent: Monday, 6 July 2020 11:46 PM
To: Khanchna (LKK Auto)
Cc: Admin A; Alfred Toh; Claims Dept of CTI
Subject: RE: MANDATE REQUEST - YOUR REF: SNM19D204352-YL8517P-OCK-Direct Settlement - Accident Involving YL8517P (OI : CTI - TBA) AND SJX2559Y (TP : LKK REF - CC6/CTI19016646/Ukb3) on 16.09.2019

Without Prejudice

Dear Khanchna

You may proceed to settle TPP claim as per our earliest email on 23/04/2020.

NOTICE :

In response to the escalating Covid-19 cases, please refrain from sending hardcopy documents to us as delay is to be expected for handling hardcopy documents. All correspondence should be made via email claimsdept@sg.cntaiping.com or fax at [6224 7175](tel:62247175). Any inconvenience caused is much regretted.

Thank you.

Adeline Chng

Executive
Claims Department

China Taiping Insurance (Singapore) Pte. Ltd.

3 Anson Road #15-00 Springleaf Tower Singapore 079909
DID: (65) 6389 6155 | F: (65) 6225 5879

W: www.sg.cntaiping.com | **FB:** www.facebook.com/chinataipingsg/ | **WeChat:** 太平獅城 Taiping SG

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From: Adeline Chng

Sent: Monday, 15 June 2020 9:44 AM

To: Khanchna (LKK Auto) <khanchna@lkkauto.com>

Cc: Admin A <admin-a@lkkauto.com>; Alfred Toh <alfred.toh@sg.cntaiping.com>; Claims Dept of CTI <claimsdept@sg.cntaiping.com>

Subject: RE: MANDATE REQUEST - YOUR REF: SNM19D204352-YL8517P-OCK-Direct Settlement - Accident Involving YL8517P (OI : CTI - TBA) AND SJX2559Y (TP : LKK REF - CC6/CTI19016646/Ukb3) on 16.09.2019

Without Prejudice

Dear Khanchna

Have you proceed to settle this claim? If not please put on hold and return call to me.

NOTICE :

In response to the escalating Covid-19 cases, please refrain from sending hardcopy documents to us as delay is to be expected for handling hardcopy documents. All correspondence should be made via email claimsdept@sg.cntaiping.com or fax at [6224 7175](tel:62247175). . Any inconvenience caused is much regretted.

Thank you.

Adeline Chng

Executive
Claims Department

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3 Anson Road #15-00 Springleaf Tower Singapore 079909
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From: Adeline Chng

Sent: Thursday, 23 April 2020 7:54 PM

To: Khanchna (LKK Auto) <khanchna@lkkauto.com>

Cc: Admin A <admin-a@lkkauto.com>; Alfred Toh <alfred.toh@sg.cntaiping.com>; Claims Dept of CTI <claimsdept@sg.cntaiping.com>

Subject: RE: MANDATE REQUEST - YOUR REF: SNM19D204352-YL8517P-OCK-Direct Settlement - Accident Involving YL8517P (OI : CTI - TBA) AND SJX2559Y (TP : LKK REF - CC6/CTI19016646/Ukb3) on 16.09.2019

Without Prejudice

Dear LKK

Please proceed to settle claim at S\$7,195.50 as per your proposal.

NOTICE :

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Thank you.

Adeline Chng

Executive
Claims Department

China Taiping Insurance (Singapore) Pte. Ltd.

3 Anson Road #15-00 Springleaf Tower Singapore 079909

DID: (65) 6389 6155 | F: (65) 6225 5879

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From: Khanchna (LKK Auto) [<mailto:khanchna@lkkauto.com>]

Sent: Tuesday, 31 March 2020 5:05 PM

To: Adeline Chng <adeline.chng@sg.cntaiping.com>

Cc: Admin A <admin-a@lkkauto.com>; Alfred Toh <alfred.toh@sg.cntaiping.com>; Claims Dept of CTI <claimsdept@sg.cntaiping.com>

Subject: MANDATE REQUEST - YOUR REF: SNM19D2040352-YL8517P-OCK-Direct Settlement - Accident Involving YL8517P (OI : CTI - TBA) AND SJX2559Y (TP : LKK REF - CC6/CTI19016646/Ukb3) on 16.09.2019

LKK REF : CC6/CTI19016646/Ukb3

CTI REF : SNM19D2040352-YL8517P-OCK

Dear Sirs,

We refer to the above matter.

This is a 3 vehicle chain collision, Insured is the last vehicle and we are of the opinion that BOLA 28 is applicable. Based on documents at hand, we noted that Insured driver collided into a motorbike(ALC9546) and then into Third party vehicle.

We attach herewith a copy of the accident video from the public that was taken from youtube.

We did clarify with insured the nature of the accident and he's aware that NCD (if any) would be affected.

We seek your approval to offer repairer "FASTECH AUTO PTE LTD" as follows:-

The summary is as follows: -

	Amount Claimed	Amount Revised
1. Cost of repair	\$ 20,690.16	\$ 6,473.50
2. Loss of Use (12 days x \$60)	\$ 720.00	\$ 720.00
3. LTA Search Fee	\$ 2.00	\$ 2.00
	\$ 21,412.16	\$ 7,195.50

Enclosed here with all the relevant documents for your perusal.

For your approval please.

Best Regards,

Khanchna | Case Handler

LKK Auto Consultants Pte Ltd

DID: **6841 2360** | email: Khanchna@lkkauto.com | Fax: 6741-4108

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

From: Adeline Chng

Sent: Friday, 24 January 2020 10:01:30 AM (UTC+08:00) Kuala Lumpur, Singapore

To: Khanchna (LKK Auto)

Cc: Alfred Toh; Chee So Chow; Admin A

Subject: RE: OUR REF: SNM19D2040352-YL8517P-OCK-Direct Settlement - Accident Involving YL8517P (OI : CTI - TBA) AND SJX2559Y (TP : LKK REF - CC6/CTI19016646/Ukb3) on 16.09.2019

Dear Khanchna

Attached herewith OI SAS Report & policy schedule for your perusal.

Thank you.

Adeline Chng

Executive

Claims Department

China Taiping Insurance (Singapore) Pte. Ltd.

3 Anson Road #15-00 Springleaf Tower Singapore 079909

DID: (65) 6389 6155 | F: (65) 6222 1033

W: www.sg.cntaiping.com | **FB:** www.facebook.com/chinataipingsg/ | **WeChat:** 太平狮城 Taiping SG

From: Claims Dept of CTI

Sent: Thursday, 23 January 2020 2:54 PM

To: Adeline Chng <adeline.chng@sg.cntaiping.com>

Subject: FW: OUR REF: SNM19D2040352-YL8517P-OCK-Direct Settlement - Accident Involving YL8517P (OI : CTI - TBA) AND SJX2559Y (TP : LKK REF - CC6/CTI19016646/Ukb3) on 16.09.2019

From: Khanchna (LKK Auto) <khanchna@lkkauto.com>

Sent: Thursday, January 23, 2020 2:51 PM

To: Claims Dept of CTI <claimsdept@sg.cntaiping.com>; Ong Chin Kiat <chinkiat.ong@sg.cntaiping.com>; Alfred Toh <alfred.toh@sg.cntaiping.com>; Chee So Chow <sochow.chee@sg.cntaiping.com>

Cc: Admin A <admin-a@lkkauto.com>

Subject: RE: OUR REF: SNM19D2040352-YL8517P-OCK-Direct Settlement - Accident Involving YL8517P (OI : CTI - TBA) AND SJX2559Y (TP : LKK REF - CC6/CTI19016646/Ukb3) on 16.09.2019

Dear Sir/Madam,

Please assist to forward us a copy of Insured's Insurance Policy.

Thank you.

"Wishing you a Happy and Prosperous Lunar New Year"



Best Regards,

Khanchna | Case Handler

LKK Auto Consultants Pte Ltd

DID: **6841 2360** | email: Khanchna@lkkauto.com | Fax: 6741-4108

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

From: Claims Dept of CTI <claimsdept@sg.cntaiping.com>

Sent: Tuesday, 24 September 2019 10:42 AM

To: Ong Chin Kiat <chinkiat.ong@sg.cntaiping.com>; Alfred Toh <alfred.toh@sg.cntaiping.com>; Chee So Chow <sochow.chee@sg.cntaiping.com>; Shu Pei (LKKAuto) <shupe@lkkauto.com>; Khanchna (LKK Auto) <khanchna@lkkauto.com>

Subject: OUR REF: SNM19D2040352-YL8517P-OCK-Direct Settlement - Accident Involving YL8517P (OI : CTI - TBA) AND SJX2559Y (TP : LKK REF - CC6/CTI19016646/Ukb3) on 16.09.2019

Dear Chin Kiat,

Please revert LKK.

Note: officer in charge – Chin Kiat 63896174

Regards,

Claims Department

China Taiping Insurance (Singapore) Pte. Ltd.

3 Anson Road #15-00 Springleaf Tower Singapore 079909

T: (65) 63896116 | F: (65) 62247175

W: www.sg.cntaiping.com | **FB:** www.facebook.com/chinataipingsg/ | **WeChat:** 太平獅城 Taiping SG

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From: Shu Pei (LKKAuto) [<mailto:shupe@lkkauto.com>]

Sent: Monday, 23 September, 2019 5:27 PM

To: Claims Dept of CTI <claimsdept@sg.cntaiping.com>

Cc: Alfred Toh <alfred.toh@sg.cntaiping.com>; Khanchna (LKK Auto) <khanchna@lkkauto.com>; Admin A <admin-a@lkkauto.com>

Subject: Direct Settlement - Accident Involving YL8517P (OI : CTI - TBA) AND SJX2559Y (TP : LKK REF - CC6/CTI19016646/Ukb3) on 16.09.2019

WITHOUT PREJUDICE

Dear Sir / Madam,

We refer to the above matter.

We have inspected TP vehicle SJX 2559Y at M/s Fastech Auto Pte Ltd on a WP basis and TP repairer proposed for a direct settlement.

Enclosed for your perusal is:

- TP GIA report

Please be informed that estimated cost of repair and preliminary advice is not ready yet.

Meanwhile, kindly let us have a copy of your insured's GIA report for our necessary action.

Kindly take note that the case handler in-charge is Khanchna and she can be contacted at DID: 6841 2360.

Thank you

Best Regards,

Shu Pei | Admin

LKK Auto Consultants Pte Ltd

Phone: 6366-0055 | email: shupeilkkauto.com | fax: 6741-4108

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

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Auto
Consultants
Pte Ltd

51 UBI AVE 1, #01-25 PAYA UBI INDUSTRIAL PARK, SINGAPORE 408933 TEL : (065) 62563561 FAX : (065) 62564315

Our Ref: CC6/CTI19016646/Ukb3

11 NOVEMBER 2019

YISHUN TOWING PTE LTD
4015 ANG MO KIO INDUSTRIAL PARK 1
#01-502 ANG MO KIO INDUSTRIAL PARK 1
SINGAPORE 569631

Dear Sir/Madam,

ACCIDENT INVOLVING SJX 2559Y & YL 8517P ON 16/09/2019

We refer to the above accident where we are acting for China Taiping Insurance (Singapore) Pte Ltd to resolve the claim against you and/or your authorized driver under the Auto Insurance policy taken up with them.

Kindly note that we have reviewed this matter and would like to advise that you and/or your authorized driver may not be absolved from blame for this accident.

If you have evidence/information to prove that we should not settle the third party claim, kindly let us have them in writing within the next 10 days i.e. by 21/11/2019, after we shall proceed with negotiation with Third Party claimant on the **without prejudice basis** and any settlement should not bind any claims whatsoever by you/your driver against the other party's insurer arising from this particular accident.

Kindly also let us have a copy of accident video footage/police investigation result/scene photos (if any) promptly.

Please call us if you have further queries.

Yours faithfully,

Khanchna

Case Handler

DID: 6841 2360

FAX: 6741 4108

EMAIL: khanchna@lkkauto.com

c.c. *China Taiping Insurance (Singapore) Pte Ltd*
(Motor Claims Dept)