

## Khanchna (LKK Auto)

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**From:** Adeline Chng <adeline.chng@sg.cntaiping.com>  
**Sent:** Thursday, April 23, 2020 7:54 PM  
**To:** Khanchna (LKK Auto)  
**Cc:** Admin A; Alfred Toh; Claims Dept of CTI  
**Subject:** RE: MANDATE REQUEST - YOUR REF: SNM19D204352-YL8517P-OCK-Direct Settlement - Accident Involving YL8517P (OI : CTI - TBA) AND SJX2559Y (TP : LKK REF - CC6/CTI19016646/Ukb3) on 16.09.2019

**Without Prejudice**

Dear LKK

Please proceed to settle claim at S\$7,195.50 as per your proposal.

### **NOTICE :**

In response to the escalating Covid-19 cases, please refrain from sending hardcopy documents to us as delay is to be expected for handling hardcopy documents. All correspondence should be made via email [claimsdept@sg.cntaiping.com](mailto:claimsdept@sg.cntaiping.com) or fax at [6224 7175](tel:62247175). Any inconvenience caused is much regretted.

**Thank you.**

**Adeline Chng**  
Executive  
Claims Department

**China Taiping Insurance (Singapore) Pte. Ltd.**  
3 Anson Road #15-00 Springleaf Tower Singapore 079909  
DID: (65) 6389 6155 | F: (65) 6225 5879

**W:** [www.sg.cntaiping.com](http://www.sg.cntaiping.com) | **FB:** [www.facebook.com/chinataipingsg/](https://www.facebook.com/chinataipingsg/) | **WeChat:** 太平獅城 Taiping SG

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**From:** Khanchna (LKK Auto) [mailto:khanchna@lkkauto.com]  
**Sent:** Tuesday, 31 March 2020 5:05 PM  
**To:** Adeline Chng <adeline.chng@sg.cntaiping.com>  
**Cc:** Admin A <admin-a@lkkauto.com>; Alfred Toh <alfred.toh@sg.cntaiping.com>; Claims Dept of CTI <claimsdept@sg.cntaiping.com>  
**Subject:** MANDATE REQUEST - YOUR REF: SNM19D2040352-YL8517P-OCK-Direct Settlement - Accident Involving YL8517P (OI : CTI - TBA) AND SJX2559Y (TP : LKK REF - CC6/CTI19016646/Ukb3) on 16.09.2019

LKK REF : CC6/CTI19016646/Ukb3

Dear Sirs,

We refer to the above matter.

This is a 3 vehicle chain collision, Insured is the last vehicle and we are of the opinion that BOLA 28 is applicable. Based on documents at hand, we noted that Insured driver collided into a motorbike( ALC9546) and then into Third party vehicle.

We attach herewith a copy of the accident video from the public that was taken from youtube.

We did clarify with insured the nature of the accident and he's aware that NCD (if any) would be affected.

We seek your approval to offer repairer "FASTECH AUTO PTE LTD" as follows:-

The summary is as follows: -

	Amount Claimed	Amount Revised
1. Cost of repair	\$ 20,690.16	\$ 6,473.50
2. Loss of Use (12 days x \$60)	\$ 720.00	\$ 720.00
3. LTA Search Fee	\$ 2.00	\$ 2.00
	\$ 21,412.16	\$ 7,195.50

Enclosed here with all the relevant documents for your perusal.

**For your approval please.**

Best Regards,

**Khanchna** | Case Handler

**LKK Auto Consultants Pte Ltd**

DID: **6841 2360** | email: [Khanchna@lkkauto.com](mailto:Khanchna@lkkauto.com) | Fax: 6741-4108

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

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**From:** Adeline Chng

**Sent:** Friday, 24 January 2020 10:01:30 AM (UTC+08:00) Kuala Lumpur, Singapore

**To:** Khanchna (LKK Auto)

**Cc:** Alfred Toh; Chee So Chow; Admin A

**Subject:** RE: OUR REF: SNM19D2040352-YL8517P-OCK-Direct Settlement - Accident Involving YL8517P (OI : CTI - TBA) AND SJX2559Y (TP : LKK REF - CC6/CTI19016646/Ukb3) on 16.09.2019

Dear Khanchna

Attached herewith OI SAS Report & policy schedule for your perusal.

**Thank you.**

**Adeline Chng**

Executive  
Claims Department

**China Taiping Insurance (Singapore) Pte. Ltd.**

3 Anson Road #15-00 Springleaf Tower Singapore 079909  
DID: (65) 6389 6155 | F: (65) 6222 1033

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**From:** Claims Dept of CTI

**Sent:** Thursday, 23 January 2020 2:54 PM

**To:** Adeline Chng <[adeline.chng@sg.cntaiping.com](mailto:adeline.chng@sg.cntaiping.com)>

**Subject:** FW: OUR REF: SNM19D2040352-YL8517P-OCK-Direct Settlement - Accident Involving YL8517P (OI : CTI - TBA) AND SJX2559Y (TP : LKK REF - CC6/CTI19016646/Ukb3) on 16.09.2019

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**From:** Khanchna (LKK Auto) <[khanchna@lkkauto.com](mailto:khanchna@lkkauto.com)>

**Sent:** Thursday, January 23, 2020 2:51 PM

**To:** Claims Dept of CTI <[claimsdept@sg.cntaiping.com](mailto:claimsdept@sg.cntaiping.com)>; Ong Chin Kiat <[chinkiat.ong@sg.cntaiping.com](mailto:chinkiat.ong@sg.cntaiping.com)>; Alfred Toh <[alfred.toh@sg.cntaiping.com](mailto:alfred.toh@sg.cntaiping.com)>; Chee So Chow <[sochow.chee@sg.cntaiping.com](mailto:sochow.chee@sg.cntaiping.com)>

**Cc:** Admin A <[admin-a@lkkauto.com](mailto:admin-a@lkkauto.com)>

**Subject:** RE: OUR REF: SNM19D2040352-YL8517P-OCK-Direct Settlement - Accident Involving YL8517P (OI : CTI - TBA) AND SJX2559Y (TP : LKK REF - CC6/CTI19016646/Ukb3) on 16.09.2019

Dear Sir/Madam,

Please assist to forward us a copy of Insured's Insurance Policy.

Thank you.

*"Wishing you a Happy and Prosperous Lunar New Year"*



Best Regards,

**Khanchna** | Case Handler

**LKK Auto Consultants Pte Ltd**

DID: **6841 2360** | email: [khanchna@lkkauto.com](mailto:khanchna@lkkauto.com) | Fax: 6741-4108

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

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**From:** Claims Dept of CTI <[claimsdept@sg.cntaiping.com](mailto:claimsdept@sg.cntaiping.com)>

**Sent:** Tuesday, 24 September 2019 10:42 AM

**To:** Ong Chin Kiat <[chinkiat.ong@sg.cntaiping.com](mailto:chinkiat.ong@sg.cntaiping.com)>; Alfred Toh <[alfred.toh@sg.cntaiping.com](mailto:alfred.toh@sg.cntaiping.com)>; Chee So Chow <[sochow.chee@sg.cntaiping.com](mailto:sochow.chee@sg.cntaiping.com)>; Shu Pei (LKKAuto) <[shupei@lkkauto.com](mailto:shupei@lkkauto.com)>; Khanchna (LKK Auto) <[khanchna@lkkauto.com](mailto:khanchna@lkkauto.com)>

**Subject:** OUR REF: SNM19D2040352-YL8517P-OCK-Direct Settlement - Accident Involving YL8517P (OI : CTI - TBA) AND SJX2559Y (TP : LKK REF - CC6/CTI19016646/Ukb3) on 16.09.2019

Dear Chin Kiat,

Please revert LKK.

Note: officer in charge – Chin Kiat 63896174

Regards,

Claims Department

**China Taiping Insurance (Singapore) Pte. Ltd.**

3 Anson Road #15-00 Springleaf Tower Singapore 079909

T: (65) 63896116 | F: (65) 62247175

**W:** [www.sg.cntaiping.com](http://www.sg.cntaiping.com) | **FB:** [www.facebook.com/chinataipingsg/](https://www.facebook.com/chinataipingsg/) | **WeChat:** 太平獅城 Taiping SG

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**From:** Shu Pei (LKKAuto) [<mailto:shupeil@lkkauto.com>]

**Sent:** Monday, 23 September, 2019 5:27 PM

**To:** Claims Dept of CTI <[claimsdept@sg.cntaiping.com](mailto:claimsdept@sg.cntaiping.com)>

**Cc:** Alfred Toh <[alfred.toh@sg.cntaiping.com](mailto:alfred.toh@sg.cntaiping.com)>; Khanchna (LKK Auto) <[khanchna@lkkauto.com](mailto:khanchna@lkkauto.com)>; Admin A <[admin-a@lkkauto.com](mailto:admin-a@lkkauto.com)>

**Subject:** Direct Settlement - Accident Involving YL8517P (OI : CTI - TBA) AND SJX2559Y (TP : LKK REF - CC6/CTI19016646/Ukb3) on 16.09.2019

**WITHOUT PREJUDICE**

Dear Sir / Madam,

We refer to the above matter.

We have inspected TP vehicle SJX 2559Y at M/s Fastech Auto Pte Ltd on a WP basis and TP repairer proposed for a direct settlement.

Enclosed for your perusal is:

- TP GIA report

Please be informed that estimated cost of repair and preliminary advice is not ready yet.

Meanwhile, kindly let us have a copy of your insured's GIA report for our necessary action.

Kindly take note that the case handler in-charge is Khanchna and she can be contacted at DID: 6841 2360.

Thank you

Best Regards,

**Shu Pei** | Admin

**LKK Auto Consultants Pte Ltd**

Phone: 6366-0055 | email: [shupeil@lkkauto.com](mailto:shupeil@lkkauto.com) | fax: 6741-4108

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