

Khanchna (LKK Auto)

From: Adeline Chng <adeline.chng@sg.cntaiping.com>
Sent: Monday, 6 July 2020 11:46 PM
To: Khanchna (LKK Auto)
Cc: Admin A; Alfred Toh; Claims Dept of CTI
Subject: RE: MANDATE REQUEST - YOUR REF: SNM19D204352-YL8517P-OCK-Direct Settlement - Accident Involving YL8517P (OI : CTI - TBA) AND SJX2559Y (TP : LKK REF - CC6/CTI19016646/Ukb3) on 16.09.2019

Without Prejudice

Dear Khanchna

You may proceed to settle TPP claim as per our earliest email on 23/04/2020.

NOTICE :

In response to the escalating Covid-19 cases, please refrain from sending hardcopy documents to us as delay is to be expected for handling hardcopy documents. All correspondence should be made via email claimsdept@sg.cntaiping.com or fax at [6224 7175](tel:62247175). Any inconvenience caused is much regretted.

Thank you.

Adeline Chng

Executive
Claims Department

China Taiping Insurance (Singapore) Pte. Ltd.

3 Anson Road #15-00 Springleaf Tower Singapore 079909
DID: (65) 6389 6155 | F: (65) 6225 5879

W: www.sg.cntaiping.com | **FB:** www.facebook.com/chinataipingsg/ | **WeChat:** 太平獅城 Taiping SG

Disclaimer: This e-mail and any files transmitted with it is intended only for the named recipients and may contain confidential information. Any unauthorized disclosure, use or dissemination of this message, either in whole or partial, is prohibited. If you are not the intended recipient, please notify the sender immediately. Please delete the e-mail and any copies of it thereafter.

From: Adeline Chng

Sent: Monday, 15 June 2020 9:44 AM

To: Khanchna (LKK Auto) <khanchna@lkkauto.com>

Cc: Admin A <admin-a@lkkauto.com>; Alfred Toh <alfred.toh@sg.cntaiping.com>; Claims Dept of CTI <claimsdept@sg.cntaiping.com>

Subject: RE: MANDATE REQUEST - YOUR REF: SNM19D204352-YL8517P-OCK-Direct Settlement - Accident Involving YL8517P (OI : CTI - TBA) AND SJX2559Y (TP : LKK REF - CC6/CTI19016646/Ukb3) on 16.09.2019

Without Prejudice

Dear Khanchna

Have you proceed to settle this claim? If not please put on hold and return call to me.

NOTICE :

In response to the escalating Covid-19 cases, please refrain from sending hardcopy documents to us as delay is to be expected for handling hardcopy documents. All correspondence should be made via email claimsdept@sg.cntaiping.com or fax at [6224 7175](tel:62247175). . Any inconvenience caused is much regretted.

Thank you.

Adeline Chng

Executive
Claims Department

China Taiping Insurance (Singapore) Pte. Ltd.

3 Anson Road #15-00 Springleaf Tower Singapore 079909
DID: (65) 6389 6155 | F: (65) 6225 5879

W: www.sg.cntaiping.com | **FB:** www.facebook.com/chinataipingsg/ | **WeChat:** 太平獅城 Taiping SG

Disclaimer: This e-mail and any files transmitted with it is intended only for the named recipients and may contain confidential information. Any unauthorized disclosure, use or dissemination of this message, either in whole or partial, is prohibited. If you are not the intended recipient, please notify the sender immediately. Please delete the e-mail and any copies of it thereafter.

From: Adeline Chng

Sent: Thursday, 23 April 2020 7:54 PM

To: Khanchna (LKK Auto) <khanchna@lkkauto.com>

Cc: Admin A <admin-a@lkkauto.com>; Alfred Toh <alfred.toh@sg.cntaiping.com>; Claims Dept of CTI <claimsdept@sg.cntaiping.com>

Subject: RE: MANDATE REQUEST - YOUR REF: SNM19D204352-YL8517P-OCK-Direct Settlement - Accident Involving YL8517P (OI : CTI - TBA) AND SJX2559Y (TP : LKK REF - CC6/CTI19016646/Ukb3) on 16.09.2019

Without Prejudice

Dear LKK

Please proceed to settle claim at S\$7,195.50 as per your proposal.

NOTICE :

In response to the escalating Covid-19 cases, please refrain from sending hardcopy documents to us as delay is to be expected for handling hardcopy documents. All correspondence should be made via email claimsdept@sg.cntaiping.com or fax at [6224 7175](tel:62247175). . Any inconvenience caused is much regretted.

Thank you.

Adeline Chng

Executive
Claims Department

China Taiping Insurance (Singapore) Pte. Ltd.

3 Anson Road #15-00 Springleaf Tower Singapore 079909

DID: (65) 6389 6155 | F: (65) 6225 5879

W: www.sg.cntaiping.com | **FB:** www.facebook.com/chinataipingsg/ | **WeChat:** 太平獅城 Taiping SG

Disclaimer: This e-mail and any files transmitted with it is intended only for the named recipients and may contain confidential information. Any unauthorized disclosure, use or dissemination of this message, either in whole or partial, is prohibited. If you are not the intended recipient, please notify the sender immediately. Please delete the e-mail and any copies of it thereafter.

From: Khanchna (LKK Auto) [<mailto:khanchna@lkkauto.com>]

Sent: Tuesday, 31 March 2020 5:05 PM

To: Adeline Chng <adeline.chng@sg.cntaiping.com>

Cc: Admin A <admin-a@lkkauto.com>; Alfred Toh <alfred.toh@sg.cntaiping.com>; Claims Dept of CTI <claimsdept@sg.cntaiping.com>

Subject: MANDATE REQUEST - YOUR REF: SNM19D2040352-YL8517P-OCK-Direct Settlement - Accident Involving YL8517P (OI : CTI - TBA) AND SJX2559Y (TP : LKK REF - CC6/CTI19016646/Ukb3) on 16.09.2019

LKK REF : CC6/CTI19016646/Ukb3

CTI REF : SNM19D2040352-YL8517P-OCK

Dear Sirs,

We refer to the above matter.

This is a 3 vehicle chain collision, Insured is the last vehicle and we are of the opinion that BOLA 28 is applicable. Based on documents at hand, we noted that Insured driver collided into a motorbike(ALC9546) and then into Third party vehicle.

We attach herewith a copy of the accident video from the public that was taken from youtube.

We did clarify with insured the nature of the accident and he's aware that NCD (if any) would be affected.

We seek your approval to offer repairer "FASTECH AUTO PTE LTD" as follows:-

The summary is as follows: -

	Amount Claimed	Amount Revised
1. Cost of repair	\$ 20,690.16	\$ 6,473.50
2. Loss of Use (12 days x \$60)	\$ 720.00	\$ 720.00
3. LTA Search Fee	\$ 2.00	\$ 2.00
	\$ 21,412.16	\$ 7,195.50

Enclosed here with all the relevant documents for your perusal.

For your approval please.

Best Regards,

Khanchna | Case Handler

LKK Auto Consultants Pte Ltd

DID: **6841 2360** | email: Khanchna@lkkauto.com | Fax: 6741-4108

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

From: Adeline Chng

Sent: Friday, 24 January 2020 10:01:30 AM (UTC+08:00) Kuala Lumpur, Singapore

To: Khanchna (LKK Auto)

Cc: Alfred Toh; Chee So Chow; Admin A

Subject: RE: OUR REF: SNM19D2040352-YL8517P-OCK-Direct Settlement - Accident Involving YL8517P (OI : CTI - TBA) AND SJX2559Y (TP : LKK REF - CC6/CTI19016646/Ukb3) on 16.09.2019

Dear Khanchna

Attached herewith OI SAS Report & policy schedule for your perusal.

Thank you.

Adeline Chng

Executive

Claims Department

China Taiping Insurance (Singapore) Pte. Ltd.

3 Anson Road #15-00 Springleaf Tower Singapore 079909

DID: (65) 6389 6155 | F: (65) 6222 1033

W: www.sg.cntaiping.com | **FB:** www.facebook.com/chinataipingsg/ | **WeChat:** 太平狮城 Taiping SG

From: Claims Dept of CTI

Sent: Thursday, 23 January 2020 2:54 PM

To: Adeline Chng <adeline.chng@sg.cntaiping.com>

Subject: FW: OUR REF: SNM19D2040352-YL8517P-OCK-Direct Settlement - Accident Involving YL8517P (OI : CTI - TBA) AND SJX2559Y (TP : LKK REF - CC6/CTI19016646/Ukb3) on 16.09.2019

From: Khanchna (LKK Auto) <khanchna@lkkauto.com>

Sent: Thursday, January 23, 2020 2:51 PM

To: Claims Dept of CTI <claimsdept@sg.cntaiping.com>; Ong Chin Kiat <chinkiat.ong@sg.cntaiping.com>; Alfred Toh <alfred.toh@sg.cntaiping.com>; Chee So Chow <sochow.chee@sg.cntaiping.com>

Cc: Admin A <admin-a@lkkauto.com>

Subject: RE: OUR REF: SNM19D2040352-YL8517P-OCK-Direct Settlement - Accident Involving YL8517P (OI : CTI - TBA) AND SJX2559Y (TP : LKK REF - CC6/CTI19016646/Ukb3) on 16.09.2019

Dear Sir/Madam,

Please assist to forward us a copy of Insured's Insurance Policy.

Thank you.

"Wishing you a Happy and Prosperous Lunar New Year"



Best Regards,

Khanchna | Case Handler

LKK Auto Consultants Pte Ltd

DID: **6841 2360** | email: Khanchna@lkkauto.com | Fax: 6741-4108

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

From: Claims Dept of CTI <claimsdept@sg.cntaiping.com>

Sent: Tuesday, 24 September 2019 10:42 AM

To: Ong Chin Kiat <chinkiat.ong@sg.cntaiping.com>; Alfred Toh <alfred.toh@sg.cntaiping.com>; Chee So Chow <sochow.chee@sg.cntaiping.com>; Shu Pei (LKKAuto) <shupe@lkkauto.com>; Khanchna (LKK Auto) <khanchna@lkkauto.com>

Subject: OUR REF: SNM19D2040352-YL8517P-OCK-Direct Settlement - Accident Involving YL8517P (OI : CTI - TBA) AND SJX2559Y (TP : LKK REF - CC6/CTI19016646/Ukb3) on 16.09.2019

Dear Chin Kiat,

Please revert LKK.

Note: officer in charge – Chin Kiat 63896174

Regards,

Claims Department

China Taiping Insurance (Singapore) Pte. Ltd.

3 Anson Road #15-00 Springleaf Tower Singapore 079909

T: (65) 63896116 | F: (65) 62247175

W: www.sg.cntaiping.com | **FB:** www.facebook.com/chinataipingsg/ | **WeChat:** 太平獅城 Taiping SG

Disclaimer: This e-mail and any files transmitted with it is intended only for the named recipients and may contain confidential information. Any unauthorized disclosure, use or dissemination of this message, either in whole or partial, is prohibited. If you are not the intended recipient, please notify the sender immediately. Please delete the e-mail and any copies of it thereafter.

From: Shu Pei (LKKAuto) [<mailto:shupe@lkkauto.com>]

Sent: Monday, 23 September, 2019 5:27 PM

To: Claims Dept of CTI <claimsdept@sg.cntaiping.com>

Cc: Alfred Toh <alfred.toh@sg.cntaiping.com>; Khanchna (LKK Auto) <khanchna@lkkauto.com>; Admin A <admin-a@lkkauto.com>

Subject: Direct Settlement - Accident Involving YL8517P (OI : CTI - TBA) AND SJX2559Y (TP : LKK REF - CC6/CTI19016646/Ukb3) on 16.09.2019

WITHOUT PREJUDICE

Dear Sir / Madam,

We refer to the above matter.

We have inspected TP vehicle SJX 2559Y at M/s Fastech Auto Pte Ltd on a WP basis and TP repairer proposed for a direct settlement.

Enclosed for your perusal is:

- TP GIA report

Please be informed that estimated cost of repair and preliminary advice is not ready yet.

Meanwhile, kindly let us have a copy of your insured's GIA report for our necessary action.

Kindly take note that the case handler in-charge is Khanchna and she can be contacted at DID: 6841 2360.

Thank you

Best Regards,

Shu Pei | Admin

LKK Auto Consultants Pte Ltd

Phone: 6366-0055 | email: shupeilkkauto.com | fax: 6741-4108

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

This email has been scanned by the Symantec Email Security.cloud service.
For more information please visit <http://www.symanteccloud.com>
