

**RE: [MANDATE REQUEST] RE: Direct Settlement - Accident Involving GBD3148T (OI : CTI - TBA) and SHA5276M (TP : LKK REF - CC3/CTI19016633/K1ea3) on 17/09/2019**

Adeline Chng <adeline.chng@sg.cntaiping.com>

Tue 4/14/2020 9:38 AM

To: Asher Sng (LKKAuto) <AsherSng@lkkauto.com>; Pauline Tham <pauline.tham@sg.cntaiping.com>

Cc: Alfred Toh <alfred.toh@sg.cntaiping.com>; Claims Dept of CTI <claimsdept@sg.cntaiping.com>

Dear Asher

Please proceed to settle at \$4,319.67 (all-in) as proposed.

**NOTICE :**

In response to the escalating Covid-19 cases, please refrain from sending hardcopy documents to us as delay is to be expected for handling hardcopy documents. All correspondence should be made via email [claimsdept@sg.cntaiping.com](mailto:claimsdept@sg.cntaiping.com) or fax at [6224 7175](tel:62247175). Any inconvenience caused is much regretted.

Thank you.

**Adeline Chng**

Executive

Claims Department

**China Taiping Insurance (Singapore) Pte. Ltd.**

3 Anson Road #15-00 Springleaf Tower Singapore 079909

DID: (65) 6389 6155 | F: (65) 6225 5879

**W:** [www.sg.cntaiping.com](http://www.sg.cntaiping.com) | **FB:** [www.facebook.com/chinataipingsg/](https://www.facebook.com/chinataipingsg/) | **WeChat:** 太平狮城 Taiping SG

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**From:** Asher Sng (LKKAuto) [mailto:AsherSng@lkkauto.com]

**Sent:** Monday, 16 March 2020 4:17 PM

**To:** Pauline Tham <pauline.tham@sg.cntaiping.com>

**Cc:** Adeline Chng <adeline.chng@sg.cntaiping.com>; Alfred Toh <alfred.toh@sg.cntaiping.com>

**Subject:** RE: [MANDATE REQUEST] RE: Direct Settlement - Accident Involving GBD3148T (OI : CTI - TBA) and SHA5276M (TP : LKK REF - CC3/CTI19016633/K1ea3) on 17/09/2019

Hi Pauline,

We refer to the email below.

Third party have no video footage provided us with the scene photo.

As attached in the previous email.

Thank You.

Best Regards,

**Asher Sng** | Case Handler

**LKK Auto Consultants Pte Ltd**phone: 6841-6051 | email: [ashersng@lkkauto.com](mailto:ashersng@lkkauto.com) | fax: 6741-4108

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

**From:** Pauline Tham <[pauline.tham@sg.cntaiping.com](mailto:pauline.tham@sg.cntaiping.com)>**Sent:** Monday, 16 March 2020 4:14 PM**To:** Asher Sng (LKKAUTO) <[AsherSng@lkkauto.com](mailto:AsherSng@lkkauto.com)>**Cc:** Adeline Chng <[adeline.chng@sg.cntaiping.com](mailto:adeline.chng@sg.cntaiping.com)>**Subject:** FW: [MANDATE REQUEST] RE: Direct Settlement - Accident Involving GBD3148T (OI : CTI - TBA) and SHA5276M (TP : LKK REF - CC3/CTI19016633/K1ea3) on 17/09/2019

Dear Asher,

We refer to our email dated 20/2/2020, please let us have the video footage.

The OIC for the case is Ms Adeline, please include her in the email.

Thanks.

**Pauline Tham**

Senior Executive

Claims Department

**China Taiping Insurance (Singapore) Pte. Ltd.**

3 Anson Road #16-00 Springleaf Tower Singapore 079909

DID: (65) 6389 6541 | F: (65) 6224 7175

**W:** [www.sg.cntaiping.com](http://www.sg.cntaiping.com) | **FB:** [www.facebook.com/chinataipingsg/](https://www.facebook.com/chinataipingsg/) | **WeChat:** 太平狮城 Taiping SG**From:** Asher Sng (LKKAUTO) <[AsherSng@lkkauto.com](mailto:AsherSng@lkkauto.com)>**Sent:** Monday, March 16, 2020 3:18 PM**To:** Pauline Tham <[pauline.tham@sg.cntaiping.com](mailto:pauline.tham@sg.cntaiping.com)>**Cc:** Claims Dept of CTI <[claimsdept@sg.cntaiping.com](mailto:claimsdept@sg.cntaiping.com)>; Alfred Toh <[alfred.toh@sg.cntaiping.com](mailto:alfred.toh@sg.cntaiping.com)>**Subject:** [MANDATE REQUEST] RE: Direct Settlement - Accident Involving GBD3148T (OI : CTI - TBA) and SHA5276M (TP : LKK REF - CC3/CTI19016633/K1ea3) on 17/09/2019

Your ref : SNM19D204509

Our ref : CC3/CTI19016633/K1ea3n2

Dear Sirs,

We refer to the above matter.

The accident occurred when our insured rear ended third party vehicle. We are of the opinion that BOLA scenario 27 is applicable for this matter. Liability is not in our insured's favour.

We did clarify with insured the nature of the accident and he's aware that NCD (if any) would be affected.

We seek your approval to offer repairer " **COMFORTDELGRO ENGINEERING PTE LTD**" at **\$4,319.67 (all-in)**.

The summary is as follows: -

	Amount Claimed	Amount Revised
1. Cost of Repairs (with GST)	\$ 9,354.65	\$ 3,905.50
2. Loss of Rental (3days x \$112.67)	\$ 338.01	\$ 281.68 (2.5days x \$112.67)
3. Loss of Income (3days x \$80)	\$ 240.00	\$ 125.00 (2.5days x \$50)
3. LTA Search Fee	\$ 7.49	\$ 7.49
Total		<b>\$ 4,319.67</b>

Enclosed here with all the relevant documents for your perusal.

**For your approval please.**

Thank You.

Best Regards,

**Asher Sng** | Case Handler

**LKK Auto Consultants Pte Ltd**

phone: 6841-6051 | email: [ashersng@lkkauto.com](mailto:ashersng@lkkauto.com) | fax: 6741-4108

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

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**From:** Pauline Tham <[pauline.tham@sg.cntaiping.com](mailto:pauline.tham@sg.cntaiping.com)>

**Sent:** Thursday, 20 February 2020 3:11 PM

**To:** Asher Sng (LKKAuto) <[AsherSng@lkkauto.com](mailto:AsherSng@lkkauto.com)>

**Subject:** RE: Direct Settlement - Accident Involving GBD3148T (OI : CTI - TBA) and SHA5276M (TP : LKK REF - CC3/CTI19016633/K1ea3) on 17/09/2019

Dear Asher

Attached Oi report for your view.

Please let us have the video footage soon.

Thanks.

**Pauline Tham**

Senior Executive

Claims Department

**China Taiping Insurance (Singapore) Pte. Ltd.**

3 Anson Road #16-00 Springleaf Tower Singapore 079909

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**From:** Asher Sng (LKKAuto) <[AsherSng@lkkauto.com](mailto:AsherSng@lkkauto.com)>

**Sent:** Thursday, February 20, 2020 3:06 PM

**To:** Pauline Tham <[pauline.tham@sg.cntaiping.com](mailto:pauline.tham@sg.cntaiping.com)>

**Subject:** RE: Direct Settlement - Accident Involving GBD3148T (OI : CTI - TBA) and SHA5276M (TP : LKK REF - CC3/CTI19016633/K1ea3) on 17/09/2019

Hi Pauline,

We refer to the email below.

We have yet to received a copy of insured report, please let us have a copy in order for us to obtain video from third party.

Thank You.

Best Regards,

**Asher Sng** | Case Handler

**LKK Auto Consultants Pte Ltd**

phone: 6841-6051 | email: [ashersng@lkkauto.com](mailto:ashersng@lkkauto.com) | fax: 6741-4108

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

**From:** Pauline Tham <[pauline.tham@sg.cntaiping.com](mailto:pauline.tham@sg.cntaiping.com)>  
**Sent:** Thursday, 20 February 2020 3:03 PM  
**To:** Asher Sng (LKKAUTO) <[AsherSng@lkkauto.com](mailto:AsherSng@lkkauto.com)>  
**Subject:** RE: Direct Settlement - Accident Involving GBD3148T (OI : CTI - TBA) and SHA5276M (TP : LKK REF - CC3/CTI19016633/K1ea3) on 17/09/2019

Dear Asher

Please let us have a copy of the video footage for our view.

Please let us know if you have received OI GIA report.

Thanks.

**Pauline Tham**  
Senior Executive  
Claims Department

**China Taiping Insurance (Singapore) Pte. Ltd.**  
3 Anson Road #16-00 Springleaf Tower Singapore 079909  
DID: (65) 6389 6173 | F: (65) 6224 7175

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**From:** Mei Kwan (LKKAUTO) <[Meikwan@lkkauto.com](mailto:Meikwan@lkkauto.com)>  
**Sent:** Tuesday, September 24, 2019 4:52 PM  
**To:** Claims Dept of CTI <[claimsdept@sg.cntaiping.com](mailto:claimsdept@sg.cntaiping.com)>  
**Cc:** CS A Team <[cs-a@lkkauto.com](mailto:cs-a@lkkauto.com)>; Admin A <[admin-a@lkkauto.com](mailto:admin-a@lkkauto.com)>; Asher Sng (LKKAUTO) <[AsherSng@lkkauto.com](mailto:AsherSng@lkkauto.com)>  
**Subject:** Direct Settlement - Accident Involving GBD3148T (OI : CTI - TBA) and SHA5276M (TP : LKK REF - CC3/CTI19016633/K1ea3) on 17/09/2019

**'WITHOUT PREJUDICE'**  
**SAVE AS TO COSTS**

Dear Sir/ Madam,

We refer to the above matter.

We have inspected TP vehicle SHA 5276M at M/s ComfortDelGro Engineering Pte Ltd (Loyang) on a WP basis and TP repairer proposed for a direct settlement

Enclosed for your perusal is:

- TP GIA report
- TP estimated cost of repair
- Preliminary advice

Meanwhile, kindly let us have a copy of your insured's GIA report for our necessary action.

Kindly take note that the case handler in-charge is Asher and she can be contacted at DID: 6841 6051.

***To check availability of the case handler , you may contact the undersigned.***

Thank you.

Best Regards,

**Mei Kwan** | Admin

**LKK Auto Consultants Pte Ltd**

Phone: 6366 0055 | email: [MeiKwan@lkkauto.com](mailto:MeiKwan@lkkauto.com) | fax: 67414108

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