

ASS. REC. BY:

REF: CS/MSG 19016620/TIVf3

Special Instruction:

SUNVENDOR Tan GuanASSIGNMENT (Office)From (Person): June Tan Cat Ing of MSG Date/Time: 20-9-19 9:50am

Estimated Cost: _____ Bill to: _____

OD / TP / WS / TP RES / OD RES / EVA / INV / MV / CS

To Inspect Vehicle No: SKW 7008 G Insured: SLZ 7452Dat Workshop m/s AMA Autocare Tel: 8779 3636 / (200) 0600of 36 Toh Guan Road East #01-36Policy No: 8046 48034 Mx Claim No: 606138

Sum Insured: _____ Excess: _____

Make of Vch: _____ D.O.A. 17. 9.19
(Client's Record)

CA / REV / REP. / REV 24 HRS

Date/Time: 20-9-19 9:50am Person Contacted: Victor H.O.D. Endorsement: _____Vehicle IN / OUT

| Date/Time | Action/Instruction (✓) Estimate |
|----------------|--|
| | <u>SKW 7008 G -x</u> |
| | <u>SLZ 7452D -x</u> |
| <u>23/9/19</u> | <u>Send preli revised via merimen</u> |
| <u>27/9/19</u> | <u>LS \$ 2750 confirmed by email (Ref 10,039-20, 7810)</u> |

ms16

311

LKK Auto Consultants Pte Ltd (Co.Reg.No:199507198R)

51 Ubi Ave 1 #01-25, Paya Ubi Industrial Park

Singapore 408933

Tel: 6256-3561 Fax: 6844-8805 Email: sur@lkkauto.com;assignments@lkkauto.com

To: MSIG Insurance (Singapore) Pte. Ltd.
4 Shenton Way
#21-01 SGX Centre 2
Singapore 068807

From: LKK Auto Consultants Pte Ltd
51 Ubi Ave 1 #01-25
Paya Ubi Industrial Park
Singapore 408933

Attn: Irene Tan Gek Ing

Date: 23 Sep 2019

Preliminary Advice

| | | | |
|--------------------|--|-------------------------|--------------|
| Insured Vehicle No | : SLZ7452D | Accident Date | : 17/09/2019 |
| TP Vehicle No | : SKW7008G | Assignment Date | : 20/09/2019 |
| Make | : NISSAN QASHQAI | Est. Duration of Repair | : 4.00 |
| Date of Inspection | : 20/09/2019 | | |
| Inspection At | : AMA AUTOCARE PTE LTD (HQ) 36 TOH GUAN ROAD EAST, #01-36 SINGAPORE 608580 | | |

Point of Impact / General Description of Damages

The vehicle sustained impact / damages front n/s portion and parts claimed are consistent to the accident.

| | | |
|-----------------------------|------|-----------|
| Repairer's Estimate (Gross) | :S\$ | 12,789.20 |
| Revised Amount | :S\$ | 4,544.80 |
| Check Items (Estimated) | :S\$ | 0.00 |
| Total | :S\$ | 4,544.80 |

| | | |
|-----------------|------|--|
| Lump Sum Repair | :S\$ | |
|-----------------|------|--|

Total Loss Consideration

| | | |
|--------------------|------|--|
| New for Old Value | :S\$ | |
| Pre-Accident Value | :S\$ | |
| COE / PARF Rebate | :S\$ | |
| Salvage Value | :S\$ | |
| Margin for Repair | :S\$ | |

Remarks

() The vehicle is economical/not economical for repair.

(X) The above survey was conducted on a 'without prejudice' basis.

...CLAIM SUBFOLDER...(New Assignment)

CLAIM SUBFOLDER TRACKING

| Case | Notified | Est Submitted | Adj Assigned | Adj Rpt | Adj Submitted | Ins Auth'd | Status |
|------|-------------|---------------|--------------------------------|---------|---------------|------------|--------------------------------------|
| Main | 19 Sep 2019 | | 20 Sep 2019 09:25 Assign | | | | New Assignment Cancel Case |

| Main | Reference | Claim Details | Documents | Show All | | | | | |
|---|--|------------------------|---|----------|---------|-------------|--------------|------------|-------|
| CLAIM SUBFOLDER DETAILS [Created by insurer] | | | | | | | | | |
| Insured: | HUAN MENG TECK, ID: S1395237Z, Tel: +6596717789, Email: davidhuan7@gmail.com | | | | | | | | |
| Main Claimant: | NGO SIANG KIN BENJAMIN, ID: S8402963G | | | | | | | | |
| Vehicle Reg. No.: | SKW7008G | Date of Loss: | 17/09/2019 18:00 - :59 [46 Months and 5 Days From LTA Reg Date (Man Yr)] | | | | | | |
| Claim Type: | TP / 606138 | Policy/Cover Note No.: | 80464803QMX (Comprehensive) Coverage: 29/11/2018 - 31/01/2020 | | | | | | |
| Vehicle Reg. No. (Insured): | SLZ7452D | Policy No. (Claimant): | | | | | | | |
| Repairer: | Ama Autocare Pte Ltd (HQ) 36 Toh Guan Road East, #01-36, 608580 Jurong East - Tel: | | | | | | | | |
| Handling Insurer: | MSIG Insurance (Singapore) Pte. Ltd. (HQ) - Tel: +65 6827 7888 ... [Handled by Irene Tan Gek Ing - 6594 2541] | | | | | | | | |
| Adjuster: | LKK Auto Consultants Pte Ltd (HQ) - Tel: 6256-3561 ... [Imm.Advice due 21/09/2019] | | | | | | | | |
| Driver/Custodian (Insured): | HUAN MENG TECK (60 / Male), NRIC: S1395237Z, Tel: +6596717789 Email: davidhuan7@gmail.com | | | | | | | | |
| Adj Asg. Remarks: | on WP. Manual assigned to LKK via email on 20/08/19. (Manual Assign). Liab: clear, Agree on SJE. Assign: LKK Auto Consultants Pte Ltd. Contact: Alvin @ 8778 3636 / 6200 0600. | | | | | | | | |
| ASSOCIATED MAIL RECEIVED View All Compose Case Mail | | | | | | | | | |
| There are no mail for this case. | | | | | | | | | |
| ALL ASSOCIATED TASKS View All Search Tasks Create New Task Complete | | | | | | | | | |
| Due Date | Priority | Type | Task Group | Subject | Handler | Assigned By | Completed On | Created On | Done? |
| No results. | | | | | | | | | |

Nivitha (LKK Auto)

From: Crystal Lee <crystal_lee@sg.msig-asia.com>
Sent: Thursday, 19 September 2019 4:26 PM
To: Admin-D (LKKAuto); assignments
Cc: Ong Zi Hui
Subject: Survey Request - Manual Assigned
Attachments: img-919141918.pdf

PRE-REPAIR INSPECTION - ACCIDENT INVOLVING OUR INSURED VEHICLE SKW7008G & SLZ7452D (MSIG) ON 19/09/2019

Manual Assigned

Dear LKK,

Refer to the email below, please arrange survey the vehicle.

We'll assign via Merimen once we receive the assignment from Motor Team.

Please contact us ASAP if you cannot attend this assignment

Thank you & Best regards,
Crystal Lee
Admin Officer, Claims Services (In-House Survey)
D: +65 6594 2535 | F: +65 6643 1349 | crystal_lee@sg.msig-asia.com



MSIG

MSIG Insurance (Singapore) Pte Ltd 16 Raffles Quay, #24-01 Hong Leong Building, Singapore 048581 | T: +65 6220 9644 | F: +65 6225 6371 | Co. Reg. No. 200412212G | msig.com.sg



A Member of **MS&AD** INSURANCE GROUP

From: Helene Phua
Sent: Thursday, 19 September, 2019 3:19 PM
To: Crystal Lee <crystal_lee@sg.msig-asia.com>; Ong Zi Hui <zihui_ong@sg.msig-asia.com>
Subject: FW: PRE-REPAIR INSPECTION - ACCIDENT INVOLVING OUR INSURED VEHICLE SKW7008G & SLZ7452D (MSIG) ON 19/09/2019

Have a great week ahead!

Helene Phua
Admin Assistant, Claims Services
D: +65 6594 2493 | F: +65 6225 7402 | helene_phua@sg.msig-asia.com



MSIG Insurance (Singapore) Pte Ltd 16 Raffles Quay, #24-01 Hong Leong Building, Singapore 048581 | T: +65 6220

9644 | F: +65 6225 6371 | Co. Reg. No. 200412212G | msig.com.sg



A Member of **MS&AD** INSURANCE GROUP

From: Helene Phua

Sent: Thursday, 19 September, 2019 3:19 PM

To: AMA Automotive <ama.claim@gmail.com>

Cc: Irene Tan <irene_tan@sg.msig-asia.com>

Subject: RE: PRE-REPAIR INSPECTION - ACCIDENT INVOLVING OUR INSURED VEHICLE SKW7008G & SLZ7452D (MSIG) ON 19/09/2019

Hi,

Thank you for your selection.

We will proceed to assign **LKK Auto Consultants Pte Ltd** via Merimen at our end and update you upon confirmation.

Please do not contact them directly to prevent confusion. Any arrangement or appointment of surveyor must come from MSIG.

Please be informed that our surveyor will also be conducting a post repair inspection within the stipulated timeline under the protocol.

Have a great week ahead!

Helene Phua

Admin Assistant, Claims Services

D: +65 6594 2493 | F: +65 6225 7402 | helene_phua@sg.msig-asia.com



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9644 | F: +65 6225 6371 | Co. Reg. No. 200412212G | msig.com.sg



A Member of **MS&AD** INSURANCE GROUP

From: AMA Automotive [<mailto:ama.claim@gmail.com>]

Sent: Thursday, 19 September, 2019 3:05 PM

To: Helene Phua <helene_phua@sg.msig-asia.com>

Subject: Re: PRE-REPAIR INSPECTION - ACCIDENT INVOLVING OUR INSURED VEHICLE SKW7008G & SLZ7452D (MSIG) ON 19/09/2019

EXTERNAL EMAIL: Be careful when you click any links or open any attachment(s).

Hi

Thank you for your email.

We choose LKK Auto Consultants Pte Ltd

Thank You and Best Regards



Alvin Wee

AMA Automotive Pte Ltd

36 Toh Guan Road East (Enterprise Hub) #01-36

Singapore 608580

Hp : +65 8778 3636

Tel : +65 6200 0600

www.amaauto.sg



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On Thu, Sep 19, 2019 at 2:35 PM Helene Phua <helene_phua@sg.msig-asia.com> wrote:

Hi,

We refer to your email dated 19/09/2019.

Please choose one surveyor from the list that you wish for us to appoint to conduct the pre-repair inspection:

- 1) LKK Auto Consultants Pte Ltd
- 2) Formteam Consultancy Pte Ltd

- 3) Automobile Inspection Services Pte Ltd
- 4) STA Inspection Pte Ltd
- 5) Appraisal VP Pte Ltd
- 6) AutoProbe Consultants
- 7) **MSIG In-House Surveyors**

This Fast-Lane settlement option is for clear-cut liability which MSIG will expedite offer @ 100% with express payment. Priority will be given to those opted for our in-house surveyor

To facilitate an expeditious claim settlement, we hope you are agreeable for the above surveyor to be the SJE (Single Joint Expert).

If not, you may wish to nominate any of the 10 surveyors listed below as the SJE, depending on their availability:

| | |
|-----------------|------------------|
| 1) Calvin Ang | 6) Chow Bo Xiong |
| 2) Kenneth Kong | 7) E C Looi |
| 3) Marcus Chua | 8) Daniel Chan |
| 4) Ng You Han | 9) Victor Png |
| 5) Gary Soon | 10) Samuel Phun |

In your response, please also provide us a list of 10 surveyors as your nominated SJE, regardless of whether you agree or disagree to our above nominated SJE. We may consider appointing one of your nominated SJE in case of any of our nominated SJE is not available.

NB:

(a) *Fast lane settlement is not applicable for cases that liability is in dispute*

(b) If both of us could not agree with each other's list of nominated SJE, we may still proceed to appoint a motor surveyor to conduct a pre repair survey & post repair inspection within the timeline stipulated under the NIMA protocol.

We have created a dedicated motor survey mailbox for your motor survey request and pre-repair inspection. Please contact us (MSIG) by clicking this link: motorsurvey@sg.msg-asia.com

Have a great week ahead!

Helene Phua

Admin Assistant, Claims Services

D: +65 6594 2493 | F: +65 6225 7402 | helene_phua@sg.msig-asia.com



MSIG Insurance (Singapore) Pte Ltd 16 Raffles Quay, #24-01 Hong Leong Building, Singapore 048581 | T: +65 6220 9644 | F: +65 6225 6371 | Co. Reg. No. 200412212G | msig.com.sg



A Member of **MS&AD** INSURANCE GROUP

From: AMA Automotive [<mailto:ama.claim@gmail.com>]
Sent: Thursday, 19 September 2019 2:12 PM
To: Motor Survey <motorsurvey@sg.msig-asia.com>; Claims <claims@sg.msig-asia.com>
Subject: PRE-REPAIR INSPECTION - ACCIDENT INVOLVING OUR INSURED VEHICLE SKW7008G & SLZ7452D ON 19/09/2019

EXTERNAL EMAIL: Be careful when you click any links or open any attachment(s).

Dear Sirs/Madam

Please find the attached PRS Letter and GIA report for your perusal. Kindly let us have the Pre-Repair Surveyor Lists and **advise me about the liability of this accident case.**

Take note that the Repair Estimate will be ready upon the Pre-Repair Survey.

Workshop : **AMA Autocare Pte Ltd**

Address : 36 TOH GUAN ROAD EAST #01-36
ENTERPRISE HUB SINGAPORE 608580

Contact Person : Alvin Wee
HP: 8778 3636 / 9017 3393 /
Office: 6200 0600

Thank You and Best Regards



Alvin Wee

AMA Automotive Pte Ltd

36 Toh Guan Road East (Enterprise Hub) #01-36

Singapore 608580

Hp : +65 8778 3636

Tel : +65 6200 0600

www.amaauto.sg



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Our Ref: **SKW7008G**

Your Ref: **To be advised**

19/09/2019

MSIG INSURANCE (SINGAPORE) PTE LTD
4 Shenton Way #21-01 SGX Centre 2
Singapore 068807

BY EMAIL ONLY

Dear Sir,

RE: PROPERTY DAMAGE CLAIM
CLAIMANT NGO SIANG KIN BENJAMIN
ACCIDENT INVOLVING SKW7008G & SLZ7452D ALONG THE ADELPHI BASEMENT 4 CARPARK
ON 17/09/2019 AT ABOUT 1830HRS
PRE-REPAIR SURVEY NOTICE

- 1 We are instructed by **NGO SIANG KIN BENJAMIN**, the owner of motor vehicle no **SKW7008G** which was involved in the aforesaid accident.
- 2 As a result of the accident, Our Client's vehicle has been damaged. Before We proceed to repair the damaged vehicle, Please let us know within 2 working days of your receipt of this notice whether you or your insurer would like to conduct a pre-repair survey of the vehicle. M/s AMA Autocare Pte Ltd at 36 Toh Guan road East #01-36 Singapore (608580) and kindly arrange with Mr. Alvin at 8778 3636.
- 3 If We do not receive any reply from you within the stipulated timeline, We shall proceed to repair the vehicle without further reference to you.

Yours Faithfully,



Alvin Wee

(65) 8778 3636

AMA AUTOCARE PTE LTD

Enterprise Hub

36 Toh Guan Road East

#01-36 S(608580)

Veron Chen (LKKAuto)

From: Veron Chen (LKKAuto)
Sent: Friday, 27 September 2019 12:35 PM
To: AMA Automotive; SUR
Subject: RE: SKW 7008G-DOA:17/9/2019

Dear Alvin,

WITHOUT PREJUDICE

Noted with thanks.

Kindly send Final invoice and all supporting documents directly to MSIG

Best Regards,

Veron Chen | Case Handler

LKK Auto Consultants Pte Ltd

Phone: 6256-3561 | email :sur@lkkauto.com | fax: 6256-4315

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

From: AMA Automotive <ama.claim@gmail.com>
Sent: Friday, 27 September 2019 11:20 AM
To: Veron Chen (LKKAuto) <veronchen@lkkauto.com>
Subject: Re: SKW 7008G-DOA:17/9/2019

Dear Veron

Thank you for your email.

Lump Sum \$2750 @ 4 working days confirmed.

LOD sent to who?

Thank You and Best Regards



Alvin Wee

AMA Automotive Pte Ltd

36 Toh Guan Road East (Enterprise Hub) #01-36
Singapore 608580
Hp : +65 8778 3636

Tel :+65 6200 0600

www.amaauto.sg



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On Fri, Sep 27, 2019 at 10:58 AM Veron Chen (LKKAUTO) <veronchen@lkkauto.com> wrote:

Dear Sir,

WITHOUT PREJUDICE

Offer Lump Sum \$2750 @ 4 working days.

PARTS-\$3133.60 (less 30%)=\$2193.52

SN-\$40

LABOUR-\$1260

TOTAL-\$3493.52 (less 20%)=\$2794.82

Please check and confirm

Best Regards,

Veron Chen | Case Handler

LKK Auto Consultants Pte Ltd

Phone: 6256-3561 | email :sur@lkkauto.com | fax: 6256-4315

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

SINGAPORE ACCIDENT STATEMENT

IMPORTANT NOTICE

1. Please report correctly the details of the accident to speed up the claims process.
2. This Form must be completed by the Policyholder and/or the Authorised Driver.
3. Information provided must be as truthful and accurate as possible. Any wilful misrepresentation or withholding of material facts may allow insurance companies to repudiate policy liability.
4. The issue and acceptance of this Form by insurance companies is not an admission of policy liability on the part of the insurance companies.
5. Any false reporting may be referred to the Police for investigation.
6. This report will be forwarded by the insurers of the GIA Records Management Centre established by the General Insurance Association of Singapore (GIA) for archiving and that copies of this report will, for a fee, be made available upon application by interested parties.
7. By the lodgement of this report to the insurers, you hereby consent to the archiving of this report at the centre and to copies of the report being made available aforesaid.

ACCIDENT STATEMENT

| | |
|----------------------------|-----------------------------------|
| Date Of Report | 18/09/2019 11:10 |
| Date Of Accident | 17/09/2019 18:30 |
| Exact Location Of Accident | AT THE ADELPHI BASEMENT 4 CARPARK |
| Country/State of Loss | SINGAPORE |

DETAILS OF OWN VEHICLE

| | |
|--|---|
| Vehicle Registration Number | SKW7008G |
| Insured/Policyholder | |
| Name Of Registered Owner | NGO SIANG KIN BENJAMIN |
| NRIC No | S8402963G |
| Email Address | BEN_NGO03@HOTMAIL.COM |
| Mobile Phone No | (LOCAL) +65-96540308 |
| Alternative Phone No | OFFICE-96540308 |
| Vehicle Particulars | |
| Manufacturer | NISSAN |
| Model | QASHQAI-1.2 DIG-T CVT ABS 2WD 5DR (A) |
| Exact Purpose for which vehicle was being used at time of accident | PRIVATE |
| Are you claiming under your own insurance policy for repair to your vehicle? | NO |
| If No, Please state action to be taken | THIRD PARTY |
| Vehicle Category | PRIVATE CAR |
| Insurance Company | |
| Name of Insurance Company | DIRECT ASIA INSURANCE (SINGAPORE) PTE LTD |
| Type Of Coverage | COMPREHENSIVE |
| Fleet Policy | NO |
| Policy Number | MT/00340175/02 |
| Cover Note Number | |
| Driver | |
| Name of Driver | NGO SIANG KIN BENJAMIN |
| NRIC No | S8402963G |
| Date Of Birth | 10/02/1984 |
| Occupation | INDOOR |
| Date Of Driving Pass | 08/01/2005 |
| Driving Experience | 14 YEARS AND 8 MONTHS |
| Gender | MALE |
| Mobile Number | (LOCAL) +65-96540308 |
| Fax Number | |
| Contact Number | OFFICE-96540308 |
| EMail Address | BEN_NGO03@HOTMAIL.COM |

| | |
|---|-------------------------|
| Address | 30 SEGAR ROAD #06-05 |
| Postcode | 677721 |
| Was driver an employee of the Insured's Company | NO |
| If No, Relationship of the Driver with the Insured | OWNER |
| Vehicle Registration Number of Driver's Own Vehicle | - |
| | - |
| Insurance Company of Driver's Own Vehicle | - |
| | - |
| | - |

General Information of the Accident

| | |
|--------------------|------------|
| Type Of Accident | SIDE SWIPE |
| Weather Conditions | CLEAR |
| Road Surface | DRY |

Other Information

| | |
|---|-----|
| Was any foreign vehicle involved in this accident? | NO |
| Number of vehicles (including own vehicle) involved in the accident | 2 |
| Was any body injured in the Accident? | NO |
| Was any injured conveyed to hospital by ambulance? | NO |
| Was any other material or property damaged? | YES |
| I have been approached by unknown person(s) soliciting/offering accident claims assistance. | NO |
| Number of Passengers (Including Driver) | 1 |

Details of Police Action

| | |
|---|----|
| Was the accident reported to the police? | NO |
| If Yes, Please state which Police Station | |
| Was notice of intended Prosecution given? | NO |
| If Yes, against whom? | |

Circumstances of Accident

Please refer to the attached Sketch Plan for the accident details.

Attachment(s)

| | |
|---|-----|
| Are accident photos available for attachment? | YES |
| Was there any video captured by Car Camera? | NO |
| Was there any audio recorded? | NO |

DETAILS OF OTHER VEHICLE PROPERTY 1

| | |
|-------------------------------------|--------------|
| Vehicle Registration Number | SLZ7452D |
| Vehicle Make/Model/Colour | TOYOTA WHITE |
| Details Of Properties | |
| Vehicle Category | PRIVATE CAR |
| Name of Driver | DAVID |
| NRIC/Passport Number | |
| Contact Number | 96717789 |
| Address | |
| Postcode | |
| Insurance Company Name | |
| Nature Of Damage | |
| No. Of Passenger (Including Driver) | 2 |

Passenger 1

NAME: :


GENDER: :

SKETCH PLANIMPORTANT NOTICE

1. Please report correctly the details of the accident to speed up the claims process.
2. This Form must be completed by the Policyholder and/or the Authorised Driver.
3. Information provided must be as truthful and accurate as possible. Any wilful misrepresentation or withholding of material facts may allow insurance companies to repudiate policy liability.
4. The issue and acceptance of this Form by insurance companies is not an admission of policy liability on the part of the insurance companies.
5. Any false reporting may be referred to the Police for investigation.
6. The report will be forwarded by the Insurers of the GIA Records Management Centre established by the General Insurance Association of Singapore (GIA) for archiving and that copies of this report will for a fee be made available upon application by interested parties.
7. By the lodgment of this report to the insurers, you hereby consent to the archiving of this report at the centre and to copies of the report being made available aforesaid.
8. Consent under the Personal Data Protection Act (PDPA)

I understand, acknowledge, agree and consent that:

- (a) My insurer, my workshop and the General Insurance Association of Singapore ("GIA") may/are permitted to collect, use, disclose and/or process my personal data/personal information set out in this [form] and any other personal information provided by me or possessed by my insurer (collectively the "Personal Information") and disclose and transfer such Personal Information to all insurer(s) who have insured vehicle(s) involved in this accident (all insurer(s) who have insured vehicle(s) involved in this accident shall be collectively referred to as the "Insurers"), the insurers' lawyers/law firms, the Monetary Authority of Singapore and any relevant government agency/authority (such as the police), for the purpose(s) of:
 - (i) processing, handling and/or dealing with my claims including the settlement of the claims and any necessary investigations relating to the claims;
 - (ii) investigating the accident and/or my claims;
 - (iii) carrying out and/or dealing with my instructions or responding to any enquiries by me;
 - (iv) administering my claims (including the mailing of correspondence, statements, invoices, reports or notices to me, which could involve disclosure of certain personal data about me to bring about delivery of the same as well as on the external cover of envelopes/mail packages); and/or
 - (v) complying with applicable law in administering, processing, handling and/or dealing with my claims (collectively the "Purposes")
- (b) all insurer(s) who have insured vehicle(s) involved in this accident and the insurers' lawyers/law firms, may/are permitted to collect, use, disclose and/or process my Personal Information for one or more of the above Purposes; and
- (c) my Personal Information may/can be disclosed by any of the Insurers and/or GIA to their third party service providers or agents (including their lawyers/law firms), which may be sited outside of Singapore, for one or more of the above Purposes.
- (d) my Personal Information will also be collected and used to compile claims history for the purpose of fraud detection, investigation and management in present and all future claims.
- (e) the information so collected under (d) above may be shared / disclosed:
 - (i) to all insurers and/or any other third parties that assist in evaluating, investigating, controlling or managing fraud, regulators, law enforcement and government agencies as reasonably required for the purposes stated, or
 - (ii) for complying with requirements under any regulations, laws or court orders.

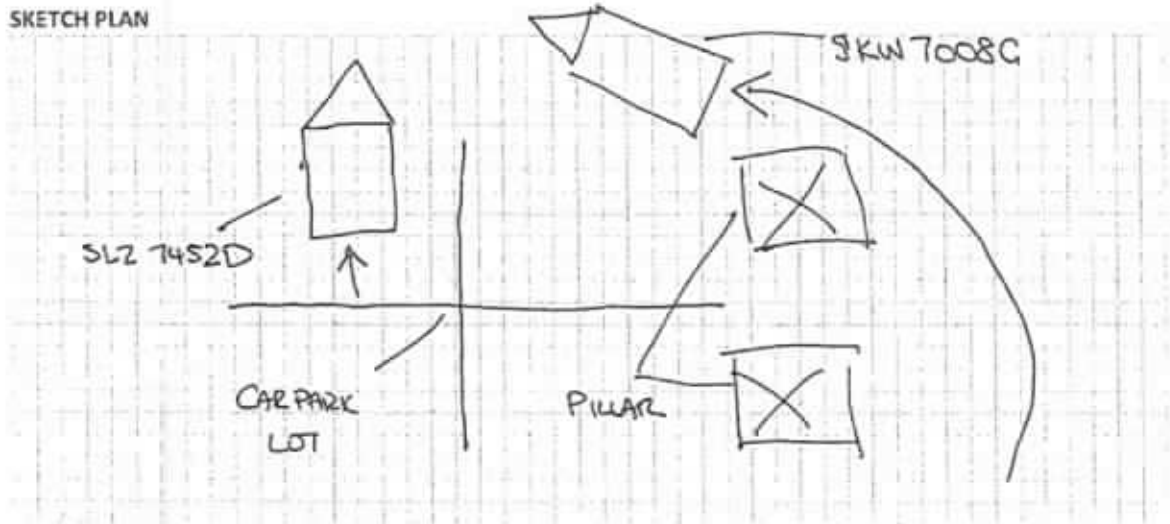

 Policyholder's Signature
 Date & Time: 18/09/2019
 10:00 hrs

Driver's Signature
 (If driver is not the policyholder)
 Date & Time:

Reporting Centre Personnel's Signature
 Name:
 NRIC/FIN No.:

Sketch Plan Pg. 2

SKETCH PLAN



DESCRIBE CIRCUMSTANCES OF THE ACCIDENT

ACCIDENT OCCURRED IN THE ADELPHI BARRACK 4 CHAPARRIL S(179803)

AS I WAS TURNING AROUND A CORNER ALONG A CARPARK
THE THIRD PARTY MOTOR VEHICLE WAS EXITING THE
CARPARK LOT AND COLLIDED WITH ME AGAINST MY
PASSENGER FRONT.

DECLARATION

I/We declare the foregoing particulars are true in every respect.

Day - 14.

Policyholder's Signature _____

Date & Time: 18/09/19

10:20 H25

Driver's Signature

(If driver is not the policyholder)

Date & Time:

Reporting Centre Personnel's Signature

Names:

NRIC/FIN No.:



AMA Autocare Pte Ltd
Enterprise Hub 36 Toh Guan Road East #01-36
Singapore (608580)
E: ama.claim@gmail.com
T: 87783636

Page No. 1

Vehicle No. SKW7008G Nissan Qashqai 1.2A

| QTY | DESCRIPTION | CONDITION | REPAIRER'S ESTIMATE(\$) | ADJUSTMENT |
|---------------------------|---------------------------------|-----------|-------------------------|----------------|
| PARTS (LIST ITEMS) | | | | |
| 1 | Bonnet | | 1067.00 | K ₂ |
| 1 | Bonnet hinge @\$107.00 | | 214.00 | x nn |
| 1 | Front bumper | | 630 930.00 | de - |
| 1 | Front lower bumper | | 730.00 | x nn |
| 1 | Front bumper retainer LH | | 108.00 | de - |
| 1 | Front bumper undercover | | 383.00 | x nn |
| 1 | Fog lamp LH | | 340.00 | de - |
| 1 | Fog lamp chrome cover LH | | 96.50 316.00 | 700 - |
| 1 | Fog lamp bracket LH | | 184.00 | x nn |
| 1 | Headlamp LH | | 886.00 | de - |
| 1 | Headlamp panel | | 568.00 | x nn |
| 1 | Front fender LH | | 677 10 980.00 | de - |
| 1 | Front fender inner shield LH | | 120 220.00 | de - |
| 1 | Front fender wheel arch LH | | 276.00 | de - |
| 1 | Front sport rim LH | | 680.00 | x |
| 1 | Front shock absorber LH | | 692.00 | x |
| 1 | Front wheel bearing LH | | 378.00 | x |
| 1 | Front stabilizer link LH | | 248.00 | x |
| 1 | Front knuckle arm LH | | 492.00 | x |
| 1 | Front lower control arm LH | | 482.00 | x |
| | | | 10174.00 | 0.00 |
| | | less 20% | 2034.80 | 20% 0.00 |
| | | | 8139.20 | 30 0.00 |
| SPECIAL NETT ITEMS | | | | |
| 1 | Front bumper clips | | 60.00 | 30 nn |
| 1 | Headlamp clips | | 70.00 | x nn |
| 1 | Front fender inner shield clips | | 40.00 | 10 nn |
| 1 | Front bumper undercover clips | | 40.00 | x nn |
| | TOTAL PARTS | | 8349.20 | 0.00 |



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Page No. 2

Vehicle No. SKW7008G Nissan Qashqai 1.2A

| S/N | DESCRIPTION | REPAIRER'S ESTIMATE (S\$) | ADJUSTMENT |
|-------------------------|--|---------------------------|------------|
| | LABOUR | | |
| 1 | To remove the affected parts & fittings to commence repairs; replace damaged parts and components | 2000.00 | 500 |
| 2 | To supply paint materials, expandable items & putty, respray paint on parts replaced | 1600.00 | 600 |
| 3 | To clear fault code with diagnostic computer and reset to specifications | 250.00 | 100 |
| 4 | To remove and re-fix wiring and check all electrical components at damaged areas for proper functions | 200.00 | 30 |
| 5 | To remove and refix/replace rear trims, garnish and fittings so as to facilitate repairs at rear compartment | 180.00 | X nm |
| 6 | To provide anti-rust treatment on affected areas | 210.00 | 30 |
| Labour Total : | | 4440.00 | |
| TOTAL (PARTS & LABOUR): | | 12789.20 | |

[Signature]
23/9/19

Tanah 97495749
WP

20/9/19 2 4pm

Inspector

Resurvey after repair

sur e/khantawon

4 days

LKK Auto Consultants hence notify the Repairer of the following:

- To resurvey before/after spray painting
- To display damaged part(s) during resurvey
- Parts prices are subject to confirmation
- Third party survey is on a "Without Prejudice" basis
- No illegal modification(s) is allowed
- Supplementary item(s) must be resurveyed and is subject to final approval from Insurance Company

Acknowledged by Repairer

Signature:

Date:

LKK Auto Consultants Pte Ltd (Co.Reg.No:199607198R)

51 Ubi Ave 1 #01-25, Paya Ubi Industrial Park
Singapore 408933

Tel: 6256-3561 Fax: 6844-8805 Email: sur@lkkauto.com; assignments@lkkauto.com

VEHICLE DAMAGE INSPECTION REPORT

Our File No: CS/MSG19016620/T1VF3N2

Date: 02/10/2019

REFERENCE

| | | | |
|-----------------------|--------------------------------------|----------------------|-------------|
| Handling Insurer: | MSIG Insurance (Singapore) Pte. Ltd. | Policy No: | 80464803QMX |
| Claimant Vehicle No : | SKW7008G | Insured Vehicle No : | SLZ7452D |
| Date of Loss: | 17/09/2019 | Nature of Claim: | TP |
| | | Claim No: | 606138 |

DESCRIPTION & IDENTIFICATION OF VEHICLE

| | | | |
|-----------------------------|---|-------------|-------------------|
| Reg No: | SKW7008G | Engine No: | HRA2190888A |
| Make & Model: | NISSAN QASHQAI, 1.2 DIG-T CVT ABS 2WD 5DR (A) | Chassis No: | SJNFEAJ11U1489289 |
| Reg. Date: | 12/11/2015 (Man. Year: 2015) | Odometer: | 36024 km |
| Colour: | Grey | | |
| Engine Capacity: | 1197 cc | | |
| Market Value/New Car Price: | N/A | | |
| Sum Insured (S\$): | Market Value/New Car Price | | |

CONDITION OF VEHICLE AT THE TIME OF SURVEY

| | | | | |
|--------------------------|-------------------------|----------------------|--------------------------|-------------------------|
| General Condition: | Steering (Serviceable): | Yes | Footbrake (Serviceable): | Yes |
| Handbrake (Serviceable): | Yes | Engine Modification: | No | Pre-accident Condition: |

CONDITION OF TYRES

| | | | |
|-------------------|------------------|------------------|------------------|
| Front Tyre Size: | 215/60 R17 | Rear Tyre Size: | 215/60 R17 |
| Front Left Side: | Continental 6 mm | Rear Left Side: | Continental 6 mm |
| Front Right Side: | Continental 6 mm | Rear Right Side: | Continental 6 mm |

The above values represent the remaining tyre treads depth

COST OF CLAIMS

| | Repairer's | Adjuster's | Difference | Diff % |
|--|------------------|-----------------|------------------|--------------|
| Parts | 8,349.20 | 2,233.52 | 6,115.68 | 73.25 |
| Miscellaneous Items | 0.00 | 0.00 | 0.00 | |
| Labour | 4,440.00 | 1,260.00 | 3,180.00 | 71.62 |
| Paintwork Labour | 0.00 | 0.00 | 0.00 | |
| Towing | 0.00 | 0.00 | 0.00 | |
| Calculated Gross Total (S\$) | 12,789.20 | 3,493.52 | 9,295.68 | 72.68 |
| Approved Total (Overridden) (S\$) | | 2,750.00 | | |
| Nett Amount (S\$) | 12,789.20 | 2,750.00 | 10,039.20 | 78.50 |

INSPECTION

| | | | |
|-----------------------------|------------|---------------|-------------------------------|
| Date of Assignment: | 20/09/2019 | Inspected At: | Ama Autocare Pte Ltd (HQ) |
| Date Inspected: | 20/09/2019 | | 36 Toh Guan Road East, #01-36 |
| | | | Singapore 608580 |
| Estimated Period of Repair: | 4.0 days | | |

Adjuster: MOHD TAUFIKH BIN HAMID

Manager: VERON CHEN

NOTE: This report represents our findings at the time and place of inspection stated herein. Such inspection has been carried out to the best of our knowledge and ability but any other liability under any other circumstances is hereby expressly excluded.

REPAIR DETAILS

| | | |
|----------------------|--|--|
| Reference | | |
| Part Source: | MRM-SG | Version: 1.0 (Last Synchronised: 01 Oct 2019) |
| Parts: | M1-SUV | NISSAN QASHQAI 1.2 DIG-T CVT ABS 2WD 5DR (A) (Catalogue:Merimen Singapore 1.0) |
| Labour: | Repairer's | (Price-denominated Standard List) |
| Print Code: | (Unsubmitted, no print-code for SKW7008G) | |
| Validity: | These estimates are valid only if they contain the print code (above) on all estimate pages, running page numbers with the END OF ESTIMATES marker on the last estimate page | |
| Further Info: | Items/values not in reference catalogue are prefixed with an asterisk *. | |

Recommended Parts

| No. | Qty | Part No. | Particulars | Condition | Repairer's | Amount |
|-----|-----|----------|----------------------------------|---------------|-------------|------------|
| 1 | 1 | | *BONNET | Repair | 1,067.00 FL | *- FL |
| 2 | 2 | | *BONNET HINGE | Not Necessary | 214.00 FL | *- FL |
| 3 | 1 | | *FRONT BUMPER | Deformed | 930.00 FL | *630.00 FL |
| 4 | 1 | | *FRONT LOWER BUMPER | Not Necessary | 730.00 FL | *- FL |
| 5 | 1 | | *FRONT BUMPER RETAINER LH | Deformed | 108.00 FL | *108.00 FL |
| 6 | 1 | | *FRONT BUMPER UNDERCOVER | Not Necessary | 383.00 FL | *- FL |
| 7 | 1 | | *FOG LAMP LH | Cracked | 340.00 FL | *340.00 FL |
| 8 | 1 | | *FOG LAMP CHROME COVER LH | Cut | 316.00 FL | *96.50 FL |
| 9 | 1 | | *FOG LAMP BRACKET LH | Not Necessary | 184.00 FL | *- FL |
| 10 | 1 | | *HEADLAMP LH | Cracked | 886.00 FL | *886.00 FL |
| 11 | 1 | | *HEADLAMP PANEL | Not Necessary | 568.00 FL | *- FL |
| 12 | 1 | | *FRONT FENDER LH | Bent | 980.00 FL | *677.10 FL |
| 13 | 1 | | *FRONT FENDER INNER SHIELD LH | Deformed | 220.00 FL | *120.00 FL |
| 14 | 1 | | *FRONT FENDER WHEEL ARCH LH | Deformed | 276.00 FL | *276.00 FL |
| 15 | 1 | | *FRONT SPORT RIM LH | Not Necessary | 680.00 FL | *- FL |
| 16 | 1 | | *FRONT SHOCK ABSORBER LH | Not Necessary | 692.00 FL | *- FL |
| 17 | 1 | | *FRONT WHEEL BEARING LH | Not Necessary | 378.00 FL | *- FL |
| 18 | 1 | | *FRONT STABILIZER LINK LH | Not Necessary | 248.00 FL | *- FL |
| 19 | 1 | | *FRONT KNUCKLE ARM LH | Not Necessary | 492.00 FL | *- FL |
| 20 | 1 | | *FRONT LOWER CONTROL ARM LH | Not Necessary | 482.00 FL | *- FL |
| 21 | 1 | | *FRONT BUMPER CLIPS | Necessary | 60.00 FS | *30.00 FS |
| 22 | 1 | | *HEADLAMP CLIPS | Not Necessary | 70.00 FS | *- FS |
| 23 | 1 | | *FRONT FENDER INNER SHIELD CLIPS | Necessary | 40.00 FS | *10.00 FS |
| 24 | 1 | | *FRONT BUMPER UNDERCOVER CLIPS | Not Necessary | 40.00 FS | *- FS |

F=Franchise part. S=SpcNett. L=ListItemDisc.

| | | |
|--|------------------|-----------------|
| Sub Total (\$\$) | 10,384.00 | 3,173.60 |
| - List Item Discount on L Items 20.00/30.00% (\$\$) | 2,034.80 | 940.08 |
| Total Parts (\$\$) | 8,349.20 | 2,233.52 |

Report was unsubmitted during this print-out.

Recommended Miscellaneous Items

There are no new miscellaneous items selected.

Recommended Labour

| No | Particulars | Lab.Type | Repairer's | Amount |
|-------------------------|---|----------|------------|----------|
| <u>Labour Items</u> | | | | |
| 1 | TO REMOVE THE AFFECTED PARTS & FITTINGS TO COMMENCE REPAIRS;REPLACE DAMAGED PARTS AND COMPONENTS | New | 2,000.00 | 500.00 |
| 2 | TO SUPPLY PAINT MATERIALS,EXPANDABLE ITEMS & PUTTY,RESPRAY PAINT ON PARTS REPLACED | New | 1,600.00 | 600.00 |
| 3 | TO CLEAR FAULT CODE WITH DIAGNOSTIC COMPUTER AND RESET TO SPECIFICATIONS | New | 250.00 | 100.00 |
| 4 | TO REMOVE AND RE-FIX WIRING AND CHECK ALL ELECTRICAL COMPONENTS AT DAMAGED AREAS FOR PROPER FUNCTIONS | New | 200.00 | 30.00 |
| 5 | TO REMOVE AND REFIX/REPLACE REAR TRIMS,GARNISH AND FITTINGS SO AS TO FACILITATE REPAIRS AT REAR COMPARTMENT | New | 180.00 | 0.00 |
| 6 | TO PROVIDE ANTI-RUST TREATMENT ON AFFECTED AREAS | New | 210.00 | 30.00 |
| Gross Labour Cost (S\$) | | | 4,440.00 | 1,260.00 |

Report was unsubmitted during this print-out.

< END OF ESTIMATES >