

REP BY: Steve.

REF: NTUC NS/INC19016608/Evd35v

ASSIGNMENT

From: \_\_\_\_\_ Date: 19/9/19

Estimated Cost: \_\_\_\_\_

OD:  TP /  WS /  TP RES /  OD RES /  EVA /  INV /  MV

To Inspect Vehicle No: 8HB9287

at Workshop m/s: SMRT

of: woodlands Depot

Insured: SJM 1114L

Policy No: 5083525192-02 (22/12/2018-21/12/2019)

Claims No: MT/1062963-002

Sum Insured: \_\_\_\_\_ Excess: \_\_\_\_\_

(Client's Record)

Make of Veh: \_\_\_\_\_

Veh No: 8HB9287 Yr Regn: 09/Apr/2014

Type: M.Car / M.Cycle / Bus / Van / Lorry  (Taxi) Prime Mover /

Truck / Trailer or \_\_\_\_\_

Make: Toyota Prius. cc 1798

Colour: Maroon. A/C: Insured / Std / NI / NA

Sp. Reading: 483981 T/Radio: Insured / Std / NI / NA

Eng/No: -

Gen. Cond: Good /  Fair / Poor / Burnt

Steering:  In order / Jammed / Leaked / Burnt or \_\_\_\_\_

Brake:  In order / Jammed / Leaked / Burnt or \_\_\_\_\_

Modi: Nil / S/Rim / STD A/Rim or \_\_\_\_\_

Tyre Size: F: 195/65 R15  
R: 195/65 R15

(Policy Condition)

Remark: The veh had commenced its repair at the time of inspection.

<input checked="" type="checkbox"/>	N/S	<input type="checkbox"/>	O/S
<input checked="" type="checkbox"/>		<input type="checkbox"/>	

BS / DUN / EXNOVA / GY / FS / LIZA / MIC / OHTSU / PIR / SUMI /

TOYO / YOKO or Falken.

Bal. or Market Value: \_\_\_\_\_

IDAC Accident Rpt: \_\_\_\_\_ Consistent?: Yes or No

GIA / PR Seen: \_\_\_\_\_ Consistent?: Yes or No

Est. Repairs: \_\_\_\_\_ days Res.: Yes or No

Lum Sum: \_\_\_\_\_ % 3 Val.: Yes or No

Front \_\_\_\_\_ Rear \_\_\_\_\_

R/Bal. 5 mm R/Bal. 5 mm

L/Bal. 5 mm L/Bal. 5 mm

D.O.A. 18/09/2019 D.O.I. 19/09/2019

Survey held at SMRT.

CA / REV / REP. / 24 HRS <sup>1up</sup>

Date: \_\_\_\_\_ Person Contacted: \_\_\_\_\_

Vehicle: IN / OUT

Des. of Damages: Frt / Rear / O/S  (N/S) / UIC / Rooftop or \_\_\_\_\_

The UIC / Chassis frame / Body Structure affected due to collision.

Date / Time	Action / Instruction
	SJB 9287 - X TP
11/10/19	SJM 1114L - Ref: 15001027 / Tlybk3 DOA: 10/11/15 09/19/2017 Finalize confirm \$2350, 4 days (Poh Sun) (Reel 953974, 8010) SJM 1114L
RECEIVED 02 OCT 2019.	

Date/Time, File Pass to?  : Prel. Report

1)  : Final Report

Date/Time, File Return to? 2) 2/10 - typist

Report Format: TP

Lump Sum / L&L: L/S \$2350/2

Days Of Repair: 4

Resurvey No. of Trip: 1

Add Fee:  : Site Insp (\$)  : Interview (\$)  : Tech. Insp (\$)  : Weekend (\$)

Survey Fee: \_\_\_\_\_

Transportation: \_\_\_\_\_

S+PS: \_\_\_\_\_

Other: \_\_\_\_\_

PS: \_\_\_\_\_

## Veron Chen (LKKAuto)

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**From:** MTCL@income.com.sg  
**Sent:** Wednesday, 2 October 2019 10:46 AM  
**To:** Veron Chen (LKKAuto)  
**Subject:** FW: REQUEST FOR CLAIM NUMBER

Hi,

Claims created

With Regards

Samsia  
Senior Admin Assistant,  
Motor Insurance  
[www.income.com.sg](http://www.income.com.sg)



At Income, we are 'In with You' on Performance, Growth, Innovation and Impact. These attributes reflect what we promise as an employer and what we want our people to exemplify.  
**Find out more at [Income.com.sg/careers](http://Income.com.sg/careers)**



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**From:** Veron Chen (LKKAuto) [mailto:veronchen@lkkauto.com]  
**Sent:** Wednesday, 2 October 2019 9:47 AM  
**To:** MTCL@income.com.sg  
**Subject:** RE: REQUEST FOR CLAIM NUMBER

Dear Sir/Madam,

Kindly provides us claim number

Income Reference	Claimant (Owner / Taxi Company)	Claimant Vehicle No.	Income Vehicle No.
MT/1064115-002	SMRT TAXIS PTE LTD	SHF 429X	SLS 851T
MT/1062963-002	SMRT TAXIS PTE LTD	SHB 928T	SJM 1114L

D.O.A	Time of Accident	Estimate	Tentative repair cost
25/9/2019	12:40	\$6,088.97	\$2,750.00
18/9/2019	10:20	\$11,889.74	\$2,350.00

Best Regards,

Veron Chen | Case Handler

LKK Auto Consultants Pte Ltd

Phone: 6256-3561 | email :sur@lkkauto.com | fax: 6256-4315

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

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**Disclaimer**

This e-mail contains privileged or confidential information which is intended only for the use of the recipient(s) named above. If you have received this message in error, please notify the sender immediately and delete all copies of it. Thank you.

My Desktop

Notice of Loss

### Policy Query

Policy No.	<input type="text"/>	Date of Accident	<input type="text" value="18/09/2019 09:26"/>
Vehicle No.(For Motor)	<input type="text" value="SJM1114L"/>	Certificate Number	<input type="text"/>

Search

Select	Policy No.	Certificate Number	Policyholder Name	Policyholder NRIC	Product	Cover Type	Vehicle No.	Insured Object	Commence Date	Expiry Date
<input type="radio"/>	5083525192-02		SIA TRANSPORT	53344703L	GCV	Comprehensive	SJM1114L	SJM1114L	22/12/2018	21/12/2019

Continue

## SINGAPORE ACCIDENT STATEMENT

### IMPORTANT NOTICE

1. Please report correctly the details of the accident to speed up the claims process.
2. This Form must be completed by the Policyholder and/or the Authorised Driver.
3. Information provided must be as truthful and accurate as possible. Any wilful misrepresentation or withholding of material facts may allow insurance companies to repudiate policy liability.
4. The issue and acceptance of this Form by insurance companies is not an admission of policy liability on the part of the insurance companies.
5. Any false reporting may be referred to the Police for investigation.
6. This report will be forwarded by the insurers of the GIA Records Management Centre established by the General Insurance Association of Singapore (GIA) for archiving and that copies of this report will, for a fee, be made available upon application by interested parties.
7. By the lodgement of this report to the insurers, you hereby consent to the archiving of this report at the centre and to copies of the report being made available aforesaid.

### ACCIDENT STATEMENT

Date Of Report	18/09/2019 15:06
Date Of Accident	18/09/2019 10:20
Exact Location Of Accident	MULTI STOREY CAR PARK OF BLK 971A HOUGANG ST 91
Country/State of Loss	SINGAPORE

### DETAILS OF OWN VEHICLE

Vehicle Registration Number	SHB928T
<b>Insured/Policyholder</b>	
Name Of Registered Owner	SMRT TAXIS PTE LTD
Co Reg No	198905369K
Email Address	NOEMAIL
Mobile Phone No	
Alternative Phone No	OFFICE-80000000

### Vehicle Particulars

Manufacturer	TOYOTA
Model	PRIUS TAXI-1.8 (A)
Exact Purpose for which vehicle was being used at time of accident	HIRE AND REWARD
Are you claiming under your own insurance policy for repair to your vehicle?	NO
If No, Please state action to be taken	THIRD PARTY
Vehicle Category	TAXI

### Insurance Company

Name of Insurance Company	MS FIRST CAPITAL INSURANCE LTD
Type Of Coverage	THIRD PARTY FIRE AND/OR THEFT
Fleet Policy	YES
Policy Number	D-19093197MFSH
Cover Note Number	

### Driver

Name of Driver	TAN GIN YEW
NRIC No	S0071014H
Date Of Birth	12/10/1951
Occupation	OUTDOOR
Date Of Driving Pass	04/10/1973
Driving Experience	45 YEARS AND 11 MONTHS
Gender	MALE
Mobile Number	(LOCAL) +65-80000000
Fax Number	
Contact Number	
EMail Address	NOEMAIL

Address	501
Postcode	
Was driver an employee of the Insured's Company	NO
If No, Relationship of the Driver with the Insured	OTHER - HIRER
Vehicle Registration Number of Driver's Own Vehicle	-
Insurance Company of Driver's Own Vehicle	-

### General Information of the Accident

Type Of Accident	COLLISION - MAJOR/MINOR RD
Weather Conditions	CLEAR
Road Surface	DRY

### Other Information

Was any foreign vehicle involved in this accident?	NO
Number of vehicles (including own vehicle) involved in the accident	2
Was any body injured in the Accident?	NO
Was any injured conveyed to hospital by ambulance?	NO
Was any other material or property damaged?	YES
I have been approached by unknown person(s) soliciting/offering accident claims assistance.	NO
Number of Passengers (Including Driver)	1

### Details of Police Action

Was the accident reported to the police?	YES
If Yes, Please state which Police Station	
Police Station Name	HOUGANG NEIGHBOURHOOD POLICE CENTRE
Police Station Address	<b>ROAD:</b> 60 HOUGANG AVE 9 , <b>POSTCODE:</b> 538775 , <b>COUNTRY:</b> SINGAPORE
Police Station Contact	<b>TEL NO:</b> 1800-4890999 - <b>FAX NO:</b> 63128989
Was notice of intended Prosecution given?	NO
If Yes, against whom?	

### Circumstances of Accident

I WAS DRIVING STRAIGHT ALONG THE CAR PARK DRIVE WAY WHEN THE VEHICLE SJM1114L SUDDENLY DASHED OUT OF THE PARKING LOT AND COLLIDED ONTO THE LEFT PORTION OF MY TAXI.

### Attachment(s)

Are accident photos available for attachment?	YES
Was there any video captured by Car Camera?	NO
Was there any audio recorded?	NO

### DETAILS OF OTHER VEHICLE PROPERTY 1

Vehicle Registration Number	SJM1114L
Vehicle Make/Model/Colour	NISSAN LATIO
Details Of Properties	
Vehicle Category	PRIVATE HIRE
Name of Driver	SIA CHIN HWE
NRIC/Passport Number	
Contact Number	
Address	
Postcode	
Insurance Company Name	

Nature Of Damage

No. Of Passenger (Including Driver) •

SKETCH PLAN

IMPORTANT NOTICE

1. Please report correctly the details of the accident to speed up the claims process.
2. This Form must be completed by the Policyholder and/or the Authorised Driver.
3. Information provided must be as truthful and accurate as possible. Any wilful misrepresentation or withholding of material facts may allow insurance companies to repudiate policy liability.
4. The issue and acceptance of this Form by insurance companies is not an admission of policy liability on the part of the insurance companies.
5. Any false reporting may be referred to the Police for investigation.
6. The report will be forwarded by the insurers of the GIA Records Management Centre established by the General Insurance Association of Singapore (GIA) for archiving and that copies of this report will for a fee be made available upon application by interested parties.
7. By the lodgment of this report to the insurers, you hereby consent to the archiving of this report at the centre and to copies of the report being made available aforesaid.
8. Consent under the Personal Data Protection Act (PDPA)

I understand, acknowledge, agree and consent that:

- (a) My insurer, my workshop and the General Insurance Association of Singapore ("GIA") may/are permitted to collect, use, disclose and/or process my personal data/personal information set out in this [form] and any other personal information provided by me or possessed by my insurer (collectively the "Personal Information") and disclose and transfer such Personal Information to all insurer(s) who have insured vehicle(s) involved in this accident (all insurer(s) who have insured vehicle(s) involved in this accident shall be collectively referred to as the "Insurers"), the Insurers' lawyers/law firms, the Monetary Authority of Singapore and any relevant government agency/authority (such as the police), for the purpose(s) of:
  - (i) processing, handling and/or dealing with my claims including the settlement of the claims and any necessary investigations relating to the claims;
  - (ii) investigating the accident and/or my claims;
  - (iii) carrying out and/or dealing with my instructions or responding to any enquiries by me;
  - (iv) administering my claims (including the mailing of correspondence, statements, invoices, reports or notices to me, which could involve disclosure of certain personal data about me to bring about delivery of the same as well as on the external cover of envelopes/mail packages); and/or
  - (v) complying with applicable law in administering, processing, handling and/or dealing with my claims.(collectively the "Purposes")
- (b) all insurer(s) who have insured vehicle(s) involved in this accident and the Insurers' lawyers/law firms, may/are permitted to collect, use, disclose and/or process my Personal Information for one or more of the above Purposes; and
- (c) my Personal Information may/can be disclosed by any of the Insurers and/or GIA to their third party service providers or agents(including their lawyers/law firms), which may be sited outside of Singapore, for one or more of the above Purposes.
- (d) my Personal Information will also be collected and used to compile claims history for the purpose of fraud detection, investigation and management in present and all future claims.
- (e) the information so collected under (d) above may be shared / disclosed:
  - (i) to all insurers and/or any other third parties that assist in evaluating, investigating, controlling or managing fraud, regulators, law enforcement and government agencies as reasonably required for the purposes stated, or
  - (ii) for complying with requirements under any regulations, laws or court orders.



Policyholder's Signature  
Date & Time:

Driver's Signature  
(If driver is not the policyholder)  
Date & Time:

Reporting Centre Personnel's Signature  
Name:  
NRIC/FIN No.:



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STAFF-IN-CONFIDENCE  
CONFIDENTIAL

Annex E

NOTICE OF COMPLIANCE

This is to confirm that Tan Gin Yew, of Blk 501 Serangoon North Avenue 4 #10-498, HP: 82010126, NRIC/FIN S0071014H, has reported to the Police a non-injury Traffic Accident which occurred at Hougang Street 92 Block 941A MSC Carpark, on 18/09/2019 at 10:20 am/pm involving the following vehicles:

- 1) SHB928T - Complainant
- 2) SJM1114L - Mr Sia, S1125263Z, HP: 97618881

- 2 If this accident was reported to the Police within 24 hours of its occurrence, Then he/she has complied with Sec 84(2) of the Road Traffic Act, Cap 276.

Rank/Name of Issuing Officer: Sgt 3 Anna

Date: 18/09/2019 Time: 1131hrs

S/D Ref: 56

Police Post/Unit: Hougang NPC

HOUGANG NPC  
60 HOUGANG AVE 9  
SINGAPORE 538775  
71 1222 2222

Original - to be issued to informant  
Duplicate - to be submitted to Traffic Police

CONFIDENTIAL

Version as of 15 Jan 2002

CONFIDENTIAL  
STAFF-IN-CONFIDENCE

> **Back to OneMotoring**

**Enquire PARF/COE Rebate for Registered Vehicle**

**Vehicle Owner Particulars**

Owner ID Type: Company  
 Owner ID: 369K

**Vehicle Details**

Vehicle No.: SHB928T  
 Vehicle to be Exported: No  
 Intended Deregistration Date: 19 Sep 2019  
 Vehicle Make: TOYOTA  
 Vehicle Model: PRIUS TAXI (SMRT)  
 Primary Colour: Maroon  
 Manufacturing Year: 2014  
 Engine No.: 2ZR6002126  
 Chassis No.: JTDKN36UX05740776  
 Maximum Power Output: 100.0 kW (134 bhp)  
 Open Market Value: \$33,120.00  
 Original Registration Date: 09 Apr 2014 ✓  
 First Registration Date: 09 Apr 2014  
 Transfer Count: 0  
 Actual ARF Paid: \$8,368.00

**Intended PARF Rebate Details**

PARF Eligibility: Yes  
 PARF Eligibility Expiry Date: 08 Apr 2022  
 PARF Rebate Amount: \$5,857.00

**Intended COE Rebate Details**

COE Expiry Date: 08 Apr 2022  
 COE Category: A - Car up to 1600cc & 97kW (130bhp)  
 COE Period(Years): 8  
 PQP Paid: \$59,871.00  
 COE Rebate Amount: \$19,117.00  
**Total Rebate Amount: \$24,974.00**

**Message**

Please note that the 8-year COE for this vehicle cannot be further renewed. The vehicle must be de-registered upon COE expiry or when the vehicle reaches its statutory lifespan (if applicable), whichever is earlier.

The information contained herein is correct as at 19 Sep 2019

OK

# Case Details

Case Reference Number : TAX/09/19/2067

Type of Repair : Accident Repair

Vehicle Registration Number : SHB928T

Company Type : SMRT Taxis Pte Ltd

Estimation ID : EST-8564-ID

Assigned By : Taxi Claims Manager Team

Insurance Company Name : NTUC Income Insurance Co-operative Ltd

Accident Date and Time : 18/09/2019 02:20 AM

Vehicle Age(In Months) : 65

## Documents / Photographs

[View Documents / Photographs](#)

Total Documents: 1

## Estimation Details

### Spare Part's Cost Detail

BOM Type	Costing Type	Portion	Material Number	SMRT Recommendation							Surveyor Approval			Remarks
				Part Name	Qty	List Price Per Unit(\$)	List Price(\$)	Dis(%)	Final Price(\$)	Repair/ Replace	Surveyor Quantity	Surveyor Final Price(\$)	Repair/Replace	
One Time Key In	Main			FENDER FRT/LH	1	723.40	723.40	25.00	542.55	Replace	1	542.55	Replace	✓ PD
One Time Key In	Main			NAME PLATE (HYBRID)	1	51.90	51.90	25.00	38.92	Replace	1	38.92	Replace	✓ Nec
One Time Key In	Main			FENDER PROTECTOR FRT/LH SIDE	1	46.10	46.10	25.00	34.58	Replace	0	0	Not Give	✗ SVC
One Time Key In	Main			FENDER LINER FRT/LH	1	171.70	171.70	25.00	128.77	Replace	0	0	Not Give	✗ SVC
One Time Key In	Main			WHEEL DISC. FRONT	1	1,484.20	1,484.20	25.00	1,113.15	Replace	0	0	Not Give	✗ SVC
One Time Key In	Main			TYRE	1	126.74	126.74	0.00	126.74	Replace	0	0	Not Give	✗ SVC
One Time Key In	Main			MOULDING BODY, LH	1	673.60	673.60	25.00	505.20	Replace	0	0	Not Give	✗ SVC
One Time Key In	Main			WHEEL HUB FRT	1	549.70	549.70	25.00	412.28	Replace	0	0	Not Give	✗ SVC
One Time Key In	Main			UNDER COVER SIDE/LH	1	46.10	46.10	25.00	34.58	Replace	0	0	Not Give	✗ SVC
One Time Key In	Main			DOOR FRT/LH	1	894.40	894.40	25.00	670.80	Replace	1	670.80	Replace	✓ PD
<b>Total Spare Part Cost</b>									6,315.61			<b>Surveyor Total</b>	1,401.67	
<b>Lump Sum Discount (%)</b>									20.00			<b>Lump Sum Dis (%)</b>	20	
<b>Final Spare Part Cost</b>									5,052.49			<b>Final Sur Total</b>	1,121.34	

BOM Type	Costing Type	Portion	Material Number	SMRT Recommendation							Surveyor Approval			
				Part Name	Qty	List Price Per Unit(\$)	List Price(\$)	Dis(%)	Final Price(\$)	Repair/ Replace	Surveyor Quantity	Surveyor Final Price(\$)	Repair/Replace	Remarks
One Time Key In	Main			STICKER DECAL SMRT (DOOR)	1	60.00	60.00	0.00	60.00	Replace	1	60.00	Replace	✓ Nec
One Time Key In	Main			HINGE LOWER LHF, DOOR	1	90.10	90.10	25.00	67.57	Replace	0	0	Not Give	✗ SVC
One Time Key In	Main			HINGE UPPER LHF, DOOR	1	80.50	80.50	25.00	60.38	Replace	0	0	Not Give	✗ SVC
One Time Key In	Main			CHECK ASSY, FR DOOR,	1	150.30	150.30	25.00	112.73	Replace	0	0	Not Give	✗ SVC
One Time Key In	Main			MIRROR ASSY,LH	1	1,224.90	1,224.90	25.00	918.68	Replace	0	0	Not Give	✗ SVC
One Time Key In	Main			PIXEL STICKER	1	60.00	60.00	0.00	60.00	Replace	1	60.00	Replace	✓ Nec
One Time Key In	Main			DOOR RR/LH	1	954.50	954.50	25.00	715.88	Replace	1	0	Repair	✗ R
One Time Key In	Main			FENDER RR/LH	1	766.80	766.80	25.00	575.10	Replace	1	0	Repair	✗ R
One Time Key In	Main			SMRT LOGO	1	7.80	7.80	0.00	7.80	Replace	1	7.80	Replace	✓ Nec
One Time Key In	Main			STICKER DECAL 65558888	1	21.60	21.60	0.00	21.60	Replace	1	21.60	Replace	✓ Nec
One Time Key In	Main			DOOR OUTER HANDLE RR/LH	1	69.80	69.80	25.00	52.35	Replace	0	0	Not Give	✗ SVC
One Time Key In	Main			PLATE, FRONT DOOR SCUFF OUTSIDE, RH / LH	1	74.60	74.60	25.00	55.95	Replace	0	0	Not Give	✗ SVC
<b>Total Spare Part Cost</b>									<b>6,315.61</b>	<b>Surveyor Total</b>		<b>1,401.67</b>		
<b>Lump Sum Discount (%)</b>									<b>20.00</b>	<b>Lump Sum Dis (%)</b>		<b>20</b>		
<b>Final Spare Part Cost</b>									<b>5,052.49</b>	<b>Final Sur Total</b>		<b>1,121.34</b>		

**Labour's Cost Detail**

S.No.	Costing Type	Job Scope	SMRT Recommendation(\$)	Surveyor Adjustment(\$)	Remarks
1	Main	TO REPAIR LH PORTION	845.00	400	
<b>Total:</b>			<b>845.00</b>	<b>400.00</b>	

**Spray Cost Detail**

S.No.	Costing Type	Job Scope	SMRT Recommendation(\$)	Surveyor Adjustment(\$)	Remarks
1	Main	TO RESPRAY FRONT FENDER LH	378.00	200	
2	Main	TO RESPRAY RIM	180.00	50	
3	Main	TO RESPRAY FRONT DOOR LH	378.00	200	
4	Main	TO REPSRAY REAR DOOR LH	378.00	200	
5	Main	TO RESPRAY ROCKER PANEL MOULDING	180.00	150	
6	Main	TO RESPRAY REAR FENDER LH	378.00	200	
7	Main	RESPRAY MIRROR COVER LH	180.00	0	
<b>Total:</b>			<b>2,052.00</b>	<b>1,000.00</b>	

#### Other Cost Detail

S.No.	Costing Type	Job Scope	SMRT Recommendation(\$)	Surveyor Adjustment(\$)	Remarks
1	Main	TO TRANSFER DOOR MECHANISM	120.00	30	✓ Nec
2	Main	TO APPLY RUST-PROOFING ON AFFECTED AREA	100.00	20	✓ Nec
3	Main	TO CHECK WIRING AND SYSTEM FUNCTION	80.00	20	✓ Nec
4	Main	TO REMOVE AND REFIT TYRE RIM (SPRAYING PURPOSE)	120.00	20	✓ Nec
5	Main	TO WASH AND VACUUM	60.00	0	
6	Main	TO REPLACE SUNDRY PARTS	100.00	20	✓ Nec.
7	Main	TOWING CHARGE	84.00	0	
<b>Total:</b>			<b>664.00</b>	<b>110.00</b>	

## Summary

	Estimator Assesment(\$)	Surveyor Assesment(\$)
Total Spare Part Detail	5,052.49	1,121.34
Total Labour Cost	845.00	400.00
Total Spray Painting	2,052.00	1,000.00
Other	664.00	110.00
<b>Overall Total</b>	<b>8,613.49</b>	<b>2,631.34</b>
Lump Sum Repair Option		

	Estimator Assessment(\$)	Surveyor Assessment(\$)
Lump Sum Total	6,600.00	2,650.00
Surveyor Approved Amount		2,650.00
No of Repair Days*	7	4
Remarks	-	Lump sum Repair, Take after spray.
Surveyor Name		STEVE CHEN
Signature		
Survey Date	19/09/2019	

Save Clear

19/09/2019.  
 Lump Sum Repair.  
 Repair days - 4 day.

TP without Prejudice.

**LKK Auto Consultants** hence notify the Repairer of the following:

- To resurvey before/after spray painting
- To display damaged part(s) during resurvey
- Parts prices are subject to confirmation
- Third party survey is on a "Without Prejudice" basis
- No illegal modification(s) is allowed
- Supplementary item(s) must be resurveyed and is subject to final approval from Insurance Company

Acknowledged by Repairer  
 Signature:  
 Date:



SMRT Accident Vehicle Repair Estimates

SMRT Automotive Services Pte Ltd  
 60 Woodlands Industrial Park E4, Singapore 707705  
 FAX Number 63485592  
 Estimator Telephone Number 63520223  
 Accident Reporting Number 9892672

Date Generated : 01/10/2019  
 User ID : PakBuan

Section A - Accident Details	
Registration Number	SHB928T
Case Reference Number	TAX/09/19/2067
Registration Date	9/4/2014
Company Type	SMRT Taxis Pte Ltd
Make	TOYOTA
Model	PRIUS
Name of Driver	TAN GIN YEW
Type of Accident	Head To Side
Accident Date and Time	18/9/2019 10:20 AM
Accident Reported Date and Time	18/9/2019 3:08 PM
Is Surveyor Required?	Yes
Survey by	
Vehicle is Towed Back?	Yes
Towed Back Date and Time	18/9/2019 11:14 AM
Replacement Vehicle issued?	No
Job Card Number	24103428
Special Instruction to ARC, if any	TOWED \$60
Prepared Date and Time	18/9/2019 9:02 PM
Chassis Number	
Mileage	
Work Shop	
Repair Completion Date and Time	

Section B - Summary of Repair Estimates		
Summary of Repair Estimates		
	Quotation from ARC	Adjusted by Surveyor, if applicable
Total Labour Cost	\$845.00	\$400.00
Total Spray Cost	\$2,052.00	\$1,000.00
Total Spare Part Cost	\$6,315.61	\$1,401.68
Total Other Cost	\$564.00	(\$451.68)
<b>TOTAL COST</b>	<b>\$9,876.61</b> <i>11,889.74</i>	<b>\$2,350.00 (L/S)</b>
Lump Sum Total	\$0.00	\$0.00
Number of Repair Days	7.0	4.0
Prepared / Adjusted By	Ang Bang Kien	STEVE CHEN (LKK) / NTUC
ARC / Surveyor Sign Off Date	19/09/2019 5:28 PM	19/09/2019 1:36 PM
Signature		
Remarks		Lump sum Repair, Take after spray.



SMRT Accident Vehicle Repair Estimates

SMRT Automotive Services Pte Ltd  
 65 Woodlands Industrial Park EA, Singapore 757705  
 FAX Number: 63665592  
 Estimator Telephone Number: 6862623  
 Accident Reporting Number: 6862672

Date Generated: 01/10/2019  
 User ID: PabDuan

Section C - Quotation and Accident Invoice Details			
Quotation Number	QN-1909-0482	Invoice Number	
Quotation Date	27.09.2019	Invoice Date	
Invoice Amount		Prepared Date	

Section D - Details of Repair Estimates		
Part 1 - Labour Works		
Job Scope	Quotation from AR	Adjusted by Surveyor, if applicable
TO REPAIR LH PORTION	\$845.00	\$400.00
<b>Total Labour</b>	<b>\$845.00</b>	<b>\$400.00</b>

Part 2 - Spray Painting & Panel Beating Related Works		
Job Scope	Quotation from ARC	Adjusted by Surveyor, if applicable
TO RESPRAY FRONT FENDER LH	\$378.00	\$200.00
TO RESPRAY RIM	\$180.00	\$50.00
TO RESPRAY FRONT DOOR LH	\$378.00	\$200.00
TO REPSRAY REAR DOOR LH	\$378.00	\$200.00
TO RESPRAY ROCKER PANEL MOULDING	\$180.00	\$150.00
TO RESPRAY REAR FENDER LH	\$378.00	\$200.00
RESPRAY MIRROR COVER LH	\$180.00	\$0.00
<b>Total Spray Painting &amp; Panel Beating</b>	<b>\$2,052.00</b>	<b>\$1,000.00</b>

Part 3 - Other Costs - Accident and Accident Repair Related Expense		
Job Scope	Quotation from ARC	Adjusted by Surveyor, if applicable
TO TRANSFER DOOR MECHANISM	\$120.00	\$30.00
TO APPLY RUST-PROOFING ON AFFECTED AREA	\$100.00	\$20.00
TO CHECK WIRING AND SYSTEM FUNCTION	\$80.00	\$20.00
TO REMOVE AND REFIT TYRE RIM (SPRAYING PURPOSE)	\$120.00	\$20.00
TO WASH AND VACUUM	\$60.00	\$0.00
TO REPLACE SUNDRY PARTS	\$100.00	\$20.00
TOWING CHARGE	\$84.00	\$0.00
Lump Sum Adjustment by Surveyor	\$0.00	(\$561.68)
<b>Total Other Costs</b>	<b>\$664.00</b>	<b>(\$451.68)</b>

Part 4 - Spare Parts / Material Usage										
Part Number	Portion	Stock Number	Part Name	Quantity	List Price (\$)	Discount (%)	Final Price (\$)	Estimator Approved	Surveyor Approved	
		53802-47050	FENDER FRT/LH	1.00	\$723.40	25.00	\$542.55	Replace	Replace	DD
		75374-47051	NAME PLATE (HYBRID)	1.00	\$51.90	25.00	\$38.93	Replace	Replace	ARC
		53826-47010	FENDER PROTECTOR FRT/LH SIDE	0.00	\$46.10	0.00	\$0.00	Replace	Not Given	X
		53876-47030	FENDER LINER FRT/LH	0.00	\$171.70	0.00	\$0.00	Replace	Not Given	X
		42811-47140	WHEEL DISC. FRONT	0.00	\$1,484.20	0.00	\$0.00	Replace	Not Given	X
			TYRE	0.00	\$126.74	0.00	\$0.00	Replace	Not Given	X
		75852-47900	MOULDING BODY, LH	0.00	\$673.60	0.00	\$0.00	Replace	Not Given	X



SMRT Accident Vehicle Repair Estimates

SMRT Automotive Services Pte Ltd  
 9C Woodlands Industrial Park E4, Singapore 757705  
 FAX Number : 63885592  
 Estimator Telephone Number : 68602823  
 Accident Reporting Number : 68802672

Date Generated : 01/10/2019  
 User ID : PohJian

43550-47011	WHEEL HUB FRT	0.00	\$549.70	0.00	\$0.00	Replace	Not Given	X
51444-12050	UNDER COVER SIDE/LH	0.00	\$46.10	0.00	\$0.00	Replace	Not Given	X
67002-47070	DOOR FRT/LH	1.00	\$894.40	25.00	\$670.80	Replace	Replace	
	STICKER DECAL SMRT (DOOR)	1.00	\$60.00	0.00	\$60.00	Replace	Replace	
68740-12120	HINGE LOWER LHF, DOOR	0.00	\$90.10	0.00	\$0.00	Replace	Not Given	X
68720-15151	HINGE UPPER LHF, DOOR	0.00	\$80.50	0.00	\$0.00	Replace	Not Given	X
68810-47021	CHECK ASSY, FR DOOR,	0.00	\$150.30	0.00	\$0.00	Replace	Not Given	X
67940-47310	MIRROR ASSY,LH	0.00	\$1,224.90	0.00	\$0.00	Replace	Not Given	X
	PIXEL STICKER	1.00	\$60.00	0.00	\$60.00	Replace	Replace	
67004-47080	DOOR RR/LH	1.00	\$954.50	100.00	\$0.00	Replace	Repair	
61602-47091	FENDER RR/LH	1.00	\$768.80	100.00	\$0.00	Replace	Repair	
	SMRT LOGO	1.00	\$7.80	0.00	\$7.80	Replace	Replace	
	STICKER DECAL 65558888	1.00	\$21.60	0.00	\$21.60	Replace	Replace	
69211-74020	DOOR OUTER HANDLE RRLH	0.00	\$69.80	0.00	\$0.00	Replace	Not Given	X
67911-47030	PLATE, FRONT DOOR SCUFF OUTSIDE, RH / LH	0.00	\$74.60	0.00	\$0.00	Replace	Not Given	X
<b>Total</b>			<b>\$8,328.74</b>		<b>\$1,401.68</b>			

SVC  
 nn  
 DD  
 nrc  
 nn  
 SVC  
 nn  
 nn  
 nrc  
 nrc  
 nn  
 SVC

Added Spare Parts / Material Usage After Surveyor Signed off									
Part Number	Portion	Stock Number	Part Name	Quantity	List Price \$	Discount (%)	Final Price (\$)	ARC Check	Surveyor Check
<b>Total</b>									

1401.88  
 + 400.00  
 + 1110.00

11829.74x

2911.88  
 - 207  
 2329.34

4/9 \$2350/-

**Veron Chen (LKKAuto)**

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**From:** Steve Chen (LKK Auto)  
**Sent:** Tuesday, 1 October 2019 7:39 PM  
**To:** Yeo Poh Suan (Auto Svcs/ARC/ARC/Taxis)  
**Cc:** Veron Chen (LKKAuto)  
**Subject:** SHB928T

Dear Poh Suan,

We confirm the finalize \$2350 (L/S, before GST). 4 repair days.

Thanks

Best Regards,  
Steve Chen | Assistant Automotive Assessor

LKK Auto Consultants

Phone: 6256 3561 | Email: SteveChen@lkkauto.com | fax: 6256-4315 Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

-----Original Message-----

**From:** Yeo Poh Suan (Auto Svcs/ARC/ARC/Taxis) [mailto:YeoPohsuan@smrt.com.sg]  
**Sent:** Tuesday, October 01, 2019 4:27 PM  
**To:** Steve Chen (LKK Auto)  
**Cc:** SUR; CS A Team  
**Subject:** SHB928T

Hi Steve,

Attached herewith the repair estimate of SHB 928T having Case No: TAX/09/19/2067.

There is no change to the approved amount of \$2,350 @ 4 working days under lump sum repair.

Cost of Repair invoice will be generated as approved.

Please finalize with me within 7 working day, thanks.

Thanks & Regards  
Poh Suan

-----Original Message-----

From: Yeo Poh Suan (Auto Svcs/ARC/ARC/Taxis)

Sent: Tuesday, 1 October 2019 4:24 PM

To: Yeo Poh Suan (Auto Svcs/ARC/ARC/Taxis)

Subject: Scan Data from FX-D421D6



# National Assessment Centre Services

51 Ubi Ave 1 #01-25 Paya Ubi Industrial Park, Singapore 408933

TEL: 6841 0055 FAX: 6841 6315

Reg. No: 52983356E GST Reg. No. 20-0405911-H



NTUC INCOME INSURANCE CO-OPERATIVE LTD Ref: NS/INC19016608/Evd3s2	
73 BRAS BASAH ROAD #05-01 NTUC TRADE UNION HOUSESINGAPORE 189556	Date: 09-10-2019
	Code: INC4



### 1. Policy Particulars :- THIRD PARTY CLAIM

Insured Veh.	SJM 1114L	Veh. Inspected	SHB 928T
Policy No.	5083525192-02	Coverage (\$)	0.00
Claim No.	MT/1062963-002	Excess (\$)	0.00
Assign From		Assign Date	19/09/2019

### 2. Vehicle Particulars & Condition

Make & Model	TOYOTA PRIUS	c.c	1798
Engine No.	HIDDEN	Year of Reg.	2014
Chassis No.	JTDKN36UX05740776	Colour	MAROON
Odometer	483981	Steering	IN ORDER
Brakes	IN ORDER	Modification	SPORTS RIM
General	FAIR		

### 3. Conditions of Tyres

	Size	Make	Balance
R/H Front Tyre	195/65 R15	FALKEN	5 mm
L/H Front Tyre	195/65 R15	FALKEN	5 mm
R/H Rear Tyre	195/65 R15	FALKEN	5 mm
L/H Rear Tyre	195/65 R15	FALKEN	5 mm

### 4. Description of Damages

THE VEHICLE SUSTAINED DAMAGES AT THE N/S BODY. DAMAGES SEE DETAILS.
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### 5. General Information

Accident Date	18/09/2019	Inspection Date	19/09/2019
Survey held at	SMRT AUTOMOTIVE SERVICES PTE LTD 60 WOODLANDS INDUSTRIAL PARK E4 SINGAPORE 757705		

### 5a. Remarks

A)THE INSPECTION WAS CONDUCTED ON A"WITHOUT PREJUDICE" BASIS. B)IN ACCORDANCE TO YOUR INSTRUCTIONS, WE HAVE NOT AUTHORISED REPAIRS.
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### 5b. Estimate Days of Repair

ESTIMATED NORMAL PERIOD FOR REPAIR:	<b>4 Working Days</b>
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51 Ubi Ave 1 #01-25 Paya Ubi Industrial Park, Singapore 408933

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## ADJUSTMENT ON REPAIR COST FOR VEHICLE NO. SHB 928T

Qty	Description of Parts	Condition	Estimate By Workshop (\$)	Our Adjusted (\$)
<b>REPLACEMENT OF PARTS</b>				
1	FENDER FRT/LH (DISC 25%)	DENTED	723.40	542.55
1	NAME PLATE (HYBRID) (DISC 25%)	NECESSARY	51.90	38.93
1	DOOR FRT/LH (DISC 25%)	DENTED	894.40	670.80
1	STICKER DECAL SMRT (DOOR) (SN)	NECESSARY	60.00	60.00
1	PIXEL STICKER (SN)	NECESSARY	60.00	60.00
1	SMRT LOGO (SN)	NECESSARY	7.80	7.80
1	STICKER DECAL 65558888 (SN)	NECESSARY	21.60	21.60
1	WHEEL DISC, FRONT	SERVICEABLE	1,484.20	-
1	WHEEL HUB FRT	SERVICEABLE	549.70	-
1	HINGE UPPER LHF, DOOR	SERVICEABLE	80.50	-
1	PLATE, FRONT DOOR SCUFF OUTSIDE, RH/LH	SERVICEABLE	74.60	-
1	FENDER PROTECTOR FRT/LH SIDE	NOT NECESSARY	46.10	-
1	FENDER LINER FRT/LH	NOT NECESSARY	171.70	-
1	TYRE	NOT NECESSARY	126.74	-
1	MOULDING BODY, LH	NOT NECESSARY	673.60	-
1	UNDER COVER SIDE / LH	NOT NECESSARY	46.10	-
1	HINGE LOWER LHF, DOOR	NOT NECESSARY	90.10	-
1	CHECK ASSY, FR DOOR	NOT NECESSARY	150.30	-
1	MIRROR ASSY, LH	NOT NECESSARY	1,224.90	-
1	DOOR OUTER HANDLE RR/LH	NOT NECESSARY	69.80	-
1	DOOR RR/LH	TO REPAIR SEE LABOUR	954.50	-
1	FENDER RR/LH	TO REPAIR SEE LABOUR	766.80	-
			<b>8,328.74</b>	<b>1,401.68</b>
<b>LABOUR</b>				
PANEL BEATING & BODYWORK. INCLUSIVE OF THE REPAIR OF DOOR RR/LH AND FENDER RR/LH.			845.00	400.00
SPRAY PAINT.			2,052.00	1,000.00
TO TRANSFER DOOR MECHANISM.			120.00	30.00
TO APPLY RUST-PROOFING ON AFFECTED AREA.			100.00	20.00

Report Ref No. NS/INC19016608/Evd3s2



## National Assessment Centre Services

51 Ubi Ave 1 #01-25 Paya Ubi Industrial Park, Singapore 408933

TEL: 6841 0055 FAX: 6841 6315

Reg. No: 52983356E GST Reg. No. 20-0405911-H



Page No.:2 of 2

Qty	Description of Parts	Condition	Estimate By Workshop (\$)	Our Adjusted (\$)
	TO CHECK WIRING AND SYSTEM FUNCTION.	NOT NECESSARY	80.00	20.00
	TO REMOVE AND REFIT TYRE RIM (SPRAYING PURPOSE)		120.00	20.00
	TO WASH AND VACUUM.		60.00	-
	TO REPLACE SUNDRY PARTS.		100.00	20.00
	TOWING CHARGE.		84.00	-
			3,561.00	1,510.00
<b>GRAND TOTAL</b>			<b>11,889.74</b>	<b>2,911.68</b>
<b>RECOMMENDED COST OF LUMP SUM REPAIRS (TO ITS PRE-ACCIDENT CONDITION) (CONFIRMED)</b>				<b>2,350.00</b>

Report Ref No. NS/INC19016608/Evd3s2

CHEN TSUE YEE

Automotive Assessor

K.K.LAU CPT(RET)

BEng(Hons), B.Bus, MBA, PEng, PE,  
MInstAEA, MASME, MIRTE

REGD Auto Consultant-SAE, Licensed Appraiser

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