

Surveyor:

MARCUS

DOI: 20/09/2019

Date / Time: 19/09/2019

Registered in Meriment:

Pre-assign / CCU / FTE



Insured Vehicle No.: XE 82C

Claim No.: 19/19/19/VC05/022345

Name of Insured: BUILDMATE (S) PTE LTD

Policy No.: Z19VC05002256

Insured Tel No.: HP:

Make / Model: ISUZU

Excess Sec II :SS

D.O.A: 06/09/2019 11:45

Place of Accident: PAYA LEBAR RD

Is driver the owner? ( YES / ☒ NO ) Nature of Accident:

If NO, Driver Name / Age: LIM LIAN HUAT

OI GIA REPORT: YES / NO ; TP GIA REPORT: YES / NO

Driver Tel No.: +65-97602077 (V/L: YES / NO)

Insured Liability: % Final ? Yes / No

SGZ 5614B

INSRS:  
WSP: ZOOM  
Tel: AUTOWERKS  
Liability:  
RMKS:INSRS:  
WSP:  
Tel:  
Liability:  
RMKS:INSRS:  
WSP:  
Tel:  
Liability:  
RMKS:INSRS:  
WSP:  
Tel:  
Liability:  
RMKS:

Date/ Time

- CS3/FCI18020853/Bcd3s2; DOA: 13.11.18

20/09/2019

We have requested the third party claimant to withdraw their claim based on the scene photo but they still intend to proceed

Best Regards  
Gerald Poh

Reject Case

By: *Sma*  
Approved by: *h*  
Date: 01-10-19

STAGE

DATE / PIC

Non-Reporting ltr (1st):

Non-Reporting ltr (2nd):

Non-Reporting ltr (Final):

Notification ltr (if non-pickup):

Call OI:

After call ltr to OI:

Documentation Check List: Handler Typist

Notification ltr (if non-pickup)

After call ltr to OI:

Authorisation To Act:

Release Voucher:

Final Repair Bill:

Car Rental Invoice:

Towing Invoice:

LTA / GIA:

Medical Bill:

PIR:

Mandate/Reject Instruction:

LOD

Payment Breakdown Form:

Post-Repair Photos:

Others:

PRELIMINARY ADVICE Date/Time:

Sent By:

FINALIZATION

Date/Time:

Confirm with:

Confirm by:

Repair Cost:

S\$

(

days) Reduction:

%

Email ☐Call ☐

FINAL SETTLEMENT

Date/Time:

Confirm with

Email ☐Call ☐

Final Liability:

%

(Agreed / Assessed) BOLA S/N No.:

If NO or B 28, Ass. Lia:

Repair Cost:

S\$

Loss of Rental (LOR):

S\$

(

days)

Loss of Use (LOU):

S\$

(\$

x

days)

Loss of Income (LOI):

S\$

(\$

x

days)

LOR only ☐ LOU only ☐LOR + LOU ☐LOR + LOU ☐

[Tick only one]

GIA/LTA Search

S\$

Medical:

S\$

Disbursement:

S\$

(e.g. Tow/ Independent)

Legal Cost

S\$

Total:

S\$

Global Sum S\$:

FINAL PAYMENT

Date/Time:

Confirm with:

Email ☐Call ☐

Payee 1:

S\$

Name 1:

Payee 2: (Strike if N.A.)

S\$

Name 2:

Payee 3: (Strike if N.A.)

S\$

Name 3:

1) Claim status: Normal/Reject/Private Settle

2) Report Format:

3) Survey fee:

\* 350

COPY SENT

(08/11/13) waf

ASS. REC. BY: Marcus

REF:

## ASSIGNMENT

From:

Date:

Estimated Cost:

OD / TP / WS / TP RES / OD RES / EVA / INV / MV

To Inspect Vehicle No:

at Workshop m/s

of

Insured:

Policy No.

Claims No.

Sum Insured:

Excess:

(Client's Record)

Make of Veh:

(Policy Condition)

Remark: The veh had commenced its repair at the time of inspection.

N/S	O/S

Bal. or Market Value:

IDAC Accident Report:

GIA / PR Seen:

Est. Repairs:

4

days

Res.: Yes or No

Lum Sum:

30

%

3 Val.: Yes or No

CA / REV / REP. / 24 HRS

Date:

Person Contacted:

Vehicle: IN / OUT

Veh No:

Type: M. Car / M. Cycle / Bus / Van / Lorry / Taxi / Prime Mover /

Truck / Trailer or

Make:

Colour:

Sp. Reading:

Eng/No:

C/No:

Gen. Cond: Good / Fair / Poor / Burnt

Steering: In order / Jammed / Leaked / Burnt or

Brake: In order / Jammed / Leaked / Burnt or

Modi: Nil / S/Rim / STD A/Rim or

Tyre Size:

F:

R:

BS / DUN / EXNOVA / GY / FS / LIZA / MIC / OHTSU / PIR / SUMI /

TOYO / YOKO or

Front

R/Bal.

L/Bal.

D.O.A.

Survey held at

Des. of Damages: Fnt / Rear / O/S / N/S / U/C / Rooftop or

The U/C / Chassis frame / Body Structure affected due to collision.

Date / Time

Action / Instruction

Date/Time, File Pass to?

☐

: Preli. Report

1)

☐

: Final Report

Date/Time, File Return to?

2)

Days Of Repair:

Resurvey No. of Trip:

Survey Fee:

Transportation:

Add Fee:

☐

: Site Insp (\$

☐

: Interview (\$

☐

: Tech. Invs (\$

☐

: Weekend (\$

) S + RS (\$)

) Photos

) Others

)

TOTAL

Report Format :

Lump Sum / I.B.I: (\$

45.2200 (000) 8.390.11 79%



# ZOOM AUTOWERKS PTE LTD

130 Bedok Reservoir Road, Eunos Spring

#08-1339 Singapore 470130

Tel: 9450 7920

zoomautowerks@gmail.com

Car Number: SGZ5614B

Date: 18/09/2019

Model: Toyota Rush

Damaged Area: (Front Right Portion Damaged)

Repairer Estimation Cost of Repair :

Supplementary may be included during the cost of repair :

## Parts / Material :

## Quantity

1	Front Bumper	11	\$	1,125.60	X
2	Front Bumper RH Side Bracket	11	\$	65.00	X
3	Front Bumper RH Retainer	11	\$	48.00	X
4	Front Bumper Clips	\$6.00 X 10pcs	11	\$	60.00 X
5	Front RH Headlamp	11	\$	525.60	X
6	Front RH Door	20 / 1 set	\$	965.50	X
7	Front RH Door Outer Handle Garnish	11	\$	115.80	X
8	Front RH Door Hinge Top	set	\$	68.30	—
9	Front RH Door Hinge Bottom	set	\$	54.20	—
10	Front RH Door Rubber	11	\$	356.00	X
11	Front RH Door Inner Trimboard	11	\$	368.40	X
12	Front RH Door Inner Lock	11	\$	285.60	X
13	Front RH Door Power Door Linkage	11	\$	275.60	X
14	Front RH Door Power Window Motor	11	\$	195.80	X
15	Front RH Door A-pillar	1	\$	768.20	X
16	Front RH Fender	20.5	\$	396.80	—
17	Front RH Fender Inner Shield	20.5	\$	175.70	—
18	Front RH Fender Inner Shield Clips	\$6.00 X 10pcs	11	\$	60.00
19	Front RH Alloy Rim	1	\$	786.20	X
20	Front RH Suspension	11	\$	395.00	X
21	Front RH Lower Arm	11	\$	326.80	X
22	Front RH Knuckle Arm	11	\$	452.90	X
23	Front RH Hub Bearing	11	\$	275.90	X

Parts : \$ 8,146.90

Less Parts 25% : \$ 2,036.72

Total Parts : \$ 6,110.17

## Special Net Items :

Rocker Garnish Set

Front RH Tyre

11 \$ 580.00 X

11 \$ 450.00 X

Total S/N Parts : \$ 1,030.00

## Labour :

To Remove & Renew Front RH Affected Accident Areas

\$ 1,200.00 550

To Putty, Spray Paint on Affected Accident Areas

\$ 1,400.00 900

To Check & Re-Connect all electrical wiring

\$ 50.00 20

To Conduct Wheel Alignment

\$ 200.00 60

To Remove & Replace Front RH Undercarriage

\$ 11 350.00 X

To Re-Programme & Reset Diagnostic

\$ 11 250.00 X

To Rust Proof Affected Areas

\$ 100.00 60

Total Labour : \$ 3,550.00

not Affected  
state

1/5 @ 2300  
4 Jy.

Telephone Affected

1720.50  
257  
1290.37

TOTAL PARTS :	\$ 6,110.17
TOTAL SPECIAL NET ITEM :	\$ 1,030.00
TOTAL LABOUR :	\$ 3,550.00
TOTAL REPAIR COST :	<u>\$ 10,690.17</u>

288037

DATE OF SURVEY / INSPECTED:

RECOMMENDED PART BY PART / LUMP SUM :

RECOMMENDED NUMBER OF DAYS :

SURVEY BY / SURVEYOR FIRM :

RE-SURVEY DISMANTLE PARTS / BEFORE PAINT / AFTER PAINT :

FINALISED AMOUNT :

LKK Auto Consultants hence notify  
the Repairer of the following:

- To resurvey before after spray painting
- To display damaged part(s) during resurvey
- Parts prices are subject to confirmation
- Third party survey is on a "Without Prejudice" basis
- No other modification(s) is allowed
- Supplementary items must be surveyed and  
be subject to final approval from Insurance Company

Acknowledged by Repairer

Signature:

Date:

> Back to OneMotoring

## Enquire PARF/COE Rebate for Registered Vehicle

<b>Vehicle Owner Particulars</b>	
Owner ID Type:	Company
Owner ID:	884E
<b>Vehicle Details</b>	
Vehicle No.:	SGZ5614B
Vehicle to be Exported:	No
Intended Deregistration Date:	23 Sep 2019
Vehicle Make:	TOYOTA
Vehicle Model:	RUSH 1.5X A
Primary Colour:	Green
Manufacturing Year:	2007
Engine No.:	3SZ1976885
Chassis No.:	J200E0018281
Maximum Power Output:	80.0 kW (107 bhp)
Open Market Value:	\$16,652.00
Original Registration Date:	06 Nov 2007
First Registration Date:	06 Nov 2007
Transfer Count:	1
Actual ARF Paid:	\$18,318.00
<b>Intended PARF Rebate Details</b>	
PARF Eligibility:	Forfeited
PARF Eligibility Expiry Date:	-
PARF Rebate Amount:	\$0.00
<b>Intended COE Rebate Details</b>	
COE Expiry Date:	05 Nov 2022
COE Category:	A - Car (1600cc & below)
COE Period(Years):	5
PQP Paid:	\$20,997.00
COE Rebate Amount:	\$13,096.00
<b>Total Rebate Amount:</b>	<b>\$13,096.00</b>
<b>Message</b>	
Please note that the 5-year COE for this vehicle cannot be further renewed. The vehicle must be de-registered upon COE expiry or when the vehicle reaches its statutory lifespan (if applicable), whichever is earlier.	

The information contained herein is correct as at 23 Sep 2019

OK



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Toyota Rush

Price Range

Depreciation

&gt; 10 year(s)

Vehicle Type

[Home](#) » [Used Cars](#) » [Direct Owners](#) » [Toyota Rush 1.5A \(COE till 04/2022\)](#)

## Toyota Rush 1.5A (COE till 04/2022)

[Overview](#)
[Financial](#)
[Insurance](#)
[Accessories](#)
[Similar](#)
[Research](#)
[Photos](#)
[Map](#)

**Price** \$18,000

**Depreciation** \$6,920 /yr

**Reg Date** 05-May-2007  
(2yrs 7mths 7days COE left)

**Mileage** 216,300 km (17.5k /yr)

**Manufactured** 2007

**Road Tax** \$818 /yr

**Transmission** Auto

**Dereg Value** \$13,074 as of today (change)

**OMV** \$16,536

**COE** \$25,115

**ARF** \$18,190

**Engine Cap** 1,495 cc

**Power** 80.0 kW (107 bhp)

**Curb Weight** 1,150 kg

**No. of Owners** 3

**Type of Vehicle** SUV

### Features

1.5L 4 Cylinder 16 Valve DOHC VVT-i Engine, Good Fuel Consumption, Dual SRS Airbag. View specs of the Toyota Rush (2006-2013)

### Accessories

Leather Seats, Rear Folding Seat, Fog Lights, Retractable Mirrors, Silver Color.

### Description

Call For Viewing Anytime.

### Category

COE Car, Direct Owner Sale

### Status

Available

### Resources

[Compare](#)

- Free



**100%  
PAPER  
SUPPO  
BOTH I  
& SELL**

[Shortlist](#)
[Com](#)
[Report Error](#)
[M](#)

### Seller Information

#### Contact Person(s)

**Contact No.**

**Enquiry**

**ESSENTIAL TRANSACTION**

» Indemnity form

» Receipt

» Ownership Transfer



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PAPERWORK**

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[Upload your](#)

[Read our 8 Step Guide for](#)

## Asher Sng (LKKAuto)

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**From:** Asher Sng (LKKAuto)  
**Sent:** Monday, 30 September 2019 5:54 PM  
**To:** zoomautowerks@gmail.com  
**Subject:** RE: Pre-Repair Inspection for SGZ 5614 B // Accident on 06/09/2019 @ 11:45HR at along Slip Road of PIE towards Paya Lebar involving SGZ 5614 B & XE 82 C [External Confidential]  
**Attachments:** ACCIDENT SCENE PHOTO.pdf, OI SKETCH PLAN.pdf

**'WITHOUT PREJUDICE'**  
**SAVE AS TO COSTS**

Hi Sir/Mdm,

We refer to the above matter.

We attached here with a copy of our insured's accident statement and scene photo for your easy reference.

Our principal has reiterated that the accident was caused due to the entire negligence of your client exit from the slip road with an give way line and collided into our insured vehicle.

We are of the opinion that liability is not in your client's favor.

Under such a circumstances, we regret to inform you that we have our principal instruction to deny liability and unable to look into your client's claim.

Thank You.

Best Regards,

**Asher Sng** | Case Handler

**LKK Auto Consultants Pte Ltd**

phone: 6841-6051 | email: [ashersng@lkkauto.com](mailto:ashersng@lkkauto.com) | fax: 6741-4108

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

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**From:** Mei Kwan (LKKAuto) <Meikwan@lkkauto.com>

**Sent:** Monday, 23 September 2019 7:11 PM

**To:** zoomautowerks@gmail.com

**Cc:** Asher Sng (LKKAuto) <AsherSng@lkkauto.com>; CS A Team <cs-a@lkkauto.com>; Admin A <admin-a@lkkauto.com>

**Subject:** RE: Pre-Repair Inspection for SGZ 5614 B // Accident on 06/09/2019 @ 11:45HR at along Slip Road of PIE towards Paya Lebar involving SGZ 5614 B & XE 82 C [External Confidential]

**'WITHOUT PREJUDICE'**  
**SAVE AS TO COSTS**

Dear Sir / Madam,

We refer to the above matter.

Please be informed that OI has reported. Please refer to the below OI's sketch plan and statement.

**SKETCH PLAN**



**DESCRIBE CIRCUMSTANCES OF THE ACCIDENT**

Please Refer to statement

**Circumstances of Accident**

I WAS TRAVELLING ALONG PAYA LEBAR RD ON THE EXTREME LEFT LANE, SUDDENLY VEH B WHO WAS EXITING FROM THE PIE SLIP RD INTO PAYA LEBAR RD AND DASHED OUT TO MAIN ROAD, AS THE RESULT, I CANNOT STOP IN TIME AND HIT ONTO VEH B RIGHT FRONT PORTION.

*Please provide us the following.*

- *evidence i.e. video and scene photo.*
- *PIR result (if any)*

Please note that for liability, claim negotiation and settlement, please contact **Asher at 6841 6051.**

Our respective case handler will look into the matter and revert to you in due course.

*To check availability of the case handler, you may contact the undersigned.*

Thank you.

Best Regards,

**Mei Kwan** | Admin

**LKK Auto Consultants Pte Ltd**

Phone: 6366 0055 | email: [MeiKwan@lkkauto.com](mailto:MeiKwan@lkkauto.com) | fax: 67414108

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

**From:** Zoom Autowerks [<mailto:zoomautowerks@gmail.com>]

**Sent:** Thursday, 19 September, 2019 4:07 PM

**To:** GERALD POH WEE BIN

**Cc:** MT\_Claim\_SG



**Subject:** Re: Pre-Repair Inspection for SGZ 5614 B // Accident on 06/09/2019 @ 11:45HR at along Slip Road of PIE towards Paya Lebar involving SGZ 5614 B & XE 82 C [External General]

Dear Gerald,

Kindly arrange Marcus Chua.

Warmest Regards,  
Elin Cai

Zoom Autowerks Pte Ltd  
130 Bedok Reservoir Road  
#08-1339 Singapore 470130  
☎9450 7920  
✉[zoomautowerks@gmail.com](mailto:zoomautowerks@gmail.com)

~~Please note our change in mailing/registered address with effect from 1st July 2018.~~

On Thu, Sep 19, 2019 at 4:00 PM GERALD POH WEE BIN <[geraldpoh@lonpac.com](mailto:geraldpoh@lonpac.com)> wrote:

Lonpac External - General

WITHOUT PREJUDICE

SAVE AS TO COSTS

Our Ref :19/19/19/VC05/022345

Dear Elin,

Please see list of Motor surveyors below:--

1	Sharan Bin Sharif
2	Jackson Quek
3	Paul Thanapal
4	Aw Po Huat (Andrew)
5	Nicholas Tey
6	Mohd Taufik
7	Bryan Ang

8	Marcus Chua
9	Steve Chen
10	Adrian Ling

Please let us hear from you within the next 2 working days

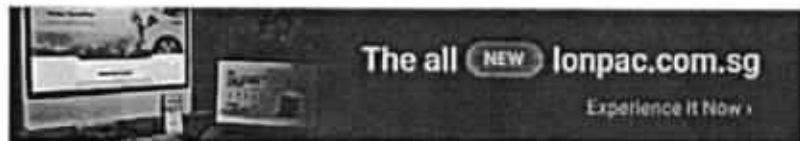
Best Regards

Gerald Poh

Senior Claims Executive | Lonpac Insurance Bhd

300 Beach Road, #17-04/07 The Concourse, Singapore 199555

Tel: (65) 6250 7388 Ext.255 | Fax: (65) 6296 2706



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**From:** Zoom Autowerks [mailto:[zoomautowerks@gmail.com](mailto:zoomautowerks@gmail.com)]

**Sent:** Thursday, 19 September, 2019 3:43 PM

**To:** GERALD POH WEE BIN

**Cc:** MT\_Claim\_SG

**Subject:** Re: Pre-Repair Inspection for SGZ 5614 B // Accident on 06/09/2019 @ 11:45HR at along Slip Road of PIE towards Paya Lebar involving SGZ 5614 B & XE 82 C [External General]

Dear Gerald,

Client would like to proceed with claim.

On Thu, Sep 19, 2019, 09:16 GERALD POH WEE BIN <[geraldpoh@lonpac.com](mailto:geraldpoh@lonpac.com)> wrote:

Lonpac External - General

WITHOUT PREJUDICE

Our Ref : 19/19/19/VC05/022345

Dear Elin,

Your client's vehicle should stopped behind the Give Way's line.

The photo provided to you shows that your client's vehicle went beyond the Give Way's line.

Please confirm withdrawal of your claim.

Best Regards

Gerald Poh

Senior Claims Executive | Lonpac Insurance Bhd

300 Beach Road, #17-04/07 The Concourse, Singapore 199555

Tel: (65) 6250 7388 Ext.255 | Fax: (65) 6296 2706

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**From:** Zoom Autowerks [mailto:[zoomautowerks@gmail.com](mailto:zoomautowerks@gmail.com)]

**Sent:** Wednesday, 18 September, 2019 6:44 PM

**To:** GERALD POH WEE BIN

**Cc:** MT\_Claim\_SG

**Subject:** Re: Pre-Repair Inspection for SGZ 5614 B // Accident on 06/09/2019 @ 11:45HR at along Slip Road of PIE towards Paya Lebar involving SGZ 5614 B & XE 82 C [External General]

Dear Gerald,

My client was stationary as it was heavy traffic.

On Wed, Sep 18, 2019, 17:44 GERALD POH WEE BIN <[geraldpoh@lonpac.com](mailto:geraldpoh@lonpac.com)> wrote:

Lonpac External - General

WITHOUT PREJUDICE

Our Ref : 19/19/19/VC05/022345

Dear Elin,

Please see attached photo.

We are of the view that liability is substantially against your client as he was coming out from the slip road and failed to stop at the Give Way line resulting in the collision.

Best Regards

Gerald Poh

Senior Claims Executive | Lonpac Insurance Bhd

300 Beach Road, #17-04/07 The Concourse, Singapore 199555

Tel: (65) 6250 7388 Ext.255 | Fax: (65) 6296 2706

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**From:** Zoom Autowerks [mailto:[zoomautowerks@gmail.com](mailto:zoomautowerks@gmail.com)]

**Sent:** Wednesday, 18 September, 2019 2:36 PM

**To:** MT\_Claim\_SG

**Subject:** Pre-Repair Inspection for SGZ 5614 B // Accident on 06/09/2019 @ 11:45HR at along Slip Road of PIE towards Paya Lebar involving SGZ 5614 B & XE 82 C

Dear Sir/Madam,

We are instructed by Concern Trading Pte Ltd to notify you of a road traffic accident on 06

/09/2019

at about 11:45HR at along Slip Road of PIE towards Paya Lebar involving our client's vehicle registration number SGZ 5614 B and vehicle registration number XE 82 C driven by your insured at the material time.

A copy of the Singapore Accident Statement/Traffic Police Report filed is enclosed. As a result of the accident, our client's vehicle has been damaged. Before our client proceed to repair the damaged vehicle, please let us know within 2 working days of your receipt of this notice whether you would like to conduct a pre-repair survey of the vehicle. If we do not receive any reply from you within the stipulated time, our client shall proceed to repair the vehicle without further reference to you.

Please contact me @ 9450 7920, should you require more information.

Kindly arrange survey at Blk 15 Kaki Bukit Road 4, Bartley Biz Centre, #01-53, Singapore 4178

08.

Warmest Regards,

Elin Cai

Zoom Autowerks Pte Ltd

130 Bedok Reservoir Road

#08-1339 Singapore 470130

☎9450 7920

✉[zoomautowerks@gmail.com](mailto:zoomautowerks@gmail.com)

- Please note our change in mailing/registered address with effect from 1st July 2018 -

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This email has been checked for viruses by AVG antivirus software.  
[www.avg.com](http://www.avg.com)

## Asher Sng (LKKAuto)

---

**From:** GERALD POH WEE BIN <geraldpoh@lonpac.com>  
**Sent:** Wednesday, 25 September 2019 4:17 PM  
**To:** Asher Sng (LKKAuto)  
**Cc:** MT\_Claim\_SG  
**Subject:** RE: [MANDATE REQUEST] Pre-Repair Inspection for SGZ 5614 B // Accident on 06/09/2019 @ 11:45HR at along Slip Road of PIE towards Paya Lebar involving SGZ 5614 B & XE 82 C [External Confidential]

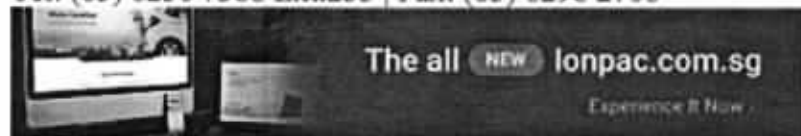
**Follow Up Flag:** Follow up  
**Flag Status:** Flagged

## Lonpac External - Confidential

Dear Asher,

We shall reject the third party claim at our end

Best Regards  
Gerald Poh  
Senior Claims Executive | Lonpac Insurance Bhd  
300 Beach Road, #17-04/07 The Concourse, Singapore 199555  
Tel: (65) 6250 7388 Ext.255 | Fax: (65) 6296 2706



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**From:** Asher Sng (LKKAuto) [mailto:AsherSng@lkkauto.com]  
**Sent:** Wednesday, 25 September, 2019 3:48 PM  
**To:** GERALD POH WEE BIN; Mei Kwan (LKKAuto)  
**Cc:** MT\_Claim\_SG  
**Subject:** [MANDATE REQUEST] RE: Pre-Repair Inspection for SGZ 5614 B // Accident on 06/09/2019 @ 11:45HR at along Slip Road of PIE towards Paya Lebar involving SGZ 5614 B & XE 82 C [External Confidential]

Dear Gerald,

We refer to our previous tele-conversation, third party claimant refuse to withdraw the claim

TP reported that he was stationary in the yellow box to enter into the main road, OID move off from stationary and collided into TP stationary vehicle.

OI reported that TP exit from the slip road and collided into OI vehicle.

Based on the accident report and accident scene photo clearly show that third party exit from the slip road with give way line collided into our insured that is traveling along the main road.

We are of the opinion that liability is not in third party favour.

In view of the above, we are intending to reject TP claim.

For your approval/ comments/ instruction.

Thank You.

Best Regards,

**Asher Sng** | Case Handler

LKK Auto Consultants Pte Ltd

phone: 6841-6051 | email: [ashersng@lkkauto.com](mailto:ashersng@lkkauto.com) | fax: 6741-4108

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

**From:** GERALD POH WEE BIN <geraldpoh@lonpac.com>

**Sent:** Friday, 20 September 2019 12:12 PM

**To:** Mei Kwan (LKKAuto) <Meikwan@lkkauto.com>

**Cc:** MT\_Claim\_SG <mt\_claim@lonpac.com>; Asher Sng (LKKAuto) <AsherSng@lkkauto.com>

**Subject:** RE: Pre-Repair Inspection for SGZ 5614 B // Accident on 06/09/2019 @ 11:45HR at along Slip Road of PIE towards Paya Lebar involving SGZ 5614 B & XE 82 C [External Confidential]

## **Lonpac External - Confidential**

Dear Mei Kwan,

Attached copy of insured 's report for your attention.

Aside to Asher – We have requested the third party claimant to withdraw their claim based on the scene photo but they still intend to proceed

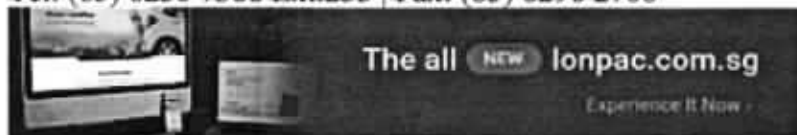
Best Regards

Gerald Poh

Senior Claims Executive | Lonpac Insurance Bhd

300 Beach Road, #17-04/07 The Concourse, Singapore 199555

Tel: (65) 6250 7388 Ext.255 | Fax: (65) 6296 2706



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**From:** Mei Kwan (LKKAuto) [<mailto:Meikwan@lkkauto.com>]

**Sent:** Friday, 20 September, 2019 11:51 AM

**To:** GERALD POH WEE BIN

**Cc:** MT\_Claim\_SG; Admin A; CS A Team

**Subject:** RE: Pre-Repair Inspection for SGZ 5614 B // Accident on 06/09/2019 @ 11:45HR at along Slip Road of PIE towards Paya Lebar involving SGZ 5614 B & XE 82 C [External Confidential]

**Your ref:** 19/19/19/VC05/022345

**LKK ref:** CC4/LPC19016589/ea3

**'WITHOUT PREJUDICE'**

**SAVE AS TO COSTS**

Dear Sir / Madam,

We refer to the above matter.

Kindly let us have a copy of your insured's GIA report for our necessary action.

Our case handler in-charge is Asher and she can be contacted at DID: 6841 6051.

To check availability of the case handler, you may contact the undersigned.

Thank you.

Best Regards,

**Mei Kwan** | Admin

LKK Auto Consultants Pte Ltd

Phone: 6366 0055 | email: [MeiKwan@lkkauto.com](mailto:MeiKwan@lkkauto.com) | fax: 67414108

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

**From:** Admin-D (LKKAuto) <[admin-d@lkkauto.com](mailto:admin-d@lkkauto.com)>

**Sent:** Friday, 20 September, 2019 10:12 AM

**To:** 'GERALD POH WEE BIN' <[geraldpoh@lonpac.com](mailto:geraldpoh@lonpac.com)>; assignments <[assignments@lkkauto.com](mailto:assignments@lkkauto.com)>

**Cc:** 'MT\_Claim\_SG' <[mt\\_claim@lonpac.com](mailto:mt_claim@lonpac.com)>; Admin A <[admin-a@lkkauto.com](mailto:admin-a@lkkauto.com)>

**Subject:** RE: Pre-Repair Inspection for SGZ 5614 B // Accident on 06/09/2019 @ 11:45HR at along Slip Road of PIE towards Paya Lebar involving SGZ 5614 B & XE 82 C [External Confidential]

Dear Sir/Mdm,

Thank you for the assignment.

Best Regards

G.NIVITHA

LKK Auto Consultants Pte Ltd

Phone: 6841-1972 | email: [assignments@lkkauto.com](mailto:assignments@lkkauto.com) | fax: 6256-4315  
Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

**From:** GERALD POH WEE BIN [<mailto:geraldpoh@lonpac.com>]  
**Sent:** Thursday, 19 September 2019 4:10 PM  
**To:** [assignments@lkkauto.com](mailto:assignments@lkkauto.com)  
**Cc:** MT\_Claim\_SG <[mt\\_claim@lonpac.com](mailto:mt_claim@lonpac.com)>  
**Subject:** FW: Pre-Repair Inspection for SGZ 5614 B // Accident on 06/09/2019 @ 11:45HR at along Slip Road of PIE towards Paya Lebar involving SGZ 5614 B & XE 82 C [External Confidential]

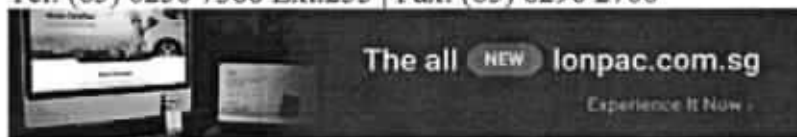
Lonpac External - Confidential

WITHOUT PREJUDICE

Dear Nivtha,

Please see request below and proceed to conduct the survey on without prejudice.

Best Regards  
Gerald Poh  
Senior Claims Executive | Lonpac Insurance Bhd  
300 Beach Road, #17-04/07 The Concourse, Singapore 199555  
Tel: (65) 6250 7388 Ext.255 | Fax: (65) 6296 2706



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**From:** Zoom Autowerks [<mailto:zoomautowerks@gmail.com>]  
**Sent:** Thursday, 19 September, 2019 4:07 PM  
**To:** GERALD POH WEE BIN  
**Cc:** MT\_Claim\_SG  
**Subject:** Re: Pre-Repair Inspection for SGZ 5614 B // Accident on 06/09/2019 @ 11:45HR at along Slip Road of PIE towards Paya Lebar involving SGZ 5614 B & XE 82 C [External General]

Dear Gerald,

Kindly arrange Marcus Chua.

Warmest Regards,  
Elin Cai

Zoom Autowerks Pte Ltd  
130 Bedok Reservoir Road  
#08-1339 Singapore 470130  
☎9450 7920  
✉[zoomautowerks@gmail.com](mailto:zoomautowerks@gmail.com)

- Please note our change in mailing/registered address with effect from 1st July 2018 -

On Thu, Sep 19, 2019 at 4:00 PM GERALD POH WEE BIN <[geraldpoh@lonpac.com](mailto:geraldpoh@lonpac.com)> wrote:

Lonpac External - General

WITHOUT PREJUDICE

SAVE AS TO COSTS

Our Ref :19/19/19/VC05/022345

Dear Elin,

Please see list of Motor surveyors below:--

1	Sharan Bin Sharif
2	Jackson Quek
3	Paul Thanapal
4	Aw Po Huat (Andrew)
5	Nicholas Tey
6	Mohd Taufik
7	Bryan Ang
8	Marcus Chua
9	Steve Chen
10	Adrian Ling

Please let us hear from you within the next 2 working days

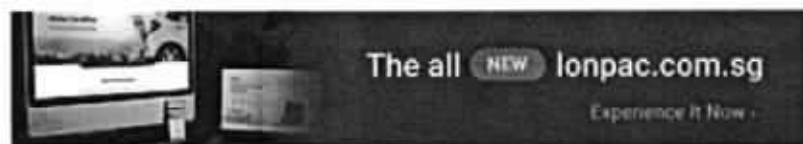
Best Regards

Gerald Poh

Senior Claims Executive | Lonpac Insurance Bhd

300 Beach Road, #17-04/07 The Concourse, Singapore 199555

Tel: (65) 6250 7388 Ext.255 | Fax: (65) 6296 2706



Lonpac External - General data is for internal / external use.

**From:** Zoom Autowerks [mailto:[zoomautowerks@gmail.com](mailto:zoomautowerks@gmail.com)]

**Sent:** Thursday, 19 September, 2019 3:43 PM

**To:** GERALD POH WEE BIN

**Cc:** MT\_Claim\_SG

**Subject:** Re: Pre-Repair Inspection for SGZ 5614 B // Accident on 06/09/2019 @ 11:45HR at along Slip Road of PIE towards Paya Lebar involving SGZ 5614 B & XE 82 C [External General]

Dear Gerald,

Client would like to proceed with claim.

On Thu, Sep 19, 2019, 09:16 GERALD POH WEE BIN <[geraldpoh@lonpac.com](mailto:geraldpoh@lonpac.com)> wrote:

Lonpac External - General

WITHOUT PREJUDICE

Our Ref : 19/19/19/VC05/022345

Dear Elin,

Your client's vehicle should stopped behind the Give Way's line.

The photo provided to you shows that your client's vehicle went beyond the Give Way's line.

Please confirm withdrawal of your claim.

Best Regards

Gerald Poh

Senior Claims Executive | Lonpac Insurance Bhd

300 Beach Road, #17-04/07 The Concourse, Singapore 199555

Tel: (65) 6250 7388 Ext.255 | Fax: (65) 6296 2706

Lonpac External - General data is for internal / external use.

**From:** Zoom Autowerks [mailto:[zoomautowerks@gmail.com](mailto:zoomautowerks@gmail.com)]

**Sent:** Wednesday, 18 September, 2019 6:44 PM

**To:** GERALD POH WEE BIN

**Cc:** MT\_Claim\_SG

**Subject:** Re: Pre-Repair Inspection for SGZ 5614 B // Accident on 06/09/2019 @ 11:45HR at along Slip Road of PIE towards Paya Lebar involving SGZ 5614 B & XE 82 C [External General]

Dear Gerald,

My client was stationary as it was heavy traffic.

On Wed, Sep 18, 2019, 17:44 GERALD POH WEE BIN <[geraldpoh@lonpac.com](mailto:geraldpoh@lonpac.com)> wrote:

Lonpac External - General

WITHOUT PREJUDICE

Our Ref : 19/19/19/VC05/022345

Dear Elin,

Please see attached photo.

We are of the view that liability is substantially against your client as he was coming out from the slip road and failed to stop at the Give Way line resulting in the collision.

Best Regards

Gerald Poh

Senior Claims Executive | Lonpac Insurance Bhd

300 Beach Road, #17-04/07 The Concourse, Singapore 199555

Tel: (65) 6250 7388 Ext.255 | Fax: (65) 6296 2706

Lonpac External - General data is for internal / external use.

**From:** Zoom Autowerks [mailto:[zoomautowerks@gmail.com](mailto:zoomautowerks@gmail.com)]

**Sent:** Wednesday, 18 September, 2019 2:36 PM

**To:** MT\_Claim\_SG

**Subject:** Pre-Repair Inspection for SGZ 5614 B // Accident on 06/09/2019 @ 11:45HR at along Slip Road of PIE towards Paya Lebar involving SGZ 5614 B & XE 82 C

Dear Sir/Madam,

We are instructed by Concern Trading Pte Ltd to notify you of a road traffic accident on 06

/09/2019

at about 11:45HR at along Slip Road of PIE towards Paya Lebar involving our client's vehicle registration number SGZ 5614 B and vehicle registration number XE 82 C driven by your insured at the material time.

A copy of the Singapore Accident Statement/Traffic Police Report filed is enclosed. As a result of the accident, our client's vehicle has been damaged. Before our client proceed to repair the damaged vehicle, please let us know within 2 working days of your receipt of this notice whether you would like to conduct a pre-repair survey of the vehicle. If we do not receive any reply from you within the stipulated time, our client shall proceed to repair the vehicle without further reference to you.

Please contact me @ 9450 7920, should you require more information.

Kindly arrange survey at Blk 15 Kaki Bukit Road 4, Bartley Biz Centre, #01-53, Singapore 4178

08.

Warmest Regards,

Elin Cai

Zoom Autowerks Pte Ltd

130 Bedok Reservoir Road

#08-1339 Singapore 470130

09450 7920

[zoomautowerks@gmail.com](mailto:zoomautowerks@gmail.com)

- Please note our change in mailing/registered address with effect from 1st July 2018 -

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This email has been checked for viruses by AVG antivirus software.  
[www.avg.com](http://www.avg.com)





# LKK Auto Consultants Pte Ltd

51 Ubi Ave 1 #01-25 Paya Ubi Industrial Park, Singapore 408933

TEL: 6256 3561 FAX: 6256 4315

Reg. No: 199607198R GST Reg. No. 19-9607198-R

Affiliated to Federation Internationale Des Experts En Automobile

LONPAC INSURANCE BHD

Ref : CC4/LPC19016589/Uea3q2

300 BEACH ROAD  
#17-04/07 THE CONCOURSESINGAPORE 199555

Date : 15-10-2019



Code : LPC2

## 1. Policy Particulars :- THIRD PARTY CLAIM

Insured Veh.	XE 82C	Veh. Inspected	SGZ 5614B
Policy No.	Z19VC05002256	Coverage (\$)	0.00
Claim No.	19/19/19/VC05/022345	Excess (\$)	0.00
Assign From	GERALD	Assign Date	19/09/2019

## 2. Vehicle Particulars & Condition

Make & Model	TOYOTA RUSH (A)	c.c	1498
Engine No.	HIDDEN	Year of Reg.	2007
Chassis No.	J200E0018281	Colour	GREEN
Odometer	191098	Steering	IN ORDER
Brakes	IN ORDER	Modification	SPORTS RIM
General	GOOD		

## 3. Conditions of Tyres

	Size	Make	Balance
R/H Front Tyre	215/65 R16	GOODYEAR	6 mm
L/H Front Tyre	215/65 R16	GOODYEAR	6 mm
R/H Rear Tyre	215/65 R16	GOODYEAR	6 mm
L/H Rear Tyre	215/65 R16	GOODYEAR	6 mm

## 4. Description of Damages

THE VEHICLE SUSTAINED DAMAGES AT THE O/S FRONT PORTION.  
DAMAGES SEE DETAILS.

## 5. General Information

Accident Date	06/09/2019	Inspection Date	20/09/2019
Survey held at	ZOOM AUTOWERKS PTE LTD 832 SIMS AVENUE #12-884 EUNOSVILLE SINGAPORE 400832		

## 5a. Remarks

A)THE INSPECTION WAS CONDUCTED ON A"WITHOUT PREJUDICE" BASIS.  
B)IN ACCORDANCE TO YOUR INSTRUCTIONS, WE HAVE NOT AUTHORISED REPAIRS.

## 5b. Estimate Days of Repair

ESTIMATED NORMAL PERIOD FOR REPAIR:	4 Working Days
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# LKK Auto Consultants Pte Ltd

51 Ubi Ave 1 #01-25 Paya Ubi Industrial Park, Singapore 408933

TEL: 6256 3561 FAX: 6256 4315

Reg. No: 199607198R GST Reg. No. 19-9607198-R

Page No.1 of 2

## ADJUSTMENT ON REPAIR COST FOR VEHICLE NO. SGZ 5614B

Qty	Description of Parts	Condition	Estimate By Workshop (\$)	Our Adjusted (\$)
<b>REPLACEMENT OF PARTS</b>				
1	FRONT BUMPER	NOT NECESSARY	1,125.60	-
1	FRONT BUMPER RH SIDE BRACKET	NOT NECESSARY	65.00	-
1	FRONT BUMPER RH RETAINER	NOT NECESSARY	48.00	-
10	FRONT BUMPER CLIPS @\$6.00	NOT NECESSARY	60.00	-
1	FRONT RH HEADLAMP	NOT NECESSARY	525.60	-
1	FRONT RH DOOR	DENTED / BENT	965.50	965.50
1	FRONT RH DOOR OUTER HANDLE GARNISH	NOT NECESSARY	115.80	-
1	FRONT RH DOOR HINGE TOP	BENT	68.30	68.30
1	FRONT RH DOOR HINGE BOTTOM	BENT	54.20	54.20
1	FRONT RH DOOR RUBBER	NOT NECESSARY	356.00	-
1	FRONT RH DOOR INNER TRIMBOARD	NOT NECESSARY	368.40	-
1	FRONT RH DOOR INNER LOCK	NOT NECESSARY	285.60	-
1	FRONT RH DOOR POWER DOOR LINKAGE	NOT NECESSARY	275.60	-
1	FRONT RH DOOR POWER WINDOW MOTOR	NOT NECESSARY	195.80	-
1	FRONT RH DOOR A-PILLAR	TO REPAIR SEE LABOUR	768.20	-
1	FRONT RH FENDER	DISTORTED	396.80	396.80
1	FRONT RH FENDER INNER SHIELD	TORN	175.70	175.70
10	FRONT RH FENDER INNER SHIELD CLIPS @\$6.00	NECESSARY	60.00	60.00
1	FRONT RH ALLOY RIM	TO REPAIR SEE LABOUR	786.20	-
1	FRONT RH SUSPENSION	NOT NECESSARY	395.00	-
1	FRONT RH LOWER ARM	NOT NECESSARY	326.80	-
1	FRONT RH KNUCKLE ARM	NOT NECESSARY	452.90	-
1	FRONT RH HUB BEARING	NOT NECESSARY	275.90	-
	LESS 25% DISCOUNT		-2,036.73	-430.13
			6,110.17	1,290.37
<b>SPECIAL NETT ITEMS</b>				
1	SET ROCKER GARNISH (SN)	NOT NECESSARY	580.00	-
1	FRONT RH TYRE (SN)	NOT NECESSARY	450.00	-
			1,030.00	-

Report Ref No. CC4/LPC19016589/Uea3q2

**LKK Auto Consultants Pte Ltd**

51 Ubi Ave 1 #01-25 Paya Ubi Industrial Park, Singapore 408933

TEL: 6256 3561 FAX: 6256 4315

Reg. No: 199607198R GST Reg. No. 19-9607198-R

Page No.:2 of 2

Qty	Description of Parts	Condition	Estimate By Workshop (\$)	Our Adjusted (\$)
	<b>LABOUR</b>			
	TO REMOVE & RENEW FRONT RH AFFECTED ACCIDENT AREAS.INCLUSIVE OF THE REPAIR OF FRONT RH DOOR A-PILLAR AND FRONT RH ALLOY RIM .		1,200.00	550.00
	TO PUTTY,SPRAY PAINT ON AFFECTED ACCIDENT AREAS.		1,400.00	900.00
	TO CHECK & RE-CONNECT ALL ELECTRICAL WIRING.		50.00	20.00
	TO CONDUCT WHEEL ALIGNMENT.		200.00	60.00
	TO REMOVE & REPLACE FRONT RH UNDERCARRIAGE.	NOT NECESSARY	350.00	-
	TO RE-PROGRAMME & RESET DIAGNOSTIC.	NOT NECESSARY	250.00	-
	TO RUST PROOF AFFECTED AREAS.		100.00	60.00
			3,550.00	1,590.00
<b>GRAND TOTAL</b>			<b>10,690.17</b>	<b>2,880.37</b>
<b>RECOMMENDED COST OF LUMP SUM REPAIRS (TO ITS PRE-ACCIDENT CONDITION)</b>				<b>2,300.00</b>

Report Ref No. CC4/LPC19016589/Uea3q2

**CHUA KANG SENG**

Licensed Appraiser

**DISCLAIMER OF LIABILITY TO THIRD PARTIES:-** This Report is made solely for the use and benefit of the Client named on the front page of this Report.

No liability of responsibility whatsoever, in contract or tort, is accepted to any third party who may rely on the Report wholly or in part. Any third party acting or relying on this Report, in whole or in part, does so at his or her own risk.