

## Mei Kwan (LKKAUTO)

---

**From:** GERALD POH WEE BIN <geraldpoh@lonpac.com>  
**Sent:** Friday, 20 September, 2019 12:12 PM  
**To:** Mei Kwan (LKKAUTO)  
**Cc:** MT\_Claim\_SG; Asher Sng (LKKAUTO)  
**Subject:** RE: Pre-Repair Inspection for SGZ 5614 B // Accident on 06/09/2019 @ 11:45HR at along Slip Road of PIE towards Paya Lebar involving SGZ 5614 B & XE 82 C [External Confidential]  
**Attachments:** 20092019120536.pdf

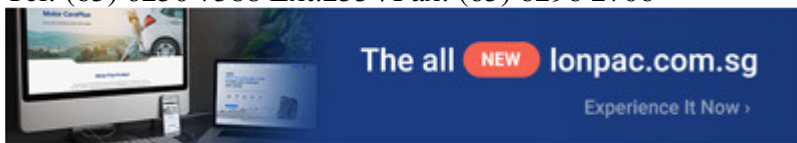
### Lonpac External - Confidential

Dear Mei Kwan,

Attached copy of insured 's report for your attention.

Aside to Asher – We have requested the third party claimant to withdraw their claim based on the scene photo but they still intend to proceed

Best Regards  
Gerald Poh  
Senior Claims Executive | Lonpac Insurance Bhd  
300 Beach Road, #17-04/07 The Concourse, Singapore 199555  
Tel: (65) 6250 7388 Ext.255 | Fax: (65) 6296 2706



Lonpac External - Confidential data is for use by authorised external parties only.

---

**From:** Mei Kwan (LKKAUTO) [mailto:Meikwan@lkkauto.com]  
**Sent:** Friday, 20 September, 2019 11:51 AM  
**To:** GERALD POH WEE BIN  
**Cc:** MT\_Claim\_SG; Admin A; CS A Team  
**Subject:** RE: Pre-Repair Inspection for SGZ 5614 B // Accident on 06/09/2019 @ 11:45HR at along Slip Road of PIE towards Paya Lebar involving SGZ 5614 B & XE 82 C [External Confidential]

**Your ref: 19/19/19/VC05/022345**  
**LKK ref: CC4/LPC19016589/ea3**

**'WITHOUT PREJUDICE'**  
**SAVE AS TO COSTS**

Dear Sir / Madam,

We refer to the above matter.

Kindly let us have a copy of your insured's GIA report for our necessary action.

Our case handler in-charge is Asher and she can be contacted at DID: 6841 6051.

To check availability of the case handler, you may contact the undersigned.

Thank you.

Best Regards,

**Mei Kwan** | Admin

LKK Auto Consultants Pte Ltd

Phone: 6366 0055 | email: [MeiKwan@lkkauto.com](mailto:MeiKwan@lkkauto.com) | fax: 67414108

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

---

**From:** Admin-D (LKKAuto) <admin-d@lkkauto.com>

**Sent:** Friday, 20 September, 2019 10:12 AM

**To:** 'GERALD POH WEE BIN' <geraldpoh@lonpac.com>; assignments <assignments@lkkauto.com>

**Cc:** 'MT\_Claim\_SG' <mt\_claim@lonpac.com>; Admin A <admin-a@lkkauto.com>

**Subject:** RE: Pre-Repair Inspection for SGZ 5614 B // Accident on 06/09/2019 @ 11:45HR at along Slip Road of PIE towards Paya Lebar involving SGZ 5614 B & XE 82 C [External Confidential]

Dear Sir/Mdm,

Thank you for the assignment.

Best Regards

G.NIVITHA

LKK Auto Consultants Pte Ltd

Phone: 6841-1972 | email: [assignments@lkkauto.com](mailto:assignments@lkkauto.com) | fax: 6256-4315

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

---

**From:** GERALD POH WEE BIN [<mailto:geraldpoh@lonpac.com>]

**Sent:** Thursday, 19 September 2019 4:10 PM

**To:** [assignments@lkkauto.com](mailto:assignments@lkkauto.com)

**Cc:** MT\_Claim\_SG <[mt\\_claim@lonpac.com](mailto:mt_claim@lonpac.com)>

**Subject:** FW: Pre-Repair Inspection for SGZ 5614 B // Accident on 06/09/2019 @ 11:45HR at along Slip Road of PIE towards Paya Lebar involving SGZ 5614 B & XE 82 C [External Confidential]

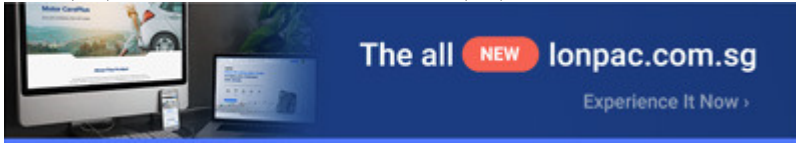
Lonpac External - Confidential

WITHOUT PREJUDICE

Dear Nivtha,

Please see request below and proceed to conduct the survey on without prejudice.

Best Regards  
Gerald Poh  
Senior Claims Executive | Lonpac Insurance Bhd  
300 Beach Road, #17-04/07 The Concourse, Singapore 199555  
Tel: (65) 6250 7388 Ext.255 | Fax: (65) 6296 2706



Lonpac External - Confidential data is for use by authorised external parties only.

---

**From:** Zoom Autowerks [<mailto:zoomautowerks@gmail.com>]  
**Sent:** Thursday, 19 September, 2019 4:07 PM  
**To:** GERALD POH WEE BIN  
**Cc:** MT\_Claim\_SG  
**Subject:** Re: Pre-Repair Inspection for SGZ 5614 B // Accident on 06/09/2019 @ 11:45HR at along Slip Road of PIE towards Paya Lebar involving SGZ 5614 B & XE 82 C [External General]

Dear Gerald,

Kindly arrange Marcus Chua.

Warmest Regards,  
Elin Cai

Zoom Autowerks Pte Ltd  
130 Bedok Reservoir Road  
#08-1339 Singapore 470130  
☎9450 7920  
📧[zoomautowerks@gmail.com](mailto:zoomautowerks@gmail.com)

- Please note our change in mailing/registered address with effect from 1st July 2018 -

On Thu, Sep 19, 2019 at 4:00 PM GERALD POH WEE BIN <[geraldpoh@lonpac.com](mailto:geraldpoh@lonpac.com)> wrote:

Lonpac External - General

WITHOUT PREJUDICE

SAVE AS TO COSTS

Our Ref :19/19/19/VC05/022345

Dear Elin,

Please see list of Motor surveyors below:--

1	Sharan Bin Sharif
2	Jackson Quek
3	Paul Thanapal
4	Aw Po Huat (Andrew)
5	Nicholas Tey
6	Mohd Taufik
7	Bryan Ang
8	Marcus Chua
9	Steve Chen
10	Adrian Ling

Please let us hear from you within the next 2 working days

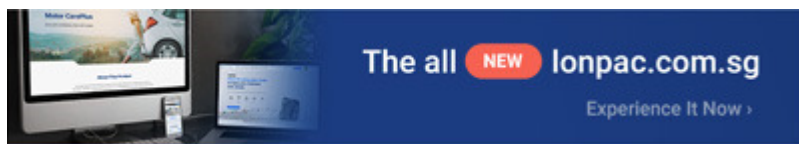
Best Regards

Gerald Poh

Senior Claims Executive | Lonpac Insurance Bhd

300 Beach Road, #17-04/07 The Concourse, Singapore 199555

Tel: (65) 6250 7388 Ext.255 | Fax: (65) 6296 2706



Lonpac External - General data is for internal / external use.

---

**From:** Zoom Autowerks [mailto:[zoomautowerks@gmail.com](mailto:zoomautowerks@gmail.com)]

**Sent:** Thursday, 19 September, 2019 3:43 PM

**To:** GERALD POH WEE BIN

**Cc:** MT\_Claim\_SG

**Subject:** Re: Pre-Repair Inspection for SGZ 5614 B // Accident on 06/09/2019 @ 11:45HR at along Slip Road of PIE towards Paya Lebar involving SGZ 5614 B & XE 82 C [External General]

Dear Gerald,

Client would like to proceed with claim.

On Thu, Sep 19, 2019, 09:16 GERALD POH WEE BIN <[geraldpoh@lonpac.com](mailto:geraldpoh@lonpac.com)> wrote:

Lonpac External - General

WITHOUT PREJUDICE

Our Ref : 19/19/19/VC05/022345

Dear Elin,

Your client's vehicle should stopped behind the Give Way's line.

The photo provided to you shows that your client's vehicle went beyond the Give Way's line.

Please confirm withdrawal of your claim.

Best Regards

Gerald Poh

Senior Claims Executive | Lonpac Insurance Bhd

300 Beach Road, #17-04/07 The Concourse, Singapore 199555

Tel: (65) 6250 7388 Ext.255 | Fax: (65) 6296 2706

Lonpac External - General data is for internal / external use.

---

**From:** Zoom Autowerks [mailto:[zoomautowerks@gmail.com](mailto:zoomautowerks@gmail.com)]

**Sent:** Wednesday, 18 September, 2019 6:44 PM

**To:** GERALD POH WEE BIN

**Cc:** MT\_Claim\_SG

**Subject:** Re: Pre-Repair Inspection for SGZ 5614 B // Accident on 06/09/2019 @ 11:45HR at along Slip Road of PIE towards Paya Lebar involving SGZ 5614 B & XE 82 C [External General]

Dear Gerald,

My client was stationary as it was heavy traffic.

On Wed, Sep 18, 2019, 17:44 GERALD POH WEE BIN <[geraldpoh@lonpac.com](mailto:geraldpoh@lonpac.com)> wrote:

Lonpac External - General

WITHOUT PREJUDICE

Our Ref : 19/19/19/VC05/022345

Dear Elin,

Please see attached photo.

We are of the view that liability is substantially against your client as he was coming out from the slip road and failed to stop at the Give Way line resulting in the collision.

Best Regards

Gerald Poh

Senior Claims Executive | Lonpac Insurance Bhd

300 Beach Road, #17-04/07 The Concourse, Singapore 199555

Tel: (65) 6250 7388 Ext.255 | Fax: (65) 6296 2706

Lonpac External - General data is for internal / external use.

---

**From:** Zoom Autowerks [mailto:[zoomautowerks@gmail.com](mailto:zoomautowerks@gmail.com)]

**Sent:** Wednesday, 18 September, 2019 2:36 PM

**To:** MT\_Claim\_SG

**Subject:** Pre-Repair Inspection for SGZ 5614 B // Accident on 06/09/2019 @ 11:45HR at along Slip Road of PIE towards Paya Lebar involving SGZ 5614 B & XE 82 C

Dear Sir/Madam,

We are instructed by Concern Trading Pte Ltd to notify you of a road traffic accident on 06

/09/2019

at about 11:45HR at along Slip Road of PIE towards Paya Lebar involving our client's vehicle registration number SGZ 5614 B and vehicle registration number XE 82 C driven by your insured at the material time.

A copy of the Singapore Accident Statement/Traffic Police Report filed is enclosed. As a result of the accident, our client's vehicle has been damaged. Before our client proceed to repair the damaged vehicle, please let us know within 2 working days of your receipt of this notice whether you would like to conduct a pre-repair survey of the vehicle. If we do not receive any reply from you within the stipulated time, our client shall proceed to repair the vehicle without further reference to you.

Please contact me @ 9450 7920, should you require more information.

Kindly arrange survey at Blk 15 Kaki Bukit Road 4, Bartley Biz Centre, #01-53, Singapore 4178

08.

Warmest Regards,

Elin Cai

Zoom Autowerks Pte Ltd

130 Bedok Reservoir Road

#08-1339 Singapore 470130

☎9450 7920

✉[zoomautowerks@gmail.com](mailto:zoomautowerks@gmail.com)

- Please note our change in mailing/registered address with effect from 1st July 2018 -

---

This email has been checked for viruses by AVG antivirus software.  
[www.avg.com](http://www.avg.com)