

12/01/04

ASS. REC. BY:

REF: CS/EG I 19016587/Asd30r

Special Instruction:

Surveyor: Adnan

## ASSIGNMENT (Office)

From (Person):

minim

Pauline Soh

of

EG I

Date/Time: 19/9/2009 10:22am

Estimated Cost:

Bill to:

OD/TP/WS/TP RES / OD RES / EVA / INV / MV / CS

To Inspect Vehicle No:

SJU 3315T

Insured:

YM 9655L

at Workshop m/s

New Hock Teck

Tel:

67479241

of

1 Kaki Bukit Ave 6 # 01-43

Policy No:

Claim No:

CDMCG19001720

Sum Insured:

Excess:

Make of Veh:

(Client's Record)

D.O.A. 16/09/2009

CA / REV / REP. / REV 24 HRS

H.O.D. Endorsement:

Date/Time: 11:10am @ 19/9/09

Person Contacted:

Surya

Vehicle IN/OUT

| Date/Time | Action/Instruction  |
|-----------|---|
|           | Estimate ✓  |
|           | SJU 3315T - X   |
|           | YM 9655L - CA/EG I 19013369 / T/hb3                         |
|           | DOA: 26/07/2009   |
| 23/09/09  | @ 14:13 pm revert pending estimate from repairer via minim. |

# ASSIGNMENT

28/11/09.

ST43315T.

2009 Nov

Estimated Cost:

OD / TP / WS / TP RES / OD RES / EVA / INV / MV

To inspect Vehicle No:

at Workshop m/s

of

Insured

Policy No.

Claims No.

Sum Insured:

Excess:

(Client's Record)

Make of Veh:

(Policy Condition)

Remark: The veh had commenced its repair at the time of inspection.

|     |     |
|-----|-----|
|     |     |
| N/S | O/S |
|     |     |

Bal. or Market Value:

IDAC Accident Report: Consistent? Yes or No

GIA / PR Seen: Consistent? Yes or No

Est. Repairs: days Res: Yes or No

Lum Sum: % 3 Val: Yes or No

CA / REV / REP. / 24 HRS

Vehicle: IN / OUT

Date: Person Contacted:

Veh No:

Type: ☒ Car / M.Cycle / Bus / Van / Lorry / Taxi / Prime Mover /

Truck / Trailer or

Make:

Hyundai Avante

cc 1591

Colour:

Grey.

A/C: Insured / Std / NI / NA

Sp. Reading

186329.

T/Radio: Insured / Std / NI / NA

Eng/No:

C/No:

KMHPU418MA4931988

Gen Cond: ☒ Good / Fair / Poor / Burnt

Steering: ☒ In order / Jammed / Leaked / Burnt or

Brake: ☒ In order / Jammed / Leaked / Burnt or

Modi: ☒ Nil / S/Rim / STD A/Rim or

Tyre Size

F:

195/60R15

R:

195/60R15.

BS / DUN / EXNOVA / GY / FS / LIZA / ☒ MIC / OHTSU / PIR / SUMI /

TOYO / YOKO or

Front

Rear

R/Bal. 06 mm

R/Bal. 06 mm

L/Bal. 96 mm

L/Bal. 06 mm

D.O.A.

D.O.I.

19/08/19.

Survey held at

NHT.

Des. of Damages: Frt / ☒ Rear / O/S / N/S / U/C / Rooftop or

The U/C / Chassis frame / Body Structure affected due to collision.

Date / Time Action / Instruction

TP Ego.

MV: 9.5K

PV: 6.3K

Nett: 3.2K

RECEIVED 12 NOV 2019

12/11/19 Confirmed 45 \$2,800/- @ 5 days with Adrian.  
( \$ 6,224.70 Red - 69% )

Date/Time, File Pass to:

12/11/19

by Tyazp

Date/Time, File Return to:

by

Export Format:

Printed at:

\$2,800/- L/S

Days Of Repair: 5

Resurvey No. of Trip: 1

And Fee: ☐ Site Insp. (\$

☐ Interview (\$

☐ Test (\$

☐ Transport (\$

Survey Fee

Transportation

Food & Drink

Other

Total

250

11

261

## Nivitha (LKK Auto)

**From:** ERGO Insurance Pte. Ltd. (Claims Department) <claims@ergo.com.sg>  
**Sent:** Thursday, 19 September 2019 10:22 AM  
**To:** Admin nht; Admin-D (LKKAuto (admin-d@lkkauto.com)); Admin A (admin-a@lkkauto.com); Mei Kwan (LKKAuto (Meikwan@lkkauto.com))  
**Cc:** Ivy Yong; Phoebe Xie  
**Subject:** RE: FW: Claims ref no. (P) CDMCG19001720 SJU3315T CLAIMING AGAINST YM9655L DOA:16.09.19

Hi LKK,

Please conduct this survey request.  
**(Note: Survey vehicle only)**

Kindly contact us if you are not able to make it.

\*\*\* **NOTE:** Please assist to quote our claims ref no. as the subject matter, when forwarding the Preliminary Reports / Survey Reports.

Thank you.

Date Classification : Confidential

Warmest Regards,  
Pauline Soh  
ERGO Insurance Pte. Ltd.

5 Temasek Boulevard, #04-05 Suntec Tower  
Singapore 038985  
DID +65 6829 9194  
[pauline\\_soh@ergo.com.sg](mailto:pauline_soh@ergo.com.sg)

[www.ergo.com.sg](http://www.ergo.com.sg)

# ERGO

ERGO is one of the major insurance groups in Europe and Asia. ERGO is part of Munich Re Group. ERGO is represented in more than 30 countries and concentrates on Europe and Asia. ERGO is part of Munich Re Group. ERGO is represented in more than 30 countries and concentrates on Europe and Asia. ERGO is part of Munich Re Group. ERGO is represented in more than 30 countries and concentrates on Europe and Asia.



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**From:** Admin nht [mailto:admin@nhtmotor.com]  
**Sent:** Wednesday, September 18, 2019 10:54 AM  
**To:** ERGO Insurance Pte. Ltd. (Claims Department)  
**Cc:** Ivy Yong; Phoebe Xie  
**Subject:** Re: FW: Claims ref no. (P) CDMCG19001720 SJU3315T CLAIMING AGAINST YM9655L DOA:16.09.19

Without Prejudice

Hi Pauline

Please arrange for LKK Auto Consultants Pte Ltd.thanks.

\*\*\*Please take note this claim is under "New Hock Teck Motor Pte Ltd" \*\*\*

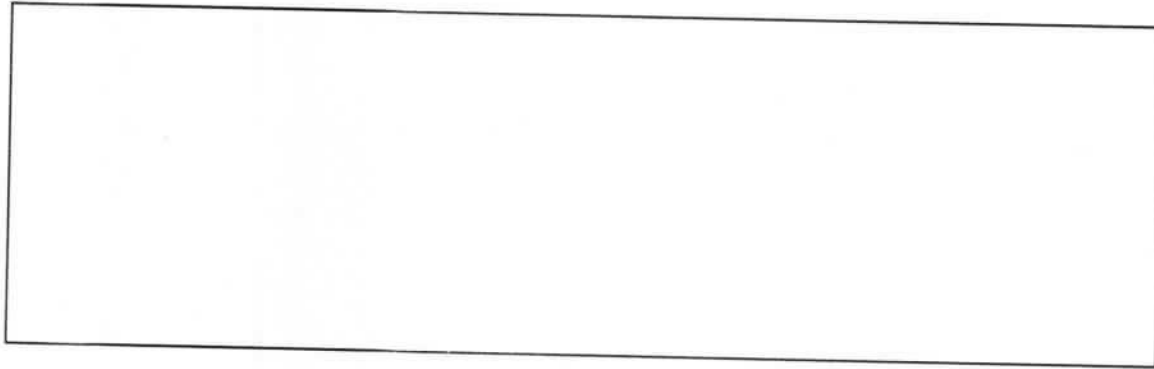
Best Regards,

*Sukyi Chong*

New Hock Teck Motor Pte Ltd

1 Kaki Bukit Ave 6 Blk C #01-43 Autobay @ Kaki Bukit S(417883)

Tel : 6747 9241 Fax : 6741 7276



On Wed, Sep 18, 2019 at 10:30 AM ERGO Insurance Pte. Ltd. (Claims Department)  
<[claims@ergo.com.sg](mailto:claims@ergo.com.sg)> wrote:

Dear Sukyi,

Please refer to our list of surveyors

|    |      |  |
|----|------|--|
| 1  | AIS  | Automobile Inspection Services Pte Ltd |
| 2  | FTA  | FormTeam Consultancy Pte Ltd           |
| 3  | IAS  | Infiniti Appraisal Service             |
| 4  | JPK  | JP Knights Pte Ltd                     |
| 5  | LBS  | L.B.S Auto Consultants Pte Ltd         |
| 6  | LKK  | LKK Auto Consultants Pte Ltd           |
| 7  | PS   | Priority Services                      |
| 8  | VAC  | Vicom Ltd                              |
| 9  | AJAX | AJAX Inspection Services Pte Ltd       |
| 10 | QRM  | Quantum Risk Management (S) Pte Ltd    |
| 11 | AA   | Appraisal Associate                    |

Date Classification : Confidential 03

Warmest Regards,

Pauline Soh

ERGO Insurance Pte. Ltd.

5 Temasek Boulevard, #04-05 Suntec Tower 5

Singapore 038985

DID: +65 6829 9194

[pauline.soh@ergo.com.sg](mailto:pauline.soh@ergo.com.sg)

[www.ergo.com.sg](http://www.ergo.com.sg)

# ERGO

ERGO is one of the major insurance groups in Germany and Europe. Worldwide, ERGO is represented in more than 30 countries and concentrates on Europe and Asia. ERGO is part of Allianz AG Group, one of the world's leading risk carriers.



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**From:** Admin nht [<mailto:admin@nhtmotor.com>]  
**Sent:** Wednesday, September 18, 2019 9:31 AM  
**To:** ERGO Insurance Pte. Ltd. (Claims Department)  
**Cc:** Chloe  
**Subject:** SJU3315T CLAIMING AGAINST YM9655L DOA:16.09.19

Without Prejudice

Hi Motor Claim Dept

Please send us your surveyor list, thanks.

\*\*\*Please take note this claim is under "New Hock Teck Motor Pte Ltd" \*\*\*

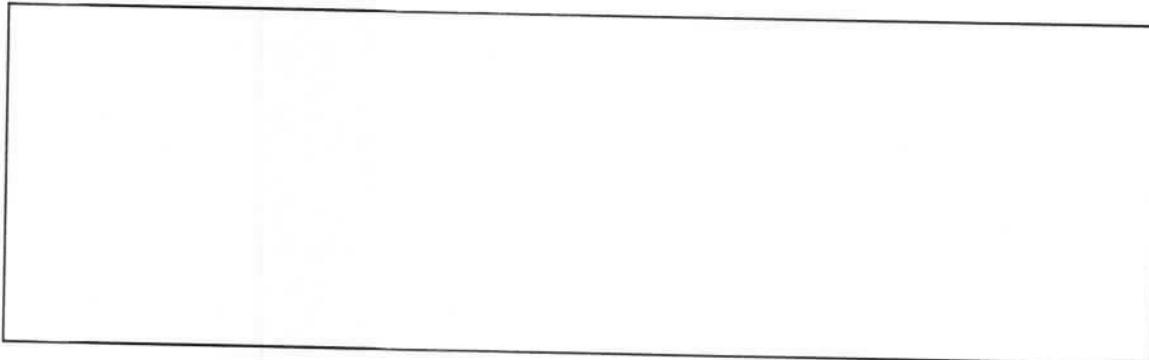
Best Regards,

*Sukyi Chong*

New Hock Teck Motor Pte Ltd

1 Kaki Bukit Ave 6 Blk C #01-43 Autobay @ Kaki Bukit S(417883)

Tel : 6747 9241 Fax : 6741 7276



[> Back to OneMotoring](#)

Enquire PARF/COE Rebate for Registered Vehicle

Vehicle Owner Particulars

Owner ID Type: Singapore NRIC  
Owner ID: 175D

Vehicle Details

Vehicle No.: SJU3315T  
Vehicle to be Exported: No  
Intended Deregistration Date: 18 Sep 2019  
Vehicle Make: HYUNDAI  
Vehicle Model: AVANTE 1.6 AT ABS D/AB  
2WD 4DR

Primary Colour: Silver  
Manufacturing Year: 2009  
Engine No.: G4FC9U774915  
Chassis No.: KMH DU41BMAU931998  
Maximum Power Output: 89.7 kW (120 bhp)  
Open Market Value: \$11,823.00  
Original Registration Date: 28 Nov 2009  
First Registration Date: 28 Nov 2009  
Transfer Count: 2  
Actual ARF Paid: \$11,823.00

Intended PARF Rebate Details

PARF Eligibility: Yes  
PARF Eligibility Expiry Date: 27 Nov 2019  
PARF Rebate Amount: \$5,911.00

Intended COE Rebate Details

COE Expiry Date: 27 Nov 2019  
COE Category: A - Car (1600cc & below)  
COE Period(Years): 10  
QP Paid: \$17,189.00  
COE Rebate Amount: \$329.00  
Total Rebate Amount: \$6,240.00

The information contained herein is correct as at 18 Sep 2019

OK

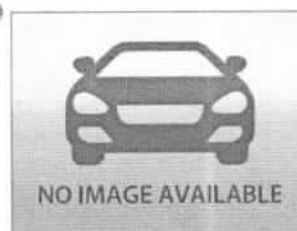
SEARCH avante Price Range Depreciation 2009 Vehicle Type Search View All Advanced Search

## Used Car Comparison

--- Comparing 2 Vehicles ---

Hyundai Avante 1.6A S

Hyundai Avante 1.6A S (OPC)



Clear All

Add all to Shortlist

Add to Shortlist

Add to Shortlist

Use search bar above to select another car to compare.

Use search bar above to select another car to compare.

Back to search result

## CAR DETAILS

|                   |  |  |   |   |
|-------------------|--|--|---|---|
| Price             | \$10,800   | \$11,800   | - | - |
| Instalment        | \$3,799  | \$8,281  | - | - |
| Registration Date | 22-Dec-2009  | 27-Oct-2009  | - | - |
| Manufactured      | 2009   | 2009   | - | - |
| Mileage           | 158,000 km   | 58,000 km  | - | - |
| Transmission      | Auto   | Auto   | - | - |
| Engine Cap        | 1,591 cc   | 1,591 cc   | - | - |
| Road Tax          | \$738 /yr  | \$238 /yr  | - | - |
| Power             | 89.7 kW (120 bhp)  | 89.7 kW (120 bhp)  | - | - |
| Curb Weight       | 1,264 kg   | 1,264 kg   | - | - |
| Features          | Responsive And Fuel Efficient 1.6L DOHC CVVT Engine, Smooth 4 Speed Automatic Transmission, Digital Climatic Aircon, SRS Airbags, ABS. Spacious Boot.  | Fuel Efficient 1.6L VVT Engine, 120Bhp, ABS, Airbags, Auto Climatic Aircon, Steering Control Music System.   | - | - |
| Accessories       | Option To Renew 5 Or 10 Years COE, Or Without Renewed COE Sports Rims, Leather Seats, Audio System, Solar Films, Knockdown Rear Seats, Reverse Sensors   | Upgraded To New 16" Avante (2019) Sports Rims And Tyres, Leather Seats, Reverse Sensors, Solar Films, Remote Alarm System, Knockdown Rear Seats.   | - | - |
| Description       | Cheapest Depreciation In The Car Market! 1 Owner. Original Hyundai Paint! Trade In Welcomed! 6 Months Comprehensive Warranty! Own Workshop/STA Evaluation Welcome, Optional Warranty Can Be Arrange, Loan Available, Trade In Welcome, No Gimmicks, Buy With A Peace Of Mind. Consignment Unit, Viewing Strictly By Appointment. Call/SMS/Whatsapp For An Enquiry. | Low Mileage (58,000 Km) OPC Car, No Modifications, Parked In Shelter, New Shiny Metallic Color, Smooth Engine And Transmission. Very Well Maintained Car. All Necessary Jobs Done For COE Renewal. | - | - |
| COE               | N.A.   | \$1,899  | - | - |
| OMV               | \$11,334   | \$11,432   | - | - |
| ARF               | \$11,334   | \$11,432   | - | - |
| Depreciation      | N.A.   | N.A.   | - | - |
| No. of Owners     | 1  | 2  | - | - |
| Type of Vehicle   | Sedan  | Sedan  | - | - |
| Category          | PARF Car   | OPC Car, PARF Car, Direct Owner Sale, Low Mileage Car  | - | - |
| Availability      | Available  | Available  | - | - |



## View Sent Message

This mail is associated with :

**\*SJU3315T**  
**[YM9655L]**

TP

Sep 16 2019 12:00AM  
[ZHANG YUNSEN]  
New Hock Teck Motor Pte Ltd

[Resend](#) [View Recipients](#) [Print Message](#) [Delete Message](#) [Forward](#)

**From** LKK Auto Consultants Pte Ltd (LKK\_HQ), sent on **23/09/2019 14:13 PM.**  
**To** pauline.soh@ergo.com.sg  
**CC** sur@lkkauto.com  
**Subject** **SJU3315T [YM9655L] TP**

Dear Pauline,

Please be informed that we have inspected the vehicle SJU 3315T on 19/09/2019.

We are pending estimate from repairer.

Thank you.

Best Regards,

Shirley Hiew | Case Handler

**LKK Auto Consultants Pte Ltd**

Phone: 6256-3561 | email: Sur@lkkauto.com | fax: 6256-4315

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

?

A

### DOCUMENTS SUMMARY

There are no documents.

## SINGAPORE ACCIDENT STATEMENT

### IMPORTANT NOTICE

1. Please report correctly the details of the accident to speed up the claims process.
2. This Form must be completed by the Policyholder and/or the Authorised Driver.
3. Information provided must be as truthful and accurate as possible. Any wilful misrepresentation or withholding of material facts may allow insurance companies to repudiate policy liability.
4. The issue and acceptance of this Form by insurance companies is not an admission of policy liability on the part of the insurance companies.
5. **Any false reporting may be referred to the Police for investigation.**
6. This report will be forwarded by the insurers of the GIA Records Management Centre established by the General Insurance Association of Singapore (GIA) for archiving and that copies of this report will, for a fee, be made available upon application by interested parties.
7. By the lodgement of this report to the insurers, you hereby consent to the archiving of this report at the centre and to copies of the report being made available aforesaid.

### ACCIDENT STATEMENT

|                            |  |
|----------------------------|--|
| Date Of Report             | 17/09/2019 16:42                       |
| Date Of Accident           | 16/09/2019 21:45                       |
| Exact Location Of Accident | SLIP ROAD OF REPUBLIC BLVD TOWARDS ECP |
| Country/State of Loss      | SINGAPORE                              |

### DETAILS OF OWN VEHICLE

|                             |                        |
|-----------------------------|------------------------|
| Vehicle Registration Number | SJU3315T               |
| <b>Insured/Policyholder</b> |                        |
| Name Of Registered Owner    | ZHANG YUNSEN           |
| NRIC No                     | S8879175D              |
| Email Address               | VINCENTZ0321@GMAIL.COM |
| Mobile Phone No             | (LOCAL) +65-90238947   |
| Alternative Phone No        | OFFICE-90238947        |

### Vehicle Particulars

|  |             |
|--|-------------|
| Manufacturer   | HYUNDAI     |
| Model  | AVANTE      |
| Exact Purpose for which vehicle was being used at time of accident           |             |
| Are you claiming under your own insurance policy for repair to your vehicle? | NO          |
| If No, Please state action to be taken                                       | THIRD PARTY |
| Vehicle Category   | PRIVATE CAR |

### Insurance Company

|                           |   |
|---------------------------|---|
| Name of Insurance Company | GREAT EASTERN GENERAL INSURANCE LIMITED |
| Type Of Coverage          | THIRD PARTY                             |
| Fleet Policy              | NO                                      |
| Policy Number             | V8009754                                |
| Cover Note Number         |   |

### Driver

|                      |                        |
|----------------------|------------------------|
| Name of Driver       | ZHANG YUNSEN           |
| NRIC No              | S8879175D              |
| Date Of Birth        | 04/06/1988             |
| Occupation           | INDOOR                 |
| Date Of Driving Pass | 15/07/2014             |
| Driving Experience   | 5 YEARS AND 2 MONTHS   |
| Gender               | MALE                   |
| Mobile Number        | (LOCAL) +65-90238947   |
| Fax Number           |                        |
| Contact Number       | OFFICE-90238947        |
| EMail Address        | VINCENTZ0321@GMAIL.COM |

|   |                               |
|---|-------------------------------|
| Address   | BLK 307 TAMPINES ST 32 #04-96 |
| Postcode  | 520307                        |
| Was driver an employee of the Insured's Company     | NO                            |
| If No, Relationship of the Driver with the Insured  | OWNER                         |
| Vehicle Registration Number of Driver's Own Vehicle | -                             |
|   | -                             |
|   | -                             |
| Insurance Company of Driver's Own Vehicle           | -                             |
|   | -                             |
|   | -                             |

### General Information of the Accident

|                    |                          |
|--------------------|--------------------------|
| Type Of Accident   | COLLISION - HEAD TO REAR |
| Weather Conditions | CLEAR                    |
| Road Surface       | DRY                      |

### Other Information

|   |                             |
|---|-----------------------------|
| Was any foreign vehicle involved in this accident?  | NO                          |
| Number of vehicles (including own vehicle) involved in the accident                         | 2                           |
| Was any body injured in the Accident?   | NO                          |
| Was any injured conveyed to hospital by ambulance?  | NO                          |
| Was any other material or property damaged?   | YES                         |
| I have been approached by unknown person(s) soliciting/offering accident claims assistance. | NO                          |
| Number of Passengers (Including Driver)   | 2                           |
| Passenger 1   | NAME: : ELAINE THIA SOO YEE |
|   | GENDER: : FEMALE            |

### Details of Police Action

|   |    |
|---|----|
| Was the accident reported to the police?  | NO |
| If Yes, Please state which Police Station |    |
| Was notice of intended Prosecution given? | NO |
| If Yes, against whom?                     |    |

### Circumstances of Accident

PLEASE SEE ATTACHED.

### Attachment(s)

|   |            |
|---|------------|
| Are accident photos available for attachment? | YES        |
| Was there any video captured by Car Camera?   | YES        |
| Remarks/ Reasons:                             | WITH OWNER |
| Was there any audio recorded?                 | NO         |

### DETAILS OF OTHER VEHICLE PROPERTY 1

|                             |                    |
|-----------------------------|--------------------|
| Vehicle Registration Number | YM9655L            |
| Vehicle Make/Model/Colour   |                    |
| Details Of Properties       |                    |
| Vehicle Category            | COMMERCIAL VEHICLE |
| Name of Driver              | UNKNOWN            |
| NRIC/Passport Number        |                    |
| Contact Number              | NA                 |
|                             | NA                 |
| Address                     | NA                 |
|                             | NA                 |
| Postcode                    | NA                 |
| Insurance Company Name      |                    |

1. 2. 3. 4. 5. 6. 7. 8. 9. 10. 11. 12. 13. 14. 15. 16. 17. 18. 19. 20. 21. 22. 23. 24. 25. 26. 27. 28. 29. 30. 31. 32. 33. 34. 35. 36. 37. 38. 39. 40. 41. 42. 43. 44. 45. 46. 47. 48. 49. 50. 51. 52. 53. 54. 55. 56. 57. 58. 59. 60. 61. 62. 63. 64. 65. 66. 67. 68. 69. 70. 71. 72. 73. 74. 75. 76. 77. 78. 79. 80. 81. 82. 83. 84. 85. 86. 87. 88. 89. 90. 91. 92. 93. 94. 95. 96. 97. 98. 99. 100.

Nature Of Damage

NA

No. Of Passenger (Including Driver)

SKETCH PLAN

IMPORTANT NOTICE

1. Please report correctly the details of the accident to speed up the claims process.
2. This Form must be completed by the Policyholder and/or the Authorised Driver.
3. Information provided must be as truthful and accurate as possible. Any wilful misrepresentation or withholding of material facts may allow insurance companies to repudiate policy liability.
4. The issue and acceptance of this Form by insurance companies is not an admission of policy liability on the part of the insurance companies.
5. Any false reporting may be referred to the Police for investigation.
6. The report will be forwarded by the insurers of the GIA Records Management Centre established by the General Insurance Association of Singapore (GIA) for archiving and that copies of this report will for a fee be made available upon application by interested parties.
7. By the lodgment of this report to the insurers, you hereby consent to the archiving of this report at the centre and to copies of the report being made available aforesaid.
8. Consent under the Personal Data Protection Act (PDPA)

I understand, acknowledge, agree and consent that:

- (a) My insurer, my workshop and the General Insurance Association of Singapore ("GIA") may/are permitted to collect, use, disclose and/or process my personal data/personal information set out in this [form] and any other personal information provided by me or possessed by my insurer (collectively the "Personal Information") and disclose and transfer such Personal Information to all insurer(s) who have insured vehicle(s) involved in this accident (all insurer(s) who have insured vehicle(s) involved in this accident shall be collectively referred to as the "Insurers"), the Insurers' lawyers/law firms, the Monetary Authority of Singapore and any relevant government agency/authority (such as the police), for the purpose(s) of:
  - (i) processing, handling and/or dealing with my claims including the settlement of the claims and any necessary investigations relating to the claims;
  - (ii) investigating the accident and/or my claims;
  - (iii) carrying out and/or dealing with my instructions or responding to any enquiries by me;
  - (iv) administering my claims (including the mailing of correspondence, statements, invoices, reports or notices to me, which could involve disclosure of certain personal data about me to bring about delivery of the same as well as on the external cover of envelopes/mail packages); and/or
  - (v) complying with applicable law in administering, processing, handling and/or dealing with my claims (collectively the "Purposes")
- (b) all insurer(s) who have insured vehicle(s) involved in this accident and the Insurers' lawyers/law firms, may/are permitted to collect, use, disclose and/or process my Personal Information for one or more of the above Purposes; and
- (c) my Personal Information may/can be disclosed by any of the Insurers and/or GIA to their third party service providers or agents (including their lawyers/law firms), which may be sited outside of Singapore, for one or more of the above Purposes.
- (d) my Personal Information will also be collected and used to compile claims history for the purpose of fraud detection, investigation and management in present and all future claims.
- (e) the information so collected under (d) above may be shared / disclosed:
  - (i) to all insurers and/or any other third parties that assist in evaluating, investigating, controlling or managing fraud, regulators, law enforcement and government agencies as reasonably required for the purposes stated, or
  - (ii) for complying with requirements under any regulations, laws or court orders.

Policyholder's Signature  
Date & Time:

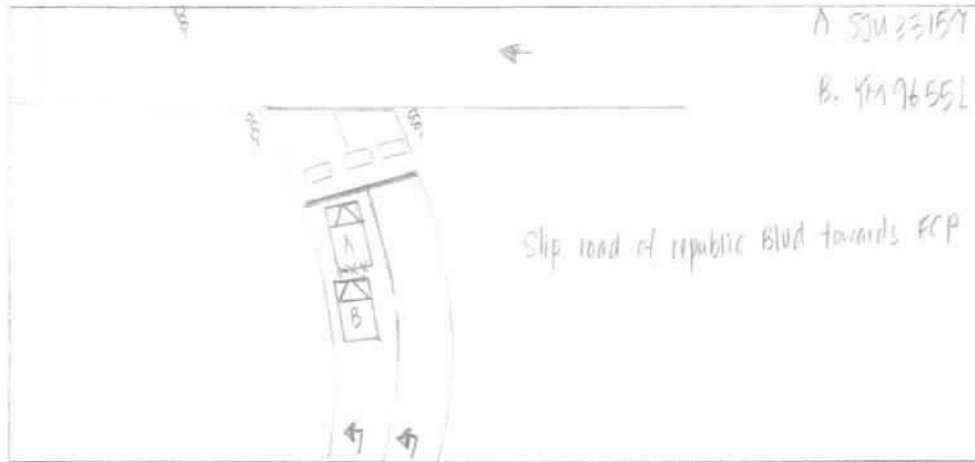
Driver's Signature  
(If driver is not the policyholder)  
Date & Time:

Reporting Centre Personnel's Signature  
Name:  
NRIC/FIN No.:

17 Sep 2019  
16:37

# Individual Statement Pg. 1

## SKETCH PLAN



## DESCRIBE CIRCUMSTANCES OF THE ACCIDENT

I was stopped with stationary position at extreme LH lane of 2 lanes as all vehicles in front of me stopped as well due waiting traffic light turned green.

Suddenly, I felt an impact. Veh "B" collided onto rear portion of my vehicle and caused damages.

*[Signature]*

|   |                  |
|---|------------------|
| Insurance Co.   |                  |
| Vehicle No.   | Date of Accident |
| <input type="checkbox"/> Reporting Only<br><input type="checkbox"/> Own Damage Claim<br><input checked="" type="checkbox"/> Third Party Claim |                  |

## DECLARATION

I/We declare the foregoing particulars are true in every respect.

*[Signature]*  
 Policyholder's Signature  
 Date & Time:

*[Signature]*  
 Driver's Signature  
 (If driver is not the policyholder)  
 Date & Time:

17 Sep 2019  
 16:37

*[Signature]*  
 Reporting Centre Personnel's Signature  
 Name:  
 NRIC/FIN No.:



新福德車廠私人有限公司

NEW HOCK TECK MOTOR PTE. LTD.

1 Kaki Bukit Ave 6, Blk C #01-43 Autobay@Kaki Bukit, Singapore 417883

Email: admin@nhtmotor.com Website: www.nhtmotor.com

Tel: 6747 9241 Fax: 6741 7276

UEN: 201718370K

ZHANG YUNSEN

20/09/2019

Blk 1 Kaki Bukit Ave 6

# 01-43

Singapore 417883

TP Ego  
Shirley

Accident date: 16/09/2019

Estimated repair cost for vehicle no: SJU3315T HYUNDAI AVANTE 1.6 A '09

CHASSIS: KMH DU41BMAU931998

| S/n | Qty | Items  | U/price     | Amount                   |
|-----|-----|--|-------------|--------------------------|
| 1   | 1   | Rear Boot Lid <i>Repair</i>                              |             | \$892.00 <i>X</i>        |
| 2   | 1   | Rear Boot Lid Emblem Logo <i>2 New</i>                   |             | \$34.00 <i>✓</i>         |
| 3   | 1   | Rear Boot Lid Avante Logo <i>1 New</i>                   |             | \$34.00 <i>✓</i>         |
| 4   | 1   | Rear L/H Boot Lid Side Reflector <i>1 New</i>            |             | \$188.00 <i>✓</i>        |
| 5   | 1   | Rear L/H Tail Lamp <i>cracked</i>                        |             | \$321.80 <i>✓</i>        |
| 6   | 2   | Rear L/H Tail Lamp Clip <i>New</i>                       | \$8.00      | \$16.00 <i>✓</i>         |
| 7   | 1   | Rear L/H Tail Lamp Panel <i>Repair</i>                   |             | \$158.00 <i>X</i>        |
| 8   | 1   | Rear L/H Fender <i>1 New</i>                             |             | \$1,263.00 <i>X</i>      |
| 9   | 1   | Rear Bumper <i>Detached</i>                              |             | \$487.00 <i>✓</i>        |
| 10  | 10  | Rear Bumper Clip <i>New</i>                              | \$6.50      | \$65.00 <i>30</i>        |
| 11  | 1/2 | Rear Bumper Side Retainer <i>LH New</i>                  | \$35.50     | \$71.00 <i>35.50</i>     |
| 12  | 1   | Rear Bumper Reinforcement <i>cracked</i>                 |             | \$286.80 <i>✓</i>        |
| 13  | 2   | Rear Bumper Reinforcement Bracket <i>2 New</i>           | \$66.80     | \$133.60 <i>X</i>        |
| 14  | 5   | Rear Bumper Top & Lower Bracket <i>1 New</i>             | \$38.50     | \$192.50 <i>X</i>        |
| 15  | 1   | Rear Bumper Inner Foam <i>1 New</i>                      |             | \$130.00 <i>X</i>        |
| 16  | 1   | Rear Bumper Reverse Sensor (Special Nett) <i>Damaged</i> |             | \$350.00 <i>200 (SN)</i> |
| 17  | 1   | Rear End Panel <i>Dented</i>                             |             | \$530.00 <i>✓</i>        |
| 18  | 1   | Rear End Panel Top Garnish <i>2</i>                      |             | \$158.00 <i>X</i>        |
| 19  | 1   | Rear Spare Tyre Panel Top Cover <i>1 New</i>             |             | \$178.00 <i>X</i>        |
| 20  | 1   | Rear Spare Tyre Panel & End Panel Sealant <i>1 New</i>   |             | \$450.00 <i>X</i>        |
| 21  | 1   | Rear L/H Fender Inner Trim <i>1 New</i>                  |             | \$286.00 <i>✓</i>        |
|     |     |  | Subtotal :- | \$5,938.70               |

2249.70  
1799.48

S.N: 200

## Labour charges

|                                   |                                   |
|-----------------------------------|-----------------------------------|
| To remove & refit cushion         | \$280.00 <del>60</del>            |
| To remove & refit rear windscreen | \$120.00 X                        |
| Gum                               | \$50.00 X                         |
| To remove & refit reverse sensor  | \$100.00 <del>50</del>            |
| To check wiring                   | 1 \$500<br>\$100.00 <del>30</del> |
| Tuff kote                         | \$150.00 <del>60</del>            |
| Panel Beating                     | \$1,000.00 <del>600</del>         |
| Spray painting                    | \$1,000.00 <del>700</del>         |

Subtotal :- \$2,800.00

Total:- \$8,738.70

9024.70

total 3499.28

L/s : 28K (Nett Value)

05 days

2.8K

05 days

LKK Auto Consultants hence notify  
the Repairer of the following:

- To resurvey before/after spray painting
- To display damaged part(s) during resurvey
- Parts prices are subject to confirmation
- Third party survey is on a "Without Prejudice" basis
- No illegal modification(s) is allowed
- Supplementary item(s) must be resurveyed and  
is subject to final approval from Insurance Company

Acknowledged by Repairer

Signature:

Date:



## ...CLAIM SUBFOLDER...(Pending for Survey Report)


































| CLAIM SUBFOLDER TRACKING |  |               |  |  |  |             |   |
|--------------------------|--|---------------|--|--|--|-------------|---|
| Case                     | Notified   | Est Submitted | Adj Assigned   | Adj Rpt  | Adj Submitted                                  | Ins Auth'ed | Status  |
| Main                     | 23 Sep 2019<br>14:09<br><a href="#">Edit Reg</a> |               | 19 Sep 2019<br>00:00<br><a href="#">Edit Adj Rpt</a> | <b>S\$2,800.00</b><br><a href="#">Edit Estimates</a> | <b>S\$2,800.00</b><br><a href="#">View Rpt</a> |             | <b>Pending for Survey Report</b><br><a href="#">Cancel Case</a> |

| Main  | Reference | Claim Details   | Documents  | Show All |         |             |              |            |       |
|---|-----------|---|------------|----------|---------|-------------|--------------|------------|-------|
| <b>CLAIM SUBFOLDER DETAILS</b> <span>[Created by adjuster]</span>   |           |   |            |          |         |             |              |            |       |
| Insured: <b>ZHANG YUNSEN</b> , ID: S8879175D  |           |   |            |          |         |             |              |            |       |
| Main Claimant: -  |           |   |            |          |         |             |              |            |       |
| Vehicle Reg. No.: <b>SJU3315T</b>   |           | Date of Loss: 16/09/2019 00:00 - :59<br>[117 Months and 19 Days From LTA Reg Date (Man Yr)] |            |          |         |             |              |            |       |
| Claim Type: <b>TP / CDMCG19001720</b>   |           | Policy/Cover Note No.:  |            |          |         |             |              |            |       |
| Vehicle Reg. No. (Insured): <b>YM9655L</b>  |           | Policy No. (Claimant):  |            |          |         |             |              |            |       |
|   |           | Excess:   |            |          |         |             |              |            |       |
| Repairer: <b>New Hock Teck Motor Pte Ltd (HQ)</b> 1 Kaki Bukit Ave 6, Blk C #01-43 Autobay@Kaki Bukit, 417883 Kaki Bukit - Tel: 6747 9241 |           |   |            |          |         |             |              |            |       |
| Handling Insurer: <b>ERGO Insurance Pte. Ltd. (HQ)</b> - Tel: 6829 9199 ... [Handled by <b>Phoebe Xie</b> - 6829 9191]                    |           |   |            |          |         |             |              |            |       |
| Adjuster: <b>LKK Auto Consultants Pte Ltd (HQ)</b> - Tel: 6256-3561 ... [Handled by <b>ADRIAN LING</b> ] ... [Final Rpt due 30/09/2019]   |           |   |            |          |         |             |              |            |       |
| <b>ASSOCIATED MAIL RECEIVED</b> <span>View All</span> <span>Compose Case Mail</span>  |           |   |            |          |         |             |              |            |       |
| There are no mail for this case.  |           |   |            |          |         |             |              |            |       |
| <b>ALL ASSOCIATED TASKS</b> <span>View All</span> <span>Search Tasks</span> <span>Create New Task</span> <span>Complete</span>            |           |   |            |          |         |             |              |            |       |
| Due Date  | Priority  | Type  | Task Group | Subject  | Handler | Assigned By | Completed On | Created On | Done? |
| No results.   |           |   |            |          |         |             |              |            |       |

## Claim Documents

**\*SJU3315T (CDMCG19001720)  
[YM9655L]  
TP**

**Sep 16 2019 12:00AM  
[ZHANG YUNSEN]  
New Hock Teck Motor Pte Ltd**

| Upload Documents   Upload Photos   Compose New Letter |                 |                                   | View View in Browser   |                                     |
|---|-----------------|-----------------------------------|--|-------------------------------------|
| Photos/Images   |                 |                                   | 3 per page   | <input checked="" type="checkbox"/> |
| No  | Relabel/Reorder | LKK Auto Consultants Pte Ltd (HQ) | Thumbnail  | Print                               |
| 1   | 11/11/19 16:55  | General View                      |  Load JPG   | <input checked="" type="checkbox"/> |
| 2   | 11/11/19 16:55  | General View                      |  Load JPG   | <input checked="" type="checkbox"/> |
| 3   | 11/11/19 16:55  | General View                      |  Load JPG   | <input checked="" type="checkbox"/> |
| 4   | 11/11/19 16:55  | General View                      |  Load JPG   | <input checked="" type="checkbox"/> |
| 5   | 11/11/19 16:55  | General View                      |  Load JPG   | <input checked="" type="checkbox"/> |
| 6   | 11/11/19 16:55  | General View                      |  Load JPG   | <input checked="" type="checkbox"/> |
| 7   | 11/11/19 16:55  | General View                      |  Load JPG   | <input checked="" type="checkbox"/> |
| 8   | 11/11/19 16:55  | General View                      |  Load JPG   | <input checked="" type="checkbox"/> |
| 9   | 11/11/19 16:55  | General View                      |  Load JPG   | <input checked="" type="checkbox"/> |
| 10  | 11/11/19 16:55  | General View                      |  Load JPG   | <input checked="" type="checkbox"/> |
| 11  | 11/11/19 16:55  | General View                      |  Load JPG  | <input checked="" type="checkbox"/> |
| 12  | 11/11/19 16:55  | General View                      |  Load JPG | <input checked="" type="checkbox"/> |
| 13  | 11/11/19 16:55  | General View                      |  Load JPG | <input checked="" type="checkbox"/> |
| 14  | 11/11/19 16:55  | General View                      |  Load JPG | <input checked="" type="checkbox"/> |
| 15  | 11/11/19 16:55  | General View                      |  Load JPG | <input checked="" type="checkbox"/> |
| 16  | 11/11/19 16:55  | General View                      |  Load JPG | <input checked="" type="checkbox"/> |
| 17  | 11/11/19 16:56  | Reinspection Photo                |  Load JPG | <input checked="" type="checkbox"/> |
| 18  | 11/11/19 16:56  | Reinspection Photo                |  Load JPG | <input checked="" type="checkbox"/> |
| 19  | 11/11/19 16:56  | Reinspection Photo                |  Load JPG | <input checked="" type="checkbox"/> |
| 20  | 11/11/19 16:56  | Reinspection Photo                |  Load JPG | <input checked="" type="checkbox"/> |
| 21  | 11/11/19 16:56  | Reinspection Photo                |  Load JPG | <input checked="" type="checkbox"/> |
| 22  | 11/11/19 16:56  | Reinspection Photo                |  Load JPG | <input checked="" type="checkbox"/> |
| 23  | 11/11/19 16:56  | Reinspection Photo                |  Load JPG | <input checked="" type="checkbox"/> |
| 24  | 11/11/19 16:56  | Reinspection Photo                |  Load JPG | <input checked="" type="checkbox"/> |
| 25  | 11/11/19 16:56  | Reinspection Photo                |  Load JPG | <input checked="" type="checkbox"/> |
| 26  | 11/11/19 16:56  | Reinspection Photo                |  Load JPG | <input checked="" type="checkbox"/> |
| 27  | 11/11/19 16:56  | Reinspection Photo                |  Load JPG | <input checked="" type="checkbox"/> |
| 28  | 11/11/19 16:56  | Reinspection Photo                |  Load JPG | <input checked="" type="checkbox"/> |
| 29  | 11/11/19 16:56  | Reinspection Photo                |  Load JPG | <input checked="" type="checkbox"/> |
| 30  | 11/11/19 16:56  | Reinspection Photo                |  Load JPG | <input checked="" type="checkbox"/> |
| 31  | 11/11/19 16:56  | Reinspection Photo                |  Load JPG | <input checked="" type="checkbox"/> |
| 32  | 11/11/19 16:56  | Reinspection Photo                |  Load JPG | <input checked="" type="checkbox"/> |
| 33  | 11/11/19 16:56  | Reinspection Photo                |  Load JPG | <input checked="" type="checkbox"/> |

## Documents Checklist

| DOCUMENTS CHECKLIST                          | Reset | Save | Print |
|--|-------|------|-------|
| There are no document checklists configured. |       |      |       |

**Our Checklist Remarks - LKK Auto Consultants Pte Ltd (HQ)****Show Remarks To:** ☐ Handling Insurer

Note: Remarks are private unless you show it to other parties.

## LKK Auto Consultants Pte Ltd (Co.Reg.No:199607198R)

51 Ubi Ave 1 #01-25, Paya Ubi Industrial Park

Singapore 408933

Tel: 6256-3561 Fax: 6844-8805 Email: sur@lkkauto.com; assignments@lkkauto.com

## VEHICLE DAMAGE INSPECTION REPORT

Our File No: CS/EGI19016587/ASD3E2

Date: 13/11/2019

## REFERENCE

Handling Insurer: ERGO Insurance Pte. Ltd.

Policy No:

## Claimant

Vehicle No : SJU3315T

Insured Vehicle No : YM9655L

Date of Loss: 16/09/2019

Nature of Claim:

TP

Claim No: CDMCG19001720

## DESCRIPTION &amp; IDENTIFICATION OF VEHICLE

Reg No: SJU3315T

Make &amp; Model: HYUNDAI AVANTE, 1.6 ABS AIRBAG 2WD 4DR (A)

Engine No: G4FC9U774915

Reg. Date: 28/11/2009 (Man. Year: 2009)

Chassis No: KMH DU41BMAU931998

Colour: Grey

Odometer: 186329 km

Engine Capacity: 1591 cc

Market Value/New Car

N/A

Price:

Sum Insured (S\$):

Market Value/New Car Price

## CONDITION OF VEHICLE AT THE TIME OF SURVEY

General Condition:

Steering (Serviceable):

Yes

Footbrake (Serviceable):

Yes

Handbrake (Serviceable):

Yes

Engine Modification:

No

Pre-accident Condition:

## CONDITION OF TYRES

Front Tyre Size: 195/60 R15

Rear Tyre Size:

195/60 R15

Front Left Side: Michelin 6 mm

Rear Left Side:

Michelin 6 mm

Front Right Side: Michelin 6 mm

Rear Right Side:

Michelin 6 mm

The above values represent the remaining tyre treads depth

| COST OF CLAIMS                           | Repairer's      | Adjuster's      | Difference      | Diff %       |
|--|-----------------|-----------------|-----------------|--------------|
| Parts                                    | 6,224.70        | 1,999.28        | 4,225.42        | 67.88        |
| Miscellaneous Items                      | 0.00            | 0.00            | 0.00            |              |
| Labour                                   | 2,800.00        | 1,500.00        | 1,300.00        | 46.43        |
| Paintwork Labour                         | 0.00            | 0.00            | 0.00            |              |
| Towing                                   | 0.00            | 0.00            | 0.00            |              |
| <b>Calculated Gross Total (S\$)</b>      | <b>9,024.70</b> | <b>3,499.28</b> | <b>5,525.42</b> | <b>61.23</b> |
| <b>Approved Total (Overridden) (S\$)</b> |                 | <b>2,800.00</b> |                 |              |
| <b>(S\$)</b>                             | 9,024.70        | 2,800.00        | 6,224.70        | 68.97        |
| <b>+ GST 7.00/7.00% (S\$)</b>            | 631.73          | 196.00          | 435.73          | 68.97        |
| <b>Nett Amount (S\$)</b>                 | <b>9,656.43</b> | <b>2,996.00</b> | <b>6,660.43</b> | <b>68.97</b> |

## INSPECTION

Date of Assignment: 19/09/2019

Date Inspected: 19/09/2019 Inspected At:

New Hock Teck Motor Pte Ltd (HQ)

1 Kaki Bukit Ave 6, Blk C #01-43

Autobay@Kaki Bukit

Singapore 417883

Estimated Period of Repair: 5.0 days

Adjuster: ADRIAN LING

Manager: Hiew May Fung

*NOTE: This report represents our findings at the time and place of inspection stated herein. Such inspection has been carried out to the best of our knowledge and ability but any other liability under any other circumstances is hereby expressly excluded.*

## REPAIR DETAILS

### Reference

|                      |  |   |
|----------------------|--|---|
| <b>Part Source:</b>  | MRM-SG   | Version: 1.0 (Last Synchronised: 13 Nov 2019)                               |
| <b>Parts:</b>        | 143  | HYUNDAI AVANTE 1.6 ABS AIRBAG 2WD 4DR (A) (Catalogue:Merimen Singapore 1.0) |
| <b>Labour:</b>       | Repairer's   | (Price-denominated Standard List)   |
| <b>Print Code:</b>   | (Unsubmitted, no print-code for SJU3315T)  |   |
| <b>Validity:</b>     | These estimates are valid only if they contain the print code (above) on all estimate pages, running page numbers with the END OF ESTIMATES marker on the last estimate page |   |
| <b>Further Info:</b> | Items/values not in reference catalogue are prefixed with an asterisk *.   |   |

### Recommended Parts

| No. | Qty | Part No. Particulars                       | Condition     | Repairer's   | Amount                   |
|-----|-----|--|---------------|--|--------------------------|
| 1   | 1   | *REAR BOOT LID                             | Repair        | 892.00 F   | *- FL                    |
| 2   | 1   | *REAR BOOT LID EMBLEM LOGO                 | Necessary     | 34.00 F  | *34.00 FL                |
| 3   | 1   | *REAR BOOT LID AVANTE LOGO                 | Necessary     | 34.00 F  | *34.00 FL                |
| 4   | 1   | *REAR L/H BOOT LID SIDE REFLECTOR          | Cut           | 188.00 F   | *188.00 FL               |
| 5   | 1   | *REAR L/H TAIL LAMP                        | Cracked       | 321.80 F   | *321.80 FL               |
| 6   | 2   | *REAR L/H TAIL LAMP CLIP                   | Necessary     | 16.00 F  | *16.00 FL                |
| 7   | 1   | *REAR L/H TAIL LAMP PANEL                  | Repair        | 158.00 F   | *- FL                    |
| 8   | 1   | *REAR L/H FENDER                           | Not Necessary | 1,263.00 F   | *- FL                    |
| 9   | 1   | *REAR BUMPER                               | Deformed      | 487.00 F   | *487.00 FL               |
| 10  | 10  | *REAR BUMPER CLIP                          | Necessary     | 65.00 F  | *30.00 FL                |
| 11  | 1   | *REAR BUMPER SIDE RETAINER                 | N/S Necessary | 71.00 F  | *35.50 FL                |
| 12  | 1   | *REAR BUMPER REINFORCEMENT                 | Cracked       | 286.80 F   | *286.80 FL               |
| 13  | 2   | *REAR BUMPER REINFORCEMENT BRACKET         | Not Necessary | 133.60 F   | *- FL                    |
| 14  | 5   | *REAR BUMPER TOP & LOWER BRACKET           | Not Necessary | 192.50 F   | *- FL                    |
| 15  | 1   | *REAR BUMPER INNER FOAM                    | Not Necessary | 130.00 F   | *- FL                    |
| 16  | 1   | *REAR BUMPER REVERSE SENSOR                | Damaged       | 350.00 FS  | *200.00 FS               |
| 17  | 1   | *REAR END PANEL                            | Dented        | 530.00 F   | *530.00 FL               |
| 18  | 1   | *REAR END PANEL TOP GARNISH                | Not Necessary | 158.00 F   | *- FL                    |
| 19  | 1   | *REAR SPARE TYRE PANEL TOP COVER           | Not Necessary | 178.00 F   | *- FL                    |
| 20  | 1   | *REAR SPARE TYRE PANEL & END PANEL SEALANT | Not Necessary | 450.00 F   | *- FL                    |
| 21  | 1   | *REAR L/H FENDER INNER TRIM                | Torn          | 286.00 F   | *286.00 FL               |
|     |     |  |               | <b>Sub Total (S\$)</b>                                   | <b>6,224.70 2,449.10</b> |
|     |     |  |               | <b>- List Item Discount on L Items 0.00/20.00% (S\$)</b> | <b>0.00 449.82</b>       |
|     |     |  |               | <b>Total Parts (S\$)</b>                                 | <b>6,224.70 1,999.28</b> |

F=Franchise part. S=SpcNett. L=ListItemDisc.

Report was unsubmitted during this print-out.

## Recommended Miscellaneous Items

There are no new miscellaneous items selected.

## Recommended Labour

| No                             | Particulars                       | Lab.Type | Repairer's      | Amount          |
|--------------------------------|-----------------------------------|----------|-----------------|-----------------|
| <b>Labour Items</b>            |                                   |          |                 |                 |
| 1                              | TO REMOVE & REFIT CUSHION         | New      | 280.00          | 60.00           |
| 2                              | TO REMOVE & REFIT REAR WINDSCREEN | New      | 120.00          | 0.00            |
| 3                              | GUM                               | New      | 50.00           | 0.00            |
| 4                              | TO REMOVE & REFIT REVERSE SENSOR  | New      | 100.00          | 50.00           |
| 5                              | TO CHECK WIRING                   | New      | 100.00          | 30.00           |
| 6                              | TUFF KOTE                         | New      | 150.00          | 60.00           |
| 7                              | PANEL BEATING                     | New      | 1,000.00        | 600.00          |
| 8                              | SPRAY PAINTING                    | New      | 1,000.00        | 700.00          |
| <b>Gross Labour Cost (S\$)</b> |                                   |          | <b>2,800.00</b> | <b>1,500.00</b> |

Report was unsubmitted during this print-out.

< END OF ESTIMATES >