

## Denise Tay (LKKAuto)

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**From:** Chong Boon Sen <boonsen.chong@sg.cntaiping.com>  
**Sent:** Tuesday, 19 May 2020 4:12 PM  
**To:** Denise Tay (LKKAuto); Admin-D (LKKAuto); assignments  
**Cc:** SUR  
**Subject:** Re: OUR REF: SNM19D204392-YN6662E-CBS - Our ref: SLM7211B ; Your ref: YN6662E  
Date of acc: 16.09.2019

Dear Sir,

done.

### **NOTICE :**

In response to the escalating Covid-19 cases, please refrain from sending hardcopy documents to us as delay is to be expected for handling hardcopy documents . All correspondence should be made via email [claimsdept@sg.cntaiping.com](mailto:claimsdept@sg.cntaiping.com) or fax at [6224 7175](tel:62247175). . Any inconvenience caused is much regretted

### **Chong Boon Sen**

Claims Executive  
Department

### **China Taiping Insurance (Singapore) Pte. Ltd.**

3 Anson Road #16-00 Springleaf Tower Singapore 079909  
DID: (65) 63896171 | M: (65) XXXX XXXX | F: (65) 6222 1033

**W:** [www.sg.cntaiping.com](http://www.sg.cntaiping.com) | **FB:** [www.facebook.com/chinataipingsg/](https://www.facebook.com/chinataipingsg/) | **WeChat:** 太平獅城 Taiping SG 3 Anson Road  
#16-00 Springleaf Tower Singapore 079909  
DID: (65) 63896171 | M: (65) XXXX XXXX | F: (65) 6222 1033

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**From:** Denise Tay (LKKAuto) <denisetay@lkkauto.com>  
**Sent:** Tuesday, May 19, 2020 3:56 PM  
**To:** Admin-D (LKKAuto) <admin-d@lkkauto.com>; Chong Boon Sen <boonsen.chong@sg.cntaiping.com>; assignments <assignments@lkkauto.com>  
**Cc:** SUR <sur@lkkauto.com>  
**Subject:** RE: OUR REF: SNM19D204392-YN6662E-CBS - Our ref: SLM7211B ; Your ref: YN6662E Date of acc: 16.09.2019

Dear Boon Sen,

Please create merimen

**Workshop**

CHEW GOON MOTOR

BLK 10 ANG MO KIO IND PARK 2A #01-15/16/17, AVE 5, AMK AUTOPOINT SINGAPORE 568047

**Make and Model**

Toyota Axio

**Note: We are on work from home arrangement. All correspondence should be made via email. Submission of claim related documents will be in softcopy. Any inconvenience caused is much regretted.**

Best Regards,

Denise Tay | Case Handler

**LKK Auto Consultants Pte Ltd**

Phone: 6271-0351 | email: [sur@lkkauto.com](mailto:sur@lkkauto.com) | fax: 6271-8802

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

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**From:** Admin-D (LKKAuto) <admin-d@lkkauto.com>

**Sent:** Thursday, 19 September 2019 10:27 AM

**To:** 'Chong Boon Sen' <boonsen.chong@sg.cntaiping.com>; assignments <assignments@lkkauto.com>

**Cc:** SUR <sur@lkkauto.com>

**Subject:** RE: OUR REF: SNM19D204392-YN6662E-CBS - Our ref: SLM7211B ; Your ref: YN6662E Date of acc: 16.09.2019

Dear Sir/Mdm,

Thank you for the assignment.

Best Regards

**G.NIVITHA**

**LKK Auto Consultants Pte Ltd**

Phone: 6841-1972 | email: [assignments@lkkauto.com](mailto:assignments@lkkauto.com) | fax: 6256-4315

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

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**From:** Chong Boon Sen [<mailto:boonsen.chong@sg.cntaiping.com>]

**Sent:** Wednesday, 18 September 2019 5:22 PM

**To:** Chew Goon Motor(ad3) <[ad3@chewgoonmotor.com.sg](mailto:ad3@chewgoonmotor.com.sg)>

**Cc:** [chewgoon@singnet.com.sg](mailto:chewgoon@singnet.com.sg); Eric <[eric@chewgoonmotor.com.sg](mailto:eric@chewgoonmotor.com.sg)>; assignments <[assignments@lkkauto.com](mailto:assignments@lkkauto.com)>

**Subject:** RE: OUR REF: SNM19D204392-YN6662E-CBS - Our ref: SLM7211B ; Your ref: YN6662E Date of acc: 16.09.2019

**WITHOUT PREJUDICE**

Dear Sir

We will be assigning M/s LKK AUTO CONSULTANTS to survey your client's vehicle.

Aside to LKK AUTO CONSULTANTS,

Please proceed to survey the third party vehicle on WP basis. Please merimen.

Thank you.

## **Chong Boon Sen**

Claims Executive  
Department

### **China Taiping Insurance (Singapore) Pte. Ltd.**

3 Anson Road #16-00 Springleaf Tower Singapore 079909  
DID: (65) 63896171 | M: (65) XXXX XXXX | F: (65) 6222 1033

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#16-00 Springleaf Tower Singapore 079909  
DID: (65) 63896171 | M: (65) XXXX XXXX | F: (65) 6222 1033

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**From:** Chew Goon Motor(ad3) [<mailto:ad3@chewgoonmotor.com.sg>]

**Sent:** Wednesday, September 18, 2019 4:33 PM

**To:** Chong Boon Sen <[boonsen.chong@sg.cntaiping.com](mailto:boonsen.chong@sg.cntaiping.com)>

**Cc:** [chewgoon@singnet.com.sg](mailto:chewgoon@singnet.com.sg); Eric <[eric@chewgoonmotor.com.sg](mailto:eric@chewgoonmotor.com.sg)>

**Subject:** RE: OUR REF: SNM19D204392-YN6662E-CBS - Our ref: SLM7211B ; Your ref: YN6662E Date of acc: 16.09.2019

Dear Boon Sen,

According to your list, we propose LKK Auto Consultants – Mr. Kenneth to survey the vehicle.

Thanks & Regards,  
Kelly

### **Chew Goon Motor**

Blk 10, Ang Mo Kio Ind Park 2A,  
Ave 5 #01-15 , 16 & 17,  
Ang Mo Kio Autopoint  
Singapore 568047  
Tel : 6484 1626  
Fax : 6484 0465

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**From:** Chong Boon Sen <[boonsen.chong@sg.cntaiping.com](mailto:boonsen.chong@sg.cntaiping.com)>  
**Sent:** Wednesday, September 18, 2019 3:47:53 PM  
**To:** Chew Goon Motor(ad3) <[ad3@chewgoonmotor.com.sg](mailto:ad3@chewgoonmotor.com.sg)>  
**Subject:** RE: OUR REF: SNM19D204392-YN6662E-CBS - Our ref: SLM7211B ; Your ref: YN6662E Date of acc: 16.09.2019

Without prejudice

Dear Sir,  
LKK  
STA  
LBS

**Chong Boon Sen**

Claims Executive  
Department

**China Taiping Insurance (Singapore) Pte. Ltd.**

3 Anson Road #16-00 Springleaf Tower Singapore 079909  
DID: (65) 63896171 | M: (65) XXXX XXXX | F: (65) 6222 1033

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DID: (65) 63896171 | M: (65) XXXX XXXX | F: (65) 6222 1033

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**From:** Claims Dept of CTI

**Sent:** Wednesday, September 18, 2019 3:45 PM

**To:** Chong Boon Sen <[boonsen.chong@sg.cntaiping.com](mailto:boonsen.chong@sg.cntaiping.com)>; Chee So Chow <[sochow.chee@sg.cntaiping.com](mailto:sochow.chee@sg.cntaiping.com)>; Chew Goon Motor(ad3) <[ad3@chewgoonmotor.com.sg](mailto:ad3@chewgoonmotor.com.sg)>

**Subject:** OUR REF: SNM19D204392-YN6662E-CBS - Our ref: SLM7211B ; Your ref: YN6662E Date of acc: 16.09.2019

Dear Boon Sen,

Please conduct PRS for SLM7211B.

Note : officer in charge – Boon Sen 63896171.

Regards,

Claims Department

**China Taiping Insurance (Singapore) Pte. Ltd.**

3 Anson Road #15-00 Springleaf Tower Singapore 079909  
T: (65) 63896116 | F: (65) 62247175

**W:** [www.sg.cntaiping.com](http://www.sg.cntaiping.com) | **FB:** [www.facebook.com/chinataipingsg/](http://www.facebook.com/chinataipingsg/) | **WeChat:** 太平獅城 Taiping SG

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**From:** Chew Goon Motor(ad3) [<mailto:ad3@chewgoonmotor.com.sg>]  
**Sent:** Wednesday, 18 September, 2019 2:45 PM  
**To:** Claims Dept of CTI <[claimsdept@sg.cntaiping.com](mailto:claimsdept@sg.cntaiping.com)>  
**Subject:** RE: Our ref: SLM7211B ; Your ref: YN6662E Date of acc: 16.09.2019

Dear Sir / Madam,

Attached is the accident report as your request.

Thanks & Regards,  
Kelly

**Chew Goon Motor**  
Blk 10, Ang Mo Kio Ind Park 2A,  
Ave 5 #01-15 , 16 & 17,  
Ang Mo Kio Autopoint  
Singapore 568047  
Tel : 6484 1626  
Fax : 6484 0465

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**From:** [Claims Dept of CTI](#)  
**Sent:** Wednesday, 18 September 2019 11:57 AM  
**To:** [Chew Goon Motor\(ad3\)](#)  
**Subject:** RE: Our ref: SLM7211B ; Your ref: YN6662E Date of acc: 16.09.2019

HI,

Please send us copy of the accident report.

Regards,

Claims Department

**China Taiping Insurance (Singapore) Pte. Ltd.**  
3 Anson Road #15-00 Springleaf Tower Singapore 079909  
T: (65) 63896116 | F: (65) 62247175

**W:** [www.sg.cntaiping.com](http://www.sg.cntaiping.com) | **FB:** [www.facebook.com/chinataipingsg/](https://www.facebook.com/chinataipingsg/) | **WeChat:** 太平獅城 Taiping SG

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**From:** Chew Goon Motor(ad3) [<mailto:ad3@chewgoonmotor.com.sg>]  
**Sent:** Wednesday, 18 September, 2019 9:22 AM  
**To:** Claims Dept of CTI <[claimsdept@sg.cntaiping.com](mailto:claimsdept@sg.cntaiping.com)>  
**Cc:** Joel Goh <[joel.goh@sg.cntaiping.com](mailto:joel.goh@sg.cntaiping.com)>; Irene Tay <[irene.tay@sg.cntaiping.com](mailto:irene.tay@sg.cntaiping.com)>;  
[chewgoon@singnet.com.sg](mailto:chewgoon@singnet.com.sg); Eric <[eric@chewgoonmotor.com.sg](mailto:eric@chewgoonmotor.com.sg)>  
**Subject:** Our ref: SLM7211B ; Your ref: YN6662E Date of acc: 16.09.2019

Dear Sir / Mdm,

Vehicle SLM7211B is at our workshop, we have to arrange surveyor.  
Could you provide us with a list of 10 surveyors name.

Please advise.

Thanks & Regards,  
Kelly

**Chew Goon Motor**

Blk 10, Ang Mo Kio Ind Park 2A,  
Ave 5 #01-15 , 16 & 17,  
Ang Mo Kio Autopoint  
Singapore 568047  
Tel : 6484 1626  
Fax : 6484 0465

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