

ASS. REC. BY:

REF: CS/CT1 19016569 / GC f307

Special Instruction:

Surveijor:

GQ

ASSIGNMENT (Office)

From (Person):

Tan Kan Leong

of

CT1

Date/Time:

19.9.19 14.46 p.m

Estimated Cost:

Bill to:

OD TP WS / TP RES / OD RES / EVA / INV / MV / CS

To Inspect Vehicle No:

GBH 704L

Insured:

XD 3741U

at Workshop m/s

Green star spray

Tel:

6 5463092

of

Block 3011 Bedok North Rd # 101-2004

Policy No:

DMCVSR18229919011

Claim No:

SNM191204399C02

Sum Insured:

Excess:

Make of Veh:

(Client's Record)

D.O.A.

17.9.2019

CA / REV / REP. / REV 24 HRS

imp

23.9.2019 After 1pm

Date/Time:

19.9.19 2.59 p.m

Person Contacted:

Jane

H.O.D. Endorsement:

Vehicle IN OUT

Date/Time

Action/Instruction (X) Estimate

GBH 704L - X

XD 3741U - CS/GAT 12007191/THbn2

D.O.A - 13/04/2018

Dismantle: 24/9/2019

After repair: 30/9/2019

PRs 612 REF: C12 B946 W

ASSIGNMENT

From: PRs Date: 23.9.2019
Estimated Cost: OD / TP / WS / TP RES / OD RES / EVA / INV / MV
To Inspect Vehicle No: GBH 704 L
at Workshop m/s: Green star Spray
of Block 3011 Bedok North Ave 4 #01-2004
Insured: _____
Policy No: _____
Claims No: _____
Sum Insured: _____ Excess: _____
(Client's Record)
Make of Veh: After 1.00 p.m

(Policy Condition)

Remark: The veh had commenced its repair at the time of inspection.

N/S	O/S

Bal. or Market Value: _____

IDAC Accident Rpt: _____ Consistent? : Yes or No

GIA / PR Seen: _____ Consistent? : Yes or No

Est. Repairs: 5 days Res.: Yes or No

Lum Sum: _____ % 3 Val.: Yes or No

CA / REV / REP. / 24 HRS

Vehicle: IN / OUT

Date: _____ Person Contacted: _____

Veh No: GBH 704 L Ir Regn: 29 Dec 2017
Type: M.Car / M.Cycle / Bus / Van / Lorry / Taxi / Prime Mover /
Truck / Trailer or _____
Make: Nissan NV350 C.C. 2488
Colour: Black A/C: Insured / Std / NI / NA
Sp. Reading: B6947 T/Radio: Insured / Std / NI / NA
Eng/No: _____
C/No: JN1MC 2E 26 Z 0009789
Gen. Cond: Good / Fair / Poor / Burnt
Steering: In order / Jammed / Leaked / Burnt or
Brake: In order / Jammed / Leaked / Burnt or
Modi: Nil / S/Rim / STD A/Rim or
Tyre Size: F: 195/70 R15
R: "
BS / DUN / EXNOVA / GY / FS / LIZA / MIC / OHTSU / PIR / SUMI /
TOYO / YOKO or _____
Front: _____ Rear: _____
R/Bal. 6 mm R/Bal. 6 mm
L/Bal. 6 mm L/Bal. 6 mm
D.O.A. _____ D.O.I. 23-09-19
Survey held at w/s 1:30pm
Des. of Damages: Frt / Rear / O/S / N/S / U/C / Rooftop or
HA N/S
The U/C / Chassis frame / Body Structure affected due to collision.

Date / Time	Action / Instruction
	<u>\$4000 - \$5000</u>

Date/Time, File Pass In?

☐ : Preli. Report

Days Of Repair: 5

1)

☐ : Final Report

Resurvey No. of Trip: 2

Date/Time, File Return to?

Survey Fee: 190

2)

Add Fee: ☐ : Site Insp (\$ _____)

Transportation: _____

S + RS \$ _____

Photos _____

Cover _____

Rep: PRs

Stamp: _____

☐ : Interview (\$ _____)

☐ : Tech. Invs (\$ _____)

☐ : Wheel end (\$ _____)

TOTAL

190

...CLAIM SUBFOLDER...(New Assignment)

CLAIM SUBFOLDER TRACKING							
Case	Notified	Est Submitted	Adj Assigned	Adj Rpt	Adj Submitted	Ins Auth'd	Status
Main	17 Sep 2019		19 Sep 2019 14:46 Assign				New Assignment Cancel Case

Main	Reference	Claim Details	Documents	Show All					
CLAIM SUBFOLDER DETAILS [Created by insurer]									
Insured:									
Main Claimant: 103 STEAM DRYCLEANERS , Co. Reg. No.: 53231946W									
Vehicle Reg. No.:		GBH704L	Date of Loss:	17/09/2019 12:00 - :59					
Claim Type:		TP / SNM19D204399C02	Policy/Cover Note No.:	DMCVSN18229819011					
Vehicle Reg. No. (Insured):		XD3741U	Policy No. (Claimant):	5096931015-01					
		Excess:	S\$2,500.00						
Repairer: GREEN STAR SPRAY PAINTING (HQ) BLK 3011 BEDOK NORTH AVENUE 4 #01-2004 BEDOK INDUSTRIAL PARK E, 489977 Bedok - Tel:									
Handling Insurer: China Taiping Insurance (Singapore) Pte. Ltd. (HQ) - Tel: 6389 6111 ... [Handled by Tan Kah Leong - 63896193]									
Claimant's Insurer: NTUC Income Insurance Co-operative Ltd (HQ) - Tel:									
Adjuster: LKK Auto Consultants Pte Ltd (HQ) - Tel: 6256-3561 ... [Final Rpt due 30/09/2019]									
ASSOCIATED MAIL RECEIVED View All Compose Case Mail									
There are no mail for this case.									
ALL ASSOCIATED TASKS View All Search Tasks Create New Task Complete									
Due Date	Priority	Type	Task Group	Subject	Handler	Assigned By	Completed On	Created On	Done?
No results.									

Nivitha (LKK Auto)

From: Tan Kah Leong <KahLeong.Tan@sg.cntaiping.com>
Sent: Thursday, 19 September 2019 2:41 PM
To: kelly.cheng@alt.sg; assignments
Cc: sales@greenstarsp.com; vincent@alt.sg; allister@alt.sg; cho.tsui@alt.sg; 'Jeremy Peh'; stanley.tan@alt.sg; carmen.ng@alt.sg
Subject: RE: OUR REF: SNM19D204399-XD3741U-TKL & YOUR REF: AL.INS.2019.GBH704L(PD)KC GBH704L - PRE-REPAIR SURVEY NOTIFICATION
Attachments: 18092019162249.pdf

WITHOUT PREJUDICE
SAVE AS TO COSTS

Dear Kelly,

We refer to your email of 08.07.2019.

We regret to inform that we are not agreeable to your list of proposed surveyors and will be assigning our panel surveyor, M/s LKK Auto Consultants to conduct the Pre-repair survey.

Please contact our surveyor to conduct the post repair inspection before returning the repaired vehicle to the claimant.

Aside to LKK,

Please refer to the email below and liaise with third party workshop accordingly.

Thank you.

Regards

Tan Kah Leong
Assistant Executive
Claims Department

China Taiping Insurance (Singapore) Pte. Ltd.
3 Anson Road #15-00 Springleaf Tower Singapore 079909
DID: (65) 6389 6193 | F: (65) 6222 1033

W: www.sg.cntaiping.com | **FB:** www.facebook.com/chinataipingsg/

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From: kelly.cheng@alt.sg [mailto:kelly.cheng@alt.sg]
Sent: Thursday, September 19, 2019 2:35 PM
To: Tan Kah Leong <KahLeong.Tan@sg.cntaiping.com>
Cc: sales@greenstarsp.com; vincent@alt.sg; allister@alt.sg; cho.tsui@alt.sg; 'Jeremy Peh' <jeremypeh@alt.sg>; stanley.tan@alt.sg; carmen.ng@alt.sg
Subject: RE: OUR REF: SNM19D204399-XD3741U-TKL & YOUR REF: AL.INS.2019.GBH704L(PD)KC GBH704L - PRE-REPAIR SURVEY NOTIFICATION

WITHOUT PREJUDICE

Dear Sir/Mdm,

We refer to your email dated 19th September 2019.

We have our client's instructions to reject your proposal on your Single Joint Expert.

We propose to use the motor surveyor(s) named in the list below to conduct the joint pre-repair survey as a Single Joint Expert:

· WG Appraisal Services

Kindly let us hear from you within 2 working days as per the new NIMA protocol failing which we will proceed with the necessary.

Thank you.

Best Regards

Kelly Cheng

For and on behalf of
Allister Lim

ALLISTER LIM & THRUMURGAN
ADVOCATES & SOLICITORS
111 North Bridge Road
#11-04 Peninsula Plaza
Singapore 179098
Telephone : 6438 3303
Facsimile : 6438 1211

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From: Tan Kah Leong <KahLeong.Tan@sg.cntaiping.com>
Sent: Thursday, 19 September 2019 11:58 AM
To: kelly.cheng@alt.sg
Subject: RE: OUR REF: SNM19D204399-XD3741U-TKL & YOUR REF:
AL.INS.2019.GBH704L(PD)KC GBH704L - PRE-REPAIR SURVEY NOTIFICATION

Dear Sirs

ACCIDENT INVOLVING GBH704L AND XD3741U ALONG OSCP OF BLK 862A TAMPINES STREET 83 ON 17.09.2019.

We refer to your letter of 18.09.2019.

Kindly note the following:-

1. We would like to conduct pre-repair survey of the vehicle at the appointed workshop.
2. We propose the following list of surveyors to be nominated as the Single Joint Expert to conduct survey of the claimant's vehicle:-

1. ADRIAN LING	6. KENNETH KONG
2. Kelvin Ang	7. SIMON HO
3. SEE CHEW SENG	8. CHUA WEIJIE
4. MOHD FADHILAH BIN OSMAN	9. MARCUS CHUA
5. XING QUO QIANG	10. HENRY NG

3. If we do not hear from you within two days of this letter, you shall have deemed to have agreed that the surveyor appointed by us shall be Single Joint Expert for this matter.
4. As per the NIMA Protocol, the survey by our appointed surveyor would include survey of your vehicle pre-repair, after it is dismantled, and post repairs. Hence, you need to provide us / our surveyors with the list of items that were damaged and required to be replaced or repaired to facilitate an effective survey.
5. As stated above, please inform us and our surveyor after the claimant's vehicle had been repaired so that our surveyor can carry out post repair inspection before the vehicle is returned to your client. Please co-ordinate with our surveyor immediately after the repair is completed.

If you have any queries, please contact Tan Kah Leong at 6389 6193.

Yours faithfully

Regards

Tan Kah Leong

Assistant Executive
Claims Department

China Taiping Insurance (Singapore) Pte. Ltd.

3 Anson Road #15-00 Springleaf Tower Singapore 079909
DID: (65) 6389 6193 | F: (65) 6222 1033

W: www.sg.cntaiping.com | **FB:** www.facebook.com/chinataipingsg/

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From: Claims Dept of CTI

Sent: Thursday, September 19, 2019 11:06 AM

To: Tan Kah Leong <KahLeong.Tan@sg.cntaiping.com>; kelly.cheng@alt.sg

Subject: OUR REF: SNM19D204399-XD3741U-TKL & YOUR REF: AL.INS.2019.GBH704L(PD)KC
GBH704L - PRE-REPAIR SURVEY NOTIFICATION

Dear Kah Leong,

Please conduct PRS-GBH704L –soonest possible

File with officer in charge –Tan Kah Leong -6389 6193

Regards

Claims Department

China Taiping Insurance (Singapore) Pte. Ltd.

3 Anson Road #15-00 Springleaf Tower Singapore 079909

Fax (65) 6224 7175 / 6224 7478

Email : claimsdept@sg.cntaiping.com

Website: www.sg.cntaiping.com

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From: kelly.cheng@alt.sg [mailto:kelly.cheng@alt.sg]

Sent: Wednesday, September 18, 2019 4:31 PM

To: Ong Chin Kiat; Claims Dept of CTI

Cc: sales@greenstarsp.com; allister@alt.sg; vincent@alt.sg; cho.tsui@alt.sg; 'Jeremy Peh'; stanley.tan@alt.sg; carmen.ng@alt.sg

Subject: PRE-REPAIR SURVEY NOTIFICATION - YOUR REF: XD 3741 U OUR REF: AL.INS.2019.GBH704L(PD)KC

WITHOUT PREJUDICE

Dear Sirs/Mdm,

We refer to the above matter.

We enclosed herewith our Pre-Repair Survey Notification Letter dated 18th September 2019 for your immediate attentions.

Kindly revert to us within the next 2 working days.

Thank you.

Best Regards

Kelly Cheng

For and on behalf of
Allister Lim

ALLISTER LIM & THRUMURGAN
ADVOCATES & SOLICITORS

111 North Bridge Road

#11-04 Peninsula Plaza

Singapore 179098

Telephone : 6438 3303

Facsimile : 6438 1211

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For more information please visit <http://www.symanteccloud.com>

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For more information please visit <http://www.symanteccloud.com>

Your Ref: XD 3741 U

Our Ref: AL.INS.2019.GBH704L(PD)KC

18th September 2019

CHINA TAIPING INSURANCE (SINGAPORE) PTE LTD BY PDX & EMAIL ONLY

3, Anson Road
#16-00, Springleaf Tower
Singapore 079909

PDX Intercompany Exchange Pte Ltd



010808788085

FROM Allister Lim & Thrumurgan
PDX Box No. 8144

Dear Sirs,

**ACCIDENT INVOLVING GBH 704 L / XD 3741 U ON 17th SEPTEMBER 2019 ALONG
OSCP OF BLK 862A TAMPINES STREET 83 AT ABOUT 12:30 HOURS**

We act for the owner of vehicle no. GBH 704 L.

We are instructed to claim damages against you in connection with the above accident.

Pursuant to NIMA protocol, we hereby give you notice to conduct a pre-repair survey of our client's motor vehicle at the under-stated workshop: -

GREEN STAR SPRAY PAINTING

Block 3011 Bedok North Avenue 4
#01-2004, Bedok Industrial Park E
Singapore 489977
Person In-Charge: Jane
Mobile Number: 6546 3092

TAKE NOTICE that you are required to respond to us within 2 working days (excluding Saturday, Sunday and Public Holiday) of receipt of this notice as to whether you wish to carry out or waive a pre-repair inspection. If we do not hear from you in this regard by the stipulated time, we shall construe your silence as waiver of the requirement for a pre-repair survey and our client's repairers shall proceed to repair our client's vehicle without further reference.

Please contact our staff, Kelly / Jeremy / Cho at 6438 3303 / 6422 2185 or email us at Kelly.cheng@alt.sg / Jeremy.peh@alt.sg / Cho.tsui@alt.sg for future correspondences.

Yours faithfully

ALLISTER LIM

ALLISTER LIM & THRUMURGAN

> Back to OneMotoring

Enquire PARF/COE Rebate for Registered Vehicle

Owner ID Type:	Business
Owner ID:	946W
Vehicle No.:	GBH704L
Vehicle to be Exported:	No
Intended Deregistration Date:	23 Sep 2019
Vehicle Make:	NISSAN
Vehicle Model:	NV350 PANEL VAN 2.5 5AT 5DR EURO V
Primary Colour:	Black
Manufacturing Year:	2017
Engine No.:	YD25004491B
Chassis No.:	JN1MC2E26Z0009789
Maximum Power Output:	-
Open Market Value:	\$25,152.00
Original Registration Date:	29 Dec 2017
First Registration Date:	29 Dec 2017
Transfer Count:	0
Actual ARF Paid:	\$1,258.00
PARF Eligibility:	No
PARF Eligibility Expiry Date:	-
PARF Rebate Amount:	\$0.00
COE Expiry Date:	28 Dec 2027
COE Category:	C - Goods Vehicle & Bus
COE Period(Years):	10
QP Paid:	\$58,036.00
COE Rebate Amount:	\$47,957.00
Total Rebate Amount:	\$47,957.00

The information contained herein is correct as at 23 Sep 2019

OK

SINGAPORE ACCIDENT STATEMENT

IMPORTANT NOTICE

1. Please report correctly the details of the accident to speed up the claims process.
2. This Form must be completed by the Policyholder and/or the Authorised Driver.
3. Information provided must be as truthful and accurate as possible. Any wilful misrepresentation or withholding of material facts may allow insurance companies to repudiate policy liability.
4. The issue and acceptance of this Form by insurance companies is not an admission of policy liability on the part of the insurance companies.
5. Any false reporting may be referred to the Police for investigation.
6. This report will be forwarded by the insurers of the GIA Records Management Centre established by the General Insurance Association of Singapore (GIA) for archiving and that copies of this report will, for a fee, be made available upon application by interested parties.
7. By the lodgement of this report to the insurers, you hereby consent to the archiving of this report at the centre and to copies of the report being made available aforesaid.

ACCIDENT STATEMENT

Date Of Report	17/09/2019 16:21
Date Of Accident	17/09/2019 12:30
Exact Location Of Accident	OSCP OF BLK862A TAMPINES STREET 83
Country/State of Loss	SINGAPORE

DETAILS OF OWN VEHICLE

Vehicle Registration Number	GBH704L
Insured/Policyholder	
Name Of Registered Owner	103 STEAM DRYCLEANERS
Co Reg No	53231946W
Email Address	NOEMAIL
Mobile Phone No	
Alternative Phone No	OFFICE-63438178
Vehicle Particulars	
Manufacturer	NISSAN
Model	NV350-2.5 5AT 5DR EURO V (A)
Exact Purpose for which vehicle was being used at time of accident	

Are you claiming under your own insurance policy for repair to your vehicle?	NO
If No, Please state action to be taken	THIRD PARTY
Vehicle Category	COMMERCIAL VEHICLE

Insurance Company

Name of Insurance Company	NTUC INCOME INSURANCE CO-OPERATIVE LTD
Type Of Coverage	COMPREHENSIVE
Fleet Policy	NO
Policy Number	5096931015-01
Cover Note Number	29/12/2018 - 28/12/2019

Driver

Name of Driver	CHIA THIAM KIAT, GERALD
NRIC No	S8108848I
Date Of Birth	22/03/1981
Occupation	OUTDOOR
Date Of Driving Pass	27/11/2003
Driving Experience	15 YEARS AND 9 MONTHS
Gender	MALE
Mobile Number	(LOCAL) +65-97240025
Fax Number	
Contact Number	
Email Address	NOEMAIL

Address	BLK862A TAMPINES STREET 83 #11-424
Postcode	521862
Was driver an employee of the Insured's Company	YES
If No, Relationship of the Driver with the Insured	
Vehicle Registration Number of Driver's Own Vehicle	-
	-
	-
Insurance Company of Driver's Own Vehicle	-
	-
	-

General Information of the Accident

Type Of Accident	HIT AND RUN / VANDALISM / DAMAGED WHILST PARKED
Weather Conditions	CLEAR
Road Surface	DRY

Other Information

Was any foreign vehicle involved in this accident?	NO
Number of vehicles (including own vehicle) involved in the accident	2
Was any body injured in the Accident?	NO
Was any injured conveyed to hospital by ambulance?	
Was any other material or property damaged?	YES
I have been approached by unknown person(s) soliciting/offering accident claims assistance.	NO
Number of Passengers (Including Driver)	0

Details of Police Action

Was the accident reported to the police?	NO
If Yes, Please state which Police Station	
Was notice of intended Prosecution given?	NO
If Yes, against whom?	

Circumstances of Accident

ON THE STATED DATE & TIME, MY VEHICLE WAS PARKED AT THE SAID LOCATION. I FOUND A NOTE AT MY FRONT WINDSCREEN AND STATED THAT HIS VEHICLE (XD3741U) WAS COLLIDED ONTO MY PARKED VEHICLE WHILE HIS VEHICLE WAS REVERSING.

Attachment(s)

Are accident photos available for attachment?	YES
Was there any video captured by Car Camera?	YES
Was there any audio recorded?	NO

DETAILS OF OTHER VEHICLE PROPERTY 1

Vehicle Registration Number	XD3741U
Vehicle Make/Model/Colour	
Details Of Properties	
Vehicle Category	COMMERCIAL VEHICLE
Name of Driver	
NRIC/Passport Number	
Contact Number	
Address	
Postcode	
Insurance Company Name	
Nature Of Damage	
No. Of Passenger (Including Driver)	

SKETCH PLAN

IMPORTANT NOTICE

1. Please report correctly the details of the accident to speed up the claims process.
2. This Form must be completed by the Policyholder and/or the Authorised Driver.
3. Information provided must be as truthful and accurate as possible. Any wilful misrepresentation or withholding of material facts may allow insurance companies to repudiate policy liability.
4. The issue and acceptance of this Form by insurance companies is not an admission of policy liability on the part of the insurance companies.
5. Any false reporting may be referred to the Police for investigation.
6. The report will be forwarded by the insurers of the GIA Records Management Centre established by the General Insurance Association of Singapore (GIA) for archiving and that copies of this report will for a fee be made available upon application by interested parties.
7. By the lodgment of this report to the insurers, you hereby consent to the archiving of this report at the centre and to copies of the report being made available aforesaid.
8. **Consent under the Personal Data Protection Act (PDPA)**

I understand, acknowledge, agree and consent that:

- (a) My insurer, my workshop and the General Insurance Association of Singapore ("GIA") may/are permitted to collect, use, disclose and/or process my personal data/personal information set out in this form and any other personal information provided by me or possessed by my insurer (collectively the "Personal Information") and disclose and transfer such Personal Information to all insurer(s) who have insured vehicle(s) involved in this accident (all insurer(s) who have insured vehicle(s) involved in this accident shall be collectively referred to as the "Insurers"), the Insurers' lawyers/law firms, the Monetary Authority of Singapore and any relevant government agency/authority (such as the police), for the purpose(s) of:
 - (i) processing, handling and/or dealing with my claims including the settlement of the claims and any necessary investigations relating to the claims;
 - (ii) investigating the accident and/or my claims;
 - (iii) carrying out and/or dealing with my instructions or responding to any enquiries by me;
 - (iv) administering my claims (including the mailing of correspondence, statements, invoices, reports or notices to me, which could involve disclosure of certain personal data about me to bring about delivery of the same as well as on the external cover of envelopes/mail packages); and/or
 - (v) complying with applicable law in administering, processing, handling and/or dealing with my claims (collectively the "Purposes")
- (b) all insurer(s) who have insured vehicle(s) involved in this accident and the Insurers' lawyers/law firms, may/are permitted to collect, use, disclose and/or process my Personal Information for one or more of the above Purposes; and
- (c) my Personal Information may/can be disclosed by any of the Insurers and/or GIA to their third party service providers or agents (including their lawyers/law firms), which may be sited outside of Singapore, for one or more of the above Purposes.
- (d) my Personal Information will also be collected and used to compile claims history for the purpose of fraud detection, investigation and management in present and all future claims.
- (e) the information so collected under (d) above may be shared / disclosed:
 - (i) to all insurers and/or any other third parties that assist in evaluating, investigating, controlling or managing fraud, regulators, law enforcement and government agencies as reasonably required for the purposes stated, or
 - (ii) for complying with requirements under any regulations, laws or court orders.



Policyholder's Signature
Date & Time:



Driver's Signature
(If driver is not the policyholder)
Date & Time



Reporting Centre Personnel's Signature
Name:
NRIC/IR No.:

SKETCH PLAN

DESCRIBE CIRCUMSTANCES OF THE ACCIDENT

Driver's License Report

You had been advised by workshop that in the event that you wish to claim against your own policy (OD claim), there is a Fourteen (14) days clause whereby the claim must be made within the stipulated time-frame from the day of occurrence.

Reporting Only
Claim OD
Claim TP
Claim OD/TP at other workshop

DECLARATION

I/We declare the foregoing particulars are true in every respect.



Policyholder Signature: _____
Date & Time: _____



...CLAIM SUBFOLDER...(Pending for Survey Report)

CLAIM SUBFOLDER TRACKING							
Case	Notified	Est Submitted	Adj Assigned	Adj Rpt	Adj Submitted	Ins Auth'd	Status
Main	17 Sep 2019		19 Sep 2019 14:46 Edit Adj Rpt	S\$0.00 Edit Estimates	S\$0.00 View Rpt		Pending for Survey Report Cancel Case

Main	Reference	Claim Details	Documents	Show All
------	-----------	---------------	-----------	----------

CLAIM SUBFOLDER DETAILS		[Created by insurer]							
Insured:	-, Co. Reg. No.: -								
Main Claimant:	103 STEAM DRYCLEANERS, Co. Reg. No.: 53231946W								
Vehicle Reg. No.:	GBH704L	Date of Loss: 17/09/2019 12:00 - :59 [20 Months and 19 Days From LTA Reg Date (Man Yr)]							
Claim Type:	TP / SNM19D204399C02	Policy/Cover Note No.: DMCVSN18229819011							
Vehicle Reg. No. (Insured):	XD3741U	Policy No. (Claimant): 5096931015-01							
		Excess: S\$2,500.00							
Repairer:	GREEN STAR SPRAY PAINTING (HQ) BLK 3011 BEDOK NORTH AVENUE 4 #01-2004 BEDOK INDUSTRIAL PARK E, 489977 Bedok - Tel:								
Handling Insurer:	China Taiping Insurance (Singapore) Pte. Ltd. (HQ) - Tel: 6389 6111 ... [Handled by Tan Kah Leong - 63896193]								
Claimant's Insurer:	NTUC Income Insurance Co-operative Ltd (HQ) - Tel:								
Adjuster:	LKK Auto Consultants Pte Ltd (HQ) - Tel: 6256-3561 ... [Handled by XING GUO QIANG] ... [Final Rpt due 30/09/2019]								
ASSOCIATED MAIL RECEIVED View All Compose Case Mail									
There are no mail for this case.									
ALL ASSOCIATED TASKS View All Search Tasks Create New Task Complete									
Due Date	Priority	Type	Task Group	Subject	Handler	Assigned By	Completed On	Created On	Done?
No results.									

Claim Documents


































***GBH704L (SNM19D204399C02)**
[XD3741U]

TP
103 STEAM DRYCLEANERS
Sep 17 2019 12:00PM
[-]
GREEN STAR SPRAY PAINTING












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Video			1 per page	<input checked="" type="checkbox"/>
No	Finalized On	Hock Wah Motor Workshop Pte Ltd (Bedok)	Thumbnail	Print
1	17/09/19 16:31	Video - Accident [Linked Accident Report Documents]	Load MP4	<input type="checkbox"/>
2	17/09/19 16:31	Video - Accident [Linked Accident Report Documents]	Load MP4	<input type="checkbox"/>
3	17/09/19 16:31	Video - Accident [Linked Accident Report Documents]	Load MP4	<input type="checkbox"/>
Photos/Images			3 per page	<input checked="" type="checkbox"/>
No	Relabel/Reorder	LKK Auto Consultants Pte Ltd (HQ)	Thumbnail	Print
1	24/09/19 09:31	General View	Load JPG	<input checked="" type="checkbox"/>
2	24/09/19 09:31	General View	Load JPG	<input checked="" type="checkbox"/>
3	24/09/19 09:31	General View	Load JPG	<input checked="" type="checkbox"/>
4	24/09/19 09:31	General View	Load JPG	<input checked="" type="checkbox"/>
5	24/09/19 09:31	General View	Load JPG	<input checked="" type="checkbox"/>
6	24/09/19 09:31	General View	Load JPG	<input checked="" type="checkbox"/>
7	24/09/19 09:31	General View	Load JPG	<input checked="" type="checkbox"/>
8	24/09/19 09:31	General View	Load JPG	<input checked="" type="checkbox"/>
9	24/09/19 09:31	General View	Load JPG	<input checked="" type="checkbox"/>
10	24/09/19 09:31	General View	Load JPG	<input checked="" type="checkbox"/>
11	24/09/19 09:31	General View	Load JPG	<input checked="" type="checkbox"/>
12	24/09/19 09:31	General View	Load JPG	<input checked="" type="checkbox"/>
13	24/09/19 09:31	General View	Load JPG	<input checked="" type="checkbox"/>
14	24/09/19 09:31	General View	Load JPG	<input checked="" type="checkbox"/>
15	24/09/19 09:31	General View	Load JPG	<input checked="" type="checkbox"/>
16	24/09/19 09:31	General View	Load JPG	<input checked="" type="checkbox"/>
17	24/09/19 09:31	General View	Load JPG	<input checked="" type="checkbox"/>
18	24/09/19 09:31	General View	Load JPG	<input checked="" type="checkbox"/>
19	24/09/19 09:31	General View	Load JPG	<input checked="" type="checkbox"/>
20	24/09/19 09:31	General View	Load JPG	<input checked="" type="checkbox"/>
21	24/09/19 09:31	General View	Load JPG	<input checked="" type="checkbox"/>
22	24/09/19 09:31	General View	Load JPG	<input checked="" type="checkbox"/>
23	24/09/19 09:31	General View	Load JPG	<input checked="" type="checkbox"/>
24	24/09/19 09:31	General View	Load JPG	<input checked="" type="checkbox"/>
25	24/09/19 09:31	General View	Load JPG	<input checked="" type="checkbox"/>
26	24/09/19 09:31	General View	Load JPG	<input checked="" type="checkbox"/>
27	24/09/19 09:31	General View	Load JPG	<input checked="" type="checkbox"/>
28	24/09/19 09:31	Odometer Reading	Load JPG	<input checked="" type="checkbox"/>
29	24/09/19 09:31	Chassis Number	Load JPG	<input checked="" type="checkbox"/>
30	25/09/19 09:50	Dismantled Parts	Load JPG	<input checked="" type="checkbox"/>
31	25/09/19 09:50	Dismantled Parts	Load JPG	<input checked="" type="checkbox"/>
32	25/09/19 09:50	Dismantled Parts	Load JPG	<input checked="" type="checkbox"/>
33	25/09/19 09:50	Dismantled Parts	Load JPG	<input checked="" type="checkbox"/>
34	25/09/19 09:50	Dismantled Parts	Load JPG	<input checked="" type="checkbox"/>
35	25/09/19 09:50	Dismantled Parts	Load JPG	<input checked="" type="checkbox"/>
36	25/09/19 09:50	Dismantled Parts	Load JPG	<input checked="" type="checkbox"/>

Video			1 per page	<input checked="" type="checkbox"/>
No	Finalized On	Hock Wah Motor Workshop Pte Ltd (Bedok)	Thumbnail	Print
37	25/09/19 09:50	Dismantled Parts	 Load JPG	<input checked="" type="checkbox"/>
38	25/09/19 09:50	Dismantled Parts	 Load JPG	<input checked="" type="checkbox"/>
39	25/09/19 09:50	Dismantled Parts	 Load JPG	<input checked="" type="checkbox"/>
40	25/09/19 09:50	Dismantled Parts	 Load JPG	<input checked="" type="checkbox"/>
41	25/09/19 09:50	Dismantled Parts	 Load JPG	<input checked="" type="checkbox"/>
42	25/09/19 09:50	Dismantled Parts	 Load JPG	<input checked="" type="checkbox"/>
43	25/09/19 09:50	Dismantled Parts	 Load JPG	<input checked="" type="checkbox"/>
44	25/09/19 09:50	Dismantled Parts	 Load JPG	<input checked="" type="checkbox"/>
45	25/09/19 09:50	Dismantled Parts	 Load JPG	<input checked="" type="checkbox"/>
46	25/09/19 09:50	Dismantled Parts	 Load JPG	<input checked="" type="checkbox"/>
47	25/09/19 09:50	Dismantled Parts	 Load JPG	<input checked="" type="checkbox"/>
48	25/09/19 09:50	Dismantled Parts	 Load JPG	<input checked="" type="checkbox"/>
49	25/09/19 09:50	Dismantled Parts	 Load JPG	<input checked="" type="checkbox"/>
50	25/09/19 09:50	Dismantled Parts	 Load JPG	<input checked="" type="checkbox"/>
51	25/09/19 09:50	Dismantled Parts	 Load JPG	<input checked="" type="checkbox"/>
52	25/09/19 09:50	Dismantled Parts	 Load JPG	<input checked="" type="checkbox"/>
53	25/09/19 09:50	Dismantled Parts	 Load JPG	<input checked="" type="checkbox"/>
54	25/09/19 09:50	Dismantled Parts	 Load JPG	<input checked="" type="checkbox"/>
55	25/09/19 09:50	Dismantled Parts	 Load JPG	<input checked="" type="checkbox"/>
56	07/10/19 12:24	After Repair Photo	 Load JPG	<input checked="" type="checkbox"/>
57	07/10/19 12:24	After Repair Photo	 Load JPG	<input checked="" type="checkbox"/>
58	07/10/19 12:25	After Repair Photo	 Load JPG	<input checked="" type="checkbox"/>
59	07/10/19 12:25	After Repair Photo	 Load JPG	<input checked="" type="checkbox"/>
60	07/10/19 12:25	After Repair Photo	 Load JPG	<input checked="" type="checkbox"/>
61	07/10/19 12:25	After Repair Photo	 Load JPG	<input checked="" type="checkbox"/>
62	07/10/19 12:25	After Repair Photo	 Load JPG	<input checked="" type="checkbox"/>
63	07/10/19 12:25	After Repair Photo	 Load JPG	<input checked="" type="checkbox"/>
64	07/10/19 12:25	After Repair Photo	 Load JPG	<input checked="" type="checkbox"/>
65	07/10/19 12:25	After Repair Photo	 Load JPG	<input checked="" type="checkbox"/>
66	07/10/19 12:25	After Repair Photo	 Load JPG	<input checked="" type="checkbox"/>
67	07/10/19 12:25	After Repair Photo	 Load JPG	<input checked="" type="checkbox"/>
68	07/10/19 12:25	After Repair Photo	 Load JPG	<input checked="" type="checkbox"/>
69	07/10/19 12:25	After Repair Photo	 Load JPG	<input checked="" type="checkbox"/>

Linked Accident Report Documents

Video			1 per page	<input checked="" type="checkbox"/>
No	Finalized On	Hock Wah Motor Workshop Pte Ltd (Bedok)	Thumbnail	Print
1	17/09/19 16:31	Video - Accident	 Load MP4	
2	17/09/19 16:31	Video - Accident	 Load MP4	
3	17/09/19 16:31	Video - Accident	 Load MP4	
Assessment Reports			1 per page	<input checked="" type="checkbox"/>
No	Finalized On	Hock Wah Motor Workshop Pte Ltd (Bedok)	Thumbnail	Print
1	17/09/19 17:52	Accident Statement	 Load HTM	
Photos/Images			3 per page	<input checked="" type="checkbox"/>
No	Finalized On	Hock Wah Motor Workshop Pte Ltd (Bedok)	Thumbnail	Print
1	17/09/19 16:32	Accident Photo	 Load JPG	<input checked="" type="checkbox"/>
2	17/09/19 16:32	Accident Photo	 Load JPG	<input checked="" type="checkbox"/>
3	17/09/19 16:32	Accident Photo	 Load JPG	<input checked="" type="checkbox"/>
4	17/09/19 16:32	Accident Photo	 Load JPG	<input checked="" type="checkbox"/>
5	17/09/19 16:32	Accident Photo	 Load JPG	<input checked="" type="checkbox"/>
6	17/09/19 16:32	Accident Photo	 Load JPG	<input checked="" type="checkbox"/>
7	17/09/19 16:32	Accident Photo	 Load JPG	<input checked="" type="checkbox"/>
Documentation			1 per page	

Video				1 per page	<input checked="" type="checkbox"/>
No	Finalized On	Hock Wah Motor Workshop Pte Ltd (Bedok)		Thumbnail	Print
					<input checked="" type="checkbox"/>
No	Finalized On	Hock Wah Motor Workshop Pte Ltd (Bedok)		Thumbnail	Print
1	17/09/19 17:52	Sketch Plan		Load TIF	

Documents Checklist

DOCUMENTS CHECKLIST	Reset	Save	Print
There are no document checklists configured.			
Our Checklist Remarks - LKK Auto Consultants Pte Ltd (HQ)			
<div></div>			
Show Remarks To: <input type="checkbox"/> Handling Insurer			
Note: Remarks are private unless you show it to other parties.			

LKK Auto Consultants Pte Ltd (Co.Reg.No:199607198R)

51 Ubi Ave 1 #01-25, Paya Ubi Industrial Park

Singapore 408933

Tel: 6256-3561 Fax: 6844-8805 Email: sur@lkkauto.com;assignments@lkkauto.com

VEHICLE DAMAGE INSPECTION REPORT

Our File No: CS/CTI19016569/GCF3E2

Date: 07/10/2019

REFERENCE

Handling Insurer:	China Taiping Insurance (Singapore) Pte. Ltd.	Policy No:	DMCVSN18229819011
Claimant Vehicle No :	GBH704L	Insured Vehicle No :	XD3741U
Date of Loss:	17/09/2019	Nature of Claim: TP	Claim No: SNM19D204399C02

DESCRIPTION & IDENTIFICATION OF VEHICLE

Reg No:	GBH704L		
Make & Model:	NISSAN NV350, 2.5 5AT 5DR EURO V (A)	Engine No:	YD25004491B
Reg. Date:	29/12/2017 (Man. Year: 2017)	Chassis No:	JN1MC2E26Z0009789
Colour:	Black	Odometer:	136947 km
Engine Capacity:	2488 cc		
Market Value/New Car Price:	N/A		
Sum Insured (S\$):	Market Value/New Car Price		

CONDITION OF VEHICLE AT THE TIME OF SURVEY

General Condition:	Steering (Serviceable):	Yes	Footbrake (Serviceable):	Yes
Handbrake (Serviceable):	Yes	Engine Modification:	No	Pre-accident Condition:

CONDITION OF TYRES

Front Tyre Size:	195/70 R15	Rear Tyre Size:	195/70 R15
Front Left Side:	Yokohama 6 mm	Rear Left Side:	Yokohama 6 mm
Front Right Side:	Yokohama 6 mm	Rear Right Side:	Yokohama 6 mm

The above values represent the remaining tyre treads depth

COST OF CLAIMS	Repairer's	Adjuster's	Difference	Diff %
Parts	0.00	0.00	0.00	
Miscellaneous Items	0.00	0.00	0.00	
Labour	0.00	0.00	0.00	
Paintwork Labour	0.00	0.00	0.00	
Towing	0.00	0.00	0.00	
Nett Amount (S\$)	0.00	0.00	0.00	

INSPECTION

Date of Assignment:	19/09/2019	
Date Inspected:	23/09/2019 Inspected At:	GREEN STAR SPRAY PAINTING (HQ) BLK 3011 BEDOK NORTH AVENUE 4 #01-2004 BEDOK INDUSTRIAL PARK E Singapore 489977
Estimated Period of Repair:	5.0 days	

Adjuster: XING GUO QIANG

Manager: CELINE FONG

NOTE: This report represents our findings at the time and place of inspection stated herein. Such inspection has been carried out to the best of our knowledge and ability but any other liability under any other circumstances is hereby expressly excluded.

- A) THE INSPECTION WAS CONDUCTED ON A "WITHOUT PREJUDICE" BASIS.
- B) THE REPAIR ESTIMATE WAS NOT PRESENTED AT THE TIME OF INSPECTION.
THE REPAIRER WAS TOLD TO PREPARE THE ESTIMATE.
- C) ENCLOSED PLEASE FIND DAMAGED VEHICLE PHOTOGRAPHS.

THE ESTIMATED REPAIR COST OF THE DAMAGED VEHICLE IS IN THE REGION OF \$4,000.00 - \$5,000.00

REPAIR DETAILS

Reference

Part Source:	(Last Synchronised: 07 Oct 2019)	
Parts:	N/A	NISSAN NV350 2.5 5AT 5DR EURO V (A) (Model not available in database)
Labour:	Repairer's	(Price-denominated Standard List)
Print Code:	(Unsubmitted, no print-code for GBH704L)	
Validity:	These estimates are valid only if they contain the print code (above) on all estimate pages, running page numbers with the END OF ESTIMATES marker on the last estimate page	
Further Info:	Items/values not in reference catalogue are prefixed with an asterisk *.	

Recommended Parts

There are no new parts selected.

Report was unsubmitted during this print-out.

Recommended Miscellaneous Items

There are no new miscellaneous items selected.

Recommended Labour

There are no labour items selected.

Report was unsubmitted during this print-out.

< END OF ESTIMATES >