

CC3/A1G 190/6556/Asf302

Muirman

ASSIGNMENT

SKT9873C 2015 Ine.

Estimated Cost

OD / TP / WS / TP RES / OD RES / EVA / INV / MV

To inspect Vehicle At

at Workshop on

of

Insured

Policy No.

Client No.

Sum Insured

Excess

\$800/-

(Client's Record)

Make of Veh:

(Policy Condition)

Remark: The veh had commenced its
repair at the time of inspection.

Bal. or Market Value

86K.

IDAC Accident Report

Consistent? Yes or No

GIA / PR Seen

Consistent? Yes or No

Est. Repair

06 hrs.

Res.

Yes or No

Lum Sum

%

J Val.

Yes or No

CA / REV / REP. / 24HRS

Vehicle: IN / OUT

Date

Person Contacted

Sub No

Type ☒ Car / M/Cycle / Bus / Van / Lorry / Taxi / Prime Mover

Truck / Trailer or

Make

Audi Q3.

CC 1395

Colour

Bronze.

Insured / Std / NI / NA

Sp. Reading

28795

T/Rail: Insured / Std / NI / NA

Eng No.

Ch No

WAUZZ2845FR040505

Gen. Cond: ☒ Good / Fair / Poor / BurntSteering: ☒ In order / Jammed / Leaked / Burnt orBrake: ☒ In order / Jammed / Leaked / Burnt orMod: Nil / ☒ STD A/Rim or

Tyre Size

F: 235/55R17.

R: 235/55R17.

BS / DUN / EXNOVA / GY / FS / LIZA / MIC / OHTSU / ☒ SUMI /

TOYO / YOKO or

Front

Rear

R/Bal

06

mm

R/Bal

06

mm

L/Bal

06

mm

L/Bal

06

mm

D.O.A.

D.O.I

19/09/19.

Survey held at

Premium.

Des. of Damages: Frt / Rear / O/S / N/S / U/C / Rooftop or

Front o/s.

The U/C / Chassis frame / Body Structure affected due to collision

Date / Time

Action / Instruction

0DA16

repair front \$24K

SKT 9873C - X

19/09/19

@ 17:43 pm received PA to AEC via muirman

MV:

PV:

Nett:

RECEIVED 18 DEC 2019

20/9/19

@ 15:57 pm made request authorise repair to AEC
via muirman

Date/Time File Path

18/12/19

File Name

Type

☐

: Prel. Report

☒

: Final Report

Days Of Repair:

6

Resurvey No. of Trip:

3

Survey Fee

200

Interpretation

24hr (Flag)

☐

Steering

IS

☐

Mirrors

IF

☐

Tyres

IF

☐

Washers

IF

11

211

\$15,8 \$15,982.64 p/p

24/09/19 @ 15:16pm mandate approved by AEG via
merima.

24/09/19 @ 16:10 pm informed CLA to Tony via email

04/11/19 Confirmed P/P \$ 15,982.64 @ 6 days with
Adrian

(\$ 26,852.36 Red - 63%)

> Back to OneMotoring

Enquire PARF/COE Rebate for Registered Vehicle

Vehicle Owner Particulars	
Owner ID Type:	Singapore NRIC
Owner ID:	052A
Vehicle Details	
Vehicle No.:	SKT9873C
Vehicle to be Exported:	No
Intended Deregistration Date:	19 Sep 2019
Vehicle Make:	AUDI
Vehicle Model:	Q3 1.4 TFSI (PI)
Primary Colour:	Brown
Manufacturing Year:	2015
Engine No.:	CZD205094
Chassis No.:	WAUZZZ8U5FR040505
Maximum Power Output:	110.0 kW (147 bhp)
Open Market Value:	\$29,805.00
Original Registration Date:	27 Jun 2015
First Registration Date:	27 Jun 2015
Transfer Count:	0
Actual ARF Paid:	\$23,727.00
Intended PARF Rebate Details	
PARF Eligibility:	Yes
PARF Eligibility Expiry Date:	26 Jun 2025
PARF Rebate Amount:	\$17,795.00
Intended COE Rebate Details	
COE Expiry Date:	26 Jun 2025
COE Category:	B - Car above 1600cc or 97kW (130bhp)
COE Period(Years):	10
QP Paid:	\$75,000.00
COE Rebate Amount:	\$43,270.00
Total Rebate Amount:	\$61,065.00

The information contained herein is correct as at 19 Sep 2019

OK



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Direct Owner StarAd

SKY A1

KA-HUP

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5 vehicles

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audi q3

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Reg Date

Eng Cap

Mileage

Veh Type

Status

Search Selection

audi q3

Any

Any

2015

Any

Any

Any

Available



☐ Audi Q3 1.4A TFSI S-Tronic \$91,800 \$12,670 /yr 18-Aug-2015 1,395 cc 53,000 km SUV Available

1 Owner Only, Low Mileage! Reliable And Responsive, This Spacious SUV Will Not Disappoint In Terms Of Performance, Style And Is Suitable For Families As Well. Call Now To View This Well Maintained And Immaculate Condition Unit!

[Photo: 12-Sep-2015](#) [Tags: 2015 Audi Q3, 2015 Audi Q3, Audi Q3, Audi Q3, Audi Q3, Audi Q3, Used Audi](#)



☐ Audi Q3 1.4A TFSI S-Tronic \$90,000 \$12,310 /yr 27-Aug-2015 1,395 cc 56,000 km SUV Available

[Photo: 23-Sep-2015](#) [Tags: 2015 Audi Q3, 2015 Audi Q3, Audi Q3, Audi Q3, Audi Q3, Audi Q3, Used Audi](#)



☐ Audi Q3 1.4A TFSI S-Tronic \$89,500 \$11,730 /yr 25-Nov-2015 1,395 cc 57,784 km SUV Available

Don't Hesitate If You're Looking For A Reliable Yet Responsive Car With Spacious Cabin Interior, Ideal For All Drivers To Enjoy The Robust And Smooth Daily Drive. Well Kept And Maintained By Meticulous Owner. We Offer High Trade In As Well As In House Finance, Call Us For...

[Photo: 13-Sep-2015](#) [Tags: 2015 Audi Q3, 2015 Audi Q3, Audi Q3, Audi Q3, Audi Q3, Audi Q3, Used Audi](#)



☐ Audi Q3 1.4A TFSI S-Tronic \$89,500 \$11,700 /yr 30-Nov-2015 1,395 cc 55,000 km SUV Available

1 Owner Pristine Condition Q3. Best Priced In Market. Popular Audi White With Black Original Interior. Lots Of Features And Spacious Car. Economical To Run Yet Powerful. View To Appreciate. High Loan/Trade In/Scrap Welcome. Loan Rates Start From 2.28%.

[Photo: 15-Sep-2015](#) [Tags: 2015 Audi Q3, 2015 Audi Q3, Audi Q3, Audi Q3, Audi Q3, Audi Q3, Used Audi](#)



Audi Q3 is the perfect family hauler

The second generation Audi Q3 is a handsome, spacious and comfortable compact SUV that will fit you and your family without fuss.

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☐ Audi Q3 1.4A TFSI S-Tronic \$97,888 \$12,900 /yr 28-Dec-2015 1,395 cc 34,000 km SUV Available

Lowest Mileage Unit! Single Owner! Stylish And Luxurious! Fully Maintained By Agent! Always Shelter Parked! Black With Beige Interior! Non-Smoking, Accident Free! This Spacious SUV Will Not Disappoint In Terms Of Performance And Style. Flexible Loan Options/High Tra...

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[Photo: 13-Sep-2015](#) [Tags: 2015 Audi Q3, 2015 Audi Q3, Audi Q3, Audi Q3, Audi Q3, Audi Q3, Used Audi](#)

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Make	Model	Price	Depreciation	Reg Date	Eng Cap	Mileage	Veh Type	Status
------	-------	-------	--------------	----------	---------	---------	----------	--------

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Shirley Hiew (LKK Auto)

From: Shirley Hiew (LKK Auto)
Sent: Monday, 4 November 2019 2:41 pm
To: Boo seng yak
Cc: Adrian Ling (LKKAuto); SUR; Carrine Leong; jayee.yap@premiumauto.com.sg; Chang Chee Sing
Subject: RE: FINAL REVISION - SKT9873C - OD AIG - SURVEYED 19 SEP 19

Dear Mr. Boo,

Confirmed final fig \$15,982.64 @ 6 days of repairs before excess \$ 800/- & GST.

Kindly expedite the discharge voucher and tax invoice to us for close case.

Thank you.

Best Regards,

Shirley Hiew | Case Handler

LKK Auto Consultants Pte Ltd

Phone: 6256-3561 | email: sur@lkkauto.com | fax: 6256-4315
Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

From: Boo seng yak <boojohnny@gmail.com>
Sent: Wednesday, 30 October 2019 6:00 pm
To: Adrian Ling (LKKAuto) <adrianling@lkkauto.com>; Shirley Hiew (LKK Auto) <ShirleyHiew@lkkauto.com>; SUR <sur@lkkauto.com>; Carrine Leong <carrine.leong@premiumauto.com.sg>; jayee.yap@premiumauto.com.sg; Chang Chee Sing <claims@premiumauto.com.sg>
Subject: FINAL REVISION - SKT9873C - OD AIG - SURVEYED 19 SEP 19

Hi Adrian and all,

Revised estimate and photographs is attached.

Please confirm repair cost of \$15,982.64 @ 6 days exclude 1 Sunday.

Your early closure is well appreciated.

Best regards - jb

Re: Supplementary labour for SKT 9873 C

Shirley Hiew (LKK Auto)

Fri 27/9/2019 5:36 PM

To: glory.tan@premiumauto.com.sg <glory.tan@premiumauto.com.sg>; SUR <sur@lkkauto.com>

Cc: allan.wu@premiumauto.com.sg <allan.wu@premiumauto.com.sg>; 'Claims' <claims@premiumauto.com.sg>

 1 attachments (127 KB)

SUPP.pdf

Hi All,

Supplementary approved by AIG.

Thank you.

Best Regards,

Shirley Hiew | Case Handler

LKK Auto Consultants Pte Ltd

Phone: 6256-3561 | email: Surj@lkkauto.com | fax: 6256-4315

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

From: glory.tan@premiumauto.com.sg <glory.tan@premiumauto.com.sg>**Sent:** Thursday, 26 September 2019 2:56 PM**To:** SUR <sur@lkkauto.com>**Cc:** allan.wu@premiumauto.com.sg <allan.wu@premiumauto.com.sg>; 'Claims' <claims@premiumauto.com.sg>**Subject:** Supplementary labour for SKT 9873 C

Hi all,

Please refer to the attached for supplementary labour for SKT 9873 C.

Please refer to the supplementary list in the attachment and revise and get back to us as Allan had called Adrian to talk about this already.

Thank you.

Best Regard,

Glory Tan

Bodyworks Department

Premium Automobiles Pte Ltd (Reg No 198902271W)

55 Ubi Road 1 Road Singapore 408699

p. +65 6388 2323 f. +65 6841 1183

e. glory.tan@premiumauto.com.sg w. www.audi.com.sg

Audi Showroom, Audi Centre 281 Alexandra Road Singapore 159938 p. +65 6836 2223

Re: OD CLAIM FOR SKT 9873 C ON 17/9/2019

Shirley Hiew (LKK Auto)

Tue 24/9/2019 4:10 PM

To: Claims Dept <claims@premiumauto.com.sg>

Cc: SUR <sur@lkkauto.com>

RE-SEND

Hi Tony,

As instructed by our client, please proceed at repair cost not exceeding \$24,000.00 (inclusive supplementary) to repair the insured vehicle **SKT 9873C** (Excess \$ 800/-) on part by part basis.

If there are any check items or supplementary items please inform our office's Assignment Team at Tel: 6741 8434 to arrange our surveyor for inspection.

All supplementary items and unconfirm items are subjected to further approval from insurance company before completion of the repair.

*Our client reserve their right not to pay if there is no valid approval obtained before repair.

Thank you.

Best Regards,

Shirley Hiew | Case Handler

LKK Auto Consultants Pte LtdPhone: 6256-3561 | email: sur@lkkauto.com | fax: 6256-4315

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

From: Shirley Hiew (LKK Auto) <ShirleyHiew@lkkauto.com>**Sent:** Tuesday, 24 September 2019 3:50 PM**To:** Claims Dept <claims@premiumauto.com.sg>**Cc:** SUR <sur@lkkauto.com>**Subject:** Re: OD CLAIM FOR SKT 9873 C ON 17/9/2019

Hi Tony,

As instructed by our client, please proceed to repair the insured vehicle **SKT 9873C** (Excess \$ 800/-).

If there are any check items or supplementary items please inform our office's Assignment Team at Tel: 6741 8434 to arrange our surveyor for inspection.

All supplementary items and unconfirm items are subjected to further approval from insurance company before completion of the repair.

*Our client reserve their right not to pay if there is no valid approval obtained before repair.

Thank you.

Best Regards,

Shirley Hiew | Case Handler

LKK Auto Consultants Pte Ltd

RE: OD CLAIM FOR SKT 9873 C ON 17/9/2019

Claims Dept <claims@premiumauto.com.sg>

Fri 20/9/2019 3:38 PM

To: 'Claims Dept' <claims@premiumauto.com.sg>; Shirley Hiew (LKK Auto) <ShirleyHiew@lkkauto.com>; SUR <sur@lkkauto.com>

Dear Shirley,

We can repair within limit \$24k (Bef GST).

Thank you.

Best Regards,
Tony Foong
Claims Advisor

Premium Automobiles Pte Ltd (Reg No 199902271W)

55 Ubi Road 1 Singapore 408699

p. +65 6366 2323, d. +65 67689911

e. <mailto:claims@premiumauto.com.sg> w. www.audi.com.sg

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From: Claims Dept [<mailto:claims@premiumauto.com.sg>]

Sent: Friday, 20 September 2019 10:04 AM

To: 'Shirley Hiew (LKK Auto)'; 'SUR'

Cc: 'Claims Dept'

Subject: RE: OD CLAIM FOR SKT 9873 C ON 17/9/2019

Dear Shirley,

We check and update you again.

Thank you.

Best Regards,
Tony Foong
Claims Advisor

Premium Automobiles Pte Ltd (Reg No 199902271W)

55 Ubi Road 1 Singapore 408699

p. +65 6366 2323, d. +65 67689911

e. <mailto:claims@premiumauto.com.sg> w. www.audi.com.sg

Audi Showroom, Audi Centre 281 Alexandra Road Singapore 159938 p. +65 6836 2223



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From: Shirley Hiew (LKK Auto) [<mailto:ShirleyHiew@lkkauto.com>]

Sent: Thursday, 19 September 2019 3:33 PM

To: Claims; SUR

Subject: Re: OD CLAIM FOR SKT 9873 C ON 17/9/2019

Dear All,

Kindly check whether you are able to undertake the repair cost not exceeding \$ 24,000.00 on part by part basis.

Thank you.

Best Regards,

Shirley Hiew | Case Handler

LKK Auto Consultants Pte Ltd

Phone: 6256-3561 | email: Sur@lkkauto.com | fax: 6256-4315

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

From: Claims <claims@premiumauto.com.sg>

Sent: Thursday, 19 September 2019 3:10 PM

To: Shirley Hiew (LKK Auto) <ShirleyHiew@lkkauto.com>; Admin A <admin-a@lkkauto.com>; Admin-D (LKKAuto) <admin-d@lkkauto.com>; SUR <sur@lkkauto.com>

Cc: 'Claims' <claims@premiumauto.com.sg>

Subject: RE: OD CLAIM FOR SKT 9873 C ON 17/9/2019

Aside to Tony,

FYNA

Best Regards,

Syafiq

Claims Admin Assistant

Premium Automobiles Pte Ltd (Reg No 199902271W)

View Received Message

This mail is associated with :

***SKT9873C (28640438625G)**

OD

Sep 17 2019 11:00AM

[GOH GEOK TJIN]

Premium Automobiles Pte Ltd

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From AIG Asia Pacific Insurance Pte. Ltd. (AIG_SG), sent on 27/09/2019 16:25 PM.

To LKK_HQ

Subject Alert - Adj Mandate Approved (S\$18745.00) - SKT9873C - Claim Handler: Khoo, Kay-Eng

Approved:18745.00:Upload Front bumper spoiler damage photo. Re-Inspection to be done for damage check and supplementary items / labour.

DOCUMENTS SUMMARY

There are no documents.

View Received Message

This mail is associated with :

***SKT9873C (2864043862SG)**

OD

Sep 17 2019 11:00AM

[GOH GEOK TJIN]

Premium Automobiles Pte Ltd

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From AIG Asia Pacific Insurance Pte. Ltd. (AIG_SG), sent on 24/09/2019 15:16 PM.

To LKK_HQ

Subject Alert - Adj Mandate Approved (S\$17695.00) - SKT9873C - Claim Handler: Khoo, Kay-Eng

Approved:17695.00:Upload Front bumper spoiler damage photo, Re-inspection to be done for damage check and supplementary items / labour.

DOCUMENTS SUMMARY

There are no documents.

LKK Auto Consultants Pte Ltd (Co. Reg. No: 199607198R)

51 Ubi Ave 1 #01-25, Paya Ubi Industrial Park

Singapore 408933

Tel: 6256-3561 Fax: 6844-8805 Email: sur@lkkauto.com; assignments@lkkauto.com

To: AIG Asia Pacific Insurance Pte. Ltd.
AIG Building
78 Shenton Way #08-16
Singapore 079120

From: LKK Auto Consultants Pte Ltd
51 Ubi Ave 1 #01-25
Paya Ubi Industrial Park
Singapore 408933

Attn: Khoo, Kay-Eng

Date: 26 Sep 2019

Preliminary Advice

Vehicle No	: SKT9873C	Accident Date	: 17/09/2019
Make	: AUDI Q3	Policy No.	: 2100419069
Assignment Date	: 19/09/2019	Excess	: S\$800.00
Date of Inspection	: 19/09/2019	Est. Duration of Repair	: 8 days
Inspection At	: Premium Automobiles Pte Ltd (UBI) 55 Ubi Road 1 Singapore 408699		

Point of Impact / General Description of Damages

The vehicle sustained impact / damages front o/s portion and parts claimed are consistent to the accident.

Repairer's Estimate (Gross)	:S\$	42,798.00 (inclusive supp)
Revised Amount	:S\$	18,745.00 (inclusive supp)
Check Items (Estimated)	:S\$	3,697.00
Total	:S\$	22,442.00
Lump Sum Repair	:S\$	

Total Loss Consideration

New for Old Value	:S\$	
Pre-Accident Value	:S\$	86,000.00
COE / PARF Rebate	:S\$	61,065.00
Salvage Value	:S\$	
Margin for Repair	:S\$	24,935.00

Remarks

- (X) The vehicle is repairable at our adjusted amount. We have also confirmed excess and policy coverage. Kindly let us have your authorisation.
- () The vehicle is uneconomical to be repaired, you are advised to invite tender for the wreck.
- (X) Other comments : Supplementary amount is \$ 1,050.00.

LKK Auto Consultants Pte Ltd (Co.Reg.No:199607198R)

51 Ubi Ave 1 #01-25, Paya Ubi Industrial Park

Singapore 408933

Tel: 6256-3561 Fax: 6844-8805 Email: sur@lkkauto.com; assignments@lkkauto.com

To: AIG Asia Pacific Insurance Pte. Ltd.
AIG Building
78 Shenton Way #08-16
Singapore 079120

From: LKK Auto Consultants Pte Ltd
51 Ubi Ave 1 #01-25
Paya Ubi Industrial Park
Singapore 408933

Attn: Nadaraja, Deeban

Date: 20 Sep 2019

Preliminary Advice

Vehicle No	: SKT9873C	Accident Date	: 17/09/2019
Make	: AUDI Q3	Policy No.	: 2100419069
Assignment Date	: 19/09/2019	Excess	: S\$800.00
Date of Inspection	: 19/09/2019	Est. Duration of Repair	: 8 days
Inspection At	: Premium Automobiles Pte Ltd (UBI) 55 Ubi Road 1 Singapore 408699		

Point of Impact / General Description of Damages

The vehicle sustained impact / damages front o/s portion and parts claimed are consistent to the accident.

Repairer's Estimate (Gross)	:S\$	39,998.00
Revised Amount	:S\$	17,695.00
Check Items (Estimated)	:S\$	3,697.00
Total	:S\$	21,392.00
Lump Sum Repair	:S\$	

Total Loss Consideration

New for Old Value	:S\$	
Pre-Accident Value	:S\$	86,000.00
COE / PARF Rebate	:S\$	61,065.00
Salvage Value	:S\$	
Margin for Repair	:S\$	24,935.00

Remarks

- (X) The vehicle is repairable at our adjusted amount. We have also confirmed excess and policy coverage. Kindly let us have your authorisation.
- () The vehicle is uneconomical to be repaired, you are advised to invite tender for the wreck.
- (X) Other comments : Repairer able to undertake the repair cost not exceeding \$ 24k on part by part basis.

Note: This document has not been finalised.

LKK Auto Consultants Pte Ltd (Co.Reg.No:199607198R)

51 Ubi Ave 1 #01-25, Paya Ubi Industrial Park

Singapore 408933

Tel: 6256-3561 Fax: 6844-8805 Email: sur@lkkauto.com; assignments@lkkauto.com

To: AIG Asia Pacific Insurance Pte. Ltd.
AIG Building
78 Shenton Way #08-16
Singapore 079120

From: LKK Auto Consultants Pte Ltd
51 Ubi Ave 1 #01-25
Paya Ubi Industrial Park
Singapore 408933

Attn:

Date: 19 Sep 2019

Preliminary Advice

Vehicle No	: SKT9873C	Accident Date	: 17/09/2019
Make	: AUDI Q3	Policy No.	: 2100419069-03
Assignment Date	: 19/09/2019	Excess	: S\$0.00
Date of Inspection	: 19/09/2019	Est. Duration of Repair	: 8 days
Inspection At	: Premium Automobiles Pte Ltd (UBI) 55 Ubi Road 1 Singapore 408699		

Point of Impact / General Description of Damages

The vehicle sustained impact / damages front o/s portion and parts claimed are consistent to the accident.

Repairer's Estimate (Gross)	:S\$	39,998.00
Revised Amount	:S\$	17,695.00
Check Items (Estimated)	:S\$	3,697.00
Total	:S\$	21,392.00

Lump Sum Repair	:S\$	
-----------------	------	--

Total Loss Consideration

New for Old Value	:S\$	
Pre-Accident Value	:S\$	86,000.00
COE / PARF Rebate	:S\$	61,065.00
Salvage Value	:S\$	
Margin for Repair	:S\$	24,935.00

Remarks

- (X) The vehicle is repairable at our adjusted amount. We have also confirmed excess and policy coverage. Kindly let us have your authorisation.
- () The vehicle is uneconomical to be repaired, you are advised to invite tender for the wreck.
- (X) Other comments : we are still pending repair cost from repairer.

SINGAPORE ACCIDENT STATEMENT

IMPORTANT NOTICE

1. Please report correctly the details of the accident to speed up the claims process.
2. This Form must be completed by the Policyholder and/or the Authorised Driver.
3. Information provided must be as truthful and accurate as possible. Any wilful misrepresentation or withholding of material facts may allow insurance companies to repudiate policy liability.
4. The issue and acceptance of this Form by insurance companies is not an admission of policy liability on the part of the insurance companies.
5. **Any false reporting may be referred to the Police for investigation.**
6. This report will be forwarded by the insurers of the GIA Records Management Centre established by the General Insurance Association of Singapore (GIA) for archiving and that copies of this report will, for a fee, be made available upon application by interested parties.
7. By the lodgement of this report to the insurers, you hereby consent to the archiving of this report at the centre and to copies of the report being made available aforesaid.

ACCIDENT STATEMENT

Date Of Report	18/09/2019 13:56
Date Of Accident	17/09/2019 11:00
Exact Location Of Accident	1 TANJONG RHU CARPARK
Country/State of Loss	SINGAPORE

DETAILS OF OWN VEHICLE

Vehicle Registration Number	SKT9873C
Insured/Policyholder	
Name Of Registered Owner	GOH GEOK TJIN
NRIC No	S2758052A
Email Address	NOEMAIL
Mobile Phone No	(LOCAL) +65-98180208
Alternative Phone No	OFFICE-98180208

Vehicle Particulars

Manufacturer	AUDI
Model	Q3 1.4 TFSI S TRONIC
Exact Purpose for which vehicle was being used at time of accident	PRIVATE USE
Are you claiming under your own insurance policy for repair to your vehicle?	YES
If No, Please state action to be taken	
Vehicle Category	PRIVATE CAR

Insurance Company

Name of Insurance Company	AIG ASIA PACIFIC INSURANCE PTE. LTD.
Type Of Coverage	COMPREHENSIVE
Fleet Policy	NO
Policy Number	2100419069-03
Cover Note Number	

Driver

Name of Driver	GOH GEOK TJIN
NRIC No	S2758052A
Date Of Birth	25/10/1951
Occupation	INDOOR
Date Of Driving Pass	25/12/2012
Driving Experience	6 YEARS AND 8 MONTHS
Gender	FEMALE
Mobile Number	(LOCAL) +65-98180208
Fax Number	
Contact Number	OFFICE-98180208
Email Address	NOEMAIL

Address	1 TANJONG RHU ROAD #19-03
Postcode	436879
Was driver an employee of the Insured's Company	NO
If No, Relationship of the Driver with the Insured	OWNER
Vehicle Registration Number of Driver's Own Vehicle	-
	-
	-
Insurance Company of Driver's Own Vehicle	-
	-
	-

General Information of the Accident

Type Of Accident	COLLIDED INTO PROPERTY
Weather Conditions	CLEAR
Road Surface	DRY

Other Information

Was any foreign vehicle involved in this accident?	NO
Number of vehicles (including own vehicle) involved in the accident	1
Was any body injured in the Accident?	NO
Was any injured conveyed to hospital by ambulance?	NO
Was any other material or property damaged?	NO
I have been approached by unknown person(s) soliciting/offering accident claims assistance.	NO
Number of Passengers (Including Driver)	1

Details of Police Action

Was the accident reported to the police?	NO
If Yes, Please state which Police Station	
Was notice of intended Prosecution given?	NO
If Yes, against whom?	

Circumstances of Accident

THE ACCIDENT HAPPENED IN MY CONDOMINIUM CARPARK. WHILE MAKING A TURN TO RIGHT SIDE AND ACCIDENTALLY DAMAGED MY CAR FRONT RIGHT SIDE PORTION.

Attachment(s)

Are accident photos available for attachment?	YES
Was there any video captured by Car Camera?	NO
Was there any audio recorded?	NO

Sketch Plan

SKETCH PLAN



DESCRIBE CIRCUMSTANCES OF THE ACCIDENT

The accident happened in my condominium carpark.
While making a turn to right side and
accidentally damaged my car front right side
portion.

DECLARATION

I/We declare the foregoing particulars are true in every respect.

x *Guo Jia*

Policyholder's Signature
Date & Time:

Guo Jia

Driver's Signature
(if driver is not the policyholder)
Date & Time:



Reporting Centre Personnel's Signature
Name: *Toy Tong*
NRIC/ID No: *L0011071*

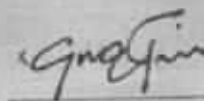
SKETCH PLAN

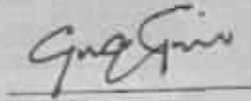
IMPORTANT NOTICE

1. Please report correctly the details of the accident to speed up the claims process.
2. This Form must be completed by the Policyholder and/or the Authorised Driver.
3. Information provided must be as truthful and accurate as possible. Any willful misrepresentation or withholding of material facts may allow insurance companies to repudiate policy liability.
4. The issue and acceptance of this Form by insurance companies is not an admission of policy liability on the part of the insurance companies.
5. Any false reporting may be referred to the Police for investigation.
6. The report will be forwarded by the insurers of the GIA Records Management Centre established by the General Insurance Association of Singapore (GIA) for archiving and that copies of this report will for a fee be made available upon application by interested parties.
7. By the lodgment of this report to the insurers, you hereby consent to the archiving of this report at the centre and to copies of the report being made available aforesaid.
8. **Consent under the Personal Data Protection Act (PDPA)**

I understand, acknowledge, agree and consent that:

- (a) My insurer, my broker and the General Insurance Association of Singapore ("GIA") may/are permitted to collect, use, disclose and/or process my personal data/personal information set out in this form and any other personal information provided by me or possessed by my insurer (collectively the "Personal Information") and disclose and transfer such Personal Information to all insurer(s) who have insured vehicle(s) involved in this accident (all insurer(s) who have insured vehicle(s) involved in this accident shall be collectively referred to as the "Insurers"), the Insurers' lawyers/law firms, the Monetary Authority of Singapore and any relevant government agency/authority (such as the police), for the purpose(s) of:
- (i) processing, handling and/or dealing with my claims including the settlement of the claims and any necessary investigations relating to the claims;
 - (ii) investigating the accident and/or my claims;
 - (iii) carrying out and/or dealing with my instructions or responding to any enquiries by me;
 - (iv) administering my claims (including the mailing of correspondence, statements, invoices, reports or notices to me, which could involve disclosure of certain personal data about me to bring about delivery of the same as well as on the external cover of envelopes/mail packages); and/or
 - (v) complying with applicable law in administering, processing, handling and/or dealing with my claims (collectively the "Purposes").
- (b) all insurer(s) who have insured vehicle(s) involved in this accident and the insurers' lawyers/law firms, may/are permitted to collect, use, disclose and/or process my Personal Information for one or more of the above Purposes; and
- (c) my Personal Information may/are be disclosed by any of the Insurers and/or GIA to their third party service providers or agents (including their lawyers/law firms), which may be sited outside of Singapore, for one or more of the above Purposes.
- (d) my Personal Information will also be collected and used to compile claims history for the purpose of fraud detection, investigation and management in present and all future claims.
- (e) the information so collected under (d) above may be shared / disclosed:
- (i) to all insurers and/or any other third parties that assist in evaluating, investigating, controlling or managing fraud, regulators, law enforcement and government agencies as reasonably required for the purposes stated, or
 - (ii) for complying with requirements under any regulations, laws or court orders.


 Policyholder's Signature
 Date & Time:


 Driver's Signature
 (if driver is not the policyholder)
 Date & Time:



Reporting Centre Personnel's Signature
 Name: Tina Fong
 NRIC/ID No: G2401474

Accident Photo



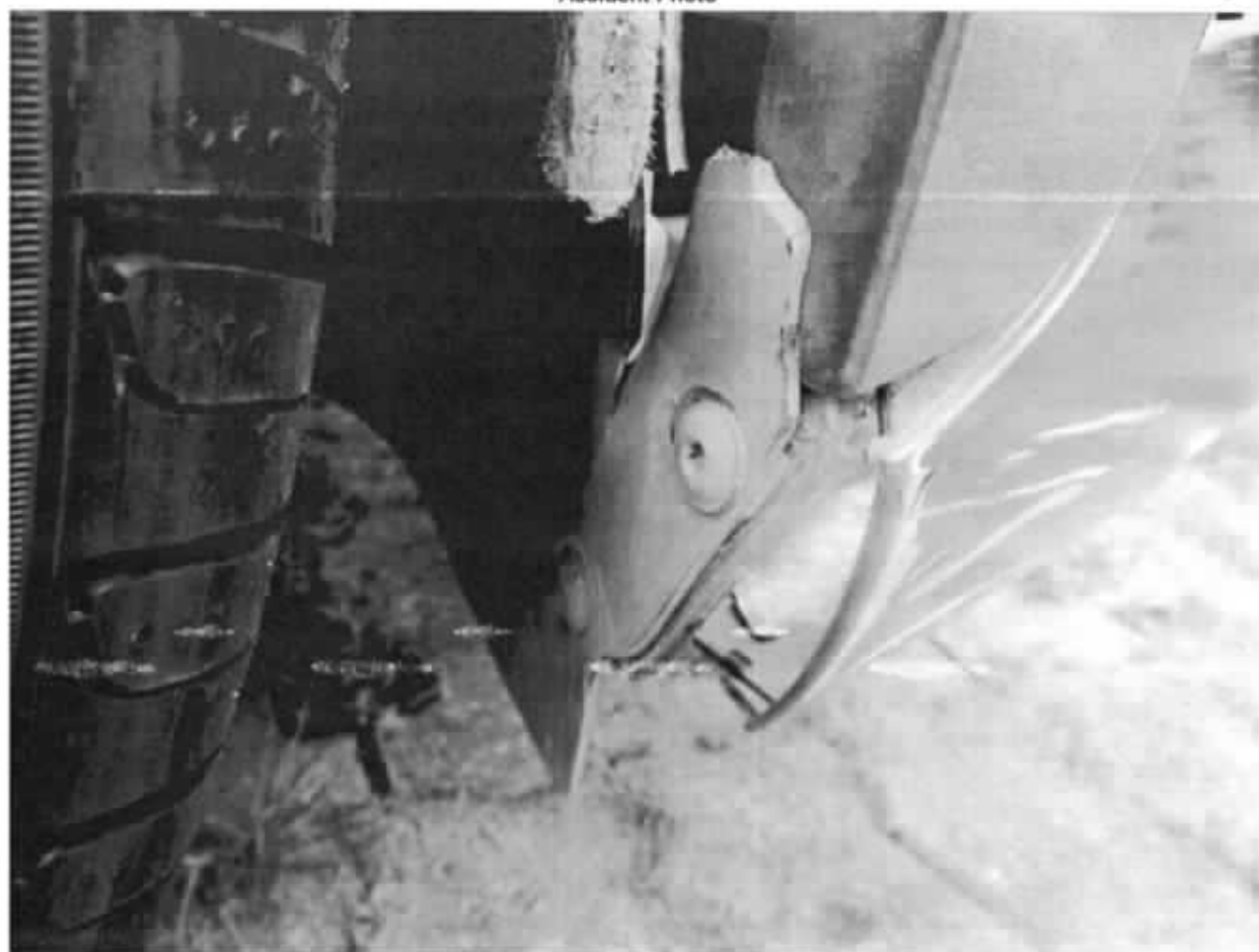
Accident Photo



Accident Photo



Accident Photo



UNDERTAKING

I, Goh Geok Tjin, (NRIC No. Sxx8052H), hereby confirm that the Singapore Accident Statement lodged by me on 18/9/19 at 1200 hours pertaining to the accident involving motor car Reg. No: SKT9873C, in which I was the driver are true and accurate to the best of my knowledge, information and belief.

I acknowledge that my insurers are not liable under the contract of insurance if there is a breach of policy terms and conditions.

In the event that an unrelated/unreported third party property or injury claim arises or there is evidence emerges that there is a breach of policy terms and conditions, I irrevocably undertake to absolve my insurer from all liability under the contract of insurance and I undertake to re-pay any sums paid by my insurers pursuant to the contract of insurance upon receipt of written demand by my insurers.

Signature : Goh Geok Tjin
Name of Insured / Driver : Goh Geok Tjin
Nric No. : Sxx8052H
Date : 18/9/19

Signature : Goh Geok Tjin
Name of Policyholder : Goh Geok Tjin
Nric No. : S2758052A
Date : 18/9/19



AIG Asia Pacific Insurance Pte. Ltd
AIG Building
78 Shenton Way
#07-16

MOTOR ACCIDENT INTERVIEW FORM

NAME : Goh Geok Tjin
VEHICLE NUMBER : SKT9873C
DATE/ TIME OF ACCIDENT : 17/9/19 / 1100 hrs
PLACE OF ACCIDENT : 1 Tanjong Rhu Carpark
THIRD PARTY VEHICLE (IF ANY) : NA

.....
WHERE DID YOU START YOUR JOURNEY AND WHERE WAS THE INTENDED DESTINATION BEFORE THE ACCIDENT?

FROM OLD AIRPORT HAWKER CENTER GOING HOME TO
WATERSIDE CONDO.

DID YOU DRINK ANY ALCOHOLIC DRINKS BEFORE YOU DRIVE ON THE DAY OF THE ACCIDENT? IF YES, DID THE TRAFFIC POLICE CONDUCT ANY BREATHE-ANALYSER TEST ON YOU? IF YES, WHAT WAS THE RESULTS?

NO.

WHAT IS THE TYPE OF COLLISION AND THE EXTENSIVENESS OF THE DAMAGES TO ALL VEHICLES INVOLVED?

COLLIDED WITH CARPARK WALL. AND NO DAMAGE
TO ANY OTHER CAR.

WERE YOU OR YOUR PASSENGER/S INJURED? IF INJURED, WHICH HOSPITAL? WERE YOU TAKEN TO THE TRAFFIC POLICE FOR INVESTIGATION?

NO.

NAME: Goh Geok Tjin

I AFFIRMED THE ABOVE INFORMATION IS GIVEN TO MY BEST KNOWLEDGE

Premium Automobiles

55 Ubi Road 1, Singapore 408699

Tel : 6366 2323 Fax : 6841 1183

Email: Nora.khai@premiumauto.com.sg / claims@premiumauto.com.sg

WIP : 12743

Telefax

Estimate : Accident Repairs
Workshop : Ubi Road 1
Contact No : 6366 2323
Fax No : 6841 1183
Reference : PA/OD/1134/2019/NS
Date : 18-Sep-19

Vehicle IN workshop. Kindly arrange for survey.

AIG Asia Pacific Insurance Pte Ltd

78 Shenton Way

#07-16 AIG Building

Singapore 079120

Attn: Mr. Adrian Ling - Motor Claims Dept

Tel: 6841 0055 - Fax: 6256 4315

Owner's Name : Mdm. Goh Geok Tjin
Address : 1 Tanjong Rhu Road
#19-03
Singapore 436879
Telephone : (HP) +65 98180208
Type of Claim : Own Damage Claims
Policy No. : 2100419069-03
Vehicle No : **SKT 9873C**
Model Code : Audi Q3 1.4 TFSI S Tronic
Model / Year : 27/6/2015
Engine No : SCD 205094
Chassis No : WAUZZZ8U5FR040505
Mileage :
Date In :
Estimated By : Johnny Boo / Allan Wu
Accident Date : 17-Sep-19
Place of Accident : 1 Tanjong Rhu Carpark

Premium Automobiles

55 Ubi Road 1, Singapore 408699
Tel : 6366 2323 Fax : 6841 1183

Telefax

Estimated Labour Charges for Accident Vehicle SKT 9873 C

S/n	Nature of Jobs	Estimated Charges	Surveyor's Recommendation
1	To remove and check reinstall front wire harness for headlights, horns, outside temperature sensor and headlight washer assy.	S/N \$ 360.00 ✓	
2	To remove and reinstall aircon condenser, radiator and additional radiator. Check electrical fans and control unit. Pressurise cooling system. To carry out vacuum and regas.	S/N \$ 1,400.00 2X	
3	To remove and transfer rhs front door's multi lock system and power window devices. Inspect damages.	S/N \$ 280.00 X	
4	To dismantle and renew front bumper, rhs front fender, rhs headlight and rhs front door. To repair bonnet. To renew front lock carrier and align to position. To inspect rhs front fender top support. Re-organise crash management components. Reinstall all parts removed.	\$ 6,400.00	✓ without. 1250 with lock carrier 2500 with lock carrier.
5	To respray front bumper, front bumper spoiler, rhs fender, bonnet, rhs front door, both front wheel arch trims and door cover.	2600 \$ 5,700.00	4 x 550 = 2200 Arch trim = 200 x 2 = 400 2600
SUB TOTAL LABOUR CHARGES		: \$ 14,140.00	

Premium Automobiles

55 Ubi Road 1, Singapore 408699
Tel : 6366 2323 Fax : 6841 1183

Telefax

SKT 9873C

Estimated Labour Charges for Accident Vehicle SLF 5574 D

S/n	Nature of Jobs	Estimated Charges	Surveyor's Recommendation
6	To renew rhs front rim and carry out wheel alignment.	S/N \$ 280.00	X
9	To carry out diagnostic checks.	S/N \$ 192.00	✓
TOTAL LABOUR CHARGES		: \$ 14,612.00	

Premium Automobiles

55 Ubi Road 1, Singapore 408699

Tel : 6366 2323 Fax : 6841 1183

Telefax

Material List for Accident Vehicle Regn No. SKT 9873 C

S/N	Parts Description		Damaged Parts & Prices	
			S/Nett	Remarks
1	FRONT BUMPER Distorted.	\$	1,788.00 ✓	1430.40
2	FRONT BUMPER FIXING PARTS Not New	\$	99.00 ✗	
3	FRONT BUMPER AIR GUIDE GRILLE - RH cut.	\$	139.00 ✓	111.20
4	FRONT BUMPER GRILLE - CENTER Not New	\$	197.00 ✗	
5	FRONT BUMPER CLOSING ELEMENT - LOWER Not New	\$	160.00 ✗	
6	FRONT BUMPER SPOILER Deformed	\$	527.00 ✓	421.60
7	FRONT BUMPER UNDERRUN BAR Not Deformed.	\$	891.00 ✗ ✓	712.20
8	RADIATOR GRILLE Not New	\$	1,053.00 ✗	
9	STRIKER PLATE Not New	\$	111.00 ✗	
10	FRONT BUMPER SIDE REINFORCEMENT Not New	\$	770.00 ✗	
11	FRONT BUMPER TOP COVER Not New	\$	112.00 ✗	
12	FRONT BUMPER COVER { Not New	\$	59.00 ✗	
13	FRONT BUMPER FOAM FILLER PIECE	\$	93.00 ✗	
14	SIGNAL HORN - HIGH TONE RH Not New	\$	182.00 ✗	
15	FRONT FENDER - RH Distorted	\$	824.00 ✓	652.80
16	FRONT FENDER ATTACHMENT PARTS Not New	\$	63.00 ?	X
17	FRONT FENDER BRACKET Bent	\$	75.00 ✓	59.92
18	POP RIVET Not New	6 \$	18.00 ✓	14.40
19	FRONT FENDER BRACE - RH Bent	\$	96.00 ✓	76.16
20	FRONT FENDER CLOSING ELEMENT - RH Not New	\$	30.00 ?	X
SUB TOTAL SPARE PARTS		:	\$ 7,287.00	

All charges are not inclusive of GST.

Legend : Remarks (OK) = Approved, Remarks (X) = Not approved

Spare parts are Special Nett.

Premium Automobiles

55 Ubi Road 1, Singapore 408699

Tel : 6366 2323 Fax : 6841 1183

Telefax

Material List for Accident Vehicle Reqn No. SKT 9873 C

S/N	Parts Description			Damaged Parts & Prices	
				S/Nett	Remarks
21	FRONT WHEEL HOUSING LINER - RH <i>torn</i>	\$		223.00 ✓	178.40
22	WHEEL HOUSING LINER ATTACHMENT PARTS <i>Not New</i>	\$		139.00 ?	X
23	FRONT WHEEL SPOILER - RH <i>del</i>	\$		66.00 ✓	52.32
24	FRONT WHEEL COVER - LH / RH <i>new</i>	2 \$		964.00 ✓	771.20
25	GROMMET <i>Not New</i>	18 \$		44.00 ✓	X
26	COOLANT REGULATOR SUPPORT <i>Not New</i>	\$		35.00 ?	X
27	FRONT HEADLIGHT SUPPORT BRACKET - LH / RH <i>Not New</i>	\$		45.00 ✓	? X
28	QUATTRO RADIATOR SUPPORT - LOWER <i>Not New</i>	\$		50.00 ?	X
29	QUATTRO RADIATOR SUPPORT - UPPER <i>Not New</i>	\$		60.00 ?	X
30	HEADLIGHT MOUNTING - RH <i>cracked</i>	\$		107.00 ? ✓	85.60
31	RETAINING PLATE - RH <i>cracked</i>	\$		79.00 ? ✓	62.72
32	HEADLIGHT - RH <i>cracked</i>	\$		7,087.00 ✓	5669.60
33	HEADLIGHT POWER MODULE FOR DAYLIGHT <i>new</i>	\$		520.00 *	
34	HEADLIGHT FAN <i>new</i>	\$		363.00 *	
35	HEAT SINK CONNECTOR <i>new</i>	\$		712.00 *	
36	POWER MODULE FOR MAIN LIGHT <i>new</i>	\$		625.00 *	
37	POWER MODULE FOR CORNERING LIGHT <i>new</i>	\$		508.00 *	
38	HEADLIGHT HOSE - RH <i>new</i>	\$		32.00 *	
39	LIFT CYLINDER - RH <i>cracked</i>	\$		192.00 ✓	153.20
40	HEADLIGHT WASHER HOSE <i>new</i>	\$		170.00 *	
SUB TOTAL SPARE PARTS		\$	12,021.00		

All charges are not inclusive of GST.

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Spare parts are Special Nett.

Premium Automobiles

55 Ubi Road 1, Singapore 408699

Tel: 6366 2323 Fax: 6841 1183

Telefax

Material List for Accident Vehicle Regn No. SKT 9873 C

S/N	Parts Description	Damaged Parts & Prices	
		S/Nett	Remarks
41	ELBOW FITTING <i>Not in</i>	3 \$ 81.00	*
42	CONNECTING PIPE FOR ELBOW FITTING <i>Not in</i>	\$ 11.00	+
43	LOCK CARRIER <i>Not Nec</i>	\$ 1,161.00	? X
44	COOLANT <i>Not Nec</i>	4 \$ 84.00	? X
45	RADIATOR TRIM COVER <i>Not Nec</i>	\$ 23.00	? X
46	A/C CONDENSER SEAL <i>Not Nec</i>	\$ 21.00	? X
47	FRONT DOOR - RH <i>Repair</i>	\$ 2,412.00	*
48	FRONT DOOR SEAL - OUTER RH <i>Not in</i>	\$ 152.00	+
49	GROMMET <i>Not in</i>	5 \$ 12.00	+
50	PROTECTIVE FILM <i>Not in</i>	\$ 24.00	+
51	FRONT DOOR ATTACHEMENT PARTS <i>Not in</i>	\$ 97.00	+
52	FRONT DOOR CATCH - RH	\$ 109.00	✓
53	DATA PLATE FOR TYRE PRESSURE	\$ 38.00	✓
54	FRONT DOOR COVER - RH <i>Not in</i>	\$ 408.00	+
55	FRONT WINDOW SLOT SEAL TRIM	\$ 285.00	*
56	ALUMINIUM RIM <i>Not in</i>	\$ 694.00	*
57	RUBBER VALVE <i>Not in</i>	4 \$ 13.00	✓
58	CAUTION STICKER <i>Not Nec</i>	\$ 13.00	✓
59	FRONT NO PLATE	\$ 40.00	*
60	SUNDRIES <i>Nec</i>	\$ 400.00	? ✓ 4288
TOTAL SPARE PARTS		: \$ 25,386.00	
TOTAL LABOUR CHARGE		: \$ 28,752.00	14612.00
GRAND TOTAL		: \$ 54,138.00	39,998.00

42,835.00

67873.44

All charges are not inclusive of GST.

Legend : Remarks (OK) = Approved, Remarks (X) = Not approved
Spare parts are Special Nett.

Premium Automobiles

55 Ubi Road 1, Singapore 408699

Tel : 6366 2323 Fax : 6841 1183

Telefax

Name

:

Adrian Lim

Surveyed Date

:

19/09/19

Authorised Date

:

Excess Cost

:

Liability

:

Remarks

:

Not Authorised, 6 Days without Lock Carrier
8 Days with Lock Carrier.

LKK Auto Consultants hence notify

the Repairer of the following:

- To resurvey before/after spray painting
- To display damaged part(s) during resurvey
- All prices are subject to confirmation
- Third party survey is on a "Without Prejudice" basis
- No illegal modification(s) is allowed
- Supplementary item(s) must be resurveyed and
- subject to final approval from Insurance Company

Inspected by Repairer

Signature

Date

Please Note

:

This estimate is based on visual inspection of the affected vehicle.
Should we require further labour charges and spare parts in the
progress of repair, we shall inform you accordingly.
For inspection of vehicle, please refer to Ms Norah Khai at
Tel: 6768 9828 for appointment.

Yours faithfully,

Premium Automobiles Pte Ltd

Johnny Boo
Body Repair Manager

Allan Wu
Claims Consultant

Premium Automobiles Pte Ltd

55 Ubi Road 1, Singapore 408699

Tel : (65) 6366 2323 Fax : (65) 6841 1183

Supplementary Estimate 1

GST Reg No. 19-9902271-W

AIG Asia Pacific Insurance Pte Ltd

78 Shenton Way

#07-16 AIG Building

Singapore 079120

Attn: Mr. Adrian Ling - Motor Claims Dept

Tel: 6841 0055 - Fax: 6256 4315

Estimate No.

Date

Service Advisor

Pages

Regn No

Model No

PA/OD/1134/2019/NS

26-Sep-19

Glory Tan

1 of 1

SKT 9873C

Audi Q3 1.4 TFSI S Tronic

Quantity	Description	Unit Price	Amount
Parts			
1	To repair rhs front inner wheel housing.	\$ 1,600.00	500
2	To respray rhs front inner wheel housing.	\$ 1,200.00	550

TOTAL

\$ 2,800.00

For Premium Automobiles Pte Ltd

Adrian Ling
26/09/19

Authorised Signature

LKK Auto Consultants hence notify the Repairer of the following:

- To resurvey before/after spray painting
- To display damaged part(s) during resurvey
- Parts prices are subject to confirmation
- Third party survey is on a "Without Prejudice" basis
- No illegal modification(s) is allowed
- Supplementary item(s) must be resurveyed and is subject to final approval from Insurance Company

Acknowledged by Repairer

Signature:

Date:

Premium Automobiles Pte Ltd

55 Ubi Road 1, Singapore 408699

Tel : (65) 6366 2323 Fax : (65) 6841 1183

Supplementary Estimate 1

GST Reg No. 19-9902271-W

AIG Asia Pacific Insurance Pte Ltd

78 Shenton Way

#07-16 AIG Building

Singapore 079120

Attn: Mr. Adrian Ling - Motor Claims Dept

Tel: 6841 0055 - Fax: 6256 4315

Estimate No.

PA/OD/1134/2019/NS

Date

26-Sep-19

Service Advisor

Glory Tan

Pages

1 of 1

Regn No

SKT9873C

Model No

Audi Q3 1.4 TFSI S Tronic

Quantity	Description	Unit Price	Amount
----------	-------------	------------	--------

Parts

1

Front fender top seal RHS

\$ 37.00

cm / 29.44

TOTAL

\$ 37.00

For Premium Automobiles Pte Ltd

Authorised Signature

Premium Automobiles

55 Ubi Road 1, Singapore 408699

Tel : 6366 2323 Fax : 6841 1183

Telefax

Material List for Accident Vehicle Regn No. SKT 9873 C

S/N	Parts Description	Damaged Parts & Prices	
		S/Nett	Remarks
1	FRONT BUMPER Distorted.	\$ 1,788.00	✓
2	FRONT BUMPER FIXING PARTS Not New	\$ 99.00	x
3	FRONT BUMPER AIR GUIDE GRILLE - RH cut.	\$ 139.00	✓
4	FRONT BUMPER GRILLE - CENTER Not New	\$ 197.00	x
5	FRONT BUMPER CLOSING ELEMENT - LOWER Not New	\$ 160.00	+
6	FRONT BUMPER SPOILER Replaced - photo.	\$ 527.00	✓
7	FRONT BUMPER UNDERRUN BAR Not New cut ✓	\$ 891.00	+
8	RADIATOR GRILLE Not New	\$ 1,053.00	+
9	STRIKER PLATE Not New	\$ 111.00	+
10	FRONT BUMPER SIDE REINFORCEMENT Not New	\$ 770.00	+
11	FRONT BUMPER TOP COVER Not New	\$ 112.00	+
12	FRONT BUMPER COVER {Not New	\$ 59.00	+
13	FRONT BUMPER FOAM FILLER PIECE	\$ 93.00	+
14	SIGNAL HORN - HIGH TONE RH Not New	\$ 182.00	+
15	FRONT FENDER - RH Distorted	\$ 824.00	✓
16	FRONT FENDER ATTACHMENT PARTS ?	\$ 63.00	?
17	FRONT FENDER BRACKET Bent	\$ 75.00	✓
18	POP RIVET Not New	6 \$ 18.00	✓
19	FRONT FENDER BRACE - RH Bent	\$ 96.00	✓
20	FRONT FENDER CLOSING ELEMENT - RH ?	\$ 30.00	?
SUB TOTAL SPARE PARTS		\$ 7,287.00	

All charges are not inclusive of GST.

Legend : Remarks (OK) = Approved, Remarks (X) = Not approved

Spare parts are Special Nett.

Premium Automobiles

55 Ubi Road 1, Singapore 408699

Tel: 6366 2323 Fax: 6841 1183

Telefax

Material List for Accident Vehicle Regn No. SKT 9873 C

Damaged Parts & Prices

S/N	Parts Description	S/Nett	Remarks
21	FRONT WHEEL HOUSING LINER - RH <i>torn</i>	\$ 223.00 ✓	
22	WHEEL HOUSING LINER ATTACHMENT PARTS ?	\$ 139.00 ?	
23	FRONT WHEEL SPOILER - RH <i>del</i>	\$ 66.00 ✓	
24	FRONT WHEEL COVER - LH / RH <i>new</i> 2	\$ 964.00 ✓	
25	GROMMET <i>new</i> 18	\$ 44.00 ✓	
26	COOLANT REGULATOR SUPPORT ?	\$ 35.00 ?	
27	FRONT HEADLIGHT SUPPORT BRACKET - LH / RH <i>RH changed</i> ?	\$ 45.00 <i>ok</i> ?	
28	QUATTRO RADIATOR SUPPORT - LOWER ?	\$ 50.00 ?	
29	QUATTRO RADIATOR SUPPORT - UPPER ?	\$ 60.00 ?	
30	HEADLIGHT MOUNTING - RH <i>a ? can</i>	\$ 107.00 ?	
31	RETAINING PLATE - RH <i>? can</i>	\$ 79.00 ?	
32	HEADLIGHT - RH <i>could</i>	\$ 7,087.00 ✓	
33	HEADLIGHT POWER MODULE FOR DAYLIGHT <i>new</i>	\$ 520.00 *	
34	HEADLIGHT FAN <i>new</i>	\$ 363.00 *	
35	HEAT SINK CONNECTOR <i>new</i>	\$ 712.00 *	
36	POWER MODULE FOR MAIN LIGHT <i>new</i>	\$ 625.00 *	
37	POWER MODULE FOR CORNERING LIGHT	\$ 508.00 *	
38	HEADLIGHT HOSE - RH <i>new</i>	\$ 32.00 *	
39	LIFT CYLINDER - RH <i>could</i>	\$ 192.00 ✓	
40	HEADLIGHT WASHER HOSE <i>new</i>	\$ 170.00 *	
SUB TOTAL SPARE PARTS		\$ 12,021.00	

All charges are not inclusive of GST.

Legend : Remarks (OK) = Approved, Remarks (X) = Not approved

Spare parts are Special Nett.

Premium Automobiles

55 Ubi Road 1, Singapore 408699

Tel : 6366 2323 Fax : 6841 1183

Email: Nora.khai@premiumauto.com.sg / claims@premiumauto.com.sg

WIP : 12743

Telefax

Estimate : Accident Repairs
Workshop : Ubi Road 1
Contact No : 6366 2323
Fax No : 6841 1183
Reference : PA/OD/1134/2019/NS
Date : 18-Sep-19

Vehicle IN workshop. Kindly arrange for survey.

AIG Asia Pacific Insurance Pte Ltd

78 Shenton Way
#07-16 AIG Building
Singapore 079120

Hi Adrian

6 days exclude 1 Sunday - ok
jb 30 Oct 19

Attn: Mr. Adrian Ling - Motor Claims Dept
Tel: 6841 0055 - Fax: 6256 4315

Owner's Name : Mdm. Goh Geok Tjin
Address : 1 Tanjong Rhu Road
#19-03
Singapore 436879
Telephone : (HP) +65 98180208
Type of Claim : Own Damage Claims
Policy No. : 2100419069-03
Vehicle No : **SKT 9873C**
Model Code : Audi Q3 1.4 TFSI S Tronic
Model / Year : 27/6/2015
Engine No : SCD 205094
Chassis No : WAUZZZ8U5FR040505
Mileage :
Date In :
Estimated By : Johnny Boo / Allan Wu
Accident Date : 17-Sep-19
Place of Accident : 1 Tanjong Rhu Carpark

Premium Automobiles

55 Ubi Road 1, Singapore 408699

Tel : 6366 2323 Fax : 6841 1183

Telefax

Estimated Labour Charges for Accident Vehicle SKT 9873 C

S/n	Nature of Jobs		Estimated Charges	Surveyor's Recommendation
1	To remove and check reinstall front wire harness for headlights, horns, outside temperature sensor and headlight washer assy.	S/N \$	360.00	\$ 360.00
2	To remove and reinstall aircon condenser, radiator and additional radiator. Check electrical fans and control unit. Pressurise cooling system. To carry out vacuum and regas.	S/N \$	1,400.00	
3	To remove and transfer rhs front door's multi lock system and power window devices. Inspect damages.	S/N \$	280.00	
4	To dismantle and renew front bumper, rhs front fender, rhs headlight and rhs front door. To repair bonnet. To renew front lock carrier and align to position. To inspect rhs front fender top support. Re-organise crash management components. Reinstall all parts removed.	\$	6,400.00	\$ 1,250.00
5	To respray front bumper, front bumper spoiler, rhs fender, bonnet, rhs front door, both front wheel arch trims and door cover.	\$	5,700.00	\$ 2,600.00
SUB TOTAL LABOUR CHARGES		:	\$ 14,140.00	\$ 4,210.00

Premium Automobiles

55 Ubi Road 1, Singapore 408699
Tel : 6366 2323 Fax : 6841 1183

Telefax

Estimated Labour Charges for Accident Vehicle SLF 5574 D

S/n	Nature of Jobs		Estimated Charges	Surveyor's Recommendation
		<i>c/f</i>		\$ 4,210.00
6	To renew rhs front rim and carry out wheel alignment.	S/N	\$ 280.00	
9	To carry out diagnostic checks.	S/N	\$ 192.00	\$ 192.00
10	<i>Added labour - see attached</i>		\$ 2,800.00	\$ 1,050.00
	TOTAL LABOUR CHARGES	:	\$ 14,612.00	\$ 5,452.00

Premium Automobiles

55 Ubi Road 1, Singapore 408699
Tel : 6366 2323 Fax : 6841 1183

Telefax

Material List for Accident Vehicle Regn No. SKT 9873 C

S/N	Parts Description	Damaged Parts & Prices	
		S/Nett	Remarks
1	FRONT BUMPER	\$ 1,788.00	\$ 1,430.40
2	FRONT BUMPER FIXING PARTS	\$ 99.00	
3	FRONT BUMPER AIR GUIDE GRILLE - RH	\$ 139.00	\$ 111.20
4	FRONT BUMPER GRILLE - CENTER	\$ 197.00	
5	FRONT BUMPER CLOSING ELEMENT - LOWER	\$ 160.00	
6	FRONT BUMPER SPOILER	\$ 527.00	\$ 421.60
7	FRONT BUMPER UNDERRUN BAR	\$ 891.00	\$ 712.80
8	RADIATOR GRILLE	\$ 1,053.00	
9	STRIKER PLATE	\$ 111.00	
10	FRONT BUMPER SIDE REINSFORCEMENT	\$ 770.00	
11	FRONT BUMPER TOP COVER	\$ 112.00	
12	FRONT BUMPER COVER	\$ 59.00	
13	FRONT BUMPER FOAM FILLER PIECE	\$ 93.00	
14	SIGNAL HORN - HIGH TONE RH	\$ 182.00	
15	FRONT FENDER - RH	\$ 824.00	\$ 658.80
16	FRONT FENDER ATTACHMENT PARTS	\$ 63.00	
17	FRONT FENDER BRACKET	\$ 75.00	\$ 59.92
18	POP RIVET	6 \$ 18.00	\$ 14.40
19	FRONT FENDER BRACE - RH	\$ 96.00	\$ 76.16
20	FRONT FENDER CLOSING ELEMENT - RH	\$ 30.00	
SUB TOTAL SPARE PARTS		\$ 7,287.00	\$ 3,485.28

All charges are not inclusive of GST.

Legend : Remarks (OK) = Approved, Remarks (X) = Not approved
Spare parts are Special Nett.

Premium Automobiles

55 Ubi Road 1, Singapore 408699
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Telefax

Material List for Accident Vehicle Regn No. SKT 9873 C

S/N	Parts Description		Damaged Parts & Prices		Remarks
			S/Nett		
		<i>c/f</i>		\$	3,485.28
21	FRONT WHEEL HOUSING LINER - RH		\$ 223.00	\$	178.40
22	WHEEL HOUSING LINER ATTACHMENT PARTS		\$ 139.00		
23	FRONT WHEEL SPOILER - RH		\$ 66.00	\$	52.32
24	FRONT WHEEL COVER - LH / RH	2	\$ 964.00	\$	771.20
25	GROMMET	18	\$ 44.00		
26	COOLANT REGULATOR SUPPORT		\$ 35.00		
27	FRONT HEADLIGHT SUPPORT BRACKET - LH / RH		\$ 45.00		
28	QUATTRO RADIATOR SUPPORT - LOWER		\$ 50.00		
29	QUATTRO RADIATOR SUPPORT - UPPER		\$ 60.00		
30	HEADLIGHT MOUNTING - RH		\$ 107.00	\$	85.60
31	RETAINING PLATE - RH		\$ 79.00	\$	62.72
32	HEADLIGHT - RH		\$ 7,087.00	\$	5,669.60
33	HEADLIGHT POWER MODULE FOR DAYLIGHT		\$ 520.00		
34	HEADLIGHT FAN		\$ 363.00		
35	HEAT SINK CONNECTOR		\$ 712.00		
36	POWER MODULE FOR MAIN LIGHT		\$ 625.00		
37	POWER MODULE FOR CORNERING LIGHT		\$ 508.00		
38	HEADLIGHT HOSE - RH		\$ 32.00		
39	LIFT CYLINDER - RH		\$ 192.00	\$	153.20
40	HEADLIGHT WASHER HOSE		\$ 170.00		
SUB TOTAL SPARE PARTS			\$ 12,021.00	\$	10,458.32

All charges are not inclusive of GST.

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Premium Automobiles

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Material List for Accident Vehicle Regn No. SKT 9873 C

S/N	Parts Description	c/f	Damaged Parts & Prices	
			S/Nett	Remarks
				\$ 10,458.32
41	ELBOW FITTING	3	\$ 81.00	
42	CONNETING PIPE FOR ELBOW FITTING		\$ 11.00	
43	LOCK CARRIER		\$ 1,161.00	
44	COOLANT	4	\$ 84.00	
45	RADIATOR TRIM COVER		\$ 23.00	
46	A/C CONDENSER SEAL		\$ 21.00	
47	FRONT DOOR - RH		\$ 2,412.00	
48	FRONT DOOR SEAL - OUTER RH		\$ 152.00	
49	GROMMET	5	\$ 12.00	
50	PROTECTIVE FILM		\$ 24.00	
51	FRONT DOOR ATTACHEMENT PARTS		\$ 97.00	
52	FRONT DOOR CATCH - RH		\$ 109.00	
53	DATA PLATE FOR TYRE PRESSURE		\$ 38.00	
54	FRONT DOOR COVER - RH		\$ 408.00	
55	FRONT WINDOW SLOT SEAL TRIM		\$ 285.00	
56	ALUMINIUM RIM		\$ 694.00	
57	RUBBER VALVE	4	\$ 13.00	
58	CAUTION STICKER		\$ 13.00	
59	FRONT NO PLATE		\$ 40.00	
60	<i>Added parts - see attached</i>		\$ 37.00	\$ 29.44
61	SUNDRIES		\$ 400.00	\$ 42.88
TOTAL SPARE PARTS			\$ 25,423.00	\$ 10,530.64
TOTAL LABOUR CHARGE			\$ 28,752.00	\$ 5,452.00

GRAND TOTAL**\$ 54,175.00****\$ 15,982.64**

All charges are not inclusive of GST.

Legend : Remarks (OK) = Approved, Remarks (X) = Not approved

Spare parts are Special Nett.

Premium Automobiles Pte Ltd

55 Ubi Road 1, Singapore 408699

Tel : (65) 6366 2323 Fax : (65) 6841 1183

Supplementary Estimate 1

GST Reg No. 19-9902271-W

AIG Asia Pacific Insurance Pte Ltd 78 Shenton Way #07-16 AIG Building Singapore 079120 Attn: Mr. Adrian Ling - Motor Claims Dept Tel: 6841 0055 - Fax: 6256 4315		Estimate No. Date Service Advisor Pages Regn No Model No	PA/OD/1134/2019/NS 26-Sep-19 Glory Tan 1 of 1 SKT 9873C Audi Q3 1.4 TFSI S Tronic	
Quantity	Description	Unit Price	Amount	
<u>Parts</u>				
1	To repair rhs front inner wheel housing.	\$ 1,600.00	\$	500.00
2	To respray rhs front inner wheel housing.	\$ 1,200.00	\$	550.00
TOTAL		\$ 2,800.00	\$	1,050.00

For Premium Automobiles Pte Ltd

Authorised Signature

Premium Automobiles Pte Ltd

55 Ubi Road 1, Singapore 408699

Tel : (65) 6366 2323 Fax : (65) 6841 1183

Supplementary Estimate 1

GST Reg No. 19-9902271-W

AIG Asia Pacific Insurance Pte Ltd 78 Shenton Way #07-16 AIG Building Singapore 079120 Attn: Mr. Adrian Ling - Motor Claims Dept Tel: 6841 0055 - Fax: 6256 4315		Estimate No. Date Service Advisor Pages Regn No Model No	PA/OD/1134/2019/NS 26-Sep-19 Glory Tan 1 of 1 SKT 9873C Audi Q3 1.4 TFSI S Tronic	
Quantity	Description	Unit Price	Amount	
<u>Parts</u> 1	Front fender top seal RHS	\$ 37.00	\$	29.44
TOTAL		\$ 37.00	\$	29.44

For Premium Automobiles Pte Ltd

Authorised Signature

Premium Automobiles

55 Ubi Road 1, Singapore 408699

Tel : 6366 2323 Fax : 6841 1183

Telefax

Name :
Surveyed Date :
Authorised Date :
Excess Cost :
Liability :
Remarks :

Please Note : This estimate is based on visual inspection of the affected vehicle.
Should we require further labour charges and spare parts in the
progress of repair, we shall inform you accordingly.
For inspection of vehicle, please refer to Ms Norah Khai at
Tel:6768 9828 for appointment.

Yours faithfully,
Premium Automobiles Pte Ltd

Johnny Boo
Body Repair Manager

Allan Wu
Claims Consultant

Premium Automobiles

AIG Asia Pacific Insurance Pte Ltd
78 Shenton Way
#07-16 AIG Building
Singapore 079120
Attn: Motor Claims Dept
Yr Ref: SKT 9873 C

Norah Khai
6768 9911
6841 1183
Nora.khai@premiumauto.com.sg
Body & Paint Dept
PA/OD/1134/2019/NH

12 Dec 2019

from
Telephone +65-
Telefax +65-
EMail
Our department
Our Ref
Your Ref
Date

Dear Sir,

total pages

RE: INSURANCE CLAIM FOR SKT 9873 C, Audi Q3 1.4 TFSI S TRONIC.

With reference to the above-mentioned vehicle, no. **SKT 9873 C**, claimant, **Ms. Goh Geok Tjin**, please find the related document per attached.

1. A copy of the Original invoice no. 85014583 – S\$ 16,245.42.
2. A copy of the Discharge Voucher duly signed by client.

Based on the above document, we would appreciate you could expedite the payment soonest possible.

If you require any further clarification, please do not hesitate to contact me at 6768 9911.

Regards

This is a computer-generated document. No signature is required.

Norah Khai
Claims Dept

Encl
AIG – SKT 9873 C

Premium Automobiles Pte Ltd
Showroom
9 Leng Kee Road
Singapore 159090
Telephone (65) 6566 1111
Telefax (65) 6471 3733

Service & Parts Centres
55 Ubi Rd 1
Singapore 408699
Telephone (65) 6336 2323
Telefax (65) 684 11183

Premium Automobiles Pte Ltd



Audi Centre Singapore
281 Alexandra Road
Singapore 159938
Main Telephone 6386 2223
Main Telefax 6471 3733

Alexandra Service Centre
281 Alexandra Road
Singapore 159938
Main Telephone 6386 2223
Main Telefax 6475 1023

Ubi Service Centre
55 Ubi Road 1
Singapore 408699
Main Telephone 6388 2323
Main Telefax 6841 1183

Customer Service
Service Appointment 6366 2323
24-hour Breakdown Service 9628 1233
Email customer.care@premiumauto.com.sg

INS TAX INVOICE

Page 1 15:32

Company Reg. No. 199902271W
GST Reg. No. 199902271W

AIG ASIA PACIFIC INSURANCE PTE LTD MOTOR CLAIM DEPT AIG BUILDING 78 SHENTON WAY #07-16 SINGAPORE 079120 079120		Invoice No: 85014583	Account: A0006 (T 0)		
		Date : 09/12/2019	AIG ASIA PACIFIC INSURANCE PTE LTD MOTOR CLAIM DEPT AIG BUILDING 78 SHENTON WAY #07-16 SINGAPORE 079120		
		Order : SKT9873C			
		Term : 30			
Regn No: SKT9873C (V 26577)		Regn Date: 27/06/2015	Mileage: 28795	WIP No.: 12743	
Model: Q3 1.4 TFSI S tronic (Design)		Chassis: WAUZZZ8U5FR040505	Engine: CTD 205094	Dept: U	
You have been assisted by :- UB-Tony Foong (33)					
		Details	Qty	Unit Price	Amount
Q	EXC	M: 8888 Insurance Excess/Liability	-800.00	1.00	-800.00
S	BODYWORK	M: TO REMOVE AND CHECK REINSTALL FRONT WIRE HARNES FOR HEADLIGHTS,HORNS,OUTSIDE TEMPERATURE SENSOR AND HEADLIGHT WASHER ASSY	360.00	1.00	360.00
S	BODYWORK	M: TO DISMANTLE AND RENEW FRONT BUMPER,RHS FRONT FENDER AND RHS HEADLIGHT.TO REPAIR BONNET.TO REALIGN FRONT LOCK CARRIER TO POSITION.TO INSPECT RHS FRONT FENDER TOP SUPPORT.REORGANISE CRASH MANAGEMENT COMPONENTS. REINSTALL ALL PARTS REMOVED	1250.00	1.00	1,250.00
S	BODYWORK	M: TO RESPRAY FRONT BUMPER,FRONT BUMPER SPOILER, RHS FENDER,RHS FRONT DOOR AND BOTH FRONT WHEEL ARCH TRIM	2600.00	1.00	2,600.00
S	BODYWORK	M: TOTO CARRY OUT DIAGNOSTIC CHECK	192.00	1.00	192.00
S	BODYWORK	M: TO REPAIR RHS FRONT INNER WHEEL HOUSING	500.00	1.00	500.00
S	BODYWORK	M: TO RESPRAY RHS FRONT INNER WHEEL HOUSING	550.00	1.00	550.00
X	A8U0807682P 408	(A) (SK)GRILL 25/9/19	Less 020%	1.00	139.00
X	A4G0971838	007455/(V) (GER)HOLDE	Less 020%	2.00	17.20
X	A8U0821170	007455/(V) (SK)SEAL	Less 020%	1.00	36.80
X	A8U0941774A	HEADLIGHT(LAST)	Less 020%	1.00	7087.00
X	A8U0853888E	SPOILER	Less 020%	1.00	65.40
X	A8U0821106	FENDER(LAST)	Less 020%	1.00	823.50
X	A8U0821172E	WHEEL HOUS(LAST)	Less 020%	1.00	223.00
X	A8U0807733B KAS	UNDERRUN(LAST) AP	Less 020%	1.00	891.00
X	A8U0807065L GRU	COVER(LAST)	Less 020%	1.00	1788.00
X	A8U0807061Q GRU	FR.SPOILER	Less 020%	1.00	527.00

Premium Automobiles Pte Ltd



Audi Centre Singapore
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INS TAX INVOICE

Page 2 15:32

Company Reg. No. 199902271W
GST Reg. No. 199902271W

AIG ASIA PACIFIC INSURANCE PTE LTD MOTOR CLAIM DEPT AIG BUILDING 78 SHENTON WAY #07-16 SINGAPORE 079120 079120	Invoice No: 85014583 Date : 09/12/2019 Order : SKT9873C Term : 30	Account: A0006 (T 0) AIG ASIA PACIFIC INSURANCE PTE LTD MOTOR CLAIM DEPT AIG BUILDING 78 SHENTON WAY #07-16 SINGAPORE 079120
---	--	--

Regn No: SKT9873C (V 26577)	Regn Date: 27/06/2015	Mileage: 28795	WIP No.: 12743
Model: Q3 1.4 TFSI S tronic (Design)	Chassis: WAUZZZ8U5FR040505	Engine: CTD 205094	Dept: U
You have been assisted by :- UB-Tony Foong (33)			

		Details		Qty	Unit Price	Amount
X	A8U0805608A	MOUNTING(LAST) AP	Less 020%	1.00	107.00	85.60
X	A8U0821136	SUPPORT	Less 020%	1.00	95.20	76.16
X	A8U0941454	PLATE AP	Less 020%	1.00	78.40	62.72
X	A8U0955102C	007449/(V) (GER) CYLIN	Less 020%	1.00	191.50	153.20
X	A000979943	CONNECTOR AP	Less 020%	2.00	9.60	15.36
X	A8U0821468A	BRACKET	Less 020%	1.00	74.90	59.92
X	AN 0161857	POP-RIVET	Less 020%	6.00	3.00	14.40
X	A8U0853717A GRU	COVER(LAST)	Less 020%	1.00	482.00	385.60
X	A8U0853718A GRU	COVER(LAST)	Less 020%	1.00	482.00	385.60

Parts 10,530.64
Labour 0.00
Sublet 5,452.00
Menus 0.00
Lubricant 0.00

Sub-Total 15,182.64

7% GST 1,062.78

Grand Total 16,245.42



Received by

For & on behalf of
Premium Automobiles Pte Ltd

Premium Automobiles

Telefax

to **AIG Asia Pacific Insurance Pte Ltd**
78 Shenton Way
#07-16 AIG Building
Singapore 079120
Motor Claims Dept
Yr Ref: SKT9873C

Norah Khai
6768 9828
6841 1183

Body Repair

PA/OD/1134/2019/TF
18 September 2019

from
Telephone +65-
Telefax +65-
Mobile +65-
Our department
Your Claim Ref
Our Ref
Date

RE: CLAIM - OWNER'S SATISFACTION/DISCHARGE VOUCHER

1

total pages

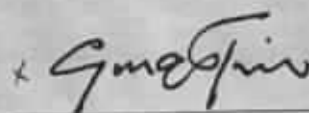
Premium Automobiles Pte Ltd
Showroom
9 Leng Kee Road
Singapore 159090
Telephone (65) 6566 1111
Telefax (65) 6471 3733

Service & Parts Centres
55 Ubi Road 1
Singapore 408699
Telephone (65) 6366 2323
Telefax (65) 6841 1183

Make & Model : Audi Q3 1.4 TFSI S tronic
Vehicle Chassis No. : WAUZZZ8U5FR040505
Vehicle Regn No. : SKT9873C
Vehicle Mileage : 28795 KM
Vehicle Owner : Ms. Goh Geok Tjin
Certificate No : 2100419069-03
Own Damage Excess : \$856.00 (Inclusive GST)
Accident Date : 17/09/2019
Place : 1 Tanjong Rhu carpark
Repair Cost : S\$ 16245.42
WIP No. : 12743
Repairer's Name : Premium Automobiles Pte Ltd

I/We certify that the vehicle has been fully repaired to my entire satisfaction and that payment of the repairer's charges that are claimable under the policy will be deemed in full and final settlement of my claim.

Owner / Insured Signature :



Time :

Date :

3/10/19

...CLAIM SUBFOLDER...(Pending for Survey Report)

CLAIM SUBFOLDER TRACKING							
Case	Notified	Est Submitted	Adj Assigned	Adj Rpt	Adj Submitted	Ins Auth'd	Status
Main	24 Sep 2019		19 Sep 2019 14:09 Edit Adj Rpt	S\$15,982.64 Edit Estimates	S\$15,982.64 View Rpt		Pending for Survey Report Cancel Case

Main	Reference	Claim Details	Documents	Show All					
CLAIM SUBFOLDER DETAILS [Created by insurer]									
Insured:	GOH GEOK TJIN, ID: S2758052A, Tel: +6598180208, Email: NOEMAIL								
Vehicle Reg. No.:	SKT9873C	Date of Loss:	17/09/2019 11:00 - :59 [50 Months and 21 Days From LTA Reg Date (Man Yr)]						
Claim Type:	OD / 2864043862SG	Policy/Cover Note No.:	2100419069 (Comprehensive)						
		Excess:	S\$800.00						
Repairer:	Premium Automobiles Pte Ltd (UBI) 55 Ubi Road 1, 408699 Ubi - Tel: 67689828/9827/9911								
Handling Insurer:	AIG Asia Pacific Insurance Pte. Ltd. (SG) - Tel: 65-6419-3000 ... [Handled by Nadaraja, Deeban] Deeban@nadaraja.nadaraja@aig.com								
Adjuster:	LKK Auto Consultants Pte Ltd (HQ) - Tel: 6256-3561 ... [Handled by ADRIAN LING] ... [Final Rpt due 30/09/2019]								
Driver/Custodian:	GOH GEOK TJIN (67 / Female) , NRIC: S2758052A, Tel: +6598180208 Email: NOEMAIL								
ASSOCIATED MAIL RECEIVED View All Compose Case Mail									
- AIG_SG (27/09/2019): Alert - Adj Mandate Approved (S\$18745.00) - SKT9873C - Claim Handler: Khoo, Kay-... - AIG_SG (24/09/2019): Alert - Adj Mandate Approved (S\$17695.00) - SKT9873C - Claim Handler: Khoo, Kay-... - AIG_SG (20/09/2019): SKT9873C / OD / 17/09/2019 / Coverage & Excess update									
ALL ASSOCIATED TASKS View All Search Tasks Create New Task Complete									
Due Date	Priority	Type	Task Group	Subject	Handler	Assigned By	Completed On	Created On	Done?
No results.									

Claim Documents

*SKT9873C (2864043862SG)

OD

Sep 17 2019 11:00AM

[GOH GEOK TJIN]

Premium Automobiles Pte Ltd

Upload Documents		Upload Photos		Compose New Letter		Upload Video		Upload Audio		View View in Browser		
Assessment Reports										1 per page		
No	Finalized On	LKK Auto Consultants Pte Ltd (HQ)							Thumbnail	Print		
1	19/09/19 17:43	Adjuster Immediate Advice							Load HTM			
2	20/09/19 15:55	Adjuster Immediate Advice							Load HTM			
3	26/09/19 17:44	Adjuster Immediate Advice							Load HTM			
										3 per page		
No	Relabel/Reorder	LKK Auto Consultants Pte Ltd (HQ)							Thumbnail	Print		
1	19/09/19 17:43	General View							Load JPG			
2	19/09/19 17:43	General View							Load JPG			
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38	26/09/19 17:45	Reinspection Photo							Load JPG			
39	31/10/19 18:13	Reinspection Photo							Load JPG			

Assessment Reports			1 per page	☒
No	Finalized On	LKK Auto Consultants Pte Ltd (HQ)	Thumbnail	Print
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42	31/10/19 18:13	Reinspection Photo		☒
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55	31/10/19 18:13	Reinspection Photo		☒
56	31/10/19 18:13	Reinspection Photo		☒
57	31/10/19 18:13	Reinspection Photo		☒
58	31/10/19 18:13	Reinspection Photo		☒
59	31/10/19 18:13	Reinspection Photo		☒
60	31/10/19 18:13	Reinspection Photo		☒
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64	31/10/19 18:13	Reinspection Photo		☒
65	31/10/19 18:13	Reinspection Photo		☒
66	31/10/19 18:13	Reinspection Photo		☒
67	31/10/19 18:13	Reinspection Photo		☒
68	31/10/19 18:13	Reinspection Photo		☒
Documentation			1 per page	☒
No	Finalized On	AIG Asia Pacific Insurance Pte. Ltd. (SG)	Thumbnail	Print
1	20/09/19 10:21	Driving Licence		☒
No	Relabel/Reorder	LKK Auto Consultants Pte Ltd (HQ)	Thumbnail	Print
1	19/09/19 15:10	ESTIMATE.pdf		☒
2	19/09/19 15:10	SKT 9873C GIA.pdf		☒
3	19/09/19 15:10	UNDERTAKING & INTERVIEW FORM.pdf		☒
4	20/09/19 11:17	DRIVING.pdf		☒
5	26/09/19 17:44	SUPP.pdf		☒
6	04/11/19 14:35	ESTIMATE MARKED.pdf		☒
7	03/01/20 14:39	Workshop Invoice		☒
8	03/01/20 14:39	Discharge Voucher		☒

Linked Accident Report Documents

Assessment Reports			1 per page	☒
No	Finalized On	Premium Automobiles Pte Ltd (UBI)	Thumbnail	Print
1	06/12/19 18:41	Accident Statement		☒
2	06/12/19 18:41	Accident Statement		☒
3	06/12/19 18:42	Accident Statement		☒
4	06/12/19 18:43	Accident Statement		☒
Photos/Images			3 per page	☒
No	Finalized On	Premium Automobiles Pte Ltd (UBI)	Thumbnail	Print
1	18/09/19 14:11	Accident Photo		☒
2	18/09/19 14:11	Accident Photo		☒
3	18/09/19 14:11	Accident Photo		☒
4	18/09/19 14:11	Accident Photo		☒

Assessment Reports				1 per page	☒
No	Finalized On	Premium Automobiles Pte Ltd (UBI)		Thumbnail	Print
5	18/09/19 14:11	Accident Photo		Load JPG	☒
6	18/09/19 14:11	Accident Photo		Load JPG	☒
7	18/09/19 14:11	Accident Photo		Load JPG	☒
8	18/09/19 14:11	Accident Photo		Load JPG	☒
9	18/09/19 14:11	Accident Photo		Load JPG	☒
10	18/09/19 14:11	Accident Photo		Load JPG	☒
11	18/09/19 14:11	Accident Photo		Load JPG	☒
12	18/09/19 14:11	Accident Photo		Load JPG	☒
13	18/09/19 14:11	Accident Photo		Load JPG	☒
Documentation				1 per page	☒
No	Finalized On	Premium Automobiles Pte Ltd (UBI)		Thumbnail	Print
1	18/09/19 18:15	Sketch Plan		Load JPG	☒
2	18/09/19 18:15	Sketch Plan #2		Load JPG	☒

Documents Checklist

DOCUMENTS CHECKLIST	Reset	Save	Print
There are no document checklists configured.			
Our Checklist Remarks - LKK Auto Consultants Pte Ltd (HQ)			
Show Remarks To: ☐ Handling Insurer Note: Remarks are private unless you show it to other parties.			

LKK Auto Consultants Pte Ltd (Co.Reg.No:199607196R)

51 Ubi Ave 1 #01-25, Paya Ubi Industrial Park
Singapore 408933

Tel: 6256-3561 Fax: 6844-8805 Email: sur@lkkauto.com; assignments@lkkauto.com

VEHICLE DAMAGE INSPECTION REPORT

AIG Asia Pacific Insurance Pte. Ltd.
AIG Building, 78 Shenton Way #08-16
Singapore 079120

Our File No: CC3/AIG19016556/ASF3E2

Date: 03/01/2020

REFERENCE

Insured/Claimant: GOH GEOK TJIN Policy No: 2100419069
Date of Loss: 17/09/2019 Nature of Claim: OD Claim No: 2864043862SG

DESCRIPTION & IDENTIFICATION OF VEHICLE

Reg No: **SKT9873C**
Make & Model: AUDI Q3, 1.4 TFSI (A) Engine No: CZD205094
Reg. Date: 27/06/2015 (Man. Year: 2015) Chassis No: WAUZZZ8U5FR040505
Colour: Bronze Odometer: 28795 km
Engine Capacity: 1395 cc
Market Value/New Car Price: S\$86,000.00
Sum Insured (S\$): **Market Value/New Car Price**

CONDITION OF VEHICLE AT THE TIME OF SURVEY

General Condition: Steering (Serviceable): Yes Footbrake (Serviceable): Yes
Handbrake (Serviceable): Yes Engine Modification: No Pre-accident Condition:

CONDITION OF TYRES

Front Tyre Size: 235/55 R17 Rear Tyre Size: 235/55 R17
Front Left Side: Pirelli 6 mm Rear Left Side: Pirelli 6 mm
Front Right Side: Pirelli 6 mm Rear Right Side: Pirelli 6 mm

The above values represent the remaining tyre treads depth

COST OF CLAIMS	Repairer's	Adjuster's	Difference	Diff %
Parts	25,415.44	10,530.64	14,884.80	58.57
Miscellaneous Items	0.00	0.00	0.00	
Labour	17,412.00	5,452.00	11,960.00	68.69
Paintwork Labour	0.00	0.00	0.00	
Towing	0.00	0.00	0.00	
Calculated Gross Total (S\$)	42,827.44	15,982.64	26,844.80	62.68
- Excess (S\$)	800.00	800.00	0.00	0.00
(S\$)	42,027.44	15,182.64	26,844.80	63.87
+ GST 7.00/7.00% (S\$)	2,941.92	1,062.78	1,879.14	63.87
Nett Amount (S\$)	44,969.36	16,245.42	28,723.94	63.87

INSPECTION

Date of Assignment: 19/09/2019
Date Inspected: 19/09/2019 Inspected At: Premium Automobiles Pte Ltd (UBI)
55 Ubi Road 1
Singapore 408699
Estimated Period of Repair: 6.0 days

Adjuster: ADRIAN LING

Manager: Hiew May Fung

NOTE: This report represents our findings at the time and place of inspection stated herein. Such inspection has been carried out to the best of our knowledge and ability but any other liability under any other circumstances is hereby expressly excluded.

REPAIR DETAILS

Recommended Parts

No.	Qty	Part No. Particulars	Condition	Repairer's	Amount
1	1	*FRONT BUMPER	Distorted	1,788.00 FS	*1,430.40 FS
2	1	*FRONT BUMPER FIXING PARTS	Not Necessary	99.00 FS	*- FS
3	1	*FRONT BUMPER AIR GUIDE GRILLE - RH	Cut	139.00 FS	*111.20 FS
4	1	*FRONT BUMPER CLOSING ELEMENT - LOWER	Not Necessary	160.00 FS	*- FS
5	1	*FRONT BUMPER SPOILER	Deformed	527.00 FS	*421.60 FS
6	1	*FRONT BUMPER UNDERRUN BAR	Deformed	891.00 FS	*712.80 FS
7	1	*RADIATOR GRILLE	Not Necessary	1,053.00 FS	*- FS
8	1	*STRIKER PLATE	Not Necessary	111.00 FS	*- FS
9	1	*FRONT BUMPER SIDE REINFORCEMENT	Not Necessary	770.00 FS	*- FS
10	1	*FRONT BUMPER TOP COVER	Not Necessary	112.00 FS	*- FS
11	1	*FRONT BUMPER COVER	Not Necessary	59.00 FS	*- FS
12	1	*FRONT BUMPER FOAM FILLER PIECE	Not Necessary	93.00 FS	*- FS
13	1	*SIGNAL HORN - HIGH TONE RH	Not Necessary	182.00 FS	*- FS
14	1	*FRONT FENDER - RH	Distorted	824.00 FS	*658.80 FS
15	1	*FRONT FENDER ATTACHMENT PARTS	Not Necessary	63.00 FS	*- FS
16	1	*FRONT FENDER BRACKET	Bent	75.00 FS	*59.92 FS
17	6	*POP RIVET	Necessary	18.00 FS	*14.40 FS
18	1	*FRONT FENDER BRACE - RH	Bent	96.00 FS	*76.16 FS
19	1	*FRONT FENDER CLOSING ELEMENT - RH	Not Necessary	30.00 FS	*- FS
20	1	*FRONT WHEEL HOUSING LINER - RH	Torn	223.00 FS	*178.40 FS
21	1	*WHEEL HOUSING LINER ATTACHMENT PARTS	Not Necessary	139.00 FS	*- FS
22	1	*FRONT WHEEL SPOILER - RH	Deformed	66.00 FS	*52.32 FS
23	2	*FRONT WHEEL COVER - LH / RH	Necessary	964.00 FS	*771.20 FS
24	18	*GROMMET	Not Necessary	44.00 FS	*- FS
25	1	*COOLANT REGULATOR SUPPORT	Not Necessary	35.00 FS	*- FS
26	2	*FRONT HEADLIGHT SUPPORT BRACKET - LH / RH	Not Necessary	45.00 FS	*- FS
27	1	*QUATTRO RADIATOR SUPPORT - LOWER	Not Necessary	50.00 FS	*- FS
28	1	*QUATTRO RADIATOR SUPPORT - UPPER	Not Necessary	60.00 FS	*- FS
29	1	*HEADLIGHT MOUNTING - RH	Cracked	107.00 FS	*85.60 FS
30	1	*RETAINING PLATE - RH	Cracked	79.00 FS	*62.72 FS
31	1	*HEADLIGHT - RH	Cracked	7,087.00 FS	*5,669.60 FS
32	1	*HEADLIGHT POWER MODULE FOR DAYLIGHT	Not Necessary	520.00 FS	*- FS
33	1	*HEADLIGHT FAN	Not Necessary	363.00 FS	*- FS
34	1	*HEAT SINK CONNECTOR	Not Necessary	712.00 FS	*- FS
35	1	*POWER MODULE FOR MAIN LIGHT	Not Necessary	625.00 FS	*- FS
36	1	*POWER MODULE FOR CORNERING LIGHT	Not Necessary	508.00 FS	*- FS
37	1	*HEADLIGHT HOSE - RH	Not Necessary	32.00 FS	*- FS
38	1	*LIFT CYLINDER - RH	Cracked	192.00 FS	*153.20 FS
39	1	*HEADLIGHT WASHER HOSE	Not Necessary	170.00 FS	*- FS
40	3	*ELBOW FITTING	Not Necessary	81.00 FS	*- FS
41	1	*CONNECTING PIPE FOR ELBOW FITTING	Not Necessary	11.00 FS	*- FS
42	1	*LOCK CARRIER	Not Necessary	1,161.00 FS	*- FS
43	4	*COOLANT	Not Necessary	84.00 FS	*- FS
44	1	*RADIATOR TRIM COVER	Not Necessary	23.00 FS	*- FS
45	1	*A/C CONDENSER SEAL	Not Necessary	21.00 FS	*- FS
46	1	*FRONT DOOR - RH	Repair	2,412.00 FS	*- FS
47	1	*FRONT DOOR SEAL - OUTER RH	Not Necessary	152.00 FS	*- FS
48	5	*GROMMET	Not Necessary	12.00 FS	*- FS
49	1	*PROTECTIVE FILM	Not Necessary	24.00 FS	*- FS
50	1	*FRONT DOOR ATTACHMENT PARTS	Not Necessary	97.00 FS	*- FS
51	1	*FRONT DOOR CATCH - RH	Not Necessary	109.00 FS	*- FS
52	1	*DATA PLATE FOR TYRE PRESSURE	Not Necessary	38.00 FS	*- FS
53	1	*FRONT DOOR COVER - RH	Not Necessary	408.00 FS	*- FS

Report was unsubmitted during this print-out.

No.	Qty	Part No.	Particulars	Condition	Repairer's	Amount
54	1		*FRONT WINDOW SLOT SEAL TRIM	Not Necessary	285.00 FS	*- FS
55	1		*ALUMINIUM RIM	Not Necessary	694.00 FS	*- FS
56	4		*RUBBER VALVE	Not Necessary	13.00 FS	*- FS
57	1		*CAUTION STICKER	Not Necessary	13.00 FS	*- FS
58	1		*FRONT NO PLATE	Not Necessary	40.00 FS	*- FS
59	1		*SUNDRIES	Necessary	400.00 FS	*42.88 FS
60	1		*FRONT FENDER TOP SEAL RHS	Cracked	29.44 FS	*29.44 FS
61	1		*FRONT BUMPER GRILLE - CENTER	Not Necessary	197.00 FS	*- FS

F=Franchise part. S=SpcNett.

Total Parts (\$\$) 25,415.44 10,530.64

Report was unsubmitted during this print-out.

Recommended Miscellaneous Items

There are no new miscellaneous items selected.

Recommended Labour

No	Particulars	Lab.Type	Repairer's	Amount
Labour Items				
1	TO REMOVE AND CHECK REINSTALL FRONT WIRE HARNESS FOR HEADLIGHTS, HORNS, OUTSIDE TEMPERATURE SENSOR AND HEADLIGHT WASHER ASSY	New	360.00	360.00
2	TO REMOVE AND REINSTALL AIRCON CONDENSER, RADIATOR AND ADDITIONAL RADIATOR. CHECK ELECTRICAL FANS AND CONTROL UNIT. PRESSURISE COOLING SYSTEM. TO CARRY OUT VACUUM AND REGAS	New	1,400.00	0.00
3	TO REMOVE AND TRANSFER RHS FRONT DOORS MULTI-LOCK SYSTEM AND POWER WINDOW DEVICES. INSPECT DAMAGES	New	280.00	0.00
4	TO DISMANTLE AND RENEW FRONT BUMPER, RHS FRONT FENDER, RHS HEADLIGHT AND RHS FRONT DOOR. TO REPAIR BONNET. TO RENEW FRONT LOCK CARRIER AND ALIGN TO POSITION. TO INSPECT RHS FRONT FENDER TOP SUPPORT. TO RE-ORGANISE CRASH MANAGEMENT COMPONENTS. REINSTALL ALL PARTS REMOVED	New	6,400.00	1,250.00
5	TO RESPRAY FRONT BUMPER, FRONT BUMPER SPOILER, RHS FENDER, BONNET, RHS FRONT DOOR, BOTH FRONT WHEEL ARCH TRIMS AND DOOR COVER	New	5,700.00	2,600.00
6	TO RENEW RHS FRONT RIM AND CARRY OUT WHEEL ALIGNMENT	New	280.00	0.00
7	TO CARRY OUT DIAGNOSTIC CHECKS	New	192.00	192.00
8	TO REPAIR RHS FRONT INNER WHEEL HOUSING	New	1,600.00	500.00
9	TO RESPRAY RHS FRONT INNER WHEEL HOUSING	New	1,200.00	550.00
Gross Labour Cost (S\$)			17,412.00	5,452.00

Report was unsubmitted during this print-out.

< END OF ESTIMATES >