

Merimen

ASSIGNMENT

From: Merimen Date: 19/11/19

Estimated Cost: \_\_\_\_\_

OD  P  VS / TP RES / OD RES / EVA / INV / MV

To inspect Vehicle No: SCV 386ES

at Workshop no: Premium Automobile

of: 55 Ubi Road 1

Insured: \_\_\_\_\_

Policy No: 170008318-01

Claims No: \_\_\_\_\_

Sum Insured: \_\_\_\_\_ Excess: 600

(Client's Record)

Make of Veh: 10 am

(Policy Condition)

Remark: The veh had commenced its repair at the time of inspection.

N/S	O/S

Bal. or Market Value: 105K

IDAC Accident Rpt: \_\_\_\_\_ Consistent? Yes or No

GIA / PR Seen: \_\_\_\_\_ Consistent? Yes or No

Est. Repairs: 3 days Res: Yes or No

Lum Sum: \_\_\_\_\_ % 3 Val: Yes or No

CA /  REV / REP. / 24 HRS

Date: \_\_\_\_\_ Person Contacted: \_\_\_\_\_ Vehicle: IN / OUT

Veh No: SCV3868S VI Regn: 2017 Nov

Type:  M.Cab / M.Cycle / Bus / Van / Lorry / Taxi / Prime Mover / Truck / Trailer or

Make: Audi A4 CC: 1385

Colour: Black A/C: Insured / Std / NI / NA

Sp Reading: 47463 T/Radio: Insured / Std / NI / NA

EngNo: \_\_\_\_\_

C/No: WAU2Z2FA7JA022047

Gen. Cond:  Good / Fair / Poor / Burnt

Steering:  In order / Jammed / Leaked / Burnt or

Brake:  In order / Jammed / Leaked / Burnt or

Modi: Nil / S/Rim / STD A/Rim or

Tyre Size: F: 245/40R18  
R: 245/40R18

BSTDUN / EXNOVA / GY / FS / LIZA / MIC / OHTSU / PIR / SUMI / TOYO / YOKO or

Front	Rear
R/Bal: <u>06</u> mm	R/Bal: <u>06</u> mm
L/Bal: <u>06</u> mm	L/Bal: <u>06</u> mm
D.O.A: <u>14/9/19</u>	D.O.L: <u>19/09/19</u>

Survey held at: Premium

Des. of Damages: Frt / Rear / O/S /  N/S / UIC / Rooftop or

The UIC / Chassis frame / Body Structure affected due to collision.

Date / Time	Action / Instruction
	OD ALG, RECEIVED 11 DEC 2019 SCV 386ES - CS/TP09012567/Rev 1 DOB 27/05/2009
19/9/19	Revert via merimen
20/9/19	Rece approved \$3859 from Victor by merimen
20/9/19	Informed Tony c/A ex \$600 by email
29/11/19	Final fig \$3488.24 (Red 2814.76, 45%) confirmed by email

Date/Time, File Path to?  Prel. Report

Final Report

Date/Time, File Path to? 11/12 - typist

Report Format: Merimen

Lump Sum / L/Ex: 3488.24

Days Of Repair: 3

Resurvey No. of Trip: 1

Add Fee:  Site Insp (\$)  
 Interview (\$)  
 Tech Insp (\$)  
 Wheel track (\$)

Survey Fee:	<u>200</u>
Transportation:	
3 + PS	
Phone:	
Other:	<u>11</u>
TOTAL:	<u>211</u>

**Veron Chen (LKKAuto)**

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**From:** Veron Chen (LKKAuto)  
**Sent:** Friday, 20 September 2019 4:48 PM  
**To:** Claims Dept; SUR  
**Cc:** (nora.khai@premiumauto.com.sg)  
**Subject:** RE: OD CLAIM FOR SCV 3868 S ON 14/9/2019

Dear Tony,

As instructed by our client , please proceed to repair the **insured vehicle SCV 3868S (Excess S600/-)**.

If there are any check items or supplementary items please inform our office's Assignment Team at Tel: 6741 8434 to arrange our surveyor for inspection.

All supplementary items and unconfirm items are subjected to further approval from insurance company before completion of the repair.

\*Our client reserve their right **not to pay** if there is no valid approval obtained before repair.

Best Regards,

**Veron Chen** | Case Handler

**LKK Auto Consultants Pte Ltd**

Phone: 6256-3561 | email :sur@lkkauto.com | fax: 6256-4315

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

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**From:** Claims Dept <claims@premiumauto.com.sg>  
**Sent:** Friday, 20 September 2019 10:27 AM  
**To:** Veron Chen (LKKAuto) <veronchen@lkkauto.com>; SUR <sur@lkkauto.com>  
**Cc:** 'Claims Dept' <claims@premiumauto.com.sg>  
**Subject:** RE: OD CLAIM FOR SCV 3868 S ON 14/9/2019

Dear Veron,

Attached police report and DL for your next action.

Thank you.

Best Regards,  
Tony Foong  
Claims Advisor

**Premium Automobiles Pte Ltd** (Reg No 199902271W)

55 Ubi Road 1 Singapore 408699

p. +65 6366 2323, d. +65 67689911

e.mailto:claims@premiumauto.com.sg w. www.audi.com.sg

**Audi Showroom, Audi Centre** 281 Alexandra Road Singapore 159938 p. +65 6836 2223



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**From:** Veron Chen (LKKAuto) [<mailto:veronchen@lkkauto.com>]  
**Sent:** Thursday, 19 September 2019 2:44 PM  
**To:** Claims; SUR  
**Subject:** RE: OD CLAIM FOR SCV 3868 S ON 14/9/2019

Dear Syafiq,

Driving licensed?

Best Regards,

**Veron Chen** | Case Handler

**LKK Auto Consultants Pte Ltd**

Phone: 6256-3561 | email :[sur@lkkauto.com](mailto:sur@lkkauto.com) | fax: 6256-4315

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

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**From:** Claims <[claims@premiumauto.com.sg](mailto:claims@premiumauto.com.sg)>  
**Sent:** Monday, 16 September 2019 6:06 PM  
**To:** Admin A <[admin-a@lkkauto.com](mailto:admin-a@lkkauto.com)>; Admin-D (LKKAuto) <[admin-d@lkkauto.com](mailto:admin-d@lkkauto.com)>; SUR <[sur@lkkauto.com](mailto:sur@lkkauto.com)>  
**Cc:** 'Claims' <[claims@premiumauto.com.sg](mailto:claims@premiumauto.com.sg)>  
**Subject:** OD CLAIM FOR SCV 3868 S ON 14/9/2019

Dear All,

Kindly register OD claim for this vehicle. Attached is the GIA report for your reference.

We will forward you the estimate once it is available.

Please arrange survey on 19/9/2019, 10am. Owner waiting.

Best Regards,

Syafiq

Claims Admin Assistant

Premium Automobiles Pte Ltd (Reg No 199902271W)  
55 Ubi Road 1 Road Singapore 408699  
p. +65 6388 2323 d. +65 6768 9911 f. +65 6841 1183  
e. [claims@premiumauto.com.sg](mailto:claims@premiumauto.com.sg) w. [www.audi.com.sg](http://www.audi.com.sg)

## View Received Message

This mail is associated with :

**\*SCV38685 (05771389625G)**

OD

Sep 14 2019 9:30AM

[MALIK MAKSUDI]

Premium Automobiles Pte Ltd

[Reply](#) [Reply All](#) [Mark as Unread](#) [Print Message](#) [Delete Message](#) [Forward](#)

**From** AIG Asia Pacific Insurance Pte. Ltd. (AIG\_SG), sent on 20/09/2019 16:40 PM.  
**To** LKK\_HQ  
**Subject** Alert - Adj Mandate Approved (S\$3859.00) - SCV38685 - Claim Handler: Azlan, Syzairdina

Approved:3859.00:Re-inspection to be done for damage check and supplementary items / labour.

### DOCUMENTS SUMMARY

There are no documents.

**Nivitha (LKK Auto)**

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**From:** Claims <claims@premiumauto.com.sg>  
**Sent:** Monday, 16 September 2019 6:06 PM  
**To:** 'Admin A'; 'Admin-D (LKKAuto)'; 'SUR'  
**Cc:** 'Claims'  
**Subject:** OD CLAIM FOR SCV 3868 S ON 14/9/2019  
**Attachments:** SAftersales19091618050\_0003.jpg; SAftersales19091618050\_0004.jpg; SAftersales19091618050\_0005.jpg; SCV 3868 S - 14092019.PDF

Dear All,

Kindly register OD claim for this vehicle. Attached is the GIA report for your reference.

We will forward you the estimate once it is available.

Please arrange survey on 19/9/2019, 10am. Owner waiting.

Best Regards,  
Syafiq  
Claims Admin Assistant

Premium Automobiles Pte Ltd (Reg No 199902271W)  
55 Ubi Road 1 Road Singapore 408699  
p. +65 6388 2323 d. +65 6768 9911 f. +65 6841 1183  
e. [claims@premiumauto.com.sg](mailto:claims@premiumauto.com.sg) w. [www.audi.com.sg](http://www.audi.com.sg)  
Audi Showroom, Audi Centre 281 Alexandra Road Singapore 159938 p. +65 6836 2223



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## LKK Auto Consultants Pte Ltd (Co.Reg.No:199607198R)

51 Ubi Ave 1 #01-25, Paya Ubi Industrial Park  
Singapore 408933

Tel: 6256-3561 Fax: 6844-8805 Email: sur@lkkauto.com;assignments@lkkauto.com

<b>To:</b> AIG Asia Pacific Insurance Pte. Ltd. AIG Building 78 Shenton Way #08-16 Singapore 079120	<b>From:</b> LKK Auto Consultants Pte Ltd 51 Ubi Ave 1 #01-25 Paya Ubi Industrial Park Singapore 408933
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**Attn:**  **Date:** 19 Sep 2019

### Preliminary Advice

Vehicle No	: SCV3868S	Accident Date	: 14/09/2019
Make	: AUDI A4	Policy No.	: 1700083118-01
Assignment Date	: 19/09/2019	Excess	: S\$0.00
Date of Inspection	: 19/09/2019	Est. Duration of Repair	: 3.00
Inspection At	: PREMIUM AUTOMOBILES PTE LTD (UBI) 55 UBI ROAD 1 SINGAPORE 408699		

#### Point of Impact / General Description of Damages

The vehicle sustained impact / damages n/s body and parts claimed are consistent to the accident.

Repairer's Estimate (Gross)	:S\$	6,303.00
Revised Amount	:S\$	3,859.00
Check Items (Estimated)	:S\$	898.00
<b>Total</b>	<b>:S\$</b>	<b>4,757.00</b>

Lump Sum Repair :S\$

#### **Total Loss Consideration**

New for Old Value	:S\$	
Pre-Accident Value	:S\$	105,000.00
COE / PARF Rebate	:S\$	67,874.00
Salvage Value	:S\$	
Margin for Repair	:S\$	37,126.00

#### Remarks

( X ) The vehicle is repairable at our adjusted amount. We have also confirmed excess and policy coverage. Kindly let us have your authorisation.

( ) The vehicle is uneconomical to be repaired, you are advised to invite tender for the wreck.

( ) Other comments :

> [Back to OneMotoring](#)

### Enquire PARF/COE Rebate for Registered Vehicle

Vehicle Owner Particulars	
Owner ID Type:	Singapore NRIC
Owner ID:	629E
Vehicle Details	
Vehicle No.:	SCV38685
Vehicle to be Exported:	No
Intended Deregistration Date:	17 Sep 2019
Vehicle Make:	AUDI
Vehicle Model:	A4 1.4 TFSI S TRONIC
Primary Colour:	Black
Manufacturing Year:	2017
Engine No.:	CVN044874
Chassis No.:	WAUZZZF47JA022047
Maximum Power Output:	110.0 kW (147 bhp)
Open Market Value:	\$32,727.00
Original Registration Date:	27 Nov 2017
First Registration Date:	27 Nov 2017
Transfer Count:	0
Actual ARF Paid:	\$27,818.00
Intended PARF Rebate Details	
PARF Eligibility:	Yes
PARF Eligibility Expiry Date:	26 Nov 2027
PARF Rebate Amount:	\$20,863.00
Intended COE Rebate Details	
COE Expiry Date:	26 Nov 2027
COE Category:	B - Car above 1600cc or 97kW (130bhp)
COE Period(Years):	10
QP Paid:	\$57,390.00
COE Rebate Amount:	\$47,011.00
<b>Total Rebate Amount:</b>	<b>\$67,874.00</b>

The information contained herein is correct as at 17 Sep 2019

OK



# CERTIFICATE OF INSURANCE

## AUDI AUTO PROTECTOR PRIVATE VEHICLE

**Name of Policyholder** : MALIK BIN MAKSUDI  
**Period of Insurance** : 27 Nov 2018 To 26 Nov 2019  
**Engine No.** : CVN044874  
**Chassis No.** : WAUZZZF47JA022047

**Vehicle No.** : SCV3868S  
**Policy No.** : 1700083118-01  
**Endorsement No.** :  
**Issued Date** : 26 Nov 2018

### ABOUT THE COVER

**Make/Model** : AUDI A4 1.4 TFSI S tronic  
**Engine Capacity/Tonnage** : 1,395.00 CC  
**Driver Restriction** : NA  
**Sum Insured** : Market Value  
**Off Peak Car** : No  
**First Year of Registration** : 2017  
**Insuring with COE/PARF** : Yes

#### Person or Classes of Persons Entitled to Drive\*

a) The Policyholder  
 b) Any other person who is driving on the Policyholder's order or with his/her permission.  
 This Policy will indemnify the Policyholder or any authorised driver only if he/she meets the specified age condition.

You have to pay an additional sum of \$3,000 as "Young and/or Inexperienced Driver Excess" ("YIDR") if You are or Your Authorised Driver (named or unnamed) is under the age of 23 and/or has less than 2 years' driving experience.

**Age Condition** : All Age Condition  
**Limitation as to use\*** :

Use only for social, domestic and pleasure purposes and for the Policyholder's business.  
 This Policy does not cover use for hire or reward, driving tuition, driving test, racing, pace-making, reliability trial or speed-testing, the carriage of goods other than samples in connection with any trade or business or use for any purpose in connection with Motor Trade.

**Loss of Use 1800cc - 2000cc Optional**

\* Limitations rendered inoperative by Section 8 of the Motor Vehicles (Third-Party Risks and Compensation) Act (Cap. 180) and Section 95 of the Road Transport Act, 1987 (Malaysia), are not to be included under these headings.

### EXCESS

**Section 1**  
 Fire - \$0 Own Damage - \$600 Theft - \$0 Flood Cover - \$0

**Section 2**  
 Property Damage - \$0

**Windscreen** : \$100

#### Named Driver and Excess (where applicable)

MALIK BIN MAKSUDI

### APPROVED REPORTING CENTRES/AUTHORISED REPAIRERS (FOR CLAIMS RELATED REPAIRS)

1. Audi Customer Service Center Add: 55 Ubi Road 1 Singapore 408699 63662323

For other Approved Reporting Centres/AIG Authorised Repairers, please contact our 24-hour accident emergency hotline at +65 6338 6200. Alternatively, you may refer to AIG website [www.aig.com.sg](http://www.aig.com.sg) or AIG SG Mobile App. Simply search and download "AIG SG" from iTunes or Google Play.

### IMPORTANT NOTES

Hire Purchase Company/Employer's Loan: DBS BANK LTD

I/We hereby certify that the policy to which this Certificate of Insurance relates is issued in accordance with the provisions of the Motor Vehicles (Third Party Risks and Compensation) Act (Cap. 180), Part IV of the Road Transport Act, 1987 (Malaysia) and Motor Vehicles (Third Party Risks) Rules, 1956 (Malaysia).

0504125201

PREMIUM LEASING - DL  
 281 ALEXANDRA ROAD AUDI CUSTOMER SERVICE CENTRE  
 SINGAPORE 159938

Underwritten by AIG Asia Pacific Insurance Pte. Ltd.

**AIG Asia Pacific Insurance Pte. Ltd.**  
 AUTHORISED REPRESENTATIVE

ISSUE#

## SINGAPORE ACCIDENT STATEMENT

### IMPORTANT NOTICE

1. Please report correctly the details of the accident to speed up the claims process.
2. This Form must be completed by the Policyholder and/or the Authorised Driver.
3. Information provided must be as truthful and accurate as possible. Any willful misrepresentation or withholding of material facts may allow insurance companies to repudiate policy liability.
4. The issue and acceptance of this Form by insurance companies is not an admission of policy liability on the part of the insurance companies.
5. **Any false reporting may be referred to the Police for investigation.**
6. This report will be forwarded by the insurers of the GIA Records Management Centre established by the General Insurance Association of Singapore (GIA) for archiving and that copies of this report will, for a fee, be made available upon application by interested parties.
7. By the lodgement of this report to the insurers, you hereby consent to the archiving of this report at the centre and to copies of the report being made available aforesaid.

### ACCIDENT STATEMENT

Date Of Report	16/09/2019 17:49
Date Of Accident	14/09/2019 09:30
Exact Location Of Accident	JOHOR BAHRU PERMAS JAYA
Country/State of Loss	MALAYSIA/JOHOR DARUL TAKZIM

### DETAILS OF OWN VEHICLE

Vehicle Registration Number	SCV3868S
<b>Insured/Policyholder</b>	
Name Of Registered Owner	MALIK MAKSUDI
NRIC No	S1618629E
Email Address	AMPOWERICHIEF@GMAIL.COM
Mobile Phone No	(LOCAL) +65-96163182
Alternative Phone No	OFFICE-96163182

### Vehicle Particulars

Manufacturer	AUDI
Model	A4 SEDAN 1.4 TFSI S
Exact Purpose for which vehicle was being used at time of accident	PRIVATE USE
Are you claiming under your own insurance policy for repair to your vehicle?	YES
If No, Please state action to be taken	
Vehicle Category	PRIVATE CAR

### Insurance Company

Name of Insurance Company	AIG ASIA PACIFIC INSURANCE PTE. LTD.
Type Of Coverage	COMPREHENSIVE
Fleet Policy	NO
Policy Number	1700083118-01
Cover Note Number	

### Driver

Name of Driver	MALIK MAKSUDI
NRIC No	S1618629E
Date Of Birth	03/02/1963
Occupation	INDOOR
Date Of Driving Pass	07/11/1980
Driving Experience	38 YEARS AND 10 MONTHS
Gender	MALE
Mobile Number	(LOCAL) +65-96163182
Fax Number	
Contact Number	OFFICE-96163182
Email Address	AMPOWERICHIEF@GMAIL.COM

Address	BLK 866 YISHUN STREET 81 #10-49
Postcode	760866
Was driver an employee of the Insured's Company	NO
If No, Relationship of the Driver with the Insured	OWNER
Vehicle Registration Number of Driver's Own Vehicle	-
	-
Insurance Company of Driver's Own Vehicle	-
	-

#### General Information of the Accident

Type Of Accident	HIT AND RUN / VANDALISM / DAMAGED WHILST PARKED
Weather Conditions	CLEAR
Road Surface	DRY

#### Other Information

Was any foreign vehicle involved in this accident?	NO
Number of vehicles (including own vehicle) involved in the accident	2
Was any body injured in the Accident?	NO
Was any injured conveyed to hospital by ambulance?	NO
Was any other material or property damaged?	YES
I have been approached by unknown person(s) soliciting/offering accident claims assistance.	NO
Number of Passengers (Including Driver)	0

#### Details of Police Action

Was the accident reported to the police?	NO
If Yes, Please state which Police Station	
Was notice of intended Prosecution given?	NO
If Yes, against whom?	

#### Circumstances of Accident

AT ABOUT 9PM, ON SATURDAY I NOTICED THAT MY CAR HIT AT THE FRONT LEFT SIDE OF THE FRONT DOOR WHILE PARKED IN A STATIONARY ON 14/9/19. THE DAMAGE IS HEAVY DENT OF THE OUTER DOOR OF THE LEFT SIDE FRONT DOOR.

#### Attachment(s)

Are accident photos available for attachment?	YES
Was there any video captured by Car Camera?	NO
Was there any audio recorded?	NO

#### DETAILS OF OTHER VEHICLE PROPERTY 1

Vehicle Registration Number	
Vehicle Make/Model/Colour	
Details Of Properties	
Vehicle Category	NA/UNKNOWN
Name of Driver	
NRIC/Passport Number	
Contact Number	
Address	
Postcode	
Insurance Company Name	
Nature Of Damage	
No. Of Passenger (Including Driver)	

## Sketch Plan

### SKETCH PLAN

#### IMPORTANT NOTICE

1. Please report **correctly** the details of the accident to speed up the claims process.
2. This form must be **completed by the Policyholder and/or the Authorised Driver**.
3. Information provided must be as **truthful and accurate as possible**. Any wilful misrepresentation or withholding of material facts may allow insurance companies to **repudiate policy liability**.
4. The issue and acceptance of this Form by insurance companies is not an admission of policy liability on the part of the insurance companies.
5. **Any false reporting may be referred to the Police for investigation.**
6. The report will be forwarded by the insurers of the GIA Records Management Centre established by the General Insurance Association of Singapore (GIA) for archiving and that copies of this report will for a fee be made available upon application by interested parties.
7. By the lodgment of this report to the insurers, you hereby consent to the archiving of this report at the centre and to copies of the report being made available aforesaid.
8. **Consent under the Personal Data Protection Act (PDPA)**

I understand, acknowledge, agree and consent that:

- (a) My insurer, my workshop and the General Insurance Association of Singapore ("GIA") may/are permitted to collect, use, disclose and/or process my personal data/personal information set out in this [form] and any other personal information provided by me or possessed by my insurer (collectively the "Personal Information") and disclose and transfer such Personal Information to all insurer(s) who have insured vehicle(s) involved in this accident (all insurer(s) who have insured vehicle(s) involved in this accident shall be collectively referred to as the "Insurers"), the Insurers' lawyers/law firms, the Monetary Authority of Singapore and any relevant government agency/authority (such as the police), for the purpose(s) of:
  - (i) processing, handling and/or dealing with my claims including the settlement of the claims and any necessary investigations relating to the claims;
  - (ii) investigating the accident and/or my claims;
  - (iii) carrying out and/or dealing with my instructions or responding to any enquiries by me;
  - (iv) administering my claims (including the mailing of correspondence, statements, invoices, reports or notices to me, which could involve disclosure of certain personal data about me to bring about delivery of the same as well as on the external cover of envelopes/mail packages); and/or
  - (v) complying with applicable law in administering, processing, handling and/or dealing with my claims (collectively the "Purposes")
- (b) all insurer(s) who have insured vehicle(s) involved in this accident and the insurers' lawyers/law firms, may/are permitted to collect, use, disclose and/or process my Personal Information for one or more of the above Purposes;
- (c) my Personal Information may/can be disclosed by any of the insurers and/or GIA to their third party service providers or agents (including their lawyers/law firms), which may be sited outside of Singapore, for one or more of the above Purposes;
- (d) my Personal Information will also be collected and used to compile claims history for the purpose of fraud detection, investigation and management in present and all future claims;
- (e) the information so collected under (d) above may be shared / disclosed:
  - (i) to all insurers and/or any other third parties that assist in evaluating, investigating, controlling or managing fraud, regulators, law enforcement and government agencies as reasonably required for the purposes stated, or
  - (ii) for complying with requirements under any regulations, laws or court orders.

Policyholder's Signature  
Date & Time:

Driver's Signature  
(if driver is not the policyholder)  
Date & Time:



Reporting Centre Personnel's Signature  
Name: [Handwritten Name]  
NIC/FIN No.: [Handwritten Number]



Accident Photo



Accident Photo



Accident Photo



Accident Photo





**SINGAPORE  
POLICE FORCE**



T/20190918/7038

1 of 3

Police Station Of Origin:  
Traffic Police  
10 Ubi Avenue 3 SINGAPORE 408865  
Tel No: 65470000

Report No. T/20190918/7038

**REPORT OF A TRAFFIC ACCIDENT**

Date/Time Report Made: 18/09/2019 21:44	Vide Report No.:	Station Diary No.:
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**Informant's Particulars**

Name of Informant: MALIK BIN MAKSUDI			Address: APT BLK 866 YISHUN STREET 81 #10-49 SINGAPORE 760866		
ID Type / ID No.: NRIC NO / S1618629E			Contact No.: Home/Office:		Mobile: 96163182
Nationality: SINGAPORE CITIZEN			Email: ampowerchief@gmail.com		
Sex: Male	Age: 56	Date of Birth: 03/02/1963	Type of Informant: Driver		
Race: Malay		Language: English		Institution / School Name:	
Occupation: Electrical engineering technician (general)			Driving Licence Information: Class:		Date of Expiry:

**General Information of the Accident**

Type of Accident:	Non-Injury Hit and Run	Drink Drive: No	Date/Time of Accident: 14/09/2019 21:00	Type of Location: Car Park
Location:  Jalan Mutiara 1 Taman Perindustrian plentong Johor Bahru				
Weather: Clear		Road Surface: Dry		Road Speed Limit: 50 Km/h
Traffic Flow: Dual Carriage Way		Traffic Control: Not Controlled		Traffic Volume: Light
Type of Collision: Moving Vehicle Against - Parked Vehicle				Anyone conveyed by ambulance: No

**Details of Vehicle Involved**

Vehicle No.	Type	Make	Model	Color	Condition	No of Passenger
SCV3868S	Car	AUDI	A4 1.4 TFSI S TRONIC	Black		0

**Details of Vehicle Insurance**

Vehicle No.	Insurance Company	Insurance No	Effective	Expiry Date
SCV3868S	AIG ASIA PACIFIC INSURANCE PTE. LTD.	1700083118-01	27/11/2018	26/11/2019



**SINGAPORE  
POLICE FORCE**



T/20190918/7038

2 of 3

Police Station Of Origin:  
Traffic Police  
10 Ubi Avenue 3 SINGAPORE 408865  
Tel No: 65470000

Report No. T/20190918/7038

**CONTINUATION OF REPORT**

Details of Person Involved			
Any Pedestrian Involved: No			
No. of Pedestrians Injured: NIL		Use of Pedestrian Crossing: NA	
Driver			
Name	MALIK BIN MAKSUDI	ID No.	S1618629E
Related Vehicle	SCV3868S (Car)	Contact No.	96163182
Hospital/Clinic	NIL	Class of Driving Licence & Expiry Date	Class: NIL Date of Expiry: NIL
Date Treatment	NIL	Date Discharge	NIL
No. of Days granted Medical Leave	NIL	Degree of Injury	NIL

**Brief Details.**

I PARKED MY CAR AT JALAN MUTIARA 1 TAMAN PERINDUSTRIAN PLENTONG JOHOR BAHRU AND NOTICED THAT MY CAR FRONT LEFT SIDE DOOR DENTED / DAMAGED . I SUSPECTED THAT IT WAS HIT BY ACCIDENT. I DO NOT HAVE ANY SUSPECT BUT TO LODGE THE REPORT FOR CLAIMING AGAINST MY OWN INSURANCE COMPANY.



**SINGAPORE  
POLICE FORCE**



T/20190918/7038

Police Station Of Origin:  
Traffic Police  
10 Ubi Avenue 3 SINGAPORE 408865  
Tel No: 65470000

3 of 3

Report No. T/20190918/7038

**CONTINUATION OF REPORT**

Sketch Plan

Informant is not able to provide sketch plan

Signature Of Officer Recording The Report:  
Not applicable

Signature Of Interpreter:  
Not applicable

Officer In Charge Of Case:  
TP / TPIB /  
KALESWARI PALANI  
Contact No.: 65476902

Authentication Stamp  
NP168

Signature Of Informant:  
The identity of the person making this report has  
been authenticated by SingPass. No signature is  
required.

Date/Time:  
18/09/2019 21:44

Classification Of Case:



AIG Asia Pacific Insurance Pte. Ltd  
AIG Building  
78 Shenton Way  
#07-15

**MOTOR ACCIDENT INTERVIEW FORM**

NAME : Malik Maksudi  
VEHICLE NUMBER : SCV 3868 S  
DATE/ TIME OF ACCIDENT : 14/9/19 @ 9 pm  
PLACE OF ACCIDENT : not known  
THIRD PARTY VEHICLE (IF ANY) :

.....  
WHERE DID YOU START YOUR JOURNEY AND WHERE WAS THE INTENDED DESTINATION BEFORE THE ACCIDENT?

Yishun ST 8/ Singapore 760866 to Permas Jaya, JB.

DID YOU DRINK ANY ALCOHOLIC DRINKS BEFORE YOU DRIVE ON THE DAY OF THE ACCIDENT? IF YES, DID THE TRAFFIC POLICE CONDUCT ANY BREATHE-ANALYSER TEST ON YOU? IF YES, WHAT WAS THE RESULTS?

N/A

WHAT IS THE TYPE OF COLLISION AND THE EXTENSIVENESS OF THE DAMAGES TO ALL VEHICLES INVOLVED?

N/A - the damage was spotted on site.

WERE YOU OR YOUR PASSENGER/S INJURED? IF INJURED, WHICH HOSPITAL? WERE YOU TAKEN TO THE TRAFFIC POLICE FOR INVESTIGATION?

NO

Malik maksudi 

NAME:

**I AFFIRMED THE ABOVE INFORMATION IS GIVEN TO MY BEST KNOWLEDGE**

## UNDERTAKING

I, Malik Masrudi, (NRIC No. S 8629E), hereby confirm that the Singapore Accident Statement lodged by me on 16/9/19 at 1230 hours pertaining to the accident involving motor car Reg. No: \_\_\_\_\_, in which I was the driver are true and accurate to the best of my knowledge, information and belief.

I acknowledge that my insurers are not liable under the contract of insurance if there is a breach of policy terms and conditions.

In the event that an unrelated/unreported third party property or injury claim arises or there is evidence emerges that there is a breach of policy terms and conditions, I irrevocably undertake to absolve my insurer from all liability under the contract of insurance and I undertake to re-pay any sums paid by my insurers pursuant to the contract of insurance upon receipt of written demand by my insurers.

Signature :   
Name of Insured / Driver : Malik Masrudi  
Nric No. : S 8629E  
Date : 16/9/19

Signature :   
Name of Policyholder : Malik Masrudi  
Nric No. : S1618629E  
Date : 16/9/19

# Premium Automobiles

55 Ubi Road 1, Singapore 408699

Tel : 6366 2323 Fax : 6841 1183

Email: Nora.khai@premiumauto.com.sg / claims@premiumauto.com.sg

WIP : 12617

## Telefax

**Estimate** : Accident Repairs  
**Workshop** : Ubi Road 1  
**Contact No** : 6366 2323  
**Fax No** : 6841 1183  
**Reference** : PA/OD/1126/2019/NS  
**Date** : 17-Sep-19

**Vehicle NOT in workshop. Kindly arrange for survey.**

## AIG Asia Pacific Insurance Pte Ltd

78 Shenton Way  
#07-16 AIG Building  
Singapore 079120

**Attn: Mr. Adrian Ling - Motor Claims Dept**  
**Tel: 6841 0055 - Fax: 6256 4315**

**Owner's Name** : Mr Malik Maksudi  
**Address** : Blk 866 Yishun Street 81  
#10-49  
Singapore 760866  
**Telephone** : 81807326  
**Type of Claim** : Own damage Claim  
**Policy No.** : 1700083118-01  
**Vehicle No** : **SCV 3868 S**  
**Model Code** : Audi A4 Sedan 1.4 TFSI S  
**Model / Year** : 27/11/2017  
**Engine No** : CVN 044874  
**Chassis No** : WAUZZZF47JA022047  
**Mileage** :  
**Date In** :  
**Estimated By** : Johnny Boo / Allan Wu  
**Accident Date** : 14-Sep-19  
**Place of Accident** : Johor Bahru Permas Jaya

# Automobiles

1, Singapore 408699  
23 Fax : 6841 1183

elefax

## for Accident Vehicle SCV 3868 S

S/n	Nature of Jobs	Estimated Charges	Surveyor's Recommendation
1	To remove and transfer lhs front door's multi-lock system and power window devices.	S/N \$ 280.00 ✓	✓
2	To dismantle and renew lhs front door. Inspect lhs wing mirror assy for damages. Reinstall all parts removed.	\$ 1,050.00 <del>500</del> ✓	✓
3	To respray lhs front door and lhs wing mirror cover.	\$ 1,200.00 <del>550</del> ✓	✓
4	To carry out diagnostic check.	S/N \$ 192.00 ✓	✓
	<b>TOTAL LABOUR CHARGES</b>	<b>: \$ 2,722.00</b>	

# Premium Automobiles

55 Ubi Road 1, Singapore 408699  
Tel : 6366 2323 Fax : 6841 1183

Telefax

## Material List for Accident Vehicle Regn No. SCV 3868 S

S/N	Parts Description	Damaged Parts & Prices	
		S/Nett	Remarks
1	FRONT DOOR - LH <i>Rented</i>	\$	2,152.00 ✓ 1721.60
2	FRONT DOOR OUTER SEAL - LH <i>new</i>	NEC \$	185.00 ✓ 147.60
3	BONDING AGENT <i>Not new</i>	NEC \$	45.00 ? X
4	CLEANING SOLUTION <i>Not new</i>	NEC \$	65.00 ? X
5	FRONT DOOR ATTACHMENT PARTS <i>Not new</i>	\$	488.00 ? X
6	FRONT DOOR CATCH <i>new damaged.</i>	\$	96.00 X 76.16
7	WINDOW REGULATOR WITHOUT MOTOR - LH <i>new</i>	\$	250.00 X
8	SUNDRIES <i>new.</i>	\$	300.00 ? 208.80
<b>TOTAL SPARE PARTS CHARGES</b>		:	<b>\$ 3,581.00</b>
<b>TOTAL LABOUR CHARGES</b>			<b>\$ 2,722.00</b>
<b>GRAND TOTAL</b>			<b>\$ 6,303.00</b>

All charges are not inclusive of GST.

Legend : Remarks (OK) = Approved, Remarks (X) = Not approved  
Spare parts are Special Nett.

# Premium Automobiles

55 Ubi Road 1, Singapore 408699  
Tel : 6366 2323 Fax : 6841 1183

## Telefax

**Name** : Adrian King  
**Surveyed Date** : 19/09/19.  
**Authorised Date** :  
**Excess Cost** :  
**Liability** :  
**Remarks** : Not Authorised, 03 Days.

LKK Auto Consultants hence notify the Repairer of the following:

- To resurvey before/after spray painting
- To display damaged part(s) during resurvey
- Parts prices are subject to confirmation
- Third party survey is on a "Without Prejudice" basis
- No illegal modification(s) is allowed
- Supplementary item(s) must be resurveyed and is subject to final approval from Insurance Company

Acknowledged by Repairer

Signature:

Date:

**Please Note** : This estimate is based on visual inspection of the affected vehicle. Should we require further labour charges and spare parts in the progress of repair, we shall inform you accordingly. For inspection of vehicle, please refer to Ms Norah Khai at Tel:6768 9828 for appointment.

Yours faithfully,  
Premium Automobiles Pte Ltd

Johnny Boo  
Body Repair Manager

Allan Wu  
Claims Consultant

**Veron Chen (LKKAuto)**

---

**From:** glory.tan@premiumauto.com.sg  
**Sent:** Tuesday, 1 October 2019 11:24 AM  
**To:** SUR  
**Cc:** allan.wu@premiumauto.com.sg; 'Claims'  
**Subject:** Check item photos and before paint photo for SCV 3868 S  
**Attachments:** WhatsApp Image 2019-10-01 at 10.14.39 AM (1).jpeg; WhatsApp Image 2019-10-01 at 10.15.03 AM.jpeg; WhatsApp Image 2019-10-01 at 10.15.04 AM.jpeg

Hi all,

Please refer to the attached for check item photos and before paint photo for SCV 3868 S.

Check item in marked estimate,

6. Front door catch.

Thank you.

Best Regard,  
Glory Tan  
Bodyworks Department

**Premium Automobiles Pte Ltd** (Reg No 209902271W)  
55 Ubi Road 1 Road Singapore 408699  
p. +65 6388 2323 f. +65 6841 1183  
e. [glory.tan@premiumauto.com.sg](mailto:glory.tan@premiumauto.com.sg) w. [www.audi.com.sg](http://www.audi.com.sg)  
Audi Showroom, Audi Centre 281 Alexandra Road Singapore 159938 p. +65 6836 2223

# Premium Automobiles

55 Ubi Road 1, Singapore 408699

Tel : 6366 2323 Fax : 6841 1183

Email: Nora.khai@premiumauto.com.sg / claims@premiumauto.com.sg

WIP : 12617

## Telefax

**Estimate** : Accident Repairs  
**Workshop** : Ubi Road 1  
**Contact No** : 6366 2323  
**Fax No** : 6841 1183  
**Reference** : PA/OD/1126/2019/NS  
**Date** : 17-Sep-19

Vehicle NOT in workshop. Kindly arrange for survey.

### AIG Asia Pacific Insurance Pte Ltd

78 Shenton Way  
#07-16 AIG Building  
Singapore 079120

Hi Adrian

3 days - ok - jb - 18 Nov 19

Attn: Mr. Adrian Ling - Motor Claims Dept  
Tel: 6841 0055 - Fax: 6256 4315

**Owner's Name** : Mr Malik Maksudi  
**Address** : Blk 866 Yishun Street 81  
#10-49  
: Singapore 760866  
**Telephone** : 81807326  
**Type of Claim** : Own damage Claim  
**Policy No.** : 1700083118-01  
**Vehicle No** : **SCV 3868 S**  
**Model Code** : Audi A4 Sedan 1.4 TFSI S  
**Model / Year** : 27/11/2017  
**Engine No** : CVN 044874  
**Chassis No** : WAUZZZF47JA022047  
**Mileage** :  
**Date In** :  
**Estimated By** : Johnny Boo / Allan Wu  
**Accident Date** : 14-Sep-19  
**Place of Accident** : Johor Bahru Permas Jaya

# Automobiles

1, Singapore 408699  
23 Fax : 6841 1183

telex

## for Accident Vehicle SCV 3868 S

<u>S/n</u>	<u>Nature of Jobs</u>		<u>Estimated Charges</u>	<u>Surveyor's Recommendation</u>
1	To remove and transfer lhs front door's multi-lock system and power window devices.	S/N	\$ 280.00	\$ 280.00
2	To dismantle and renew lhs front door. Inspect lhs wing mirror assy for damages. Reinstall all parts removed.		\$ 1,050.00	\$ 500.00
3	To respray lhs front door and lhs wing mirror cover.		\$ 1,200.00	\$ 550.00
4	To carry out diagnostic check.	S/N	\$ 192.00	\$ 192.00
	<b>TOTAL LABOUR CHARGES</b>	:	<b>\$ 2,722.00</b>	<b>\$ 1,522.00</b>

# Premium Automobiles

55 Ubi Road 1, Singapore 408699  
Tel : 6366 2323 Fax : 6841 1183

## Telefax

### Material List for Accident Vehicle Regn No. SCV 3868 S

S/N	Parts Description	Damaged Parts & Prices	
		S/Nett	Remarks
1	FRONT DOOR - LH	\$ 2,152.00	\$ 1,721.60
2	FRONT DOOR OUTER SEAL - LH	NEC \$ 185.00	\$ 147.60
3	BONDING AGENT	NEC \$ 45.00	
4	CLEANING SOLUTION	NEC \$ 65.00	
5	FRONT DOOR ATTACHMENT PARTS	\$ 488.00	
6	FRONT DOOR CATCH	\$ 96.00	\$ 76.16
7	WINDOW REGULATOR WITHOUT MOTOR - LH	\$ 250.00	
8	SUNDRIES	\$ 300.00	\$ 20.88
	<b>TOTAL SPARE PARTS CHARGES</b>	<b>\$ 3,581.00</b>	<b>\$ 1,966.24</b>
	<b>TOTAL LABOUR CHARGES</b>	<b>\$ 2,722.00</b>	<b>\$ 1,522.00</b>
	<b>GRAND TOTAL</b>	<b>\$ 6,303.00</b>	<b>\$ 3,488.24</b>

All charges are not inclusive of GST.

Legend : Remarks (OK) = Approved, Remarks (X) = Not approved  
Spare parts are Special Nett.

# Premium Automobiles

55 Ubi Road 1, Singapore 408699  
Tel : 6366 2323 Fax : 6841 1183

## Telefax

**Name** :  
**Surveyed Date** :  
**Authorised Date** :  
**Excess Cost** :  
**Liability** :  
**Remarks** :

**Please Note** : This estimate is based on visual inspection of the affected vehicle.  
Should we require further labour charges and spare parts in the progress of repair, we shall inform you accordingly.  
For inspection of vehicle, please refer to Ms Norah Khai at  
Tel:6768 9828 for appointment.

Yours faithfully,  
Premium Automobiles Pte Ltd

Johnny Boo  
Body Repair Manager

Allan Wu  
Claims Consultant

## Veron Chen (LKKAuto)

---

**From:** Veron Chen (LKKAuto)  
**Sent:** Friday, 29 November 2019 10:15 AM  
**To:** Boo seng yak; Carrine Leong; Chang Chee Sing; jiyee.yap@premiumauto.com.sg;  
SUR  
**Subject:** RE: FINAL REVISION - SCV38685 - OD AIG - SURVEYED 19 SEP 19

Dear Mr Boo,

Confirm repair cost of \$3488.24 before excess \$600 and GST @ 3 days of repairs

Kindly send us invoice and discharge voucher for us to close file.

Best Regards,

**Veron Chen** | Case Handler

**LKK Auto Consultants Pte Ltd**

Phone: 6256-3561 | email :sur@lkkauto.com | fax: 6256-4315

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

**From:** Boo seng yak <boojohnny@gmail.com>  
**Sent:** Monday, 18 November 2019 9:01 AM  
**To:** Adrian Ling (LKKAuto) <adrianling@lkkauto.com>; Veron Chen (LKKAuto) <veronchen@lkkauto.com>; SUR <sur@lkkauto.com>; Carrine Leong <carrine.leong@premiumauto.com.sg>; Chang Chee Sing <claims@premiumauto.com.sg>; jiyee.yap@premiumauto.com.sg  
**Subject:** FINAL REVISION - SCV38685 - OD AIG - SURVEYED 19 SEP 19

Hi Adrian and all,

Revised estimate and photographs is attached.

Please confirm repair cost of \$3488.24 @ 3 days of repairs.

Your early closure is well appreciated.

Best regards - jb

# Premium Automobiles

**AIG Asia Pacific Insurance Pte Ltd**  
78 Shenton Way  
#07-16 AIG Building  
Singapore 079120  
**Attn: Motor Claims Dept**  
**Yr Ref: SCV 3868 S**

Norah Khai  
6768 9911  
6841 1183  
Nora.khai@premiumauto.com.sg  
Body & Paint Dept  
PA/OD/1126/2019/KK

6<sup>TH</sup> Dec 2019

from  
Telephone +65-  
Telefax +65-  
EMail  
Our department  
Our Ref  
Your Ref  
Date

Dear Sir,

**RE: INSURANCE CLAIM FOR SCV 3868 S, Audi A4 SEDAN 1.4 TFSI.**

With reference to the above-mentioned vehicle, no. **SCV 3868 S**, claimant, **Mr. Malik Bin Maksudi**, please find the related document per attached.

1. A copy of the Original invoice no. 85014551 – S\$ 3,090.42.
2. A copy of the Discharge Voucher duly signed by client.

Based on the above document, we would appreciate you could expedite the payment soonest possible.

If you require any further clarification, please do not hesitate to contact me at 6768 9911.

Regards

This is a computer-generated document. No signature is required.

Norah Khai  
Claims Dept

Encl  
AIG – SCV 3868 S

total pages

Premium Automobiles Pte Ltd  
Showroom  
9 Leng Kee Road  
Singapore 159090  
Telephone (65) 6566 1111  
Telefax (65) 6471 3733

Service & Parts Centres  
55 Ubi Rd 1  
Singapore 408699  
Telephone (65) 6336 2323  
Telefax (65) 884 11183

# Premium Automobiles Pte Ltd



**Audi Centre Singapore**  
281 Alexandra Road  
Singapore 159938  
Main Telephone 6386 2223  
Main Telefax 6471 3733

**Alexandra Service Centre**  
281 Alexandra Road  
Singapore 159938  
Main Telephone 6388 2223  
Main Telefax 6475 1023

**Ubi Service Centre**  
55 Ubi Road 1  
Singapore 408699  
Main Telephone 6388 2323  
Main Telefax 6841 1183

**Customer Service**  
Service Appointment 6386 2323  
24-hour Breakdown Service 9628 1233  
Email customer.care@premiumauto.com.sg

## INS TAX INVOICE

Page 1 14:00

Company Reg. No. 199902271W  
GST Reg. No. 199902271W

AIG ASIA PACIFIC INSURANCE PTE LTD MOTOR CLAIM DEPT AIG BUILDING 78 SHENTON WAY #07-16 SINGAPORE 079120 079120	Invoice No: 85014551 Date: 05/12/2019 Order: SCV3868S Term: 30	Account: A0006 (T 0) AIG ASIA PACIFIC INSURANCE PTE LTD MOTOR CLAIM DEPT AIG BUILDING 78 SHENTON WAY #07-16 SINGAPORE 079120
---	---	--

Regn No: SCV3868S (V 35026)	Regn Date: 27/11/2017	Mileage: 48347	WIP No.: 12617
Model: A4 SEDAN 1.4 TFSI S tronic	Chassis: WAUZZZF47JA022047	Engine: CVN 044874	Dept: U
You have been assisted by :- UB-Tony Foong ( 33 )			

		Details	Qty	Unit Price	Amount
Q	EXC	M: 8888 Insurance Excess/Liability	-600.00	1.00	-600.00
S	BODYWORK	M: TO REMOVE AND TRANSFER LHS FRONT DOOR'S MULTI LOCK SYSTEM AND POWER WINDOW DEVICES.	280.00	1.00	280.00
S	BODYWORK	M: TO DISMANTLE AND RENEW LHS FRONT DOOR. INSPECT LHS WING MIRROR ASSY FOR DAMAGES. REINSTALL ALL PARTS REMOVED	500.00	1.00	500.00
S	BODYWORK	M: TO RESPRAY LHS FRONT DOOR	550.00	1.00	550.00
S	BODYWORK	M: TO CARRY OUT DIAGNOSTIC CHECK	192.00	1.00	192.00
X	A8W0831051D	(SK) DOOR(LAST) Less 020%	1.00	2152.00	1,721.60
X	A8K0837199	CLIP AP Less 020%	3.00	0.70	1.68
X	A8W5807890	GUIDE(SHARE) Less 020%	1.00	19.90	15.92
X	A8W0837911A	(A) (SK) SEAL 24/9/19 Less 020%	1.00	184.50	147.60
X	A8W0837249	(SK) CHECK ROD(LAST) Less 020%	1.00	95.20	76.16
X	AWHT003497	BOLT AP Less 020%	1.00	2.10	1.68
X	AWHT003237	BOLT AP Less 020%	2.00	1.00	1.60

Parts 1,966.24  
Labour 0.00  
Sublet 1,522.00  
Menus 0.00  
Lubricant 0.00

Sub-Total 2,888.24

7% GST 202.18

Grand Total 3,090.42



Received by

For & on behalf of  
Premium Automobiles Pte Ltd

# Premium Automobiles

## Telefax

to **AIG Asia Pacific Insurance Pte Ltd**  
78 Shenton Way  
#07-16 AIG Building  
Singapore 079120  
**Motor Claims Dept**  
**Yr Ref: SCV3868S**

Norah Khai  
6768 9828  
6841 1183

Body Repair

PA/OD/1126/2019/TF  
4 October 2019

from  
Telephone +65-  
Telefax +65-  
Mobile +65-  
Our department  
Your Claim Ref  
Our Ref  
Date

total pages

**RE: CLAIM – OWNER'S SATISFACTION/DISCHARGE VOUCHER**

**Make & Model** : Audi A4 SEDAN 1.4 TFSI S tronic  
**Vehicle Chassis No.** : WAUZZZF47JA022047  
**Vehicle Regn No.** : SCV3868S  
**Vehicle Mileage** : 48345KM  
**Vehicle Owner** : Mr. Malik Bin Maksudi  
**Certificate No** : 1700083118-01  
**Own Damage Excess** : S\$ 642.00 (Inclusive 7% GST)  
**Accident Date** : 14/09/2019  
**Place** : Johor Bahru Permas Jaya  
**Repair Cost** : \$ 3,090.42  
**WIP No.** : 12617  
**Repairer's Name** : Premium Automobiles Pte Ltd

Premium Automobiles Pte Ltd  
Showroom  
9 Leng Kee Road  
Singapore 159090  
Telephone (65) 6566 1111  
Telefax (65) 6471 3733

Service & Parts Centres  
55 Ubi Road 1  
Singapore 408699  
Telephone (65) 6366 2323  
Telefax (65) 6841 1183

I/We certify that the vehicle has been fully repaired to my entire satisfaction and that payment of the repairer's charges that are claimable under the policy will be deemed in full and final settlement of my claim.

**Owner / Insured Signature** :   
**Time** : \_\_\_\_\_  
**Date** : 5/10/19

### ...CLAIM SUBFOLDER...(Pending for Survey Report)

CLAIM SUBFOLDER TRACKING							
Case	Notified	Est Submitted	Adj Assigned	Adj Rpt	Adj Submitted	Ins Auth'd	Status
Main	19 Sep 2019 14:36		19 Sep 2019 14:03 <a href="#">Edit Adj Rpt</a>	<b>S\$3,488.24</b> <a href="#">Edit Estimates</a>	<b>S\$3,488.24</b> <a href="#">View Rpt</a>		<b>Pending for Survey Report</b> <a href="#">Cancel Case</a>

  

Main	Reference	Claim Details	Documents	Show All																								
<table border="1"> <thead> <tr> <th colspan="2">CLAIM SUBFOLDER DETAILS</th> <th>[Created by insurer]</th> </tr> </thead> <tbody> <tr> <td>Insured:</td> <td colspan="2">MALIK MAKSUDI, ID: S1618629E, Tel: +6596163182, Email: AMPOWERICHIEF@GMAIL.COM</td> </tr> <tr> <td>Vehicle Reg. No.:</td> <td>SCV3868S</td> <td>Date of Loss: 14/09/2019 09:00 - :59 [21 Months and 18 Days From LTA Reg Date (Man Yr)]</td> </tr> <tr> <td>Claim Type:</td> <td>OD / 0577138962SG</td> <td>Policy/Cover Note No.: 1700083118-01 (Comprehensive) Excess: S\$600.00</td> </tr> <tr> <td>Repairer:</td> <td colspan="2">Premium Automobiles Pte Ltd (UBI) 55 Ubi Road 1, 408699 Ubi - Tel: 67689828/9827/9911</td> </tr> <tr> <td>Handling Insurer:</td> <td colspan="2">AIG Asia Pacific Insurance Pte. Ltd. (SG) - Tel: 65-6419-3000 ... [Handled by Azlan, Syazairdina] syazairdina.azlan@aig.com</td> </tr> <tr> <td>Adjuster:</td> <td colspan="2">LKK Auto Consultants Pte Ltd (HQ) - Tel: 6256-3561 ... [Handled by ADRIAN LING] ... [Final Rpt due 30/09/2019]</td> </tr> <tr> <td>Driver/Custodian:</td> <td colspan="2">MALIK MAKSUDI (56 / Male), NRIC: S1618629E, Tel: +6596163182 Email: AMPOWERICHIEF@GMAIL.COM</td> </tr> </tbody> </table>					CLAIM SUBFOLDER DETAILS		[Created by insurer]	Insured:	MALIK MAKSUDI, ID: S1618629E, Tel: +6596163182, Email: AMPOWERICHIEF@GMAIL.COM		Vehicle Reg. No.:	SCV3868S	Date of Loss: 14/09/2019 09:00 - :59 [21 Months and 18 Days From LTA Reg Date (Man Yr)]	Claim Type:	OD / 0577138962SG	Policy/Cover Note No.: 1700083118-01 (Comprehensive) Excess: S\$600.00	Repairer:	Premium Automobiles Pte Ltd (UBI) 55 Ubi Road 1, 408699 Ubi - Tel: 67689828/9827/9911		Handling Insurer:	AIG Asia Pacific Insurance Pte. Ltd. (SG) - Tel: 65-6419-3000 ... [Handled by Azlan, Syazairdina] syazairdina.azlan@aig.com		Adjuster:	LKK Auto Consultants Pte Ltd (HQ) - Tel: 6256-3561 ... [Handled by ADRIAN LING] ... [Final Rpt due 30/09/2019]		Driver/Custodian:	MALIK MAKSUDI (56 / Male), NRIC: S1618629E, Tel: +6596163182 Email: AMPOWERICHIEF@GMAIL.COM	
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Handling Insurer:	AIG Asia Pacific Insurance Pte. Ltd. (SG) - Tel: 65-6419-3000 ... [Handled by Azlan, Syazairdina] syazairdina.azlan@aig.com																											
Adjuster:	LKK Auto Consultants Pte Ltd (HQ) - Tel: 6256-3561 ... [Handled by ADRIAN LING] ... [Final Rpt due 30/09/2019]																											
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<b>ASSOCIATED MAIL RECEIVED</b>			<a href="#">View All</a>	<a href="#">Compose Case Mail</a>																								
<ul style="list-style-type: none"> <li>AIG_SG (20/09/2019): Alert - Adj Mandate Approved (S\$3859.00) - SCV3868S - Claim Handler: Azlan, Syaz...</li> <li>AIG_SG (20/09/2019): SCV3868S / OD / 14/09/2019 / Coverage &amp; Excess update</li> </ul>																												
<b>ALL ASSOCIATED TASKS</b>			<a href="#">View All</a>	<a href="#">Search Tasks</a>																								
			<a href="#">Create New Task</a>	<a href="#">Complete</a>																								
Due Date	Priority	Type	Task Group	Subject	Handler	Assigned By	Completed On	Created On	Done?																			
No results.																												

## Claim Documents

\*SCV3868S (05771389625G)  
 OD  
 Sep 14 2019 9:30AM  
 [MALIK MAKSUDI]  
 Premium Automobiles Pte Ltd

<a href="#">Upload Documents</a>   <a href="#">Upload Photos</a>   <a href="#">Compose New Letter</a>   <a href="#">Upload Video</a>   <a href="#">Upload Audio</a>			<b>View</b> <span style="border: 1px solid black; padding: 2px;">View in Browser</span>	
<b>Assessment Reports</b>			1 per page <input type="checkbox"/>	
No	Finalized On	LKK Auto Consultants Pte Ltd (HQ)	Thumbnail	Print
1	19/09/19 14:55	<b>Adjuster Immediate Advice</b>	Load HTM	<input type="checkbox"/>
<b>Photos/Images</b>			3 per page <input type="checkbox"/>	
No	Relabel/Reorder	LKK Auto Consultants Pte Ltd (HQ)	Thumbnail	Print
1	19/09/19 14:38	<b>General View</b>	Load JPG	<input checked="" type="checkbox"/>
2	19/09/19 14:38	<b>General View</b>	Load JPG	<input checked="" type="checkbox"/>
3	19/09/19 14:38	<b>General View</b>	Load JPG	<input checked="" type="checkbox"/>
4	19/09/19 14:38	<b>General View</b>	Load JPG	<input checked="" type="checkbox"/>
5	19/09/19 14:38	<b>General View</b>	Load JPG	<input checked="" type="checkbox"/>
6	19/09/19 14:38	<b>General View</b>	Load JPG	<input checked="" type="checkbox"/>
7	19/09/19 14:38	<b>General View</b>	Load JPG	<input checked="" type="checkbox"/>
8	19/09/19 14:38	<b>General View</b>	Load JPG	<input checked="" type="checkbox"/>
9	19/09/19 14:38	<b>General View</b>	Load JPG	<input checked="" type="checkbox"/>
10	19/09/19 14:38	<b>General View</b>	Load JPG	<input checked="" type="checkbox"/>
11	28/11/19 16:59	<b>Reinspection Photo</b>	Load JPG	<input checked="" type="checkbox"/>
12	28/11/19 16:59	<b>Reinspection Photo</b>	Load JPG	<input checked="" type="checkbox"/>
13	28/11/19 16:59	<b>Reinspection Photo</b>	Load JPG	<input checked="" type="checkbox"/>
14	28/11/19 16:59	<b>Reinspection Photo</b>	Load JPG	<input checked="" type="checkbox"/>
15	28/11/19 16:59	<b>Reinspection Photo</b>	Load JPG	<input checked="" type="checkbox"/>
<b>Documentation</b>			1 per page <input type="checkbox"/>	
No	Relabel/Reorder	LKK Auto Consultants Pte Ltd (HQ)	Thumbnail	Print
1	19/09/19 14:56	<b>Singapore Accident Statement</b>	Load PDF	<input type="checkbox"/>
2	19/09/19 14:56	<b>Certificate of Insurance</b>	Load JPG	<input checked="" type="checkbox"/>
3	19/09/19 14:56	<b>INTERVIEW FORM</b>	Load JPG	<input checked="" type="checkbox"/>
4	19/09/19 14:57	<b>UNDERTAKING</b>	Load JPG	<input checked="" type="checkbox"/>
5	19/09/19 14:57	<b>MARK ESTIMATE</b>	Load PDF	<input type="checkbox"/>
6	20/09/19 10:55	<b>Police Report</b>	Load PDF	<input type="checkbox"/>
7	20/09/19 10:55	<b>Driver's Driving License</b>	Load PDF	<input type="checkbox"/>
8	20/12/19 14:26	<b>Workshop Invoice</b>	Load PDF	<input type="checkbox"/>
9	20/12/19 14:26	<b>Discharge Voucher</b>	Load PDF	<input type="checkbox"/>

## Linked Accident Report Documents

			<b>View</b> <span style="border: 1px solid black; padding: 2px;">View in Browser</span>	
<b>Assessment Reports</b>			1 per page <input type="checkbox"/>	
No	Finalized On	Premium Automobiles Pte Ltd (UBI)	Thumbnail	Print
1	06/12/19 18:37	<b>Accident Statement</b>	Load HTM	<input type="checkbox"/>
2	06/12/19 18:37	<b>Accident Statement</b>	Load HTM	<input type="checkbox"/>
3	06/12/19 18:37	<b>Accident Statement</b>	Load HTM	<input type="checkbox"/>
4	06/12/19 18:38	<b>Accident Statement</b>	Load HTM	<input type="checkbox"/>
<b>Photos/Images</b>			3 per page <input type="checkbox"/>	
No	Finalized On	Premium Automobiles Pte Ltd (UBI)	Thumbnail	Print
1	16/09/19 17:58	<b>Accident Photo</b>	Load JPG	<input checked="" type="checkbox"/>
2	16/09/19 17:58	<b>Accident Photo</b>	Load JPG	<input checked="" type="checkbox"/>
3	16/09/19 17:58	<b>Accident Photo</b>	Load JPG	<input checked="" type="checkbox"/>
4	16/09/19 17:58	<b>Accident Photo</b>	Load JPG	<input checked="" type="checkbox"/>

Assessment Reports			1 per page	<input checked="" type="checkbox"/>
No	Finalized On	Premium Automobiles Pte Ltd (UBI)	Thumbnail	Print
				<input checked="" type="checkbox"/>
5	16/09/19 17:58	Accident Photo	 Load JPG	<input checked="" type="checkbox"/>
6	16/09/19 17:58	Accident Photo	 Load JPG	<input checked="" type="checkbox"/>
7	16/09/19 17:58	Accident Photo	 Load JPG	<input checked="" type="checkbox"/>
8	16/09/19 17:58	Accident Photo	 Load JPG	<input checked="" type="checkbox"/>
9	16/09/19 17:58	Accident Photo	 Load JPG	<input checked="" type="checkbox"/>
10	16/09/19 17:58	Accident Photo	 Load JPG	<input checked="" type="checkbox"/>

  

Documentation			1 per page	<input checked="" type="checkbox"/>
No	Finalized On	Premium Automobiles Pte Ltd (UBI)	Thumbnail	Print
1	16/09/19 18:01	Sketch Plan	 Load JPG	<input checked="" type="checkbox"/>
2	16/09/19 18:01	Sketch Plan #2	 Load JPG	<input checked="" type="checkbox"/>

## Documents Checklist

DOCUMENTS CHECKLIST	Reset	Save	Print
There are no document checklists configured.			
<b>Our Checklist Remarks - LKK Auto Consultants Pte Ltd (HQ)</b> <div style="border: 1px solid black; height: 40px; width: 100%;"></div>			
<b>Show Remarks To:</b> <input type="checkbox"/> Handling Insurer <small>Note: Remarks are private unless you show it to other parties.</small>			

## LKK Auto Consultants Pte Ltd (Co. Reg No: 199607198R)

51 Ubi Ave 1 #01-25, Paya Ubi Industrial Park  
Singapore 408933

Tel: 6256-3561 Fax: 6844-8805 Email: sur@lkkauto.com; assignments@lkkauto.com

### VEHICLE DAMAGE INSPECTION REPORT

AIG Asia Pacific Insurance Pte. Ltd.  
AIG Building, 78 Shenton Way #08-16  
Singapore 079120

**Our File No:** CC3/AIG19016554/AVF3E2

**Date:** 20/12/2019

#### REFERENCE

Insured/Claimant: MALIK MAKSUDI Policy No: 1700083118-01  
Date of Loss: 14/09/2019 Nature of Claim: OD Claim No: 0577138962SG

#### DESCRIPTION & IDENTIFICATION OF VEHICLE

Reg No: **SCV3868S**  
 Make & Model: AUDI A4, 1.4 TFSI S TRONIC (A) Engine No: CVN044874  
 Reg. Date: 27/11/2017 (Man. Year: 2017) Chassis No: WAUZZZF47JA022047  
 Colour: Black Odometer: 47463 km  
 Engine Capacity: 1395 cc  
 Market Value/New Car Price: S\$105,000.00  
 Sum Insured (S\$): **Market Value/New Car Price**

#### CONDITION OF VEHICLE AT THE TIME OF SURVEY

General Condition: Steering (Serviceable): Yes Footbrake (Serviceable): Yes  
 Handbrake (Serviceable): Yes Engine Modification: No Pre-accident Condition: Yes

#### CONDITION OF TYRES

Front Tyre Size: 245/40 R18 Rear Tyre Size: 245/40 R18  
 Front Left Side: Bridgestone 6 mm Rear Left Side: Bridgestone 6 mm  
 Front Right Side: Bridgestone 6 mm Rear Right Side: Bridgestone 6 mm

*The above values represent the remaining tyre treads depth*

COST OF CLAIMS	Repairer's	Adjuster's	Difference	Diff %
Parts	3,581.00	1,966.24	1,614.76	45.09
Miscellaneous Items	0.00	0.00	0.00	
Labour	2,722.00	1,522.00	1,200.00	44.09
Paintwork Labour	0.00	0.00	0.00	
Towing	0.00	0.00	0.00	
<b>Calculated Gross Total (S\$)</b>	<b>6,303.00</b>	<b>3,488.24</b>	<b>2,814.76</b>	<b>44.66</b>
<b>- Excess (S\$)</b>	<b>600.00</b>	<b>600.00</b>	<b>0.00</b>	<b>0.00</b>
<b>(S\$)</b>	<b>5,703.00</b>	<b>2,888.24</b>	<b>2,814.76</b>	<b>49.36</b>
<b>+ GST 7.00/7.00% (S\$)</b>	<b>399.21</b>	<b>202.18</b>	<b>197.03</b>	<b>49.35</b>
<b>Nett Amount (S\$)</b>	<b>6,102.21</b>	<b>3,090.42</b>	<b>3,011.79</b>	<b>49.36</b>

#### INSPECTION

Date of Assignment: 19/09/2019  
 Date Inspected: 19/09/2019 Inspected At: Premium Automobiles Pte Ltd (UBI)  
 55 Ubi Road 1  
 Singapore 408699  
 Estimated Period of Repair: 3.0 days

**Adjuster:** ADRIAN LING

**Manager:** VERON CHEN

*NOTE: This report represents our findings at the time and place of inspection stated herein. Such inspection has been carried out to the best of our knowledge and ability but any other liability under any other circumstances is hereby expressly excluded.*

## REPAIR DETAILS

### Recommended Parts

No.	Qty	Part No.	Particulars	Condition	Repairer's	Amount
1	1		*FRONT DOOR - LH	Dented	2,152.00 FS	*1,721.60 FS
2	1		*FRONT DOOR OUTER SEAL - LH	Necessary	185.00 FS	*147.60 FS
3	1		*BONDING AGENT	Not Necessary	45.00 FS	*- FS
4	1		*FRONT DOOR ATTACHMENT PARTS	Not Necessary	488.00 FS	*- FS
5	1		*FRONT DOOR CATCH	Damaged	96.00 FS	*76.16 FS
6	1		*WINDOW REGULATOR WITHOUT MOTOR - LH	Not Necessary	250.00 FS	*- FS
7	1		*SUNDRIES	Necessary	300.00 FS	*20.88 FS
8	1		*CLEANING SOLUTION	Not Necessary	65.00 FS	*- FS

F=Franchise part. S=SpcNett.

**Total Parts (S\$)    3,581.00    1,966.24**

Report was unsubmitted during this print-out.

## Recommended Miscellaneous Items

There are no new miscellaneous items selected.

## Recommended Labour

No	Particulars	Lab.Type	Repairer's	Amount
<b>Labour Items</b>				
1	TO REMOVE AND TRANSFER LHS FRONT DOORS MULTI-LOCK SYSTEM AND POWER WINDOW DEVICES	New	280.00	280.00
2	TO DISMANTLE AND RENEW LHS FRONT DOOR. INSPECT LHS WING MIRROR ASSY FOR DAMAGES. REINSTALL ALL PARTS REMOVED	New	1,050.00	500.00
3	TO RESPRAY LHS FRONT DOOR AND LHS WING MIRROR COVER	New	1,200.00	550.00
4	TO CARRY OUT DIAGNOSTIC CHECK	New	192.00	192.00
<b>Gross Labour Cost (S\$)</b>			<b>2,722.00</b>	<b>1,522.00</b>

Report was unsubmitted during this print-out.

< END OF ESTIMATES >