

ASS. REC. BY:

REF:

CS/PCI 190/6542/R1 v f3

Special Instruction:

SURVAYOR

Rasa

ASSIGNMENT (Office)

From (Person):

Sithara

of

FCI

Date/Time: 19.9.19 11.03a.m

Estimated Cost:

Bill to:

OD / TP / WS / TP RES / OD RES / EVA / INV / MV / CS

To Inspect Vehicle No:

SGB 5888D

Insured:

SHB 2991X

at Workshop m/s

MOV A

Tel:

62623377

of

15 Pan Yaong Road

Policy No:

Claim No:

DI9 005995 mps4

Sum Insured:

Excess:

Make of Veh:

D.O.A 15.9.2019

(Client's Record)

CA / REV / REP. / REV 24 HRS

"up"

H.O.D. Endorsement:

Date/Time:

19.9.19

11.15a.m

Person Contacted:

Nabilah

Vehicle IN/OUT

Date/Time

Action/Instruction ( ✓ ) Estimate

SGB 5888D - CS/INC 190/6484/Dvd3

DOA - 15/09/2019

SHB 2991X - X

20/9/19

Email preli revised to FCI

11/10/19

@ 219pm Avril Said owner already scrap the vehicle.

ASSIGNED BY: P. R. R.

REF: \_\_\_\_\_

## ASSIGNMENT

446E  
COT XPIRY: 2021 / JAN

From: \_\_\_\_\_ Date: \_\_\_\_\_

Estimated Cost: \_\_\_\_\_

OD (TP / WS / TP RES / OD RES / EVA / INV / MV)

To Inspect Vehicle No: SGB 5888Dat Workshop m/s MOVAof 15, FAN YUEN RDInsured: FCI

Policy No. \_\_\_\_\_

Claims No. \_\_\_\_\_

Sum Insured: \_\_\_\_\_ Excess: \_\_\_\_\_

(Client's Record)

Make of Veh: \_\_\_\_\_

(Policy Condition)

Remark: The veh had commenced its  
repair at the time of inspection.Bal. or Market Value: 13K

IDAC Accident Rpt: \_\_\_\_\_ Consistent? : Yes or No

GIA / PR Seen: \_\_\_\_\_ Consistent? : Yes or No

Est. Repairs: \_\_\_\_\_ days Res.: Yes or No

Lum Sum: \_\_\_\_\_ % 3 Val.: Yes or No

CA / REV / REP. / 24 HRS D/S

Date: \_\_\_\_\_ Person Contacted: \_\_\_\_\_

Vehicle: IN / OUT

Veh No: SGB 5888D Yr Regn: 2006 / JANType: M. Car / M. Cycle / Bus / Van / Lorry / Taxi / Prime Mover /

Truck / Trailer or \_\_\_\_\_

Make: TOYOTA WISH 1.8A C.C. 1794Colour: BLACK A/C: Insured / Std / NI / NASp. Reading: - T/Radio: Insured / Std / NI / NA

Eng/No: \_\_\_\_\_

C/No: ZNE100280220Gen. Cond: Good / Fair / Poor / BurntSteering: In order / Jammed / Leaked / Burnt orBrake: In order / Jammed / Leaked / Burnt orModl: Nil / S/Rim / STD A/Rim orTyre Size: F: 205/55R16R: 11

BS / DUN / EXNOVA / GY / FS / LIZA / MIC / OHTSU / PIR / SUMI /

TOYO / YOKO or Hankook

Front

Rear

R/Bal. 6 mm R/Bal. 6 mmL/Bal. 6 mm L/Bal. 6 mmD.O.A. 15/09/19 D.O.I. 19/09/19Survey held at MOVA (FY)Des. of Damages: Fr / Rear / O/S / N/S / U/C / Rooftop or

The U/C / Chassis frame / Body Structure affected due to collision.

| Date / Time | Action / Instruction   |
|-------------|--|
|             | Repair limit 13.5K. refer to email                               |
| 11/10/19    | Submit uneconomical T/L - mv: \$13K (EST) LTA: \$7815 NV: \$5185 |
|             |  |
|             |  |
|             |  |
|             |  |
|             |  |
|             |  |

RECEIVED 11 OCT 2019

Date/Time, File Pass to?

☐

: Preli. Report

1)

☐

: Final Report

Date/Time, File Return to?

2) 11/10 - typist

Report Format: \_\_\_\_\_

Long Form / Short Form

Days Of Repair: \_\_\_\_\_

Resurvey No. of Trip: \_\_\_\_\_

Add Fee: ☐ Site Insp (\$)☐ Interview (\$)☐ Tech. Insp (\$)☐ Wash end (\$)

Survey Fee:

Transportation:

\$ + PS \$

Photos

Other:

TOTAL

14/10/19

20X15=300

300+1702=470

|     |
|-----|
| 470 |
| 50  |
| 67  |
| 587 |

**MOTOR SURVEY ASSIGNMENT**

|                    |                              |                               |
|--------------------|------------------------------|-------------------------------|
| Date               | 17-09-2019                   | Our Ref No. D19005995MFSH     |
| Accident Date      | 15-09-2019                   | Claim Type. Third Party       |
| Insured Vehicle    | SHB2991X                     | Third Party Vehicle. SGB5888D |
| Survey Location    | 15 FAN YOONG ROAD            |                               |
| Contact Person.    | NABILAH SENIN                |                               |
| Contact No.        | 62623377/ 0                  | Fax No. 62643151              |
| Survey Type        | DIRECT SETTLEMENT:           |                               |
| Appointed Surveyor | LKK AUTO CONSULTANTS PTE LTD |                               |
| Contact Person     | NA                           | Fax No. 68416315              |
| Contact Number.    | NA                           |                               |

**FOR DIRECT SETTLEMENT**

Please submit to us the Tax Invoice together with letter of claim for Rental OR Loss of use (based on NIMA Benchmark rates) together with your survey report.

**THIRD PARTY SURVEY REQUEST**

|                   |                         |                         |
|-------------------|-------------------------|-------------------------|
| Cc : Workshop     | MOVA AUTOMOTIVE PTE LTD | Attention. NIL          |
| Cc : TP Solicitor | NA                      | TP Solicitor Fax No. NA |
| Officer Incharge  | SITHARA                 |                         |

**IMPORTANT NOTE**

Kindly submit the survey report via CWS within 14 days for survey assignment and 7 days for re-inspection.  
This is a computer generated letter, no signature required.

## Veron Chen (LKKAUTO)

---

**From:** Veron Chen (LKKAUTO)  
**Sent:** Friday, 20 September 2019 2:40 PM  
**To:** 'CWS Motor Claims'  
**Cc:** 'Sithara'; SUR  
**Subject:** RE: SURVEY ASSESSMENT - D19005995MFSH/1-SGB 5888D  
**Attachments:** SGB 5888D PRELI ADVISED.pdf

Dear Sir/Madam,

Enclosed preliminary revised of vehicle SGB 5888D  
Date of survey: 19/9/2019  
Number of days (estimated) : 14 days

Best Regards,

**Veron Chen** | Case Handler

**LKK Auto Consultants Pte Ltd**

Phone: 6256-3561 | email :sur@lkkauto.com | fax: 6256-4315

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

---

**From:** Admin-D (LKKAUTO) <admin-d@lkkauto.com>  
**Sent:** Thursday, 19 September 2019 11:11 AM  
**To:** 'CWS Motor Claims' <cwsmotorclaims@msfirstcapital.com.sg>; assignments <assignments@lkkauto.com>  
**Cc:** 'Sithara' <Sithara@msfirstcapital.com.sg>; SUR <sur@lkkauto.com>  
**Subject:** RE: SURVEY ASSESSMENT - D19005995MFSH/1

Dear Sir/Mdm,

Thank you for the assignment.

Best Regards

**G.NIVITHA**

**LKK Auto Consultants Pte Ltd**

Phone: 6841-1972 | email: [assignments@lkkauto.com](mailto:assignments@lkkauto.com) | fax: 6256-4315

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

---

**From:** CWS Motor Claims [<mailto:cwsmotorclaims@msfirstcapital.com.sg>]  
**Sent:** Thursday, 19 September 2019 11:03 AM  
**To:** [ASSIGNMENTS@LKKAUTO.COM](mailto:ASSIGNMENTS@LKKAUTO.COM)  
**Cc:** CWS Motor Claims <cwsmotorclaims@msfirstcapital.com.sg>; Sithara <Sithara@msfirstcapital.com.sg>  
**Subject:** PRI: SURVEY ASSESSMENT - D19005995MFSH/1

Dear Sir/Mdm,

We refer to the above reference.

Please find attached the necessary documents for survey.

Kindly submit your report via CWS within the next 14 days.

**Note: All the accident reports are uploaded into CWS for your perusal.**

Best Regards,

Admin Team

Claim Workflow System

Motor Claims Department

MS First Capital Insurance Limited

Tel : 6507 3848

Fax : 6507 3849

**PS: This is a system generated mail. Please do not reply to this mail.**



This email has been checked for viruses by AVG antivirus software.

[www.avg.com](http://www.avg.com)



Auto  
Consultants  
Pte Ltd

Company Registration No. 199607198R

51 UBI AVE 1, #02-25 PAYA UBI INDUSTRIAL PARK, SINGAPORE 408933 TEL : (065) 62563561 FAX : (065) 62564315

Your ref: D19005995MFSH

Our Ref: CS/FCI19016542/R1vf3

Date : 20/9/2019

The Motor Claims Department  
MS FIRST CAPITAL INSURANCE LTD

WITHOUT PREJUDICE

Dear Sir/Madam,

**INITIAL INSPECTION REPORT OF VEHICLE NO: SGB 5888D**

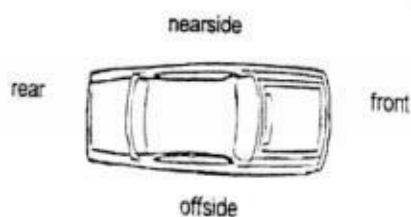
We thank you for your instruction on 19/9/2019

Please be informed that we had conducted the inspection of the above mentioned  
19/9/2019 at the premises of M/s MOVA AUTOMOTIVE PTE LTD  
and have the following to report:-

|                          |                |
|--------------------------|----------------|
| Workshop Estimate Amount | : S\$30,713.50 |
| Revised Estimate Amount  | : S\$21,428.50 |
| "Check" Items Amount     | : S\$4,372.50  |
| Market Value             | : S\$          |
| LTA Reimbursement Value  | : S\$          |
| Nett Value               | : S\$          |

**Description of Damage:**

The vehicle sustained damages at the  
front and rear portion



Comments/Present Status:  
Damages Consistent

Yours faithfully,

**MOHAMMED RASUL**  
Automotive Assessor

## Veron Chen (LKKAuto)

---

**From:** Alan Chng <tuckmeng@mova.com.sg>  
**Sent:** Friday, 20 September 2019 10:17 AM  
**To:** Rasul (LKKAuto)  
**Cc:** 'Nabilah'; 'Suann'; avril@mova.com.sg; 'Jia Yu'  
**Subject:** RE: SGB 5888D DOA : 15/09/19

Dear Rasul,

Can you help to counter offer \$6500 lump sum limits repair ?  
Thanks!

*Best Regards*  
**Alan Chng**  
*Claims Estimator*  
**Mova Automotive Pte Ltd**  
**H/P 9686 9276**  
**Office No:6262 3377**  
**Fax No:6264 3151**

---

**From:** Rasul (LKKAuto) [mailto:Rasul@lkkauto.com]  
**Sent:** Friday, 20 September 2019 9:41 AM  
**To:** Alan Chng  
**Cc:** Nabilah  
**Subject:** SGB 5888D DOA : 15/09/19

Hi Alan,

Kindly take note repair limit for this vehicle is 5K

Best Regards,

**Rasul** | Assessor

**LKK Auto Consultants Pte Ltd**

Phone: 6256-3561 | email: [Rasul@lkkauto.com](mailto:Rasul@lkkauto.com) | fax: 6841-4315

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)



Auto  
Consultants  
Pte Ltd

*Save the Earth. Print only when necessary.*

## Rasul (LKKAuto)

---

**From:** Rasul (LKKAuto)  
**Sent:** Friday, 20 September, 2019 9:41 AM  
**To:** 'Alan Chng'  
**Cc:** 'Nabilah'  
**Subject:** SGB 5888D DOA : 15/09/19

Hi Alan,

Kindly take note repair limit for this vehicle is 5K

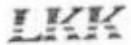
Best Regards,

**Rasul** | Assessor

**LKK Auto Consultants Pte Ltd**

Phone: 6256-3561 | email: [Rasul@lkkauto.com](mailto:Rasul@lkkauto.com) | fax: 6841-4315

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)



Auto  
Consultants  
Pte Ltd

*Save the Earth. Print only when necessary.*



### SINGAPORE ACCIDENT STATEMENT

#### IMPORTANT NOTICE

1. Please report correctly the details of the accident to speed up the claims process.
2. This Form must be completed by the Policyholder and/or the Authorised Driver.
3. Information provided must be as truthful and accurate as possible. Any wilful misrepresentation or withholding of material facts may allow insurance companies to repudiate policy liability.
4. The issue and acceptance of this Form by insurance companies is not an admission of policy liability on the part of the insurance companies.
5. Any false reporting may be referred to the Police for investigation.
6. This report will be forwarded by the insurers of the GlA Records Management Centre established by the General Insurance Association of Singapore (GIA) for archiving and that copies of this report will, for a fee, be made available upon application by interested parties.
7. By the lodgement of this report to the insurers, you hereby consent to the archiving of this report at the centre and to copies of the report being made available aforesaid.

#### ACCIDENT STATEMENT

|                            |  |
|----------------------------|--|
| Date Of Report             | 17/09/2019 09:14                             |
| Date Of Accident           | 15/09/2019 21:10                             |
| Exact Location Of Accident | AIRPORT BOULEVARD TOWARDS AIRPORT TERMINAL 3 |
| Country/State of Loss      | SINGAPORE                                    |

#### DETAILS OF OWN VEHICLE

|                             |                              |
|-----------------------------|------------------------------|
| Vehicle Registration Number | SGB5888D                     |
| <b>Insured/Policyholder</b> |                              |
| Name Of Registered Owner    | NARIMAH BINTE MOHAMED SALLEH |
| NRIC No                     | S1473446E                    |
| Email Address               | NOEMAIL                      |
| Mobile Phone No             | (LOCAL) +65-94890883         |
| Alternative Phone No        | OFFICE-NOPHONE               |

#### Vehicle Particulars

|              |            |
|--------------|------------|
| Manufacturer | TOYOTA     |
| Model        | WISH 1.8 A |

Exact Purpose for which vehicle was being used at time of accident

Are you claiming under your own insurance policy for repair to your vehicle? NO

If No, Please state action to be taken THIRD PARTY

Vehicle Category PRIVATE CAR

#### Insurance Company

|                           |  |
|---------------------------|--|
| Name of Insurance Company | NTUC INCOME INSURANCE CO-OPERATIVE LTD |
| Type Of Coverage          | THIRD PARTY FIRE AND/OR THEFT          |
| Fleet Policy              | NO                                     |
| Policy Number             | 5047931256-08                          |
| Cover Note Number         |  |

#### Driver

|                      |                           |
|----------------------|---------------------------|
| Name of Driver       | QISTINA ANGEL BINTE JAMIL |
| NRIC No              | S9407221B                 |
| Date Of Birth        | 02/03/1994                |
| Occupation           | INDOOR                    |
| Date Of Driving Pass | 28/04/2015                |
| Driving Experience   | 4 YEARS AND 4 MONTHS      |
| Gender               | FEMALE                    |
| Mobile Number        | (LOCAL) +65-82988241      |
| Fax Number           |                           |
| Contact Number       |                           |
| EMail Address        | QISTINAANGEL@GMAIL.COM    |

|   |  |
|---|--|
| Address   | APT BLK 333 KANG CHING ROAD<br>#13-264 |
| Postcode  | 610333                                 |
| Was driver an employee of the Insured's Company     | NO                                     |
| If No, Relationship of the Driver with the Insured  | CHILDREN                               |
| Vehicle Registration Number of Driver's Own Vehicle | -                                      |
|   | -                                      |
| Insurance Company of Driver's Own Vehicle           | -                                      |
|   | -                                      |

#### General Information of the Accident

|                    |                 |
|--------------------|-----------------|
| Type Of Accident   | CHAIN COLLISION |
| Weather Conditions | CLEAR           |
| Road Surface       | DRY             |

#### Other Information

|   |  |
|---|--|
| Was any foreign vehicle involved in this accident?  | NO   |
| Number of vehicles (including own vehicle) involved in the accident                         | 4  |
| Was any body injured in the Accident?   | YES  |
| Was any injured conveyed to hospital by ambulance?  | NO   |
| Was any other material or property damaged?   | YES  |
| I have been approached by unknown person(s) soliciting/offering accident claims assistance. | NO   |
| Number of Passengers (Including Driver)   | 2  |
| Passenger 1   | NAME: : NARIMAH BINTE MOHAMED SALLEH<br>GENDER: : FEMALE |

#### Details of Police Action

|   |  |
|---|--|
| Was the accident reported to the police?  | YES  |
| If Yes, Please state which Police Station |  |
| Police Station Name                       | JURONG WEST NPC  |
| Police Station Address                    | ROAD: 700 CORPORATION ROAD , POSTCODE: 649818 , COUNTRY: SINGAPORE |
| Police Station Contact                    | TEL NO: - FAX NO:  |
| Was notice of intended Prosecution given? | NO   |
| If Yes, against whom?                     |  |

#### Circumstances of Accident

PLEASE REFER TOP THE SKETCH PLAN

#### Attachment(s)

|   |     |
|---|-----|
| Are accident photos available for attachment? | YES |
| Was there any video captured by Car Camera?   | NO  |
| Was there any audio recorded?                 | NO  |

#### DETAILS OF OTHER VEHICLE PROPERTY 1

|                             |              |
|-----------------------------|--------------|
| Vehicle Registration Number | SHB2991X     |
| Vehicle Make/Model/Colour   |              |
| Details Of Properties       |              |
| Vehicle Category            | TAXI         |
| Name of Driver              | JOHN NEVILLE |
| NRIC/Passport Number        |              |
| Contact Number              | 93869597     |

Address  
Postcode  
Insurance Company Name  
Nature Of Damage  
No. Of Passenger (Including Driver)

#### DETAILS OF OTHER VEHICLE PROPERTY 2

Vehicle Registration Number SHC2038T  
Vehicle Make/Model/Colour  
Details Of Properties  
Vehicle Category TAXI  
Name of Driver TAN PENG HUAT  
NRIC/Passport Number  
Contact Number 90064654  
Address  
Postcode  
Insurance Company Name  
Nature Of Damage  
No. Of Passenger (Including Driver)

#### DETAILS OF OTHER VEHICLE PROPERTY 3

Vehicle Registration Number SMA3836B  
Vehicle Make/Model/Colour  
Details Of Properties  
Vehicle Category PRIVATE CAR  
Name of Driver JEREMY LO  
NRIC/Passport Number S9145131Z  
Contact Number 98892394  
Address  
Postcode  
Insurance Company Name  
Nature Of Damage  
No. Of Passenger (Including Driver)

**SKETCH PLAN**

**IMPORTANT NOTICE**

1. Please report correctly the details of the accident to speed up the claims process.
2. This Form must be completed by the Policyholder and/or the Authorised Driver.
3. Information provided must be as truthful and accurate as possible. Any wilful misrepresentation or withholding of material facts may allow insurance companies to repudiate policy liability.
4. The issue and acceptance of this Form by insurance companies is not an admission of policy liability on the part of the insurance companies.
5. Any false reporting may be referred to the Police for investigation.
6. The report will be forwarded by the insurers of the GIA Records Management Centre established by the General Insurance Association of Singapore (GIA) for archiving and that copies of this report will for a fee be made available upon application by interested parties.
7. By the lodgment of this report to the insurers, you hereby consent to the archiving of this report at the centre and to copies of the report being made available aforesaid.
8. **Consent under the Personal Data Protection Act (PDPA)**

I understand, acknowledge, agree and consent that:

- (a) My insurer, my workshop and the General Insurance Association of Singapore ("GIA") may/are permitted to collect, use, disclose and/or process my personal data/personal information set out in this [form] and any other personal information provided by me or possessed by my insurer (collectively the "Personal Information") and disclose and transfer such Personal Information to all insurer(s) who have insured vehicle(s) involved in this accident (all insurer(s) who have insured vehicle(s) involved in this accident shall be collectively referred to as the "Insurers"), the Insurers' lawyers/law firms, the Monetary Authority of Singapore and any relevant government agency/authority (such as the police), for the purpose(s) of:
  - (i) processing, handling and/or dealing with my claims including the settlement of the claims and any necessary investigations relating to the claims;
  - (ii) investigating the accident and/or my claim;
  - (iii) carrying out and/or dealing with my instructions or responding to any enquiries by me;
  - (iv) administering my claims (including the mailing of correspondence, statements, invoices, reports or notices to me, which could involve disclosure of certain personal data about me to bring about delivery of the same as well as on the external cover of envelopes/mail packages), and/or
  - (v) complying with applicable law in administering, processing, handling and/or dealing with my claims (collectively the "Purposes").
- (b) all insurer(s) who have insured vehicle(s) involved in this accident and the Insurers' lawyers/law firms, may/are permitted to collect, use, disclose and/or process my Personal Information for one or more of the above Purposes, and
- (c) my Personal Information may/can be disclosed by any of the insurers and/or GIA to their third party service providers or agents (including their lawyers/law firms), which may be sited outside of Singapore, for one or more of the above Purposes;
- (d) my Personal Information will also be collected and used to compile claims history for the purpose of fraud detection, investigation and management in present and all future claims;
- (e) the information so collected under (d) above may be shared / disclosed:
  - (i) to all insurers and/or any other third parties that assist in evaluating, investigating, controlling or managing fraud, regulators, law enforcement and government agencies as reasonably required for the purposes stated; or
  - (ii) for complying with requirements under any regulations, laws or court orders.

Policyholder's Signature  
Date & Time: 16/9/19 (12:04)

Driver's Signature  
(if driver is not the policyholder)  
Date & Time: 16/9/19 (12:04)

Reporting Centre Personnel's Signature  
Name: \_\_\_\_\_  
NRIC/FIN No: \_\_\_\_\_

**Sketch Plan Pg. 2**

### SKETCH PLAN

A: 5GB5888D

B: SHB2991X

C: SHC20387

D: SMA3836B



DESCRIBE CIRCUMSTANCES OF THE ACCIDENT

|   |                                      |                      |               |
|---|--------------------------------------|----------------------|---------------|
| LICENSE PLATE   | SG85888D                             | ACCIDENT DATE & TIME | 15/9/19 21:10 |
| CONTACT NUMBER:   | 94890883                             | E-MAIL ADDRESS:      |               |
| LOCATION  | Airport Boulevard Towards Terminal 3 |                      |               |
| Please refer to the attachment.   |                                      |                      |               |
| NOTE: PLEASE NOTE THAT YOUR INSURER MAY HAVE 14 DAYS TIME FRAME FOR YOU TO SUBMIT AN OWN DAMAGE CLAIM UNDER YOUR OWN POLICY. PLEASE CHECK YOUR POLICY FOR MORE INFORMATION.                               |                                      |                      |               |
| Please state  |                                      |                      |               |
| <input type="checkbox"/> Claim Own Policy <input checked="" type="checkbox"/> Claim Third Party <input type="checkbox"/> Claim OD/TP at other workshop <input checked="" type="checkbox"/> Reporting Only |                                      |                      |               |

## DECLARATION

I/We declare the foregoing particulars are true in every respect

Date & Time: 16/4/19 (10:00hrs)

Driver's Signature: \_\_\_\_\_  
(if driver is not the policyholder)  
Date & Time: 16/9/14 (12:50 PM)

Reporting Centre Personnel's Signature  
Name:  
NRIC/FIN No.:

# Sketch Plan Pg. 3



**SINGAPORE  
POLICE FORCE**



T/20190916/2037

Police Station Of Origin:  
Jurong West N.P.C  
700 Corporation Road SINGAPORE 649818  
Tel No: 1800-2689999

1 of 4

Report No. T/20190916/2037

## REPORT OF A TRAFFIC ACCIDENT

|   |            |                                     |  |                          |                            |
|---|------------|-------------------------------------|--|--------------------------|----------------------------|
| Date/Time Report Made:<br>16/09/2019 12:07      |            | Vide Report No.:<br>P/20190915/0076 |  | Station Diary No.:<br>86 |                            |
| <b>Informant's Particulars</b>                  |            |                                     |  |                          |                            |
| Name of Informant:<br>QISTINA ANGEL BINTE JAMIL |            |                                     | Address:<br>APT BLK 333 KANG CHING ROAD #13-264 SINGAPORE 610333 |                          |                            |
| ID Type / ID No.:<br>NRIC NO / S9407221B        |            |                                     | Contact No.:<br>Home/Office: Mobile: 82986241                    |                          |                            |
| Nationality:<br>SINGAPORE CITIZEN               |            |                                     | Email:   |                          |                            |
| Sex:<br>Female                                  | Age:<br>25 | Date of Birth:<br>02/03/1994        | Type of Informant:<br>Driver                                     |                          |                            |
| Race:<br>Boyanese                               |            |                                     | Language:<br>English   |                          | Institution / School Name: |
| Occupation:<br>GRAPHIC DESINGER                 |            |                                     | Driving Licence Information:<br>Class: 3                         |                          | Date of Expiry:            |

## General Information of the Accident

|  |                           |                                    |  |                                      |
|--|---------------------------|------------------------------------|--|--------------------------------------|
| Type of Accident:  | Injury Attended by Police | Drink Drive:<br>No                 | Date/Time of Accident:<br>15/09/2019 21:10 | Type of Location:<br>Straight Road   |
| Location:<br>Along Road 1<br>AIRPORT BOULEVARD<br><br>Along Airport Boulevard towards Airport Terminal 3 |                           |                                    |  |                                      |
| Weather:<br>Clear  |                           | Road Surface:<br>Dry               |  | Road Speed Limit:                    |
| Traffic Flow:<br>One Way   |                           | Traffic Control:<br>Not Controlled |  | Traffic Volume:<br>Heavy             |
| Type of Collision:<br>Between Moving Vehicles - Head To Rear   |                           |                                    |  | Anyone conveyed by ambulance:<br>Yes |

## Details of Vehicle Involved

| Vehicle No. | Type | Make    | Model                           | Color | Condition         | No of Passenger |
|-------------|------|---------|---------------------------------|-------|-------------------|-----------------|
| SGB5888D    | Car  | TOYOTA  | WISH 1.8 A                      |       | Seriously Damaged | 1               |
| SHB2991X    | Car  | HYUNDAI | I40 1.7L CRDI AT ABS AIRBAG 4DR |       | Slightly Damaged  | 0               |
| SHC2038T    | Car  | HYUNDAI | AE IONIQ HEV 1.6 DCT            |       | Slightly Damaged  | 1               |

**Sketch Plan Pg. 4**



**SINGAPORE  
POLICE FORCE**



T/20190916/2037

Police Station Of Origin:  
Jurong West N.P.C  
700 Corporation Road SINGAPORE 649818  
Tel No: 1800-2689999

2 of 4

Report No. T/20190916/2037

**CONTINUATION OF REPORT**

| Details of Vehicle Involved |      |       |                                   |       |                     |                 |
|-----------------------------|------|-------|-----------------------------------|-------|---------------------|-----------------|
| Vehicle No.                 | Type | Make  | Model                             | Color | Condition           | No of Passenger |
| SMA3836B                    | Car  | MAZDA | MAZDA3<br>SEDAN 1.5<br>AT LED EU6 |       | Slightly<br>Damaged | 0               |

| Details of Person Involved        |                              |  |  |                                   |  |
|-----------------------------------|------------------------------|--|--|-----------------------------------|--|
| Any Pedestrian Involved: No       |                              |  |  |                                   |  |
| No. of Pedestrians Injured: NIL   |                              |  | Use of Pedestrian Crossing: NA         |                                   |  |
| Passenger                         |                              |  |  |                                   |  |
| Name                              | NARIMAH BINTE MOHAMED SALLEH |  | ID No.                                 | S1473446E                         |  |
| Related Vehicle                   | SGB5888D (Car)               |  | Contact No.                            | NIL                               |  |
| Hospital/Clinic                   | CHANGI GENERAL HOSPITAL      |  | Class of Driving Licence & Expiry Date | Class: NIL<br>Date of Expiry: NIL |  |
| Date Treatment                    | 15/09/2019                   |  | Date Discharge                         | 16/09/2019                        |  |
| No. of Days granted Medical Leave | 07                           |  | Degree of Injury                       | NIL                               |  |
| Driver                            |                              |  |  |                                   |  |
| Name                              | QISTINA ANGEL BINTE JAMIL    |  | ID No.                                 | S9407221B                         |  |
| Related Vehicle                   | SGB5888D (Car)               |  | Contact No.                            | 82988241                          |  |
| Hospital/Clinic                   | CHANGI GENERAL HOSPITAL      |  | Class of Driving Licence & Expiry Date | Class: 3<br>Date of Expiry: NIL   |  |
| Date Treatment                    | 15/09/2019                   |  | Date Discharge                         | 16/09/2019                        |  |
| No. of Days granted Medical Leave | 02                           |  | Degree of Injury                       | NIL                               |  |
| Driver                            |                              |  |  |                                   |  |
| Name                              | JOHN NEVILLE                 |  | ID No.                                 | NIL                               |  |
| Related Vehicle                   | SHB2991X (Car)               |  | Contact No.                            | 93869597                          |  |
| Hospital/Clinic                   | NIL                          |  | Class of Driving Licence & Expiry Date | Class: NIL<br>Date of Expiry: NIL |  |
| Date Treatment                    | NIL                          |  | Date Discharge                         | NIL                               |  |
| No. of Days granted Medical Leave | NIL                          |  | Degree of Injury                       | NIL                               |  |



**SINGAPORE  
POLICE FORCE**



T/20190916/2037

Police Station Of Origin:  
Jurong West N.P.C  
700 Corporation Road SINGAPORE 649818  
Tel No: 1800-2689999

3 of 4  
Report No. T/20190916/2037

CONTINUATION OF REPORT

|                                   |                |                  |   |
|-----------------------------------|----------------|------------------|---|
| Driver                            |                |                  |   |
| Name                              | TAN PENG HUAT  |                  | ID No. NIL  |
| Related Vehicle                   | SHC2038T (Car) |                  | Contact No. 90064654  |
| Hospital/Clinic                   | NIL            |                  | Class of Driving Licence & Expiry Date<br>Class: NIL<br>Date of Expiry: NIL |
| Date Treatment                    | NIL            | Date Discharge   | NIL   |
| No. of Days granted Medical Leave | NIL            | Degree of Injury | NIL   |
| Driver                            |                |                  |   |
| Name                              | JEREMY LO      |                  | ID No. S9145131Z  |
| Related Vehicle                   | SMA3836B (Car) |                  | Contact No. 98892394  |
| Hospital/Clinic                   | NIL            |                  | Class of Driving Licence & Expiry Date<br>Class: NIL<br>Date of Expiry: NIL |
| Date Treatment                    | NIL            | Date Discharge   | NIL   |
| No. of Days granted Medical Leave | NIL            | Degree of Injury | NIL   |

Brief Details.

On 15/09/2019 at about 2110hrs, I was driving my vehicle (SGB5888D) along Airport Boulevard towards Airport Terminal 3 on the 4th lane of 5 lanes together with my mother.

Suddenly, the front vehicle (SHC2038T) applied e-brake which I follow through however unable to stop in time. My front vehicle then collided onto the rear of the front vehicle. Subsequently I felt an impact from the rear of my vehicle. I sustain injuries of chest pain and right toe laceration. my mother sustain injuries of right chest pain, right lower lips laceration and left forearm swelling.

I then alighted from my vehicle and discovered it was a chain collision consist of 4 vehicles. I managed to exchange particular with all involve driver. The first vehicle (SMA3836B) sustain slight damages to the rear of its vehicle. The second vehicle (SHC2038T) sustain slight damages on the front and rear of its vehicle. My vehicle is seriously damaged on the front and rear of the vehicle. The forth vehicle (SHB2991X) sustain slight damages on the front of the vehicle.

My mother was conveyed to Hospital and discharged on 16/09/2019. She was given to 2 days of medical certificate. I then went to the hospital on my own and was given 7 days of hospitalization leave. Both me and my mother went to Chang General Hospital.



Sketch Plan Pg. 6



SINGAPORE  
POLICE FORCE



T/20190916/2037

Police Station Of Origin:  
Jurong West N.P.C  
700 Corporation Road SINGAPORE 649818  
Tel No: 1800-2689999

4 of 4

Report No. T/20190916/2037

CONTINUATION OF REPORT

Sketch Plan

Informant is not able to provide sketch plan

IMPORTANT: Please attach a copy of your vehicle's Insurance Certificate to this report. If you don't have the certificate with you now, please fax a copy to 65474885 stating the report number as reference.

Signature Of Officer Recording The Report:

J /

Sgt 1 IBRAHIM BIN ROSLI

Signature Of Informant:

Signature Of Interpreter:

Not applicable

Date/Time:

16/09/2019 12:07

Officer In Charge Of Case:

TP / GIT /

Sgt 3 MARIAH BINTE ZAKARIA

Contact No.: 65476433

Classification Of Case:

SN 126

Authentication Stamp

NP168



Signature :

Singapore Police Force

> Back to OneMotoring

## Enquire PARF/COE Rebate for Registered Vehicle

### Vehicle Owner Particulars

|                |                |
|----------------|----------------|
| Owner ID Type: | Singapore NRIC |
| Owner ID:      | 446E           |

### Vehicle Details

|                               |                   |
|-------------------------------|-------------------|
| Vehicle No.:                  | SGB5888D          |
| Vehicle to be Exported:       | Yes               |
| Intended Deregistration Date: | 17 Sep 2019       |
| Vehicle Make:                 | TOYOTA            |
| Vehicle Model:                | WISH 1.8 A        |
| Primary Colour:               | Black             |
| Manufacturing Year:           | 2005              |
| Engine No.:                   | 1ZZ2442280        |
| Chassis No.:                  | ZNE100280220      |
| Maximum Power Output:         | 97.0 kW (130 bhp) |
| Open Market Value:            | \$20,478.00       |
| Original Registration Date:   | 18 Jan 2006       |
| First Registration Date:      | 18 Jan 2006       |
| Transfer Count:               | 1                 |
| Actual ARF Paid:              | \$22,526.00       |

### Intended PARF Rebate Details

|                               |           |
|-------------------------------|-----------|
| PARF Eligibility:             | Forfeited |
| PARF Eligibility Expiry Date: | -         |
| PARF Rebate Amount:           | \$0.00    |

### Intended COE Rebate Details

|                             |                          |
|-----------------------------|--------------------------|
| COE Expiry Date:            | 17 Jan 2021              |
| COE Category:               | B - Car (1601cc & above) |
| COE Period(Years):          | 5                        |
| PQP Paid:                   | \$29,308.00              |
| COE Rebate Amount:          | \$7,815.00               |
| <b>Total Rebate Amount:</b> | <b>\$7,815.00</b>        |

### Message

Please note that the 5-year COE for this vehicle cannot be further renewed. The vehicle must be de-registered upon COE expiry or when the vehicle reaches its statutory lifespan (if applicable), whichever is earlier.

The information contained herein is correct as at 17 Sep 2019

OK

13,000  
7815  
5185

**Main Office:**

Mova Building  
No. 22, Jalan Kilang,  
Singapore 159419  
Tel: (65) 6476 3333  
Fax: (65) 6271 5891  
www.mova.com.sg

**Workshop Dept:**

Block 100B,  
Bukit Merah Lane 3,  
#01-04/06/08/94  
Singapore 159722

Tel: (65) 6272 3892  
Fax: (65) 6270 8314

Co. Reg. 198904033G  
GST Reg. M2-0088864-2

# Estimate

18/09/2019

**MS FIRST CAPITAL INSURANCE LIMITED**

36 Robinson Road

#16-01 City House

Singapore 068877.

Attention :- XA026

Page # :- 1

Veh # :- SGB5888D

Veh Model :- TOYOTA WISH

Estimate# :- CK419704

Claim # :-

ACC. Date :- 15/09/19

Terms :- C.O.D Days

Remarks :-

| No.                 | Description                             | Qty | U.Price      | Amounts S\$ |
|---------------------|---|-----|--------------|-------------|
| <b>LIST ITEMS :</b> |   |     |              |             |
| 1.                  | REAR BUMPER <i>de</i>                   | 1   | PC 599.00    | 599.00      |
| 2.                  | REAR BUMPER SIDE RETAINER <i>Xsu</i>    | 2   | PCS 75.00    | 150.00      |
| 3.                  | REAR BUMPER CLIPS <i>rec</i>            | 10  | PCS 3.00     | 30.00       |
| 4.                  | REAR BUMPER ABSORBER BRACKET ?          | 2   | PCS 70.00    | 140.00      |
| 5.                  | TAILGATE <i>repair</i>                  | 1   | PC 1,480.00  | 1,480.00    |
| 6.                  | TAILGATE LOGO <i>rec</i>                | 1   | PC 40.00     | 40.00       |
| 7.                  | REAR WINDSCREEN MOULDING <i>Xsue</i>    | 1   | SET 130.00   | 130.00      |
| 8.                  | FRONT BUMPER <i>Turn</i>                | 1   | PC 595.00    | 595.00      |
| 9.                  | FRONT BUMPER SIDE RETAINER <i>re</i>    | 2   | PCS 70.00    | 140.00      |
| 10.                 | FRONT BUMPER LOWER GRILLE <i>bt</i>     | 1   | PC 190.00    | 190.00      |
| 11.                 | FOG LAMP <i>cr</i>                      | 2   | PCS 480.00   | 960.00      |
| 12.                 | FOG LAMP HOLDER <i>com</i>              | 2   | PCS 90.00    | 180.00      |
| 13.                 | FRONT GRILLE <i>cr</i>                  | 1   | PC 230.00    | 230.00      |
| 14.                 | FRONT BUMPER SPONGE <i>cr</i>           | 1   | PC 110.00    | 110.00      |
| 15.                 | FRONT BUMPER REINFORCEMENT <i>bt</i>    | 1   | PC 330.00    | 330.00      |
| 16.                 | FRONT BUMPER CLIPS <i>re</i>            | 20  | PCS 3.00     | 60.00       |
| 17.                 | FRONT BUMPER UNDER COVER <i>cut</i>     | 1   | PC 160.00    | 160.00      |
| 18.                 | BONNET <i>bt</i>                        | 1   | PC 799.00    | 799.00      |
| 19.                 | BONNET HINGE <i>bt</i>                  | 2   | PCS 80.00    | 160.00      |
| 20.                 | BONNET TOP MOULDING <i>scr</i>          | 1   | PC 230.00    | 230.00      |
| 21.                 | BONNET LOCK <i>jan</i>                  | 1   | PC 110.00    | 110.00      |
| 22.                 | BONNET SEAL <i>re</i>                   | 1   | PC 45.00     | 45.00       |
| 23.                 | BONNET INSULATOR <i>de</i>              | 1   | PC 180.00    | 180.00      |
| 24.                 | INSULATOR CLIPS <i>re</i>               | 10  | PCS 3.00     | 30.00       |
| 25.                 | HEADLAMP HID <i>cr</i>                  | 2   | PCS 2,300.00 | 4,600.00    |
| 26.                 | FRONT FENDER <i>RH-bt / LH-repair</i>   | 2   | PCS 430.00   | 860.00      |
| 27.                 | FRONT FENDER INNER SHIELD <i>Turn</i>   | 2   | PCS 190.00   | 380.00      |
| 28.                 | INNER SHIELD CLIPS <i>re</i>            | 20  | PCS 3.00     | 60.00       |
| 29.                 | WASHER TANK <i>de</i>                   | 1   | PC 180.00    | 180.00      |
| 30.                 | RADIATOR SPARE TANK <i>de</i>           | 1   | PC 180.00    | 180.00      |
| 31.                 | FRONT SUPPORT PANEL TOP COVER <i>de</i> | 1   | PC 130.00    | 130.00      |
| 32.                 | FRONT SUPPORT PANEL ASSY <i>buc</i>     | 1   | PC 680.00    | 680.00      |
| 33.                 | CONDENSER <i>bt</i>                     | 1   | PC 590.00    | 590.00      |
| 34.                 | RADIATOR <i>bt</i>                      | 1   | PC 690.00    | 690.00      |
| 35.                 | AIR CON PIPE ?                          | 3   | PCS 300.00   | 900.00      |
| 36.                 | RADIATOR HOSE ?                         | 2   | PCS 80.00    | 160.00      |
| 37.                 | FAN COWLING ?                           | 1   | PC 195.00    | 195.00      |
| 38.                 | FAN BLADE ?                             | 2   | PCS 110.00   | 220.00      |
| 39.                 | FAN MOTOR ?                             | 2   | PCS 280.00   | 560.00      |
| 40.                 | AIR INTAKE MANIFOLD ?                   | 1   | PC 585.00    | 585.00      |
| 41.                 | ALTERNATOR <i>Xsu</i>                   | 1   | PC 1,300.00  | 1,300.00    |
| 42.                 | ALTERNATOR BELT <i>Xsu</i>              | 1   | PC 160.00    | 160.00      |
| 43.                 | AIR CON COMPRESSOR <i>Xsue</i>          | 1   | PC 1,700.00  | 1,700.00    |
| 44.                 | ENGINE COVER <i>fat</i>                 | 1   | PC 250.00    | 250.00      |
| 45.                 | BATTERY TRAY ?                          | 1   | PC 160.00    | 160.00      |
| 46.                 | BATTERY BOX ?                           | 1   | PC 110.00    | 110.00      |
| 47.                 | AIR CLEANER BOX ?                       | 1   | PC 490.00    | 490.00      |
| 48.                 | AIR INTAKE DUCT ?                       | 1   | PC 110.00    | 110.00      |
| 49.                 | AIR INTAKE HOSE ?                       | 1   | PC 80.00     | 80.00       |
| 50.                 | AIR RESONATOR ?                         | 1   | PC 130.00    | 130.00      |
| 51.                 | FRONT WINDSCREEN GLASS <i>com</i>       | 1   | PC 1,430.00  | 1,430.00    |

# Estimate

18/09/2019

**MS FIRST CAPITAL INSURANCE LIMITED**  
36 Robinson Road  
#16-01 City House  
Singapore 068877.

Page # :- 1 136161

Veh # :- SGB5888D

Veh Model :- TOYOTA WISH

Estimate# :- CK419704

Claim # :-

ACC. Date :- 15/09/19

Terms :- C.O.D Days

Remarks :-

**Main Office:**  
Mova Building  
No. 22, Jalan Kilang,  
Singapore 159419  
Tel : (65) 6476 3333  
Fax : (65) 6271 5891  
www.mova.com.sg

**Workshop Dept:**  
Block 1008,  
Bukit Merah Lane 3,  
#01-04/06/08/94  
Singapore 159722

Tel : (65) 6272 3892  
Fax : (65) 6270 8314

Co. Reg. 198904033G  
GST Reg. M2-0088864-2

Attention :- XA026

| No.   | Description                            | Qty   | U.Price  | Amounts S\$       |
|---|--|-------|----------|-------------------|
| 52.   | FRONT WINDSCREEN MOULDING <i>new</i>   | 1 PC  | 160.00   | 160.00            |
| 53.   | FRONT WIPER COWLING <i>X 800</i>       | 1 PC  | 230.00   | 230.00            |
| 54.   | DASHBOARD <i>Torn</i>                  | 1 PC  | 1,780.00 | 1,780.00          |
| 55.   | DRIVER AIRBAG <i>new</i>               | 1 PC  | 1,300.00 | 1,300.00          |
| 56.   | PASSENGER AIRBAG <i>new</i>            | 1 PC  | 1,600.00 | 1,600.00          |
| 57.   | STEERING CLOCK SPRING <i>new</i>       | 1 PC  | 380.00   | 380.00            |
| 58.   | AIRBAG IMPACT SENSOR <i>new</i>        | 2 PCS | 220.00   | 440.00            |
| 59.   | FRONT SEAT BELT <i>2x new</i>          | 2 PCS | 750.00   | 1,500.00          |
| 60.   | AIRBAG CONTROL UNITS <i>new</i>        | 1 PC  | 1,100.00 | 1,100.00          |
| LIST TOTAL S\$  |  |       |          | 32,458.00         |
| 25% DISCOUNT S\$  |  |       |          | -8,114.50         |
|   |  |       |          | 24,343.50         |
| <b>SPECIAL NET ITEMS :</b>  |  |       |          |                   |
| 1.  | BATTERY ?                              | 1 PC  | 120.00   | 120.00            |
| 2.  | FRONT WINDSCREEN SEALANT <i>new</i>    | 1 PC  | 40.00    | 40.00             |
| 3.  | FRONT IU BRACKET <i>new</i>            | 1 PC  | 25.00    | 25.00             |
| 4.  | FRONT BUMPER BODYKIT <i>cm</i>         | 1 PC  | 350.00   | <i>250 350.00</i> |
| 5.  | FRONT BUMPER L & R BODYKIT <i>cm</i>   | 2 PCS | 200.00   | <i>200 400.00</i> |
| 6.  | REAR BUMPER L & R BODYKIT <i>X 800</i> | 2 PCS | 200.00   | 400.00            |
| 7.  | REAR WINDSCREEN SEALANT <i>X new</i>   | 1 PC  | 40.00    | 40.00             |
| 8.  | FRONT NUMBER PLATE <i>cm</i>           | 1 PC  | 45.00    | <i>35 45.00</i>   |
| 9.  | RADIATOR COOLANT <i>new</i>            | 1 PC  | 30.00    | 30.00             |
| 10.   | FRONT WINDSCREEN SOLAR FILM ?          | 1 PC  | 300.00   | <i>150 300.00</i> |
| SPECIAL NET TOTAL S\$   |  |       |          | 1,750.00          |
| <b>LABOUR :</b>   |  |       |          |                   |
| TO INSPECT FRONT LIGHTING WATER & LEAKAGE TEST                                    |  |       |          | 40.00             |
| TO REMOVE & INSTALL AIR CON CONDENSER, RADIATOR IN ORDER TO CUT OFF SUPPORT PANEL |  |       |          | <i>120 160.00</i> |
| TO REMOVE & INSTALL FRONT WINDSCREEN  |  |       |          | 120.00            |
| TO REMOVE & INSTALL REAR WINDSCREEN   |  |       |          | <i>X 120.00</i>   |
| TO REMOVE & TRANSFER ITEMS TO NEW TAILGATE  |  |       |          | <i>X 100.00</i>   |
| TO REMOVE & INSTALL DASHBOARD   |  |       |          | <i>150 250.00</i> |
| TO REMOVE & REPLACE AIRBAG DAMAGED PARTS & REPROGRAMMING AFTER REPLACE            |  |       |          | <i>250 300.00</i> |
| TO REMOVE & INSTALL CARPET, SEAT & GARNISHES IN ORDER TO STRAIGHTEN END PANEL     |  |       |          | <i>60 150.00</i>  |
| TO CUT OFF FRONT SUPPORT PANEL & STRAIGHTEN                                       |  |       |          |                   |

# Estimate

18/09/2019

**MS FIRST CAPITAL INSURANCE LIMITED**  
 36 Robinson Road  
 #16-01 City House  
 Singapore 068877.

Page # :- 1 136161

Veh # :- SGB5888D

Veh Model :- TOYOTA WISH

Estimate# :- CK419704

Claim # :-

ACC. Date :- 15/09/19

Terms :- C.O.D Days

Remarks :-

**Main Office:**  
 Mova Building  
 No. 22, Jalan Kilang,  
 Singapore 159419  
 Tel : (65) 6476 3333  
 Fax : (65) 6271 5891  
 www.mova.com.sg

**Workshop Dept:**  
 Block 1008,  
 Bukit Merah Lane 3,  
 #01-04/06/08/94  
 Singapore 159722

Tel : (65) 6272 3892  
 Fax : (65) 6270 8314  
 Co. Reg. 198904033G  
 GST Reg. M2-0088864-2

Attention :- XA026

| No. | Description                                  | Qty | U.Price | Amounts S\$ |
|-----|--|-----|---------|-------------|
|     | AFFECTED PANEL AND RENEW ALL DAMAGED PARTS   |     | 1300    | 1,600.00    |
|     | TO APPLY BODY JOINT SEALANT ON CUTTING AREAS |     |         | 30.00       |
|     | TO APPLY RUST PROOF ON AFFECTED AREAS        |     | 100     | 150.00      |
|     | TO SPRAY PAINT ON REPLACED, REPAIRED AREAS   |     | 1400    | 1,600.00    |
|     | LABOUR TOTAL S\$                             |     |         | 4,620.00    |

E. &amp; O.E

NON-TAX AMOUNT S

AMOUNT S\$ 30,713.50

GST @ 7 % 2,149.95

AMOUNT DUE S\$ 32,863.45

Customer's Signature/Co. Stamp MOVA AUTOMOTIVE PTE LTD

LKK Auto Consultants hence notify  
 the Repairer of the following:

- To resurvey before/after spray painting
- To display damaged part(s) during resurvey
- Parts prices are subject to confirmation
- Third party survey is on a "Without Prejudice" basis
- No illegal modification(s) is allowed
- Supplementary item(s) must be resurveyed and is subject to final approval from Insurance Company

Acknowledged by Repairer  
 Signature:  
 Date:

Hp 90010068  
 14 days  
 4s  
 19/09/19 @ 1210  
 Resurvey after repair

## Veron Chen (LKKAUTO)

---

**From:** AVRIL HO <avril@movacom.sg>  
**Sent:** Thursday, 10 October 2019 8:44 AM  
**To:** Veron Chen (LKKAUTO); Rasul (LKKAUTO)  
**Cc:** 'Nabilah'; 'Suann'; 'Jia Yu'; 'Alan Chng'; SUR  
**Subject:** RE: SGB 5888D DOA : 15/09/19

Dear Vernon,

We are waiting for the customer's scrap car documents.

Thank you!

Best Regards,

**AVRIL HO**

Claims Asst.

Mova Automotive Pte Ltd

Email: [avril@movacom.sg](mailto:avril@movacom.sg)

Address: Blk 1008 Bt Merah Lane 3

#01-04/06/08

Singapore 159722

Telephone: 6272 3892 Fax: 6270 8314



This message is confidential and is for the use of the intended recipient only. If you have received this message in error, please do not copy, disclose or use its content. We would be grateful if you would notify us by email and delete the original transmission and any attachment from your system. Any attachment to this e-mail may contain software viruses that could damage your computer system. Although we will take reasonable precaution to minimize this risk, we do not accept any liability resulting from software viruses. Please carry out your own virus checks before opening any attachment.

---

**From:** Veron Chen (LKKAUTO) [<mailto:veronchen@lkkauto.com>]  
**Sent:** Tuesday, 8 October 2019 5:21 PM  
**To:** Rasul (LKKAUTO); AVRIL HO  
**Cc:** 'Nabilah'; 'Suann'; 'Jia Yu'; 'Alan Chng'; SUR  
**Subject:** RE: SGB 5888D DOA : 15/09/19

Dear Avril,

Kindly advise vehicle status.

**If vehicle has been repaired, please finalize with us.**

Best Regards,

**Veron Chen** | Case Handler

**LKK Auto Consultants Pte Ltd**

Phone: 6256-3561 | email :[sur@lkkauto.com](mailto:sur@lkkauto.com) | fax: 6256-4315

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

---

**From:** Rasul (LKKAUTO) <[Rasul@lkkauto.com](mailto:Rasul@lkkauto.com)>  
**Sent:** Thursday, 26 September 2019 8:58 AM

To: AVRIL HO <[avril@movs.com.sg](mailto:avril@movs.com.sg)>

Cc: 'Nabilah' <[nabilah@movs.com.sg](mailto:nabilah@movs.com.sg)>; 'Suann' <[suann@movs.com.sg](mailto:suann@movs.com.sg)>; 'Jia Yu' <[jiayu@movs.com.sg](mailto:jiayu@movs.com.sg)>; 'Alan Chng' <[tuckmeng@movs.com.sg](mailto:tuckmeng@movs.com.sg)>; Veron Chen (LKKAuto) <[veronchen@lkkauto.com](mailto:veronchen@lkkauto.com)>

Subject: RE: SGB 5888D DOA : 15/09/19

Hi Avril,

Repair limit for this case 6K

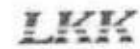
Best Regards,

**Rasul** | Assessor

**LKK Auto Consultants Pte Ltd**

Phone: 6256-3561 | email: [Rasul@lkkauto.com](mailto:Rasul@lkkauto.com) | fax: 6841-4315

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)



Auto  
Consultants  
Pte Ltd

*Save the Earth. Print only when necessary.*

---

**From:** AVRIL HO [<mailto:avril@movs.com.sg>]

**Sent:** Tuesday, 24 September, 2019 1:59 PM

**To:** Rasul (LKKAuto)

**Cc:** 'Nabilah'; 'Suann'; 'Jia Yu'; 'Alan Chng'

**Subject:** RE: SGB 5888D DOA : 15/09/19

Dear Rasul,

Any update?

Thank you!

Best Regards,

**AVRIL HO**

Claims Asst.

Mova Automotive Pte Ltd

Email: [avril@movs.com.sg](mailto:avril@movs.com.sg)

Address: Blk 1008 Bt Merah Lane 3

#01-04/06/08

Singapore 159722

Telephone: 6272 3892 Fax: 6270 8314



This message is confidential and is for the use of the intended recipient only. If you have received this message in error, please do not copy, disclose or use its content. We would be grateful if you would notify us by email and delete the original transmission and any attachment from your system. Any attachment to this e-mail may contain software viruses that could damage your computer system. Although we will take reasonable precaution to minimize this risk, we do not accept any liability resulting from software viruses. Please carry out your own virus checks before opening any attachment.

---

**From:** Alan Chng [<mailto:tuckmeng@movs.com.sg>]

**Sent:** Friday, 20 September 2019 10:59 AM

**To:** 'Rasul (LKKAuto)'

**Cc:** 'Nabilah'; 'Suann'; [avril@movs.com.sg](mailto:avril@movs.com.sg); 'Jia Yu'

**Subject:** RE: SGB 5888D DOA : 15/09/19

Thank you!

Best Regards  
Alan Chng  
Claims Estimator  
Mova Automotive Pte Ltd  
H/P 9686 9276  
Office No:6262 3377  
Fax No:6264 3151

---

**From:** Rasul (LKKAUTO) [mailto:Rasul@lkkauto.com]  
**Sent:** Friday, 20 September 2019 10:27 AM  
**To:** Alan Chng  
**Cc:** 'Nabilah'; 'Suann'; [avril@mova.com.sg](mailto:avril@mova.com.sg); 'Jia Yu'  
**Subject:** RE: SGB 5888D DOA : 15/09/19

Hi Alan,

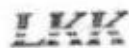
Let me check , will let u know

Best Regards,

Rasul | Assessor

**LKK Auto Consultants Pte Ltd**

Phone: 6256-3561 | email: [Rasul@lkkauto.com](mailto:Rasul@lkkauto.com) | fax: 6841-4315  
Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)



AUTO  
Consultants  
Pte Ltd

*Save the Earth. Print only when necessary.*

---

**From:** Alan Chng [mailto:[tuckmeng@mova.com.sg](mailto:tuckmeng@mova.com.sg)]  
**Sent:** Friday, 20 September, 2019 10:17 AM  
**To:** Rasul (LKKAUTO)  
**Cc:** 'Nabilah'; 'Suann'; [avril@mova.com.sg](mailto:avril@mova.com.sg); 'Jia Yu'  
**Subject:** RE: SGB 5888D DOA : 15/09/19

Dear Rasul,

Can you help to counter offer \$6500 lump sum limits repair ?  
Thanks!

Best Regards  
Alan Chng  
Claims Estimator  
Mova Automotive Pte Ltd  
H/P 9686 9276  
Office No:6262 3377  
Fax No:6264 3151

---

**From:** Rasul (LKKAUTO) [mailto:Rasul@lkkauto.com]  
**Sent:** Friday, 20 September 2019 9:41 AM  
**To:** Alan Chng  
**Cc:** Nabilah  
**Subject:** SGB 5888D DOA : 15/09/19

Hi Alan,



Kindly take note repair limit for this vehicle is 5K

Best Regards,

**Rasul** | Assessor

**LKK Auto Consultants Pte Ltd**

Phone: 6256-3561 | email: [Rasul@lkkauto.com](mailto:Rasul@lkkauto.com) | fax: 6841-4315

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)



Auto  
Consultants  
Pte Ltd

*Save the Earth. Print only when necessary.*

**Veron Chen (LKKAUTO)**

---

**From:** Rasul (LKKAUTO)  
**Sent:** Thursday, 26 September 2019 8:58 AM  
**To:** AVRIL HO  
**Cc:** 'Nabilah'; 'Suann'; 'Jia Yu'; 'Alan Chng'; Veron Chen (LKKAUTO)  
**Subject:** RE: SGB 5888D DOA : 15/09/19

Hi Avril,

Repair limit for this case 6K

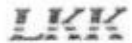
Best Regards,

**Rasul** | Assessor

**LKK Auto Consultants Pte Ltd**

Phone: 6256-3561 | email: [Rasul@lkkauto.com](mailto:Rasul@lkkauto.com) | fax: 6841-4315

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)



Auto  
Consultants  
Pte Ltd

*Save the Earth. Print only when necessary.*

---

**From:** AVRIL HO [<mailto:avril@nova.com.sg>]  
**Sent:** Tuesday, 24 September, 2019 1:59 PM  
**To:** Rasul (LKKAUTO)  
**Cc:** 'Nabilah'; 'Suann'; 'Jia Yu'; 'Alan Chng'  
**Subject:** RE: SGB 5888D DOA : 15/09/19

Dear Rasul,

Any update?

Thank you!

Best Regards,

**AVRIL HO**

Claims Asst.

Nova Automotive Pte Ltd

Email: [avril@nova.com.sg](mailto:avril@nova.com.sg)

Address: Blk 1008 Bt Merah Lane 3

#01-04/06/08

Singapore 159722

Telephone: 6272 3892 Fax: 6270 8314



**MOVA**



Automotive Pte Ltd

This message is confidential and is for the use of the intended recipient only. If you have received this message in error, please do not copy, disclose or use its content. We would be grateful if you would notify us by email and delete the original transmission and any attachment from your system.

Any attachment to this e-mail may contain software viruses that could damage your computer system. Although we will take reasonable precaution to minimize this risk, we do not accept any liability resulting from software viruses. Please carry out your own virus checks before opening any attachment.

---

**From:** Alan Chng [<mailto:tuckmeng@nova.com.sg>]  
**Sent:** Friday, 20 September 2019 10:59 AM  
**To:** 'Rasul (LKKAUTO)'

**Cc:** 'Nabilah'; 'Suann'; [avril@movacom.sg](mailto:avril@movacom.sg); 'Jia Yu'  
**Subject:** RE: SGB 5888D DOA : 15/09/19

Thank you!

*Best Regards*  
**Alan Chng**  
*Claims Estimator*  
**Mova Automotive Pte Ltd**  
**H/P 9686 9276**  
**Office No:6262 3377**  
**Fax No:6264 3151**

---

**From:** Rasul (LKKAuto) [<mailto:Rasul@lkkauto.com>]  
**Sent:** Friday, 20 September 2019 10:27 AM  
**To:** Alan Chng  
**Cc:** 'Nabilah'; 'Suann'; [avril@movacom.sg](mailto:avril@movacom.sg); 'Jia Yu'  
**Subject:** RE: SGB 5888D DOA : 15/09/19

Hi Alan,

Let me check , will let u know

Best Regards,

**Rasul** | Assessor

**LKK Auto Consultants Pte Ltd**

Phone: 6256-3561 | email: [Rasul@lkkauto.com](mailto:Rasul@lkkauto.com) | fax: 6841-4315

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)



Auto  
Consultants  
Pte Ltd

*Save the Earth. Print only when necessary.*

---

**From:** Alan Chng [<mailto:tuckmeng@movacom.sg>]  
**Sent:** Friday, 20 September, 2019 10:17 AM  
**To:** Rasul (LKKAuto)  
**Cc:** 'Nabilah'; 'Suann'; [avril@movacom.sg](mailto:avril@movacom.sg); 'Jia Yu'  
**Subject:** RE: SGB 5888D DOA : 15/09/19

Dear Rasul,

Can you help to counter offer \$6500 lump sum limits repair ?  
Thanks!

*Best Regards*  
**Alan Chng**  
*Claims Estimator*  
**Mova Automotive Pte Ltd**  
**H/P 9686 9276**  
**Office No:6262 3377**  
**Fax No:6264 3151**

---

**From:** Rasul (LKKAuto) [<mailto:Rasul@lkkauto.com>]  
**Sent:** Friday, 20 September 2019 9:41 AM  
**To:** Alan Chng

**Cc:** Nabilah

**Subject:** SGB 5888D DOA : 15/09/19

Hi Alan,

Kindly take note repair limit for this vehicle is 5K

Best Regards,

**Rasul** | Assessor

**LKK Auto Consultants Pte Ltd**

Phone: 6256-3561 | email: [Rasul@lkkauto.com](mailto:Rasul@lkkauto.com) | fax: 6841-4315

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)



Auto  
Consultants  
Pte Ltd

*Save the Earth. Print only when necessary.*