

REP:

AGU CC3/A16 19016525/Asf3n2

ASSIGNMENT

From:

Date: 12/9/2019

Veh No:

SMN 5873L

Yr Regn:

2019 August

Estimated Cost:

Type:  M.Cat / M.Cycle / Bus / Van / Lorry / Taxi / Prime Mover /

TP / WS / TP RES / OD RES / EVA / INV / MV

Truck / Trailer or

To inspect Vehicle No: SMN 5873L

Make:

Audi A4

CC 1984.

at Workshop m/s

Premium

Colour:

Black

A/C: Insured / Std / NI / NA

of

55 ubi road 1

Sp. Reading:

2773.

T/Radio: Insured / Std / NI / NA

Insured:

Eng/No:

Policy No.

C/No:

WAU222F45KA068190

Claims No.

Gen. Cond:  Good / Fair / Poor / Burnt

Sum Insured:

Excess:

\$1,100/-  
TBA

Steering:  Inorder / Jammed / Leaked / Burnt or

(Client's Record)

Brake:  Inorder / Jammed / Leaked / Burnt or

Make of Veh:

10am

Modi: Nil / S/Rim / STD A/Rim or

(Policy Condition)

N/S	O/S

Remark: The veh had commenced its repair at the time of inspection.

BS / DUN / EXNOVA / GY / FS / LIZA / MIC / OHTSU / PIR / SUMI /

TOYO / YOKO or Continental.

Bal. or Market Value:

170k

Front

Rear

IDAC Accident Rpt:

Consistent? : Yes or No

R/Bal.

06

mm

R/Bal.

06

mm

GIA / PR Seen:

Consistent? : Yes or No

L/Bal.

06

mm

L/Bal.

06

mm

Est. Repairs:

06 days

Res.: Yes or No

D.O.A.

D.O.I.

18/09/19.

Lum Sum:

%

3 Val: Yes or No

Survey held at

Premium.

CA /  REV / REP. / 24 HRS

Des. of Damages: Frt / Rear / O/S  N/S / U/C / Rooftop or

Date:

Person Contacted:

Vehicle: IN / OUT

The U/C / Chassis frame / Body Structure affected due to collision

Date / Time Action / Instruction

ODALG.

RECEIVED 18 DEC 2019

SMN 5873L - X

19/09/19

@ 10:48 am received PA to Latha via messenger

19/09/19

@ 10:55 am mandate request authorize repair to AGU via messenger

20/09/19

@ 16:17 pm mandate approved by Victor Koh via messenger

20/09/19

@ 16:51 pm inform CLA to Ewan Huzar via email

01/11/19

Confirmed R/P \$ 8,533.92 @ 6 days with Advise.  
(\$ 7,225.08 Red - 46%)

Date/Time, File Path (1)

Prel. Report

Days Of Repair: 6

1) 18/12/19

Final Report

Resurvey No. of Trip: 1

Date/Time, File Path (2)

2) Typ.4

Survey Fee:

3)

Add Fee:  Site Insp 1\$

Report Format

Interview 1\$

Temp Sum (1)

Tech. Insp 1\$

Temp Sum (2)

Work card 1\$

Temp Sum (3)

Other

Temp Sum (4)

8,533.92 OP

Temp Sum (5)

Temp Sum (6)

Temp Sum (7)

Temp Sum (8)

200

11

211

**LKK Auto Consultants Pte Ltd** (Co.Reg.No:199607198R)

51 Ubi Ave 1 #01-25, Paya Ubi Industrial Park

Singapore 408933

Tel: 6256-3561 Fax: 6844-8805 Email: sur@lkkauto.com; assignments@lkkauto.com

To: AIG Asia Pacific Insurance Pte. Ltd.  
AIG Building  
78 Shenton Way #08-16  
Singapore 079120

From: LKK Auto Consultants Pte Ltd  
51 Ubi Ave 1 #01-25  
Paya Ubi Industrial Park  
Singapore 408933

Attn: Syed-Yusoff, Saliha

Date: 19 Sep 2019

**Preliminary Advice**

Vehicle No	: SMN5873L	Accident Date	: 07/09/2019
Make	: AUDI A4	Policy No.	: 1900142843
Assignment Date	: 19/09/2019	Excess	: S\$0.00
Date of Inspection	: 18/09/2019	Est. Duration of Repair	: 6 days
Inspection At	: Premium Automobiles Pte Ltd (UBI) 55 Ubi Road 1 Singapore 408699		

**Point of Impact / General Description of Damages**

The vehicle sustained impact / damages n/s body and parts claimed are consistent to the accident.

Repairer's Estimate (Gross)	:S\$	15,759.00
Revised Amount	:S\$	9,486.00
Check Items (Estimated)	:S\$	3,053.00
Total	:S\$	12,539.00

Lump Sum Repair :S\$

**Total Loss Consideration**

New for Old Value	:S\$	
Pre-Accident Value	:S\$	170,000.00
COE / PARF Rebate	:S\$	69,058.00
Salvage Value	:S\$	
Margin for Repair	:S\$	100,942.00

**Remarks**

- ( X ) The vehicle is repairable at our adjusted amount. We have also confirmed excess and policy coverage. Kindly let us have your authorisation.
- ( ) The vehicle is uneconomical to be repaired, you are advised to invite tender for the wreck.
- ( ) Other comments :

## Nivitha (LKK Auto)

---

**From:** Claims <claims@premiumauto.com.sg>  
**Sent:** Thursday, 12 September 2019 3:18 PM  
**To:** 'Admin A'; 'Admin-D (LKKAuto)'; 'SUR'  
**Cc:** 'Claims'  
**Subject:** OD CLAIM FOR SMN 5873 L ON 7/9/2019  
**Attachments:** SAftersales19091215180\_0001.jpg; SAftersales19091215180\_0002.jpg;  
SAftersales19091215180\_0003.jpg; SAftersales19091215180\_0004.jpg; SMN 5873 L -  
07092019.PDF

Dear All,

Kindly register OD claim for this vehicle. Attached is the GIA report for your reference.

We will forward you the estimate once it is available.

Please arrange survey on 18/9/2019, 10am. Owner waiting.

Best Regards,  
Syafiq  
Claims Admin Assistant

Premium Automobiles Pte Ltd (Reg No 199902271W)  
55 Ubi Road I Road Singapore 408699  
p. +65 6388 2323 d. +65 6768 9911 f. +65 6841 1183  
e. [claims@premiumauto.com.sg](mailto:claims@premiumauto.com.sg) w. [www.audi.com.sg](http://www.audi.com.sg)  
Audi Showroom, Audi Centre 281 Alexandra Road Singapore 159938 p. +65 6836 2223



### Email Disclaimer

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If you have received it in error, please notify us immediately by reply email and then delete this message from your system.  
Please do not copy it or use it for any purpose, or disclose its contents or any attachment to any other person. Thank you

## Shirley Hiew (LKK Auto)

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**From:** Shirley Hiew (LKK Auto)  
**Sent:** Monday, 4 November 2019 1:49 pm  
**To:** jiayee.yap@premiumauto.com.sg  
**Cc:** 'Boo seng yak'; 'Carrine Leong'; 'Chang Chee Sing'; Adrian Ling (LKKAuto); SUR  
**Subject:** RE: FINAL REVISION - SMN5873L - OD AIG - SURVEYED 02 SEP 19

Dear Jia Yee,

Confirmed final fig \$8,533.92 @ 6 days of repairs before excess \$ 1,100/- & GST.

Kindly expedite the discharge voucher and tax invoice to us for close case.

Thank you.

Best Regards,

Shirley Hiew | Case Handler

**LKK Auto Consultants Pte Ltd**

Phone: 6256-3561 | email: [Sur@lkkauto.com](mailto:Sur@lkkauto.com) | fax: 6256-4315  
Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

---

**From:** jiayee.yap@premiumauto.com.sg <jiayee.yap@premiumauto.com.sg>  
**Sent:** Tuesday, 29 October 2019 3:29 pm  
**To:** Adrian Ling (LKKAuto) <adrianling@lkkauto.com>; CS A Team <cs-a@lkkauto.com>; Admin A <admin-a@lkkauto.com>; SUR <sur@lkkauto.com>; Shirley Hiew (LKK Auto) <ShirleyHiew@lkkauto.com>  
**Cc:** 'Boo seng yak' <boojohnny@gmail.com>; 'Carrine Leong' <carrine.leong@premiumauto.com.sg>; 'Chang Chee Sing' <claims@premiumauto.com.sg>  
**Subject:** FINAL REVISION - SMN5873L - OD AIG - SURVEYED 02 SEP 19

Hi Adrian and all,

Revised estimate and photographs is attached.

Please confirm repair cost of \$8533.92 @ 6 days of repairs exclude 1 Sunday.

Your early closure is well appreciated.

Thanks & Best Regard

JiaYee Yap

Claims Administrator

**Premium Automobiles Pte Ltd** (Reg No 399902271W)  
55 Ubi Road 1 Road Singapore 408699  
p. +65 6388 2323 d. +65 6768 9925 f. +65 6841 1183  
e. [jiayee.yap@premiumauto.com.sg](mailto:jiayee.yap@premiumauto.com.sg) w. [www.audi.com.sg](http://www.audi.com.sg)

**Re: OD CLAIM FOR SMN 5873 L ON 7/9/2019**

Shirley Hiew (LKK Auto)

Fri 20/9/2019 4:31 PM

To: claims@premiumauto.com.sg &lt;claims@premiumauto.com.sg&gt;

Cc: SUR &lt;sur@lkkauto.com&gt;

 1 attachments (724 KB)

ESTIMATE.pdf;

Hi Ezuwan Huzaini,

As instructed by our client, please proceed to repair the insured vehicle **SMN 5873L (Excess \$ 1,100/-)**.

If there are any check items or supplementary items please inform our office's Assignment Team at Tel: 6741 8434 to arrange our surveyor for inspection.

All supplementary items and unconfirm items are subjected to further approval from insurance company before completion of the repair.

\*Our client reserve their right **not to pay** if there is no valid approval obtained before repair.

Thank you.

Best Regards,

Shirley Hiew | Case Handler

**LKK Auto Consultants Pte Ltd**Phone: 6256-3561 | email: [Sur@lkkauto.com](mailto:Sur@lkkauto.com) | fax: 6256-4315

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

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**From:** Shirley Hiew (LKK Auto) <ShirleyHiew@lkkauto.com>**Sent:** Friday, 20 September 2019 3:20 PM**To:** claims@premiumauto.com.sg <claims@premiumauto.com.sg>**Cc:** SUR <sur@lkkauto.com>**Subject:** Re: OD CLAIM FOR SMN 5873 L ON 7/9/2019

Hi Ezuwan Huzaini,

We are still pending approval from AIG.

Thank you.

Best Regards,

Shirley Hiew | Case Handler

**LKK Auto Consultants Pte Ltd**Phone: 6256-3561 | email: [Sur@lkkauto.com](mailto:Sur@lkkauto.com) | fax: 6256-4315

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

## View Received Message

This mail is associated with :

**\*SMN5873L (94074496745G)**  
OO  
Sep 7 2019 4:50PM  
[HUANG PINGPING]  
Premium Automobiles Pte Ltd

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**From** AIG Asia Pacific Insurance Pte. Ltd. (AIG\_SG), sent on 20/09/2019 16:17 PM.  
**To** LKK\_HQ  
**Subject** Alert - Adj Mandate Approved (S\$9486.00) - SMN5873L - Claim Handler: Nadaraja, Deeban

Approved:9486.00:Re-inspection to be done for damage check and supplementary items / labour.

### DOCUMENTS SUMMARY

There are no documents.

> [Back to OneMotoring](#)

### Enquire PARF/COE Rebate for Registered Vehicle

Vehicle Owner Particulars	
Owner ID Type:	Singapore NRIC
Owner ID:	179F
Vehicle Details	
Vehicle No.:	SMN5873L
Vehicle to be Exported:	No
Intended Deregistration Date:	19 Sep 2019
Vehicle Make:	AUDI
Vehicle Model:	A4 SEDAN 2.0 TFSI S TRONIC (NAV)
Primary Colour:	Black
Manufacturing Year:	2019
Engine No.:	CVK081181
Chassis No.:	WALZZZF49KA068190
Maximum Power Output:	140.0 kW (187 bhp)
Open Market Value:	\$33,716.00
Original Registration Date:	19 Aug 2019
First Registration Date:	19 Aug 2019
Transfer Count:	0
Actual ARF Paid:	\$39,203.00
Intended PARF Rebate Details	
PARF Eligibility:	Yes
PARF Eligibility Expiry Date:	18 Aug 2029
PARF Rebate Amount:	\$29,402.00
Intended COE Rebate Details	
COE Expiry Date:	18 Aug 2029
COE Category:	B - Car above 1600cc or 97kW (130bhp)
COE Period(Years):	10
QP Paid:	\$40,001.00
COE Rebate Amount:	\$39,656.00
<b>Total Rebate Amount:</b>	<b>\$69,058.00</b>

The information contained herein is correct as at 19 Sep 2019

OK

# Premium Automobiles

55 Ubi Road 1, Singapore 408699

Tel : 6366 2323 Fax : 6841 1183

Email: Nora.khai@premiumauto.com.sg / claims@premiumauto.com.sg

WIP : 12198

## Telefax

Estimate : Accident Repairs  
Workshop : Ubi Road 1  
Contact No : 6366 2323  
Fax No : 6841 1183  
Reference : PA/OD/1111/2019/NS  
Date : 13-Sep-19

Vehicle NOT IN workshop. Kindly arrange for survey.

## AIG Asia Pacific Insurance Pte Ltd

78 Shenton Way  
#07-16 AIG Building  
Singapore 079120

Attn: Mr. Adrian Ling - Motor Claims Dept  
Tel: 6841 0055 - Fax: 6256 4315

Owner's Name : Ms Huang Pingping  
Address : 2 Pasir Ris Link  
#08-08  
Singapore 518184  
Telephone : HP +65 97850977  
Type of Claim : Own Damage Claims  
Policy No. : 1900142843  
Vehicle No : ~~SFB-1399-L~~ SMN 5873L  
Model Code : Audi A4 SEDAN 2.0 TFSI 8W  
Model / Year : 19/8/2019  
Engine No : CVK 081181  
Chassis No : WAUZZZF49KA068190  
Mileage :  
Date In :  
Estimated By : Johnny Boo / Allan Wu  
Accident Date : 7-Sep-19  
Place of Accident : Bukit Timah Basement Carpark

# Premium Automobiles

55 Ubi Road 1, Singapore 408699  
Tel : 6366 2323 Fax : 6841 1183

## Telefax

SMN 5873 L

### Estimated Labour Charges for Accident Vehicle. SFB 1399 L

S/n	Nature of Jobs	Estimated Charges	Surveyor's Recommendation
1	To remove and transfer lhs front door and lhs rear door multi-lock system and power window devices. Inspect for damages.	S/N \$ 560.00 ✓	
2	To dismantle and renew lhs front door and lhs rear door. To repair lhs rear fender and lhs sill panel. Re-organise rear crash management components. Reinstall all parts removed.	\$ <del>2,800.00</del>	1500.
3	To respray lhs front door, lhs rear door, door handle, lhs sill panel and lhs rear fender.	\$ <del>4,000.00</del>	4 x 550 = 2200 Handle = 100 <u>2300</u>
4	To carry out diagnostic check.	S/N \$ 192.00 ✓	
<b>TOTAL LABOUR CHARGES</b>		<b>: <u>\$ 7,552.00</u></b>	

**Premium Automobiles**

55 Ubi Road 1, Singapore 408699

Tel : 6366 2323 Fax : 6841 1183

**Telefax**

SMY 5873L

**Material List for Accident Vehicle Regn No. SFB-1399 I**

S/N	Parts Description	Damaged Parts & Prices	
		S/Nett	Remarks
1	FRONT DOOR - LH <i>Dented</i>	\$ 2,152.00 ✓	1721.60
2	FRONT DOOR OUTER SEAL - LH <i>new</i>	NEC \$ 185.00 ✓	147.60
3	BONDING AGENT <i>} Not Nec</i>	NEC \$ 45.00 ?	X
4	CLEANING SOLUTION <i>} Not Nec</i>	NEC \$ 65.00 ?	X
5	FRONT DOOR ATTACHMENT PARTS <i>Not Nec</i>	\$ 1,354.00 ?	X
6	FRONT DOOR CATCH <i>new</i>	\$ 96.00 *	
7	DOOR HANDLE TRIM PLATE - PASSENGER DOOR <i>4</i>	\$ 80.00 ✓	63.52
8	REAR DOOR - LH <i>Dented</i>	\$ 2,152.00 ✓	1721.60
9	REAR DOOR OUTER SEAL - LH <i>new</i>	NEC \$ 185.00 ✓	147.60
10	BONDING AGENT <i>Not Nec</i>	NEC \$ 45.00 ?	X
11	CLEANING SOLUTION <i>Not Nec</i>	NEC \$ 65.00 ?	X
12	REAR DOOR SEALING STRIP <i>new</i>	\$ 15.00 *	
13	REAR DOOR ATTACHMENT PARTS <i>Not Nec</i>	\$ 1,179.00 ?	X
14	REAR DOOR CATCH <i>not nec</i>	\$ 109.00 *	
15	STONE CHIP <i>new</i>	S/N \$ 180.00 ✓	
16	SUNDRIES <i>Not Nec.</i>	\$ 300.00 ?	X
<b>TOTAL SPARE PARTS</b>		<b>: \$ 8,207.00</b>	
<b>TOTAL LABOUR CHARGES</b>		<b>\$ 7,552.00</b>	
<b>GRAND TOTAL</b>		<b>\$ 15,759.00</b>	

All charges are not inclusive of GST.

Legend :                      Remarks (OK) = Approved, Remarks (X) = Not approved  
 Spare parts are Special Nett.

# Premium Automobiles

55 Ubi Road 1, Singapore 408699  
Tel : 6366 2323 Fax : 6841 1183

## Telefax

Name : Adrian King  
Surveyed Date : 18/09/19  
Authorised Date :  
Excess Cost :  
Liability :  
Remarks : Not Authorised, 06 Days

**LKK Auto Consultants** hence notify  
the Repairer of the following:

- To resurvey before/after spray painting
- To display damaged part(s) during resurvey
- Parts prices are subject to confirmation
- Third party survey is on a "Without Prejudice" basis
- No illegal modification(s) is allowed
- Supplementary item(s) must be resurveyed and is subject to final approval from Insurance Company

Acknowledged by Repairer  
Signature:  
Date:

**Please Note** : This estimate is based on visual inspection of the affected vehicle.  
Should we require further labour charges and spare parts in the progress of repair, we shall inform you accordingly.  
For inspection of vehicle, please refer to Ms Norah Khai at  
Tel:6768 9828 for appointment.

Yours faithfully,  
Premium Automobiles Pte Ltd

Johnny Boo  
Body Repair Manager

Allan Wu  
Claims Consultant

# Premium Automobiles

55 Ubi Road 1, Singapore 408699

Tel : 6366 2323 Fax : 6841 1183

Email: Nora.khai@premiumauto.com.sg / claims@premiumauto.com.sg

WIP : 12198

## Telefax

Estimate : Accident Repairs  
Workshop : Ubi Road 1  
Contact No : 6366 2323  
Fax No : 6841 1183  
Reference : PA/OD/1111/2019/NS  
Date : 13-Sep-19

Vehicle NOT IN workshop. Kindly arrange for survey.

### AIG Asia Pacific Insurance Pte Ltd

78 Shenton Way  
#07-16 AIG Building  
Singapore 079120

Hi Adrian,

6 days exclude 1 sunday -  
ok - Jy - 29 Oct 2019

Attn: Mr. Adrian Ling - Motor Claims Dept

Tel: 6841 0055 - Fax: 6256 4315

Owner's Name : Ms Huang Pingping  
Address : 2 Pasir Ris Link  
#08-08  
Singapore 518184  
Telephone : HP +65 97850977  
Type of Claim : Own Damage Claims  
Policy No. : 1900142843  
Vehicle No : **SMN5873L**  
Model Code : Audi A4 SEDAN 2.0 TFSI 8W  
Model / Year : 19/8/2019  
Engine No : CVK 081181  
Chassis No : WAUZZZF49KA068190  
Mileage :  
Date In :  
Estimated By : Johnny Boo / Allan Wu  
Accident Date : 7-Sep-19  
Place of Accident : Bukit Timah Basement Carpark

# Premium Automobiles

55 Ubi Road 1, Singapore 408699  
Tel : 6366 2323 Fax : 8841 1183

## Telefax

### Estimated Labour Charges for Accident Vehicle. SFB 1399 L

<u>S/n</u>	<u>Nature of Jobs</u>		<u>Estimated Charges</u>	<u>Surveyor's Recommendation</u>
1	To remove and transfer lhs front door and lhs rear door multi-lock system and power window devices. Inspect for damages.	S/N	\$ 560.00	\$ 560.00
2	To dismantle and renew lhs front door and lhs rear door. To repair lhs rear fender and lhs sill panel. Re-organise rear crash management components. Reinstall all parts removed.		\$ 2,800.00	\$ 1,500.00
3	To respray lhs front door, lhs rear door, door handle, lhs sill panel and lhs rear fender.		\$ 4,000.00	\$ 2,300.00
4	To carry out diagnostic check.	S/N	\$ 192.00	\$ 192.00
<b>TOTAL LABOUR CHARGES</b>		:	<u>\$ 7,552.00</u>	<u>\$ 4,552.00</u>

**Premium Automobiles**

55 Ubi Road 1, Singapore 408699

Tel : 6366 2323 Fax : 6841 1183

**Telefax****Material List for Accident Vehicle Regn No. SFB 1399 L**

S/N	Parts Description	Damaged Parts & Prices	
		S/Nett	Remarks
1	FRONT DOOR - LH	\$ 2,152.00	\$ 1,721.60
2	FRONT DOOR OUTER SEAL - LH	NEC \$ 185.00	\$ 147.60
3	BONDING AGENT	NEC \$ 45.00	
4	CLEANING SOLUTION	NEC \$ 65.00	
5	FRONT DOOR ATTACHMENT PARTS	\$ 1,354.00	
6	FRONT DOOR CATCH	\$ 96.00	
7	DOOR HANDLE TRIM PLATE - PASSENGER DOOR	\$ 80.00	\$ 63.52
8	REAR DOOR - LH	\$ 2,152.00	\$ 1,721.60
9	REAR DOOR OUTER SEAL - LH	NEC \$ 185.00	\$ 147.60
10	BONDING AGENT	NEC \$ 45.00	
11	CLEANING SOLUTION	NEC \$ 65.00	
12	REAR DOOR SEALING STRIP	\$ 15.00	
13	REAR DOOR ATTACHMENT PARTS	\$ 1,179.00	
14	REAR DOOR CATCH	\$ 109.00	
15	STONE CHIP	S/N \$ 180.00	\$ 180.00
16	SUNDRIES	\$ 300.00	
<b>TOTAL SPARE PARTS</b>		<b>\$ 8,207.00</b>	<b>\$ 3,981.92</b>
<b>TOTAL LABOUR CHARGES</b>		<b>\$ 7,552.00</b>	<b>\$ 4,552.00</b>
<b>GRAND TOTAL</b>		<b>\$ 15,759.00</b>	<b>\$ 8,533.92</b>

All charges are not inclusive of GST.

Legend : Remarks (OK) = Approved, Remarks (X) = Not approved

Spare parts are Special Nett.

# Premium Automobiles

55 Ubi Road 1, Singapore 408699

Tel : 6366 2323 Fax : 6841 1183

## Telefax

Name :  
Surveyed Date :  
Authorised Date :  
Excess Cost :  
Liability :  
Remarks :

**Please Note** : This estimate is based on visual inspection of the affected vehicle.  
Should we require further labour charges and spare parts in the  
progress of repair, we shall inform you accordingly.  
For inspection of vehicle, please refer to Ms Norah Khai at  
Tel:6768 9828 for appointment.

Yours faithfully,  
Premium Automobiles Pte Ltd

Johnny Boo  
Body Repair Manager

Allan Wu  
Claims Consultant

# Premium Automobiles

**AIG Asia Pacific Insurance Pte Ltd**  
78 Shenton Way  
#07-16 AIG Building  
Singapore 079120  
**Attn: Motor Claims Dept**  
**Yr Ref: SMN 5873 L**

Norah Khai  
6768 9911  
6841 1183  
Nora.khai@premiumauto.com.sg  
Body & Paint Dept  
PA/OD/1111/2019/NH

12 Dec 2019

from  
Telephone +65-  
Telefax +65-  
EMail  
Our department  
Our Ref  
Your Ref  
Date

Dear Sir,

**RE: INSURANCE CLAIM FOR SMN 5873 L, Audi A4S EDAN 2.0 TFSI.**

With reference to the above-mentioned vehicle, no. **SMN 5873 L**, claimant, **Ms. Huang Pingping**, please find the related document per attached.

1. A copy of the Original invoice no. 85014581 – S\$ 7,954.29.
2. A copy of the Discharge Voucher duly signed by client.

Based on the above document, we would appreciate you could expedite the payment soonest possible.

If you require any further clarification, please do not hesitate to contact me at 6768 9911.

Regards

This is a computer-generated document. No signature is required.

Norah Khai  
Claims Dept

Encl  
AIG – SMN 5873 L

total pages

Premium Automobiles Pte Ltd  
Showroom  
9 Leng Kee Road  
Singapore 159090  
Telephone (65) 6566 1111  
Telefax (65) 6471 3733

Service & Parts Centres  
55 Ubi Rd 1  
Singapore 408699  
Telephone (65) 6336 2323  
Telefax (65) 684 11183

# Premium Automobiles Pte Ltd



**Audi Centre Singapore**  
281 Alexandra Road  
Singapore 159938  
Main Telephone 6836 2223  
Main Telefax 6471 3730

**Alexandra Service Centre**  
281 Alexandra Road  
Singapore 159938  
Main Telephone 6388 2223  
Main Telefax 6475 1023

**Ubi Service Centre**  
65 Ubi Road 1  
Singapore 408689  
Main Telephone 6388 2323  
Main Telefax 6841 1183

**Customer Service**  
Service Appointment 6366 2323  
24-hour Breakdown Service 9828 1233  
Email customer.care@premiumauto.com.sg

## INS TAX INVOICE

Page 1 13:44

Company Reg. No. 199902271W  
GST Reg. No. 199902271W

AIG ASIA PACIFIC INSURANCE PTE LTD MOTOR CLAIM DEPT AIG BUILDING 78 SHENTON WAY #07-16 SINGAPORE 079120 079120	Invoice No: 85014581 Date : 09/12/2019 Order : SMN5873L Term : 30	Account: A0006 (T 0) AIG ASIA PACIFIC INSURANCE PTE LTD MOTOR CLAIM DEPT AIG BUILDING 78 SHENTON WAY #07-16 SINGAPORE 079120
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Regn No: SMN5873L (V 42175)	Regn Date: 19/08/2019	Mileage: 4309	WIP No.: 12198
Model: A4 SEDAN 2.0 TFSI 8W2ADG	Chassis: WAUZZZF49KA068190	Engine: CVK 081181	Dept: U
You have been assisted by :- UB-Tony Foong ( 33 )			

		Details	Qty	Unit Price	Amount
Q	EXC	M: 8888 Insurance Excess/Liability	-1100.00	1.00	-1,100.00
S	BODYWORK	M: TO REMOVE AND TRANSFER LHS FRONT DOOR AND LHS REAR DOOR MULTI LOCK SYSTEM AND POWER WINDOW DEVICES.INSPECT FOR DAMAGES	560.00	1.00	560.00
S	BODYWORK	M: TO DISMANTLE AND RENEW LHS FRONT AND REAR DOOR.TO REPAIR LHS REAR FENDER AND LHS SILL PANEL.REORGANISE REAR CRASH MANAGEMENT COMPONENTS.REINSTALL ALL PARTS REMOVED	1500.00	1.00	1,500.00
S	BODYWORK	M: TO RESPRAY LHS FRONT DOOR,LHS REAR DOOR, DOOR HANDLE,LHS SILL PANEL AND LHS REAR FENDER	2300.00	1.00	2,300.00
S	BODYWORK	M: TO CARRY OUT DIAGNOSTIC CHECK	192.00	1.00	192.00
S	BODYWORK	M: TO SUPPLY STONE CHIP	180.00	1.00	180.00
X	ABW0831051D	(A) (SK) DOOR 24/9/19	Less 020%	1.00	2152.00
X	ABW5833051C	(SK) DOOR(LAST)	Less 020%	1.00	2152.00
X	ABW0837911A	(A) (SK) SEAL 24/9/19	Less 020%	1.00	184.50
X	ABW0837239 GRU	(SK) TRIM	Less 020%	1.00	79.40
X	ABW5839911A	(SK) SEAL	Less 020%	1.00	184.50

Parts 3,801.92  
Labour 0.00  
Sublet 4,732.00  
Menus 0.00  
Lubricant 0.00

Sub-Total 7,433.92  
7% GST 520.37  
Grand Total 7,954.29



Received by

For & on behalf of  
Premium Automobiles Pte Ltd

# Premium Automobiles

## Telefax

to **AIG Asia Pacific Insurance Pte Ltd**  
78 Shenton Way  
#07-16 AIG Building  
Singapore 079120  
**Motor Claims Dept**  
**Yr Ref: SMN 5873 L**

Norah Khai  
6768 9828  
6841 1183

Body Repair

PA/OD/1111/2019/EH  
15 October 2019

from  
Telephone +65-  
Telefax +65-  
Mobile +65-  
Our department  
Your Claim Ref  
Our Ref  
Date

**RE: CLAIM – OWNER'S SATISFACTION/DISCHARGE VOUCHER**

1 total pages

**Make & Model** : Audi A4 SEDAN 2.0 TFSI 8W  
**Vehicle Chassis No.** : WAUZZZF49KA068190  
**Vehicle Regn No.** : SMN 5873 L  
**Vehicle Mileage** : 4309 KM  
**Vehicle Owner** : Ms. Huang Pingping  
**Certificate No** : 1900142843  
**Own Damage Excess** : \$1,177.00 (Inclusive GST)  
**Accident Date** : 07 September 2019  
**Place** : Bukit Timah Basement Carpark  
**Repair Cost** : \$ 7,954.29  
**WIP No.** : 12198  
**Repairer's Name** : Premium Automobiles Pte Ltd

Premium Automobiles Pte Ltd  
Showroom  
9 Leng Kee Road  
Singapore 159090  
Telephone (65) 6566 1111  
Telefax (65) 6471 3733

Service & Parts Centres  
55 Ubi Road 1  
Singapore 408699  
Telephone (65) 6366 2323  
Telefax (65) 6841 1183

I/We certify that the vehicle has been fully repaired to my entire satisfaction and that payment of the repairer's charges that are claimable under the policy will be deemed in full and final settlement of my claim.

**Owner / Insured Signature** : Windy  
**Time** : 1630 hrs  
**Date** : 15/10/19

## ...CLAIM SUBFOLDER...(Pending for Survey Report)

CLAIM SUBFOLDER TRACKING							
Case	Notified	Est Submitted	Adj Assigned	Adj Rpt	Adj Submitted	Trns Auth'ed	Status
Main	17 Sep 2019		19 Sep 2019 09:38 <a href="#">Edit Adj Rpt</a>	<b>S\$8,533.92</b> <a href="#">Edit Estimates</a>	<b>S\$8,533.92</b> <a href="#">View Rpt</a>		<b>Pending for Survey Report</b> <a href="#">Cancel Case</a>

Main	Reference	Claim Details	Documents	<a href="#">Show All</a>					
<b>CLAIM SUBFOLDER DETAILS</b>		<b>[Created by insurer]</b>							
Insured:	<b>HUANG PINGPING</b> , ID: S8465179F, Tel: +6597850977, Email: HUANGPINGPING0515@HOTMAIL.COM								
Vehicle Reg. No.:	<b>SMN5873L</b>	Date of Loss:	07/09/2019 16:00 - :59 [19 Days From LTA Reg Date (Man Yr)]						
Claim Type:	<b>OD / 9407449674SG</b>	Policy/Cover Note No.:	1900142843 (Comprehensive)						
		Excess:	S\$1,100.00						
Repairer:	<b>Premium Automobiles Pte Ltd (UBI)</b> 55 Ubi Road 1, 408699 Ubi - Tel: 67689828/9827/9911								
Handling Insurer:	<b>AIG Asia Pacific Insurance Pte. Ltd. (SG)</b> - Tel: 65-6419-3000 ... [Handled by <b>Nadaraja, Deeban</b> ] Deeban.nadaraja.nadaraja@aig.com								
Adjuster:	<b>LKK Auto Consultants Pte Ltd (HQ)</b> - Tel: 6256-3561 ... [Handled by <b>ADRIAN LING</b> ] ... <b>[Final Rpt due 30/09/2019]</b>								
Driver/Custodian:	HUANG PINGPING (34 / Female), NRIC: S8465179F, Tel: +6597850977 Email: HUANGPINGPING0515@HOTMAIL.COM								
<b>ASSOCIATED MAIL RECEIVED</b>			<a href="#">View All</a>	<a href="#">Compose Case Mail</a>					
<ul style="list-style-type: none"> <li>• AIG_SG (20/09/2019): <b>Alert - Adj Mandate Approved (S\$9486.00) - SMN5873L - Claim Handler: Nadaraja, D...</b></li> <li>• AIG_SG (20/09/2019): <b>SMN5873L / OD / 07/09/2019 / Coverage &amp; Excess update</b></li> </ul>									
<b>ALL ASSOCIATED TASKS</b>			<a href="#">View All</a>	<a href="#">Search Tasks</a>					
			<a href="#">Create New Task</a>	<a href="#">Complete</a>					
Due Date	Priority	Type	Task Group	Subject	Handler	Assigned By	Completed On	Created On	Done?
No results.									



## Claim Documents

\*SMN5873L (9407449674SG)  
OD  
Sep 7 2019 4:50PM  
[HUANG PINGPING]  
Premium Automobiles Pte Ltd

<a href="#">Upload Documents</a>   <a href="#">Upload Photos</a>   <a href="#">Compose New Letter</a>   <a href="#">Upload Video</a>   <a href="#">Upload Audio</a>			View	View in Browser ▼
<b>Assessment Reports</b>			1 per page ▼	<input checked="" type="checkbox"/>
No	Finalized On	LKK Auto Consultants Pte Ltd (HQ)		Thumbnail Print
1	19/09/19 10:48	<b>Adjuster Immediate Advice</b>	①	Load HTM
<b>Photos/Images</b>			3 per page ▼	<input checked="" type="checkbox"/>
No	Relabel/Reorder	LKK Auto Consultants Pte Ltd (HQ)		Thumbnail Print
1	19/09/19 10:53	<b>General View</b>	①	Load JPG <input checked="" type="checkbox"/>
2	19/09/19 10:53	<b>General View</b>	①	Load JPG <input checked="" type="checkbox"/>
3	19/09/19 10:53	<b>General View</b>	①	Load JPG <input checked="" type="checkbox"/>
4	19/09/19 10:53	<b>General View</b>	①	Load JPG <input checked="" type="checkbox"/>
5	19/09/19 10:53	<b>General View</b>	①	Load JPG <input checked="" type="checkbox"/>
6	19/09/19 10:53	<b>General View</b>	①	Load JPG <input checked="" type="checkbox"/>
7	19/09/19 10:53	<b>General View</b>	①	Load JPG <input checked="" type="checkbox"/>
8	19/09/19 10:53	<b>General View</b>	①	Load JPG <input checked="" type="checkbox"/>
9	19/09/19 10:53	<b>General View</b>	①	Load JPG <input checked="" type="checkbox"/>
10	19/09/19 10:53	<b>General View</b>	①	Load JPG <input checked="" type="checkbox"/>
11	19/09/19 10:53	<b>General View</b>	①	Load JPG <input checked="" type="checkbox"/>
12	19/09/19 10:53	<b>General View</b>	①	Load JPG <input checked="" type="checkbox"/>
13	19/09/19 10:53	<b>General View</b>	①	Load JPG <input checked="" type="checkbox"/>
14	19/09/19 10:53	<b>General View</b>	①	Load JPG <input checked="" type="checkbox"/>
15	19/09/19 10:53	<b>General View</b>	①	Load JPG <input checked="" type="checkbox"/>
16	19/09/19 10:53	<b>General View</b>	①	Load JPG <input checked="" type="checkbox"/>
17	19/09/19 10:53	<b>General View</b>	①	Load JPG <input checked="" type="checkbox"/>
18	19/09/19 10:53	<b>General View</b>	①	Load JPG <input checked="" type="checkbox"/>
19	19/09/19 10:53	<b>General View</b>	①	Load JPG <input checked="" type="checkbox"/>
20	19/09/19 10:53	<b>General View</b>	①	Load JPG <input checked="" type="checkbox"/>
21	31/10/19 09:43	<b>Reinspection Photo</b>	①	Load JPG <input checked="" type="checkbox"/>
22	31/10/19 09:43	<b>Reinspection Photo</b>	①	Load JPG <input checked="" type="checkbox"/>
23	31/10/19 09:43	<b>Reinspection Photo</b>	①	Load JPG <input checked="" type="checkbox"/>
24	31/10/19 09:43	<b>Reinspection Photo</b>	①	Load JPG <input checked="" type="checkbox"/>
<b>Documentation</b>			1 per page ▼	<input checked="" type="checkbox"/>
No	Relabel/Reorder	LKK Auto Consultants Pte Ltd (HQ)		Thumbnail Print
1	19/09/19 10:50	<b>DRIVING &amp; CERT.pdf</b>	①	Load PDF
2	19/09/19 10:50	<b>ESTIMATE.pdf</b>	①	Load PDF
3	19/09/19 10:50	<b>INTERVIEW &amp; UNDERTAKING.pdf</b>	①	Load PDF
4	19/09/19 10:50	<b>SMN 5873L GIA.pdf</b>	①	Load PDF
5	04/11/19 13:39	<b>ESTIMATE MARKED.pdf</b>	①	Load PDF
6	30/12/19 09:47	<b>WORKSHOP INVOICE</b>	①	Load PDF
7	30/12/19 09:47	<b>DISCHARGE VOUCHER</b>	①	Load PDF

## Linked Accident Report Documents

			View	View in Browser ▼
<b>Assessment Reports</b>			1 per page ▼	<input checked="" type="checkbox"/>
No	Finalized On	Premium Automobiles Pte Ltd (UBI)		Thumbnail Print

Assessment Reports			1 per page	<input checked="" type="checkbox"/>
No	Finalized On	Premium Automobiles Pte Ltd (UBI)	Thumbnail	Print
1	06/12/19 18:30	Accident Statement		Load HTM
2	06/12/19 18:31	Accident Statement		Load HTM
3	06/12/19 18:31	Accident Statement		Load HTM
4	06/12/19 18:33	Accident Statement		Load HTM

  

Photos/Images			3 per page	<input checked="" type="checkbox"/>
No	Finalized On	Premium Automobiles Pte Ltd (UBI)	Thumbnail	Print
1	12/09/19 15:02	Accident Photo		Load JPG
2	12/09/19 15:02	Accident Photo		Load JPG
3	12/09/19 15:02	Accident Photo		Load JPG
4	12/09/19 15:02	Accident Photo		Load JPG
5	12/09/19 15:02	Accident Photo		Load JPG
6	12/09/19 15:02	Accident Photo		Load JPG
7	12/09/19 15:02	Accident Photo		Load JPG
8	12/09/19 15:02	Accident Photo		Load JPG
9	12/09/19 15:02	Accident Photo		Load JPG
10	12/09/19 15:02	Accident Photo		Load JPG
11	12/09/19 15:02	Accident Photo		Load JPG
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14	12/09/19 15:02	Accident Photo		Load JPG
15	12/09/19 15:02	Accident Photo		Load JPG
16	12/09/19 15:02	Accident Photo		Load JPG

  

Documentation			1 per page	<input checked="" type="checkbox"/>
No	Finalized On	Premium Automobiles Pte Ltd (UBI)	Thumbnail	Print
1	12/09/19 15:06	Sketch Plan		Load JPG
2	12/09/19 15:06	Sketch Plan #2		Load JPG

## Documents Checklist

DOCUMENTS CHECKLIST	Reset	Save	Print
There are no document checklists configured.			
<p><b>Our Checklist Remarks - LKK Auto Consultants Pte Ltd (HQ)</b></p>          <p><b>Show Remarks To:</b> <input type="checkbox"/> Handling Insurer  <small>Note: Remarks are private unless you show it to other parties.</small></p>			

# LKK Auto Consultants Pte Ltd (Co.Reg.No:199607198R)

51 Ubi Ave 1 #01-25, Paya Ubi Industrial Park

Singapore 408933

Tel: 6256-3561 Fax: 6844-8805 Email: sur@lkkauto.com; assignments@lkkauto.com

## VEHICLE DAMAGE INSPECTION REPORT

AIG Asia Pacific Insurance Pte. Ltd.  
AIG Building, 78 Shenton Way #08-16  
Singapore 079120

**Our File No:** CC3/AIG19016525/ASF3N2

**Date:** 30/12/2019

### REFERENCE

Insured/Claimant:	HUANG PINGPING	Policy No:	1900142843		
Date of Loss:	07/09/2019	Nature of Claim:	OD	Claim No:	9407449674SG

### DESCRIPTION & IDENTIFICATION OF VEHICLE

Reg No:	SMN5873L		
Make & Model:	AUDI A4, 2.0 TFSI QU S-TRONIC (A)	Engine No:	CVK081181
Reg. Date:	19/08/2019 (Man. Year: 2019)	Chassis No:	WALZZZF49KA068190
Colour:	Black	Odometer:	2773 km
Engine Capacity:	1984 cc		
Market Value/New Car Price:	S\$170,000.00		
Sum Insured (S\$):	<b>Market Value/New Car Price</b>		

### CONDITION OF VEHICLE AT THE TIME OF SURVEY

General Condition:	Steering (Serviceable):	Yes	Footbrake (Serviceable):	Yes
Handbrake (Serviceable):	Yes	Engine Modification:	No	Pre-accident Condition:

### CONDITION OF TYRES

Front Tyre Size:	205/60R16	Rear Tyre Size:	205/60R16
Front Left Side:	Continental 6 mm	Rear Left Side:	Continental 6 mm
Front Right Side:	Continental 6 mm	Rear Right Side:	Continental 6 mm

The above values represent the remaining tyre treads depth

COST OF CLAIMS	Repairer's	Adjuster's	Difference	Diff %
Parts	8,207.00	3,981.92	4,225.08	51.48
Miscellaneous Items	0.00	0.00	0.00	
Labour	7,552.00	4,552.00	3,000.00	39.72
Paintwork Labour	0.00	0.00	0.00	
Towing	0.00	0.00	0.00	
<b>Calculated Gross Total (S\$)</b>	<b>15,759.00</b>	<b>8,533.92</b>	<b>7,225.08</b>	<b>45.85</b>
<b>- Excess (S\$)</b>	<b>1,100.00</b>	<b>1,100.00</b>	<b>0.00</b>	<b>0.00</b>
<b>(S\$)</b>	<b>14,659.00</b>	<b>7,433.92</b>	<b>7,225.08</b>	<b>49.29</b>
<b>+ GST 7.00/7.00% (S\$)</b>	<b>1,026.13</b>	<b>520.37</b>	<b>505.76</b>	<b>49.29</b>
<b>Nett Amount (S\$)</b>	<b>15,685.13</b>	<b>7,954.29</b>	<b>7,730.84</b>	<b>49.29</b>

### INSPECTION

Date of Assignment:	19/09/2019		
Date Inspected:	18/09/2019	Inspected At:	Premium Automobiles Pte Ltd (UBI) 55 Ubi Road 1 Singapore 408699
Estimated Period of Repair:	6.0 days		

**Adjuster:** ADRIAN LING

**Manager:** Hiew May Fung

NOTE: This report represents our findings at the time and place of inspection stated herein. Such inspection has been carried out to the best of our knowledge and ability but any other liability under any other circumstances is hereby expressly excluded.

# REPAIR DETAILS

## Recommended Parts

No.	Qty	Part No.	Particulars	Condition	Repairer's	Amount
1	1		*FRONT DOOR-LH	Dented	2,152.00 FS	*1,721.60 FS
2	1		*FRONT DOOR OUTER SEAL-LH	Necessary	185.00 FS	*147.60 FS
3	1		*BONDING AGENT	Not Necessary	45.00 FS	*- FS
4	1		*CLEANING SOLUTION	Not Necessary	65.00 FS	*- FS
5	1		*FRONT DOOR ATTACHMENT PARTS	Not Necessary	1,354.00 FS	*- FS
6	1		*FRONT DOOR CATCH	Not Necessary	96.00 FS	*- FS
7	1		*DOOR HANDLE TRIM PLATE-PASSENGER DOOR	Cut	80.00 FS	*63.52 FS
8	1		*REAR DOOR-LH	Dented	2,152.00 FS	*1,721.60 FS
9	1		*REAR DOOR OUTER SEAL-LH	Necessary	185.00 FS	*147.60 FS
10	1		*BONDING AGENT	Not Necessary	45.00 FS	*- FS
11	1		*CLEANING SOLUTION	Not Necessary	65.00 FS	*- FS
12	1		*REAR DOOR SEALING STRIP	Not Necessary	15.00 FS	*- FS
13	1		*REAR DOOR ATTACHMENT PARTS	Not Necessary	1,179.00 FS	*- FS
14	1		*REAR DOOR CATCH	Not Necessary	109.00 FS	*- FS
15	1		*STONE CHIP	Necessary	180.00 FS	*180.00 FS
16	1		*SUNDRIES	Not Necessary	300.00 FS	*- FS

F=Franchise part. S=SpcNett.

<b>Total Parts (S\$)</b>	<b>8,207.00</b>	<b>3,981.92</b>
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Report was unsubmitted during this print-out.
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## Recommended Miscellaneous Items

There are no new miscellaneous items selected.

## Recommended Labour

No	Particulars	Lab.Type	Repairer's	Amount
<b>Labour Items</b>				
1	TO REMOVE AND TRANSFER LHS FRONT DOOR AND LHS REAR DOOR MULTI-LOCK SYSTEM AND POWER WINDOW DEVICES.INSPECT FOR DAMAGES	New	560.00	560.00
2	TO DISMANTLE AND RENEW LHS FRONT DOOR AND LHS REAR DOOR.TO REPAIR LHS REAR FENDER AND LHS SILL PANEL.RE-ORGANISE REAR CRASH MANAGEMENT COMPONENTS.REINSTALL ALL PARTS REMOVED	New	2,800.00	1,500.00
3	TO RESPRAY LHS FRONT DOOR,LHS REAR DOOR,DOOR HANDLE,LHS SILL PANEL AND LHS REAR FENDER	New	4,000.00	2,300.00
4	TO CARRY OUT DIAGNOSTIC CHECK	New	192.00	192.00
<b>Gross Labour Cost (\$\$)</b>			<b>7,552.00</b>	<b>4,552.00</b>

Report was unsubmitted during this print-out.

< END OF ESTIMATES >