

160

TP Claims against NTUC Income: Follow-Through Survey

S/NO	Income Reference	Claimant (Owner / Taxi Company)	Claimant Vehicle No.	Income Vehicle No.	D.O.A	Time of Accident	Estimate	Tentative repair cost
1	MT/1062827-002	SMRT TAXIS PTE LTD	SHC 4198B	SJT 7918H	9/7/2019	20:30	\$8,981.80	\$3,245.89
2	MT/1062454-002	SMRT TAXIS PTE LTD	SHB 5919L	SME 3636R	15/9/2019	15:15	\$6,669.20	\$1,712.09
3	MT/1065177-001	COMFORT TRANSPORTATION P L	SHC 8248P	YP 4792R	27/9/2019	22:10	\$766.00	\$500.00

Claim received from LKK Auto

eBaoTech

General Claim

Hello, NAC_PAYA_UBI_800601

[Change Language](#)[Change Password](#)[Log Out](#)[My Desktop](#)[Notice of Loss](#)

Policy Query

Policy No. Date of Accident
Vehicle No. (For Motor) Certificate Number

Select	Policy No.	Certificate Number	Policyholder Name	Policyholder NRIC	Product	Cover Type	Vehicle No.	Insured Object	Commence Date	Expiry Date
<input type="radio"/>	5101789696		LOW BEE HAR	S7413242A	GPC	drive CLASSIC	SJT7918H	SJT7918H	29/06/2018	05/09/2019

[> Back to OneMotoring](#)**Enquire PARF/COE Rebate for Registered Vehicle****Vehicle Owner Particulars**

Owner ID Type:

Company

Owner ID:

369K

Vehicle Details

Vehicle No.:

SHC4198B

Vehicle to be Exported:

No

Intended Deregistration Date:

18 Sep 2019

Vehicle Make:

TOYOTA

Vehicle Model:

PRIUS HYBRID 1.8 CVT

Primary Colour:

Maroon

Manufacturing Year:

2017

Engine No.:

2ZRS099959

Chassis No.:

JTDKB3FU103573289

Maximum Power Output:

90.0 kW (120 bhp)

Open Market Value:

\$29,007.00

Original Registration Date:

01 Nov 2017 ✓

First Registration Date:

01 Nov 2017

Transfer Count:

0

Actual ARF Paid:

\$5,000.00

Intended PARF Rebate Details

PARF Eligibility:

Yes

PARF Eligibility Expiry Date:

31 Oct 2025

PARF Rebate Amount:

\$3,750.00

Intended COE Rebate Details

COE Expiry Date:

31 Oct 2025

COE Category:

A - Car up to 1600cc & 97kW (130bhp)

COE Period(Years):

8

PQP Paid:

\$33,596.00

COE Rebate Amount:

\$25,693.00

Total Rebate Amount:**\$29,443.00****Message**

Please note that the 8-year COE for this vehicle cannot be further renewed. The vehicle must be de-registered upon COE expiry or when the vehicle reaches its statutory lifespan (if applicable), whichever is earlier.

The information contained herein is correct as at 18 Sep 2019

OK

SINGAPORE ACCIDENT STATEMENT

IMPORTANT NOTICE

1. Please report correctly the details of the accident to speed up the claims process.
2. This Form must be completed by the Policyholder and/or the Authorised Driver.
3. Information provided must be as truthful and accurate as possible. Any wilful misrepresentation or withholding of material facts may allow insurance companies to repudiate policy liability.
4. The issue and acceptance of this Form by insurance companies is not an admission of policy liability on the part of the insurance companies.
5. Any false reporting may be referred to the Police for investigation.
6. This report will be forwarded by the insurers of the GIA Records Management Centre established by the General Insurance Association of Singapore (GIA) for archiving and that copies of this report will, for a fee, be made available upon application by interested parties.
7. By the lodgement of this report to the insurers, you hereby consent to the archiving of this report at the centre and to copies of the report being made available aforesaid.

ACCIDENT STATEMENT

Date Of Report	17/09/2019 15:48
Date Of Accident	09/07/2019 20:30
Exact Location Of Accident	BLK 491 JURONG WEST AVE 1
Country/State of Loss	SINGAPORE

DETAILS OF OWN VEHICLE

Vehicle Registration Number	SHC4198B
Insured/Policyholder	
Name Of Registered Owner	SMRT TAXIS PTE LTD
Co Reg No	198905369K
Email Address	NOEMAIL
Mobile Phone No	
Alternative Phone No	OFFICE-80000000

Vehicle Particulars

Manufacturer	TOYOTA
Model	PRIUS TAXI-1.8 (A)
Exact Purpose for which vehicle was being used at time of accident	HIRE AND REWARD
Are you claiming under your own insurance policy for repair to your vehicle?	NO
If No, Please state action to be taken	THIRD PARTY
Vehicle Category	TAXI

Insurance Company

Name of Insurance Company	MS FIRST CAPITAL INSURANCE LTD
Type Of Coverage	THIRD PARTY FIRE AND/OR THEFT
Fleet Policy	YES
Policy Number	D-19093197MFSH
Cover Note Number	

Driver

Name of Driver	KOH CHOON WAH
NRIC No	S0131396G
Date Of Birth	09/11/1954
Occupation	OUTDOOR
Date Of Driving Pass	11/07/1984
Driving Experience	34 YEARS AND 11 MONTHS
Gender	MALE
Mobile Number	(LOCAL) +65-80000000
Fax Number	
Contact Number	
Email Address	NOEMAIL

Address	11
Postcode	
Was driver an employee of the Insured's Company	NO
If No, Relationship of the Driver with the Insured	OTHER - HIRER
Vehicle Registration Number of Driver's Own Vehicle	-
	-
	-
Insurance Company of Driver's Own Vehicle	-
	-
	-

General Information of the Accident

Type Of Accident	HIT AND RUN / VANDALISM / DAMAGED WHILST PARKED
Weather Conditions	CLEAR
Road Surface	DRY

Other Information

Was any foreign vehicle involved in this accident?	NO
Number of vehicles (including own vehicle) involved in the accident	2
Was any body injured in the Accident?	NO
Was any injured conveyed to hospital by ambulance?	NO
Was any other material or property damaged?	YES
I have been approached by unknown person(s) soliciting/offering accident claims assistance.	NO
Number of Passengers (Including Driver)	0

Details of Police Action

Was the accident reported to the police?	NO
If Yes, Please state which Police Station	
Was notice of intended Prosecution given?	NO
If Yes, against whom?	

Circumstances of Accident

I REALISED THAT THE FRONT LEFT PORTION OF MY TAXI WAS DAMAGED AND I WAS TOLD BY THE PEOPLE FROM THE COFFEE SHOP NEARBY THAT MY TAXI WAS HIT BY A VEHICLE WHICH WAS REVERSING INTO THE CAR PARK. A NAME CARD WAS PLACED ON MY WINDSCREEN BY THE DRIVER. I DID NOT TAKE MUCH NOTICE OF THE NAME CARD TILL YESTERDAY AS I THOUGHT IT WAS AN ADVERTISEMENT. I CALLED THIRD PARTY AND SHE ACCOMPANIED ME TO SMRT TO LODGE A REPORT.

Attachment(s)

Are accident photos available for attachment?	YES
Was there any video captured by Car Camera?	NO
Was there any audio recorded?	NO

DETAILS OF OTHER VEHICLE PROPERTY 1

Vehicle Registration Number	SJT7918H
Vehicle Make/Model/Colour	
Details Of Properties	
Vehicle Category	PRIVATE CAR
Name of Driver	LOW BEE HAR
NRIC/Passport Number	
Contact Number	
Address	
Postcode	
Insurance Company Name	
Nature Of Damage	
No. Of Passenger (Including Driver)	

B-51T 7918H

This image shows a single sheet of white paper with horizontal blue or grey ruling lines. The lines are evenly spaced and run across the width of the page. There is no handwriting or other markings on the paper.

I/We declare the foregoing particulars are true in every respect.

Reporting Centre Personnel's Signature
Name:
NRIC/FIN No.:

SKETCH PLAN


IMPORTANT NOTICE


1. Please report correctly the details of the accident to speed up the claims process.
2. This Form must be completed by the Policyholder and/or the Authorised Driver.
3. Information provided must be as truthful and accurate as possible. Any wilful misrepresentation or withholding of material facts may allow insurance companies to repudiate policy liability.
4. The issue and acceptance of this Form by insurance companies is not an admission of policy liability on the part of the insurance companies.
5. Any false reporting may be referred to the Police for investigation.
6. The report will be forwarded by the Insurers of the GIA Records Management Centre established by the General Insurance Association of Singapore (GIA) for archiving and that copies of this report will for a fee be made available upon application by interested parties.
7. By the lodgment of this report to the insurers, you hereby consent to the archiving of this report at the centre and to copies of the report being made available aforesaid.
8. **Consent under the Personal Data Protection Act (PDPA)**

I understand, acknowledge, agree and consent that:

- (a) My insurer, my workshop and the General Insurance Association of Singapore ("GIA") may/are permitted to collect, use, disclose and/or process my personal data/personal information set out in this [form] and any other personal information provided by me or possessed by my insurer (collectively the "Personal Information") and disclose and transfer such Personal Information to all insurer(s) who have insured vehicle(s) involved in this accident (all insurer(s) who have insured vehicle(s) involved in this accident shall be collectively referred to as the "Insurers"), the Insurers' lawyers/law firms, the Monetary Authority of Singapore and any relevant government agency/authority (such as the police), for the purpose(s) of:
 - (i) processing, handling and/or dealing with my claims including the settlement of the claims and any necessary investigations relating to the claims;
 - (ii) investigating the accident and/or my claims;
 - (iii) carrying out and/or dealing with my instructions or responding to any enquiries by me;
 - (iv) administering my claims (including the mailing of correspondence, statements, invoices, reports or notices to me, which could involve disclosure of certain personal data about me to bring about delivery of the same as well as on the external cover of envelopes/mail packages); and/or
 - (v) complying with applicable law in administering, processing, handling and/or dealing with my claims. (collectively the "Purposes")
- (b) all insurer(s) who have insured vehicle(s) involved in this accident and the Insurers' lawyers/law firms, may/are permitted to collect, use, disclose and/or process my Personal Information for one or more of the above Purposes; and
- (c) my Personal Information may/can be disclosed by any of the Insurers and/or GIA to their third party service providers or agents (including their lawyers/law firms), which may be sited outside of Singapore, for one or more of the above Purposes.
- (d) my Personal Information will also be collected and used to compile claims history for the purpose of fraud detection, investigation and management in present and all future claims.
- (e) the information so collected under (d) above may be shared / disclosed:
 - (i) to all insurers and/or any other third parties that assist in evaluating, investigating, controlling or managing fraud, regulators, law enforcement and government agencies as reasonably required for the purposes stated, or
 - (ii) for complying with requirements under any regulations, laws or court orders.


Policyholder's Signature
Date & Time:


Driver's Signature
(If driver is not the policyholder)
Date & Time:


Reporting Centre Personnel's Signature
Name:
NRIC/FIN No.:

Case Details

Case Reference Number :

TAX/07/19/2134

Type of Repair : Accident Repair

Vehicle Registration Number : SHC4198B

Company Type : SMRT Taxis Pte Ltd

Estimation ID : EST-8546-ID

Assigned By : Taxi Claims Manager Team

Insurance Company Name : NTUC Income Insurance Co-operative Ltd

Accident Date and Time : 09/07/2019 12:30 PM

Vehicle Age(In Months) : 20

Documents / Photographs

View Documents / Photographs

Total Documents: 1

Estimation Details

Spare Part's Cost Detail

SMRT Recommendation											Surveyor Approval			
BOM Type	Costing Type	Portion	Material Number	Part Name	Qty	List Price Per Unit(\$)	List Price(\$)	Dis(%)	Final Price(\$)	Repair/ Replace	Surveyor Quantity	Surveyor Final Price(\$)	Repair/Replace	Remarks
One Time Key In	Main			COVER, FR BUMPER	1	495.50	495.50	25.00	371.63	Replace	1	371.63	Replace	✓ DN
One Time Key In	Main			SUPPORT, FR BUMPER RH	1	76.90	76.90	25.00	57.68	Replace	0	0	Not Give	✗ SVC
One Time Key In	Main			SUPPORT, FR BUMPER LH	1	82.30	82.30	25.00	61.72	Replace	0	0	Not Give	✗ SVC
One Time Key In	Main			COVER, FR BUMPER LH	1	28.10	28.10	25.00	21.08	Replace	0	0	Not Give	✗ SVC
One Time Key In	Main			COVER ASSY, ENGINE	1	180.10	180.10	25.00	135.07	Replace	0	0	Not Give	✗ SVC
One Time Key In	Main			CLIPS PIECE, FRT & RR BUMPER	10	1.50	15.00	25.00	11.25	Replace	10	11.25	Replace	✓ Nec
One Time Key In	Main			REINFORCEMENT FRONT UPPER	1	691.10	691.10	25.00	518.33	Replace	0	0	Not Give	✗ SVC
One Time Key In	Main			ABSORBER, FR BUMPER	1	70.30	70.30	25.00	52.72	Replace	0	0	Not Give	✗ SVC
One Time Key In	Main			REINFORCEMENT FRONT LOWER	1	238.50	238.50	25.00	178.88	Replace	0	0	Not Give	✗ SVC
One Time Key In	Main			ABSORBER, FR BUMPER LOWER	1	117.00	117.00	25.00	87.75	Replace	0	0	Not Give	✗ SVC
Total Spare Part Cost									6,337.99	Surveyor Total 2,685.89				
Lump Sum Discount (%)									0.00	Lump Sum Dis (%) 0				
Final Spare Part Cost									6,337.99	Final Sur Total 2,685.89				

SMRT Recommendation											Surveyor Approval			
BOM Type	Costing Type	Portion	Material Number	Part Name	Qty	List Price Per Unit(\$)	List Price(\$)	Dis(%)	Final Price(\$)	Repair/ Replace	Surveyor Quantity	Surveyor Final Price(\$)	Repair/Replace	Remarks
One Time Key In	Main			COVER ASSY, ENGINE UNDER CENTER SET	1	452.80	452.80	25.00	339.60	Replace	0	0	Not Give	X SVC
One Time Key In	Main			COVER, ENGINE UNDER CENTER	1	94.50	94.50	25.00	70.88	Replace	0	0	Not Give	X SVC
One Time Key In	Main			COVER, ENGINE UNDER SIDE RH	1	76.90	76.90	25.00	57.68	Replace	0	0	Not Give	X SVC
One Time Key In	Main			UNIT , HEADLAMP , LH	1	2,558.90	2,558.90	10.00	2,303.01	Replace	1	2,303.01	Replace	✓ CNA
One Time Key In	Main			LAMP ASSY, FOG, LH	1	910.20	910.20	10.00	819.18	Replace	0	0	Not Give	X SVC
One Time Key In	Main			GRILLE, RADIATOR	1	165.00	165.00	25.00	123.75	Replace	0	0	Not Give	X SVC
One Time Key In	Main			HINGE ASSY, HOOD, RH	1	57.00	57.00	25.00	42.75	Replace	0	0	Not Give	X SVC
One Time Key In	Main			HINGE ASSY, HOOD, LH	1	57.00	57.00	25.00	42.75	Replace	0	0	Not Give	X SVC
One Time Key In	Main			SUPPORT S/A UPPER,	1	364.90	364.90	25.00	273.67	Replace	0	0	Not Give	X SVC
One Time Key In	Main			SUPPORT S/A RH	1	237.00	237.00	25.00	177.75	Replace	0	0	Not Give	X SVC
One Time Key In	Main			SUPPORT S/A LH	1	237.00	237.00	25.00	177.75	Replace	0	0	Not Give	X SVC
One Time Key In	Main			SUPPORT SUB-ASSY LOWER	1	397.40	397.40	25.00	298.05	Replace	0	0	Not Give	X SVC
One Time Key In	Main			SUPPORT, RADIATOR UPPER RH	1	76.70	76.70	25.00	57.53	Replace	0	0	Not Give	X SVC
One Time Key In	Main			SUPPORT, RADIATOR UPPER LH	1	76.70	76.70	25.00	57.53	Replace	0	0	Not Give	X SVC
Total Spare Part Cost									6,337.99	Surveyor Total		2,685.89		
Lump Sum Discount (%)									0.00	Lump Sum Dis (%)		0		
Final Spare Part Cost									6,337.99	Final Sur Total		2,685.89		

Labour's Cost Detail

S.No.	Costing Type	Job Scope	SMRT Recommendation(\$)	Surveyor Adjustment(\$)	Remarks
Total;			507.00	300.00	

S.No.	Costing Type	Job Scope	SMRT Recommendation(\$)	Surveyor Adjustment(\$)	Remarks
1	Main	TO REPAIR FRONT LH PORTION	507.00	300	
Total:			507.00	300.00	

Spray Cost Detail

S.No.	Costing Type	Job Scope	SMRT Recommendation(\$)	Surveyor Adjustment(\$)	Remarks
1	Main	TO REPSRAY FRONT BUMPER	378.00	200	
Total:			378.00	200.00	

Other Cost Detail

S.No.	Costing Type	Job Scope	SMRT Recommendation(\$)	Surveyor Adjustment(\$)	Remarks
1	Main	TO REPLACE SUNDRY PARTS	100.00	20	— Nec
2	Main	TO CHECK WIRING AND SYSTEM FUNCTION	80.00	20	— Nec
3	Main	TO APPLY RUST-PROOFING ON AFFECTED AREA	100.00	20	— Nec
4	Main	TO WASH AND VACUUM	60.00	0	
Total:			340.00	60.00	

Summary

	Estimator Assesment(\$)	Surveyor Assesment(\$)
Total Spare Part Detail	6,337.99	2,685.89
Total Labour Cost	507.00	300.00
Total Spray Painting	378.00	200.00
Other	340.00	60.00
Overall Total	7,562.99	3,245.89
Lump Sum Repair Option		
Lump Sum Total	0.00	3,245.89
Surveyor Approved Amount		3,245.89
No of Repair Days*	5	3
Remarks	-	P/P Repair, Take before spray
Surveyor Name		STEVE CHEN

Signature*

Estimator Assessment(\$)

Surveyor Assessment(\$)

[Handwritten signature]

[Handwritten signature]
19/9/19

Save

Clear

Survey Date

18/09/2019

18/09/2019.
P/P Repair.
Repair day - 3 days.

LKK Auto Consultants hence notify
the Repairer of the following:

- To resurvey before/after spray painting
- To display damaged part(s) during resurvey
- Parts prices are subject to confirmation
- Third party survey is on a "Without Prejudice" basis
- No illegal modification(s) is allowed
- Supplementary item(s) must be resurveyed and
is subject to final approval from Insurance Company

Acknowledged by Repairer



Signature:

Date:

Section A - Accident Details

Registration Number	SHC4198B
Case Reference Number	TAX/07/19/2134
Registration Date	1/11/2017
Company Type	SMRT Taxis Pte Ltd
Make	TOYOTA
Model	PRIUS4
Name of Driver	KOH CHOON WAH
Type of Accident	Others
Accident Date and Time	9/7/2019 8:30 PM
Accident Reported Date and Time	17/9/2019 10:41 AM
Is Surveyor Required?	Yes
Survey by	
Vehicle is Towed Back?	No
Towed Back Date and Time	
Replacement Vehicle issued?	No
Job Card Number	24103394
Special Instruction to ARC, if any	TP /NTUC- LKK
Prepared Date and Time	17/9/2019 7:23 PM
Chassis Number	
Mileage	
Work Shop	
Repair Completion Date and Time	

Section B - Summary of Repair Estimates

Summary of Repair Estimates		
	Quotation from ARC	Adjusted by Surveyor, if applicable
Total Labour Cost	\$507.00	\$300.00
Total Spray Cost	\$378.00	\$200.00
Total Spare Part Cost	\$6,337.99	\$2,685.89
Total Other Cost	\$340.00	\$80.00
TOTAL COST	\$7,562.99	\$3,245.89 (P/P)
Lump Sum Total	\$0.00	\$0.00
Number of Repair Days	5.0	3.0
Prepared / Adjusted By	Ang Bang Kien	STEVE CHEN (LKK) / NTUC
ARC / Surveyor Sign Off Date	17/09/2019 7:47 PM	18/09/2019 2:04 PM
Signature		
Remarks		P/P Repair, Take before spray

Section C - Quotation and Accident Invoice Details

Quotation Number	QN-1909-0481	Invoice Number	
Quotation Date	27.09.2019	Invoice Date	
Invoice Amount		Prepared Date	

Section D - Details of Repair Estimates

Part 1 - Labour Works

Job Scope	Quotation from AR	Adjusted by Surveyor, if applicable
TO REPAIR FRONT LH PORTION	\$507.00	\$300.00
Total Labour	\$507.00	\$300.00

Part 2 - Spray Painting & Panel Beating Related Works

Job Scope	Quotation from ARC	Adjusted by Surveyor, if applicable
TO REPSRAY FRONT BUMPER	\$378.00	\$200.00
Total Spray Painting & Panel Beating	\$378.00	\$200.00

Part 3 - Other Costs - Accident and Accident Repair Related Expense

Job Scope	Quotation from ARC	Adjusted by Surveyor, if applicable
TO REPLACE SUNDRY PARTS	\$100.00	\$20.00
TO CHECK WIRING AND SYSTEM FUNCTION	\$80.00	\$20.00
TO APPLY RUST-PROOFING ON AFFECTED AREA	\$100.00	\$20.00
TO WASH AND VACUUM	\$60.00	\$0.00
Total Other Costs	\$340.00	\$60.00

Part 4 - Spare Parts / Material Usage

Part Number	Portion	Stock Number	Part Name	Quantity	List Price (\$)	Discount (%)	Final Price (\$)	Estimator Approved	Surveyor Approved
		52119479 62	COVER, FR BUMPER	1.00	\$495.50	25.00	\$371.63	Replace	Replace
		52115470 50	SUPPORT, FR BUMPER RH	0.00	\$76.90	0.00	\$0.00	Replace	Not Given
		52116470 50	SUPPORT, FR BUMPER LH	0.00	\$82.30	0.00	\$0.00	Replace	Not Given
		52128479 06	COVER, FR BUMPER LH	0.00	\$28.10	0.00	\$0.00	Replace	Not Given
		51420470 30	COVER ASSY, ENGINE	0.00	\$180.10	0.00	\$0.00	Replace	Not Given
		52161160 10	CLIPS PIECE, FRT & RR BUMPER	10.00	\$1.50	25.00	\$11.25	Replace	Replace
		52021471 10	REINFORCEMENT FRONT UPPER	0.00	\$691.10	0.00	\$0.00	Replace	Not Given
		52611471 40	ABSORBER, FR BUMPER	0.00	\$70.30	0.00	\$0.00	Replace	Not Given
		52132470 10	REINFORCEMENT FRONT LOWER	0.00	\$238.50	0.00	\$0.00	Replace	Not Given
		52618470 90	ABSORBER, FR BUMPER LOWER	0.00	\$117.00	0.00	\$0.00	Replace	Not Given
		51410470 20	COVER ASSY, ENGINE UNDER CENTER SET	0.00	\$452.80	0.00	\$0.00	Replace	Not Given
		51447470 30	COVER, ENGINE UNDER CENTER	0.00	\$94.50	0.00	\$0.00	Replace	Not Given
		51443470 20	COVER, ENGINE UNDER SIDE RH	0.00	\$76.90	0.00	\$0.00	Replace	Not Given
		81185476 91	UNIT, HEADLAMP, LH	1.00	\$2,558.90	10.00	\$2,303.01	Replace	Replace
		81220470 20	LAMP ASSY, FOG, LH	0.00	\$910.20	0.00	\$0.00	Replace	Not Given
		53112472 40	GRILLE, RADIATOR	0.00	\$165.00	0.00	\$0.00	Replace	Not Given
		53410471 30	HINGE ASSY, HOOD, RH	0.00	\$57.00	0.00	\$0.00	Replace	Not Given

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crA
SVC

		53420471 30	HINGE ASSY, HOOD, LH	0.00	\$57.00	0.00	\$0.00	Replace	Not Given X
		53205479 00	SUPPORT S/A UPPER,	0.00	\$364.90	0.00	\$0.00	Replace	Not Given X
		53202479 01	SUPPORT S/A RH	0.00	\$237.00	0.00	\$0.00	Replace	Not Given X
		53203479 01	SUPPORT S/A LH	0.00	\$237.00	0.00	\$0.00	Replace	Not Given X
		53028470 10	SUPPORT SUB-ASSY LOWER	0.00	\$397.40	0.00	\$0.00	Replace	Not Given X
		53213470 50	SUPPORT, RADIATOR UPPER RH	0.00	\$76.70	0.00	\$0.00	Replace	Not Given X
		53214470 50	SUPPORT, RADIATOR UPPER LH	0.00	\$76.70	0.00	\$0.00	Replace	Not Given X
Total					\$7,743.30		\$2,685.89		

SVC

Added Spare Parts / Material Usage After Surveyor Signed off

Part Number	Portion	Stock Number	Part Name	Quantity	List Price \$	Discount (%)	Final Price (\$)	ARC Check	Surveyor Check
Total									

2685.89
 + 300.00
 + 260.00

 3245.89

Veron Chen (LKKAuto)

From: Yeo Poh Suan (Auto Svcs/ARC/ARC/Taxis) <YeoPohsuan@smrt.com.sg>
Sent: Thursday, 3 October 2019 8:12 AM
To: Steve Chen (LKK Auto)
Cc: Veron Chen (LKKAuto)
Subject: RE: SHC4198B

Hi,

Amount confirmed as per your recommendation, thanks.

Regards
Poh Suan

-----Original Message-----

From: Steve Chen (LKK Auto) [mailto:SteveChen@lkkauto.com]
Sent: Wednesday, 2 October 2019 7:52 PM
To: Yeo Poh Suan (Auto Svcs/ARC/ARC/Taxis)
Cc: Veron Chen (LKKAuto)
Subject: SHC4198B

Dear Poh Suan,

We confirm the finalize \$3,245.89 (P/P, before GST). 3 repair days.

Thanks

Best Regards,
Steve Chen | Assistant Automotive Assessor

LKK Auto Consultants

Phone: 6256 3561 | Email: SteveChen@lkkauto.com | fax: 6256-4315 Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1,
#02-25 | S(408933)

-----Original Message-----

From: Yeo Poh Suan (Auto Svcs/ARC/ARC/Taxis) [mailto:YeoPohsuan@smrt.com.sg]
Sent: Wednesday, October 02, 2019 1:05 PM
To: Steve Chen (LKK Auto)
Cc: SUR; CS A Team
Subject: SHC4198B

Hi Steve,

Attached herewith the repair estimate of SHC 4198B having Case No: TAX/07/19/2134.

There is no change to the approved amount of \$3,245.89 @ 3 working days under part by part repair.

Cost of Repair invoice will be generated as approved.

Please finalize with me within 7 working day, thanks.

Thanks & Regards

Poh Suan

-----Original Message-----

From: Yeo Poh Suan (Auto Svcs/ARC/ARC/Taxis)

Sent: Wednesday, 2 October 2019 12:05 PM

To: Yeo Poh Suan (Auto Svcs/ARC/ARC/Taxis)

Subject: Scan Data from FX-D421D6

Veron Chen (LKKAuto)

From: Steve Chen (LKK Auto)
Sent: Wednesday, 2 October 2019 7:52 PM
To: Yeo Poh Suan (Auto Svcs/ARC/ARC/Taxis)
Cc: Veron Chen (LKKAuto)
Subject: SHC4198B

Dear Poh Suan,

We confirm the finalize \$3,245.89 (P/P, before GST). 3 repair days.

Thanks

Best Regards,
Steve Chen | Assistant Automotive Assessor

LKK Auto Consultants

Phone: 6256 3561 | Email: SteveChen@lkkauto.com | fax: 6256-4315 Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

-----Original Message-----

From: Yeo Poh Suan (Auto Svcs/ARC/ARC/Taxis) [<mailto:YeoPohsuan@smrt.com.sg>]
Sent: Wednesday, October 02, 2019 1:05 PM
To: Steve Chen (LKK Auto)
Cc: SUR; CS A Team
Subject: SHC4198B

Hi Steve,

Attached herewith the repair estimate of SHC 4198B having Case No: TAX/07/19/2134.

There is no change to the approved amount of \$3,245.89 @ 3 working days under part by part repair.

Cost of Repair invoice will be generated as approved.

Please finalize with me within 7 working day, thanks.

Thanks & Regards
Poh Suan

-----Original Message-----

From: Yeo Poh Suan (Auto Svcs/ARC/ARC/Taxis)
Sent: Wednesday, 2 October 2019 12:05 PM
To: Yeo Poh Suan (Auto Svcs/ARC/ARC/Taxis)
Subject: Scan Data from FX-D421D6



National Assessment Centre Services

51 Ubi Ave 1 #01-25 Paya Ubi Industrial Park, Singapore 408933

TEL: 6841 0055 FAX: 6841 6315

Reg. No: 52983356E GST Reg. No. 20-0405911-H



NTUC INCOME INSURANCE CO-OPERATIVE LTD Ref: NS/INC19016522/Evf3e2

73 BRAS BASAH ROAD

#05-01 NTUC TRADE UNION HOUSESINGAPORE
189556

Date: 10-10-2019



Code: INC4

1. Policy Particulars :- THIRD PARTY CLAIM

Insured Veh.	SJT 7918H	Veh. Inspected	SHC 4198B
Policy No.	5101789696	Coverage (\$)	0.00
Claim No.	MT/1062827-002	Excess (\$)	0.00
Assign From		Assign Date	18/09/2019

2. Vehicle Particulars & Condition

Make & Model	TOYOTA PRIUS	c.c	1798
Engine No.	HIDDEN	Year of Reg.	2017
Chassis No.	JTDKB3FU103573289	Colour	MAROON
Odometer	250264	Steering	IN ORDER
Brakes	IN ORDER	Modification	SPORTS RIM
General	FAIR		

3. Conditions of Tyres

	Size	Make	Balance
R/H Front Tyre	195/65 R15	WEST LAKE	5 mm
L/H Front Tyre	195/65 R15	WEST LAKE	5 mm
R/H Rear Tyre	195/65 R15	WEST LAKE	5 mm
L/H Rear Tyre	195/65 R15	WEST LAKE	5 mm

4. Description of Damages

THE VEHICLE SUSTAINED DAMAGES AT THE FRONT PORTION. DAMAGES SEE DETAILS.

5. General Information

Accident Date	09/07/2019	Inspection Date	18/09/2019
Survey held at	SMRT AUTOMOTIVE SERVICES PTE LTD 60 WOODLANDS INDUSTRIAL PARK E4 SINGAPORE 757705		

5a. Remarks

A)THE INSPECTION WAS CONDUCTED ON A"WITHOUT PREJUDICE" BASIS. B)IN ACCORDANCE TO YOUR INSTRUCTIONS, WE HAVE NOT AUTHORISED REPAIRS.
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5b. Estimate Days of Repair

ESTIMATED NORMAL PERIOD FOR REPAIR:	3 Working Days
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ADJUSTMENT ON REPAIR COST FOR VEHICLE NO. SHC 4198B

Qty	Description of Parts	Condition	Estimate By Workshop (\$)	Our Adjusted (\$)
REPLACEMENT OF PARTS				
1	COVER, FR BUMPER (DISC 25%)	DENTED	495.50	371.63
10	CLIPS PIECE, FRT & RR BUMPER @\$1.50 (DISC 25%)	NECESSARY	15.00	11.25
1	UNIT, HEADLAMP, LH (DISC 10%)	CRACKED	2,558.90	2,303.01
1	SUPPORT, FR BUMPER RH	SERVICEABLE	76.90	-
1	SUPPORT, FR BUMPER LH	SERVICEABLE	82.30	-
1	COVER, FR BUMPER LH	SERVICEABLE	28.10	-
1	COVER ASSY, ENGINE	SERVICEABLE	180.10	-
1	REINFORCEMENT FRONT UPPER	SERVICEABLE	691.10	-
1	ABSORBER, FR BUMPER	SERVICEABLE	70.30	-
1	REINFORCEMENT FRONT LOWER	SERVICEABLE	238.50	-
1	ABSORBER, FR BUMPER LOWER	SERVICEABLE	117.00	-
1	SET COVER ASSY, ENGINE UNDER CENTER	SERVICEABLE	452.80	-
1	COVER, ENGINE UNDER CENTER	SERVICEABLE	94.50	-
1	COVER, ENGINE UNDER SIDE RH	SERVICEABLE	76.90	-
1	LAMP ASSY, FOG, LH	SERVICEABLE	910.20	-
1	GRILLE, RADIATOR	SERVICEABLE	165.00	-
1	HINGE ASSY, HOOD, RH	SERVICEABLE	57.00	-
1	HINGE ASSY, HOOD, LH	SERVICEABLE	57.00	-
1	SUPPORT S/A UPPER,	SERVICEABLE	364.90	-
1	SUPPORT S/A RH	SERVICEABLE	237.00	-
1	SUPPORT S/A LH	SERVICEABLE	237.00	-
1	SUPPORT SUB-ASSY LOWER	SERVICEABLE	397.40	-
1	SUPPORT, RADIATOR UPPER RH	SERVICEABLE	76.70	-
1	SUPPORT, RADIATOR UPPER LH	SERVICEABLE	76.70	-
			7,756.80	2,685.89
LABOUR				
	PANEL BEATING & BODY WORK.		507.00	300.00
	SPRAY PAINT.		378.00	200.00
	TO REPLACE SUNDRY PARTS.		100.00	20.00
	TO CHECK WIRING AND SYSTEM FUNCTION.		80.00	20.00

Report Ref No. NS/INC19016522/Evf3e2



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Qty	Description of Parts	Condition	Estimate By Workshop (\$)	Our Adjusted (\$)
	TO APPLY RUST-PROOFING ON AFFECTED AREA.	NOT NECESSARY	100.00	20.00
	TO WASH AND VACUUM.		60.00	-
			1,225.00	560.00
GRAND TOTAL			8,981.80	3,245.89

RECOMMENDED COST OF REPAIRS (CONFIRMED)			3,245.89
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Report Ref No. NS/INC19016522/Evf3e2

CHEN TSUE YEE

Automotive Assessor

K.K.LAU CPT(RET)

BEng(Hons),B.Bus,MBA,PEng,PE,
MInstAEA,MASME,MIRTE

REGD Auto Consultant-SAE, Licensed Appraiser

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