

1950000

INS. CASE OWNER:

CC 6/AIG1901

6570, Gelang

LKK  
IDAC

Surveyor:

642

DOI:

ASSIGNMENT

u/a/a/a

Date / Time:

19/11/19

Registered in Merimen:

u/a/a/a

Pre-assign / CCU / FTE



Insured Vehicle No.:

512 92675

Claim No.:

4471267954

Name of Insured:

GOLDEN LAR RENTAL VIL

Policy No.:

Insured Tel No.:

HP:

Make / Model:

Excess Sec II : \$5

D.O.A.:

18/11/19

Place of Accident:

Is driver the owner?

( YES / NO )

Nature of Accident:

If NO, Driver Name / Age:

Driver Tel No.:

(V/L: YES / NO)

OI GIA REPORT: YES / NO ; TP GIA REPORT: YES / NO

Insured Liability:

%

Final? Yes / No

512 92675

INSRS:  
WSP:  
Tel:  
Liability:  
RMKS:

OPTIMA

INSRS:  
WSP:  
Tel:  
Liability:  
RMKS:INSRS:  
WSP:  
Tel:  
Liability:  
RMKS:INSRS:  
WSP:  
Tel:  
Liability:  
RMKS:

Date/ Time

512 92675 - 2

512 92675 - 1

STAGE

DATE / PIC

Non-Reporting hr (1st):

Non-Reporting hr (2nd):

Non-Reporting hr (Final):

Notification hr (if non-pickup):

Call OI:

ASSEE 26-09-19

After call hr to OI:

Documentation Check List: Handler Typist

Notification hr (if non-pickup)

After call hr to OI:

Authorisation To Act:

Release Voucher:

Final Repair Bill:

Car Rental Invoice:

Towing Invoice:

LTA / GIA:

Medical Bill:

PIR:

Mandate/Reject Instruction:

LOD

Payment Breakdown Form:

Post-Repair Photos:

Others:

PRELIMINARY ADVICE Date/Time:

Sent By:

FINALIZATION

Date/Time:

Confirm with:

Confirm by: X/G/S

Repair Cost:

46 \$51,350.00

( 3 days) Reduction:

58 %

Email

Call

FINAL SETTLEMENT

Date/Time: 11-10-19

Confirm with: SHARON

Email

Call

Final Liability:

\$100

(Agreed / Assessed) BOLA S/N No.:

21

If NO or B 28, Ass. Lia:

Repair Cost:

512 \$51,350.50

OLD REPAIR ENDED TP

Loss of Rental (LOR):

\$5 -

( 3 days)

Loss of Use (LOU):

\$500.00

(\$100 x 5 days)

Loss of Income (LOI):

\$5 -

(\$ x 5 days)

LOR only

LOU only

LOR + LOU

LOR + LO

(Tick only one)

GIA/LTA Search

\$51.95

Medical:

\$5 -

Disbursement:

\$5 -

(e.g. Tow/ Independent)

Legal Cost

\$5 -

Total:

\$51,351.95

Global Sum \$5:

FINAL PAYMENT

Date/Time: 11-10-19

Confirm with: SHARON

Email

Call

Payee 1:

\$51,351.95

Name 1:

OPTIMA WELD PTE LTD

Payee 2: (Strike if N.A.)

\$5

Name 2:

Payee 3: (Strike if N.A.)

\$5

Name 3:

1) Claim status: Normal/Reject/Private Settle

2) Report Format: TP

3) Survey fee: 300

COPY SENT  
15/10/19

ASS. REC. BY

Ged.

REF:

A29

## ASSIGNMENT

From:

Date:

19.9.2019

Estimated Cost:

OD / TP / WS / TP RES / OD RES / EVA / INV / MV

To inspect Vehicle No:

SU 7849T

at Workshop m/s

Optima workz

of

9A Strongman North Ave 5

Insured:

Policy No.

Claims No.

Sum Insured:

Excess:

(Client's Record)

Make of Veh:

(Policy Condition)

Remark: The veh had commenced its  
repair at the time of inspection.

N/S	O/S

Bal. or Market Value:

IDAC Accident Report:

Consistent?: Yes or No

GIA / PR Seen:

Consistent?: Yes or No

Est. Repairs:

3 days

Res.: Yes or No

Lum Sum:

20 %

3 Val.: Yes or No

CA / REV / REP. / 24 HRS

mp

Date:

Person Contacted:

Vehicle: IN / OUT

Veh No:

SU7849T

Yr Regn:

(2019)  
28 Dec 2019

Type: M. Car / M. Cycle / Bus / Van / Lorry / Taxi / Prime Mover /

Truck / Trailer or

Make:

Toyota Vios

C.C.

1497

Colour:

white

A/C:

Insured / Std / NI / NA

Sp. Reading

192363

T/Radio: Insured / Std / NI / NA

Eng/No:

C/No:

MR053HY 930 5013845

Gen. Cond: Good / Fair / Poor / Burnt

Steering: In order / Jammed / Leaked / Burnt or

Brake: In order / Jammed / Leaked / Burnt or

Mod: Nil / S/Rim / STD A/Rim or

Tyre Size:

F: 185/60 R15

R: 11

BS / BUN / EXNOVA / GY / FS / LIZA / MIC / OHTSU / PIR / SUMI /

TOYO / YOKO or

Front

Rear

R/Bal.

6

mm

R/Bal.

6

mm

L/Bal.

6

mm

L/Bal.

6

mm

D.O.A.

D.O.I.

19-09-19

Survey held at

w/s

2:30pm

Des. of Damages: Frt / Rear / O/S / N/S / U/C / Rooftop or

The U/C / Chassis frame / Body Structure affected due to collision.

Date / Time

Action / Instruction

repair limit + \$3000

4% @ 1150 (RED @ 151.20 58%)

Date/Time, File Pass to?



Preli. Report

1)



Final Report

Date/Time, File Return to?

2)

Days Of Repair:

Resurvey No. of Trip:

Add Fee:



Site Insp. (\$



Interview (\$



Tech. Invs (\$



Weekend (\$

Survey Fee:

Transportation:

B + RS. \$

Photos

Other:

TOTAL

Rep. Form:

Long Form / U/C /

Date: 18.09.2019  
 Vehicle No: SJU7849T  
 Model: TOYOTA VIOS E AUTO  
 Chassis: MR053HY9305135545 - 2009  
 Reg.Year: 2009

OPTIMA WERKZ PTE LTD  
 Co. Reg. No. 201211597W  
 www.ow.sg

Surveys before repair of the following:  
 • To display damaged part(s) during resurvey  
 • Parts prices are subject to confirmation  
 • Third party survey is on a without prejudice basis  
 • No illegal modification(s) is allowed  
 • Supplemental items must be resurveyed and is subject to final approval from Insurance Company

Third Party Insurer: AIG  
 Third Party Veh No: SLZ9267J  
 Date of Accident: 18.09.2019

Acknowledged by Repairer  
 Signature:  
 Date:

## ESTIMATE

NO.	DESCRIPTION	QTY	UNIT S\$	AMOUNT S\$
1	REAR BUMPER <i>re.</i>	1		\$948.60 <i>481.90</i>
2	REAR BUMPER SIDE BRACKET LH <i>X NN</i>	1		\$112.60
3	REAR BUMPER SIDE RETAINER LH <i>re.</i>	1		\$98.40 <i>49.20</i>
4	REAR BUMPER REFLECTOR LH <i>set</i>	1		\$118.00 <i>95.80</i>
5	REAR BUMPER CLIPS <i>2 r m/c.</i>	8	\$5.50	\$44.00 <i>30</i>
6	REAR END PANEL			REPAIR
7	REAR QUARTER PANEL LH <i>X NN</i>			REPAIR
SUB TOTAL				\$1,321.60
LESS 25%				-\$330.40
PARTS TOTAL				\$991.20

NO.	SPECIAL NETT	QTY	UNIT S\$	AMOUNT S\$
1	REAR BUMPER REVERSE SENSOR SET <i>/ PM</i>	1		\$300.00 <i>200</i>
S/N TOTAL				\$300.00

### LABOUR CHARGES:

LABOUR CHARGES TO REMOVE, REPLACE, REPAIR, READJUST REAR ACCIDENT AREAS & ETC *200* \$500.00

LABOUR CHARGES FOR PAINTING & TO SUPPLY PAINT & FURNISHING MATERIALS AT REAR BUMPER, REAR END PANEL, REAR QUARTER PANEL LH & ETC *400* \$700.00

TO TUFF KOTE & UNDERSEAL MATERIALS & ETC *NNX* \$150.00

TO REMOVE & REPLACED REAR BUMPER REVERSE SENSOR & ETC. BACK TO ORIGINAL CONDITIONS. *40* \$80.00

*3 Days.  
 Imp Sm repair.  
 After repair photos.*

LABOUR TOTAL \$1,430.00

ONG TOTAL \$2,721.20

*Gmo Rian - 8-880282  
 19/9/19.*

#### Head office

6 Kung Chong Road Singapore 159143  
 Tel: (+65) 6472 1313 Fax: (+65) 6472 2113

#### Branch

9A Serangoon North Ave 5 Singapore 554500  
 Tel: (+65) 6484 9919 Fax: (+65) 6481 1011

#### Branch

551 Upper Thomson Road Singapore 574415  
 Tel: (+65) 6452 6868 Fax: (+65) 6452 9223



[➤ Back to OneMotoring](#)

### Enquire PARF/COE Rebate for Registered Vehicle

Owner ID Type:	Company
Owner ID:	738R
Vehicle No.:	SJU7849T
Vehicle to be Exported:	No
Intended Deregistration Date:	19 Sep 2019
Vehicle Make:	TOYOTA
Vehicle Model:	VIOS E AUTO
Primary Colour:	White
Manufacturing Year:	2009
Engine No.:	1NZX986825
Chassis No.:	MR053HY9305135545
Maximum Power Output:	80.0 kW (107 bhp)
Open Market Value:	\$12,717.00
Original Registration Date:	29 Dec 2009
First Registration Date:	29 Dec 2009
Transfer Count:	1
Actual ARF Paid:	\$12,717.00
PARF Eligibility:	Yes
PARF Eligibility Expiry Date:	28 Dec 2019
PARF Rebate Amount:	\$6,358.00
COE Expiry Date:	28 Dec 2019
COE Category:	A - Car (1600cc & below)
COE Period(Years):	10
QP Paid:	\$18,150.00
COE Rebate Amount:	\$497.00
Total Rebate Amount:	\$6,855.00

The information contained herein is correct as at 19 Sep 2019

OK

> Back to OneMotoring

## Enquire PARF/COE Rebate for Registered Vehicle

### Vehicle Owner Particulars

Owner ID Type:	Company
Owner ID:	738R

### Vehicle Details

Vehicle No.:	SJU7849T
Vehicle to be Exported:	No
Intended Deregistration Date:	18 Sep 2019
Vehicle Make:	TOYOTA
Vehicle Model:	VIOS E AUTO
Primary Colour:	White
Manufacturing Year:	2009
Engine No.:	1NZX986825
Chassis No.:	MR053HY9305135545
Maximum Power Output:	80.0 kW (107 bhp)
Open Market Value:	\$12,717.00
Original Registration Date:	29 Dec 2009
First Registration Date:	29 Dec 2009
Transfer Count:	1
Actual ARF Paid:	\$12,717.00

### Intended PARF Rebate Details

PARF Eligibility:	Yes
PARF Eligibility Expiry Date:	28 Dec 2019
PARF Rebate Amount:	\$6,358.00

### Intended COE Rebate Details

COE Expiry Date:	28 Dec 2019
COE Category:	A - Car (1600cc & below)
COE Period(Years):	10
QP Paid:	\$18,150.00
COE Rebate Amount:	\$502.00
<b>Total Rebate Amount:</b>	<b>\$6,860.00</b>

The information contained herein is correct as at 18 Sep 2019

OK

## View Received Message

This mail is associated with :

**\*SJU7849T (2447129679SG)**  
**[SLZ92673]**

TP  
CARBIZ RENTAL & LEASING PTE LTD  
Sep 18 2019 10:00AM  
[GOLDBELL CAR RENTAL PTE LTD]  
Optima Werkz Pte Ltd

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**From** AIG Asia Pacific Insurance Pte. Ltd. (AIG\_SG), sent on 20/09/2019 16:12 PM.  
**To** LKK\_HQ  
**CC** NoorMariesa.AbuKassim@aig.com  
**Subject** NO OI GIA REPORT

Hi,

Kindly be informed that OI has not reported yet. OI details as below :  
Name : GOLDBELL CAR RENTAL PTE LTD  
Address : 10 RAEBURN PARK #02-01 SINGAPORE 088702  
Office Tel : 68386300

Thanks  
Mariesa

### DOCUMENTS SUMMARY

There are no documents.



Auto  
Consultants  
Pte Ltd

51 UBI AVE 1, #01-25 PAYA UBI INDUSTRIAL PARK, SINGAPORE 408933 TEL : (065) 62563561 FAX : (065) 62564315

Our Ref: CC6/AIG19016520/Geb3

23 September, 2019

**GOLDBELL CAR RENTAL PTE LTD**

10 RAEBURN PARK #02-01

SINGAPORE 088702

Dear Sirs,

**ACCIDENT INVOLVING SLZ 9267J AND SJU 7849T ON 18/09/2019 ALONG/  
AT CTE TOWARDS CITY**

We, LKK Auto Consultants Pte Ltd has been appointed to act on the behalf of your insurer, AIG Asia Pacific Insurance Pte Ltd (AIG) to settle a THIRD PARTY claim against you for an accident which happened on the above-mentioned date and location.

Kindly proceed to lodge your GIA report within five (05) working days of receipt of this letter, giving the version of the accident amongst other things related to the accident. The GIA report can be lodged at any of AIG reporting centres. You may refer to your Certificate of Insurance for the list of the reporting centres.

If you have any information to add or any amendments to make, please contact the undersigned within five days from the date of this letter.

Please note that the standing of your insurance policy such as NCD, premium & etc would be affected.

Yours faithfully,

Asher Sng

Claims

Tel : 6841 6051

Fax: 6741 4108

Email : AsherSng@lkkauto.com

c.c. *Claims Manager*  
*AIG Asia Pacific Insurance Pte Ltd*  
*(Motor Claims Dept)*

**Asher Sng (LKKAUTO)**

---

**From:** Asher Sng (LKKAUTO)  
**Sent:** Wednesday, 25 September 2019 10:22 AM  
**To:** Sharon  
**Cc:** Admin A; angela.tan@ow.sg; Lily Loi OW; hockkong.ong@ow.sg  
**Subject:** RE: TP Claims / Arrange Survey - Accident involving SJU7849T & SLZ9267J on 18/09/2019 (AIG)

**'WITHOUT PREJUDICE'**  
**SAVE AS TO COSTS**

Hi Sir/Mdm,

We refer to the above matter.

Please be informed that basing on the accident statements submitted by both parties, the liability is clear / under BOLA (subject to BOLA guideline settlement) and shall proceed with direct settlement for the above mentioned case.

Please note that this e-mail is on without prejudice basis which does not amount to an authorisation of repair to your client's vehicle.

The final repair cost is subjected to the consistency of the damages according to the nature of the accident. And the days of LOU/ LOR will base on the number of days of repair as recommended by our surveyor.

Kindly take note that the case handler in-charge is Asher and she can be contacted at her DID 6841 6051

In order to expedite the claim process, please forward all relevant documents to us (LKK) to proceed on negotiate settlement.

Thank You.

Best Regards,

**Asher Sng** | Case Handler

**LKK Auto Consultants Pte Ltd**

phone: 6841-6051 | email: [ashersng@lkkauto.com](mailto:ashersng@lkkauto.com) | fax: 6741-4108

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

---

**From:** Sharon <sharon@ow.sg>  
**Sent:** Wednesday, 25 September 2019 10:17 AM  
**To:** Asher Sng (LKKAUTO) <AsherSng@lkkauto.com>  
**Cc:** Admin A <admin-a@lkkauto.com>; angela.tan@ow.sg; Lily Loi OW <lily.loi@ow.sg>; hockkong.ong@ow.sg  
**Subject:** Re: TP Claims / Arrange Survey - Accident involving SJU7849T & SLZ9267J on 18/09/2019 (AIG)

Without Prejudice

Dear Asher,



Have your insured reported?

Thank you.

**Sharon Ten (Ms.)**

Claims Executive, Motor Claims Department

DID: (+65) 6481 1522 | Fax: (+65) 6481 1011

**OPTIMA WERKZ PTE. LTD.**

Head office: 6 Kung Chong Road Singapore 159143  
Branch: 9A Serangoon North Ave 5 Singapore 554500  
Branch: 452 Tagore Industrial Ave Singapore 767823

Tel: (+65) 6472 1313 Fax: (+65) 6472 2112  
Tel: (+65) 6484 9919 Fax: (+65) 6481 1011  
Tel: (+65) 6452 6868 Fax: (+65) 6452 9223

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On 23/09/2019 11:10 AM, Sharon wrote:

Without Prejudice

Dear Asher,

Noted with thanks.

Kindly contact your insured to file the accident report as soon as possible.

Thank you.

**Sharon Ten (Ms.)**

Claims Executive, Motor Claims Department

DID: (+65) 6481 1522 | Fax: (+65) 6481 1011

**OPTIMA WERKZ PTE. LTD.**

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On 23/09/2019 10:16 AM, Asher Sng (LKKAuto) wrote:

**'WITHOUT PREJUDICE'**  
**SAVE AS TO COSTS**

Hi Sharon,

We refer to the email below.

Our insured have not file the report, shall revert to you once our insured reported.

Thank You.

Best Regards,

Asher Sng | Case Handler

LKK Auto Consultants Pte Ltd

phone: 6841-6051 | email: [asher.sng@lkkauto.com](mailto:asher.sng@lkkauto.com) | fax: 6741-4108

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

---

**From:** Sharon <[sharon@ow.sg](mailto:sharon@ow.sg)>

**Sent:** Monday, 23 September 2019 9:47 AM

**To:** Asher Sng (LKKAuto) <[AsherSng@lkkauto.com](mailto:AsherSng@lkkauto.com)>

**Cc:** Admin A <[admin-a@lkkauto.com](mailto:admin-a@lkkauto.com)>; [angela.tan@ow.sg](mailto:angela.tan@ow.sg); Lily Loi OW <[lily.loi@ow.sg](mailto:lily.loi@ow.sg)>; [hockkong.ong@ow.sg](mailto:hockkong.ong@ow.sg)

**Subject:** Re: TP Claims / Arrange Survey - Accident involving SJU7849T & SLZ9267J on 18/09/2019 (AIG)

Without Prejudice

Dear Asher,

Has your insured reported?

Please advise on liability as soon as possible.

Thank you.

**Sharon Ten (Ms.)**

Claims Executive, Motor Claims Department

DID: (+65) 6481 1522 | Fax: (+65) 6481 1011

**OPTIMA WERKZ PTE. LTD.**

Head office: 6 Kung Chong Road Singapore 159143

Branch: 9A Serangoon North Ave 5 Singapore 554500

Branch: 452 Tagore Industrial Ave Singapore 787823

Tel: (+65) 6472 1313 Fax: (+65) 6472 2112

Tel: (+65) 6484 9919 Fax: (+65) 6481 1011

Tel: (+65) 6452 6868 Fax: (+65) 6452 6223

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On 19/09/2019 9:05 AM, Shu Pei (LKKAuto) wrote:

Dear Sharon,

We refer to the below email.

Please be informed that we are currently pending for our insured's report.

Kindly note that for liability, claim negotiation and settlement, please contact Asher at 6841 6051.

Our respective case handler will look into the matter and revert to you in due course.

Thank you

*To check availability of the case handler, you may contact the undersigned*

Best Regards,

Shu Pei | Admin

LKK Auto Consultants Pte Ltd

Phone: 6366-0055 | email: [shupeil@lkkauto.com](mailto:shupeil@lkkauto.com) | fax: 6741-4108

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

---

**From:** Sharon <[sharon@ow.sg](mailto:sharon@ow.sg)>

**Sent:** Wednesday, 18 September 2019 5:33 PM

**To:** assignments <[assignments@lkkauto.com](mailto:assignments@lkkauto.com)>

**Cc:** Admin A <[admin-a@lkkauto.com](mailto:admin-a@lkkauto.com)>; [angela.tan@ow.sg](mailto:angela.tan@ow.sg); Lily Loi OW <[lily.loi@ow.sg](mailto:lily.loi@ow.sg)>; [hockkong.ong@ow.sg](mailto:hockkong.ong@ow.sg)

**Subject:** TP Claims / Arrange Survey - Accident involving SJU7849T & SLZ9267J on 18/09/2019 (AIG)

Your Ref: SLZ9267J

Our Ref: SJU7849T

Dear Officer,

Has your insured reported?

Please arrange for survey tomorrow (19/09). Vehicle at our premises.

Location: 9A Serangoon North Avenue 5

***\*\*Please avoid 1PM - 2PM***

Thank you.

--

Sharon Ten (Ms.)

Claims Executive, Motor Claims Department

DID: (+65) 6481 1522 | Fax: (+65) 6481 1011

**OPTIMA WERKZ PTE. LTD.**

Head office: 8 Kung Chong Road Singapore 159143  
Branch: 9A Serangoon North Ave 5 Singapore 554500  
Branch: 452 Tagore Industrial Ave Singapore 787823

Tel: (+65) 6472 1313 Fax: (+65) 6472 2112  
Tel: (+65) 6484 9919 Fax: (+65) 6481 1011  
Tel: (+65) 6452 8888 Fax: (+65) 6452 8223

[www.ow.sg](http://www.ow.sg) | [www.facebook.com/OptimaWerkz](https://www.facebook.com/OptimaWerkz)

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**LKK Auto Consultants Pte Ltd** (Co.Reg.No:199607198R)51 Ubi Ave 1 #01-25, Paya Ubi Industrial Park  
Singapore 408933

Tel: 6256-3561 Fax: 6844-8805 Email: sur@lkkauto.com; assignments@lkkauto.com

To : AIG Asia Pacific Insurance Pte. Ltd.  
Attn : Loh, Chee-HengYour Ref : 2447129679SG  
Our Ref : CC6/AIG19016520/GEB3  
Date : 04 Oct 2019**"WITHOUT PREJUDICE"****ACCIDENT INVOLVING SLZ9267J & SJU7849T ON 18/09/2019**

Refer to the above accident.

The accident occurred when insured rear ended third party vehicle. We have clarified with the OI on the nature of the accident and he/she is aware that his/her NCD would be affected.

On behalf of AIG Asia Pacific Insurance Pte. Ltd., we have **successfully / not successfully** carried out **TP Express Settlement** between your insured (vehicle no. SLZ9267J) and third party claimant (vehicle no. SJU7849T).

Summary of offer made to workshop Optima Werkz Pte Ltd is as follows :

	Claimed	Revised
Cost of Repairs (w/GST)	\$ 2,721.20	\$ 1,230.50
Loss of Use (5days x \$200)	\$ 1,000.00	\$ 500.00 (5days x \$100) Rental Vehicle
LTA Search Fee	\$ 7.45	\$ 7.45

Amount of claim at **Liability 100%** \$ 1,737.95

Our Surveyor recommended 3days repair.

Enclose herewith the relevant supporting documents for your perusal.

For your approval please.

Regards,  
Asher Sng Rong Yi  
LKK Auto Consultants Pte Ltd

10/10/2019

Merimen e-Claims

## Print Received Message

This mail is associated with :

**\*SJU7849T (2447129679SG)  
[SLZ9267J]**

TP

CARBIZ RENTAL & LEASING PTE LTD

Sep 18 2019 9:00AM

[GOLDBELL CAR RENTAL PTE LTD]

Optima Werkz Pte Ltd

**From** AIG Asia Pacific Insurance Pte. Ltd. (Express) (AIG\_SG\_EXPRESS), sent on 08/10/2019 17:32 PM.  
**To** LKK\_HQ  
**Subject** Alert - Adj Mandate Approved (S\$1737.95) - SJU7849T - Claim Handler: Loh, Chee-Heng

Approved: 1737.95.

Our Ref : SJU7849T / TP#910  
Your Ref : SLZ9267J

**WITHOUT PREJUDICE**

Date : 03 October 2019

**AIG ASIA PACIFIC INSURANCE PTE. LTD.**  
AIG BUILDING  
78 Shenton Way #07-16  
Singapore 079120

Attention: Motor Claims Department

**ACCIDENT INVOLVING SJU7849T & SLZ9267J ON 18/09/2019  
ALONG CTE TOWARDS CITY**

We refer to the above captioned.

We are claiming the below followings:

- Cost of Repair (incl. of GST)	S\$1,230.50
- Loss of Use (Private Hirer)	S\$1,000.00 (S\$200 x 5 Days)
- GIA / LTA Search Fees (SLZ9267J)	S\$7.45

<b>Grand Total</b>	<b><u>S\$2,237.95</u></b>
--------------------	---------------------------

If you have any enquiries, please contact our representative, Ms. Sharon Ten & Ms. Lily at 64849919 or email [sharon@ow.sg](mailto:sharon@ow.sg) / [lily.loi@ow.sg](mailto:lily.loi@ow.sg)

All payment is to be issued direct to **Optima Werkz Pte Ltd.**

Your prompt attention is most grateful and look forward to your speedy settlement.

Yours faithfully

OPTIMA WERKZ PTE LTD  
Encl.

*This is a computer generated printout and no signature is required.*



Auto  
Consultants  
Pte Ltd

51 UBI AVE 1, #01-25 PAYA UBI INDUSTRIAL PARK, SINGAPORE 408933 TEL : (065) 62563561 FAX : (065) 67414108

**Our Ref:** CC6/AIG19016520/Geb3

26 SEPT 2019

**GOLDBELL CAR RENTAL PTE. LTD.**  
10 RAEBURN PARK  
#02-01  
SINGAPORE 088702

Dear Sir/Madam,

**ACCIDENT INVOLVING SLZ 9267J AND SJU 7849T ON 18/09/2019**

We refer to the above accident where we are acting for AIG Asia Pacific Insurance Pte Ltd to resolve the claim against you and/or your authorized driver under the Auto Insurance policy taken up with them.

Based on the accident report and accident scenario, liability is down against us. We will therefore proceed to negotiate for an amicable settlement with the Third Party.

Should you however wish to further discuss on the matter prior to our negotiations and settlement, please contact us within 10 days from the date of this letter.

Please note that your No-Claim Discount (NCD)(if any) will be affected and reduced by 30% (20% for commercial vehicles) upon next renewal due to this Third Party claim. However, if your policy has a NCD protector feature, it will be deemed utilized for this claim and your NCD will be protected.

Please call us if you have further queries.

Yours faithfully,

Asher

*Case Handler*

DID: 6841 6051

FAX: 6741 4108

Email: [Ashersng@lkkauto.com](mailto:Ashersng@lkkauto.com)

c.c. *AIG Asia Pacific Insurance Pte Ltd  
(Motor Claims Dept)*



## AUTHORISATION TO ACT

I/We, Carbiz Rental Leasing P/L ("the third party claimant") of 1, Commonwealth Lane # 01-19 one Commonwealth 5149544 (address), owner of SJ47849T (vehicle no.) hereby authorize Optima Werkz Pte Ltd ("the workshop") to act for me with respect to my claim for repair costs and/or rental and/or loss of use ("claim") for my vehicle no. SJ47849T that was damaged pursuant to the accident which occurred on 18/9/19 (date) along CTE towards City (location) involving vehicle no/s SLZ 9267J ("the accident").

I further authorize the workshop to settle my above mentioned claim in a manner that they deem fit and the workshop is further authorized to receive payment further to settlement of my claim with payment cheque/s being made in favour of the workshop.

I further acknowledge that any settlement the workshop may reach on my behalf is on a without prejudice and without admission of liability basis insofar as the driver/owner/insurers of the other vehicle/s is concerned.

Dated this 18 (day) of 09 (month) 20 19 (year)



Signed by "the third party claimant"  
(with chop if applicable)



Signed by "the workshop"  
(with chop)



**RELEASE VOUCHER**  
**(AIG Asia Pacific - Express Third Party Claim)**

"We/I, **OPTIMA WERKZ PTE LTD** ("the workshop") hereby confirm that we/I have reached an agreement with the appointed surveyor of AIG Asia Pacific Insurance Pte Ltd **LKK AUTO CONSULTANTS PTE LTD** (name of surveyor) with respect to the amount claimed for **S\$1,230.50** (Repair Cost), **S\$500.00** (Loss of Use/Rental), **S\$7.45** (Disbursement) for vehicle no. **SJU 7849T** that was damaged pursuant to the accident which occurred on **18/09/2019** (date) along **CTE TOWARDS CITY** (location) involving vehicle no/s **SLZ 9267J**.

This is pursuant to the inspection conducted on **19/09/2019** (date) at "the workshop".

We/I confirm that we/I are/am authorized by the owner **CARBIZ RENTAL & LEASING PTE LTD** ("the third party claimant") of vehicle no. **SJU 7849T** make the claim as set out in the above paragraph and we/I have full authority to settle the matter on his/her behalf in a manner that we/I deem fit. We/I enclose herein the letter of authority given by "the third party claimant".

We/I further confirm that we/I will indemnify AIG Asia Pacific Insurance Pte Ltd for all damages, loss and/or expense that they will or have already incurred in the event that "the third party claimant" after the above said agreement lodges a further claim against the former for any loss and expenses suffered pertaining to costs of repairs and/or rental and/or loss of use pursuant to the damage to **SJU 7849T** (vehicle no.) as a result of the accident.

We/I confirm that the agreement reached above is in full and final settlement of any claim of "the third party claimant" pursuant to the accident and that further this settlement is reached on a without prejudice and without admission of liability basis.

This agreement is subject to the application of Singapore law and the Singapore Courts have exclusive jurisdiction over any dispute arising out of the same.

Dated this 11 (day) of October (month) 2019 (year)



**XGQ**

Signed by appointed surveyor



Signed by "the workshop" (with chop)

WORKSHOP RELEASED  
This is a copy of the release voucher.  
It is not valid for insurance claim.  
It is not valid for insurance claim.  
It is not valid for insurance claim.

# Optima Werkz Pte Ltd

9A Serangoon North Avenue 5, Singapore 554500

Tel (+65) 6484 9919 Fax: (+65) 6481 1011

Co Reg & GST No: 201212455W

## TAX INVOICE

To: AIG ASIA PACIFIC INSURANCE PTE LTD

78 SHENTON WAY  
#08-16 AIG BUILDING  
SINGAPORE 079120

Tel 64191000  
Fax: 68357416

INV NO. : 121906216  
INVOICE DATE : 27/09/2019  
REF : TP#910  
VEH NO. : SJU7849T  
MAKE : TOYOTA  
MODEL : VIOS E AUTO  
CURRENT MILEAGE:  
ADVISOR : ONG HOCK KONG  
TERMS : COD

#	DESCRIPTION	QTY	UOM	U/P SGD	AMT SGD
1	LUMP SUM REPAIRS AS RECOMMENDED BY SURVEYOR	1		1,150.00	1,150.00

Remarks: DOA: 18/09/2019 @ 1000 HRS  
CLAIMANT: CARBIZ RENTAL & LEASING PTE LTD.  
TP VEHICLE: SLZ9267J

Singapore Dollars: One Thousand Two Hundred Thirty And Cent Fifty Only

Name: \_\_\_\_\_

Signature: \_\_\_\_\_

SUB TOTAL	SGD	1,150.00
GST 7.00%	SGD	80.50
TOTAL	SGD	1,230.50
Outstanding	SGD	1,230.50

I/We confirm that I/We incurred the repair costs herein and will observe my/our agreement with the repairs.  
I/We declare the repairs for above vehicle have been completed to my/our satisfaction.

1) New parts purchased and installed by Optima Werkz Pte Ltd, will be entitled to warranty period of one (1) year or mileage up to 30,000km, whichever comes first, from the date of invoice, with the exception to wear & tear items.

2) Recon Parts purchased and installed by Optima Werkz Pte Ltd, will be entitled to warranty period of six (6) months or mileage up to 10,000km, whichever comes first, from the date of invoice, with the exception to wear & tear items.

3) Goods sold are not refundable/returnable.

Original Invoice is only valid when the payment is acknowledge receipt by Optima Werkz Pte Ltd. Interest of 2% per month will be charged on any outstanding amount

For Optima Werkz Pte Ltd

AUTHORISED SIGNATURE(S)

> Back to OneMotoring



Land Transport Authority  
10 Sin Ming Drive  
Singapore 575701  
GST Registration No. : M4-0006529-2

Print Date/Time : 18 Sep 2019 / 16:00:47

Receipt Date/Time : 18 Sep 2019 / 16:00:47

### Tax Invoice/Receipt

Receipt No. : ITNET-00000-190918-002547

Previous Receipt No. :

S/N	Item Description/ Business Transaction Reference No.	Amount Before GST (S\$)	GST Amount (S\$)	Amount After GST (S\$)
Result of Insurance Enquiry - SLZ9267J				
As at 18 Sep 2019/10:00:00				
Insurance Co: AIG ASIA PACIFIC INSURANCE PTE, LTD.				
1	Insurance Enquiry - SLZ9267J Enquiry Fee 20190918155943999758	7.00	0.49	7.49
Sub-Total		7.00	0.49	7.49
Total Before Rounding		7.00	0.49	7.49
Rounding Difference				0.04
Total Amount Payable				7.45
Paid By				
	xxxxxxxxxxxx3453	Credit Card: Visa/MasterCard		7.45
Total				7.45
Cash Change				0.00
Tendered Amount				7.45
Excess Refundable Amount				0.00

THANK YOU AND HAVE A NICE DAY!

Please ensure that all payments to the Authority are good and promptly settled by the payment service provider / financial institution. Otherwise, the transaction and receipt is considered void and late fee may apply.

## ...CLAIM SUBFOLDER...(Pending for Survey Report)

Fastlane

CLAIM SUBFOLDER TRACKING							
Case	Notified	Est Submitted	Adj Assigned	Adj Rpt	Adj Submitted	Ins Auth'ed	Status
Main	19 Sep 2019 <a href="#">Edit Reg</a>		19 Sep 2019 00:00 <a href="#">Edit Adj Rpt</a>	<b>S\$1,150.00</b> <a href="#">Edit Estimates</a>	<b>S\$1,150.00</b> <a href="#">View Rpt</a>		<b>Pending for Survey Report</b> <a href="#">Cancel Case</a>

<b>Main</b>	<b>Reference</b>	<b>Claim Details</b>	<b>Documents</b>	<a href="#">Show All</a>
-------------	------------------	----------------------	------------------	--------------------------

**CLAIM SUBFOLDER DETAILS** [Created by adjuster]

Insured:	GOLDBELL CAR RENTAL PTE LTD, Co. Reg. No.: 200710651D		
Main Claimant:	CARBIZ RENTAL & LEASING PTE LTD, Co. Reg. No.: 201614738R		
Vehicle Reg. No.:	SJU7849T	Date of Loss:	18/09/2019 09:00 - :59 [116 Months and 20 Days From LTA Reg Date (Man Yr)]
Claim Type:	TP / 2447129679SG	Policy/Cover Note No.:	0999994314 (Comprehensive)
Vehicle Reg. No. (Insured):	SLZ9267J	Policy No. (Claimant):	SD19V06744/VPZ/RD1
		Excess:	
Repairer:	Optima Werkz Pte Ltd (HQ) 9A Serangoon North Ave 5, 554500 Serangoon - Tel:		
Handling Insurer:	AIG Asia Pacific Insurance Pte. Ltd. (Express) - Tel: 65-6419-3000 ... [Handled by Loh, Chee-Heng] Chee-Heng.Loh@aig.com		
Claimant's Insurer:	Liberty Insurance Pte Ltd (HQ) - Tel: (65) 6221 8611		
Adjuster:	LKK Auto Consultants Pte Ltd (HQ) - Tel: 6256-3561 ... [Handled by XING GUO QIANG] ... [Final Rpt due 30/09/2019]		

**ASSOCIATED MAIL RECEIVED** [View All](#) [Compose Case Mail](#)

- AIG\_SG\_EXPRESS (08/10/2019): Alert - Adj Mandate Approved (S\$1737.95) - SJU7849T - Claim Handler: Loh, Chee-H...
- AIG\_SG (20/09/2019): NO OI GIA REPORT

**ALL ASSOCIATED TASKS** [View All](#) [Search Tasks](#) [Create New Task](#) [Complete](#)

Due Date	Priority	Type	Task Group	Subject	Handler	Assigned By	Completed On	Created On	Done?
No results.									

## Claim Documents

\*SJU7849T (2447129679SG)  
 [SLZ9267J]  
 TP  
 CARBIZ RENTAL & LEASING PTE LTD  
 Sep 18 2019 9:00AM  
 [GOLDBELL CAR RENTAL PTE LTD]  
 Optima Werkz Pte Ltd

Upload Documents		Upload Photos		Compose New Letter		Upload Video		Upload Audio		View <span style="float: right;">View in Browser</span>	
<b>Letters/Correspondences</b>										1 per page <span style="float: right;">1</span>	
No	Finalized On	LKK Auto Consultants Pte Ltd (HQ)						Thumbnail		Print	
1	(Draft)	Third Party Express Settlement - Payment Breakdown						1		Edit	
<b>Assessment Reports</b>										1 per page <span style="float: right;">1</span>	
No	Finalized On	LKK Auto Consultants Pte Ltd (HQ)						Thumbnail		Print	
1	04/10/19 10:55	Adjuster Immediate Advice						1		Load HTM	
<b>Photos/Images</b>										3 per page <span style="float: right;">1</span>	
No	Relabel/Reorder	LKK Auto Consultants Pte Ltd (HQ)						Thumbnail		Print	
1	27/09/19 09:15	General View						1		Load JPG	
2	27/09/19 09:15	General View						1		Load JPG	
3	27/09/19 09:15	General View						1		Load JPG	
4	27/09/19 09:15	General View						1		Load JPG	
5	27/09/19 09:15	General View						1		Load JPG	
6	27/09/19 09:15	General View						1		Load JPG	
7	27/09/19 09:15	General View						1		Load JPG	
8	27/09/19 09:15	General View						1		Load JPG	
9	27/09/19 09:15	General View						1		Load JPG	
10	27/09/19 09:15	General View						1		Load JPG	
11	27/09/19 09:15	General View						1		Load JPG	
12	27/09/19 09:15	General View						1		Load JPG	
13	27/09/19 09:15	General View						1		Load JPG	
14	27/09/19 09:15	General View						1		Load JPG	
15	27/09/19 09:15	General View						1		Load JPG	
16	27/09/19 09:15	General View						1		Load JPG	
17	27/09/19 09:15	General View						1		Load JPG	
18	27/09/19 09:15	General View						1		Load JPG	
19	27/09/19 09:15	General View						1		Load JPG	
20	27/09/19 09:15	General View						1		Load JPG	
21	27/09/19 09:15	General View						1		Load JPG	
22	27/09/19 09:15	Chassis Number						1		Load JPG	
23	27/09/19 09:15	Odometer Reading						1		Load JPG	
<b>Documentation</b>										1 per page <span style="float: right;">1</span>	
No	Relabel/Reorder	LKK Auto Consultants Pte Ltd (HQ)						Thumbnail		Print	
1	19/09/19 09:05	TP GIA REPORT						1		Load PDF	
2	20/09/19 17:39	TP ESTIMATE- MARKED						1		Load PDF	
3	23/09/19 10:48	Non reporting letter						1		Load PDF	
4	26/09/19 09:06	LETTER TO OI						1		Load PDF	
5	04/10/19 10:51	TP ESTMATE - MARKED						1		Load PDF	
6	04/10/19 10:52	TP LOD						1		Load PDF	
7	17/10/19 09:18	WORKSHOP INVOICE						1		Load PDF	
8	17/10/19 09:18	AUTHORISATION TO ACT FORM						1		Load PDF	
9	17/10/19 09:18	Release Voucher						1		Load PDF	
10	17/10/19 09:18	LTA SEARCH						1		Load PDF	
11	17/10/19 09:18	LOD						1		Load PDF	
No	Finalized On	AIG Asia Pacific Insurance Pte. Ltd. (SG)						Thumbnail		Print	
1	25/09/19 09:53	OI GIA REPORT						1		Load PDF	

## Documents Checklist

DOCUMENTS CHECKLIST	Reset	Save	Print
There are no document checklists configured.			
<b>Our Checklist Remarks - LKK Auto Consultants Pte Ltd (HQ)</b>			
<div></div>			
<b>Show Remarks To:</b> <input type="checkbox"/> Handling Insurer			
<small>Note: Remarks are private unless you show it to other parties.</small>			

NOTE: TO BE COMPLETED BY SURVEYOR

TEAM \_\_\_\_\_

**THIRD PARTY EXPRESS SETTLEMENT  
(PAYMENT BREAKDOWN)**

Vehicle No:	SLZ9267J (Insd veh)	Model:	TOYOTA VIOS 1.5 E (A)
	SJU7849T (TP veh)		
Date of Accident:	18/09/2019		

Global Sum Settlement	:	<input type="checkbox"/> Yes	<input checked="" type="checkbox"/> No
Repair Estimate	:	\$	2,911.68
Final Repair Cost	:	\$	1,230.50
Loss of Use	:	\$	500.00
Rental (if any)	:	\$	0.00
LTA / GIA Search Fee	:	\$	7.45
Others:	:	\$	0.00
	:	\$	
Final Settlement Sum	:	\$	1,737.95

5.00 days at \$100.00 per day  
days

Is Third Party Workshop GIA Registered? ☐ YES ☒ NO (Kindly indicate below)

A) For **Non GIA Registered Workshop**: Agreed Liability \_\_\_\_100\_\_\_\_(%)

B) For **GIA Registered Workshop**: BOLA Applicable: Yes/ No BOLA Scenario No: \_\_\_\_\_

BOLA Liability: \_\_\_\_\_(%) Assessed Liability (\*): \_\_\_\_\_(%)

\* Assessed Liability to be filled only for chain collisions and for cases where BOLA does not apply.

Remarks \_\_\_\_\_

Payment Instruction: Payee's Breakdown			
1)	Optima Werkz Pte Ltd	:	\$ 1,737.95
2)		:	\$
3)		:	\$

JOANNE LEE KHANG MIN

17 Oct  
2019

LKK Auto Consultants Pte Ltd

Date

Please attach all the supporting documents to the form.

(Final Repair Bill; Rental Invoice; Release Voucher; Authorisation to Act; Survey Report; Medical Report/ Bill (if any))



## LKK Auto Consultants Pte Ltd (Co Reg.No:199607198R)

51 Ubi Ave 1 #01-25, Paya Ubi Industrial Park

Singapore 408933

Tel: 6256-3561 Fax: 6844-8805 Email: sur@lkkauto.com; assignments@lkkauto.com

## VEHICLE DAMAGE INSPECTION REPORT

Our File No: CC6/AIG19016520/GEB3Q2

Date: 17/10/2019

## REFERENCE

Handling Insurer: AIG Asia Pacific Insurance Pte. Ltd. Policy No: 0999994314  
**Claimant**  
**Vehicle No :** SJU7849T **Insured Vehicle No :** SLZ9267J  
**Date of Loss:** 18/09/2019 **Nature of Claim:** TP **Claim No:** 2447129679SG

## DESCRIPTION &amp; IDENTIFICATION OF VEHICLE

Reg No: **SJU7849T**  
 Make & Model: TOYOTA VIOS, 1.5 E (A) Engine No: 1NZX986825  
 Reg. Date: 29/12/2009 (Man. Year: 2009) Chassis No: MR053HY9305135545  
 Colour: White Odometer: 192363 km  
 Engine Capacity: 1497 cc  
 Market Value/New Car Price: N/A  
 Sum Insured (S\$): **Market Value/New Car Price**

## CONDITION OF VEHICLE AT THE TIME OF SURVEY

General Condition: Steering (Serviceable): Yes Footbrake (Serviceable): Yes  
 Handbrake (Serviceable): Yes Engine Modification: No Pre-accident Condition:

## CONDITION OF TYRES

Front Tyre Size: 185/60 R15 Rear Tyre Size: 185/60 R15  
 Front Left Side: Dunlop 6 mm Rear Left Side: Dunlop 6 mm  
 Front Right Side: Dunlop 6 mm Rear Right Side: Dunlop 6 mm

The above values represent the remaining tyre treads depth

COST OF CLAIMS	Repairer's	Adjuster's	Difference	Diff %
Parts	1,291.20	692.52	598.68	46.37
Miscellaneous Items	0.00	0.00	0.00	
Labour	1,430.00	740.00	690.00	48.25
Paintwork Labour	0.00	0.00	0.00	
Towing	0.00	0.00	0.00	
<b>Calculated Gross Total (S\$)</b>	<b>2,721.20</b>	<b>1,432.52</b>	<b>1,288.68</b>	<b>47.36</b>
<b>Approved Total (Overridden) (S\$)</b>		<b>1,150.00</b>		
(S\$)	2,721.20	1,150.00	1,571.20	57.74
<b>+ GST 7.00/7.00% (S\$)</b>	190.48	80.50	109.98	57.74
<b>Nett Amount (S\$)</b>	<b>2,911.68</b>	<b>1,230.50</b>	<b>1,681.18</b>	<b>57.74</b>
<b>+ Loss of Use (5.0 x S\$100.00/day) (S\$)</b>		500.00		
<b>+ Doc/Search Fee (S\$)</b>		7.45		
<b>Nett Liability (S\$)</b>		<b>1,737.95</b>		

## INSPECTION

Date of Assignment: 19/09/2019  
 Date Inspected: 19/09/2019 Inspected At: Optima Werkz Pte Ltd (HQ)  
 9A Serangoon North Ave 5  
 Singapore 554500

Estimated Period of Repair: 3.0 days

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**Adjuster:** XING GUO QIANG**Manager:** Asher Sng Rong Yi

*NOTE: This report represents our findings at the time and place of inspection stated herein. Such inspection has been carried out to the best of our knowledge and ability but any other liability under any other circumstances is hereby expressly excluded.*

## REPAIR DETAILS

### Recommended Parts

No.	Qty	Part No.	Particulars	Condition	Repairer's	Amount
1	1		*REAR BUMPER	Deformed	948.60 FL	*481.90 FL
2	1		*REAR BUMPER SIDE RETAINER LH	Deformed	98.40 FL	*49.20 FL
3	1		*REAR BUMPER SIDE BRACKET LH	Not Necessary	112.60 FL	*- FL
4	1		*REAR BUMPER REFLECTOR LH	Scratched	118.00 FL	*95.60 FL
5	8		*REAR BUMPER CLIPS	Necessary	44.00 FL	*30.00 FL
6	1		*REAR END PANEL (NPA)	Not Necessary	0.00 FL	*- FL
7	1		*REAR QUARTER PANEL LH (NPA)	Not Necessary	0.00 FL	*- FL
8	1		*SET REAR BUMPER REVERSE SENSOR	Damaged	300.00 FS	*200.00 FS

F=Franchise part. S=SpcNett. L=ListItemDisc.

<b>Sub Total (\$\$)</b>	<b>1,621.60</b>	<b>856.70</b>
<b>- List Item Discount on L Items 25.00/25.00% (\$\$)</b>	<b>330.40</b>	<b>164.18</b>
<b>Total Parts (\$\$)</b>	<b>1,291.20</b>	<b>692.52</b>

Report was unsubmitted during this print-out.

## Recommended Miscellaneous Items

There are no new miscellaneous items selected.

## Recommended Labour

No	Particulars	Lab.Type	Repairer's	Amount
<b>Labour Items</b>				
1	LABOUR CHARGES TO REMOVE ,REPLACE ,REPAIR,READJUST REAR ACCIDENT AREAS & ETC	New	500.00	300.00
2	LABOUR CHARGES FOR PAINTING & TO SUPPLY PAINT & FURNISHING MATERIALS AT REAR BUMPER ,REAR END PANEL ,REAR QUARTER PANEL LH & ETC	New	700.00	400.00
3	TO TUFF KOTE & UNDERSEAL MATERIALS & ETC	New	150.00	0.00
4	TO REMOVE & REPLACED REAR BUMPER REVERSE SENSOR & ETC .BACK TO ORIGINAL CONDITIONS	New	80.00	40.00
<b>Gross Labour Cost (\$\$)</b>			<b>1,430.00</b>	<b>740.00</b>

Report was unsubmitted during this print-out.

< END OF ESTIMATES >