

## Asher Sng (LKKAuto)

---

**From:** Asher Sng (LKKAuto)  
**Sent:** Wednesday, 25 September 2019 10:22 AM  
**To:** Sharon  
**Cc:** Admin A; angela.tan@ow.sg; Lily Loi OW; hockkong.ong@ow.sg  
**Subject:** RE: TP Claims / Arrange Survey - Accident involving SJU7849T & SLZ9267J on 18/09/2019 (AIG)

**'WITHOUT PREJUDICE'**  
**SAVE AS TO COSTS**

Hi Sir/Mdm,

We refer to the above matter.

Please be informed that basing on the accident statements submitted by both parties, the liability is clear / under BOLA (subject to BOLA guideline settlement) and shall proceed with direct settlement for the above mentioned case.

Please note that this e-mail is on without prejudice basis which does not amount to an authorisation of repair to your client's vehicle.

The final repair cost is subjected to the consistency of the damages according to the nature of the accident. And the days of LOU/ LOR will base on the number of days of repair as recommended by our surveyor.

Kindly take note that the case handler in-charge is Asher and she can be contacted at her DID 6841 6051

In order to expedite the claim process, please forward all relevant documents to us (**LKK**) to proceed on negotiate settlement.

Thank You.

Best Regards,

**Asher Sng** | Case Handler

**LKK Auto Consultants Pte Ltd**

phone: 6841-6051 | email: [ashersng@lkkauto.com](mailto:ashersng@lkkauto.com) | fax: 6741-4108

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

---

**From:** Sharon <sharon@ow.sg>  
**Sent:** Wednesday, 25 September 2019 10:17 AM  
**To:** Asher Sng (LKKAuto) <AsherSng@lkkauto.com>  
**Cc:** Admin A <admin-a@lkkauto.com>; angela.tan@ow.sg; Lily Loi OW <lily.loi@ow.sg>; hockkong.ong@ow.sg  
**Subject:** Re: TP Claims / Arrange Survey - Accident involving SJU7849T & SLZ9267J on 18/09/2019 (AIG)

Without Prejudice

Dear Asher,

Have your insured reported?

Thank you.

**Sharon Ten (Ms.)**

Claims Executive, Motor Claims Department

DID: (+65) 6481 1522 | Fax: (+65) 6481 1011

**OPTIMA//ERKZ** PTE. LTD.

Head office: 6 Kung Chong Road Singapore 159143

Branch: 9A Serangoon North Ave 5 Singapore 554500

Branch: 452 Tagore Industrial Ave Singapore 787823

Tel: (+65) 6472 1313 Fax: (+65) 6472 2112

Tel: (+65) 6484 9919 Fax: (+65) 6481 1011

Tel: (+65) 6452 6868 Fax: (+65) 6452 9223

[www.ow.sg](http://www.ow.sg) | [www.facebook.com/OptimaWerkz](https://www.facebook.com/OptimaWerkz)

Privileged/Confidential information may be contained in this message. If you are not the intended recipient, you must not copy, distribute or use it for any purpose, nor disclose its contents to any other person. Please notify the sender if you receive this email in error, and delete the email and its content immediately after which.

On 23/09/2019 11:10 AM, Sharon wrote:

Without Prejudice

Dear Asher,

Noted with thanks.

Kindly contact your insured to file the accident report as soon as possible.

Thank you.

**Sharon Ten (Ms.)**

Claims Executive, Motor Claims Department

DID: (+65) 6481 1522 | Fax: (+65) 6481 1011

**OPTIMA//ERKZ** PTE. LTD.

Head office: 6 Kung Chong Road Singapore 159143

Branch: 9A Serangoon North Ave 5 Singapore 554500

Branch: 452 Tagore Industrial Ave Singapore 787823

Tel: (+65) 6472 1313 Fax: (+65) 6472 2112

Tel: (+65) 6484 9919 Fax: (+65) 6481 1011

Tel: (+65) 6452 6868 Fax: (+65) 6452 9223

[www.ow.sg](http://www.ow.sg) | [www.facebook.com/OptimaWerkz](https://www.facebook.com/OptimaWerkz)

Privileged/Confidential information may be contained in this message. If you are not the intended recipient, you must not copy, distribute or use it for any purpose, nor disclose its contents to any other person. Please notify the sender if you receive this email in error, and delete the email and its content immediately after which.

On 23/09/2019 10:16 AM, Asher Sng (LKKAUTO) wrote:

**'WITHOUT PREJUDICE'**  
**SAVE AS TO COSTS**

Hi Sharon,

We refer to the email below.

Our insured have not file the report, shall revert to you once our insured reported.

Thank You.

Best Regards,

**Asher Sng** | Case Handler

**LKK Auto Consultants Pte Ltd**

phone: 6841-6051 | email: [ashersng@lkkauto.com](mailto:ashersng@lkkauto.com) | fax: 6741-4108

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

---

**From:** Sharon <[sharon@ow.sg](mailto:sharon@ow.sg)>

**Sent:** Monday, 23 September 2019 9:47 AM

**To:** Asher Sng (LKKAuto) <[AsherSng@lkkauto.com](mailto:AsherSng@lkkauto.com)>

**Cc:** Admin A <[admin-a@lkkauto.com](mailto:admin-a@lkkauto.com)>; [angela.tan@ow.sg](mailto:angela.tan@ow.sg); Lily Loi OW <[lily.loi@ow.sg](mailto:lily.loi@ow.sg)>; [hockkong.ong@ow.sg](mailto:hockkong.ong@ow.sg)

**Subject:** Re: TP Claims / Arrange Survey - Accident involving SJU7849T & SLZ9267J on 18/09/2019 (AIG)

Without Prejudice

Dear Asher,

Has your insured reported?

Please advise on liability as soon as possible.

Thank you.

**Sharon Ten (Ms.)**

Claims Executive, Motor Claims Department

DID: (+65) 6481 1522 | Fax: (+65) 6481 1011

**OPTIMA//ERKZ™ PTE. LTD.**

**Head office:** 6 Kung Chong Road Singapore 159143

**Branch:** 9A Serangoon North Ave 5 Singapore 554500

**Branch:** 452 Tagore Industrial Ave Singapore 787823

**Tel:** (+65) 6472 1313 **Fax:** (+65) 6472 2112

**Tel:** (+65) 6484 9919 **Fax:** (+65) 6481 1011

**Tel:** (+65) 6452 6868 **Fax:** (+65) 6452 9223

[www.ow.sg](http://www.ow.sg) | [www.facebook.com/OptimaWerkz](https://www.facebook.com/OptimaWerkz)

Privileged/Confidential information may be contained in this message. If you are not the intended recipient, you must not copy, distribute or use it for any purpose, nor disclose its contents to any other person. Please notify the sender if you receive this email in error, and delete the email and its content immediately after which.

On 19/09/2019 9:05 AM, Shu Pei (LKKAuto) wrote:

Dear Sharon,

We refer to the below email.

Please be informed that we are currently pending for our insured's report.

Kindly note that for liability, claim negotiation and settlement, please contact Asher at 6841 6051.

Our respective case handler will look into the matter and revert to you in due course.

Thank you

***To check availability of the case handler , you may contact the undersigned***

Best Regards,

Shu Pei | Admin

LKK Auto Consultants Pte Ltd

Phone: 6366-0055 | email: [shupeil@lkkauto.com](mailto:shupeil@lkkauto.com) | fax: 6741-4108

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

---

**From:** Sharon <[sharon@ow.sg](mailto:sharon@ow.sg)>

**Sent:** Wednesday, 18 September 2019 5:33 PM

**To:** assignments <[assignments@lkkauto.com](mailto:assignments@lkkauto.com)>

**Cc:** Admin A <[admin-a@lkkauto.com](mailto:admin-a@lkkauto.com)>; [angela.tan@ow.sg](mailto:angela.tan@ow.sg); Lily Loi OW <[lily.loi@ow.sg](mailto:lily.loi@ow.sg)>; [hockkong.ong@ow.sg](mailto:hockkong.ong@ow.sg)

**Subject:** TP Claims / Arrange Survey - Accident involving SJU7849T & SLZ9267J on 18/09/2019 (AIG)

Your Ref: SLZ9267J

Our Ref: SJU7849T

Dear Officer,

Has your insured reported?

Please arrange for survey tomorrow (19/09). Vehicle at our premises.

Location: 9A Serangoon North Avenue 5

***\*\*Please avoid 1PM - 2PM***

Thank you.

--

**Sharon Ten (Ms.)**

Claims Executive, Motor Claims Department

DID: (+65) 6481 1522 | Fax: (+65) 6481 1011

**OPTIMA//WERKZ** PTE. LTD.

Head office: 6 Kung Chong Road Singapore 159143

Branch: 9A Serangoon North Ave 5 Singapore 554500

Branch: 452 Tagore Industrial Ave Singapore 787823

Tel: (+65) 6472 1313 Fax: (+65) 6472 2112

Tel: (+65) 6484 9919 Fax: (+65) 6481 1011

Tel: (+65) 6452 6868 Fax: (+65) 6452 9223

[www.ow.sg](http://www.ow.sg) | [www.facebook.com/OptimaWerkz](https://www.facebook.com/OptimaWerkz)

Privileged/Confidential information may be contained in this message. If you are not the intended recipient, you must not copy, distribute or use it for any purpose, nor disclose its contents to any other person. Please notify the sender if you receive this email in error, and delete the email and its content immediately after which.