

Khanchna (LKK Auto)

From: Loh, Chee-Heng <Chee-Heng.Loh@aig.com>
Sent: Friday, October 30, 2020 5:13 PM
To: Khanchna (LKK Auto)
Cc: Admin A
Subject: RE: 2904858373SG RE: Request for revised mandate - ACCIDENT INVOLVING SCR6884X & GBC4070G ON 31/08/2019

Hi Khanchna,

There is no OD claim from insured in our record.

Noted no reply from TP workshop.

Thank you.

Best regards,
Loh Chee Heng
AIG

Senior Complex Claims Examiner
Claims | AIG Asia Pacific Insurance Pte. Ltd

AIG Building, 78 Shenton Way #09-16 Singapore(079120)
Tel +(65) 6419 1881
Chee-Heng.Loh@aig.com | www.aig.sg

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From: Khanchna (LKK Auto) [mailto:khanchna@lkkauto.com]
Sent: Monday, 26 October 2020 12:08 PM
To: Loh, Chee-Heng <Chee-Heng.Loh@aig.com>
Cc: Admin A <admin-a@lkkauto.com>
Subject: [EXTERNAL] RE: 2904858373SG RE: Request for revised mandate - ACCIDENT INVOLVING SCR6884X & GBC4070G ON 31/08/2019

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Dear Mr. Loh,

We refer to the above matter and your e-mail below.

Insured driver confirmed to us that he is not making third party claim and had made an own damage claim.

He also maintained his accident version that both vehicles were driving too close and when they got down from their vehicles, he noticed that both vehicles were in their own lane.

They then moved their vehicle to the side of the road to not block traffic.

Our offer on 50% basis was maintained but no reply to date from TP workshop.

We will proceed to temporary close as per your instructions.

Thank you.

Best Regards,

Khanchna | Case Handler

LKK Auto Consultants Pte Ltd

DID: 6841 2360 | email: Khanchna@lkkauto.com | Fax: 6741-4108

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

From: Loh, Chee-Heng <Chee-Heng.Loh@aig.com>

Sent: 26 October 2020 12:03 PM

To: Khanchna (LKK Auto) <khanchna@lkkauto.com>

Cc: Admin A <admin-a@lkkauto.com>

Subject: 2904858373SG RE: Request for revised mandate - ACCIDENT INVOLVING SCR6884X & GBC4070G ON 31/08/2019

Hi Khanchna,

Kindly let us have an update on the case.

If there is no further activity from TP workshop, you may proceed to close case.

Thank you.

Best regards,

Loh Chee Heng

AIG

Senior Complex Claims Examiner

Claims | AIG Asia Pacific Insurance Pte. Ltd

AIG Building, 78 Shenton Way #09-16 Singapore(079120)

Tel +(65) 6419 1881

Chee-Heng.Loh@aig.com | www.aig.sg

From: Loh, Chee-Heng

Sent: Friday, 3 January 2020 3:32 PM

To: Khanchna (LKK Auto) <khanchna@lkkauto.com>

Cc: Admin A <admin-a@lkkauto.com>

Subject: RE: Request for revised mandate - ACCIDENT INVOLVING SCR6884X & GBC4070G ON 31/08/2019

Dear Khanchna,

Was insured cleared of 100% settlement? Noted insured was claiming against TP.

Is verification done with insured whether the position of the TPV was the exact position at the point of impact, or did TPV moved forward after the collision and came to a stop as shown in the scene photo?

Thank you.

Best regards,

Loh Chee Heng
AIG

Senior Complex Claims Examiner
Claims | AIG Asia Pacific Insurance Pte. Ltd

AIG Building, 78 Shenton Way #08-16 Singapore(079120)

Tel +(65) 6419 1881

Chee-Heng.Loh@aig.com | www.aig.sg

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From: Khanchna (LKK Auto) [<mailto:khanchna@lkkauto.com>]

Sent: Friday, 3 January 2020 2:51 PM

To: Loh, Chee-Heng <Chee-Heng.Loh@aig.com>

Cc: Admin A <admin-a@lkkauto.com>

Subject: [EXTERNAL] Request for revised mandate - ACCIDENT INVOLVING SCR6884X & GBC4070G ON 31/08/2019

This message is from an external sender; be cautious with links and attachments.

Your Ref : 2904858373SG

Our Ref : CC6/AIG19016519/ADA3

Dear Mr. Loh,

We refer to the above.

Our mandate was rejected.

Third party wants liability 100% against Insured for encroaching into third party's path under BOLA 15. Kindly refer to the accident scene photograph which shows third party was within his lane. Third party also wants loss of use for \$180 p/day.

As such, we re-seek mandate as follows:

Summary of offer made to workshop Tan Lim Motor Pte Ltd is as follows :

	Claimed	Revised	
Cost of Repairs (w/GST)	\$ 7,986.48	\$ 5,350.00	
Loss of Use (\$180x 5 days)	\$ 900.00	\$ 500.00	(5 days x \$100)
LTA Search Fee	\$ 2.00	\$ 2.00	
Total	\$ 8,888.48	\$ 5,852.00	

Amount of claim at **Liability 100%** \$ 5,852.00

** 5 days recommendation for repair

Your approval please.

Thank you.

Best Regards,

Khanchna | Case Handler

LKK Auto Consultants Pte Ltd

DID: **6841 2360** | email: Khanchna@lkkauto.com | Fax: 6741-4108

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

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