

Jia Le (LKK Auto)

From: Tan Lee Gek (Auto Svcs/Claims & IA/Claims & IA/Taxis) <LeeGek@smrt.com.sg>
Sent: Wednesday, 30 October 2019 9:48 AM
To: CS A Team; Admin A
Subject: LOD Re: Accident on 15/9/2019 involving SHC 4608K & GBC 3367H (AIG's insured)
Our Ref: TAX/09/19/2059/lg
Attachments: img-X30092511-0001.pdf

Dear All,

We quantify our claim as follows:-

Cost of Repair	\$1500.00
Loss of Rental	\$685.10 (6.5 days x \$105.40)
Loss of Income	\$390.00 (6.5 day x \$60.00)
LTA Search Fee	\$7.00
Total	\$2582.10

We enclose the following documents:

- 1) Repair Invoice
- 2) Proof of rental rate
- 3) GIA report
- 4) Accident vehicle laid-up report
- 5) LTA search

Please let us have your offer soon. Thanks.

Regards

Tan Lee Gek (DID: 6866 2647)

Claims Department

SMRT Automotive Services Pte Ltd





Auto
Consultants
Pte Ltd

51 UBI AVE 1, #01-25 PAYA UBI INDUSTRIAL PARK, SINGAPORE 408933 TEL : (065) 62563561 FAX : (065) 62564315

Our Ref: CC3/AIG19016513/Eda3

17 OCTOBER 2019

JNBK CORPORATION PTE LTD

1, KAKI BUKIT ROAD 1,
ENTERPRISE ONE,
#04-02
SINGAPORE 415934

Dear Sir/Madam,

**ACCIDENT INVOLVING GBC 3367H & SHC4608K ALONG/AT PIONEER RD NORTH
NEAR TO PIONEER JUNCTION ON 15/09/2019**

We refer to the above subject matter. We write to inform you that we are the loss adjuster appointed by your motor insurer, AIG Asia Pacific Insurance Pte Ltd to deal with the third party claim against your policy.

We have received a claim from SHC 4608K against your motor insurance policy.

Based on the accident report and accident scenario, we are of the view that liability is not in your favour as it is head to rear collision. We will therefore proceed to negotiate for an amicable settlement with the Third Party.

Should you however wish to further discuss on the matter prior to our negotiations and settlement, please contact us within 10 days from the date of this letter.

Please note that your No-Claim Discount (NCD) (if any) will be affected and reduced by 30% (20% for commercial vehicles) upon next renewal due to this Third Party claim. However, if your policy has a NCD protector feature, it will be deemed utilized for this claim and your NCD will be protected.

Please call us if you have further queries.

Yours faithfully,

CHAN JIA LE
Case Handler
DID: 6749 5792
FAX: 6741 4108
Email: JiaLe@lkkauto.com

c.c. AIG Asia Pacific Insurance Pte Ltd
(Motor Claims Dept)

AUTHORIZATION TO ACT
(AIG Asia Pacific - Express Third Party Claim)

I, SMRT TAXIS PTE LTD (the third party claimant") of BLK 60 WOODLANDS INDUSTRIAL PARK E4 (S) 757705 (address), owner of SHC 4608K (vehicle no.) hereby authorize SMRT AUTOMOTIVE SERVICES PTE LTD ("the workshop") to act for me with respect to my claim for repair costs and/or rental and/or loss of use ("claim") for my vehicle no SHC 4608K that was damaged pursuant to the accident which occurred on 15/09/2019 (date) along PIONEER ROAD NORTH (location) involving vehicle no/s GBC 3367H ("the accident").

I further authorize the workshop to settle my above mentioned claim in a manner that they deem fit and the workshop is further authorized to receive payment further to settlement of my claim with payment cheque/s being made in favour of SMRT TAXIS PTE LTD.

I further acknowledge that any settlement the workshop may reach on my behalf is on a without prejudice and without admission of liability basis insofar as the driver/owner/insurers of the other vehicle/s is concerned.

Dated this 8 (day) of Jan (month) 2020 (year)



Signed by "the third party claimant"
(with chop if applicable)



Signed by "the workshop"
(with chop)

RELEASE VOUCHER
(AIG Asia Pacific - Express Third Party Claim)

"We/I, SMRT AUTOMOTIVE SERVICES PTE LTD ("the workshop") hereby confirm that we/I have reached an agreement with the appointed surveyor of AIG Asia Pacific Insurance Pte Ltd LKK AUTO CONSULTANTS PTE LTD (name of surveyor) with respect to the amount claimed for S\$2,120.00 (Global Sum) for vehicle no. SHC 4608K that was damaged pursuant to the accident which occurred on 15/09/2019 (date) along PIONEER ROAD NORTH involving vehicle no/s GBC 3367H.

This is pursuant to the inspection conducted on 17/09/2019 (date) at "the workshop".

We/I confirm that we/I are/am authorized by the owner SMRT TAXIS PTE LTD ("the third party claimant") of vehicle no. SHC 4608K make the claim as set out in the above paragraph and we/I have full authority to settle the matter on his/her behalf in a manner that we/I deem fit. We/I enclose herein the letter of authority given by "the third party claimant".

We/I further confirm that we/I will indemnify AIG Asia Pacific Insurance Pte Ltd for all damages, loss and/or expense that they will or have already incurred in the event that "the third party claimant" after the above said agreement lodges a further claim against the former for any loss and expenses suffered pertaining to costs of repairs and/or rental and/or loss of use pursuant to the damage to SHC 4608K (vehicle no.) as a result of the accident.

We/I confirm that the agreement reached above is in full and final settlement of any claim of "the third party claimant" pursuant to the accident and that further this settlement is reached on a without prejudice and without admission of liability basis.

This agreement is subject to the application of Singapore law and the Singapore Courts have exclusive jurisdiction over any dispute arising out of the same.

Dated this 8 (day) of Jan (month) 2020 (year)



CTY

Signed by appointed surveyor



Signed by "the workshop" (with chop)

*** This Discharge Voucher applies only to the claimant's claim or his property damage and will not affect his personal injuries claim and/or uninsured losses claim in a later date. Further, the settlement terms herein should not be used as an evidence to prejudice to the claimant's personal injuries claim and/or other uninsured losses claim arising of the subject matter in this action.



SMRT Automotive Services Pte Ltd
251 North Bridge Road Singapore 179102
Tel: 65 63311000 Fax: 65 63340247

Tax Invoice

GST Reg No. : MR-8500001-7
CRN : 199004280Z
Invoice No. : IV191000463
Date : 25.10.2019
Vehicle No. : SHC4608K
Your Ref No. : TAX/09/19/2059
Our Ref No. : 24103386
Terms : 30 Days



Customer Code: 3000063

SMRT TAXIS PTE LTD

Block Unit

60 WOODLANDS INDUSTRIAL PARK E4
SINGAPORE 757705

Description	Qty	Unit Cost	Add \$	(Discount) Amount	Amount
LUMP SUM AMOUNT FOR REPAIR AS PER SURVEYOR'S RECOMMENDATION	1.00				\$ 1,500.00
GRAND TOTAL					\$ 1,500.00

Remark :

Make/Model : TOYOTA PRIUS
Accident Date : 15.09.2019

N.B. Payment by cheque should be crossed and
made payable to 'SMRT Automotive Services Pte Ltd'.
No receipt will be issued unless requested.

Authorised Signature
for SMRT Automotive Services Pte Ltd



SMRT Taxis Pte Ltd

MEMORANDUM

To: Claims Dept

Our Ref: TAX/09/19/2059

From: SMRT Taxis Pte Ltd

Date: 24/09/2019

**ACCIDENT INVOLVING SHC4608K AND GBC3367H ON 15/9/2019
2:00 PM ALONG PIONEER ROAD NORTH.**

This is to confirm that the daily rental rate for SHC4608K is \$105.40 per day.

Please proceed to recover any rental loss from the third party as a result of the above accident.

Thank you.

Yours sincerely
SMRT TAXIS PTE LTD



for Manager



Laid Up Report

Accident Start Date : 01/09/2019
Accident End Date : 26/09/2019

Date Generated : 26/09/2019
User Name : LeeGek

Case Reference Number	Vehicle Registration Number	Company Type	Vehicle Make	Vehicle Model	Job Card Number	Date and Time (Accident Repair)	Date and Time (Repair Completed)
TAX09/19/2059	SHC4608K	SMRT Taxis Pte Ltd	TOYOTA	PRIUS	24103356	16/09/2019 4:52 PM	23/09/2019 10:39 AM

9/17/2019

Vehicle Hub

Enquire Transaction History

Transaction History Details

Log Date/Time:	17 Sep 2019 / 08:54:03	Transaction Amount:	\$7.49
Asset Type:	Vehicle		
Asset ID:	GBC3367H		
Transaction Type:	18.32 Insurance Enquiry (GIRO Payment)	Channel:	External Agency
User ID:	ESASBAHD - BALQISH BINTE ABDUL HALIL	Business Transaction Reference No:	20190917085403655550

Search Date / Time: 15 Sep 2019 14:00:00
Insurance Company: AIG ASIA PACIFIC INSURANCE PTE. LTD.
Information displayed is correct as at the log date and time.

Enquire Related Logs

OK

Singapore POST

Singapore Post Limited
(Reg. No. 199201230M)
10 Eunos Road 8
#05-20 Singapore Post Centre
Singapore 408600

Tel: 1005
Fax: 8042 5114
To check delivery status or to raise an enquiry
on your registered article(s), please visit
www.singpost.com

POSTING RECEIPT FOR REGISTERED ARTICLE(S)

NOTES:

- Separate forms are to be used for Insured and Non-Insured Registered Articles.
- Please provide all information required and produce this receipt for all enquiries.
- Please tick where applicable. It shall be assumed no Advice of Receipt (AOR) is required or delivery by air is requested if relevant * is left blank.
- Please indicate the return address on the item(s) to ensure prompt return in event of non-delivery to the addressee(s).
- Please post item(s) at the post office counter according to the sequence stated below.

1. Name & Address of Addressee

SIN& Corporation Pte Ltd
1, Kaki Bukit Road 1, Enterprise One,
#04-02
Singapore 415934 (98C 3367H)

2. Name & Address of Addressee

AR* () Y () N	By* () AIR () SUR	For Official Use Only (Item numbers are printed in order of posting at counter)
Insurance* () Y () N	() N	
AR* () Y () N	By* () AIR () SUR	
Insurance* () Y () N	() N	
Contents:		

Sender's Agreement

I have read, understood and agreed to the terms and conditions of posting overlaid. I accept the maximum liability payable for Registered Mail Services and certify that all information provided by me is true and the item(s) does not contain any hazardous or prohibited item(s).

Name & Signature

Date

09/2014



MacPherson Road
Singapore Post Limited
10 Eunos Road 8
Singapore Post Centre
Singapore 408600
GST Reg. No.: M2-0105651-9
Customer Service Hotline: 1605

Date/Time	No.	Description	Amount(S\$)
27/9/2019 10:35			
	1	Accept Registered Article Item	0.00
		1. Ref: RC2825858715G Ctry: SG	
		Transaction No.: 8135192700043	
		2. Ref: RC2825858855G Ctry: SG	
		Transaction No.: 8135192700044	
		3. Ref: RC2825858995G Ctry: SG	
		Transaction No.: 8135192700045	
		4. Ref: RC2825859085G Ctry: SG	
		Transaction No.: 8135192700046	
		5. Ref: RC2825859115G Ctry: SG	
		Transaction No.: 8135192700047	
		6. Ref: RC2825859255G Ctry: SG	
		Transaction No.: 8135192700048	
		7. Ref: RC2825859395G Ctry: SG	
		Transaction No.: 8135192700049	
	2	Sale of Postage Label (Domestic)	2.54
		Quantity: 1	
		Unit price: 2.54	
		Total GST: 0.17	
		Ref.: RC2825858715G	
		Insurance: 0.00	
		Postage paid: 2.54	
		Transaction No.: 8135192700050	
	3	Sale of Postage Label (Domestic)	2.54
		Quantity: 1	
		Unit price: 2.54	
		Total GST: 0.17	
		Ref.: RC2825858855G	
		Insurance: 0.00	
		Postage paid: 2.54	
		Transaction No.: 8135192700050	
	4	Sale of Postage Label (Domestic)	2.54
		Quantity: 1	
		Unit price: 2.54	
		Total GST: 0.17	
		Ref.: RC2825858995G	
		Insurance: 0.00	
		Postage paid: 2.54	
		Transaction No.: 8135192700050	