

INS. CASE OWNER: MingYao.Lee

CC3/AIG19016513/Eda3

LKK:
IDAC:

Surveyor: STEVE

ASSIGNMENT
DOI: 17/09/2019

Date / Time: 17/09/2019

Registered in Merimen: 18/09/2019

Pre-assign / CCU / FTE



Insured Vehicle No.: GBC 3367H

Claim No.: 4395359993SG

Name of Insured: JNBK CORPORATION PTE LTD

Policy No.:

Insured Tel No.: HP:

Make / Model:

Excess Sec II :SS 6291 9808 D.O.A: 15/09/19 14:00

Place of Accident: PIONEER ROAD NORTH

Is driver the owner? (YES / ☒ NO) Nature of Accident:

If NO, Driver Name / Age:

OI GIA REPORT: ☒ YES NO ; TP GIA REPORT: ☒ YES / NO

Driver Tel No.:

(V/L: ☒ YES NO)

Insured Liability: % Final ? Yes / No

SHC 4608K

INSRS:
WSP: SMRT, WL
Tel:
Liability:
RMKS:INSRS:
WSP:
Tel:
Liability:
RMKS:INSRS:
WSP:
Tel:
Liability:
RMKS:INSRS:
WSP:
Tel:
Liability:
RMKS:

Date/Time		STAGE	DATE / PIC
	SHC 4608K - CC4/AXA16012273/K1zb3q2; DOA:28.6.16	Non-Reporting ltr (1st):	26/9/19
	- CC3/AIG13023315/R1ha3q2; DOA:8.12.13	Non-Reporting ltr (2nd):	
	GBC 3367H - CS3/AIG18009478/Nz4d3e2; DOA: 23.5.18	Non-Reporting ltr (Final):	
19/9/2019	OINR. To send out first letter. File pass to Su Li.	Notification ltr (if non-pickup):	
		Call OI:	
		After call ltr to OI:	
		Documentation Check List:	Handler Typist
		Notification ltr (if non-pickup)	☒
		After call ltr to OI:	☒
		Authorisation To Act:	☒
		Release Voucher:	☒
		Final Repair Bill:	☒
		Car Rental Invoice:	☒
		Towing Invoice:	☒
		LTA / GIA:	☒
		Medical Bill:	☒
		PIR:	☒
		Mandate/Reject Instruction:	☒
		LOD	☒
		Payment Breakdown Form:	☒
		Post-Repair Photos:	☒
		Others:	☒

PRELIMINARY ADVICE	Date/Time:	Sent By:	
FINALIZATION	Date/Time:	Confirm with:	Confirm by:
Repair Cost:	SS	(days) Reduction:	% Email ☐ Call ☐
FINAL SETTLEMENT	Date/Time: 8/1/2020	Confirm with Tan Lee Goh	Email ☒ Call ☐
Final Liability:	% 100	(Agreed / Assessed) BOLA S/N No.: 27	If NO or B 28, Ass. Lia:
Repair Cost:	SS 1500.00		
Loss of Rental (LOR):	SS 421.60	(4 days) x 3105.40	
Loss of Use (LOU):	SS -	(5 x days)	
Loss of Income (LOI):	SS 200.00	(5 50 x 4 days)	
LOR only ☐ LOU only ☐ LOR + LOU ☐ LOR + LOI ☒		[Tick only one]	
GIA/LTA Search	SS 7.00		
Medical:	SS -		
Disbursement:	SS -	(e.g. Tow/ Independent)	
Legal Cost	SS -		
Total:	SS 2128.60	Global Sum SS: 2120.00	
FINAL PAYMENT	Date/Time:	Confirm with:	Email ☐ Call ☐
Payee 1:	SS 2120.00	Name 1: SMRT Taxis Pte Ltd	
Payee 2: (Strike if N.A.)	SS	Name 2:	
Payee 3: (Strike if N.A.)	SS	Name 3:	

COPY SENT
9/1/2020

ASS. FEE: \$100

REF:

AIG.

16813/16d

ASSIGNMENT

From:

Date:

17/9/19

Estimated Cost:

OD / TP / WS / TP RES / OD RES / EVA / INV / MV

To Inspect Vehicle No:

SHC 4608K

at Workshop in/s

SMRT

of

woodlands Depot

Insured:

Policy No:

Claims No:

Sum Insured:

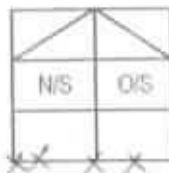
Excess:

(Client's Record)

Make of Veh:

(Policy Condition)

Remark: The veh had commenced its repair at the time of inspection.



Bal. or Market Value:

IDAC Accident Rpt:

Consistent? : Yes or No

GIA / PR Seen:

Consistent? : Yes or No

Est. Repairs:

3

days

Res:

Yes or No

Lum Sum:

20

%

3 Val:

Yes or No

CA / REV / REP. / 24 HRS (up)

Vehicle: IN / OUT

Date:

Person Contacted:

Veh No:

SHC 4608K

W Page: 08/sep/2014

Type: M.Car / M.Cycle / Bus / Van / Lorry / Taxi / Prime Mover /

Truck / Trailer or

Make:

Toyota Prius

c.c 1795

Colour:

Maroon

A/C: Insured / Std / NI / NA

Sp. Reading:

789192

T/Radio: Insured / Std / NI / NA

Eng/No:

C/No:

JTDKN364505748607

Gen. Cond: Good / Fair / Poor / Burnt

Steering: Inorder / Jammed / Leaked / Burnt or

Brake: Inorder / Jammed / Leaked / Burnt or

Modi: Nil / S/Rim / STD A/Rim or

Tyre Size:

F: 195/65 R15

R: 195/65 R15

BS / DUN / EXNOVA / GY / FS / LIZA / MIC / OHTSU / PIR / SUMI /

TOYO / YOKO or

Front

Rear

R/Bal:

5

mm

R/Bal:

5

mm

L/Bal:

5

mm

L/Bal:

5

mm

D.O.A:

15/9/19

D.O.I:

17/09/2019

Survey held at

SMRT

Des. of Damages: Frt / Rear / O/S / N/S / U/C / Rooftop or

The U/C / Chassis frame / Body Structure affected due to collision

Date / Time

Action / Instruction

43 - \$1500 (Red \$3352.20 / 69%)

TP

GBC336TH.

09/14/2059

Date/Time, File Path: k7



: Prel. Report

11



: Final Report

Date/Time, File Path: k7

13

Days Of Repair:

Resurvey No. of Trip:

Survey Fee:

Transportation:

3 = RS, 51

Phone

Other

(1/1)

Report Format:

Large Sum / 1.5: 15

Add Fee:



: Site Insp 15



: Interview 15



: Tech. Insp 15



: Wind and 15

Section A - Accident Details

Registration Number	SHC4608K
Case Reference Number	TAX/09/19/2059
Registration Date	6/9/2014
Company Type	SMRT Taxis Pte Ltd
Make	TOYOTA
Model	PRIUS
Name of Driver	CHUA SOO SEAH
Type of Accident	Head to Rear
Accident Date and Time	15/9/2019 2:00 PM
Accident Reported Date and Time	15/9/2019 3:47 PM
Is Surveyor Required?	Yes
Survey by	
Vehicle is Towed Back?	No
Towed Back Date and Time	
Replacement Vehicle issued?	No
Job Card Number	24103386
Special Instruction to ARC, if any	TP
Prepared Date and Time	15/9/2019 6:14 PM
Chassis Number	
Mileage	
Work Shop	
Repair Completion Date and Time	

Section B - Summary of Repair Estimates

Summary of Repair Estimates

	Quotation from ARC	Adjusted by Surveyor, if applicable
Total Labour Cost	\$638.00	\$300.00
Total Spray Cost	\$918.00	\$300.00
Total Spare Part Cost	\$2,938.20	\$846.70
Total Other Cost	\$360.00	\$60.00
TOTAL COST	\$4,852.20	\$1,506.70
Lump Sum Total	\$4,850.00	\$1,500.00 (L/S)
Number of Repair Days	4.0	3.0
Prepared / Adjusted By	Ang Beng Kien	STEVE CHEN (LKK) / AIG
ARC / Surveyor Sign Off Date	19/09/2019 2:34 PM	19/09/2019 1:18 PM
Signature		
Remarks	Total number of repair days = 3 days. SUP = +1 day.	LUM-SUM Repair, Take after spray



SMRT Automotive Services Pte Ltd
80 Woodlands Industrial Park EA, Singapore 757703
Fax Number: 63646602
Estimate Telephone Number: 68603621
Account Reporting Number: 68602972

Date Reported: 00000000

User ID	Pathway
1	1
2	1
3	1
4	1
5	1
6	1
7	1
8	1
9	1
10	1
11	1
12	1
13	1
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95	1
96	1
97	1
98	1
99	1
100	1

Section C - Quotation and Accident Invoice Details

Quotation Number	QN-1910-0353	Invoice Number	
Quotation Date	19.10.2019	Invoice Date	
Invoice Amount		Prepared Date	

Section D - Details of Repair Estimates

Part 1 - Labour Works

Job Scope	Quotation from AR	Adjusted by Surveyor, if applicable
TO REPAIR REAR PORTION	\$338.00	\$200.00
TO REPAIR REAR END PANEL	\$300.00	\$100.00
Total Labour	\$638.00	\$300.00

Part 2 - Spray Painting & Panel Beating Related Works

Job Scope	Quotation from ARC	Adjusted by Surveyor, if applicable
TO RESPRAY REAR BUMPER	\$378.00	\$200.00
TO RESPRAY BUMPER BEAM	\$160.00	\$0.00
TO RESPRAY RIM	\$160.00	\$0.00
TO RESPRAY REAR PANEL	\$160.00	\$100.00
Total Spray Painting & Panel Beating	\$918.00	\$300.00

Part 3 - Other Costs - Accident and Accident Repair Related Expense

Job Scope	Quotation from ARC	Adjusted by Surveyor, if applicable
TO TEST AND REFIX REVERSE SENSOR SYSTEM	\$120.00	\$20.00
TO REPLACE SUNDRY PARTS	\$100.00	\$20.00
TO CHECK WIRING AND SYSTEM FUNCTION	\$80.00	\$20.00
TO WASH AND VACUUM	\$60.00	\$0.00
Total Other Costs	\$360.00	\$60.00

Part 4 - Spare Parts / Material Usage

Part Number	Portion	Stock Number	Part Name	Quantity	List Price (\$)	Discount (%)	Final Price (\$)	Estimator Approved	Surveyor Approved
		52159-47905	BUMPER REAR	1.00	\$458.50	25.00	\$343.85	Replace	Replace ✓
		90467-07211	BUMPER CLIPS	10.00	\$2.10	25.00	\$15.75	Replace	Replace ✓
			PIXEL STICKER	2.00	\$60.00	0.00	\$120.00	Replace	Replace ✓
		52023-12240	BUMPER REINFORCEMENT REAR	0.00	\$205.70	0.00	\$0.00	Replace	Check ✗
		52016-47030	ARM SUB-ASSY. RR BUMPER RH	0.00	\$139.50	0.00	\$0.00	Replace	Not Given ✗
		52016-47030	ARM SUB-ASSY. RR BUMPER LH	0.00	\$139.50	0.00	\$0.00	Replace	Not Given ✓
		89897-30070	ANTENNA ELECTRICAL LOWER REAR	0.00	\$157.40	0.00	\$0.00	Replace	Not Given ✓
			SENSOR REVERSE	1.00	\$180.00	0.00	\$180.00	Replace	Replace ✓
		52576-47020	BUMPER SIDE RETAINER RR/LH	1.00	\$94.80	25.00	\$71.10	Replace	Replace ✓
		52575-47020	BUMPER SIDE RETAINER RR/RH	1.00	\$94.80	25.00	\$71.10	Replace	Replace ✓
		52592-47021	BUMPER SEAL RR LH	0.00	\$58.90	0.00	\$0.00	Replace	Not Given ✗
		52591-47021	BUMPER SEAL RR RH	0.00	\$55.70	0.00	\$0.00	Replace	Not Given ✗
		76088-47020	BUMPER LIP COVER RR/LH	0.00	\$72.20	0.00	\$0.00	Replace	Not Given ✗

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76087-47020	BUMPER LIP COVER RR/RH	0.00	\$118.10	0.00	\$0.00	Replace	Not Given	X
76891-47020	BUMPER LIP REAR	0.00	\$228.90	0.00	\$0.00	Replace	Not Given	X
58308-47011	UNDER COVER SUB-ASSY, RR FLOOR	0.00	\$514.50	0.00	\$0.00	Replace	Not Given	X
51442-12210	UNDER COVER RR SHIELD	0.00	\$63.90	0.00	\$0.00	Replace	Not Given	X
	TYRE	0.00	\$126.74	0.00	\$0.00	Replace	Not Given	X
42611-47140	WHEEL DISC	0.00	\$1,484.20	0.00	\$0.00	Replace	Not Given	X
Total			\$4,295.74		\$601.90			

Added Spare Parts / Material Usage After Surveyor Signed off

Part Number	Portion	Stock Number	Part Name	Quantity	List Price \$	Discount (%)	Final Price (\$)	ARC Check	Surveyor Check
		52023-12240	BUMPER REINFORCEMENT REAR	1.00	\$205.70	25.00	\$154.28	Replace	Replace
		52016-47030	ARM SUB-ASSY. RR BUMPER, RH	1.00	\$139.60	25.00	\$104.70	Replace	Replace
Total					345.30		258.98		

1060.88

- 207

848.70

+ 300.00

+ 360.00

1508.70

US \$1500/-

Case Details

Case Reference Number : TAX08/19/2059
Type of Repair : Accident Repair
Vehicle Registration Number : SHC4608K

Company Type : SMRT Taxi Pte Ltd
Estimation ID : EST-8522-ID
Assigned By : Taxi Claims Manager Team

Insurance Company Name : AIG Asia Pacific Insurance Pte Ltd
Accident Date and Time : 15/09/2019 06:00 AM
Vehicle Age(In Months) : 60

Documents / Photographs

[View Documents / Photographs](#)

Total Documents: 1

Estimation Details

Spares Part's Cost Detail

BOM Type	Costing Type	Portion	Material Number	Part Name	SMRT Recommendation					Repair/ Replace	Surveyor Approval			
					Qty	List Price Per Unit(\$)	List Price(\$)	Dis(%)	Final Price(\$)		Surveyor Quantity	Surveyor Final Price(\$)	Repair/Replace	Remarks
One Time Key In	Main			BUMPER REAR	1	458.50	458.50	25.00	343.95	Replace	1	343.95	Replace	✓ DIT
One Time Key In	Main			BUMPER CLIPS	10	2.10	21.00	25.00	15.75	Replace	10	15.75	Replace	✓ NRC
One Time Key In	Main			PIXEL STICKER	2	60.00	120.00	0.00	120.00	Replace	2	120.00	Replace	✓ NRC
One Time Key In	Main			BUMPER REINFORCEMENT REAR	1	205.70	205.70	25.00	154.27	Replace	0	0	Check	✗ NH
One Time Key In	Main			ARM SUB-ASSY, RR BUMPER RH	1	139.60	139.60	25.00	104.70	Replace	0	0	Not Give	✗ SVC
One Time Key In	Main			ARM SUB-ASSY, RR BUMPER LH	1	139.60	139.60	25.00	104.70	Replace	0	0	Not Give	✗ SVC
One Time Key In	Main			ANTENNA,ELECTRICAL LOWER REAR	1	157.40	157.40	15.00	133.66	Replace	0	0	Not Give	✗ SVC
One Time Key In	Main			SENSOR REVERSE	1	180.00	180.00	0.00	180.00	Replace	1	180.00	Replace	✓ SHJ
One Time Key In	Main			BUMPER SIDE RETAINER RRLH	1	94.80	94.80	25.00	71.10	Replace	1	71.10	Replace	✓ NRC
One Time Key In	Main			BUMPER SIDE RETAINER RRRH	1	94.80	94.80	25.00	71.10	Replace	1	71.10	Replace	✓ NR

Total Spares Part Cost 2,411.28

Surveyor Total 801.90

Lump Sum Discount (%) 20.00

Lump Sum Dis (%) 20

Final Spares Part Cost 2,729.02

Final Sur Total 641.52

SMRT Recommendation											Surveyor Approval			
BOM Type	Coating Type	Portion	Material Number	Part Name	Qty	List Price Per Unit(\$)	List Price(\$)	Dis(%)	Final Price(\$)	Repair/Replace	Surveyor Quantity	Surveyor Final Price(\$)	Repair/Replace	Remarks
One Time Key In	Main			BUMPER SEAL, RH LH	1	88.90	88.90	25.00	66.68	Replace	0	0	Not Give	* X SVC
One Time Key In	Main			BUMPER SEAL, RH RH	1	65.73	65.73	25.00	49.28	Replace	0	0	Not Give	* X SVC
One Time Key In	Main			BUMPER LIP COVER RRLH	1	72.20	72.20	25.00	54.15	Replace	0	0	Not Give	* X SVC
One Time Key In	Main			BUMPER LIP COVER RRRH	1	118.10	118.10	25.00	88.57	Replace	0	0	Not Give	* X SVC
One Time Key In	Main			BUMPER LIP REAR	1	226.90	226.90	25.00	171.68	Replace	0	0	Not Give	* X SVC
One Time Key In	Main			UNDER COVER SUB-ASSY, RH FLOOR	1	114.50	114.50	25.00	85.88	Replace	0	0	Not Give	* X SVC
One Time Key In	Main			UNDER COVER RH SHIELD	1	63.90	63.90	25.00	47.92	Replace	0	0	Not Give	* X SVC
One Time Key In	Main			TYRE	1	126.74	126.74	0.00	126.74	Replace	0	0	Not Give	* X SVC
One Time Key In	Main			WHEEL DISC	1	1,484.20	1,484.20	25.00	1,113.15	Replace	0	0	Not Give	* X SVC
Total Spare Part Cost									3,411.28					
Lump Sum Discount (%)									20.00					
Final Spare Part Cost									2,729.02					
											Surveyor Total	801.90		
											Lump Sum Dis (%)	20		
											Final Sur Total	641.52		

Labour's Cost Detail

S.No.	Coating Type	Job Scope	SMRT Recommendation(\$)	Surveyor Adjustment(\$)	Remarks
1	Main	TO REPAIR REAR PORTION	338.00	200	
Total:			338.00	200.00	+ 100 (Supp)

Spray Cost Detail

S.No.	Coating Type	Job Scope	SMRT Recommendation(\$)	Surveyor Adjustment(\$)	Remarks
1	Main	TO RESPRAY REAR BUMPER	375.00	200	
2	Main	TO RESPRAY BUMPER BEAM	160.00	0	
3	Main	TO RESPRAY ROD	160.00	0	
Total:			735.00	200.00	+ 100 (Supp)

Other Cost Detail

S.No.	Coating Type	Job Scope	SMRT Recommendation(\$)	Surveyor Adjustment(\$)	Remarks
1	Mat	TO TEST AND REFIX REVERSE SENSOR SYSTEM	120.00	20	✓ N/C
2	Mat	TO REPLACE SUNDRY PARTS	100.00	20	✓ N/C
3	Mat	TO CHECK WIRING AND SYSTEM FUNCTION	40.00	20	✓ N/C
4	Mat	TO WASH AND VACUUM	50.00	0	
Total:			285.00	40.00	

Summary

	Estimator Assessment(\$)	Surveyor Assessment(\$)
Total Spare Part Detail	2,729.02	\$41.52
Total Labour Cost	336.00	200.00
Total Spray Painting	735.00	200.00
Other	360.00	60.00
Overall Total	4,160.02	1,101.52
Lump Sum Repair Option		✓
Lump Sum Total	4,150.00	1,100.00
Surveyor Approval Amount		1,100.00
No. of Repair Days	4	2
Remarks		LUM-SUM Repair, Take after spray
Surveyor Name		STEVE CHEN
Signature		

Survey Date

17/04/2019

17/04/2019

Lump Sum Repair
Third Party Without Prejudice
Repair Day - 2 days

LOK Auto Consultants hence notify the Repairer of the following:

- To resurvey before/after spray painting
- To display damaged part(s) during resurvey
- Parts prices are subject to confirmation
- Third party survey is on a "Without Prejudice" basis
- No illegal modification(s) is allowed
- Supplementary item(s) must be resurveyed and is subject to final approval from Insurance Company

Acknowledged by Repairer

Signature:

Date:

REQUEST FOR SUPPLYMENT PARTS

Contractor:		WEGA ENGINEERING PTE LTD	
Accident Case Number	TRX / 09 / 19 / 2059	Date of Collection	18 9 18
Vehicle No	SNC 4608 K	Date of Request	18 9 18
Vehicle Model	TOYOTA PRIUS	Number of Days to Extend (If any)	3 DAYS 1 day

S.N	Part Number	Part Description	Quantity	Unit Price
	1344, 1400, 01, 04 1405	Bumper Reinforcement Dear	1	\$205.70 / 00 \$159.20
	1403, 02	Arm Bul Assy RL Bumper RH	1	\$139.60 / 00 \$109.70
	1406, 01, 08, 09	To Repair Rear End Panel	100	\$300.00 100 /
		To Respray Rear End Panel	100	\$180.00 100 /

I, (Name)

SMRT Steve 18/9/19, 4.45pm

(Position)

Do solemnly and sincerely declare that:- Supplementary Parts are raised for replacement for the aforesaid vehicle.

Signature of person making this declaration

[To be signed in front of an authorized witness]

I acknowledge that this declaration is true and correct, and I make it with the understanding and belief that a person who makes a false declaration is liable to the damages of perjury.

For SMRT Staff

Acknowledge By	ARC Executive / Supervisor - SA
Approval By	Surveyor / In-house Staff
Parts Ordering	SMRT State / Contractor Supply Form 22 WOC
Photo Submitted	YES / NO

Form 22 / 103 / WOC Reservation Number

Date of submission

Case Details

Case Reference Number : TAX/09/19/2059
 Type of Repair : Accident Repair
 Vehicle Registration Number : SHC4608K

Company Type : SMRT Taxis Pte Ltd
 Estimation ID : EST-8522-ID
 Assigned By : Taxi Claims Manager Team

Insurance Company Name : AIG Asia Pacific Insurance Pte Ltd
 Accident Date and Time : 15/09/2019 06:00 AM
 Vehicle Age(In Months) : 60

Documents / Photographs

[View Documents / Photographs](#)

Total Documents: 1

Estimation Details

Spare Part's Cost Detail

BOM Type	Costing Type	Portion	Material Number	Part Name	Qty	SMRT Recommendation				Repair/ Replace	Surveyor Quantity	Surveyor Approval		Remarks
						List Price Per Unit(\$)	List Price(\$)	Dis(%)	Final Price(\$)			Surveyor Final Price(\$)	Repair/Replace	
One Time Key In	Main			BUMPER REAR	1	458.60	458.60	25.00	343.95	Replace	1	343.95	Replace	✓ DD
One Time Key In	Main			BUMPER CLIPS	10	2.10	21.00	25.00	15.75	Replace	10	15.75	Replace	✓ NR
One Time Key In	Main			PIXEL STICKER	2	60.00	120.00	0.00	120.00	Replace	2	120.00	Replace	✓ NR
One Time Key In	Main			BUMPER REINFORCEMENT REAR	1	205.70	205.70	25.00	154.27	Replace	0	0	Check	✗ NN
One Time Key In	Main			ARM SUB-ASSY, RR BUMPER RH	1	139.60	139.60	25.00	104.70	Replace	0	0	Not Give	✗ SVC
One Time Key In	Main			ARM SUB-ASSY, RR BUMPER LH	1	139.60	139.60	25.00	104.70	Replace	0	0	Not Give	✗ SVC
One Time Key In	Main			ANTENNA,ELECTRICAL LOWER REAR	1	157.40	157.40	10.00	141.66	Replace	0	0	Not Give	✗ SVC
One Time Key In	Main			SENSOR REVERSE	1	180.00	180.00	0.00	180.00	Replace	1	180.00	Replace	✓ SHUP
One Time Key In	Main			BUMPER SIDE RETAINER RR/LH	1	94.80	94.80	25.00	71.10	Replace	1	71.10	Replace	✓ NR
One Time Key In	Main			BUMPER SIDE RETAINER RR/RH	1	94.80	94.80	25.00	71.10	Replace	1	71.10	Replace	✓ NR

Total Spare Part Cost 3,411.26

Surveyor Total 801.90

Lump Sum Discount (%) 20.00

Lump Sum Dis (%) 20

Final Spare Part Cost 2,729.02

Final Sur Total 641.52

SMRT Recommendation											Surveyor Approval			
BOM Type	Costing Type	Portion	Material Number	Part Name	Qty	List Price Per Unit(\$)	List Price(\$)	Dis(%)	Final Price(\$)	Repair/ Replace	Surveyor Quantity	Surveyor Final Price(\$)	Repair/Replace	Remarks
One Time Key In	Main			BUMPER SEAL, RR LH	1	85.90	85.90	25.00	65.68	Replace	0	0	Not Give	* X SVC
One Time Key In	Main			BUMPER SEAL, RR RH	1	65.70	65.70	25.00	49.28	Replace	0	0	Not Give	* X SVC
One Time Key In	Main			BUMPER LIP COVER RR/LH	1	72.20	72.20	25.00	54.15	Replace	0	0	Not Give	* X SVC
One Time Key In	Main			BUMPER LIP COVER RR/RH	1	118.10	118.10	25.00	88.57	Replace	0	0	Not Give	* X SVC
One Time Key In	Main			BUMPER LIP REAR	1	228.90	228.90	25.00	171.68	Replace	0	0	Not Give	* X SVC
One Time Key In	Main			UNDER COVER SUB-ASSY, RR FLOOR	1	514.50	514.50	25.00	385.88	Replace	0	0	Not Give	* X SVC
One Time Key In	Main			UNDER COVER RR SHIELD	1	63.90	63.90	25.00	47.92	Replace	0	0	Not Give	* X SVC
One Time Key In	Main			TYRE	1	126.74	126.74	0.00	126.74	Replace	0	0	Not Give	* X SVC
One Time Key In	Main			WHEEL DISC	1	1,484.20	1,484.20	25.00	1,113.15	Replace	0	0	Not Give	* X SVC
Total Spare Part Cost									3,411.28	Surveyor Total 801.90				
Lump Sum Discount (%)									20.00	Lump Sum Dis (%) 20				
Final Spare Part Cost									2,729.02	Final Sur Total 641.52				

Labour's Cost Detail

S.No.	Costing Type	Job Scope	SMRT Recommendation(\$)	Surveyor Adjustment(\$)	Remarks
1	Main	TO REPAIR REAR PORTION	338.00	200	
Total:			338.00	200.00	

Spray Cost Detail

S.No.	Costing Type	Job Scope	SMRT Recommendation(\$)	Surveyor Adjustment(\$)	Remarks
1	Main	TO RESPRAY REAR BUMPER	378.00	200	
2	Main	TO RESPRAY BUMPER BEAM	180.00	0	
3	Main	TO RESPRAY RIM	180.00	0	
Total:			738.00	200.00	

Other Cost Detail

S.No.	Costing Type	Job Scope	SMRT Recommendation(\$)	Surveyor Adjustment(\$)	Remarks
1	Main	TO TEST AND REFIX REVERSE SENSOR SYSTEM	120.00	20	✓ N/A
2	Main	TO REPLACE SUNDRY PARTS	100.00	20	✓ N/A
3	Main	TO CHECK WIRING AND SYSTEM FUNCTION	80.00	20	✓ N/A
4	Main	TO WASH AND VACUUM	60.00	0	
Total:			360.00	60.00	

Summary

	Estimator Assessment(\$)	Surveyor Assessment(\$)
Total Spare Part Detail	2,729.02	641.52
Total Labour Cost	338.00	200.00
Total Spray Painting	738.00	200.00
Other	360.00	60.00
Overall Total	4,165.02	1,101.52
Lump Sum Repair Option	✓	✓
Lump Sum Total	4,150.00	1,100.00
Surveyor Approved Amount		1,100.00
No of Repair Days*	4	2
Remarks	-	LUM-SUM Repair, Take after spray
Surveyor Name		STEVE CHEN
Signature		

Survey Date 17/09/2019

17/09/2019

Lum Sum Repair

Third Party Without Prejudice

Repair Day - 2 days

LKK Auto Consultants hence notify the Repairer of the following:

- To resurvey before/after spray painting
- To display damaged part(s) during resurvey
- Parts prices are subject to confirmation
- Third party survey is on a "Without Prejudice" basis
- No illegal modification(s) is allowed
- Supplementary item(s) must be resurveyed and is subject to final approval from Insurance Company

Acknowledged by Repairer

Signature:

Date:

[> Back to OneMotoring](#)

Enquire PARF/COE Rebate for Registered Vehicle

Vehicle Owner Particulars

Owner ID Type:	Company
Owner ID:	369K

Vehicle Details

Vehicle No.:	SHC4608K
Vehicle to be Exported:	No
Intended Deregistration Date:	17 Sep 2019
Vehicle Make:	TOYOTA
Vehicle Model:	PRIUS TAXI (SMRT)
Primary Colour:	Maroon
Manufacturing Year:	2014
Engine No.:	2ZR6101537
Chassis No.:	JTDKN36U505748607
Maximum Power Output:	100.0 kW (134 bhp)
Open Market Value:	\$32,920.00
Original Registration Date:	08 Sep 2014 ✓
First Registration Date:	08 Sep 2014
Transfer Count:	0
Actual ARF Paid:	\$8,088.00

Intended PARF Rebate Details

PARF Eligibility:	Yes
PARF Eligibility Expiry Date:	07 Sep 2022
PARF Rebate Amount:	\$5,661.00

Intended COE Rebate Details

COE Expiry Date:	07 Sep 2022
COE Category:	A - Car up to 1600cc & 97kW (130bhp)
COE Period(Years):	8
PQP Paid:	\$50,704.00
COE Rebate Amount:	\$18,847.00
Total Rebate Amount:	\$24,508.00

Message

Please note that the 8-year COE for this vehicle cannot be further renewed. The vehicle must be de-registered upon COE expiry or when the vehicle reaches its statutory lifespan (if applicable), whichever is earlier.

The information contained herein is correct as at 17 Sep 2019

OK

View Received Message

This mail is associated with :

***SHC4608K (4395359993SG)
[GBC3367H]**

TP
SMRT TAXIS PTE LTD
Sep 15 2019 2:00PM
[JNBK CORPORATION PTE LTD]
SMRT Automotive Services Pte Ltd

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From AIG Asia Pacific Insurance Pte. Ltd. (AIG_SG), sent on 19/09/2019 13:57 PM.
To LKK_HQ
Subject NO OI GIA REPORT

Hi,

Pls be advice that no OI GIA report received.
Pls find OI details below for your further actions.

OI name : JNBK Corporation Pte Ltd

Address: 1, Kaki Bukit Road 1,
Enterprise One,
#04-02
Singapore 415934

Mobile No: 62919808

Thank you.

Regards,
Divya

DOCUMENTS SUMMARY

There are no documents.



Auto
Consultants
Pte Ltd

51 UBI AVE 1, #01-25 PAYA UBI INDUSTRIAL PARK, SINGAPORE 408933 TEL : (065) 62563561 FAX : (065) 62564315

Our Ref: CC3/AIG19016513/Eda3

19 September, 2019

JNBK Corporation Pte Ltd

1, Kaki Bukit Road 1, Enterprise One,
#04-02
Singapore 415934

Dear Sirs,

**ACCIDENT INVOLVING GBC 3367H AND SHC 4608K ON 15/09/2019 ALONG/
AT PIONEER ROAD NORTH**

We, LKK Auto Consultants Pte Ltd has been appointed to act on the behalf of your insurer, AIG Asia Pacific Insurance Pte Ltd (AIG) to settle a THIRD PARTY claim against you for an accident which happened on the above-mentioned date and location.

Kindly proceed to lodge your GIA report within five (05) working days of receipt of this letter, giving the version of the accident amongst other things related to the accident. The GIA report can be lodged at any of AIG reporting centres. You may refer to your Certificate of Insurance for the list of the reporting centres.

If you have any information to add or any amendments to make, please contact the undersigned within five days from the date of this letter.

Please note that the standing of your insurance policy such as NCD, premium & etc would be affected.

Yours faithfully,

Carlor Chan

Claims

Tel : 6841 5792

Fax: 6741 4108

Email : Jiale@lkkauto.com

c.c. *Claims Manager*
AIG Asia Pacific Insurance Pte Ltd
(Motor Claims Dept)



Auto
Consultants
Pte Ltd

51 UBI AVE 1, #01-25 PAYA UBI INDUSTRIAL PARK, SINGAPORE 408933 TEL : (065) 62563561 FAX : (065) 62564315

Our Ref: CC3/AIG19016513/Eda3

Date: 26 September 2019

**By Registered Mail
(1st Reminder)**

JNBK Corporation Pte Ltd
1, Kaki Bukit Road 1, Enterprise One,
#04-02
Singapore 415934

Dear Sir,

**ACCIDENT INVOLVING GBC 3367H AND SHC 4608K ON 15/09/2019 ALONG/AT
PIONEER ROAD NORTH**

We, LKK Auto Consultants Pte Ltd has been appointed to act on the behalf of your insurer, AIG Asia Pacific Insurance Pte Ltd to settle a THIRD PARTY claim against you for an accident which happened on the above-mentioned date and location.

Our record shows that to date, you/your driver have not reported the accident to us. We would appreciate it if you could urgently file a report at any of AIG reporting centre. You may refer to your Certificate of Insurance for the list of the reporting centre.

Please note that you had been notified by our via mail by post from our office on **19 September 2019**.

To enable us to look into the matter immediately, please let us hear from you within fourteen (14) days from date of this letter (by **14 October 2019**).

Please be reminded that in accordance with the terms and conditions under your policy, failure of compliance, our principal M/s AIG Asia Pacific Insurance Pte Ltd reserves the right to repudiate liability.

If you need further assistance or clarifications, please contact the undersigned.

Yours faithfully,

Carlor Chan
Claims
Tel : 6841 5792
Fax: 6741 4108
Email : jiale@lkkauto.com

c.c *Claims Manager*
 AIG Asia Pacific Insurance Pte. Ltd
 (Motor Claims Dept)

View Received Message

This mail is associated with :

***SHC4608K (4395359993SG)
[GBC3367H]**

TP

SMRT TAXIS PTE LTD

Sep 15 2019 1:50PM

[JNBK CORPORATION PTE LTD]

SMRT Automotive Services Pte Ltd

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From AIG Asia Pacific Insurance Pte. Ltd. (Express) (AIG_SG_EXPRESS), sent on 06/01/2020 16:47 PM.
To LKK_HQ
Subject Alert - Adj Mandate Approved (S\$2128.60) - SHC4608K - Claim Handler: Lee, Ming-Yao

Approved:2128.60:Please proceed to settle at best. Any GST incurred?

DOCUMENTS SUMMARY

There are no documents.

...CLAIM SUBFOLDER...(Pending for Survey Report)

Express

CLAIM SUBFOLDER TRACKING

Case	Notified	Est Submitted	Adj Assigned	Adj Rpt	Adj Submitted	Ins Auth'd	Status
Main	19 Sep 2019 Edit Reg		17 Sep 2019 00:00 Edit Adj Rpt	S\$1,500.00 Edit Estimates	S\$1,500.00 View Rpt		Pending for Survey Report Cancel Case

Main	Reference	Claim Details	Documents	Show All					
CLAIM SUBFOLDER DETAILS [Created by adjuster]									
Insured: JNBK CORPORATION PTE LTD , Co. Reg. No.: -									
Main Claimant: SMRT TAXIS PTE LTD , Co. Reg. No.: 198905369K									
Vehicle Reg. No.: SHC4608K		Date of Loss: 15/09/2019 13:00 - :59 60 Months and 7 Days From LTA Reg Date (Man Yr)							
Claim Type: TP / 4395359993SG		Policy/Cover Note No.: 2100285306-07 (Comprehensive)							
Vehicle Reg. No. (Insured): G8C3367H		Policy No. (Claimant): D-19093197MFSH							
		Excess:							
Repairer: SMRT Automotive Services Pte Ltd (Woodlands) 60 Woodlands Industrial Park E4, 757705 Woodlands - Tel: 68662628									
Handling Insurer: AIG Asia Pacific Insurance Pte. Ltd. (Express) - Tel: 65-6419-3000 ... [Handled by Lee, Ming-Yao] MingYao.Lee@aig.com									
Claimant's Insurer: MS First Capital Insurance Ltd (HQ) - Tel: 62222311									
Adjuster: LKK Auto Consultants Pte Ltd (HQ) - Tel: 6256-3561 ... [Handled by CHEN TSUE YEE] ... [Final Rpt due 27/09/2019]									
ASSOCIATED MAIL RECEIVED View All Compose Case Mail									
- AIG_SG_EXPRESS (06/01/2020): Alert - Adj Mandate Approved (S\$2128.60) - SHC4608K - Claim Handler: Lee, Ming-Y... - AIG_SG (19/09/2019): Request To Upload TP GIA Report - AIG_SG (19/09/2019): NO OI GIA REPORT									
ALL ASSOCIATED TASKS View All Search Tasks Create New Task Complete									
Due Date	Priority	Type	Task Group	Subject	Handler	Assigned By	Completed On	Created On	Done?
No results.									

Claim Documents

*SHC4608K (4395359993SG)
[GBC3367H]
TP
SMRT TAXIS PTE LTD
Sep 15 2019 1:50PM
[JNBK CORPORATION PTE LTD]
SMRT Automotive Services Pte Ltd

Upload Documents			Upload Photos			Compose New Letter			Upload Video			Upload Audio			View			View in Browser		
Letters/Correspondences															1 per page		☒			
No	Finalized On	LKK Auto Consultants Pte Ltd (HQ)													Thumbnail	Print				
1	(Draft)	Third Party Express Settlement – Payment Breakdown												1	Edit					
Assessment Reports															1 per page		☒			
No	Finalized On	LKK Auto Consultants Pte Ltd (HQ)													Thumbnail	Print				
1	12/12/19 09:27	Adjuster Immediate Advice												1	Load HTM					
Photos/Images															3 per page		☒			
No	Relabel/Reorder	LKK Auto Consultants Pte Ltd (HQ)													Thumbnail	Print				
1	12/12/19 09:07	General View												1	Load JPG	☒				
2	12/12/19 09:07	General View												1	Load JPG	☒				
3	12/12/19 09:07	General View												1	Load JPG	☒				
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27	12/12/19 09:07	General View												1	Load JPG	☒				
28	12/12/19 09:07	General View												1	Load JPG	☒				
29	12/12/19 09:07	Reinspection Photo												1	Load JPG	☒				
30	12/12/19 09:07	Reinspection Photo												1	Load JPG	☒				
31	12/12/19 09:07	Reinspection Photo												1	Load JPG	☒				
32	12/12/19 09:07	Reinspection Photo												1	Load JPG	☒				
33	12/12/19 09:07	Reinspection Photo												1	Load JPG	☒				
34	12/12/19 09:07	Reinspection Photo												1	Load JPG	☒				
35	12/12/19 09:07	Reinspection Photo												1	Load JPG	☒				
36	12/12/19 09:07	Reinspection Photo												1	Load JPG	☒				

Letters/Correspondences			1 per page	☒
No	Finalized On	LKK Auto Consultants Pte Ltd (HQ)	Thumbnail	Print
37	12/12/19 09:07	Reinspection Photo		☒
38	12/12/19 09:07	Reinspection Photo		☒
39	12/12/19 09:07	Reinspection Photo		☒
40	12/12/19 09:08	Reinspection Photo		☒
41	12/12/19 09:08	Reinspection Photo		☒
42	12/12/19 09:08	Reinspection Photo		☒
43	12/12/19 09:08	Reinspection Photo		☒
44	12/12/19 09:08	Reinspection Photo		☒
Documentation			1 per page	☒
No	Relabel/Reorder	LKK Auto Consultants Pte Ltd (HQ)	Thumbnail	Print
1	19/09/19 16:36	TP ESTIMATE - MARKED		☐
2	19/09/19 16:36	TP GIA REPORT.		☐
3	19/09/19 17:19	Non reporting letter		☐
4	26/09/19 16:35	NR LETTER_1st Registered Letter		☐
5	12/12/19 09:11	TP_ESTIMATE_MARKED_(FINAL)		☐
6	12/12/19 09:14	LOD		☐
7	12/12/19 09:14	RENTAL		☐
8	12/12/19 09:14	LTA SEARCH FEE		☐
9	13/01/20 10:54	WORKSHOP INVOICE		☐
10	13/01/20 10:54	AUTHORISATION TO ACT FORM		☐
11	13/01/20 10:54	Release Voucher		☐
12	13/01/20 10:54	Registered Mail Fee		☐
13	13/01/20 10:54	LETTER TO OI		☐
No	Finalized On	AIG Asia Pacific Insurance Pte. Ltd. (SG)	Thumbnail	Print
1	08/10/19 10:17	OI GIA REPORT		☐

Documents Checklist

DOCUMENTS CHECKLIST	Reset	Save	Print
There are no document checklists configured.			
Our Checklist Remarks - LKK Auto Consultants Pte Ltd (HQ)			
Show Remarks To: ☐ Handling Insurer Note: Remarks are private unless you show it to other parties.			

NOTE: TO BE COMPLETED BY SURVEYOR

TEAM _____

THIRD PARTY EXPRESS SETTLEMENT (PAYMENT BREAKDOWN)

Vehicle No:	GBC3367H (Insd veh)	Model:	TOYOTA PRIUS TAXI 1.8 (A)
	SHC4608K (TP veh)		
Date of Accident:	15/09/2019		

Global Sum Settlement	:	☒ Yes	☐ No
Repair Estimate	:	\$	6,635.94
Final Repair Cost	:	\$	2,120.00
Loss of Use	:	\$	4.00 days at \$50.00 per day
Rental (if any)	:	\$	4 days
LTA / GIA Search Fee	:	\$	
Others:	:	\$	
	:	\$	
Final Settlement Sum (Global Sum)	:	\$	2,120.00

Is Third Party Workshop GIA Registered? ☐ YES ☒ NO (Kindly indicate below)

A) For Non GIA Registered Workshop: Agreed Liability ____ 100 ____ (%)

B) For GIA Registered Workshop: BOLA Applicable: Yes/ No BOLA Scenario No: ____

BOLA Liability: ____ (%) Assessed Liability (*): ____ (%)

* Assessed Liability to be filled only for chain collisions and for cases where BOLA does not apply.

Remarks _____

Payment Instruction: Payee's Breakdown			
1)	SMRT Taxis Pte Ltd	:	\$ 2,120.00
2)		:	\$
3)		:	\$
4)		:	\$

JOANNE LEE KHANG MIN

13 Jan
2020

LKK Auto Consultants Pte Ltd

Date

Please attach all the supporting documents to the form.
(Final Repair Bill; Rental Invoice; Release Voucher; Authorisation to Act; Survey Report;
Medical Report/ Bill (if any))

LKK Auto Consultants Pte Ltd (Co.Reg.No:199607198R)

51 Ubi Ave 1 #01-25, Paya Ubi Industrial Park

Singapore 408933

Tel: 6256-3561 Fax: 6844-8805 Email: sur@lkkauto.com; assignments@lkkauto.com

VEHICLE DAMAGE INSPECTION REPORT

Our File No: CC3/AIG19016513/EDA3Q2

Date: 13/01/2020

REFERENCE

Handling Insurer: AIG Asia Pacific Insurance Pte. Ltd. Policy No: 2100285306-07

Claimant

Vehicle No : SHC4608K

Insured Vehicle No : GBC3367H

Date of Loss: 15/09/2019

Nature of Claim: TP

Claim No: 4395359993SG

DESCRIPTION & IDENTIFICATION OF VEHICLE

Reg No: SHC4608K

Make & Model: TOYOTA PRIUS TAXI, 1.8 (A)

Engine No: 2ZR6101537

Reg. Date: 08/09/2014 (Man. Year: 2014)

Chassis No: JTDKN36U505748607

Colour: Maroon

Odometer: 789192 km

Engine Capacity: 1798 cc

Market Value/New Car Price: N/A

Price:

Sum Insured (S\$): Market Value/New Car Price

CONDITION OF VEHICLE AT THE TIME OF SURVEY

General Condition: Steering (Serviceable): Yes Footbrake (Serviceable): Yes

Handbrake (Serviceable): Yes Engine Modification: No Pre-accident Condition:

CONDITION OF TYRES

Front Tyre Size: 195/65 R15

Rear Tyre Size: 195/65 R15

Front Left Side: Goodyear 5 mm

Rear Left Side: Goodyear 5 mm

Front Right Side: Goodyear 5 mm

Rear Right Side: Goodyear 5 mm

The above values represent the remaining tyre treads depth

COST OF CLAIMS	Repairer's	Adjuster's	Difference	Diff %
Parts	4,719.94	1,060.88	3,659.06	77.52
Miscellaneous Items	0.00	0.00	0.00	
Labour	1,916.00	660.00	1,256.00	65.55
Paintwork Labour	0.00	0.00	0.00	
Towing	0.00	0.00	0.00	
Calculated Gross Total (S\$)	6,635.94	1,720.88	4,915.06	74.07
Approved Total (Overridden) (S\$)		1,500.00		
Nett Amount (S\$)	6,635.94	1,500.00	5,135.94	77.40
+ Loss of Use (4.0 x S\$50.00/day) (S\$)		200.00		
+ Car Rental (4.0 x S\$105.40/day) (S\$)		421.60		
+ Doc/Search Fee (S\$)		7.00		
Nett Liability (S\$)		2,128.60		
Global Sum Settlement (S\$)		2,120.00		

INSPECTION

Date of Assignment: 17/09/2019

Date Inspected: 17/09/2019 Inspected At:

SMRT Automotive Services Pte Ltd
(Woodlands)
60 Woodlands Industrial Park E4
Singapore 757705

Estimated Period of Repair: 3.0 days

Adjuster: CHEN TSUE YEE**Manager:** CHAN JIA LE

NOTE: This report represents our findings at the time and place of inspection stated herein. Such inspection has been carried out to the best of our knowledge and ability but any other liability under any other circumstances is hereby expressly excluded.

REPAIR DETAILS

Recommended Parts

No.	Qty	Part No.	Particulars	Condition	Repairer's	Amount
1	1		*BUMPER REAR (DISC 25%)	Dented	458.60 F	*343.95 F
2	1		*BUMPER CLIPS (DISC 25%) (10 PCS)	Necessary	21.00 F	*15.75 F
3	1		*BUMPER SIDE RETAINER RR/LH (DISC 25%)	Necessary	94.80 F	*71.10 F
4	1		*BUMPER SIDE RETAINER RR/RH (DISC 25%)	Necessary	94.80 F	*71.10 F
5	1		*BUMPER REINFORCEMENT REAR (DISC 25%)	Dented	205.70 F	*154.28 F
6	1		*ARM SUB-ASSY ,RR BUMPER RH (DISC 25%)	Dented	139.60 F	*104.70 F
7	2		*PIXEL STICKER (SN)	Necessary	120.00 F	*120.00 F
8	1		*SENSOR REVERSE (SN)	Shorted	180.00 F	*180.00 F
9	1		*BUMPER REINFORCEMENT REAR	Not Necessary	205.70 F	*- F
10	1		*ARM SUB-ASSY ,RR BUMPER RH	Serviceable	139.60 F	*- F
11	1		*ARM SUB-ASSY ,RR BUMPER LH	Serviceable	139.60 F	*- F
12	1		*ANTENNE ,ELECTRICAL LOWER REAR	Serviceable	157.40 F	*- F
13	1		*BUMPER SEAL ,RR LH	Serviceable	88.90 F	*- F
14	1		*BUMPER SEAL ,RR RH	Serviceable	65.70 F	*- F
15	1		*BUMPER LIP COVER RR/LH	Serviceable	72.20 F	*- F
16	1		*BUMPER LIP COVER RR/RH	Serviceable	118.10 F	*- F
17	1		*BUMPER LIP REAR	Serviceable	228.90 F	*- F
18	1		*UNDER COVER SUB-ASSY ,RR FLOOR	Serviceable	514.50 F	*- F
19	1		*UNDER COVER RR SHIELD	Serviceable	63.90 F	*- F
20	1		*TYRE	Serviceable	126.74 F	*- F
21	1		*WHEEL DISC	Serviceable	1,484.20 F	*- F
Total Parts (\$\$)					4,719.94	1,060.88

F=Franchise part.

Report was unsubmitted during this print-out.

Recommended Miscellaneous Items

There are no new miscellaneous items selected.

Recommended Labour

No	Particulars	Lab.Type	Repairer's	Amount
<u>Labour Items</u>				
1	PANEL BEATING & BODY WORK	New	638.00	300.00
2	SPRAY PAINT	New	918.00	300.00
3	TO TEST AND REFIX REVERSE SENSOR SYSTEM	New	120.00	20.00
4	TO REPLACE SUNDRY PARTS	New	100.00	20.00
5	TO CHECK WIRING AND SYSTEM FUNCTION	New	80.00	20.00
6	TO WASH AND VACUUM	New	60.00	0.00
Gross Labour Cost (\$\$)			1,916.00	660.00

Report was unsubmitted during this print-out.

< END OF ESTIMATES >