

INS. CASE OWNER

LOH CHENG HANG

CC 3 /AIG1901

6502, 5669

LKK
IDAC

Surveyor:

STEVE

DOI:

ASSIGNMENT
17/11/19

Date / Time:

17/11/19

Registered in Merimen:

18/11/19

Pre-assign / CCU / FTE



Insured Vehicle No.:

SLM 4822H

Name of Insured:

HAPPY NAY 123

Insured Tel No.:

HP:

Excess Sec II :S\$

D.O.A.:

16/11/19

Is driver the owner?

(YES / NO)

Nature of Accident:

If NO, Driver Name / Age:

04/10/19 NAY

Driver Tel No.:

(V/L: YES / NO)

Claim No.:

16465709959

Policy No.:

18003389-01

Make / Model:

KIA

Place of Accident:

PUNYGOE RD

OI GIA REPORT: YES / NO : TP GIA REPORT: YES / NO

Insured Liability:

Final ? Yes / No

SHC 4329R



INSRS:

WSP:

Tel:

Liability:

RMKS:

SMRT



INSRS:

WSP:

Tel:

Liability:

RMKS:



INSRS:

WSP:

Tel:

Liability:

RMKS:



INSRS:

WSP:

Tel:

Liability:

RMKS:

Date/Time		STAGE	DATE / PIC
	SHC 4329R - A	Non-Reporting 1st (1st):	
	SHC 4329R - A	Non-Reporting 1st (2nd):	
		Non-Reporting 1st (Final):	
		Notification 1st (if non-pickup):	
		Call OI:	
20/04/19	FILE REVIEWED. OLD RATE-ENDED TP. SEND LETTER & EMAIL TO OI TO NOTIFY TP CLAIM & NCD LEAVES.	After call 1st to OI:	20/04/19-VIC
	FINISHED	Documentation Check List: Handler	Typist
	TP LOD IN BY EMAIL	Notification 1st (if non-pickup)	
		After call 1st to OI:	
		Authorisation To Act:	
		Release Voucher:	
03/10/19	UPLOAD MANDATE & TO MERIMEN	Final Repair Bill:	
04/10/19	AIG APPROVED MANDATE @ LOI @ \$50	Car Rental Invoice:	
	SEND 1st OFFER TO TP.	Towing Invoice:	
07/10/19	TP ACCEPTED OFFER.	LTA / GIA:	
	ALL DONE IN SYSTEM.	Medical Bill:	
	TO CLOSE.	PIR:	
		Mandate/Reject Instruction:	
		LOD	
		Payment Breakdown Form:	
		Post-Repair Photos:	
		Others:	

PRELIMINARY ADVICE Date/Time:		Sent By:		Confirm by:	
FINALIZATION Date/Time:		Confirm with:		Confirm by:	
Repair Cost:	L\$	\$S 1,800.00	2 days) Reduction:	80 %	Email ☐ Call ☐
FINAL SETTLEMENT Date/Time:		Confirm with:		Email ☒ Call ☐	
Final Liability:	%	100	(Agreed / Assessed) BOLA S/N No.:	27	If NO or B 28, Ass. Lia:
Repair Cost:	\$S	1,800.00	COLD REAR-ENDED TP		
Loss of Rental (LOR):	\$S	502.90	(5 days) X \$100.50		
Loss of Use (LOU):	\$S	-	(5 x days)		
Loss of Income (LOI):	\$S	250.00	(\$ 50 x 5 days)		
LOR only ☐ LOU only ☐	LOR + LOU ☐ LOR + LO ☒	(Tick only one)			
GIA/LTA Search	\$S	7.00			
Medical:	\$S	-			
Disbursement:	\$S	-	(e.g. Tow/ Independent)		
Legal Cost	\$S	-			
Total:	\$S	2,059.90	Global Sum \$S:		
FINAL PAYMENT Date/Time:		Confirm with:		Email ☐ Call ☐	
Payee 1:	\$S	2,050.00	Name 1:	SMRT TAXIS PTE LTD	
Payee 2: (Strike if N.A.)	\$S	-	Name 2:	-	
Payee 3: (Strike if N.A.)	\$S	-	Name 3:	-	

AI G.

ASSIGNMENT

From: _____ Date: 17/9/19

Estimated Cost: _____

OD: ☒ TP / ☐ VS / ☐ TP RES / ☐ OD RES / ☐ EVA / ☐ INV / ☐ MV

To Inspect Vehicle No: SHC 4329R

at Workshop no: SMRT

of: woodlands Depot

Insured: _____

Policy No: _____

Claims No: _____

Sum Insured: _____ Excess: _____

(Client's Record)

Make of Veh: _____

(Policy Condition)

Remark: The veh had commenced its repair at the time of inspection.

Est. Market Value: _____

IDAC Accident Report: _____ Consistent? : Yes or No

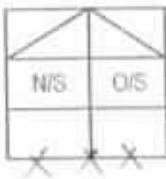
GIA / PR Seen: _____ Consistent? : Yes or No

Est. Repairs: 2 days Res: Yes or No

Lum Sum: _____ % 3 Val: Yes or No

CA / REV / REP. / 24 HRS ^{imp}

Date: _____ Person Contacted: _____ Vehicle: IN / OUT



Veh No: SHC 4329 R. Yr Regn: 05/Mar/2014

Type: M.Car / M.Cycle / Bus / Van / Lorry / ☒ Taxi / Prime Mover /

Truck / Trailer or _____

Make: Toyota Prius. C.C. _____

Colour: Maroon. A/C: Insured / Std / NI / NA

Sp. Reading: 911758 T/Radio: Insured / Std / NI / NA

Eng/No: _____

C/No: JTDKN36U105721212

Gen. Cond: Good / ☒ Fair / Poor / Burnt

Steering: Inorder / Jammed / Leaked / Burnt or _____

Brake: Inorder / Jammed / Leaked / Burnt or _____

Modl: Nil / S/Rim / STD A/Rim or _____

Tyre Size: F: 195/65 R15
R: 195/65 R15

BS / DUN / EXNOVA / GY / FS / LIZA / MIC / OHTSU / PIR / SUMI /

TOYO / YOKO or FIRENZA

Front: _____ Rear: _____

R/Bal: 5 mm R/Bal: 5 mm

L/Bal: 5 mm L/Bal: 5 mm

D.O.A: 16/9/19 D.O.I: 17/09/2019

Survey held at: SMRT

Des. of Damages: Frt / ☒ Rear / O/S / N/S / U/C / Rooftop or _____

The U/C / Chassis frame / Body Structure affected due to collision.

Date / Time	Action / Instruction
	Lg \$1,300.00 (Rev: 45,496.18/80%) TP SLM 4822H 09/14/2050

Date/Time, File Path to? ☐ : Prel. Report

1) ☐ : Final Report

Date/Time, File Path to? _____

2) _____

Report Format: _____

Long. Sign / Edit: _____

Days Of Repair: _____

Resurvey No. of Trip: _____

Add Fee: ☐ : Site Insp (\$)

☐ : Interview (\$)

☐ : Tech Insp (\$)

☐ : Footprint (\$)

Survey Fee: _____

Transportation: _____

3 x PS: _____

Phone: _____

Notes: _____

21/12/19

- [Enquire PARF/COE Rebate for Registered Vehicle](#)

Vehicle Owner Particulars

Company

369K

Vehicle No.:

SHC4329R

No

18 Sep 2019

TOYOTA

PRIUS TAXI (SMRT)

Maroon

2013

2ZR6000584

JTDKN36U105721212

100.0 kW (134 bhp)

\$33,120.00

05 Mar 2014

05 Mar 2014

④

\$8,368.00

PARF Eligibility:

Yes

04 Mar 2022

\$5,857.00

COE Expiry Date:

04 Mar 2022

A - Car up to 1600cc & 97kW (130bhp)

8

\$58,745.00

\$18,043.00

\$23,900.00

COE expiry or when the vehicle reaches its statutory lifespan (if applicable), whichever is earlier.

OK

Case Details

Case Reference Number : TAX/09/19/2050
Type of Repair : Accident Repair
Vehicle Registration Number : SHC4329R

Company Type : SMRT Taxis Pte Ltd
Estimation ID : EST-8517-ID
Assigned By : Taxi Claims Manager Team

Insurance Company Name : AIG Asia Pacific Insurance Pte Ltd
Accident Date and Time : 16/09/2019 12:50 AM
Vehicle Age(In Months) : 66

Documents / Photographs

[View Documents / Photographs](#)

Total Documents: 1

Estimation Details

Spare Part's Cost Detail

BOM Type	Costing Type	Portion	Material Number	SMRT Recommendation						Surveyor Approval				
				Part Name	Qty	List Price Per Unit(\$)	List Price(\$)	Dis(%)	Final Price(\$)	Repair/ Replace	Surveyor Quantity	Surveyor Final Price(\$)	Repair/Replace	Remarks
One Time Key In	Main			BUMPER REAR	1	458.60	458.60	25.00	343.95	Replace	1	343.95 ✓	Replace	✓ / D/D
One Time Key In	Main			BUMPER CLIPS	10	2.10	21.00	25.00	15.75	Replace	10	15.75 ✓	Replace	✓ / NEC
One Time Key In	Main			PIXEL STICKER	2	60.00	120.00	0.00	120.00	Replace	2	120.00 ✓	Replace	✓ / NEC
One Time Key In	Main			BUMPER REINFORCEMENT REAR	1	205.70	205.70	25.00	154.27	Replace	0	0	Check	✗ / NN
One Time Key In	Main			ARM SUB-ASSY, RR BUMPER RH	1	139.60	139.60	25.00	104.70	Replace	0	0	Not Give	✗ / SVC
One Time Key In	Main			ARM SUB-ASSY, RR BUMPER LH	1	139.60	139.60	25.00	104.70	Replace	0	0	Not Give	✗ / SVC
One Time Key In	Main			ANTENNA,ELECTRICAL LOWER REAR	1	157.40	157.40	10.00	141.66	Replace	0	0	Not Give	✗ / SVC
One Time Key In	Main			SENSOR REVERSE	1	180.00	180.00	0.00	180.00	Replace	1	180.00 ✓	Replace	✓ / short
One Time Key In	Main			BUMPER SIDE RETAINER RR/LH	1	94.80	94.80	25.00	71.10	Replace	1	71.10 ✓	Replace	✓ / NEC
One Time Key In	Main			BUMPER SIDE RETAINER RR/RH	1	94.80	94.80	25.00	71.10	Replace	1	71.10 ✓	Replace	✓ / NEC

Total Spare Part Cost 4,334.21

Surveyor Total 801.90

Lump Sum Discount (%) 20.00

Lump Sum Dis (%) 20

Final Spare Part Cost 3,467.37

Final Sur Total 641.52

BOM Type	Costing Type	Portion	Material Number	SMRT Recommendation						Surveyor Approval				
				Part Name	Qty	List Price Per Unit(\$)	List Price(\$)	Dis(%)	Final Price(\$)	Repair/ Replace	Surveyor Quantity	Surveyor Final Price(\$)	Repair/Replace	Remarks
One Time Key In	Main			BUMPER SEAL, RR LH	1	88.90	88.90	25.00	66.68	Replace	0	0	Not Give	* X SVC
One Time Key In	Main			BUMPER SEAL, RR RH	1	65.70	65.70	25.00	49.28	Replace	0	0	Not Give	* X SVC
One Time Key In	Main			BUMPER LIP COVER RRLH	1	72.20	72.20	25.00	54.15	Replace	0	0	Not Give	* X SVC
One Time Key In	Main			BUMPER LIP COVER RRRH	1	118.10	118.10	25.00	88.57	Replace	0	0	Not Give	* X SVC
One Time Key In	Main			BUMPER LIP REAR	1	228.90	228.90	25.00	171.68	Replace	0	0	Not Give	* X SVC
One Time Key In	Main			UNDER COVER SUB-ASSY, RR FLOOR	1	514.50	514.50	25.00	385.88	Replace	0	0	Check	* X SVC
One Time Key In	Main			UNDER COVER RR SHIELD	1	63.90	63.90	25.00	47.92	Replace	0	0	Not Give	* X SVC
One Time Key In	Main			TAILGATE ASY	1	1,007.90	1,007.90	25.00	755.92	Replace	0	0	Not Give	* X SVC
One Time Key In	Main			EMBLEM REAR	1	60.30	60.30	25.00	45.22	Replace	0	0	Not Give	* X SVC
One Time Key In	Main			NAME PLATE (HYBRID)	1	51.90	51.90	25.00	38.92	Replace	0	0	Not Give	* X SVC
One Time Key In	Main			NAME PLATE (PRUIS)	1	60.80	60.80	25.00	45.60	Replace	0	0	Not Give	* X SVC
One Time Key In	Main			NAME PLATE (TOYOTA)	1	51.90	51.90	25.00	38.92	Replace	0	0	Not Give	* X SVC
One Time Key In	Main			SMRT LOGO	1	7.80	7.80	0.00	7.80	Replace	0	0	Not Give	* X SVC
One Time Key In	Main			STICKER DECAL 65558888	1	21.60	21.60	0.00	21.60	Replace	0	0	Not Give	* X SVC
One Time Key In	Main			SPOILER REAR	1	953.70	953.70	25.00	715.28	Replace	0	0	Not Give	* X SVC
One Time Key In	Main			TAIL LAMP LH	1	548.40	548.40	10.00	493.56	Replace	0	0	Not Give	* X SVC

+ supp

Total Spare Part Cost	4,334.21	Surveyor Total	801.90
Lump Sum Discount (%)	20.00	Lump Sum Dis (%)	20
Final Spare Part Cost	3,467.37	Final Sur Total	641.52

Labour's Cost Detail

S.No.	Costing Type	Job Scope	SMRT Recommendation(\$)	Surveyor Adjustment(\$)	Remarks
1	Main	TO REPAIR REAR PORTION	507.00	200 ✓	
Total:			507.00	200.00	

Spray Cost Detail

S.No.	Costing Type	Job Scope	SMRT Recommendation(\$)	Surveyor Adjustment(\$)	Remarks
1	Main	TO RESPRAY REAR BUMPER	378.00	200 ✓	
2	Main	TO RESPRAY BUMPER BEAM	180.00	0	
3	Main	TO RESPRAY REAR SPOILER	180.00	0	
4	Main	TO RESPRAY TAILGATE OUTSIDE GARNISH	378.00	0	
Total:			1,116.00	200.00	

Other Cost Detail

S.No.	Costing Type	Job Scope	SMRT Recommendation(\$)	Surveyor Adjustment(\$)	Remarks
1	Main	TO TRANSFER REAR TAILGATE MECHANISM	120.00	0	
2	Main	TO APPLY RUST-PROOFING ON AFFECTED AREA	100.00	0	
3	Main	TO REPLACE SUNDRY PARTS	100.00	20 ✓	✓ Nec
4	Main	TO CHECK WIRING AND SYSTEM FUNCTION	80.00	20 ✓	✓ Nec
5	Main	TO WASH AND VACUUM	60.00	0	
6	Main	TO TEST AND REFIX REVERSE SENSOR SYSTEM	120.00	20 ✓	✓ Nec
Total:			580.00	60.00	

Summary

	Estimator Assesment(\$)	Surveyor Assesment(\$)
Total Spare Part Detail	3,467.37	641.52
Total Labour Cost	507.00	200.00
Total Spray Painting	1,116.00	200.00
Other	580.00	60.00

	Estimator Assessment(\$)	Surveyor Assessment(\$)
Overall Total	5,670.37	1,101.52
Lump Sum Repair Option	-	✓
Lump Sum Total	5,650.00	1,100.00
Surveyor Approved Amount		1,100.00
No of Repair Days*	5	2
Remarks	-	LUM-SUM REPAIR, Take after spray
Surveyor Name		STEVE CHEN
Signature		
		Save Clear
Survey Date	17/09/2019	

17/09/2019
 Lumpsum Repair.
 TP without Prejudice.
 Repair day - 2 days

LKK Auto Consultants hence notify
 the Repairer of the following:

- To resurvey before/after spray painting
- To display damaged part(s) during resurvey
- Parts prices are subject to confirmation
- Third party survey is on a "Without Prejudice" basis
- No illegal modification(s) is allowed
- Supplementary item(s) must be resurveyed and is subject to final approval from Insurance Company

Acknowledged by Repairer

Signature:

Date:

Section A - Accident Details

Registration Number	SHC4329R
Case Reference Number	TAX/09/19/2050
Registration Date	5/3/2014
Company Type	SMRT Taxis Pte Ltd
Make	TOYOTA
Model	PRIUS
Name of Driver	NG TECK SOON @KWENG
Type of Accident	Head to Rear
Accident Date and Time	16/9/2019 8:50 AM
Accident Reported Date and Time	16/9/2019 10:30 AM
Is Surveyor Required?	Yes
Survey by	
Vehicle is Towed Back?	No
Towed Back Date and Time	
Replacement Vehicle issued?	No
Job Card Number	24103366
Special Instruction to ARC, if any	TP / REAR PORTION
Prepared Date and Time	16/9/2019 5:04 PM
Chassis Number	
Mileage	
Work Shop	
Repair Completion Date and Time	

Section B - Summary of Repair Estimates

Summary of Repair Estimates		
	Quotation from ARC	Adjusted by Surveyor, if applicable
Total Labour Cost	\$507.00	\$200.00
Total Spray Cost	\$1,116.00	\$200.00
Total Spare Part Cost	\$4,593.18	\$648.70
Total Other Cost	\$580.00	\$60.00
TOTAL COST	\$6,796.18	\$1,308.70
Lump Sum Total	\$6,800.00	\$1,300.00 (L/5)
Number of Repair Days	5.0	2.0
Prepared / Adjusted By	Ang Bang Kien	STEVE CHEN (LKK) / AIG
ARC / Surveyor Sign Off Date	19/09/2019 2:53 PM	19/09/2019 1:14 PM
Signature		
Remarks	Total number of repair days = 2 days. SUP = 0 day. LUM-SUM REPAIR, Take after spray	

Section C - Quotation and Accident Invoice Details

Quotation Number	QN-1909-0393	Invoice Number	
Quotation Date	23.09.2019	Invoice Date	
Invoice Amount		Prepared Date	

Section D - Details of Repair Estimates

Part 1 - Labour Works

Job Scope	Quotation from AR	Adjusted by Surveyor, if applicable
TO REPAIR REAR PORTION	\$507.00	\$200.00
Total Labour	\$507.00	\$200.00

Part 2 - Spray Painting & Panel Beating Related Works

Job Scope	Quotation from ARC	Adjusted by Surveyor, if applicable
TO RESPRAY REAR BUMPER	\$378.00	\$200.00
TO RESPRAY BUMPER BEAM	\$180.00	\$0.00
TO RESPRAY REAR SPOILER	\$180.00	\$0.00
TO RESPRAY TAILGATE OUTSIDE GARNISH	\$378.00	\$0.00
Total Spray Painting & Panel Beating	\$1,116.00	\$200.00

Part 3 - Other Costs - Accident and Accident Repair Related Expense

Job Scope	Quotation from ARC	Adjusted by Surveyor, if applicable
TO TRANSFER REAR TAILGATE MECHANISM	\$120.00	\$0.00
TO APPLY RUST-PROOFING ON AFFECTED AREA	\$100.00	\$0.00
TO REPLACE SUNDRY PARTS	\$100.00	\$20.00 ✓
TO CHECK WIRING AND SYSTEM FUNCTION	\$80.00	\$20.00 ✓
TO WASH AND VACUUM	\$60.00	\$0.00
TO TEST AND REFIX REVERSE SENSOR SYSTEM	\$120.00	\$20.00 ✓
Total Other Costs	\$580.00	\$60.00

Part 4 - Spare Parts / Material Usage

Part Number	Portion	Stock Number	Part Name	Quantity	List Price (\$)	Discount (%)	Final Price (\$)	Estimator Approved	Surveyor Approved
		52159-47905	BUMPER REAR	1.00	\$458.60	25.00	\$343.95	Replace	Replace ✓
		90467-07211	BUMPER CLIPS	10.00	\$2.10	25.00	\$15.75	Replace	Replace ✓
			PIXEL STICKER	2.00	\$60.00	0.00	\$120.00	Replace	Replace ✓
		52023-12240	BUMPER REINFORCEMENT REAR	0.00	\$205.70	0.00	\$0.00	Replace	Check X
		52018-47030	ARM SUB-ASSY, RR BUMPER RH	0.00	\$139.60	0.00	\$0.00	Replace	Not Given X
		52018-47030	ARM SUB-ASSY, RR BUMPER LH	0.00	\$139.60	0.00	\$0.00	Replace	Not Given X
		88997-30070	ANTENNA, ELECTRICAL LOWER REAR	0.00	\$157.40	0.00	\$0.00	Replace	Not Given X
			SENSOR REVERSE	1.00	\$180.00	0.00	\$180.00	Replace	Replace X
		52576-47020	BUMPER SIDE RETAINER RR/LH	1.00	\$94.80	25.00	\$71.10	Replace	Replace ✓
		52575-47020	BUMPER SIDE RETAINER RR/RH	1.00	\$94.80	25.00	\$71.10	Replace	Replace ✓
		52592-47021	BUMPER SEAL, RR LH	0.00	\$88.90	0.00	\$0.00	Replace	Not Given X
		52591-47021	BUMPER SEAL, RR RH	0.00	\$65.70	0.00	\$0.00	Replace	Not Given X

	78088-47020	BUMPER LIP COVER RR/LH	0.00	\$72.20	0.00	\$0.00	Replace	Not Given	X
	78087-47020	BUMPER LIP COVER RR/RH	0.00	\$118.10	0.00	\$0.00	Replace	Not Given	X
	78891-47020	BUMPER LIP REAR	0.00	\$228.90	0.00	\$0.00	Replace	Not Given	X
	58308-47011	UNDER COVER SUB-ASSY, RR FLOOR	0.00	\$514.50	0.00	\$0.00	Replace	Check	X
	51442-12210	UNDER COVER RR SHIELD	0.00	\$63.90	0.00	\$0.00	Replace	Not Given	X
	67005-47241	TAILGATE ASY.	0.00	\$1,007.90	0.00	\$0.00	Replace	Not Given	X
	75310-47020	EMBLEM REAR	0.00	\$60.30	0.00	\$0.00	Replace	Not Given	X
	75374-47051	NAME PLATE (HYBRID)	0.00	\$51.90	0.00	\$0.00	Replace	Not Given	X
	75442-47030	NAME PLATE (PRUIS)	0.00	\$60.80	0.00	\$0.00	Replace	Not Given	X
	75443-47030	NAME PLATE (TOYOTA)	0.00	\$51.90	0.00	\$0.00	Replace	Not Given	X
		SMRT LOGO	0.00	\$7.80	0.00	\$0.00	Replace	Not Given	X
		STICKER DECAL 65558888	0.00	\$21.80	0.00	\$0.00	Replace	Not Given	X
	78085-47910	SPOILER REAR	0.00	\$953.70	0.00	\$0.00	Replace	Not Given	X
	81561-47170	TAIL LAMP LH	0.00	\$548.40	0.00	\$0.00	Replace	Not Given	X
Total				\$5,448.10		\$801.90			

Added Spare Parts / Material Usage After Surveyor Signed off

Part Number	Portion	Stock Number	Part Name	Quantity	List Price \$	Discount (%)	Final Price (\$)	ARC Check	Surveyor Check
		52023-12240	BUMPER REINFORCEMENT REAR	1.00	\$205.70	25.00	\$154.28	Replace	Replace
		52016-47030	ARM SUB-ASSY, RR BUMPER LH	1.00	\$139.60	25.00	\$104.70	Replace	Replace
Total					345.30		258.98		

1060.88
- 20%

848.70
+ 200.00
+ 260.00

1308.70
418 \$1300/-

Case Details

Case Reference Number : TAX/09/19/2050
Type of Repair : Accident Repair
Vehicle Registration Number : SHC4329R

Company Type : SMRT Taxis Pte Ltd
Estimation ID : EST-8517-ID
Assigned By : Taxi Claims Manager Team

Insurance Company Name : AIG Asia Pacific Insurance Pte Ltd
Accident Date and Time : 16/09/2019 12:50 AM
Vehicle Age(In Months) : 66

Documents / Photographs

[View Documents / Photographs](#)

Total Documents: 1

Estimation Details

Spare Part's Cost Detail

SMRT Recommendation										Surveyor Approval				
BOM Type	Coating Type	Portion	Material Number	Part Name	Qty	List Price Per Unit(\$)	List Price(\$)	Dis(%)	Final Price(\$)	Repair/ Replace	Surveyor Quantity	Surveyor Final Price(\$)	Repair/Replace	Remarks
One Time Key In	Main			BUMPER REAR	1	458.80	458.80	25.00	343.95	Replace	1	343.95	Replace	* / DD
One Time Key In	Main			BUMPER CLIPS	10	2.10	21.00	25.00	15.75	Replace	10	15.75	Replace	* / NEC
One Time Key In	Main			PIXEL STICKER	2	60.00	120.00	0.00	120.00	Replace	2	120.00	Replace	* / NEC
One Time Key In	Main			BUMPER REINFORCEMENT REAR	1	205.70	205.70	25.00	154.27	Replace	0	0	Check	* X NN
One Time Key In	Main			ARM SUB-ASSY. RR BUMPER RH	1	139.60	139.60	25.00	104.70	Replace	0	0	Not Give	* X SVC
One Time Key In	Main			ARM SUB-ASSY. RR BUMPER LH	1	139.60	139.60	25.00	104.70	Replace	0	0	Not Give	* X SVC
One Time Key In	Main			ANTENNA,ELECTRICAL LOWER REAR	1	157.40	157.40	10.00	141.66	Replace	0	0	Not Give	* X SVC
One Time Key In	Main			SENSOR REVERSE	1	180.00	180.00	0.00	180.00	Replace	1	180.00	Replace	* / short
One Time Key In	Main			BUMPER SIDE RETAINER RRLH	1	94.90	94.90	25.00	71.10	Replace	1	71.10	Replace	* / NEC
One Time Key In	Main			BUMPER SIDE RETAINER RRRH	1	94.90	94.90	25.00	71.10	Replace	1	71.10	Replace	* / TRC

Total Spare Part Cost 4,334.21

Surveyor Total 801.90

Lump Sum Discount (%) 20.00

Lump Sum Dis (%) 20

Final Spare Part Cost 3,467.37

Final Sur Total 641.52

SMRT Recommendation											Surveyor Approval			
BOM Type	Coating Type	Portion	Material Number	Part Name	Qty	List Price Per Unit(\$)	List Price(\$)	Dis(%)	Final Price(\$)	Repair/ Replace	Surveyor Quantity	Surveyor Final Price(\$)	Repair/Replace	Remarks
One Time Key In	Main			BUMPER SEAL, RR LH	1	88.90	88.90	25.00	66.68	Replace	0	0	Not Give	* X SVC
One Time Key In	Main			BUMPER SEAL, RR RH	1	65.70	65.70	25.00	49.28	Replace	0	0	Not Give	* X SVC
One Time Key In	Main			BUMPER LIP COVER RRLH	1	72.20	72.20	25.00	54.15	Replace	0	0	Not Give	* X SVC
One Time Key In	Main			BUMPER LIP COVER RR/RH	1	118.10	118.10	25.00	88.57	Replace	0	0	Not Give	* X SVC
One Time Key In	Main			BUMPER LIP REAR	1	228.90	228.90	25.00	171.68	Replace	0	0	Not Give	* X SVC
One Time Key In	Main			UNDER COVER SUB-ASSY, RR FLOOR	1	114.50	114.50	25.00	85.88	Replace	0	0	Check	* X SVC
One Time Key In	Main			UNDER COVER RR SHIELD	1	63.90	63.90	25.00	47.92	Replace	0	0	Not Give	* X SVC
One Time Key In	Main			TAILGATE ASY	1	1,007.90	1,007.90	25.00	755.92	Replace	0	0	Not Give	* X SVC
One Time Key In	Main			EMBLEM REAR	1	60.30	60.30	25.00	45.23	Replace	0	0	Not Give	* X SVC
One Time Key In	Main			NAME PLATE (HYBRID)	1	1.90	1.90	25.00	1.42	Replace	0	0	Not Give	* X SVC
One Time Key In	Main			NAME PLATE (PRI/IS)	1	60.80	60.80	25.00	45.60	Replace	0	0	Not Give	* X SVC
One Time Key In	Main			NAME PLATE (TOYOTA)	1	1.90	1.90	25.00	1.42	Replace	0	0	Not Give	* X SVC
One Time Key In	Main			SMRT LOGO	1	7.80	7.80	0.00	7.80	Replace	0	0	Not Give	* X SVC
One Time Key In	Main			STICKER DECAL 65558868	1	21.80	21.80	0.00	21.80	Replace	0	0	Not Give	* X SVC
One Time Key In	Main			SPOILER REAR	1	953.70	953.70	25.00	715.28	Replace	0	0	Not Give	* X SVC
One Time Key In	Main			TAIL LAMP LH	1	548.40	548.40	10.00	493.56	Replace	0	0	Not Give	* X SVC
Total Spare Part Cost									4,334.21	Surveyor Total		801.90		
Lump Sum Discount (%)									20.00	Lump Sum Dis (%)		20		
Final Spare Part Cost									3,467.37	Final Sur Total		641.52		

Labour's Cost Detail

S.No.	Costing Type	Job Scope	SMART Recommendation(\$)	Surveyor Adjustment(\$)	Remarks
1	Main	TO REPAIR REAR PORTION	507.00	200	
Total:			507.00	200.00	

Spray Cost Detail

S.No.	Costing Type	Job Scope	SMART Recommendation(\$)	Surveyor Adjustment(\$)	Remarks
1	Main	TO RESPRAY REAR BUMPER	378.00	200	
2	Main	TO RESPRAY BUMPER BEAM	180.00	0	
3	Main	TO RESPRAY REAR SPOILER	180.00	0	
4	Main	TO RESPRAY TAILGATE OUTSIDE GARNISH	378.00	0	
Total:			1,116.00	200.00	

Other Cost Detail

S.No.	Costing Type	Job Scope	SMART Recommendation(\$)	Surveyor Adjustment(\$)	Remarks
1	Main	TO TRANSFER REAR TAILGATE MECHANISM	120.00	0	
2	Main	TO APPLY RUST-PROOFING ON AFFECTED AREA	100.00	0	
3	Main	TO REPLACE SUNDRY PARTS	100.00	20	✓ NEC
4	Main	TO CHECK WIRING AND SYSTEM FUNCTION	80.00	20	✓ NEC
5	Main	TO WASH AND VACUUM	60.00	0	
6	Main	TO TEST AND REFIX REVERSE SENSOR SYSTEM	120.00	20	✓ NEC
Total:			580.00	60.00	

Summary

	Estimator Assessment(\$)	Surveyor Assessment(\$)
Total Spare Part Detail	3,467.37	641.52
Total Labour Cost	507.00	200.00
Total Spray Painting	1,116.00	200.00
Other	580.00	60.00

	Estimator Assessment(\$)	Surveyor Assessment(\$)
Overall Total	5,670.37	1,101.52
Lump Sum Repair Option	-	✓
Lump Sum Total	5,660.00	1,100.00
Surveyor Approved Amount		1,100.00
No of Repair Days*	5	2
Remarks	-	LUM-SUM REPAIR, Take after spray
Surveyor Name		STEVE CHEN
Signature		
		Save Clear
Survey Date	17/09/2019	

17/09/2019
 Lumpsum Repair.
 TP without Prejudice.
 Repair day - 2 days

LKK Auto Consultants hence notify the Repairer of the following:

- To resurvey before/after spray painting
- To display damaged part(s) during resurvey
- Parts prices are subject to confirmation
- Third party survey is on a "Without Prejudice" basis
- No illegal modification(s) is allowed
- Supplementary item(s) must be resurveyed and is subject to final approval from Insurance Company

Acknowledged by Repairer:

Signature:

Date:

REQUISITION FOR SUPPLEMENTARY PARTS

Contractor:		Date of Collection:	1 / 1
Accident Case Number:	TAX 29/19/2050	Date of Request:	18-09-2019
Vehicle No:	SNC 4329 B	Number of Days to Extend (if any):	20
Vehicle Model:	TOYOTA PRIUS		

SN	Part Number	Part Description	Quantity	Unit Price
		Bumper REINFORCEMENT REAR Lpc		
		ARM SUB ASSY, REAR Bumper LH Lpc		

00 \$154.28
00 \$104.70

Please submit photographs for damaged parts

I, (Name)

Stave (LKR)

(Position)

do solemnly and sincerely declare that- Supplementary Parts are raised for replacement for the aforesaid vehicle.

Signature of person making this declaration
(to be signed in front of an authorised witness)

I acknowledge that this declaration is true and correct, and I make it with the understanding and belief that a person who makes a false declaration is liable to the charge of perjury.

For SMRT Staff

Acknowledge By	ARC Executive / Supervisor / SA	
Approval By	Surveyor / In-house Staff	
Parts Ordering	SMRT Store / Contractor Supply / Form 22 / WOC	Form 22 / PO / WOC / Extension / Number
Photo Submitted	YBS / NO	Date of submission

Print Received Message

This mail is associated with :

***SHC4329R (1646552099SG)**
[SLM4822H]
TP
SMRT TAXIS PTE LTD
Sep 16 2019 8:00AM
[HAPPY WAY 123]
SMRT Automotive Services Pte Ltd

From AIG Asia Pacific Insurance Pte. Ltd. (Express) (AIG_SG_EXPRESS), sent on 04/10/2019 08:59 AM.
To LKK_HQ
Subject Alert - Adj Mandate Approved (S\$2059.90) - SHC4329R - Claim Handler: Loh, Chee-Heng

Approved:2059.90:COR \$1,300 rental \$502.90 (5 days x \$100.58) LOI \$250 (5 days x \$50) LTA fee \$7 Kindly settle at best, additional 3 days LOR/LOI to be substantiated.

Vic (LKKAuto)

From: Tan Lee Gek (Auto Svcs/Claims & IA/Claims & IA/Taxis) <LeeGek@smrt.com.sg>
Sent: Thursday, 3 October, 2019 1:54 PM
To: CS A Team; Admin A
Subject: LOD Re: Accident on 16/9/2019 involving SHC 4329R & SLM 4822H (AIG's insured)
Our Ref: TAX/09/19/2050/lg
Attachments: 09 19 2050 - LOD.pdf

Dear All,

We quantify our claim as follows:-

Cost of Repair	\$1300.00
Loss of Rental	\$502.90 (5 days x \$100.58)
Loss of Income	\$300.00 (5 day x \$60.00)
LTA Search Fee	\$7.00
Total	\$2109.90

We enclose the following documents:

- 1) Repair invoice
- 2) Proof of rental rate
- 3) GIA report
- 4) Accident vehicle laid-up report
- 5) LTA search
- 6) Hirer's letter of authorisation

Please let us have your offer soon. Thanks.

Regards

Tan Lee Gek (DID: 6866 2647)

Claims Department

SMRT Automotive Services Pte Ltd





Auto
Consultants
Pte Ltd

51 UBI AVE 1, #01-25 PAVA UBI INDUSTRIAL PARK, SINGAPORE 408933 TEL : (065) 62563561 FAX : (065) 62564315

20 SEPTEMBER 2019

**HAPPY WAY 123
BLOCK 316B PUNGGOL WAY
#06-713
SINGAPORE 822316**

BY POST & BY EMAIL

Dear Sir/Madam,

**OUR REF : CC3/AIG19016502/Ehb3
YOUR REF : SLM 4822H**

**ACCIDENT INVOLVING SLM 4822H AND SHC 4329R ALONG PUNGGOL ROAD ON
16.09.2019**

We refer to the above subject matter. We write to inform you that we are the loss adjuster appointed by your motor insurer, AIG Asia Pacific Insurance Pte Ltd to deal with the third party claim against your policy.

We have received a claim from Body Repairer/Workshop acting on behalf of the owner of SHC 4329R against your motor insurance policy.

Pursuant to the above said accident wherein you and/or your authorized driver had amongst other information given us your version of how the accident had occurred, we as the appointed agent of your insurers shall proceed to negotiate for an amicable settlement with third party claimant.

Please be informed that your No Claim Discount (NCD – if any) may be affected as a result of the claim against your policy. Unless you have an NCD protector.

We shall proceed to deal with the claim(s) subject to the merits of the case and according to the rights afforded under the policy. Should you not be seeking the protection of your policy and seek to take conduct of third party claim(s) arising from this incident, at your own cost and defense, please reply to us within 10 days from the date of this letter.

To protect your interest(s) in the handling of this claim, please do not discuss liability with any of the Third Party(s) and/or their legal representatives, or make any compromise or settlement without AIG's prior knowledge and consent.

This letter should **not** be regarded as a waiver by AIG of their rights to repudiate any claim because of any breach of policy terms and conditions you and/or your authorised driver may have committed.



Auto
Consultants
Pte Ltd

51 UBI AVE 1, #01-25 PAYA UBI INDUSTRIAL PARK, SINGAPORE 408933 TEL : (065) 62563561 FAX : (065) 62564315

In the event of receiving and handling of any third party injury claim(s), AIG shall keep you informed of the final indemnity upon conclusion of the matter(s).

If you need any clarification, please do not hesitate to contact us at 6841 2096 or email us at vicalpeh@lkkauto.com.

Please quote the claim reference when you contact us that we can assist you more effectively.

Yours sincerely,

Vic Alpeh
Case Handler
DID: 6841 2096
FAX: 6741 4108
Email: vicalpeh@lkkauto.com

c.c. AIG Asia Pacific Insurance Pte Ltd
(Motor Claims Dept)

Way.mek@gmail.com
(Email)

Vic (LKKAUTO)

From: Vic (LKKAUTO)
Sent: Friday, 20 September, 2019 2:06 PM
To: Way.mek@gmail.com
Cc: Admin A; Vic (LKKAUTO)
Subject: YOUR REF: SLM 4822H - ACCIDENT INVOLVING SLM 4822H AND SHC 4329R
ALONG PUNGGOL ROAD ON 16.09.2019



Auto
Consultants
Pte Ltd

51 UBI AVE 1, #01-25 PAYA UBI INDUSTRIAL PARK, SINGAPORE 408933 TEL : (065) 62563561 FAX : (065) 62564315

20 SEPTEMBER 2019

**HAPPY WAY 123
BLOCK 316B PUNGGOL WAY
#06-713
SINGAPORE 822316**

BY POST & BY EMAIL

Dear Sir/Madam,

**OUR REF : CC3/AIG19016502/Ehb3
YOUR REF : SLM 4822H**

ACCIDENT INVOLVING SLM 4822H AND SHC 4329R ALONG PUNGGOL ROAD ON 16.09.2019

We refer to the above subject matter. We write to inform you that we are the loss adjuster appointed by your motor insurer, AIG Asia Pacific Insurance Pte Ltd to deal with the third party claim against your policy.

We have received a claim from Body Repairer/Workshop acting on behalf of the owner of SHC 4329R against your motor insurance policy.

Pursuant to the above said accident wherein you and/or your authorized driver had amongst other information given us your version of how the accident had occurred, we as the appointed agent of your insurers shall proceed to negotiate for an amicable settlement with third party claimant.

Please be informed that your No Claim Discount (NCD – if any) may be affected as a result of the claim against your policy. Unless you have an NCD protector.

We shall proceed to deal with the claim(s) subject to the merits of the case and according to the rights afforded under the policy. Should you not be seeking the protection of your policy and seek to take conduct of third party claim(s) arising from this incident, at your own cost and defense, please reply to us within 10 days from the date of this letter.

To protect your interest(s) in the handling of this claim, please do not discuss liability with any of the Third Party(s) and/or their legal representatives, or make any compromise or settlement without AIG's prior knowledge and consent.

This letter should **not** be regarded as a waiver by AIG of their rights to repudiate any claim because of any breach of policy terms and conditions you and/or your authorised driver may have committed.

In the event of receiving and handling of any third party injury claim(s), AIG shall keep you informed of the final indemnity upon conclusion of the matter(s).

If you need any clarification, please do not hesitate to contact us at 6841 2096 or email us at vicalpeh@lkkauto.com.

Please quote the claim reference when you contact us that we can assist you more effectively.

Best Regards,

Vic Alpeh | Case Handler

LKK Auto Consultants Pte Ltd

Phone: 6841-2096 | email: vicalpeh@lkkauto.com | fax: 6741-4108

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)



Save the Earth. Print only when necessary.

This e-mail contain confidential and privileged material, and are for the sole use of the intended recipient. Use or distribution by an unintended recipient is prohibited, and may be a violation of law. If you believe that you received this e-mail in error, please do not read this e-mail or any attached items. Please delete the e-mail and all attachments, including any copies thereof, and inform the sender that you have deleted the e-mail, all attachments and any copies thereof. Thank you.

AUTHORIZATION TO ACT
(AIG Asia Pacific - Express Third Party Claim)

I, **SMRT TAXIS PTE LTD** (the third party claimant") of **60 WOODLANDS INDUSTRIAL PARK E4 (S)757705** (address), owner of **SHC 4329R** (vehicle no.) hereby authorize **SMRT AUTOMOTIVE SERVICES PTE LTD** ("the workshop") to act for me with respect to my claim for repair costs and/or rental and/or loss of use ("claim") for my vehicle no **SHC 4329R** that was damaged pursuant to the accident which occurred on **16/09/2019** (date) along **PUNGGOL ROAD** (location) involving vehicle no/s **SLM 4822H** ("the accident").

I further authorize the workshop to settle my above mentioned claim in a manner that they deem fit and the workshop is further authorized to receive payment further to settlement of my claim with payment cheque/s being made in favour of **SMRT TAXIS PTE LTD**.

I further acknowledge that any settlement the workshop may reach on my behalf is on a without prejudice and without admission of liability basis insofar as the driver/owner/insurers of the other vehicle/s is concerned.

Dated this 16 (day) of October (month) 2019 (year)



Signed by "the third party claimant"
(with chop if applicable)



Signed by "the workshop"
(with chop)

RELEASE VOUCHER
(AIG Asia Pacific - Express Third Party Claim)

"We/I, SMRT AUTOMOTIVE SERVICES PTE LTD ("the workshop") hereby confirm that we/I have reached an agreement with the appointed surveyor of AIG Asia Pacific Insurance Pte Ltd LKK AUTO CONSULTANTS PTE LTD (name of surveyor) with respect to the amount claimed for S\$2,050.00 (Global Sum – all in) for vehicle no. SHC 4329R that was damaged pursuant to the accident which occurred on 16/09/2019 (date) along PUNGGOL ROAD (location) involving vehicle no/s SLM 4822H. This is pursuant to the inspection conducted on 17/09/2019 (date) at "the workshop".

We/I confirm that we/I are/am authorized by the owner SMRT TAXIS PTE LTD ("the third party claimant") of vehicle no. SHC 4329R make the claim as set out in the above paragraph and we/I have full authority to settle the matter on his/her behalf in a manner that we/I deem fit. We/I enclose herein the letter of authority given by "the third party claimant".

We/I further confirm that we/I will indemnify AIG Asia Pacific Insurance Pte Ltd for all damages, loss and/or expense that they will or have already incurred in the event that "the third party claimant" after the above said agreement lodges a further claim against the former for any loss and expenses suffered pertaining to costs of repairs and/or rental and/or loss of use pursuant to the damage to SHC 4329R (vehicle no.) as a result of the accident.

We/I confirm that the agreement reached above is in full and final settlement of any claim of "the third party claimant" pursuant to the accident and that further this settlement is reached on a without prejudice and without admission of liability basis.

This agreement is subject to the application of Singapore law and the Singapore Courts have exclusive jurisdiction over any dispute arising out of the same.

Dated this 7 (day) of October (month) 2019 (year)


LKK

Signed by appointed surveyor


SMRT AUTOMOTIVE SERVICES PTE LTD

Signed by "the workshop" (with chop)

*** This Discharge Voucher applies only to the claimant's claim or his property damage and will not affect his personal injuries claim and/or uninsured losses claim in a later date. Further, the settlement terms herein should not be used as an evidence to prejudice to the claimant's personal injuries claim and/or other uninsured losses claim arising of the subject matter in this action.



SMRT Automotive Services Pte Ltd
251 North Bridge Road Singapore 179102
Tel: 65 63311000 Fax: 65 63340247

Tax Invoice

GST Reg No. : MR-8500001-7
CRN : 1990042802
Invoice No. : IV190900526
Date : 25.09.2019
Vehicle No. : SHC4329R
Your Ref No. : TAX/09/19/2050
Our Ref No. : 24103366
Terms : 30 Days



Customer Code: 3000063

SMRT TAXIS PTE LTD

Block Unit

60 WOODLANDS INDUSTRIAL PARK E4
SINGAPORE 757705

Description	Qty	Unit Cost	Add %	(Discount) Amount	Amount
LUMP SUM AMOUNT FOR REPAIR AS PER SURVEYOR'S RECOMMENDATION	1.00				\$ 1,300.00
GRAND TOTAL					\$ 1,300.00

Remark :

Make/Model : TOYOTA PRIUS
Accident Date : 16.09.2019

N.B. Payment by cheque should be crossed and
made payable to 'SMRT Automotive Services Pte Ltd'.
No receipt will be issued unless requested.

Authorised Signature
for SMRT Automotive Services Pte Ltd



SMRT Taxis Pte Ltd

MEMORANDUM

To: Claims Dept

Our Ref: TAX/09/19/2050

From: SMRT Taxis Pte Ltd

Date: 24/09/2019

**ACCIDENT INVOLVING SHC4329R AND SLM4822H ON 16/9/2019
8:50 AM ALONG HOUGANG AVE 10 TOWARDS HOUGANG MALL.**

This is to confirm that the daily rental rate for SHC4329R is \$100.58 per day.

Please proceed to recover any rental loss from the third party as a result of the above accident.

Thank you.

Yours sincerely
SMRT TAXIS PTE LTD



for Manager



Laid Up Report

Accident Start Date : 01/09/2019
Accident End Date : 26/09/2019

Date Generated : 26/09/2019
User Name : LeeGek

Case Reference Number	Vehicle Registration Number	Company Type	Vehicle Make	Vehicle Model	Job Card Number	Date and Time (Accident Repair)	Date and Time (Repair Completed)
TAX/09/19/2050	SHC4329R	SMRT Taxis Pte Ltd	TOYOTA	PRIUS	24103366	16/09/2019 10:30 AM	21/09/2019 10:30 AM

Enquire Transaction History

Transaction History Details

Log Date/Time:	17 Sep 2019 / 09:09:07	Transaction Amount:	\$7.49
Asset Type:	Vehicle		
Asset ID:	SLM4822H	Channel:	External Agency
Transaction Type:	18.32 Insurance Enquiry (GIRO Payment)	Business Transaction Reference No.:	20190917090907283474
User ID:	ESASBAHO - BALQISH BINTE ABDUL HALIL		

Search Date / Time: 16 Sep 2019 08:50:00
Insurance Company: AIG ASIA PACIFIC INSURANCE PTE. LTD.
Information displayed is correct as at the log date and time.

[Enquire Related Logs](#)[Back to List](#)

...CLAIM SUBFOLDER...(Pending for Survey Report)

Express

CLAIM SUBFOLDER TRACKING

Case	Notified	Est Submitted	Adj Assigned	Adj Rpt	Adj Submitted	Ins Auth'd	Status
Main	17 Sep 2019 Edit Reg		17 Sep 2019 00:00 Edit Adj Rpt	S\$1,300.00 Edit Estimates	S\$1,300.00 View Rpt		Pending for Survey Report Cancel Case

Main	Reference	Claim Details	Documents	Show All					
CLAIM SUBFOLDER DETAILS [Created by adjuster]									
Insured: HAPPY WAY 123 , Co. Reg. No.: 53355396B									
Main Claimant: SMRT TAXIS PTE LTD , Co. Reg. No.: 198905369K									
Vehicle Reg. No.: SHC4329R		Date of Loss: 16/09/2019 08:00 - :59 66 Months and 11 Days From LTA Reg Date (Man Yr)							
Claim Type: TP / 1646552099SG		Policy/Cover Note No.: (Comprehensive)							
Vehicle Reg. No. (Insured): SLM4822H		Policy No. (Claimant): D-19093197MFSH							
		Excess:							
Repairer: SMRT Automotive Services Pte Ltd (Woodlands) 60 Woodlands Industrial Park E4, 757705 Woodlands - Tel: 68662628									
Handling Insurer: AIG Asia Pacific Insurance Pte. Ltd. (Express) - Tel: 65-6419-3000 ... [Handled by Loh, Chee-Heng] Chee-Heng.Loh@aig.com									
Claimant's Insurer: M5 First Capital Insurance Ltd (HQ) - Tel: 62222311									
Adjuster: LKK Auto Consultants Pte Ltd (HQ) - Tel: 6256-3561 ... [Handled by CHEN TSUE YEE] ... [Final Rpt due 27/09/2019]									
ASSOCIATED MAIL RECEIVED View All Compose Case Mail									
AIG_SG_EXPRESS (04/10/2019): Alert - Adj Mandate Approved (S\$2059.90) - SHC4329R - Claim Handler: Loh, Chee-H...									
ALL ASSOCIATED TASKS View All Search Tasks Create New Task Complete									
Due Date	Priority	Type	Task Group	Subject	Handler	Assigned By	Completed On	Created On	Done?
No results.									

Claim Documents

*SHC4329R (1646552099SG)
[SLM4822H]
TP
SMRT TAXIS PTE LTD
Sep 16 2019 8:00AM
[HAPPY WAY 123]
SMRT Automotive Services Pte Ltd

Upload Documents Upload Photos Compose New Letter Upload Video Upload Audio			View View in Browser	
Letters/Correspondences				
			1 per page	☒
No	Finalized On	LKK Auto Consultants Pte Ltd (HQ)	Thumbnail	Print
1	(Draft)	Third Party Express Settlement - Payment Breakdown	Edit	
Assessment Reports				
			1 per page	☒
No	Finalized On	LKK Auto Consultants Pte Ltd (HQ)	Thumbnail	Print
1	03/10/19 14:25	Adjuster Immediate Advice	Load HTM	
Photos/Images				
			1 per page	☒
No	Relabel/Reorder	LKK Auto Consultants Pte Ltd (HQ)	Thumbnail	Print
1	25/09/19 17:20	General View	Load JPG	☒
2	25/09/19 17:20	General View	Load JPG	☒
3	25/09/19 17:20	General View	Load JPG	☒
4	25/09/19 17:20	General View	Load JPG	☒
5	25/09/19 17:20	General View	Load JPG	☒
6	25/09/19 17:20	General View	Load JPG	☒
7	25/09/19 17:20	General View	Load JPG	☒
8	25/09/19 17:20	General View	Load JPG	☒
9	25/09/19 17:20	General View	Load JPG	☒
10	25/09/19 17:20	General View	Load JPG	☒
11	25/09/19 17:20	General View	Load JPG	☒
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23	25/09/19 17:20	General View	Load JPG	☒
24	25/09/19 17:20	General View	Load JPG	☒
25	25/09/19 17:20	Odometer Reading	Load JPG	☒
26	25/09/19 17:20	Chassis Number	Load JPG	☒
27	25/09/19 17:20	General View	Load JPG	☒
28	25/09/19 17:21	Photographs of Damaged Parts	Load JPG	☒
29	25/09/19 17:21	Photographs of Damaged Parts	Load JPG	☒
30	25/09/19 17:21	Photographs of Damaged Parts	Load JPG	☒
31	25/09/19 17:21	Photographs of Damaged Parts	Load JPG	☒
32	25/09/19 17:21	Photographs of Damaged Parts	Load JPG	☒
33	25/09/19 17:21	Photographs of Damaged Parts	Load JPG	☒
34	25/09/19 17:21	Photographs of Damaged Parts	Load JPG	☒
35	25/09/19 17:21	Photographs of Damaged Parts	Load JPG	☒

Letters/Correspondences			1 per page	☒
No	Finalized On	LKK Auto Consultants Pte Ltd (HQ)	Thumbnail	Print
Documentation			1 per page	☒
No	Relabel/Reorder	LKK Auto Consultants Pte Ltd (HQ)	Thumbnail	Print
1	18/09/19 16:55	TP ESTIMATE- MARKED	 Load PDF	
2	18/09/19 16:55	TP GIA REPORT	 Load PDF	
3	20/09/19 14:07	EMAIL TO OI	 Load PDF	
4	20/09/19 14:07	LETTER TO OI	 Load PDF	
5	02/10/19 15:18	TP ESTIMATE - FINALIZED	 Load PDF	
6	03/10/19 14:14	TP LOD	 Load PDF	
7	16/10/19 09:26	WORKSHOP INVOICE	 Load PDF	
8	16/10/19 09:26	AUTHORISATION TO ACT FORM	 Load PDF	
9	16/10/19 09:26	Release Voucher	 Load PDF	
10	16/10/19 09:26	RENTAL RECEIPT	 Load PDF	
11	16/10/19 09:26	RENTAL MILEAGE	 Load PDF	
12	16/10/19 09:26	LTA SEARCH	 Load PDF	
13	16/10/19 09:26	LOD	 Load PDF	
No	Finalized On	AIG Asia Pacific Insurance Pte. Ltd. (SG)	Thumbnail	Print
1	19/09/19 14:03	OI GIA REPORT	 Load PDF	

Documents Checklist

DOCUMENTS CHECKLIST	Reset	Save	Print
There are no document checklists configured.			
Our Checklist Remarks - LKK Auto Consultants Pte Ltd (HQ)			
Show Remarks To: ☐ Handling Insurer Note: Remarks are private unless you show it to other parties.			

NOTE: TO BE COMPLETED BY SURVEYOR

TEAM _____

THIRD PARTY EXPRESS SETTLEMENT (PAYMENT BREAKDOWN)

Vehicle No:	SLM4822H (Insd veh)	Model:	TOYOTA PRIUS TAXI 1.8 (A)
	SHC4329R (TP veh)		
Date of Accident:	16/09/2019		

Global Sum Settlement	:	☒ Yes	☐ No
Repair Estimate	:	\$	8,076.30
Final Repair Cost	:	\$	2,050.00
Loss of Use	:	\$	5.00 days at \$50.00 per day
Rental (if any)	:	\$	5 days
LTA / GIA Search Fee	:	\$	
Others:	:	\$	
	:	\$	
Final Settlement Sum (Global Sum)	:	\$	2,050.00
Is Third Party Workshop GIA Registered? ☐ YES ☒ NO (Kindly indicate below)			
A) For Non GIA Registered Workshop :		Agreed Liability ____ 100 ____ (%)	
B) For GIA Registered Workshop :		BOLA Applicable: Yes/ No BOLA Scenario No: ____	
BOLA Liability: ____ (%)		Assessed Liability (*): ____ (%)	
* Assessed Liability to be filled only for chain collisions and for cases where BOLA does not apply.			
Remarks _____			

Payment Instruction: Payee's Breakdown			
1)	SMRT Taxis Pte Ltd	:	\$ 2,050.00
2)		:	\$
3)		:	\$
4)		:	\$

JOANNE LEE KHANG MIN

16 Oct
2019

LKK Auto Consultants Pte Ltd

Date

Please attach all the supporting documents to the form.
(Final Repair Bill; Rental Invoice; Release Voucher; Authorisation to Act; Survey Report;
Medical Report/ Bill (if any))

LKK Auto Consultants Pte Ltd (Co.Reg.No:199607198R)

51 Ubi Ave 1 #01-25, Paya Ubi Industrial Park

Singapore 408933

Tel: 6256-3561 Fax: 6844-8805 Email: sur@lkkauto.com; assignments@lkkauto.com

VEHICLE DAMAGE INSPECTION REPORT

Our File No: CC3/AIG19016502/EHB3Q2

Date: 16/10/2019

REFERENCE

Handling Insurer: AIG Asia Pacific Insurance Pte. Ltd. Policy No:

Claimant SHC4329R Insured Vehicle No : SLM4822H

Vehicle No : SHC4329R Date of Loss: 16/09/2019 Nature of Claim: TP Claim No: 1646552099SG

DESCRIPTION & IDENTIFICATION OF VEHICLE

Reg No: SHC4329R
 Make & Model: TOYOTA PRIUS TAXI, 1.8 (A)
 Reg. Date: 05/03/2014 (Man. Year: 2013)
 Colour: Maroon
 Engine Capacity: 1798 cc
 Market Value/New Car Price: N/A
 Sum Insured (S\$): Market Value/New Car Price

Engine No: 2ZR6000584
 Chassis No: JTDKN36U105721212
 Odometer: 917758 km

CONDITION OF VEHICLE AT THE TIME OF SURVEY

General Condition: Steering (Serviceable): Yes Footbrake (Serviceable): Yes
 Handbrake (Serviceable): Yes Engine Modification: No Pre-accident Condition:

CONDITION OF TYRES

Front Tyre Size: 195/65 R15 Rear Tyre Size: 195/65 R15
 Front Left Side: Firenza 5 mm Rear Left Side: Firenza 5 mm
 Front Right Side: Firenza 5 mm Rear Right Side: Firenza 5 mm

The above values represent the remaining tyre treads depth

COST OF CLAIMS	Repairer's	Adjuster's	Difference	Diff %
Parts	5,873.30	1,060.88	4,812.42	81.94
Miscellaneous Items	0.00	0.00	0.00	
Labour	2,203.00	460.00	1,743.00	79.12
Paintwork Labour	0.00	0.00	0.00	
Towing	0.00	0.00	0.00	
Calculated Gross Total (S\$)	8,076.30	1,520.88	6,555.42	81.17
Approved Total (Overridden) (S\$)		1,300.00		
Nett Amount (S\$)	8,076.30	1,300.00	6,776.30	83.90
+ Loss of Use (5.0 x S\$50.00/day) (S\$)		250.00		
+ Car Rental (5.0 x S\$100.58/day) (S\$)		502.90		
+ Doc/Search Fee (S\$)		7.00		
Nett Liability (S\$)		2,059.90		
Global Sum Settlement (S\$)		2,050.00		

INSPECTION

Date of Assignment: 17/09/2019

Date Inspected: 17/09/2019 Inspected At:

SMRT Automotive Services Pte Ltd
 (Woodlands)
 60 Woodlands Industrial Park E4
 Singapore 757705

Estimated Period of Repair: 2.0 days

Adjuster: CHEN TSUE YEE**Manager:** VIC ALPEH

NOTE: This report represents our findings at the time and place of inspection stated herein. Such inspection has been carried out to the best of our knowledge and ability but any other liability under any other circumstances is hereby expressly excluded.

REPAIR DETAILS

Recommended Parts

No.	Qty	Part No.	Particulars	Condition	Repairer's	Amount
1	1		*BUMPER REAR (DISC 25%)	Dented	458.60 F	*343.95 F
2	1		*BUMPER CLIPS (DISC 25%) (10 PCS)	Necessary	21.00 F	*15.75 F
3	1		*BUMPER SIDE RETAINER RR/LH (DISC 25%)	Necessary	94.80 F	*71.10 F
4	1		*BUMPER SIDE RETAINER RR/RH (DISC 25%)	Necessary	94.80 F	*71.10 F
5	1		*BUMPER REINFORCEMENT REAR (DISC 25%)	Dented	205.70 F	*154.28 F
6	1		*ARM SUB-ASSY ,RR BUMPER LH (DISC 25%)	Dented	139.60 F	*104.70 F
7	2		*PIXEL STICKER (SN)	Necessary	120.00 F	*120.00 F
8	1		*SENSOR REVERSE (SN)	Shorted	180.00 F	*180.00 F
9	1		*BUMPER REINFORCEMENT REAR	Not Necessary	205.70 F	*- F
10	1		*ARM SUB-ASSY ,RR BUMPER RH	Serviceable	139.60 F	*- F
11	1		*ARM SUB-ASSY ,RR BUMPER LH	Serviceable	139.60 F	*- F
12	1		*ANTENNA ,ELECTRICAL LOWER REAR	Serviceable	157.40 F	*- F
13	1		*BUMPER SEAL ,RR LH	Serviceable	88.90 F	*- F
14	1		*BUMPER SEAL ,RR RH	Serviceable	65.70 F	*- F
15	1		*BUMPER LIP COVER RR/LH	Serviceable	72.20 F	*- F
16	1		*BUMPER LIP COVER RR/RH	Serviceable	118.10 F	*- F
17	1		*BUMPER LIP REAR	Serviceable	228.90 F	*- F
18	1		*UNDER COVER SUB-ASSY ,RR FLOOR	Serviceable	514.50 F	*- F
19	1		*UNDER COVER RR SHIELD	Serviceable	63.90 F	*- F
20	1		*TAILGATE ASY	Serviceable	1,007.90 F	*- F
21	1		*EMBLEM REAR	Serviceable	60.30 F	*- F
22	1		*NAME PLATE (HYBRID)	Serviceable	51.90 F	*- F
23	1		*NAME PLATE (PRUIS)	Serviceable	60.80 F	*- F
24	1		*NAME PLATE (TOYOTA)	Serviceable	51.90 F	*- F
25	1		*SMRT LOGO	Serviceable	7.80 F	*- F
26	1		*STICKER DECAL 65558888	Serviceable	21.60 F	*- F
27	1		*SPOILER REAR	Serviceable	953.70 F	*- F
28	1		*TAIL LAMP LH	Serviceable	548.40 F	*- F

F=Franchise part.

Total Parts (S\$)	5,873.30	1,060.88
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Report was unsubmitted during this print-out.

Recommended Miscellaneous Items

There are no new miscellaneous items selected.

Recommended Labour

No	Particulars	Lab.Type	Repairer's	Amount
Labour Items				
1	PANEL BEATING & BODY WORK	New	507.00	200.00
2	SPRAY PAINT	New	1,116.00	200.00
3	TO TRANSFER REAR TAILGATE MECHANISM	New	120.00	0.00
4	TO APPLY RUST-PROOFING ON AFFECTED AREA	New	100.00	0.00
5	TO REPLACE SUNDRY PARTS	New	100.00	20.00
6	TO CHECK WIRING AND SYSTEM FUNCTION	New	80.00	20.00
7	TO WASH AND VACUUM	New	60.00	0.00
8	TO TEST AND REFIX REVERSE SENSOR SYSTEM	New	120.00	20.00
Gross Labour Cost (S\$)			2,203.00	460.00

Report was unsubmitted during this print-out.

< END OF ESTIMATES >