

Vic (LKKAUTO)

From: Cheng Hoe Motor Pte Ltd (Yishun-June) <chmotor@singnet.com.sg>
Sent: Friday, 20 September, 2019 7:13 PM
To: Vic (LKKAUTO)
Cc: Admin A; Vic (LKKAUTO)
Subject: APPEAL (1) - ENQUIRY OF LIABILITY- SGB4741A TP AIG *** LKK REF: CC4/AIG19016501/hb3
Attachments: S-chmys19092019060.jpg

Hi Vic,

Pls see attachment -Bola guideline .

This case is a chain accident and insurer of SMJ4662G is 100% liable for the front and rear damages of our client vehicle.

Pls review and revert.

Thank you.

Rgds
June Phua
Cheng Hoe Motor Pte Ltd
Tel :67556142
Fax : 67557719

From: [Vic \(LKKAUTO\)](#)
Sent: Friday, September 20, 2019 1:37 PM
To: [Cheng Hoe Motor Pte Ltd \(Yishun-June\)](#)
Cc: [Admin A](#) ; [Vic \(LKKAUTO\)](#)
Subject: RE: ENQUIRY OF LIABILITY- SGB4741A TP AIG *** LKK REF: CC4/AIG19016501/hb3

WITHOUT PREJUDICE"

Dear June,

We refer to the above matter.

Please be informed that basing on the accident statements submitted by both party, the liability is clear subject to the BOLA guideline settlement.

We also attached a copy of our Insured's statement and video footage which shows that your client had rear-ended the front vehicle first. Our Insured may be liable to the rear portion only of your client's vehicle.

Please note that this e-mail is on without prejudice basis which does not amount to an authorisation of repair to your client's vehicle and admission of any liability to our Insured's part. The final repair cost is subjected to the consistency of the damages according to the nature of the accident. And the days of LOU/ LOR will be based on the number of days of repair as recommended by our surveyor and approved by our principal.

Thank you.

Best Regards,

Vic Alpeh | Case Handler

LKK Auto Consultants Pte Ltd

Phone: 6841-2096 | email: vicalpeh@lkkauto.com | fax: 6741-4108

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)



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Consultants
Pte Ltd

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From: Mei Kwan (LKKAuto)

Sent: Thursday, 19 September, 2019 11:31 AM

To: Cheng Hoe Motor Pte Ltd (Yishun-June); Vic (LKKAuto)

Cc: Admin A

Subject: RE: ENQUIRY OF LIABILITY- SGB4741A TP AIG *** LKK REF: CC4/AIG19016501/hb3

'WITHOUT PREJUDICE'

SAVE AS TO COSTS

Dear Sir / Madam,

We refer to the above matter.

Please be informed that we are currently **pending for our principal to release OI GIA report.**

Kindly note that for liability, claim negotiation and settlement, please contact Vic at 6841 2096.

Our respective case handler will look into the matter and revert to you in due course.

Meanwhile, please arrange appointment for survey.

To check availability of the case handler, you may contact the undersigned.

Thank you.

Best Regards,

Mei Kwan | Admin

LKK Auto Consultants Pte Ltd

Phone: 6366 0055 | email: MeiKwan@lkkauto.com | fax: 67414108

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

From: Cheng Hoe Motor Pte Ltd (Yishun-June) <chmotor@singnet.com.sg>

Sent: Wednesday, 18 September, 2019 5:45 PM

To: Mei Kwan (LKKAuto) <Meikwan@lkkauto.com>

Subject: ENQUIRY OF LIABILITY- SGB4741A TP AIG

Hi Mei Kwan,

OUR CLIENT – SGB4741A

DOA - 12/9/19 @1820hrs

YOU

R INSURED : SMJ4662G

Attached our client report. Pls let us have the sketch/statement of SMJ4662G if you have it.

Also, pls advise OIC.

Thank you.

Regards

June

Cheng Hoe Motor Pte Ltd

Tel :67556142

Fax : 67557719