

Surveyor: GA

ASSIGNMENT (Office)

From (Person): Irene Tay Hui Ping of CT1 Date/Time: 12.9.19 15.10 p.m

Estimated Cost: _____ Bill to: _____

OD / TP / WS / TP RES / OD RES / EVA / INV / MV / CS

To inspect Vehicle No: FBP 1274L Insured: Ym 9882Y

at Workshop m/s M1 Motoring Tel: 6743 7030

of 411 Chang Road 9763 1005 - Albert

Policy No: DMCVSL 1533118033 Claim No: SNM190204326 CO

Sum Insured: _____ Excess: _____

Make of Veh: _____ D.O.A. 12.9.2019

(Client's Record) rup

CA / REV / REP. / REV 24 HRS H.O.D. Enforcement: _____

Date/Time: 18.9.19 3.51pm Person Contacted: Albert Vehicle IN/OUT

| Date/Time | Action/Instruction (X) Estimate |
|--------------|--|
| | FBP 1274L - X |
| | Ym 9882 Y - CC3/CT1 17024151 / K129 312 D.O.A - 19/12/2017 |
| 10/10 3.50pm | Spoken to Albert, they don't keep GIA. |
| | |
| | |
| | |

Wurman

ASS. REC. BY:

ed
PPS

REF: 072

ASSIGNMENT

From:

Date: 18.9.2019

Estimated Cost:

OD / TP / WS / TP RES / OD RES / EVA / INV / MV

To inspect Vehicle No: FBP 1274L

at Workshop m/s MI Motoring
of 411 Changi Road

Insured:

Policy No:

Claims No:

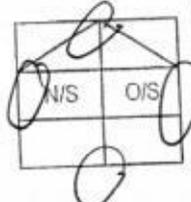
Sum Insured: Excess:

(Client's Record)

Make of Veh:

(Policy Condition)

Remark: The veh had commenced its repair at the time of inspection.



Bal. or Market Value:

IDAC Accident Rpt: Consistent? : Yes or No

GIA / PR Seen: Consistent? : Yes or No

Est. Repairs: 5 days Res.: Yes or No

Lum Sum: % 3 Val.: Yes or No

CA / REV / REP. / 24 HRS

"up"

Vehicle: IN / OUT

Date: Person Contacted:

Veh No:

FBP1274L

Yr Regn: - /

Type: M.Car / M.Cycle / Bus / Van / Lorry / Taxi / Prime Mover /

Truck / Trailer or

GDR155A

Make:

Yamaha Aerox

c.c 155

Colour

Black

A/C: Insured / Std / NI / NA

Sp. Reading

12357

T/Radio: Insured / Std / NI / NA

Eng/No:

C/No:

Gen. Cond: Good / Fair / Poor / Burnt

Steering: Inorder / Jammed / Leaked / Burnt or

Brake: Inorder / Jammed / Leaked / Burnt or

Modi: M/T / S/Rim / STD A/Rim or

Tyre Size:

F: 120/70-14

R: 150/70-14

BS / DUN / EXNOVA / GY / FS / LIZA / MIC / OHTSU / PIR / SUMI /

TOYO / YOKO or

Front

Rear

R/Bal. 5 mm

R/Bal. 5 mm

L/Bal. mm

L/Bal. mm

D.O.A.

D.O.I. 18-09-19

Survey held at

w/s

5:30pm

Des. of Damages: Frt / Rear / O/S / N/S / UIC / Rooftop or

The UIC / Chassis frame / Body Structure affected due to collision.

Date / Time

Action / Instruction

\$5000 - \$6000

RECEIVED 10 OCT 2019

Date/Time, File Pass to?

: Preli. Report

Days Of Repair: 5

1)

: Final Report

Resurvey No. of Trip: -

Date/Time, File Return to?

Survey Fee:

2)

Add Fee: : Site Insp (\$)

Transportation:

: Interview (\$)

S + RS \$

: Tech. Invs (\$)

Photos

: Wheel end (\$)

Others

Rep. Format: PPS

Lump Sum / P.P.R.C.

TOTAL

...CLAIM SUBFOLDER...(New Assignment)

CLAIM SUBFOLDER TRACKING

| Case | Notified | Est Submitted | Adj Assigned | Adj Rpt | Adj Submitted | Ins Auth'd | Status |
|------|-------------|---------------|--|---------|---------------|------------|--|
| Main | 18 Sep 2019 | | 18 Sep 2019 15:10 Assign | | | | New Assignment Cancel Case |

| Main | Reference | Claim Details | Documents | Show All | | | | | |
|--|---|------------------------|------------------------|--------------------------|-----------------------------------|-------------|--------------|------------|-------|
| CLAIM SUBFOLDER DETAILS | | | | [Created by insurer] | | | | | |
| Insured: | | | | | | | | | |
| Main Claimant: | MUHAMMAD FARHAN BIN SAPAH RUDDIN | | | | | | | | |
| Vehicle Reg. No.: | FBP1274L | Date of Loss: | 12/09/2019 11:00 - :59 | | | | | | |
| Claim Type: | TP / SNM19D204326C02 | Policy/Cover Note No.: | DMCVSN15533118033 | | | | | | |
| Vehicle Reg. No. (Insured): | YM9882Y | Policy No. (Claimant): | | | | | | | |
| | | Excess: | S\$0.00 | | | | | | |
| Repairer: | M1 Motoring (HQ) 411 Changi Road, 419860 Changi - Tel: | | | | | | | | |
| Handling Insurer: | China Taiping Insurance (Singapore) Pte. Ltd. (HQ) - Tel: 6389 6111 ... [Handled by Irene Tay Hui Ping - 638986192] | | | | | | | | |
| Adjuster: | LKK Auto Consultants Pte Ltd (HQ) - Tel: 6256-3561 ... [Final Rpt due 27/09/2019] | | | | | | | | |
| Adj Asg. Remarks: | PLEASE SURVEY AND REVERT | | | | | | | | |
| ASSOCIATED MAIL RECEIVED | | | | View All | Compose Case Mail | | | | |
| There are no mail for this case. | | | | | | | | | |
| ALL ASSOCIATED TASKS | | | | | | | | | |
| View All Search Tasks Create New Task Complete | | | | | | | | | |
| Due Date | Priority | Type | Task Group | Subject | Handler | Assigned By | Completed On | Created On | Done? |
| No results. | | | | | | | | | |

Nivitha (LKK Auto)

From: Irene Tay <irene.tay@sg.cntaiping.com>
Sent: Wednesday, 18 September 2019 2:53 PM
To: Mail office; assignments
Cc: Admin A
Subject: CTP REF NO. SNM19D204326C02 GJP REF NO. FBP1274L - ACCIDENT INVOLVING YM9882Y AND FBP1274L ON 12 SEPTEMBER 2019

Dear Sir/Mdm (LKK),

We refer to the above matter.

Please get your surveyor to liaise with M1 Motoring to conduct PRS.

Regards,

Irene Tay

Executive

Claims Department (Motor Division)

China Taiping Insurance (Singapore) Pte. Ltd.

3 Anson Road #15-00 Springleaf Tower Singapore 079909

DID: (65) 63896192 | F:(65) 62247478/62247175

W: www.sg.cntaiping.com | **FB:** www.facebook.com/chinataipingsg/ | **WeChat:** 太平獅城 Taiping SG

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From: Mail office [mailto:mail@gohjpwong.com]
Sent: Monday, September 16, 2019 7:03 PM
To: Irene Tay <irene.tay@sg.cntaiping.com>
Subject: Re: CTP REF NO. SNM19D204326C02 GJP REF NO. FBP1274L - ACCIDENT INVOLVING YM9882Y AND FBP1274L ON 12 SEPTEMBER 2019

Dear Mdm

We are not agreeable to your proposed motor surveyors.

Our list of proposed Single Joint Expert ("SJE") as follows:-

1. Dylan Lee of Lee Appraisal Services
2. Jayson Liaw Leong San of Pro-Option Services
3. Seah Kwang Boon of Absolute Appraisal Services
4. Oh Han Cheong of Oh Appraisal
5. Bok Jee Tan of Prudent Adjustors Services
6. Fong Kok Heng Stanley of Automax Survey
7. Sebastian Lim Yong Tian of Constant Appraiser Services
8. Lek Boon Hwee of Auto Performance Appraisal
9. Louis S C Ng Cae Amimi of Prestige Appraiser Services
10. Richard Wong Ah Kow of R W Automotive Appraiser Services

Kindly let us hear from you soonest.

Lee Wee Ka
for and on behalf of Goh Teck Wee
GOH JP & WONG LLC
Advocates & Solicitors
Commissioner for Oaths
133 New Bridge Road #16-09
Chinatown Point
Singapore 059413
Tel : 6538 5868
Fax: 6538 4898

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On Mon, Sep 16, 2019 at 6:49 PM Irene Tay <irene.tay@sg.cntaiping.com> wrote:

WITHOUT PREJUDICE

Dear Sirs

We refer to your letter of 16 September 2019.

Kindly note the following:-

1. We would like to conduct pre-repair survey of the vehicle at the appointed workshop.
2. We propose the following list of surveyors to be nominated as the Single Joint Expert to conduct survey of the claimant's vehicle:-

| | |
|----------------------------|-----------------|
| 1. ADRIAN LING | 6. KENNETH KONG |
| 2. Kelvin Ang | 7. SIMON HO |
| 3. SEE CHEW SENG | 8. CHUA WEIJIE |
| 4. MOHD FADHILAH BIN OSMAN | 9. MARCUS CHUA |
| 5. XING QUO QIANG | 10. HENRY NG |

3. If we do not hear from you within two days of this letter, you shall have deemed to have agreed that the surveyor appointed by us shall be Single Joint Expert for this matter.

4. As per the NIMA Protocol, the survey by our appointed surveyor would include survey of your vehicle pre-repair, after it is dismantled, and post repairs. Hence, you need to provide us / our surveyors with the list of items that were damaged and required to be replaced or repaired to facilitate an effective survey.

5. As stated above, please inform us and our surveyor after the claimant's vehicle had been repaired so that our surveyor can carry out post repair inspection before the vehicle is returned to your client. Please co-ordinate with our surveyor immediately after the repair is completed.

If you have any queries, please contact us

Yours faithfully

Irene Tay

Executive

Claims Department (Motor Division)

China Taiping Insurance (Singapore) Pte. Ltd.

3 Anson Road #15-00 Springleaf Tower Singapore 079909

DID: (65) 63896192 | F:(65) 62247478/62247175

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Nivitha (LKK Auto)

From: Mail office <mail@gohjpwong.com>
Sent: Wednesday, 18 September 2019 3:13 PM
To: Irene Tay
Cc: assignments; Admin A
Subject: Re: CTP REF NO. SNM19D204326C02 GJP REF NO. FBP1274L - ACCIDENT INVOLVING YM9882Y AND FBP1274L ON 12 SEPTEMBER 2019

Dear Mdm

Our client's motorcycle FBP 2174L is now at:

M1 Motoring
411 Changi Road Singapore 419860
Tel: Albert - 6743 7030

Kindly proceed to conduct the pre-repair inspection forthwith and let us know once the pre-repair inspections has been conducted, failing which we shall assume that the pre-repair inspection is conducted within the next 2 working days. Kindly advise your surveyor to liaise with the workshop directly to conduct the post-repair inspection, if required.

Kindly extend to us a copy of your surveyor's pre-repair inspection report once the report has been completed

Lee Wee Ka
for and on behalf of Goh Teck Wee
GOH JP & WONG LLC
Advocates & Solicitors
Commissioner for Oaths
133 New Bridge Road #16-09
Chinatown Point
Singapore 059413
Tel : 6538 5868
Fax: 6538 4898

We do not accept service of documents by facsimile or email. Our business hours are from Mondays to Fridays from 9 am to 5 pm and we are closed on Saturday, Sundays and Public Holidays. UEN/GST Regn No: 201406078M

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On Wed, Sep 18, 2019 at 2:53 PM Irene Tay <irene.tay@sg.entaiping.com> wrote:

...CLAIM SUBFOLDER...(Pending for Survey Report)

CLAIM SUBFOLDER TRACKING

| Case | Notified | Est Submitted | Adj Assigned | Adj Rpt | Adj Submitted | Ins Auth'ed | Status |
|------|-------------|---------------|--|--|--|-------------|---|
| Main | 18 Sep 2019 | | 18 Sep 2019 15:10 Edit Adj Rpt | S\$0.00 Edit Estimates | S\$0.00 View Rpt | | Pending for Survey Report Cancel Case |

| Main | Reference | Claim Details | Documents | Show All | | | | | |
|----------------------------------|---|--|------------------------|--------------------------|---------|-------------|--------------|------------|-------|
| CLAIM SUBFOLDER DETAILS | | [Created by insurer] | | | | | | | |
| Insured: | -, Co. Reg. No.: - | | | | | | | | |
| Main Claimant: | MUHAMMAD FARHAN BIN SAPAH RUDDIN | | | | | | | | |
| Vehicle Reg. No.: | FBP1274L | Date of Loss: | 12/09/2019 11:00 - :59 | | | | | | |
| Claim Type: | TP / SNM19D204326C02 | Policy/Cover Note No.: | DMCVSN15533118033 | | | | | | |
| Vehicle Reg. No. (Insured): | YM9882Y | Policy No. (Claimant): | | | | | | | |
| | | Excess: | S\$0.00 | | | | | | |
| Repairer: | M1 Motoring (HQ) 411 Changi Road, 419860 Changi - Tel: | | | | | | | | |
| Handling Insurer: | China Taiping Insurance (Singapore) Pte. Ltd. (HQ) - Tel: 6389 6111 ... [Handled by Irene Tay Hui Ping - 638986192] | | | | | | | | |
| Adjuster: | LKK Auto Consultants Pte Ltd (HQ) - Tel: 6256-3561 ... [Handled by XING GUO QIANG] ... [Final Rpt due 27/09/2019] | | | | | | | | |
| Adj Asg. Remarks: | PLEASE SURVEY AND REVERT | | | | | | | | |
| ASSOCIATED MAIL RECEIVED | | View All Compose Case Mail | | | | | | | |
| There are no mail for this case. | | | | | | | | | |
| ALL ASSOCIATED TASKS | | View All Search Tasks Create New Task Complete | | | | | | | |
| Due Date | Priority | Type | Task Group | Subject | Handler | Assigned By | Completed On | Created On | Done? |
| No results. | | | | | | | | | |

Claim Documents

*FBP1274L (SNM19D204326C02)
 [YM9882Y]
 TP
 MUHAMMAD FARHAN BIN SAPAH RUDDIN
 Sep 12 2019 11:00AM
 [-]
 M1 Motoring

| <input type="button" value="Upload Documents"/> <input type="button" value="Upload Photos"/> <input type="button" value="Compose New Letter"/> | | | View | View in Browser ▾ |
|--|-----------------|-----------------------------------|--|-------------------------------------|
| Photos/Images | | | 3 per page ▾ | <input checked="" type="checkbox"/> |
| No | Relabel/Reorder | LKK Auto Consultants Pte Ltd (HQ) | Thumbnail | Print |
| 1 | 19/09/19 09:52 | General View |  Load JPG | <input checked="" type="checkbox"/> |
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| Photos/Images | | | 3 per page | <input checked="" type="checkbox"/> |
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| Photos/Images | | | 3 per page ▼ | <input checked="" type="checkbox"/> |
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Documents Checklist

| DOCUMENTS CHECKLIST | Reset | Save | Print |
|--|-------|------|-------|
| There are no document checklists configured. | | | |

Our Checklist Remarks - LKK Auto Consultants Pte Ltd (HQ)

Show Remarks To: Handling Insurer

Note: Remarks are private unless you show it to other parties.

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VEHICLE DAMAGE INSPECTION REPORT

Our File No: CS3/CT119016499/GCF3S2
Date: 11/10/2019

REFERENCE

| | | | |
|-----------------------|---|----------------------|-------------------|
| Handling Insurer: | China Taiping Insurance (Singapore) Pte. Ltd. | Policy No: | DMCVSN15533118033 |
| Claimant Vehicle No : | FBP1274L | Insured Vehicle No : | YM9882Y |
| Date of Loss: | 12/09/2019 | Nature of Claim: | TP |
| | | Claim No: | SNM19D204326C02 |

DESCRIPTION & IDENTIFICATION OF VEHICLE

| | | | |
|-----------------------------|-----------------------------------|-------------|----------|
| Reg No: | FBP1274L | Engine No: | HIDDEN |
| Make & Model: | YAMAHA GDR155A (AEROX), 155cc | Chassis No: | 0 |
| Reg. Date: | (Man. Year: 1900) | Odometer: | 12357 km |
| Colour: | Black | | |
| Engine Capacity: | 155 cc | | |
| Market Value/New Car Price: | N/A | | |
| Sum Insured (S\$): | Market Value/New Car Price | | |

CONDITION OF VEHICLE AT THE TIME OF SURVEY

| | | | | |
|--------------------------|-------------------------|----------------------|--------------------------|-------------------------|
| General Condition: | Steering (Serviceable): | Yes | Footbrake (Serviceable): | Yes |
| Handbrake (Serviceable): | Yes | Engine Modification: | No | Pre-accident Condition: |

CONDITION OF TYRES

| | | | |
|-------------------|--------------|------------------|--------------|
| Front Tyre Size: | 120/70-14 | Rear Tyre Size: | 150/70-14 |
| Front Left Side: | Pirelli 5 mm | Rear Left Side: | Pirelli 5 mm |
| Front Right Side: | 0 mm | Rear Right Side: | 0 mm |

The above values represent the remaining tyre treads depth

| COST OF CLAIMS | Repairer's | Adjuster's | Difference | Diff % |
|--------------------------|-------------|-------------|-------------|--------|
| Parts | 0.00 | 0.00 | 0.00 | |
| Miscellaneous Items | 0.00 | 0.00 | 0.00 | |
| Labour | 0.00 | 0.00 | 0.00 | |
| Paintwork Labour | 0.00 | 0.00 | 0.00 | |
| Towing | 0.00 | 0.00 | 0.00 | |
| Nett Amount (S\$) | 0.00 | 0.00 | 0.00 | |

INSPECTION

| | | | |
|-----------------------------|------------|---------------|---|
| Date of Assignment: | 18/09/2019 | | |
| Date Inspected: | 18/09/2019 | Inspected At: | M1 Motoring (HQ) 411 Changi Road Singapore 419860 |
| Estimated Period of Repair: | 5.0 days | | |

Adjuster: XING GUO QIANG

Manager: CELINE FONG

NOTE: This report represents our findings at the time and place of inspection stated herein. Such inspection has been carried out to the best of our knowledge and ability but any other liability under any other circumstances is hereby expressly excluded.

10/11/2019

Adjuster Report

- A) THE INSPECTION WAS CONDUCTED ON A "WITHOUT PREJUDICE" BASIS.
- B) THE REPAIR ESTIMATE WAS NOT PRESENTED AT THE TIME OF INSPECTION. THE REPAIRER WAS TOLD TO PREPARE THE ESTIMATE.
- C) ENCLOSED PLEASE FIND DAMAGED VEHICLE PHOTOGRAPHS.

THE ESTIMATED REPAIR COST OF THE DAMAGED VEHICLE IS IN THE REGION OF \$5,000.00 - \$6,000.00

REPAIR DETAILS

Reference

Part Source: (Last Synchronised: 11 Oct 2019)

Parts: N/A YAMAHA GDR155A (AEROX) 155cc (Model not available in database)

Labour: Repairer's (Price-denominated Standard List)

Print Code: (Unsubmitted, no print-code for FBP1274L)

Validity: These estimates are valid only if they contain the print code (above) on all estimate pages, running page numbers with the END OF ESTIMATES marker on the last estimate page

Further Info: Items/values not in reference catalogue are prefixed with an asterisk *.

Recommended Parts

There are no new parts selected.

Report was unsubmitted during this print-out.

Recommended Miscellaneous Items

There are no new miscellaneous items selected.

Recommended Labour

There are no labour items selected.

Report was unsubmitted during this print-out.

< END OF ESTIMATES >