

Asher

COMFORTDELGRO ENGINEERING

Our Ref : T 0919/ SHC2987D /WT(st)Date : 26-Sep-19

CDGE Taxi Claims Dept
59 Loyang Drive 4th Flr
Singapore 508969

ComfortDelGro Engineering Pte Ltd
205 Braddell Road Singapore 579701

Mainline +65 6383 6280
Facsimile +65 6260 9755

www.cdge.com.sg

Company Registration No: 19800345W

QBE INSURANCE (INT'L) LTD
1 Raffles Quay #29-10
South Tower
Singapore 048583

WITHOUT PREJUDICE

Attn : Motor Claims Department

Dear Sir

ACCIDENT INVOLVING OUR TAXI SHC2987D YOUR INSURED GBD7967U
AND OTHER _____ ON 13.09.19

We are the authorised repair workshop for Comfort Transportation Pte Ltd, the owner of motor Vehicle No : SHC2987D which was involved in the captioned accident with your insured vehicle. The vehicle owner and the taxi driver concerned have requested and authorized us to assist them in presenting their claims against the party responsible for all applicable matters arising from the damage to the vehicle.

As the accident was caused by the negligent act of your insured driving : GBD7967U we are submitting these claims for your consideration on behalf of the claimants.

TAXI OWNER'S CLAIM

1	Cost of Repair	\$	5,046.85
2	<u>8</u> days Loss of Rental @ \$ <u>129.68</u> per day	\$	1,037.44
3	Survey Report Fees (Surveyed by M/s LKK)	\$	-
4	LTA Search Fees	\$	-
5	GIA / Police Report Fees	\$	-
6	Towing / Medical / Transportation Fees	\$	-
Sub Total :		\$	6,084.29

HIRER'S CLAIM

7	<u>8</u> days Loss of Income @ \$ <u>80.00</u> per days	\$	640.00
Total Claims :		\$	6,724.29

We enclose herewith the following documents to support the claims: -

- a) Original repair bill
- b) LTA search slip/s of : GBD7967U
- c) GIA / Police report/s of : SHC2987D
- d) Letter of authority from owner / hirer / operator
 - () Witness statement/s () Towing/Medical bill/receipts () Certificate of Insurance
 - () Photocopies of Accident Scene (x) Downtime/Mileage record (x) Rental Rate letter

Kindly look into the matter and let us hear from you on the settlement of the said claims as soon as possible.

Please note that it is a condition of any settlement reached that it shall be without prejudice to any personal injury claim (if any) of the taxi driver.

Yours faithfully

William Tan

CDGE Claims Department

Tel: 6214 8737 Fax: 6214 18 Email : williamtan@cdge.com.sg

Workshops

Braddell
205 Braddell Road
Singapore 579701

Loyang
59 Loyang Drive
Singapore 508969

Sin Ming
383 Sin Ming Drive
Singapore 575717

Pandan
45 Pandan Road
Singapore 609286

Ubi
320 Ubi Road 3
Singapore 408648

Senoko
24 Senoko Loop
Singapore 758156

Sungei Kadut
7 Sungei Kadut Way
Singapore 726791

Yishun
501 Yishun Industrial Park A
Singapore 768732

A member of

COMFORTDELGRO





Auto
Consultants
Pte Ltd

51 UBI AVE 1, #01-25 PAYA UBI INDUSTRIAL PARK, SINGAPORE 408933 TEL : (065) 62563561 FAX : (065) 67414108

Our Ref: CC3/QBE19016489/K1eb3

21 OCT 2019

ASTON FOOD & BEVERAGE SPECIALITIES PTE LTD
43 KAKI BUKIT VIEW
#04-01
SINGAPORE 415970

Dear Sir/Madam,

ACCIDENT INVOLVING GBD 7967U AND SHC 2987D ON 13/09/2019

We refer to the above accident where we are acting for QBE Insurance (Singapore) Pte Ltd to resolve the claim against you and/or your authorized driver under the Auto Insurance policy taken up with them.

Based on the accident report and accident scenario, liability is down against us. We will therefore proceed to negotiate for an amicable settlement with the Third Party.

Should you however wish to further discuss on the matter prior to our negotiations and settlement, please contact us within 10 days from the date of this letter.

Please note that your No-Claim Discount (NCD)(if any) will be affected and reduced by 30% (20% for commercial vehicles) upon next renewal due to this Third Party claim. However, if your policy has a NCD protector feature, it will be deemed utilized for this claim and your NCD will be protected.

Please call us if you have further queries.

Yours faithfully,

Asher
Case Handler
DID: 6841 6051
FAX: 6741 4108
Email: ashersng@lkkauto.com

c.c. *QBE Insurance (Singapore) Pte Ltd*
(Motor Claims Dept)

LETTER OF AUTHORISATION

(NAF / PAF)

ACCIDENT INVOLVING **TOYOTA PRIUS SHC2987D , GBD7967U** **ON 13-Sep-19 16:05**
ALONG **ALONG 595 SEMBAWANG RD SHELL PETROL STATION**

I / We **AUW POH TEE JAMES** (Hirer) NRIC No.: **SXXXX826C**

and/or (Relief) NRIC No.: **SXXXX826C**

Taxi Number **SHC2987D**

hereby authorise ComfortDelGro Engineering Pte Ltd(CDGE):

1. To submit my/our claims for damages, costs and expense, including loss of income, loss of rental, medical fee and legal costs.
2. To have absolute discretion to agree to any settlement or compensation amount in respect of my/our claim against third party (except personal injuries and medical claims).
3. To sign Discharge Voucher on my/our behalf.
4. To accept any payment (claim proceeds) in respect of the claim against third party and payment by cheque shall be forward directly to CDGE in accordance with CDGE's instruction and made in favour of **"ComfortDelGro Engineering Pte Ltd"**.

Date **16-Sep-2019**

Name of Hirer **AUW POH TEE JAMES**

Hirer NRIC **SXXXX826C**

Signature :



Address **701 WOODLANDS DRIVE 40 #09-102**
730701

Contact No. **97355632**

DISCHARGE VOUCHER

Without Prejudice
Save As to Costs

Your Reference : T0919/SHC2987D/WT(st)
Our Reference : VC012996

I/We, **COMFORT TRANSPORTATION PTE LTD** do hereby acknowledge the sum of Singapore Dollars: **SIX THOUSAND THREE HUNDRED FOUR AND CENTS SIXTY ONE ONLY (S\$6,304.61)** being full discharge and satisfaction of all claims against QBE Insurance (Singapore) Pte Ltd and their Insured, '**ASTON FOOD & BEVERAGE SPECIALITIES PTE LTD**', over damage to my/our vehicle **SHC 2987D** from an accident involving **GBD 7967U** at/along **SHELL PETROL KIOSK ALONG SEMBAWANG ROAD**, which occurred on **13 SEPT 2019** at about **16:05hours**.

Further, I/we hereby acknowledge and accept that the above said sum paid to me is 'strictly on a without admission of liability basis' and I/we hereby discharge and release the said QBE Insurance (Singapore) Pte Ltd and their Insured '**ASTON FOOD & BEVERAGE SPECIALITIES PTE LTD**', from all claims, demands or action of damages as a result of the said accident.

Also, I/we hereby agree to indemnify and keep indemnified the said QBE Insurance (Singapore) Pte Ltd against all and any claims whatsoever made or to be made by any person or persons on my/our behalf in respect of the said accident.

Dated this (day) 19th of (month) December (year) 2019

Signature

Claimant's Name

FIN/NRIC No.

Address

Company stamp if applicable

Witness's Signature

Witness's Name

FIN/NRIC No.

Address

Please forward your cheque made payable to:
COMFORTDELGRO ENGINEERING PTE LTD

Please return to:
General Claims Department
QBE Insurance (Singapore) Pte Ltd
1 Raffles Quay
#29-10 South Tower
Singapore 048583
(By Fax: 6534 5356)

"The contents of this document apply to vehicle damages only
All personal injuries and damages arising therefrom are excluded
from the ambit and application of this document"

GST REG. NO. M2-8921817-3

TAX INVOICE

COMPANY REG. NO.: 199506048W

Page: 1

8010056

QBE INSURANCE (INT'L) LTD

1 RAFFLES QUAY SOUTH TOWER #29-10
SINGAPORE SG 048583

CONTACT NO: 62246633

VEHICLE NO
SHC2987D

MAKE
TOYOTA

MODEL
PRIUS HYBRID(G4)

DATE OF REG
14.03.2019

CHASSIS CODE
JTDK83FL003079571

INV. NO/DATE
91468120 23.09.2019

JOB NO.
305333559

ODOMETER READING

DATE/TIME IN
13.09.2019 16:05

Description : 3P 13.09.19

S/No	Part No.		Qty	Unit Price	%Disc	Net
PART REQUISITION						
0001	04-01-0302-2297	PRIG4 EMBLEM SIDE PANEL (HYBRID)	1	53.50	25.00	40.12
0002	04-01-0302-0592	PRIG4 PANEL SUB-ASSY FRONT DOOR RH	1	1,264.00	25.00	948.00
0003	04-01-0302-0594	PRIG4 MIRROR ASSY OUTER RKAR VIEW RH	1	1,390.11	25.00	1,042.58
0004	28-01-0103-0003	(140)PRT DOOR LOCK SONATA CTPL	1	75.00	0.00	75.00
0005	04-01-0302-0810	PRIG4 MTDG ASSY BODY ROCKER PANEL RH	1	576.00	25.00	432.00
SUB-TOTAL :						2,537.71

JOB NATURE

0001	PB	PANEL HEATING	640.00	640.00
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WE HEREBY TAKE ALL RESPONSIBILITY FOR THE CONTENTS OF THIS INVOICE. THE COMPANY ACCEPTS NO RESPONSIBILITY FOR THE LOSS OF OR DAMAGE TO THE ORIGINAL INVOICE OR THE LOSS OF OR DAMAGE TO THE ORIGINAL INVOICE OR THE LOSS OF OR DAMAGE TO THE ORIGINAL INVOICE.

THE CUSTOMER SHALL BE RESPONSIBLE FOR THE LOSS OF OR DAMAGE TO THE ORIGINAL INVOICE OR THE LOSS OF OR DAMAGE TO THE ORIGINAL INVOICE OR THE LOSS OF OR DAMAGE TO THE ORIGINAL INVOICE.

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ComfortDelGro Engineering Pte Ltd

A member of COMFORTDELGRO

Head Office:
205 Braddell Road
Singapore 579701

Kindly note that no receipt shall be issued unless requested.

CUSTOMER'S COPY

ACCOUNT No.	INVOICE No.	AMOUNT	BANK/CHQ No.
8010056	91468120	5,046.85	

TAX INVOICE

8010056

QBE INSURANCE (INT'L) LTD

1 RAFFLES QUAY SOUTH TOWER #29-10
SINGAPORE SG 048583

CONTACT NO: 62246633

VEHICLE NO
SHC2987D

MAKE
TOYOTA

MODEL
PRIUS HYBRID(G4)

DATE OF REG
14.03.2019

CHASSIS CODE
JTDKB3PH003079571

INV. NO/DATE
91468120 23.09.2019

JOB NO.
305333559

OILMETER READING

DATE/TIME IN
13.09.2019 16:05

S/No	Part No.		Qty	Unit Price	%Disc	Net
0002	SP	SPRAYPAINT CHARGE		650.00		650.00
0003	17-01	WIRING CHECK		20.00		20.00
0004	20-00	TUFF COAT ON AFFECTED PARTS.		50.00		50.00
0005	L	TRANSFER OF IXOR		50.00		50.00
0006	23-01	TOWING FEE		60.00		60.00
0007	20-05	PKT PRNDER RH		708.97		708.97
SUB-TOTAL			:			2,178.97

Items total 4,716.68

Add GST @ 7.000 % 330.17

Invoice amount 5,046.85

WHILE TAKING ALL NECESSARY PRECAUTIONS REGARDING THE SAFETY OF THE VEHICLE, THE COMPANY ACCEPTS NO RESPONSIBILITY FOR LOSS OR OTHER DAMAGES BELONGING TO CUSTOMERS/OWNERS AND DRIVER AND ISSUES A QUOTE HERE.

CUSTOMER'S NAME: MUST BE PRINTED CLEARLY IMMEDIATELY FOR OUR WORK AND BEING WITHIN 10 DAYS FROM DATE DELIVERED OUR NOTICE IN WRITING TO THE COMPANY OF ANY CORRECTIONS OTHERWISE THE WORK WILL BE OF BEST EFFORTS BASED ON THE INFORMATION PROVIDED.

INTEREST OF 1% PER MONTH WILL BE CHARGED ON A DAY TO DAY BASIS IN RESPECT OF ANY AMOUNT DUE AND CHARGE TO THE COMPANY FOR THE DELIVERY AND RETURN OF THE VEHICLE TO THE CUSTOMER. IF THE CUSTOMER DOES NOT RETURN THE VEHICLE TO THE COMPANY WITHIN THE PRESCRIBED PERIOD OF 10 DAYS, THE COMPANY WILL BE RESPONSIBLE FOR THE VEHICLE AND THE CUSTOMER WILL BE RESPONSIBLE FOR THE VEHICLE AND THE CUSTOMER WILL BE RESPONSIBLE FOR THE VEHICLE AND THE CUSTOMER WILL BE RESPONSIBLE FOR THE VEHICLE.

PLEASE EXAMINE THE WORKMANSHIP CAREFULLY AND SIGN AT THE BOTTOM OF THE QUOTE. IF THE CUSTOMER DOES NOT SIGN THE QUOTE, THE COMPANY WILL NOT BE RESPONSIBLE FOR THE VEHICLE AND THE CUSTOMER WILL BE RESPONSIBLE FOR THE VEHICLE AND THE CUSTOMER WILL BE RESPONSIBLE FOR THE VEHICLE.

ComfortDelGro Engineering Pte Ltd
A member of COMFORTDELGRO

Head Office:
205 Braddell Road
Singapore 579701

Kindly note that no receipt shall be issued unless requested.

CUSTOMER'S COPY

ACCOUNT No.	INVOICE No.	AMOUNT	BANK/CHQ No.
8010056	91468120	5,046.85	

Our Ref: CT19090358

Date: 23 September 2019



TO WHOM IT MAY CONCERN

Dear Sir/Madam

ACCIDENT ON	13/09/2019 @ 16:05 hrs
ALONG	ALONG 595 SEMBAWANG RD SHELL PETROL
	STATION
INVOLVING	GBD7967U

We refer to the above-mentioned accident and wish to inform that **Comfort Transportation Pte Ltd** is the registered owner of the taxi bearing vehicle registration number **SHC2987D** (the "Taxi"). The Taxi was hired to **AUW POH TEE JAMES IC NO SXXXX826C** a registered hirer-operator of **Comfort Transportation Pte Ltd** at the time of occurrence of the aforementioned accident at a rental rate **\$129.68** per day (inclusive of GST).

Please be advised that the Taxi was insured with **MS First Capital Insurance Ltd** on a third party basis at the material time of the accident.

We wish to confirm that the aforesaid hirer-operator had obtained our permission to undertake repairs for damage on the Taxi arising from the said accident with a motor workshop of his choice.

Please liaise with the said hirer-operator or his authorized workshop directly for settlement of claims with third party's insurance company in respect of the said accident.

Yours faithfully

Christine Tay
Manager, Fleet Safety

This is a computer generated letter. No signature is required.

	MILEAGE TRAVELLED (KM)	HOURS OPERATED (TIME)		DATE	NAME OF DRIVER	MILEAGE READING				MILEAGE TRAVELLED (KM)	HOURS OPERATED (TIME)	
		FROM	TO			0	5	4	2		FROM	TO
5	174	0600	1650	09/09/19	James	0	5	4	2	273	0610	1650
9	194	1710	0050	09-09-19	Tracy	0	5	4	4	199	1700	0125
1	190	0605	1650	10/09/19	James	0	5	4	6	209	0600	1650
2	187	1700	0038	10-09-19	Tracy	0	5	4	8	202	1700	0105
3	166	0600	1650	11/09/19	James	0	5	5	0	232	0605	1650
4	205	1700	0050	11-09-19	Tracy	0	5	5	2	182	1700	0018
5	250	0605	1650	12/09/19	James	0	5	5	4	201	0605	1650
6	228	1710	0108	12-09-19	Tracy	0	5	5	6	194	1655	0042
7	304	0330	1640	13/09/19	James	0	5	5	8	220	0605	1625
8	2345	0130	2050	13/09	Accident					In	1605	
9	308	0430	1620	20/09	Repair					Out		1530

SAC 29870

for

Asher Sng (LKKAUTO)

From: Jenny Toh <jenny.toh@qbe.com>
Sent: Friday, 13 December 2019 12:03 PM
To: Asher Sng (LKKAUTO); Syaheeda Nacah Binte Mohamed Othman
Cc: claims-singapore
Subject: [VC012996] [MANDATE REQUEST] RE: Direct Settlement - Accident Involving GBD7967U (OI : QBE - VC012996/JG) AND SHC2987D (TP : LKK REF - CC3/QBE19016489/K1eb3) on 13.09.2019

Hi Asher

Kindly proceed with the settlement.

regards

Jenny Toh

Senior Assistant

Claims / Asia

1 Raffles Quay, #29-10 South Tower, Singapore 048583

+65 6224 6633 | +65 6477 1225

[Website](#) [LinkedIn](#) [Twitter](#)



From: Asher Sng (LKKAUTO) <AsherSng@lkkauto.com>
Sent: Friday, 13 December 2019 11:50 AM
To: Jenny Toh <jenny.toh@qbe.com>; Syaheeda Nacah Binte Mohamed Othman <syaheeda.othman@qbe.com>
Subject: RE: [MANDATE REQUEST] RE: Direct Settlement - Accident Involving GBD7967U (OI : QBE - VC012996/JG) AND SHC2987D (TP : LKK REF - CC3/QBE19016489/K1eb3) on 13.09.2019

Hi Sir,

We refer to our email dated 06/12/2019.

Third party is chasing for settlement.

Kindly let us have your approval / instruction if any.

Thank You.

Best Regards,

Asher Sng | Case Handler



From: Asher Sng (LKKAuto)

Sent: Friday, 6 December 2019 10:07 AM

To: Jenny Toh <jenny.toh@qbe.com>; Syaheeda Nacah Binte Mohamed Othman <syaheeda.othman@qbe.com>

Subject: [MANDATE REQUEST] RE: Direct Settlement - Accident Involving GBD7967U (OI : QBE - VC012996/JG) AND SHC2987D (TP : LKK REF - CC3/QBE19016489/K1eb3) on 13.09.2019

Your ref : VC012996

Dear Sirs,

We refer to the above matter.

ACCIDENT INVOLVING SHC 2987D AND GBD 7967U ON 13/09/2019

The accident occurred when our insured hit third party stationary vehicle.

Basing on the reports of the circumstance of the accident, we propose to settle third-party claim at 100% liability.

We did clarify with insured the nature of the accident and he's aware that NCD (if any) would be affected.

We seek your approval to offer repairer " **COMFORTDELGRO ENGINEERING PTE LTD**" at **\$6,304.61 (all-in)**.

The summary is as follows: -

	Amount Claimed	Amount Revised
1. Cost of Repairs (with GST)	\$ 6,795.83	\$ 5,046.85
2. Loss of Rental (7days x \$129.68)	\$ 907.76	\$ 907.76 (7days x \$129.68)
3. Loss of Income (7days x \$50)	\$ 350.00	\$ 350.00 (7days x \$50)
	Total : \$ 6,304.61	

Enclosed here with all the relevant documents for your perusal.

For your approval please.

Thank You.

Best Regards,

Asher Sng | Case Handler

LKK Auto Consultants Pte Ltd

phone: 6841-6051 | email: ashersng@lkkauto.com | fax: 6741-4108

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)



From: Janice Goh Siew Geok <janice.goh@qbe.com>

Sent: Tuesday, 24 September 2019 11:49 AM

To: Shu Pei (LKKAuto) <shupeil@lkkauto.com>

Cc: Admin A <admin-a@lkkauto.com>; Asher Sng (LKKAuto) <AsherSng@lkkauto.com>

Subject: RE: Direct Settlement - Accident Involving GBD7967U (OI : QBE - VC012996/JG) AND SHC2987D (TP : LKK REF - CC3/QBE19016489/K1eb3) on 13.09.2019

Hi Shu Pei

Our insured has reported. Please see attachment.

Thank you.

Janice Goh

Executive, Claims

Claims | Asia

1 Raffles Quay, #29-10 South Tower, Singapore 048583

+65 6477 1243

Website | LinkedIn | Twitter



From: Janice Goh Siew Geok

Sent: Wednesday, 18 September 2019 5:22 PM

To: Shu Pei (LKKAuto) <shupeil@lkkauto.com>

Cc: Admin A <admin-a@lkkauto.com>; Asher Sng (LKKAuto) <AsherSng@lkkauto.com>

Subject: RE: Direct Settlement - Accident Involving GBD7967U (OI : QBE - VC012996/JG) AND SHC2987D (TP : LKK REF - CC3/QBE19016489/K1eb3) on 13.09.2019

Hi Shu Pei

Our insured has not reported the accident to us yet.

We will forward to you upon receiving.

Thank you.

Janice Goh

Executive, Claims

Claims | Asia

1 Raffles Quay, #29-10 South Tower, Singapore 048583

+65 6477 1243

Website LinkedIn Twitter



From: Shu Pei (LKKAuto) <shupeil@lkkauto.com>

Sent: Wednesday, 18 September 2019 5:06 PM

To: Jenny Toh <jenny.toh@qbe.com>; Janice Goh Siew Geok <janice.goh@qbe.com>

Cc: Admin A <admin-a@lkkauto.com>; Asher Sng (LKKAuto) <AsherSng@lkkauto.com>

Subject: Direct Settlement - Accident Involving GBD7967U (OI : QBE - TBA) AND SHC2987D (TP : LKK REF - CC3/QBE19016489/K1eb3) on 13.09.2019

WITHOUT PREJUDICE

Dear Sir/Madam,

We refer to the above matter.

We have inspected TP vehicle SHC 2987D at M/s ComfortDelGro Engineering Pte Ltd on a WP basis and TP repairer proposed for a direct settlement.

Enclosed for your perusal is:

- TP's GIA report
- Estimated cost of repair
- Preliminary advice

Meanwhile, kindly let us have a copy of your insured's GIA report for our necessary action.

Kindly take note that the case handler in-charge is Asher and she can be contacted at DID: 6841 6051.

Thank you.

Best Regards,

Shu Pei | Admin

LKK Auto Consultants Pte Ltd

Phone: 6366-0055 | email: shupeil@lkkauto.com | fax: 6741-4108

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

----- IMPORTANT NOTICE : The information in this email is confidential and may also be privileged. If you are not the intended recipient, any use or dissemination of the information and any disclosure or copying of this email is

unauthorised and strictly prohibited. If you have received this email in error, please promptly inform us by reply email or telephone. You should also delete this email and destroy any hard copies produced.

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Asher Sng (LKKAUTO)

From: Asher Sng (LKKAUTO)
Sent: Friday, 6 December 2019 10:07 AM
To: Jenny Toh; Syaheeda Nacah Binte Mohamed Othman
Subject: [MANDATE REQUEST] RE: Direct Settlement - Accident Involving GBD7967U (OI : QBE - VC012996/JG) AND SHC2987D (TP : LKK REF - CC3/QBE19016489/K1eb3) on 13.09.2019
Attachments: TP LOD.pdf; LKK INSPECTION.pdf; LKK ADJUSTMENT.pdf; LKK SURVEY PHOTO.pdf; LKK RESURVEY PHOTO.pdf

Your ref : VC012996

Dear Sirs,

We refer to the above matter.

ACCIDENT INVOLVING SHC 2987D AND GBD 7967U ON 13/09/2019

The accident occurred when our insured hit third party stationary vehicle.

Basing on the reports of the circumstance of the accident, we propose to settle third-party claim at 100% liability.

We did clarify with insured the nature of the accident and he's aware that NCD (if any) would be affected.

We seek your approval to offer repairer " **COMFORTDELGRO ENGINEERING PTE LTD**" at **\$6,304.61 (all-in)**.

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	Total : \$ 6,304.61	

Enclosed here with all the relevant documents for your perusal.

For your approval please.

Thank You.

Best Regards,

Asher Sng | Case Handler

LKK Auto Consultants Pte Ltd

phone: 6841-6051 | email: asher.sng@lkkauto.com | fax: 6741-4108

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)