

23/03/2007

ASS. REC. BY:

REF: CS/CTI19016488/195f302

Special Instruction:

Surveyor: Rasu

ASSIGNMENT (Office)

From (Person): Irene Tay Hui Ping

of CTI

Date/Time: 18.9.19 14:18 p.m

Estimated Cost:

Bill to:

OD / TP / WS / TP RES / OD RES / EVA / INV / MV / CS

To Inspect Vehicle No: GBE 2875D

Insured: YP 7455 U

at Workshop m/s Z-ONE Automotive

Tel: 66342112

of 1 Kaki Bukit Ave 6, BIK D #01-87

Policy No: DMCVSH30629518000

Claim No: SNM19D203209C02

Sum Insured:

Excess:

Make of Veh:

D.O.A. 18.9.2019

(Client's Record)

CA / REV / REP. / REV 24 HRS

H.O.D. Endorsement:

Date/Time: 18.9.19 2.29 p.m

Person Contacted: Yvonne

Vehicle IN/OUT

Date/Time

Action/Instruction (✓) Estimate

GBE 2875D - CC4 / LPC 19012271 / R1H4362 R.O.A. - 05/07/2019

YP 7455 U - NA / LPC 19012241 / 24 R.O.A. - 05/07/2019

13/12

ASS. REC. BY: *Purani*

REF: CTE

7244

COB XPIRY: 2021/Jan

ASSIGNMENT

From: _____ Date: **18/9/19**

Estimated Cost: _____

QD / TP / WS / TP RES / OD RES / EVA / INV / MV

To Inspect Vehicle No: **GBE 2875D**

at Workshop m/s **Z-One Automotive**
of **1 Kaki Bukit Ave 6 # 01-85/87**

Insured: _____

Policy No. _____

Claims No. _____

Sum Insured: _____ Excess: _____

(Client's Record)

Make of Veh: **Yonne**

(Policy Condition)

Remark: The veh had commenced its
repair at the time of inspection.

Bal. or Market Value: **40K**

IDAC Accident Report: _____ Consistent? : Yes or No

GIA / PR Seen: _____ Consistent? : Yes or No

Est. Repairs: _____ days Res.: Yes or No

Lum Sum: _____ % 3 Val.: Yes or No

CA / REV / REP. / 24 HRS **'up'**

Date: _____ Person Contacted: _____

Vehicle: IN / OUT

Veh No: **GBE 2875D** Yr Regn: **2011 / Jun**

Type: M.Car / M.Cycle / Bus / Van / Lorry / Taxi / Prime Mover /

Truck / Trailer or **Pick-up**

Make: **SHANGYONG ACTYON SP 2.0AT** 198

Colour: **Grey** A/C: Insured / Std / NI / NA

Sp. Reading: **187146** T/Radio: Insured / Std / NI / NA

Eng/No: _____

C/No: **KPADA 1EKSBP162343**

Gen. Cond: Good / **Fair** / Poor / Burnt

Steering: **Inorder** / Jammed / Leaked / Burnt or

Brake: **Inorder** / Jammed / Leaked / Burnt or

Modi: Nil / **8/Rim** / STD A/Rim or

Tyre Size: F: **235/70 R16**

R: **225/75 R16**

BS / DUN / EXNOVA / GY / FS / LIZA / MIC / OHTSU / PIR / SUMI /

TOYO / YOKO or **ROADSTONE**

Front

R/Bal. **7** mm R/Bal. **7** mm

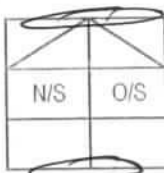
L/Bal. **7** mm L/Bal. **7** mm

D.O.A. **05/07/19** D.O.I. **18/09/19**

Survey held at **Z-ONE**

Des. of Damages: **FR** / **CR** / O/S / N/S / U/C / Rooftop or

The U/C / Chassis frame / Body Structure affected due to collision.



Date / Time Action / Instruction

Rasul, **Pls check parts prices**

Rasul Confirmed US \$ 7,500/- @ 9 days with Yvonne. (\$ 22,064.97 Red - 75%)

RECEIVED 16 DEC 2019

13/12/2019

Date/Time, File Pass to?

16/12/19

1) **Typist**

Date/Time, File Return to?

2) _____

Report Format:

Lump Sum / U/S **\$ 7,500/- U/S**

☐ : Preli. Report

☒ : Final Report

Days Of Repair: **9**

Resurvey No. of Trip: **1**

Add Fee: ☐ : Site Insp (\$

☐ : Interview (\$

☐ : Tech. Insp (\$

☐ : Weekend (\$

Survey Fee:

Transportation:

\$ + RS \$

Photos

Others

TOTAL

220

220

23/9

...CLAIM SUBFOLDER...(New Assignment)

CLAIM SUBFOLDER TRACKING

Case	Notified	Est Submitted	Adj Assigned	Adj Rpt	Adj Submitted	Ins Auth'd	Status
Main	18 Sep 2019		18 Sep 2019 14:18 Assign				New Assignment Cancel Case

Main	Reference	Claim Details	Documents	Show All					
CLAIM SUBFOLDER DETAILS [Created by insurer]									
Insured:									
Main Claimant: HONG SHIN BUILDERS PTE LTD									
Vehicle Reg. No.: GBE2875D		Date of Loss: 18/09/2019 00:00 - :59							
Claim Type: TP / SNM19D203209C02		Policy/Cover Note No.: DMCVSH30629518000							
Vehicle Reg. No. (Insured): YP7455U		Policy No. (Claimant):							
		Excess: S\$0.00							
Repairer: Z-one Automotive Pte Ltd (HQ) 1 Kaki Bukit Avenue 6,, Blk D #01-87, Autobay @ Kaki Bukit, 417883 Kaki Bukit - Tel:									
Handling Insurer: China Taiping Insurance (Singapore) Pte. Ltd. (HQ) - Tel: 6389 6111 ... [Handled by Irene Tay Hui Ping - 638986192]									
Adjuster: LKK Auto Consultants Pte Ltd (HQ) - Tel: 6256-3561 ... [Final Rpt due 27/09/2019]									
Adj Asg. Remarks: PLEASE SURVEY AND REVERT									
ASSOCIATED MAIL RECEIVED View All Compose Case Mail									
There are no mail for this case.									
ALL ASSOCIATED TASKS View All Search Tasks Create New Task Complete									
Due Date	Priority	Type	Task Group	Subject	Handler	Assigned By	Completed On	Created On	Done?
No results.									

Catherine Chong (LKK Auto)

From: Irene Tay <irene.tay@sg.cntaiping.com>
Sent: Wednesday, 18 September, 2019 2:07 PM
To: Yvonne Yong; assignments; Admin A
Cc: Sya Z1
Subject: RE: OUR REF: SNM19D203209-YP7455U-TKL - FW: (DS) PRS TO BE ARRANGE @ Z-ONE / ACCIDENT INVOLVING GBE2875D, YP7455U & SME2772L ON 05/07/2019 AT 1940HRS

Dear Sir/Mdm (LKK),

We refer to the above matter.

Please get your surveyor to liaise with Z-One to conduct PRS.

Regards,

Irene Tay
Executive
Claims Department (Motor Division)

China Taiping Insurance (Singapore) Pte. Ltd.
3 Anson Road #15-00 Springleaf Tower Singapore 079909
DID: (65) 63896192 | F:(65) 62247478/62247175

W: www.sg.cntaiping.com | **FB:** www.facebook.com/chinataipingsg/ | **WeChat:** 太平獅城 Taiping SG

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From: Yvonne Yong [mailto:service@z-one.com.sg]
Sent: Tuesday, September 17, 2019 3:53 PM
To: Irene Tay <irene.tay@sg.cntaiping.com>
Cc: Sya Z1 <enquiry@z-one.com.sg>
Subject: Re: OUR REF: SNM19D203209-YP7455U-TKL - FW: (DS) PRS TO BE ARRANGE @ Z-ONE / ACCIDENT INVOLVING GBE2875D, YP7455U & SME2772L ON 05/07/2019 AT 1940HRS

Hi Irene,

Kindly appoint Marcus Chua.

Thank you!

Best Regards,
Yvonne Yong
Z-One Automotive Pte Ltd
1 Kaki Bukit Ave 6, #01-85/87 Autobay @ Kaki Bukit Singapore 417883
Tel: 66342112 / 62502115 Fax: 6634 2122

From: Yvonne Yong
Sent: Monday, September 16, 2019 6:33 PM

To: Irene Tay

Subject: Re: OUR REF: SNM19D203209-YP7455U-TKL - FW: (DS) PRS TO BE ARRANGE @ Z-ONE / ACCIDENT INVOLVING GBE2875D, YP7455U & SME2772L ON 05/07/2019 AT 1940HRS

Hi Irene,

Kindly appoint Marcus Chua.

Thank you!

Best Regards,

Yvonne Yong

Z-One Automotive Pte Ltd

1 Kaki Bukit Ave 6, #01-85/87 Autobay @ Kaki Bukit Singapore 417883

Tel: 66342112 / 62502115 Fax: 6634 2122

From: Irene Tay

Sent: Monday, September 16, 2019 6:00 PM

To: service@z-one.com.sg

Cc: service@z-one.com.sg

Subject: FW: OUR REF: SNM19D203209-YP7455U-TKL - FW: (DS) PRS TO BE ARRANGE @ Z-ONE / ACCIDENT INVOLVING GBE2875D, YP7455U & SME2772L ON 05/07/2019 AT 1940HRS

WITHOUT PREJUDICE

Dear Sirs

We refer to your letter of 16 September 2019.

Kindly note the following:-

1. We would like to conduct pre-repair survey of the vehicle at the appointed workshop.
2. We propose the following list of surveyors to be nominated as the Single Joint Expert to conduct survey of the claimant's vehicle:-
 1. ADRIAN LING
 2. KENNETH KONG
 3. Kelvin Ang
 4. SIMON HO
 5. SEE CHEW SENG
 6. CHUA WEIJIE
 7. MOHD FADHILAH BIN OSMAN
 8. MARCUS CHUA
 9. XING QUO QIANG
 10. HENRY NG
4. If we do not hear from you within two days of this letter, you shall have deemed to have agreed that the surveyor appointed by us shall be Single Joint Expert for this matter.
5. As per the NIMA Protocol, the survey by our appointed surveyor would include survey of your vehicle pre-repair, after it is dismantled, and post repairs. Hence, you need to provide us / our surveyors with the list of items that were damaged and required to be replaced or repaired to facilitate an effective survey.

6. As stated above, please inform us and our surveyor after the claimant's vehicle had been repaired so that our surveyor can carry out post repair inspection before the vehicle is returned to your client. Please co-ordinate with our surveyor immediately after the repair is completed.

If you have any queries, please contact us

Yours faithfully

Irene Tay

Executive

Claims Department (Motor Division)

China Taiping Insurance (Singapore) Pte. Ltd.

3 Anson Road #15-00 Springleaf Tower Singapore 079909

DID: (65) 63896192 | F: (65) 62247478/62247175

W: www.sg.cntaiping.com | FB: www.facebook.com/chinataipingsg/ | WeChat: 太平獅城 Taiping SG

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From: Claims Dept of CTI

Sent: Monday, September 16, 2019 5:58 PM

To: Irene Tay <irene.tay@sg.cntaiping.com>

Subject: FW: OUR REF: SNM19D203209-YP7455U-TKL - FW: (DS) PRS TO BE ARRANGE @ Z-ONE / ACCIDENT INVOLVING GBE2875D, YP7455U & SME2772L ON 05/07/2019 AT 1940HRS

Regards,

Claims Department

China Taiping Insurance (Singapore) Pte. Ltd.

3 Anson Road #15-00 Springleaf Tower Singapore 079909

T: (65) 63896116 | F: (65) 62247175

W: www.sg.cntaiping.com | FB: www.facebook.com/chinataipingsg/ | WeChat: 太平獅城 Taiping SG

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From: Claims Dept of CTI

Sent: Friday, 13 September, 2019 5:31 PM

To: Tan Kah Leong <KahLeong.Tan@sg.cntaiping.com>; Alfred Toh <alfred.toh@sg.cntaiping.com>; Chee So Chow <sochow.chee@sg.cntaiping.com>; 'service@z-one.com.sg' <service@z-one.com.sg>

Subject: OUR REF: SNM19D203209-YP7455U-TKL - FW: (DS) PRS TO BE ARRANGE @ Z-ONE / ACCIDENT INVOLVING GBE2875D, YP7455U & SME2772L ON 05/07/2019 AT 1940HRS

Dear Kah Leong,

Please conduct PRS for GBE2875D.

Note: officer in charge – Kah Leong 63896193.

Regards,

Claims Department

China Taiping Insurance (Singapore) Pte. Ltd.

3 Anson Road #15-00 Springleaf Tower Singapore 079909

T: (65) 63896116 | F: (65) 62247175

W: www.sg.cntaiping.com | **FB:** www.facebook.com/chinataipingsg/ | **WeChat:** 太平獅城 Taiping SG

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From: Yvonne Yong [<mailto:service@z-one.com.sg>]

Sent: Friday, 13 September, 2019 4:59 PM

To: Claims Dept of CTI <claimsdept@sg.cntaiping.com>

Cc: Sya Z1 <enquiry@z-one.com.sg>

Subject: (DS) PRS TO BE ARRANGE @ Z-ONE / ACCIDENT INVOLVING GBE2875D, YP7455U & SME2772L ON 05/07/2019 AT 1940HRS

Dear Sir / Mdm,

Attached PRS for your kind attention.

Please send us your list of 10 surveyor for us to choose.

Do contact Yvonne Yong @ 97552115 for any necessary.

Thank you!

Best Regards,

Yvonne Yong

Z-One Automotive Pte Ltd

1 Kaki Bukit Ave 6, #01-87/85 Autobay @ Kaki Bukit Singapore 417883

Tel: 66342112 Fax: 6634 2122

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[> Back to OneMotoring](#)**Enquire PARF/COE Rebate for Registered Vehicle****Vehicle Owner Particulars**

Owner ID Type:	Company
Owner ID:	724G

Vehicle Details

Vehicle No.:	GBE2875D
Vehicle to be Exported:	No
Intended Deregistration Date:	18 Sep 2019
Vehicle Make:	SSANGYONG
Vehicle Model:	ACTYON SPORTS D/CAB 2.0 AT AIRBAG 2WD 4D
Primary Colour:	Silver
Manufacturing Year:	2011
Engine No.:	66495122622387
Chassis No.:	KPADA1EKSBP102343
Maximum Power Output:	-
Open Market Value:	\$16,282.00
Original Registration Date:	09 Jun 2011
First Registration Date:	09 Jun 2011
Transfer Count:	3
Actual ARF Paid:	\$16,282.00

Intended PARF Rebate Details

PARF Eligibility:	No
PARF Eligibility Expiry Date:	-
PARF Rebate Amount:	\$0.00

Intended COE Rebate Details

COE Expiry Date:	08 Jun 2021
COE Category:	C - Goods Vehicle & Bus
COE Period(Years):	10
QP Paid:	\$28,189.00
COE Rebate Amount:	\$4,859.00
Total Rebate Amount:	\$4,859.00

The information contained herein is correct as at 18 Sep 2019

OK

40,000

4,859

35,141

Shirley Hiew (LKK Auto)

From: Yvonne Yong <service@z-one.com.sg>
Sent: Friday, 6 December 2019 10:27 am
To: Rasul (LKKAuto)
Cc: Sya Z1
Subject: Re: GBE2875D After Paint Photo

Hi Rasul,

Noted.

Thank you!

Best Regards,

Nur Syafirah
Z-One Automotive Pte Ltd
1 Kaki Bukit Ave 6, #01-85/87 Autobay @ Kaki Bukit Singapore 417883
Tel: 66342112 Fax: 6634 2122

From: Rasul (LKKAuto)
Sent: Friday, December 6, 2019 9:57 AM
To: Yvonne Yong
Cc: Sya Z1
Subject: RE: GBE2875D After Paint Photo

Hi Yvonne,

To insurance company

Best Regards,

Rasul | Assessor

LKK Auto Consultants Pte Ltd

Phone: 6256-3561 | email: Rasul@lkkauto.com | fax: 6841-4315

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)



Auto
Consultants
Pte Ltd

Save the Earth. Print only when necessary.

From: Yvonne Yong [mailto:service@z-one.com.sg]
Sent: Friday, 6 December, 2019 9:54 AM
To: Rasul (LKKAuto)

Cc: Sya Z1
Subject: Re: GBE2875D After Paint Photo

Dear Rasul,

We confirm to agree the lump sum \$7500.00 (bef GST).

Kindly advise to whom we submit the LOD.
To you or directly to the insurance company.

Thank you!

Best Regards,

Nur Syafirah
Z-One Automotive Pte Ltd
1 Kaki Bukit Ave 6, #01-85/87 Autobay @ Kaki Bukit Singapore 417883
Tel: 66342112 Fax: 6634 2122

From: Rasul (LKKAuto)
Sent: Thursday, December 5, 2019 10:29 AM
To: Yvonne Yong
Subject: RE: GBE2875D After Paint Photo

Hi Yvonne,

Refer to attachment
Finalised amount is \$ 7,500 / 9 days lump sum
Kindly confirm

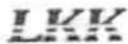
Best Regards,

Rasul | Assessor

LKK Auto Consultants Pte Ltd

Phone: 6256-3561 | email: Rasul@lkkauto.com | fax: 6841-4315

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)



Auto
Consultants
Pte Ltd

Save the Earth. Print only when necessary.

From: Yvonne Yong [mailto:service@z-one.com.sg]
Sent: Monday, 25 November, 2019 4:33 PM
To: Rasul (LKKAuto)
Cc: SUR; Sya Z1
Subject: Re: GBE2875D After Paint Photo

Dear Rasul,

As per our previous email, kindly finalize with us ASAP.

Thank you!

Best Regards,

Nur Syafirah
Z-One Automotive Pte Ltd
1 Kaki Bukit Ave 6, #01-85/87 Autobay @ Kaki Bukit Singapore 417883
Tel: 66342112 Fax: 6634 2122

From: Yvonne Yong
Sent: Thursday, November 14, 2019 6:38 PM
To: Rasul (LKK Auto)
Cc: LKK ; Sya Z1
Subject: Fw: GBE2875D After Paint Photo

Dear Rasul,

Reminder

Please refer to the attach after paint photo.
Kindly finalise with us **ASAP**.

Thank you!

Best Regards,

Yvonne Yong
Z-One Automotive Pte Ltd
1 Kaki Bukit Ave 6, #01-85/87 Autobay @ Kaki Bukit Singapore 417883
Tel: 66342112 Fax: 6634 2122

From: Yvonne Yong
Sent: Friday, November 1, 2019 11:44 AM
To: Rasul (LKK Auto)
Subject: GBE2875D After Paint Photo

Dear Rasul,

Please refer to the attach after paint photo.
Kindly finalise with us **ASAP**.

Thank you!

Best Regards,
Yvonne Yong

Z-One Automotive Pte Ltd

1 Kaki Bukit Ave 6, #01-85/87 Autobay @ Kaki Bukit Singapore 417883

Tel: 66342112 Fax: 6634 2122

SINGAPORE ACCIDENT STATEMENT

IMPORTANT NOTICE

1. Please report correctly the details of the accident to speed up the claims process.
2. This Form must be completed by the Policyholder and/or the Authorised Driver.
3. Information provided must be as truthful and accurate as possible. Any wilful misrepresentation or withholding of material facts may allow insurance companies to repudiate policy liability.
4. The issue and acceptance of this Form by insurance companies is not an admission of policy liability on the part of the insurance companies.
5. Any false reporting may be referred to the Police for investigation.
6. This report will be forwarded by the insurers of the GIA Records Management Centre established by the General Insurance Association of Singapore (GIA) for archiving and that copies of this report will, for a fee, be made available upon application by interested parties.
7. By the lodgement of this report to the insurers, you hereby consent to the archiving of this report at the centre and to copies of the report being made available aforesaid.

ACCIDENT STATEMENT

Date Of Report	10/07/2019 17:57
Date Of Accident	05/07/2019 19:40
Exact Location Of Accident	CHANTEK FLYOVER
Country/State of Loss	SINGAPORE

DETAILS OF OWN VEHICLE

Vehicle Registration Number	GBE2875D
Insured/Policyholder	
Name Of Registered Owner	HONG SHIN BUILDERS PTE LTD
Co Reg No	199900724G
Email Address	NOEMAIL
Mobile Phone No	
Alternative Phone No	OFFICE-89999999

Vehicle Particulars

Manufacturer	SSANGYONG
Model	ACTYON SPORTS D/CAB 2.0 AT AIRBAG 2WD 4D
Exact Purpose for which vehicle was being used at time of accident	COMMERCIAL USE
Are you claiming under your own insurance policy for repair to your vehicle?	NO
If No, Please state action to be taken	THIRD PARTY
Vehicle Category	COMMERCIAL VEHICLE

Insurance Company

Name of Insurance Company	LONPAC INSURANCE BHD
Type Of Coverage	COMPREHENSIVE
Fleet Policy	NO
Policy Number	Z19VC05002691
Cover Note Number	

Driver

Name of Driver	KARUPPANNAN NAGARAJAN
Passport No/FIN	G2268496K
Date Of Birth	20/05/1991
Occupation	OUTDOOR
Date Of Driving Pass	03/07/2014
Driving Experience	5 YEARS AND 0 MONTHS
Gender	MALE
Mobile Number	(LOCAL) +65-94450020
Fax Number	
Contact Number	OFFICE-94450020
EMail Address	NOEMAIL

Address	212 HOUGANG STREET 21 #04-353
Postcode	530212
Was driver an employee of the Insured's Company	YES
If No, Relationship of the Driver with the Insured	
Vehicle Registration Number of Driver's Own Vehicle	-
	-
	-
Insurance Company of Driver's Own Vehicle	-
	-
	-

General Information of the Accident

Type Of Accident	CHAIN COLLISION
Weather Conditions	CLEAR
Road Surface	DRY

Other Information

Was any foreign vehicle involved in this accident?	NO
Number of vehicles (including own vehicle) involved in the accident	3
Was any body injured in the Accident?	YES
Was any injured conveyed to hospital by ambulance?	NO
Was any other material or property damaged?	YES
I have been approached by unknown person(s) soliciting/offering accident claims assistance.	NO
Number of Passengers (Including Driver)	1

Details of Police Action

Was the accident reported to the police?	NO
If Yes, Please state which Police Station	
Was notice of intended Prosecution given?	NO
If Yes, against whom?	

Circumstances of Accident

REFER TO STATEMENT.

Attachment(s)

Are accident photos available for attachment?	YES
Was there any video captured by Car Camera?	NO
Was there any audio recorded?	NO

DETAILS OF OTHER VEHICLE PROPERTY 1

Vehicle Registration Number	YP7455U
Vehicle Make/Model/Colour	
Details Of Properties	
Vehicle Category	COMMERCIAL VEHICLE
Name of Driver	
NRIC/Passport Number	
Contact Number	
Address	
Postcode	
Insurance Company Name	
Nature Of Damage	
No. Of Passenger (Including Driver)	

DETAILS OF OTHER VEHICLE PROPERTY 2

Vehicle Registration Number	SME2772L
-----------------------------	----------

Vehicle Make/Model/Colour

Details Of Properties

Vehicle Category

PRIVATE CAR

Name of Driver

NRIC/Passport Number

Contact Number

Address

Postcode

Insurance Company Name

Nature Of Damage

No. Of Passenger (Including Driver)

DETAILS OF INJURED PERSON 1

Name

KARUPPANNAN NAGARAJAN

Approximate Age

Injuries Sustain

NECK & BACK

Injured person in which vehicle?

GBE2875D

Were seat belts worn?

YES

Was this injured conveyed to hospital by ambulance?

NO

Address

Postcode

Accident Sketch Plan

SKETCH PLAN

NOTICE

- 1) Please report **correctly** on the details of the accident to speed up the claims process.
- 2) This form must **be completed by the policy holder and/or the authorised driver.**
- 3) Information provided must be as **truthful and accurate as possible.** Any wilful misrepresentation or withholding of material facts may allow insurance companies to **repudiate policy liability.**
- 4) The issue and acceptance of this form by insurance companies is not an admission of policy liability on the part of the insurance companies.
- 5) **Any false reporting may be referred to the police for investigation.**
- 6) The report will be forwarded by the insurers of the GIA Records Management Centre established by the General Insurance Association of Singapore (GIA) for archiving and that copies of this report will for a fee be made available upon application by interested parties.
- 7) By the lodgement of this report to the insurers, you hereby consent to the archiving of this report at the centre and to copies of the report being made available aforesaid.
- 8) **Consent under the Personal Data Protection Act (PDPA)**

I understand, acknowledge, agree and consent that:

- (a) My insurer, my workshop and the General Insurance Association of Singapore ("GIA") may/are permitted to collect, use, disclose and/or process my personal data/personal information set out in the [form] and any other personal information provided by me or possessed by my insurer (collectively the "Personal Information") and disclose and transfer such personal information to all insurer(s) who have insured vehicle(s) involved in this accident (all insurer(s) who have insured vehicle(s) involved in this accident shall be collectively referred to as the "insurers"), the insurers' lawyers/law firm, the Monetary Authority of Singapore and any relevant government agency/authority (such as police), for the purpose(s) of:
- (i) Processing, handling and/or dealing with my claims including the settlement of the claims and any necessary investigations relating to the claims;
 - (ii) Investigations the accident and/or my claims;
 - (iii) Carrying out and/or dealing with my instructions or responding to any enquiries by me;
 - (iv) Administering my claims (including the mailing of correspondence, statement, invoices, reports or notices to me, which could involve disclosure of certain personal data about me to bring about delivery of the same as well as on the external cover of envelopes/mail packages); and/or
 - (v) Complying with applicable law in administering, processing, handling and/or dealing with my claims (collectively the "purposes")
- (b) All insurer(s) who have insured vehicle(s) involved in this accident and the insurers' lawyer/law firms, may/are permitted to collect, use, disclose and/or process my personal information for one or more of the above purposes; and
- (c) My personal information may/can be disclosed by any of the insurer and/or GIA to their third party service providers or agents (including their lawyer/law firms), which may be sited outside of Singapore, for one or more of the above purposes.
- (d) My personal information will also be collected and used to compile claims history for the purpose of fraud detection, investigation and management in present and all future claims.
- (e) The information so collected under (d) above may be shared / disclosed:
- (i) To all insurers and/or any other third parties that assist in evaluating, investigation, controlling or managing fraud, regulators, law enforcement and government agencies as reasonably required for the purposed stated, or
 - (ii) For complying with requirements under my regulations, laws or court orders.



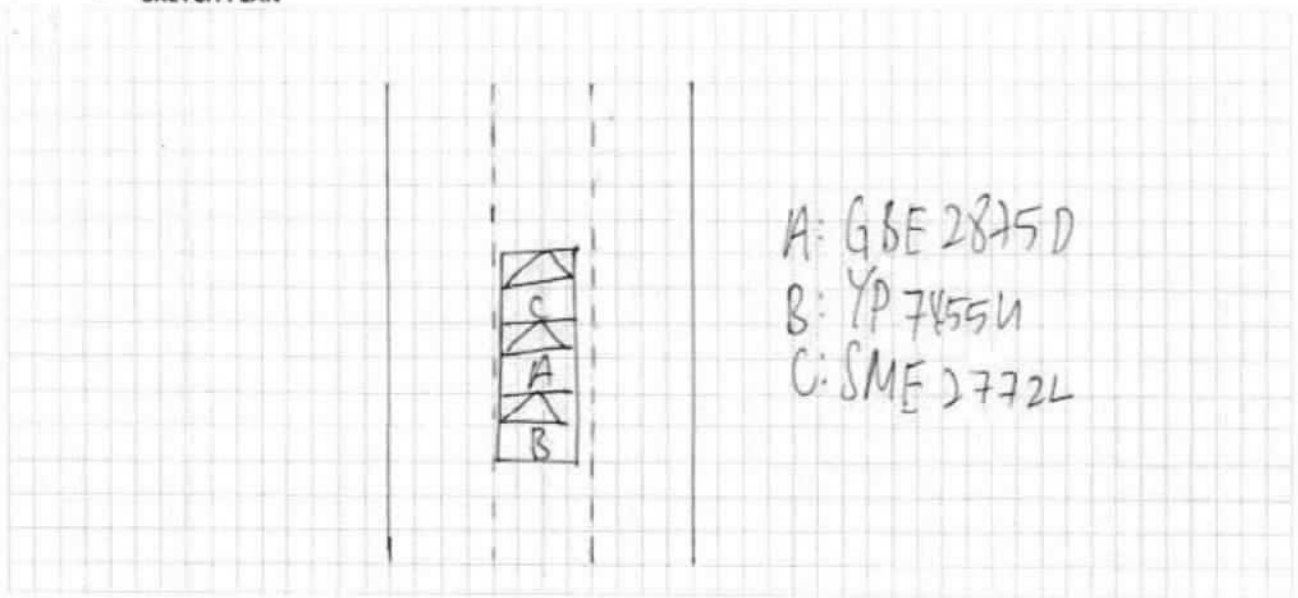
Policy holder's signature
Date / time:

[Signature]
Driver's signature
(if driver is not policy holder)
Date / time:

[Signature]
reporting centre personnel's Signature
Date / time:

Accident Sketch Plan

SKETCH PLAN



DESCRIBE CIRCUMSTANCES OF THE ACCIDENT

I was travelling along BKE @ Chantek flyover . When the vehicle infront of me came to stop , i also came to a stop without making any contact with the vehicle infront of me . Suddenly , i felt an huge impact from my rear portion of my vehicle which cause me to thrust forward and hit onto vehicle C .

DECLARATION

I/We declare the foregoing particulars are true in every respect.



Policy holder's signature
Date & time:

[Signature]

Driver's signature
(if driver is not policy holder)
Date & time:

[Signature]

reporting centre personnel's Signature
NRIC/FIN No.:



Z-ONE AUTOMOTIVE PTE LTD

1 Kaki Bukit Ave 6, Blk D #01-85/87, Autobay@Kaki Bukit Singapore 417883

Tel: 62502115/66342112 Fax: 66342122

Email: service@z-one.com.sg; enquiry@z-one.com.sg

AUTOMOTIVE • PERFORMANCE

Company Registration No. 201118055N

Hong Shin Builders Pte Ltd
Singapore

Contact : 92976371 94450020

ESTIMATE

Code : C101922

Date in : 13/09/2019

Vehicle Num. : GBE2875D

Model : SSANGYONG ACTYON SPORTS D/CAB 2.0

AT AIRBAG 2WD 4D

Chassis/Eng# : KPADA1EKSBP102343/66495122622387

Parts and Labour Assesment

Description of part	Qty	Unit Price	Amount
Canopy Tailgate <i>repair</i>	1	816.00	816.00 <i>XR</i>
Canopy Tailgate Absorber <i>X suc</i>	2	114.00	228.00 <i>X</i>
Canopy Tailgate Handle <i>X suc</i>	1	90.00	90.00 <i>X</i>
Front Bonnet 'LOGO' Emblem <i>? new</i>	1	146.25	146.25 <i>70</i>
Front Bonnet Protector <i>? con</i>	1	365.00	365.00 <i>170</i>
Front Bumper Side Retainer L/R <i>LH-X suc / RH-X suc</i>	2 <i>1 pc</i>	85.00	170.00
Front Center Bumper <i>de</i>	1	1750.00	1,750.00 <i>1250</i>
Front Grille <i>X suc</i>	1	485.00	485.00 <i>X</i>
Front Headlamp L/R <i>RH-? / LH-X suc</i>	2 <i>1 pc</i>	1850.00 <i>750</i>	3,700.00 <i>X</i>
Front Side Bumper L/R <i>RH-de / LH-X suc</i>	2 <i>1 pc</i>	265.00	530.00
Rear Bumper <i>cut</i>	1	1512.00	1,512.00 <i>650</i>
Rear Bumper Reflector <i>X suc</i>	2	28.20	56.40 <i>X</i>
Rear Bumper Reinforcement <i>? bt</i>	1	900.00	900.00 <i>340</i>
Rear Bumper Side Retainer <i>LH-X suc / RH-X (1 pc)</i>	2 <i>1 pc</i>	39.00	78.00
Rear End Panel <i>repair</i>	1	1197.60	1,197.60 <i>XR</i>
Rear Fender L/R <i>X suc</i>	2	1536.00	3,072.00 <i>X</i>
Rear Floor Panel <i>X suc</i>	1	2160.00	2,160.00 <i>X</i>



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Rear Floor Panel Inner Garnish X <i>suc</i>	1	1440.00	1,440.00 X
Rear Floor Panel Wooden Pad X <i>suc</i>	1	576.00	576.00 X
Spare Tyre Hook X <i>suc</i>	1	165.60	165.60 X
Tailgate <i>bt</i>	1	2592.00	2,592.00 1450
Tailgate 'ACTYON' Emblem <i>neu</i>	1	134.39	134.39 65
Tailgate 'LOGO' Emblem <i>neu</i>	1	146.25	146.25 95
Tailgate 'SPORTS' Emblem <i>neu</i>	1	117.75	117.75 67
Tailgate 'SSANGYONG' Emblem <i>neu</i>	1	111.99	111.99 65
Tailgate Centre Inner Lock X <i>suc</i>	1	216.00	216.00 X
Tailgate Centre Lock Motor X <i>suc</i>	1	336.00	336.00 X
Tailgate Hinges X <i>suc</i>	2	117.60	235.20 X
Tailgate Inner Panel X <i>suc</i>	1	540.00	540.00 X
Tailgate Inner Panel Trim ? <i>de</i>	1	660.00	660.00 400
Tailgate Inner Trim Clip <i>neu</i>	16	9.60 <i>7.00 @</i>	153.60 112
Tailgate Number Plate Lamp ? <i>neu</i>	2	66.00 <i>50 @</i>	132.00 100
Tailgate Number Plate Lamp Garnish ? <i>neu</i>	1	180.00	180.00 150
Tailgate Outer Handle X <i>suc</i>	1	82.80	82.80 X
Tailgate Side Lock <i>bt</i>	2	216.00 <i>150 @</i>	432.00 300
Tailgate Side Lock Cap X <i>suc</i>	2	57.60	115.20 X
Tailgate Weather Strip <i>neu</i>	1	138.00	138.00 ✓



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AUTOMOTIVE PERFORMANCE

Company Registration No. 201118055N

Taillamp

LT-CAL ✓

LT

R/PC

577.80

380 ✓

1,155.60

6941

Subtotal before discount

26,916.63

102

Percentage discount 10%

2,691.66

6246.91

Sub-total 1

24,224.97

Canopy Tailgate Windscreen Sealant (SN) XAN

1

60.00

60.00 X

Front Bumper Clips (Set)(SN) REC ✓

1

50.00

50.00 ✓

Front No. Plate (SN) X BUC

1

50.00

50.00 X

Rear Bumper Clips (Set)(SN) REC ✓

1

50.00

50.00 ✓

Rear Bumper Reverse Sensor (Set)(SN) ? cut ✓

1

350.00

220 ✓

350.00

Rear Number Plate (SN) X REC

1

50.00

50.00 X

Tailgate '5 Pax' Sticker (SN) REC ✓

1

25.00

10

25.00

Tailgate '70KM/H' Sticker (SN) REC ✓

1

25.00

10

25.00

Subtotal before discount

660.00

340

Percentage discount 0%

0.00

Sub-total 2

660.00

Parts-total

24,884.97

LABOUR

Description	Price
To remove, reinstall electrical wiring harness, check lighting and resetting headlamp focussing. (to FR)	100.00 30
Diagnose, replace and/or repair to rectify rear portion electrical system for proper functioning.	100.00 60
To remove, refix / renew reverse sensor assy and rectify for proper functioning.	120.00 60
Diagnose, replace and/or repair to rectify front portion electrical system for proper functioning.	100.00 30
To remove, reinstall rear tailgate windscreen (to FR)	180.00 XAN



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AUTOMOTIVE • PERFORMANCE Company Registration No. 201118055N

To remove, reinstall roof top trim upholstery, cushion seat, trim garnish, trim liner carpet. (to FR)

To re-spray painting on the change bodyparts, repair portion, and where consistent to the accident.

To provide labour, workmanship to change the above damaged bodyparts, repair, re-construct and re-align body structure, body alignments and damaged consistent to the accident.

To apply anti-rust chemical (Tuff-Kote) on repaired and replaced panel.

80.00 X 14
1,800.00 1300
2,000.00 1000
1200
200.00 100

Labour Total 4,680.00

Parts & Labour Total 29,564.97

2780

page 4

23/9/19 Rasul
Hy 900/0068

9 days

4/5

18/09/19 @ 1730

Resy after repair

LKK Auto Consultants hence notify the Repairer of the following:

- To resurvey before/after spray painting
- To display damaged part(s) during resurvey
- Parts prices are subject to confirmation
- Third party survey is on a "Without Prejudice" basis
- No illegal modification(s) is allowed
- Supplementary item(s) must be resurveyed and is subject to final approval from Insurance Company

Acknowledged by Repairer
Signature:
Date:

6246.90
340.00
2780.00
9366.90
20%
7493.52
4/5 - 7,500
9 days

...CLAIM SUBFOLDER...(Pending for Survey Report)

CLAIM SUBFOLDER TRACKING							
Case	Notified	Est Submitted	Adj Assigned	Adj Rpt	Adj Submitted	Ins Auth'd	Status
Main	18 Sep 2019		18 Sep 2019 14:18 Edit Adj Rpt	S\$7,500.00 Edit Estimates	S\$7,500.00 View Rpt		Pending for Survey Report Cancel Case

Main	Reference	Claim Details	Documents	Show All					
CLAIM SUBFOLDER DETAILS [Created by insurer]									
Insured: -, Co. Reg. No.: -									
Main Claimant: HONG SHIN BUILDERS PTE LTD									
Vehicle Reg. No.: GBE2875D		Date of Loss: 05/07/2019 00:00 - :59 [96 Months and 26 Days From LTA Reg Date (Man Yr)]							
Claim Type: TP / SNM19D203209C02		Policy/Cover Note No.: DMCVSH30629518000							
Vehicle Reg. No. (Insured): YP7455U		Policy No. (Claimant):							
		Excess: S\$0.00							
Repairer: Z-one Automotive Pte Ltd (HQ) 1 Kaki Bukit Avenue 6, Blk D #01-87, Autobay @ Kaki Bukit, 417883 Kaki Bukit - Tel:									
Handling Insurer: China Taiping Insurance (Singapore) Pte. Ltd. (HQ) - Tel: 6389 6111 ... [Handled by Irene Tay Hui Ping - 638986192]									
Adjuster: LKK Auto Consultants Pte Ltd (HQ) - Tel: 6256-3561 ... [Handled by MOHD RASUL] ... [Final Rpt due 27/09/2019]									
Adj Asg. Remarks: PLEASE SURVEY AND REVERT									
ASSOCIATED MAIL RECEIVED View All Compose Case Mail									
There are no mail for this case.									
ALL ASSOCIATED TASKS View All Search Tasks Create New Task Complete									
Due Date	Priority	Type	Task Group	Subject	Handler	Assigned By	Completed On	Created On	Done?
No results.									

Claim Documents

*GBE2875D (SNM19D203209C02)
[YP7455U]












































TP

























































HONG SHIN BUILDERS PTE LTD





Jul 5 2019 12:00AM

[-]

Z-one Automotive Pte Ltd

Upload Documents			Upload Photos			Compose New Letter			View		View in Browser	
Photos/Images									3 per page		<input checked="" type="checkbox"/>	
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Documents Checklist

DOCUMENTS CHECKLIST	Reset	Save	Print
There are no document checklists configured.			

Our Checklist Remarks - LKK Auto Consultants Pte Ltd (HQ)

Show Remarks To: ☐ Handling Insurer
Note: Remarks are private unless you show it to other parties.

LKK Auto Consultants Pte Ltd (Co.Reg.No:199607198R)

51 Ubi Ave 1 #01-25, Paya Ubi Industrial Park

Singapore 408933

Tel: 6256-3561 Fax: 6844-8805 Email: sur@lkkauto.com; assignments@lkkauto.com

VEHICLE DAMAGE INSPECTION REPORT

Our File No: CS/CTI19016488/R1SF3E2

Date: 06/01/2020

REFERENCE

Handling Insurer: China Taiping Insurance
(Singapore) Pte. Ltd.

Policy No: DMCVSH30629518000

Claimant
Vehicle No : GBE2875DInsured
Vehicle No : YP7455U

Date of Loss: 05/07/2019

Nature of Claim: TP

Claim
No: SNM19D203209C02

DESCRIPTION & IDENTIFICATION OF VEHICLE

Reg No: GBE2875D

Make & Model: SSANGYONG ACTYON SPORTS, 2.0 D/CAB 2.0
AT AIRBAG 2WD (A)

Engine No: 66495122622387

Reg. Date: 09/06/2011 (Man. Year: 2011)

Chassis No: KPADA1EKSBP102343

Colour: Grey

Odometer: 187146 km

Engine Capacity: 1998 cc

Market Value/New Car

Price: N/A

Sum Insured (S\$): Market Value/New Car Price

CONDITION OF VEHICLE AT THE TIME OF SURVEY

General Condition: Steering (Serviceable): Yes Footbrake (Serviceable): Yes

Handbrake (Serviceable): Yes Engine Modification: No Pre-accident Condition:

CONDITION OF TYRES

Front Tyre Size: 235/70 R16

Rear Tyre Size: 225/75 R16

Front Left Side: Roadstone 7 mm

Rear Left Side: Roadstone 7 mm

Front Right Side: Roadstone 7 mm

Rear Right Side: Roadstone 7 mm

The above values represent the remaining tyre treads depth

COST OF CLAIMS	Repairer's	Adjuster's	Difference	Diff %
Parts	24,884.97	6,586.90	18,298.07	73.53
Miscellaneous Items	0.00	0.00	0.00	
Labour	4,680.00	2,780.00	1,900.00	40.60
Paintwork Labour	0.00	0.00	0.00	
Towing	0.00	0.00	0.00	
Calculated Gross Total (S\$)	29,564.97	9,366.90	20,198.07	68.32
Approved Total (Overridden) (S\$)		7,500.00		
(S\$)	29,564.97	7,500.00	22,064.97	74.63
+ GST 7.00/7.00% (S\$)	2,069.55	525.00	1,544.55	74.63
Nett Amount (S\$)	31,634.52	8,025.00	23,609.52	74.63

INSPECTION

Date of Assignment: 18/09/2019

Date Inspected: 18/09/2019 Inspected At:

Z-one Automotive Pte Ltd (HQ)
1 Kaki Bukit Avenue 6, Blk D #01-87,
Autobay @ Kaki Bukit
Singapore 417883

Estimated Period of Repair: 9.0 days

Adjuster: MOHD RASUL

Manager: Hiew May Fung

NOTE: This report represents our findings at the time and place of inspection stated herein. Such inspection has been carried out to the best of our knowledge and ability but any other liability under any other circumstances is hereby expressly excluded.

REPAIR DETAILS

Reference		
Part Source:	MRM-SG	Version: 1.0 (Last Synchronised: 06 Jan 2020)
Parts:	M1-SUV	SSANGYONG ACTYON SPORTS 2.0 D/CAB 2.0 AT AIRBAG 2WD (A) (Catalogue:Merimen Singapore 1.0)
Labour:	Repairer's	(Price-denominated Standard List)
Print Code:	(Unsubmitted, no print-code for GBE2875D)	
Validity:	These estimates are valid only if they contain the print code (above) on all estimate pages, running page numbers with the END OF ESTIMATES marker on the last estimate page	
Further Info:	Items/values not in reference catalogue are prefixed with an asterisk *.	

Recommended Parts

No.	Qty	Part No.	Particulars	Condition	Repairer's	Amount
1	1		*CANOPY TAILGATE	Repair	816.00 FL	*- FL
2	2		*CANOPY TAILGATE ABSORBER	Serviceable	228.00 FL	*- FL
3	1		*CANOPY TAILGATE HANDLE	Serviceable	90.00 FL	*- FL
4	1		*FRONT BONNET LOGO EMBLEM	Necessary	146.25 FL	*70.00 FL
5	1		*FRONT BONNET PROTECTOR	Cracked	365.00 FL	*170.00 FL
6	1		*FRONT BUMPER SIDE RETAINER L/R	O/S Necessary / N/SServiceable	170.00 FL	*85.00 FL
7	1		*FRONT CENTER BUMPER	Deformed	1,750.00 FL	*1,250.00 FL
8	1		*FRONT GRILLE	Serviceable	485.00 FL	*- FL
9	1		*FRONT HEADLAMP L/R	O/S Cracked / N/S Serviceable	3,700.00 FL	*750.00 FL
10	1		*FRONT SIDE BUMPER L/R	O/S Deformed / N/S Serviceable	530.00 FL	*265.00 FL
11	1		*REAR BUMPER	Cut	1,512.00 FL	*650.00 FL
12	2		*REAR BUMPER REFLECTOR	Serviceable	56.40 FL	*- FL
13	1		*REAR BUMPER REINFORCEMENT	Bent	900.00 FL	*340.00 FL
14	1		*REAR BUMPER SIDE RETAINER	N/S Necessary / O/SServiceable	78.00 FL	*39.00 FL
15	1		*REAR END PANEL	Repair	1,197.60 FL	*- FL
16	2		*REAR FENDER L/R	Serviceable	3,072.00 FL	*- FL
17	1		*REAR FLOOR PANEL	Serviceable	2,160.00 FL	*- FL
18	1		*REAR FLOOR PANEL INNER GARNISH	Serviceable	1,440.00 FL	*- FL
19	1		*REAR FLOOR PANEL WOODEN PAD	Serviceable	576.00 FL	*- FL
20	1		*SPARE TYRE HOOK	Serviceable	165.60 FL	*- FL
21	1		*TAILGATE	Bent	2,592.00 FL	*1,450.00 FL
22	1		*TAILGATE ACTYON EMBLEM	Necessary	134.39 FL	*65.00 FL
23	1		*TAILGATE LOGO EMBLEM	Necessary	146.25 FL	*95.00 FL
24	1		*TAILGATE SPORTS EMBLEM	Necessary	117.75 FL	*67.00 FL
25	1		*TAILGATE SSANGYONG EMBLEM	Necessary	111.99 FL	*65.00 FL
26	1		*TAILGATE CENTRE INNER LOCK	Serviceable	216.00 FL	*- FL
27	1		*TAILGATE CENTRE LOCK MOTOR	Serviceable	336.00 FL	*- FL
28	2		*TAILGATE HINGES	Serviceable	235.20 FL	*- FL
29	1		*TAILGATE INNER PANEL	Serviceable	540.00 FL	*- FL
30	1		*TAILGATE INNER PANEL TRIM	Deformed	660.00 FL	*400.00 FL
31	16		*TAILGATE INNER TRIM CLIP	Necessary	153.60 FL	*112.00 FL
32	2		*TAILGATE NUMBER PLATE LAMP	Cracked	132.00 FL	*100.00 FL
33	1		*TAILGATE NUMBER PLATE LAMP GARNISH	Cracked	180.00 FL	*150.00 FL
34	1		*TAILGATE OUTER HANDLE	Serviceable	82.80 FL	*- FL
35	2		*TAILGATE SIDE LOCK	Bent	432.00 FL	*300.00 FL
36	2		*TAILGATE SIDE LOCK CAP	Serviceable	115.20 FL	*- FL
37	1		*TAILGATE WEATHER STRIP	Necessary	138.00 FL	*138.00 FL

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No.	Qty	Part No.	Particulars	Condition	Repairer's	Amount
38	1		*TAILLAMP	N/S Cracked	1,155.60 FL	*380.00 FL
39	1		*CANOPY TAILGATE WINDSCREEN SEALANT	Not Necessary	60.00 FS	*- FS
40	1		*SET FRONT BUMPER CLIPS	Necessary	50.00 FS	*50.00 FS
41	1		*FRONT NO. PLATE	Serviceable	50.00 FS	*- FS
42	1		*SET REAR BUMPER CLIPS	Necessary	50.00 FS	*50.00 FS
43	1		*SET REAR BUMPER REVERSE SENSOR	Cut	350.00 FS	*220.00 FS
44	1		*REAR NUMBER PLATE	Serviceable	50.00 FS	*- FS
45	1		*TAILGATE 5 PAX STICKER	Necessary	25.00 FS	*10.00 FS
46	1		*TAILGATE 70KM/H STICKER	Necessary	25.00 FS	*10.00 FS

F=Franchise part. S=SpcNett. L=ListItemDisc.

Sub Total (S\$) **27,576.63** **7,281.00**

- List Item Discount on L Items 10.00/10.00% (S\$) 2,691.66 694.10

Total Parts (S\$) **24,884.97** **6,586.90**

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Recommended Miscellaneous Items

There are no new miscellaneous items selected.

Recommended Labour

No	Particulars	Lab.Type	Repairer's	Amount
Labour Items				
1	TO REMOVE, REINSTALL ELECTRICAL WIRING HARNESS, CHECK LIGHTING AND RESETTNG HEADLAMP FOCUSING. (TO FR)	New	100.00	30.00
2	DIAGNOSE, REPLACE AND / OR REPAIR TO RECTIFY REAR PORTION ELECTRICAL SYSTEM FOR PROPER FUNCTIONING	New	100.00	60.00
3	TO REMOVE, REFIX / RENEW REVERSE SENSOR ASSY AND RECTIFY FOR PROPER FUNCTIONING	New	120.00	60.00
4	DIAGNOSE, REPLACE AND / OR REPAIR TO RECTIFY FRONT PORTION ELECTRICAL SYSTEM FOR PROPER FUNCTIONING	New	100.00	30.00
5	TO REMOVE, REINSTALL REAR TAILGATE WINDSCREEN (TO FR)	New	180.00	0.00
6	TO REMOVE, REINSTALL ROOF TOP TRIM UPHOLSTERY, CUSHION SEAT, TRIM GARNISH, TRIM LINER CARPET. (TO FR)	New	80.00	0.00
7	TO RE-SPRAY PAINTING ON THE CHANGE BODYPARTS, REPAIR PORTION, AND WHERE CONSISTENT TO THE ACCIDENT	New	1,800.00	1,300.00
8	TO PROVIDE LABOUR, WORKMANSHIP TO CHANGE THE ABOVE DAMAGED BODYPARTS, REPAIR, RE-CONSTRUCT AND RE-ALIGN BODY STRUCTURE, BODY ALIGNMENTS AND DAMAGED CONSISTENT TO THE ACCIDENT	New	2,000.00	1,200.00
9	TO APPLY ANTI-RUST CHEMICAL (TUFF-KOTE) ON REPAIRED AND REPLACED PANEL	New	200.00	100.00
Gross Labour Cost (S\$)			4,680.00	2,780.00

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< END OF ESTIMATES >