Veron Chen (LKKAuto)

From: Julie Mangubat < julie.m@budgetdirect.com.sq>

Sent: Saturday, 21 December 2019 3:21 PM

To: jeanny@legaloptions.biz

Cc: Veron Chen (LKKAuto); SUR; assignments

Subject: RE: Our ref. C10003390/JM || Your ref. 19-A38-10561-VL.jp.nh || LKK ref: TBA

Without Prejudice

Dear Sir

We refer to the above matter.

We have checked with our surveyor and this has not been finalized with your client's workshop yet.

Please check with your workshop and finalize with our surveyor and submit to us the invoice on work done.

Thank you.

Best Regards,

Julie Mangubat

Executive, Claims

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E Julie.m@budgetdirect.com.sq



Customer Care +65 6221 2111 **Claims** +65 6221 2199 **Claims (Int.)** +65 6540 2199

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From: Ivy Ratilla

Sent: Friday, 8 November, 2019 1:39 PM

To: 'jeanny@legaloptions.biz' <jeanny@legaloptions.biz> **Cc:** Julie Mangubat <julie.m@budgetdirect.com.sg>

Subject: Our ref. C10003390/JM || Your ref. 19-A38-10561-VL.jp.nh

Dear Sir/Ma'am,

We acknowledge receipt of your letter dated 05/11/2019 and the enclosures on 08/11/2019.

We are assessing your client's claim and will reply to you substantively soon.

Regards,

Ivy Ratilla Executive, Claims Admin

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