

ASS. REC. BY:

REF: CS/MSG/9016461/AGvf3

Special Instruction:

Surveyor: Adnan

65942539

ASSIGNMENT (Office)

From (Person): Jocelyn Ng Shin Bun

of MSG 65942539

Date/Time: 17.9.19 16.29 p.m

Estimated Cost:

Bill to:

OD / TP / WS / TP RES / OD RES / EVA / INV / MV / CS

To Inspect Vehicle No: SKK 2338 A

Insured:

at Workshop m/s Premium

Tel: 67689828

of 55 ubi road 1

Policy No: A80471409 amy

Claim No:

Sum Insured:

Excess: \$500.00

Make of Veh:

D.O.A. 16.9.2019

(Client's Record)

CA / REV / REP. / REV 24 HRS

H.O.D. Endorsement:

Date/Time: 18.9.19 10.43 a.m

Person Contacted: Jzuwan

Vehicle IN / OUT

Date/Time	Action/Instruction (✓) Estimate
	<u>SKK 2338 A - X</u>
<u>19/9/19</u>	<u>Revert via merimen</u>
<u>19/9/19</u>	<u>Rece approved \$15,705 from Jocelyn by merimen</u>
<u>20/9/19</u>	<u>Informed TRoy c/A ex \$500 by email</u>
<u>20/9/19</u>	<u>@ 254pm Spoken to Jocelyn we will review the case again</u>

# ASSIGNMENT

Front: \_\_\_\_\_ Date: \_\_\_\_\_  
 Estimated Cost: \_\_\_\_\_  
 OD / TP / WS / TP RES / OD RES / EVA / INV / MV  
 To Inspect Vehicle No: \_\_\_\_\_  
 at Workshop m/s \_\_\_\_\_  
 of \_\_\_\_\_  
 Insured: \_\_\_\_\_  
 Policy No. \_\_\_\_\_  
 Claims No. \_\_\_\_\_  
 Sum Insured: \_\_\_\_\_ Excess: \_\_\_\_\_  
 (Client's Record)  
 Make of Veh: \_\_\_\_\_

N/S	O/S

(Policy Condition)  
 Remark: The veh had commenced its  
 repair at the time of inspection.

Bal. or Market Value: **95K.**  
 IDAC Accident Rpt: \_\_\_\_\_ Consistent? : Yes or No  
 GIA / PR Seen: \_\_\_\_\_ Consistent? : Yes or No  
 Est. Repairs: **10** days Res. Yes or No  
 Lum Sum: \_\_\_\_\_ % 3 Val: Yes or No

CA / REV / REP. / 24 HRS

Date: \_\_\_\_\_ Person Contacted: \_\_\_\_\_ Vehicle: IN / OUT

Veh No: **SKK2338A** or Regn: **2018 June.**  
 Type: M.V. / M.Cycle / Bus / Van / Lorry / Taxi / Prime Mover /  
 Truck / Trailer or  
 Make: **Audi A3 SB** C.C. **999.**  
 Colour: **White** A/C: Insured / Std / NI / NA  
 Sp. Reading: **28041** T/Radio: Insured / Std / NI / NA  
 Eng/No: \_\_\_\_\_  
 C/No: **WAUZZ28VJA112260.**  
 Gen. Cond: Good / Fair / Poor / Burnt  
 Steering: Insured / Jammed / Leaked / Burnt or  
 Brake: Insured / Jammed / Leaked / Burnt or  
 Modi: Nil / S/Rim / STD A/Rim or  
 Tyre Size: F: **225/40R18.**  
 R: **225/40R18.**  
 BS / DUN / EXNOVA / GY / FS / LIZA / MIC / OHTSU / PIR / SUMI /  
 TOYO / YOKO or **Altimax.**  
 Front Rear  
 R/Bal. **ob** mm R/Bal. **ob** mm  
 L/Bal. **ob** mm L/Bal. **ob** mm  
 D.O.A. \_\_\_\_\_ D.O.I. **18/09/19.**  
 Survey held at **Premium.**  
 Des. of Damages: Frt / Rear / O/S / N/S / U/C / Rooftop or  
 The U/C / Chassis frame / Body Structure affected due to collision.

Date / Time	Action / Instruction
	<b>00 ms16. to</b>
<b>20/6/19</b>	<b>@ 256pm Spoken Troy to arrange take photos when vehicle send in for repair</b>
<b>15/10/19</b>	<b>@ 417pm Spoken To Jocelyn, Surveyor opinion rim not payable</b>
<b>16/10/19</b>	<b>@ 1031am Jocelyn call up said rim is payable</b>
<b>28/4/20</b>	<b>@ 329pm George will check</b>
<b>16/6/20</b>	<b>Final fig \$18,796.20 confirmed by email (Red 9836.80, 34%)</b>

Date/Time, File Pass to? ☐ : Preli. Report  
☐ : Final Report

Date/Time, File Return to?

2) **16/6/20-Typist**

Report Format: **Merimen**  
 Lump Sum / 12 HRS: **\$18,796.20**

Days Of Repair: **10**

Resurvey No. of Trip: **2**

Add Fee: ☐ Site Insp (\$)  
☐ Interview (\$)  
☐ Tech. Insp (\$)  
☐ Wash (\$)

Survey Fee

Transportation

3-PS 34

Notes

Other

Page 1

## ...CLAIM SUBFOLDER...(New Assignment)

## CLAIM SUBFOLDER TRACKING

Case	Notified	Est Submitted	Adj Assigned	Adj Rpt	Adj Submitted	Ins Auth'd	Status
Main	17 Sep 2019 15:03		17 Sep 2019 16:29 <a href="#">Assign</a>				<b>New Assignment</b> <a href="#">Cancel Case</a>

Main	Reference	Claim Details	Documents	Show All																				
<b>CLAIM SUBFOLDER DETAILS</b>		<b>[Created by insurer]</b>																						
Insured:	NG LAI SOON, ID: S7347578C, Tel: +6593288998, Email: LSNG8998@GMAIL.COM																							
Vehicle Reg. No.:	SKK2338A	Date of Loss:	16/09/2019 07:00 - :59 [14 Months and 28 Days From LTA Reg Date (Man Yr)]																					
Claim Type:	OD	Policy/Cover Note No.:	A80471409QMY (Comprehensive) Coverage: 19/06/2019 - 18/06/2020																					
		Excess:	S\$500.00																					
Repairer:	Premium Automobiles Pte Ltd (UBI) 55 Ubi Road 1, 408699 Ubi - Tel: 67689828/9827/9911																							
Handling Insurer:	MSIG Insurance (Singapore) Pte. Ltd. (HQ) - Tel: +65 6827 7888 ... [Handled by Jocelyn Ng Shin Bun]																							
Adjuster:	LKK Auto Consultants Pte Ltd (HQ) - Tel: 6256-3561 ... [Imm.Advice due 18/09/2019]																							
Driver/Custodian:	WONG CHIEW LING, LYNN (45 / Female), NRIC: S7429632G, Tel: +6598478223 Email: NOEMAIL																							
Adj Asg. Remarks:	Survey appt on 18/9/2019, 11am. Owner waiting. Survey & revert. Please contact us ASAP if you cannot attend this assignment. Please revert with MV																							
<b>ASSOCIATED MAIL RECEIVED</b>		<a href="#">View All</a> <a href="#">Compose Case Mail</a>																						
There are no mail for this case.																								
<b>ALL ASSOCIATED TASKS</b>																								
<div> <a href="#">View All</a> <a href="#">Search Tasks</a> <a href="#">Create New Task</a> <a href="#">Complete</a> </div> <table border="1"> <thead> <tr> <th>Due Date</th> <th>Priority</th> <th>Type</th> <th>Task Group</th> <th>Subject</th> <th>Handler</th> <th>Assigned By</th> <th>Completed On</th> <th>Created On</th> <th>Done?</th> </tr> </thead> <tbody> <tr> <td colspan="10">No results.</td> </tr> </tbody> </table>					Due Date	Priority	Type	Task Group	Subject	Handler	Assigned By	Completed On	Created On	Done?	No results.									
Due Date	Priority	Type	Task Group	Subject	Handler	Assigned By	Completed On	Created On	Done?															
No results.																								

**Veron Chen (LKKAUTO)**

---

**From:** Veron Chen (LKKAUTO)  
**Sent:** Wednesday, 16 October 2019 10:40 AM  
**To:** 'Claims'; 'allan.wu'  
**Cc:** (nora.khai@premiumauto.com.sg); SUR  
**Subject:** RE: SKK 2338A-DOA: 16/9/2019 (MSIG OD)

Dear TRoy,

Instruction from MSIG OIC, authorise to replace the rim.

Best Regards,

**Veron Chen** | Case Handler

**LKK Auto Consultants Pte Ltd**

Phone: 6256-3561 | email :sur@lkkauto.com | fax: 6256-4315

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

---

**From:** Veron Chen (LKKAUTO)  
**Sent:** Wednesday, 25 September 2019 11:08 AM  
**To:** 'Claims' <claims@premiumauto.com.sg>; 'allan.wu' <allan.wu@premiumauto.com.sg>  
**Cc:** (nora.khai@premiumauto.com.sg) <nora.khai@premiumauto.com.sg>; SUR <sur@lkkauto.com>  
**Subject:** FW: SKK 2338A-DOA: 16/9/2019 (MSIG OD)

Dear TRoy,

Vehicle send in for repair?

Please arrange surveyor to take photos of the rims.

Best Regards,

**Veron Chen** | Case Handler

**LKK Auto Consultants Pte Ltd**

Phone: 6256-3561 | email :sur@lkkauto.com | fax: 6256-4315

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

---

**From:** Veron Chen (LKKAUTO)  
**Sent:** Friday, 20 September 2019 8:48 AM  
**To:** Claims <claims@premiumauto.com.sg>; SUR <sur@lkkauto.com>  
**Cc:** (nora.khai@premiumauto.com.sg) <nora.khai@premiumauto.com.sg>  
**Subject:** RE: SKK 2338A-DOA: 16/9/2019 (MSIG OD)

Dear TRoy,

As instructed by our client , please proceed to repair the **insured vehicle SKK 2338A (Excess S500/-)**.



If there are any check items or supplementary items please inform our office's Assignment Team at Tel: 6741 8434 to arrange our surveyor for inspection.

All supplementary items and unconfirm items are subjected to further approval from insurance company before completion of the repair.

\*Our client reserve their right **not to pay** if there is no valid approval obtained before repair.

Best Regards,

Veron Chen | Case Handler

LKK Auto Consultants Pte Ltd

Phone: 6256-3561 | email :sur@lkkauto.com | fax: 6256-4315

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

---

**From:** Claims <claims@premiumauto.com.sg>

**Sent:** Thursday, 19 September 2019 11:51 AM

**To:** Veron Chen (LKKAuto) <veronchen@lkkauto.com>; SUR <sur@lkkauto.com>

**Cc:** 'Claims' <claims@premiumauto.com.sg>

**Subject:** RE: SKK 2338A-DOA: 16/9/2019 (MSIG OD)

Dear Veron,

As spoken through a phone call just now, kindly revert us back the car claim status.

Thanks

Best Regards,

**TRoy Goh**

Claims Advisor

**Premium Automobiles Pte Ltd** (Reg No 199902271W)

55 Ubi Road 1 Road Singapore 408699

p. +65 6388 2323 d. +65 6768 9828 f. +65 6841 1183

e. claims@premiumauto.com.sg w. www.audi.com.sg

Audi Showroom, Audi Centre 281 Alexandra Road Singapore 159938 p. +65 6836 2223



**Email Disclaimer**

This email, including any attachment, is confidential and may also be privileged.

If you have received it in error, please notify us immediately by reply email and then delete this message from your system.

Please do not copy it or use it for any purpose, or disclose its contents or any attachment to any other person. Thank you.

---

**From:** Nora Khai PA [mailto:nora.khai@premiumauto.com.sg]

**Sent:** Thursday, 19 September 2019 11:43 AM

**To:** 'Veron Chen (LKKAuto)'; 'Boo seng yak'; 'Claims'; 'SUR'  
**Subject:** RE: SKK 2338A-DOA: 16/9/2019 (MSIG OD)

Hi Veron,

Ok I have checked .

Kind Regards,  
Norah Khai  
Claims Manager

**Premium Automobiles Pte Ltd** (Reg No 199902271W)  
55 Ubi Road 1 Road Singapore 408699  
p. +65 6366 2323 d. +65 6768 9827 f. +65 6841 1183  
e. [claims@premiumauto.com.sg](mailto:claims@premiumauto.com.sg) w. [www.audi.com.sg](http://www.audi.com.sg)  
**Audi Showroom, Audi Centre** 281 Alexandra Road Singapore 159938 p. +65 6836 2223



**Email Disclaimer**

This email, including any attachment, is confidential and may also be privileged.

If you have received it in error, please notify us immediately by reply email and then delete this message from your system.

Please do not copy it or use it for any purpose, or disclose its contents or any attachment to any other person. Thank you

---

**From:** Veron Chen (LKKAuto) [<mailto:veronchen@lkkauto.com>]  
**Sent:** Thursday, September 19, 2019 10:52 AM  
**To:** (nora.khai@premiumauto.com.sg) <nora.khai@premiumauto.com.sg>; 'Boo seng yak' <boojohnny@gmail.com>; Claims <[claims@premiumauto.com.sg](mailto:claims@premiumauto.com.sg)>; SUR <[sur@lkkauto.com](mailto:sur@lkkauto.com)>  
**Subject:** SKK 2338A-DOA: 16/9/2019 (MSIG OD)

Dear Nora/Mr Boo,

Kindly go through surveyor's marking , before we get approval from MSIG.

Best Regards,

**Veron Chen** | Case Handler

**LKK Auto Consultants Pte Ltd**

Phone: 6256-3561 | email :[sur@lkkauto.com](mailto:sur@lkkauto.com) | fax: 6256-4315

## Veron Chen (LKKAUTO)

---

**From:** Veron Chen (LKKAUTO)  
**Sent:** Friday, 20 September 2019 8:48 AM  
**To:** Claims; SUR  
**Cc:** (nora.khai@premiumauto.com.sg)  
**Subject:** RE: SKK 2338A-DOA: 16/9/2019 (MSIG OD)  
**Attachments:** MARK EST.pdf

Dear TRoy,

As instructed by our client , please proceed to repair the **insured vehicle SKK 2338A (Excess \$500/-)**.

If there are any check items or supplementary items please inform our office's Assignment Team at Tel: 6741 8434 to arrange our surveyor for inspection.

All supplementary items and unconfirm items are subjected to further approval from insurance company before completion of the repair.

\*Our client reserve their right **not to pay** if there is no valid approval obtained before repair.

Best Regards,

**Veron Chen** | Case Handler

**LKK Auto Consultants Pte Ltd**

Phone: 6256-3561 | email :sur@lkkauto.com | fax: 6256-4315

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

---

**From:** Claims <claims@premiumauto.com.sg>  
**Sent:** Thursday, 19 September 2019 11:51 AM  
**To:** Veron Chen (LKKAUTO) <veronchen@lkkauto.com>; SUR <sur@lkkauto.com>  
**Cc:** 'Claims' <claims@premiumauto.com.sg>  
**Subject:** RE: SKK 2338A-DOA: 16/9/2019 (MSIG OD)

Dear Veron,

As spoken through a phone call just now, kindly revert us back the car claim status.

Thanks

Best Regards,  
**TRoy Goh**  
Claims Advisor

**Premium Automobiles Pte Ltd** (Reg No 199902271W)  
55 Ubi Road 1 Road Singapore 408699  
p. +65 6388 2323 d. +65 6768 9828 f. +65 6841 1183  
e. [claims@premiumauto.com.sg](mailto:claims@premiumauto.com.sg) w. [www.audi.com.sg](http://www.audi.com.sg)  
Audi Showroom, Audi Centre 281 Alexandra Road Singapore 159938 p. +65 6836 2223





**Email Disclaimer**

This email, including any attachment, is confidential and may also be privileged.  
 If you have received it in error, please notify us immediately by reply email and then delete this message from your system.  
 Please do not copy it or use it for any purpose, or disclose its contents or any attachment to any other person. Thank you.

**From:** Nora Khai PA [<mailto:nora.khai@premiumauto.com.sg>]  
**Sent:** Thursday, 19 September 2019 11:43 AM  
**To:** 'Veron Chen (LKKAuto)'; 'Boo seng yak'; 'Claims'; 'SUR'  
**Subject:** RE: SKK 2338A-DOA: 16/9/2019 (MSIG OD)

Hi Veron,

Ok I have checked .

Kind Regards,  
 Norah Khai  
 Claims Manager

**Premium Automobiles Pte Ltd** (Reg No 199902271W)  
 55 Ubi Road 1 Road Singapore 408699  
 p. +65 6366 2323 d. +65 6768 9827 f. +65 6841 1183  
 e. [claims@premiumauto.com.sg](mailto:claims@premiumauto.com.sg) w. [www.audi.com.sg](http://www.audi.com.sg)  
**Audi Showroom, Audi Centre** 281 Alexandra Road Singapore 159938 p. +65 6836 2223



**Email Disclaimer**

This email, including any attachment, is confidential and may also be privileged.  
 If you have received it in error, please notify us immediately by reply email and then delete this message from your system.  
 Please do not copy it or use it for any purpose, or disclose its contents or any attachment to any other person. Thank you



---

**From:** Veron Chen (LKKAuto) [mailto:veronchen@lkkauto.com]

**Sent:** Thursday, September 19, 2019 10:52 AM

**To:** (nora.khai@premiumauto.com.sg) <nora.khai@premiumauto.com.sg>; 'Boo seng yak' <boojohnny@gmail.com>; Claims <claims@premiumauto.com.sg>; SUR <sur@lkkauto.com>

**Subject:** SKK 2338A-DOA: 16/9/2019 (MSIG OD)

Dear Nora/Mr Boo,

Kindly go through surveyor's marking , before we get approval from MSIG.

Best Regards,

**Veron Chen** | Case Handler

**LKK Auto Consultants Pte Ltd**

Phone: 6256-3561 | email :sur@lkkauto.com | fax: 6256-4315

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

## View Received Message

This mail is associated with :

**\*SKK2338A (606037)**

OD

Sep 16 2019 7:00AM

[NG LAI SOON]

Premium Automobiles Pte Ltd

[Reply](#)[Reply All](#)[Mark as Unread](#)[Print Message](#)[Delete Message](#)[Forward](#)

**From** MSIG Insurance (Singapore) Pte. Ltd. (MSIG\_SG), sent on 19/09/2019 19:04 PM.

**To** LKK\_HQ

**Subject** Alert - Adj Mandate Approved (S\$15705.00) - SKK2338A - Claim Handler: Jocelyn Ng Shin Bun

Approved:15705.00:a if c

### DOCUMENTS SUMMARY

There are no documents.

**LKK Auto Consultants Pte Ltd** (Co.Reg.No:199607198R)

51 Ubi Ave 1 #01-25, Paya Ubi Industrial Park

Singapore 408933

Tel: 6256-3561 Fax: 6844-8805 Email: sur@lkkauto.com;assignments@lkkauto.com

To:	MSIG Insurance (Singapore) Pte. Ltd. 4 Shenton Way #21-01 SGX Centre 2 Singapore 068807	From:	LKK Auto Consultants Pte Ltd 51 Ubi Ave 1 #01-25 Paya Ubi Industrial Park Singapore 408933
Attn:	Jocelyn Ng Shin Bun	Date:	19 Sep 2019
<b>Preliminary Advice</b>			

Vehicle No	: SKK2338A	Accident Date	: 16/09/2019
Make	: AUDI A3 SPORTBACK	Policy No.	: A80471409QMY
Assignment Date	: 17/09/2019	Excess	: S\$500.00
Date of Inspection	: 18/09/2019	Est. Duration of Repair	: 10.00
Inspection At	PREMIUM AUTOMOBILES PTE LTD (UBI) 55 UBI ROAD 1 SINGAPORE 408699		

**Point of Impact / General Description of Damages**

The vehicle sustained impact / damages n/s body and parts claimed are consistent to the accident.

Repairer's Estimate (Gross)	:S\$	27,733.00
Revised Amount	:S\$	15,705.00
Check Items (Estimated)	:S\$	3,980.00
Total	:S\$	19,685.00
Lump Sum Repair	:S\$	
<b>Total Loss Consideration</b>		
New for Old Value	:S\$	
Pre-Accident Value	:S\$	95,000.00
COE / PARF Rebate	:S\$	51,264.00
Salvage Value	:S\$	
Margin for Repair	:S\$	43,736.00

**Remarks**

( X )	The vehicle is economical for repair.
( )	The above survey was conducted on a 'without prejudice' basis.



> Back to OneMotoring

### Enquire PARF/COE Rebate for Registered Vehicle

<b>Vehicle Owner Particulars</b>	
Owner ID Type:	Singapore NRIC
Owner ID:	578C
<b>Vehicle Details</b>	
Vehicle No.:	SKK2338A
Vehicle to be Exported:	No
Intended Deregistration Date:	17 Sep 2019
Vehicle Make:	AUDI
Vehicle Model:	A3 SPORTBACK 1.0 TFSI S TRONIC (LED)
Primary Colour:	White
Manufacturing Year:	2018
Engine No.:	CHZ940598
Chassis No.:	WAUZZZ8V0JA112260
Maximum Power Output:	85.0 kW (113 bhp)
Open Market Value:	\$24,173.00
Original Registration Date:	19 Jun 2018
First Registration Date:	19 Jun 2018
Transfer Count:	0
Actual ARF Paid:	\$25,843.00
<b>Intended PARF Rebate Details</b>	
PARF Eligibility:	Yes
PARF Eligibility Expiry Date:	18 Jun 2028
PARF Rebate Amount:	\$19,382.00
<b>Intended COE Rebate Details</b>	
COE Expiry Date:	18 Jun 2028
COE Category:	A - Car up to 1600cc & 97kW (130bhp)
COE Period(Years):	10
QP Paid:	\$36,426.00
COE Rebate Amount:	\$31,882.00
<b>Total Rebate Amount:</b>	<b>\$51,264.00</b>

The information contained herein is correct as at 17 Sep 2019

OK

## SINGAPORE ACCIDENT STATEMENT

### IMPORTANT NOTICE

1. Please report correctly the details of the accident to speed up the claims process.
2. This Form must be completed by the Policyholder and/or the Authorised Driver.
3. Information provided must be as truthful and accurate as possible. Any wilful misrepresentation or withholding of material facts may allow insurance companies to repudiate policy liability.
4. The issue and acceptance of this Form by insurance companies is not an admission of policy liability on the part of the insurance companies.
5. Any false reporting may be referred to the Police for investigation.
6. This report will be forwarded by the insurers of the GIA Records Management Centre established by the General Insurance Association of Singapore (GIA) for archiving and that copies of this report will, for a fee, be made available upon application by interested parties.
7. By the lodgement of this report to the insurers, you hereby consent to the archiving of this report at the centre and to copies of the report being made available aforesaid.

### ACCIDENT STATEMENT

Date Of Report	16/09/2019 14:56
Date Of Accident	16/09/2019 07:40
Exact Location Of Accident	CHOA CHU KANG AVE 1 / HONG SAN TER
Country/State of Loss	SINGAPORE

### DETAILS OF OWN VEHICLE

Vehicle Registration Number	SKK2338A
<b>Insured/Policyholder</b>	
Name Of Registered Owner	NG LAI SOON
NRIC No	S7347578C
Email Address	LSNG8998@GMAIL.COM
Mobile Phone No	(LOCAL) +65-93288998
Alternative Phone No	OFFICE-93288998

### Vehicle Particulars

Manufacturer	AUDI
Model	A3 SPORTSBACK 1.0 TF
Exact Purpose for which vehicle was being used at time of accident	PRIVATE USE
Are you claiming under your own insurance policy for repair to your vehicle?	YES
If No, Please state action to be taken	
Vehicle Category	PRIVATE CAR

### Insurance Company

Name of Insurance Company	MSIG INSURANCE (SINGAPORE) PTE. LTD.
Type Of Coverage	COMPREHENSIVE
Fleet Policy	NO
Policy Number	A 80471409 QMY
Cover Note Number	

### Driver

Name of Driver	WONG CHIEW LING , LYNN
NRIC No	S7429632G
Date Of Birth	05/09/1974
Occupation	INDOOR
Date Of Driving Pass	02/07/1996
Driving Experience	23 YEARS AND 2 MONTHS
Gender	FEMALE
Mobile Number	(LOCAL) +65-98478223
Fax Number	
Contact Number	
EMail Address	NOEMAIL

Address	3 HONG SAN WALK
Postcode	688994
Was driver an employee of the Insured's Company	NO
If No, Relationship of the Driver with the Insured	SPOUSE
Vehicle Registration Number of Driver's Own Vehicle	-
	-
	-
Insurance Company of Driver's Own Vehicle	-
	-
	-

#### General Information of the Accident

Type Of Accident	SIDE SWIPE
Weather Conditions	CLEAR
Road Surface	DRY

#### Other Information

Was any foreign vehicle involved in this accident?	NO
Number of vehicles (including own vehicle) involved in the accident	2
Was any body injured in the Accident?	NO
Was any injured conveyed to hospital by ambulance?	NO
Was any other material or property damaged?	YES
I have been approached by unknown person(s) soliciting/offering accident claims assistance.	NO
Number of Passengers (Including Driver)	1

#### Details of Police Action

Was the accident reported to the police?	NO
If Yes, Please state which Police Station	
Was notice of intended Prosecution given?	NO
If Yes, against whom?	

#### Circumstances of Accident

I REACHED AT THE JUNCTION OF CHOA CHU KANG AVE 1 AND HONG SAN TER AROUND 7.40AM ON 16/9/19. I STOPPED MY CAR AND CHECKED & CONFIRMED THAT THERE WAS NO ON-COMING VEHICLE. AS THE TRAFFIC LIGHT WAS TO MY FAVOUR, I SLOWLY TURNED RIGHT AND THEN I HEARD A LOUD BANG ON MY REAR LEFT DOOR. WHEN I TURN AROUND, I SAW A MOTORBIKE BEHIND MY CAR.

#### Attachment(s)

Are accident photos available for attachment?	YES
Was there any video captured by Car Camera?	NO
Was there any audio recorded?	NO

#### DETAILS OF OTHER VEHICLE PROPERTY 1

Vehicle Registration Number	FZ605Y
Vehicle Make/Model/Colour	
Details Of Properties	
Vehicle Category	MOTORCYCLE
Name of Driver	
NRIC/Passport Number	
Contact Number	
Address	
Postcode	
Insurance Company Name	
Nature Of Damage	
No. Of Passenger (Including Driver)	



## Sketch Plan

### SKETCH PLAN

#### IMPORTANT NOTICE

1. Please report **correctly** the details of the accident to speed up the claims process.
2. This Form must be **completed by the Policyholder and/or the Authorised Driver**.
3. Information provided must be as **truthful and accurate as possible**. Any wilful misrepresentation or withholding of material facts may allow insurance companies to **repudiate policy liability**.
4. The issue and acceptance of this Form by insurance companies is not an admission of policy liability on the part of the insurance companies.
5. **Any false reporting may be referred to the Police for investigation**.
6. The report will be forwarded by the insurers of the GIA Records Management Centre established by the General Insurance Association of Singapore (GIA) for archiving and that copies of this report will for a fee be made available upon application by interested parties.
7. By the lodgment of this report to the insurers, you hereby consent to the archiving of this report at the centre and to copies of the report being made available aforesaid.
8. **Consent under the Personal Data Protection Act (PDPA)**

I understand, acknowledge, agree and consent that:

- (a) My insurer, my workshop and the General Insurance Association of Singapore ("GIA") may/are permitted to collect, use, disclose and/or process my personal data/personal information set out in this [form] and any other personal information provided by me or possessed by my insurer (collectively the "Personal Information") and disclose and transfer such Personal Information to all insurer(s) who have insured vehicle(s) involved in this accident (all insurer(s) who have insured vehicle(s) involved in this accident shall be collectively referred to as the "Insurers"), the Insurers' lawyers/law firms, the Monetary Authority of Singapore and any relevant government agency/authority (such as the police), for the purpose(s) of:
  - (i) processing, handling and/or dealing with my claims including the settlement of the claims and any necessary investigations relating to the claims;
  - (ii) investigating the accident and/or my claims;
  - (iii) carrying out and/or dealing with my instructions or responding to any enquiries by me;
  - (iv) administering my claims (including the mailing of correspondence, statements, invoices, reports or notices to me, which could involve disclosure of certain personal data about me to bring about delivery of the same as well as on the external cover of envelopes/mail packages); and/or
  - (v) complying with applicable law in administering, processing, handling and/or dealing with my claims (collectively the "Purposes")
- (b) all insurer(s) who have insured vehicle(s) involved in this accident and the Insurers' lawyers/law firms, may/are permitted to collect, use, disclose and/or process my Personal Information for one or more of the above Purposes; and
- (c) my Personal Information may/can be disclosed by any of the Insurers and/or GIA to their third party service providers or agents (including their lawyers/law firms), which may be sited outside of Singapore, for one or more of the above Purposes.
- (d) my Personal Information will also be collected and used to compile claims history for the purpose of fraud detection, investigation and management in present and all future claims.
- (e) the information so collected under (d) above may be shared / disclosed:
  - (i) to all Insurers and/or any other third parties that assist in evaluating, investigating, controlling or managing fraud, regulators, law enforcement and government agencies as reasonably required for the purposes stated, or
  - (ii) for complying with requirements under any regulations, laws or court orders.

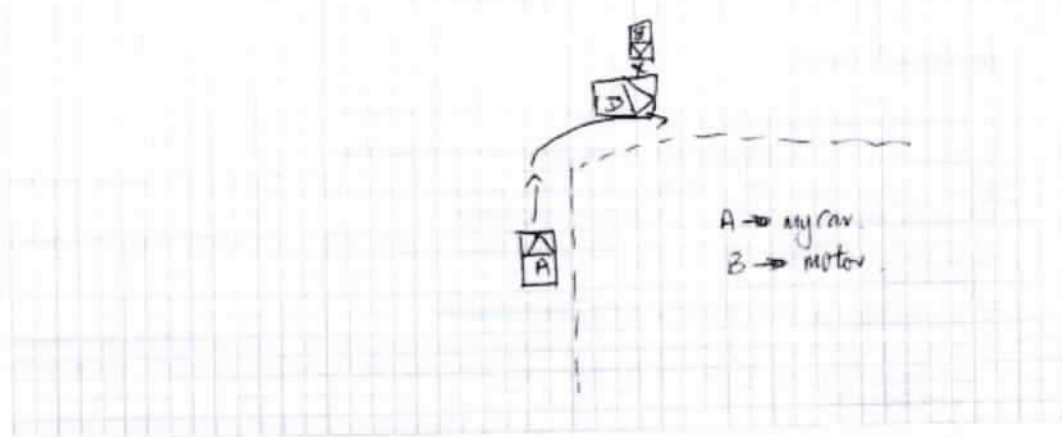
Policyholder's Signature  
Date & Time:

Driver's Signature  
(If driver is not the policyholder)  
Date & Time:

Reporting Centre Personnel's Signature  
Name: *Geli Liu Hoo, Joy*  
NRIC/FIN No.: *GR58 79926*

# Sketch Plan #2

## SKETCH PLAN



## DESCRIBE CIRCUMSTANCES OF THE ACCIDENT

I reached at the junction of Choa Chu Kang Ave 1 and Hong San Ter around 7.40am on 16/9/19.

I stopped my car and checked & confirmed that there was no on-coming vehicle. As the ~~green~~ traffic light was ~~on~~ my favour, I slowly turned right and then I heard a loud bang on my rear left door.

When I turn around, I saw a motorbike behind my car.

## DECLARATION

I/We declare the foregoing particulars are true in every respect.

Policyholder's Signature  
Date & Time:

Driver's Signature  
(If driver is not the policyholder)  
Date & Time:

Reporting Centre Personnel's Signature  
Name: Goh Shi Hao, Tony  
NRIC/FIN No.: G858 7792k

Accident Photo





Accident Photo



Accident Photo



Accident Photo



# Premium Automobiles

55 Ubi Road 1, Singapore 408699

Tel : 6366 2323 Fax : 6841 1183

Email: Nora.khai@premiumauto.com.sg / claims@premiumauto.com.sg

**WIP : 12538**

## Telefax

**Estimate** : Accident Repairs  
**Workshop** : Ubi Road 1  
**Contact No** : 6366 2323  
**Fax No** : 6841 1183  
**Reference** : PA/OD/1120/2019/NS  
**Date** : 17-Sep-19

**Vehicle NOT IN workshop. Kindly arrange for survey.**

**MSIG Insurance (Singapore) Pte Ltd**

No 4 Shenton Way

#23-01 SGX Centre 2

Singapore 068896

**Attn: Motor Claims Dept**

**Tel: 6827 27692 - Fax: 6225 7402**

**Owner's Name** : Mr Ng Lai Soon  
**Address** : 3 Hong San Walk  
Singapore 688994  
**Telephone** : HP +65 93288998  
**Type of Claim** : Own Damage Claims  
**Policy No.** : A 80471409  
**Vehicle No** : **SKK 2338 A**  
**Model Code** : Audi A3 Sportback 1.0 Tf  
**Model / Year** : 19/6/2018  
**Engine No** : CHZ 940598  
**Chassis No** : WAUZZZ8V0JA112260  
**Mileage** :  
**Date In** :  
**Estimated By** : Johnny Boo / Allan Wu  
**Accident Date** : 16-Sep-19  
**Place of Accident** : CHOA CHU KANG AVE 1 / HONG SAN TER



# Premium Automobiles

55 Ubi Road 1, Singapore 408699  
Tel : 6366 2323 Fax : 6841 1183

## Telefax

### Estimated Labour Charges for Accident Vehicle SKK 2338 A

S/n	Nature of Jobs	Estimated Charges	Surveyor's Recommendation
1	To remove and reinstall lhs front and rear door's multi-lock systems and power window devices. Inspect for damages and renew if necessary.	S/N \$ 560.00 ✓	✓
2	To remove and reinstall lhs front seat assy, ABCD pillar trims, sill trims, floor carpets, electronic components and fuse trays. Disengage lhs seat belt and head airbag.	S/N \$ 1,800.00 ?	✓
3	To remove lhs front and rear doors, cut out and reweld lhs sill panel and B-pillar. Renew lhs front and rear doors. Repair lhs rear fender. Reinstall all parts removed.	\$ 6,300.00	✓
4	To respray lhs front and rear doors, lhs sill panel, door entrances. B-pillar and lhs rear fender. To carry	\$ 5,200.00	✓
5	To renew lhs rear rim. Carry out wheel alignment.	S/N \$ 280.00	✓
6	To carry out diagnostic check.	S/N \$ 192.00	✓
<b>TOTAL LABOUR CHARGES</b>		<b>: \$ 14,332.00</b>	

4900 = 700 x 7 days.  
Rear Fender : 800  
New door : 800  
door : 700  
Sill  
B pillar  
Door Entrance } 2 x 5 x 700 = 1750  
4050

# Premium Automobiles

55 Ubi Road 1, Singapore 408699

Tel : 6366 2323 Fax : 6841 1183

## Telefax

### Material List for Accident Vehicle Regn No. SKK 2338 A

S/N	Parts Description	Damaged Parts & Prices	
		S/Nett	Remark
1	FRONT DOOR - LH <i>Regis</i>	\$ 2,073.00	<i>x</i>
2	FRONT DOOR OUTER SEAL - LH <i>Heu</i>	\$ 146.00	<i>+</i>
3	BONDING AGENT <i>{Heu</i>	\$ 45.00	<i>x</i>
4	CLEANING SOLUTION	\$ 65.00	<i>↓</i>
5	FRONT DOOR ATTACHMENT PARTS <i>{Heu</i>	\$ 218.00	<i>+</i>
6	FRONT DOOR CATCH	\$ 96.00	<i>+</i>
7	REAR DOOR - LH <i>Distorted</i>	\$ 2,073.00	<i>→ 2073.00</i>
8	REAR DOOR OUTER SEAL - LH <i>Heu</i>	\$ 146.00	<i>→ 146.00</i>
9	BONDING AGENT <i>{?</i>	\$ 45.00	<i>? 44.90</i>
10	CLEANING SOLUTION	\$ 65.00	<i>? 64.60</i>
11	REAR DOOR ATTACHMENT PARTS <i>?</i>	\$ 117.00	<i>? x</i>
12	DOOR HINGE HALF-UPPER PART - LH UPPER <i>Heu</i>	\$ 41.00	<i>+</i>
13	HINGE HALVES - LH UPPER <i>?</i>	\$ 41.00	<i>? x</i>
14	DOOR HINGE HALF-UPPER PART - LH LOWER <i>?</i>	\$ 39.00	<i>? x</i>
15	DOOR HINGE HALF-LOWER PART - LH LOWER <i>?</i>	\$ 44.00	<i>? x</i>
16	REAR DOOR CATCH <i>Heu</i>	\$ 85.00	<i>+</i>
17	REAR DOOR INNER SEAL <i>Heu</i>	\$ 174.00	<i>+</i>
18	REAR DOOR LOCK - LH <i>Heu</i>	\$ 494.00	<i>+</i>
19	WINDOW SLOT SEAL WITH TRIM STRIP - LH REAR <i>Heu</i>	\$ 247.00	<i>x</i>
20	WINDOW REGULATOR WITHOUT MOTOR - LH <i>?</i>	\$ 227.00	<i>? x</i>
<b>SUB TOTAL SPARE PARTS</b>		<b>\$ 6,481.00</b>	

# Premium Automobiles

55 Ubi Road 1, Singapore 408699

Tel : 6366 2323 Fax : 6841 1183

## Telefax

### Material List for Accident Vehicle Regn No. SKK 2338 A

S/N	Parts Description	Damaged Parts & Prices	
		S/Nett	Remark
21	WINDOW REGULATOR MOTOR - LH ?	\$ 239.00	? X
22	REAR DOOR PANEL - LH Not New	\$ 1,507.00	X
23	SIDE PANEL FRAME - LH OUTER Dented	\$ 3,004.00	→ Pricing 3004.00
24	REAR WHEEL HOUSING LINER - LH Not m	\$ 223.00	X
25	WHEEL HOUSING LINER ATTACHMENT PARTS Not m	\$ 52.00	X
26	REAR WHEEL SPOILER - LH Not m	\$ 32.00	X
27	UNDERBODY TRIM ?	\$ 160.00	? X
28	AIRBAG STICKER Not ?	\$ 23.00	? X
29	REAR RIM - LH Not m By owner	TBC	X 900.00
30	ACRYLIC SEALANT ?	\$ 180.00	✓ 180.00
31	CAVITY WAX ?	\$ 140.00	✓ 140.00
32	STONE CHIP ?	\$ 180.00	✓ 180.00
33	METAL FILLER POWDER ?	\$ 280.00	✓ 280.00
34	SUNDRIES ?	\$ 900.00	? 1.70
TOTAL SPARE PARTS		:	\$ 13,401.00
TOTAL LABOUR CHARGES		:	\$ 14,332.00
GRAND TOTAL		:	\$ 27,733.00

All charges are not inclusive of GST.

Legend : Remarks (OK) = Approved, Remarks (X) = Not approved

Spare parts are Special Nett.

# Premium Automobiles

55 Ubi Road 1, Singapore 408699  
Tel : 6366 2323 Fax : 6841 1183

Telefax

Name : Adrian King  
Surveyed Date : 18/09/19  
Authorised Date :  
Excess Cost : \$500.  
Liability :  
Remarks : Not Authorised, 10 Days.

  
20/9/19

LKK Auto Consultants hence notify  
the Repairer of the following:

- To resurvey before/after spray painting
- To display damaged part(s) during resurvey
- Parts prices are subject to confirmation
- Third party survey is on a "Without Prejudice" basis
- No illegal modification(s) is allowed
- Supplementary item(s) must be resurveyed and  
is subject to final approval from Insurance Company

Acknowledged by Repairer

Signature:

Date:

**Please Note** : This estimate is based on visual inspection of the affected  
Should we require further labour charges and spare parts  
progress of repair, we shall inform you accordingly.  
For inspection of vehicle, please refer to Ms Norah Khai at  
Tel:6768 9828 for appointment.

Yours faithfully,  
Premium Automobiles Pte Ltd

Johnny Boo  
Body Repair Manager

Allan Wu  
Claims Consultant