

Veron Chen (LKKAUTO)

From: Claims <claims@premiumauto.com.sg>
Sent: Monday, 21 September 2020 4:51 PM
To: Veron Chen (LKKAUTO); SUR; Admin-D (LKKAUTO); Adrian Ling (LKKAUTO); Admin A; CS A Team
Cc: claims@premiumauto.com.sg
Subject: RE: LOD - OD CLAIMS FOR SMN 9179 G -DOA: 15/9/2019
Attachments: SMN 9179 G- OD LOD.pdf

Dear Veron,

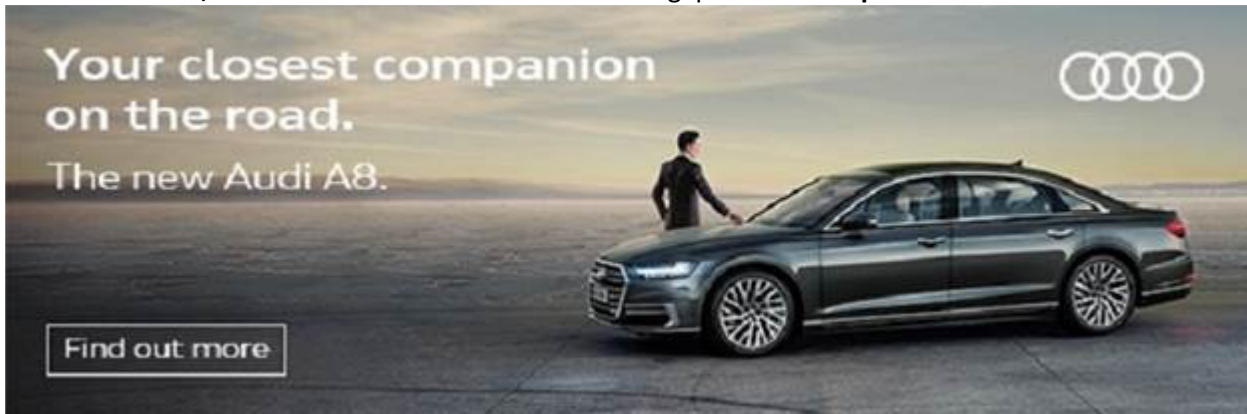
Attached LOD for your perusal. We will submit over original documents by hand to Adrian.

Kindly keep a look out and arrange for settlement upon receiving.

Thank you.

Best Regards,
Nadia
Claims Administrator

Premium Automobiles Pte Ltd (Reg No 199902271W)
55 Ubi Road 1 Road Singapore 408699
p. +65 8826 8736 **p.** +65 6388 2323 **d.** +65 6768 9911 **f.** +65 6841 1183
e. claims@premiumauto.com.sg **w.** www.audi.com.sg
Audi Showroom, Audi Centre 281 Alexandra Road Singapore 159938 **p.** +65 6836 2223



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From: Veron Chen (LKKAUTO) [mailto:veronchen@lkkauto.com]
Sent: Thursday, 26 September, 2019 4:48 PM
To: claims@premiumauto.com.sg; SUR <sur@lkkauto.com>
Cc: (nora.khai@premiumauto.com.sg) <nora.khai@premiumauto.com.sg>
Subject: RE: OD CLAIMS FOR SMN 9179 G -DOA: 15/9/2019

Dear Ezuwan Huzaini,

As instructed by our client , please proceed to repair **the insured vehicle SMN 9179G (Excess \$3000/-).**

If there are any check items or supplementary items please inform our office's Assignment Team at Tel: 6741 8434 to arrange our surveyor for inspection.

All supplementary items and unconfirm items are subjected to further approval from insurance company before completion of the repair.

*Our client reserve their right **not to pay** if there is no valid approval obtained before repair.

Best Regards,

Veron Chen | Case Handler

LKK Auto Consultants Pte Ltd

Phone: 6256-3561 | email :sur@lkkauto.com | fax: 6256-4315

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

From: Veron Chen (LKKAuto)

Sent: Wednesday, 25 September 2019 12:26 PM

To: claims@premiumauto.com.sg; SUR <sur@lkkauto.com>

Subject: RE: OD CLAIMS FOR SMN 9179 G -DOA: 15/9/2019

Dear Ezuwan Huzaini,

Still pending AIG approval.

Best Regards,

Veron Chen | Case Handler

LKK Auto Consultants Pte Ltd

Phone: 6256-3561 | email :sur@lkkauto.com | fax: 6256-4315

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

From: Claims <claims@premiumauto.com.sg>

Sent: Wednesday, 25 September 2019 12:14 PM

To: Veron Chen (LKKAuto) <veronchen@lkkauto.com>; SUR <sur@lkkauto.com>

Cc: claims@premiumauto.com.sg

Subject: RE: OD CLAIMS FOR SMN 9179 G -DOA: 15/9/2019

Hi Veron,

Any approval yet? Its been 4 days waiting for approval. Please assist to expedite.

Thank you.

Best Regards,
Ezuwan Huzaini
Claims Advisor

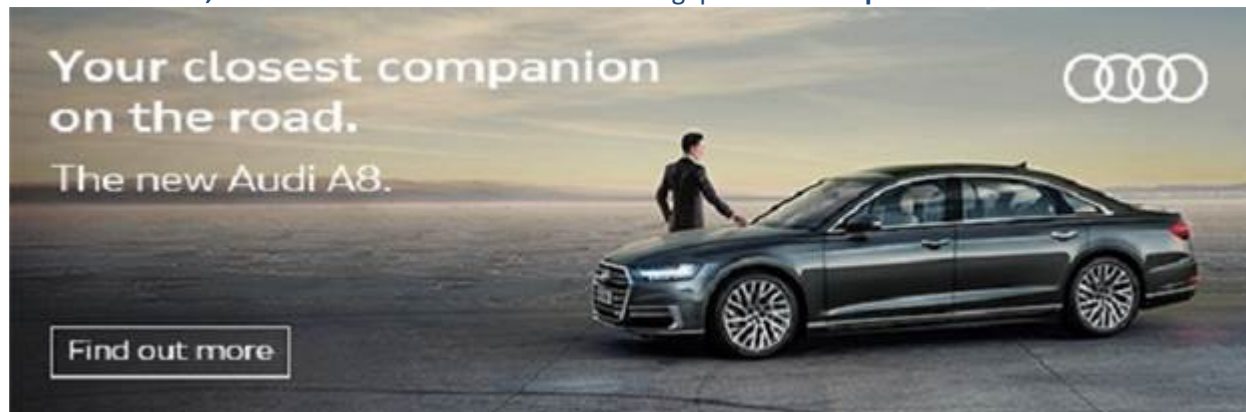
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From: Veron Chen (LKKAUTO) <veronchen@lkkauto.com>

Sent: Monday, 23 September 2019 9:20 AM

To: claims@premiumauto.com.sg; SUR <sur@lkkauto.com>

Subject: RE: OD CLAIMS FOR SMN 9179 G -DOA: 15/9/2019

Dear Ezuwan Huzaini,

Pending approval from AIG.

Best Regards,

Veron Chen | Case Handler

LKK Auto Consultants Pte Ltd

Phone: 6256-3561 | email :sur@lkkauto.com | fax: 6256-4315

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

From: Claims <claims@premiumauto.com.sg>

Sent: Monday, 23 September 2019 9:15 AM

To: Veron Chen (LKKAUTO) <veronchen@lkkauto.com>; SUR <sur@lkkauto.com>

Cc: claims@premiumauto.com.sg

Subject: RE: OD CLAIMS FOR SMN 9179 G -DOA: 15/9/2019

Hi Veron,

Any update on the approval?

Thank you.

Best Regards,
Ezuwan Huzaini
Claims Advisor

Premium Automobiles Pte Ltd (Reg No 199902271W)

55 Ubi Road 1 Road Singapore 408699

p. +65 6388 2323 d. +65 6768 9911 f. +65 6841 1183

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From: Veron Chen (LKKAUTO) <veronchen@lkkauto.com>
Sent: Friday, 20 September 2019 11:20 AM
To: Claims <claims@premiumauto.com.sg>; SUR <sur@lkkauto.com>
Subject: RE: OD CLAIMS FOR SMN 9179 G -DOA: 15/9/2019

Dear George,

Pending approval from AIG.

Best Regards,

Veron Chen | Case Handler

LKK Auto Consultants Pte Ltd

Phone: 6256-3561 | email :sur@lkkauto.com | fax: 6256-4315

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

From: Claims <claims@premiumauto.com.sg>
Sent: Friday, 20 September 2019 11:15 AM
To: Veron Chen (LKKAUTO) <veronchen@lkkauto.com>; SUR <sur@lkkauto.com>
Cc: claims@premiumauto.com.sg
Subject: RE: OD CLAIMS FOR SMN 9179 G -DOA: 15/9/2019

Dear Veron,

Please advise on the status of approval.

Thank you.

Best Regards,
George Wong
Claims Advisor

Premium Automobiles Pte Ltd (Reg No 199902271W)
281 Alexandra Road Singapore 159938
p. +65 6366 2323, option 1
e. Claims@premiumauto.com.sg **w.** www.audi.com.sg
Audi Showroom 281 Alexandra Road Singapore 159938 **p.** +65 68362223



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From: Claims <claims@premiumauto.com.sg>
Sent: Thursday, September 19, 2019 9:17 AM
To: 'Veron Chen (LKKAuto)' <veronchen@lkkauto.com>; 'SUR' <sur@lkkauto.com>
Cc: claims@premiumauto.com.sg
Subject: RE: OD CLAIMS FOR SMN 9179 G -DOA: 15/9/2019

Dear Veron,

Please attached as per your request.

Thank you.

Best Regards,
George Wong
Claims Advisor

Premium Automobiles Pte Ltd (Reg No 199902271W)
281 Alexandra Road Singapore 159938
p. +65 6366 2323, option 1
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From: Veron Chen (LKKAuto) <veronchen@lkkauto.com>
Sent: Thursday, September 19, 2019 8:34 AM
To: Claims <claims@premiumauto.com.sg>; SUR <sur@lkkauto.com>
Subject: RE: OD CLAIMS FOR SMN 9179 G -DOA: 15/9/2019

Dear George,

Insurance Cert and driving licensed.

Best Regards,

Veron Chen | Case Handler

LKK Auto Consultants Pte Ltd

Phone: 6256-3561 | email :sur@lkkauto.com | fax: 6256-4315

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

From: Veron Chen (LKKAuto)
Sent: Wednesday, 18 September 2019 10:39 AM
To: Claims <claims@premiumauto.com.sg>; SUR <sur@lkkauto.com>
Subject: RE: OD CLAIMS FOR SMN 9179 G -DOA: 15/9/2019

Dear George,

Insurance Cert and driving licensed.

Best Regards,

Veron Chen | Case Handler

LKK Auto Consultants Pte Ltd

Phone: 6256-3561 | email :sur@lkkauto.com | fax: 6256-4315

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

From: Claims <claims@premiumauto.com.sg>
Sent: Tuesday, 17 September 2019 8:31 AM

To: Veron Chen (LKKAUTO) <veronchen@lkkauto.com>

Cc: claims@premiumauto.com.sg

Subject: RE: OD CLAIMS FOR SMN 9179 G

Dear Veron,

Attached is the interview for and undertaking letter for your reference.

Thank you.

Best Regards,
George Wong
Claims advisor

Premium Automobiles Pte Ltd (Reg No 199902271W)

281 Alexandra Road Singapore 159938

p. +65 6366 2323, option 1

e. Claims@premiumauto.com.sg w. www.audi.com.sg

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From: Veron Chen (LKKAUTO) <veronchen@lkkauto.com>

Sent: Tuesday, September 17, 2019 8:14 AM

To: Claims <claims@premiumauto.com.sg>

Subject: RE: OD CLAIMS FOR SMN 9179 G

Dear George,

Letter undertaking and interview form.

Best Regards,

Veron Chen | Case Handler

LKK Auto Consultants Pte Ltd

Phone: 6256-3561 | email :sur@lkkauto.com | fax: 6256-4315

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

From: Claims <claims@premiumauto.com.sg>
Sent: Monday, 16 September 2019 8:02 PM
To: SUR <sur@lkkauto.com>; assignments <assignments@lkkauto.com>
Cc: claims@premiumauto.com.sg
Subject: OD CLAIMS FOR SMN 9179 G

Dear all,

Please assist to register Own policy Claims for the above mentioned vehicle.

Attached is the GIA report for your reference

Aside to Assignment,

Please arrange for survey on tomorrow 1 pm onwards.

Do take note, Vehicle is in our premises

Address : 281 Alexandra Road Singapore 159938

Thank you.

Best Regards,
George wong
Claims advisor

Premium Automobiles Pte Ltd (Reg No 199902271W)
281 Alexandra Road Singapore 159938
p. +65 6366 2323, option 1
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