

Surveyor:

RASUL

DOI: 18/09/2019

Date / Time: 17/09/2019

Registered in Merimen: 17/09/2019

Pre-assign / CCU / FTE



Insured Vehicle No.: SHC 8551M

Claim No.: MCT19090339

Name of Insured: COMFORT TRANSPORTATION PTE LTD

Policy No.: MCOM0015

Insured Tel No.: HP:

Make / Model: HYUNDAI I40

Excess Sec II :SS

D.O.A: 13/09/2019 14:50

Place of Accident: ORCHARD TURN TWDS ORCHARD BLVD

Is driver the owner? (YES / NO)

Nature of Accident:

If NO, Driver Name / Age: WONG LIANG CHER

OI GIA REPORT: YES / NO ; TP GIA REPORT: YES / NO

Driver Tel No.: +65-97747081

(V/L: YES / NO)

Insured Liability: % Final ? Yes / No

SKV 5400A

INSRS:
WSP: TTS EUROCARS

Tel:

Liability:

RMKS:

INSRS:
WSP:

Tel:

Liability:

RMKS:

INSRS:
WSP:

Tel:

Liability:

RMKS:

INSRS:
WSP:

Tel:

Liability:

RMKS:

Date/ Time

SKV 5400A - X

SHC 8551M - NJA/INC08017982/y1; DOA:20/6/08

d/g
m/a

Wahidun car send tp by III Aida.
check w Rasul if replacement of
car is needed / repair can be done.
- Rasul alw spoken to m/s, not able to
replace.

9/10 - Rec LOR to TP (Pending LOD)
10/10 - LOD W (File pass ET type report).
21/11 - Pending mandate approval of 6/11/21.
12/11 - get \$892.91 (Pending acceptance).
21/12 - settle @ \$1872.91, file pass in h send dr.

6/1/2020 - File pass to mk to close.

STAGE

DATE / PIC

Non-Reporting ltr (1st):

Non-Reporting ltr (2nd):

Non-Reporting ltr (Final):

Notification ltr (if non-pickup):

Call OI:

After call ltr to OI:

Documentation Check List: Handler Typist

Notification ltr (if non-pickup)

After call ltr to OI:

Authorisation To Act:

Release Voucher:

Final Repair Bill:

Car Rental Invoice:

Towing Invoice:

LTA / GIA:

Medical Bill:

PIR:

Mandate/Reject Instruction:

LOD

Payment Breakdown Form:

Post-Repair Photos:

Others:

PRELIMINARY ADVICE Date/Time:

Sent By:

FINALIZATION

Date/Time:

Confirm with:

Confirm by:

Repair Cost:

SS

days

Reduction:

\$8204.00

Email

Call

FINAL SETTLEMENT

Date/Time:

Confirm with:

Email

Call

Final Liability:

%

(00)

(Agreed / Assessed) BOLA S/N No.:

9

If NO or B 28, Ass. Lia:

Repair Cost:

SS

1065.46

Loss of Rental (LOR):

SS

-

(days)

Loss of Use (LOU):

SS

200.00

(\$ 50 x 4 days)

Loss of Income (LOI):

SS

-

(\$ x days)

LOR only

LOU only

LOR + LOU

LOR + LOU

(Tick only one)

GIA/LTA Search

SS

7.45

Medical:

SS

-

Disbursement:

SS

-

(e.g. Tow/ Independent)

Legal Cost

SS

-

Total:

SS

1592.91

Global Sum SS:

-

FINAL PAYMENT

Date/Time:

Confirm with:

Email

Call

Payee 1:

SS

1222.91

Name 1:

TTS EUROCARE Pte Ltd

Payee 2: (Strike if N.A.)

SS

Name 2:

Payee 3: (Strike if N.A.)

SS

Name 3:

1) Claim status: Normal/Reject/Private Settle

2) Report Format:

3) Survey fee:

COPY SENT
7/1/2020

Rasul

III

542B

ASSIGNMENT

From:

Date:

18/9/19

Estimated Cost:

OD / TP / WS / TP RES / OD RES / EVA / INV / MV

To inspect Vehicle No:

SKV 5400A

at Workshop m/s

TTS Eurokars

of

383 Sin Ming Drive

Insured:

Policy No.

Claims No.

Sum Insured:

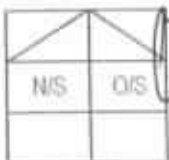
Excess:

(Client's Record)

Make of Veh:

11am (waiting)

(Policy Condition)

Remark: The veh had commenced its
repair at the time of inspection.

Bal. or Market Value:

IDAC Accident Report:

Consistent? : Yes or No

GIA / PR Seen:

Consistent? : Yes or No

Est. Repairs:

4

days

Res.: Yes or No

Lim Sum:

1-B-1

3 Val: Yes or No

CA / REV / REP. / 24 HRS

hp)

Vehicle: IN / OUT

Date:

Person Contacted:

Veh No:

SKV 5400A

Yr Regn:

2010 / July

Type: ☒ M.Car / M.Cycle / Bus / Van / Lorry / Taxi / Prime Mover /

Truck / Trailer or

Make:

Mini Cooper 1.6 AT

cc 1598

Colour:

Brown

A/C:

Insured / Std / NI / NA

Sp Reading:

106474

T/Radio: Insured / Std / NI / NA

Eng/No:

C/No:

WMWSU32020TY90153

Gen. Cond: Good / ☒ Fair / Poor / BurntSteering: ☒ Inorder / Jammed / Leaked / Burnt orBrake: ☒ Inorder / Jammed / Leaked / Burnt or

Modi: Nil / S/Rim / STD A/Rim or

Tyre Size:

F:

215/45ZR17

R:

-

BS / DUN / EXNOVA / GY / FS / LIZA / MIC / OHTSU / PIR / SUMI /

TOYO / YOKO or

Kumho

Front

Rear

R/Bal:

6

mm

R/Bal:

6

mm

L/Bal:

6

mm

L/Bal:

6

mm

D.O.A:

13/09/19

D.O.L:

18/09/19

Survey held at

TTS Eurokars

Des. of Damages: Frt / Rear / ☒ O/S / N/S / U/C / Rooftop or

The U/C / Chassis frame / Body Structure affected due to collision.

Date / Time:

Action / Instruction

PIP \$1556.50/- (Red - \$8209/84.1.)

Used Time: File Photo to?



: Prel. Report

1)



: Final Report

Date/Time: File Photo to?

2)

Days Of Repair:

Resurvey No. of Trip:

Survey Fee:

Transportation:

3 x RS. \$1

Parking:

Other:

Total:

Report Format:

Temp Sum / LTR: G

Add Fee:



: Site Insp. \$5



: Interview \$5



: Tech Insp. \$5



: Wheel and \$5

TTS EUROCARS PTE LTD

383 Sin Ming drive Singapore 575717

Date : 16.09.2019

RE: VEHICLE REPAIR QUOTATION

Insurance Company

Vehicle Reg No

Name of Insured

Policy Number

Date of Accident

Tyre of Claim

Model

Chassis No

SKV5400A

Chen Xueni

P1023861R00

13.09.2019

Third Party Claim

Mini Cooper

WMWSU32020TY90153

We are please to submit our estimate of repairs to the above mention vehicle.

		Parts	Labour
1	FRONT RH FENDER PROTECTOR <i>scd</i>	\$ 130.00	
3	FRONT BONNET <i>x 9000 an</i>	\$ 1,000.00	
4	FRONT RH DOOR <i>repair</i>	\$ 1,050.00	
5	FRONT RH SIDE MIRROR ASSY <i>repair</i>	\$ 223.00	
6	FRONT RH SIDE SKIRT <i>x an</i>	\$ 73.00	
7	FRONT RH RIM <i>scd</i>	\$ 655.00	
8	FRONT RH WHEEL BEARING <i>? x su</i>	\$ 185.00	
9	FRONT RH WHEEL HUB <i>? x su</i>	\$ 385.00	
10	FRONT RH SHOCK ABSORBER <i>x su</i>	\$ 390.00	
11	FRONT RH LOWER ARM <i>x su</i>	\$ 265.00	
12	FRONT RH UPPER ARM <i>x su</i>	\$ 280.00	
13	BALL JOINT <i>x su</i>	\$ 105.00	
14	FRONT RH TPMS <i>? x an</i>	\$ 154.00	

Sub Total Parts \$ 4,895.00

Less 10% \$ 489.50

Total Parts \$ 4,405.50

1	Sundries <i>Nu</i>	\$ 30 80.00
2	Wiring connection and check.	\$ 150.00 <i>x 11</i>
3	Tuff kote and spray anti rust proofing	\$ 120.00 <i>20</i>
4	Labour charges to dismantle & refix RHF fender, bonnet, front bumper, front headlamp and side mirror To repair and adjust affected portion to specific dimension.	\$ 1,500.00 <i>300</i>
5	To spray paint front bonnet, front bumper, front RH fender, RH side mirror, RHF door and all other accident affected portion	\$ 1,500.00 <i>400</i>
6	To remove and refix rh door panel, trim board to replace rh side mirror	\$ 250.00 <i>x 11</i>
7	To conduct and adjust headlamp focus and angle, calibration and coding for steering	\$ 150.00 <i>x 11</i>

	radius		
8	To conduct 4 wheel alignment	\$	150.00 60 ✓
9	To replace front RH rim, conduct wheel balancing	\$	60.00 40 ✓
10	To replace front RH under carriage	\$	550.00 100 XAN
11	Remove and replace front bumper sensor	\$	150.00 XAN
15	Sealant for body panel, front bonnet and front rh fender	\$	150.00 XAN
16	To conduct ECU programming, check and clear fault codes, restore programme modules	\$	550.00 XAN

Total (Labour)		\$	<u>5,360.00</u>
Sub Total :	\$4,405.50 + \$5,360.00	\$	9,765.50
GST 7%		\$	683.59
Grand Total :		\$	<u>10,449.09</u>

The above estimates are base on visual inspection and it is possible that further materials and labour may be required upon dismantling. Should this occur, we will submit supplementary quotation for further approval.

Issue
 Hp 9000068
 4 days
 P/P
 18/09/19 @ 1110
 Rem after repair

LRH Auto Consultants must notify the Receiver of the following:

- To survey before water spray painting
- To display damaged parts during survey
- Fair price is subject to confirmation
- Third party survey is on a "Without Prejudice" basis
- No repair modification is allowed
- Supplementary items must be surveyed and subject to final approval from Insurance Company

Acknowledged by Reparer
 Signature: _____
 Date: _____

PRE INVOICE

INDIA INTERNATIONAL INSURANCE
64 CECIL STREET
#04-05 IOB BUILDING
SINGAPORE 049711

DOCUMENT NO : IN19-000040
DATE : 05/10/2019

Vehicle No: SKV5400A
MINI COOPER
Mileage: 0000

Staff ID : KAVIDHA
Account No : INDIA INSU
JOB NO : TN19-000040

No	Description	quantity U	Cost Price	Disc %	Amount
1	Frt RH fender potector	1	\$ 130.00		\$ 130.00 ✓
2	Frt RH rim	1	\$ 655.00		\$ 655.00 ✓
					Total Parts \$ 785.00
					less 10% \$ 78.50
					Total \$ 706.50
<u>Labour</u>					
1	Sundries	1			\$ 30.00 ✓
2	Tuft kote and spray anti rust	1			\$ 20.00 ✓
3	Labour charge todismantle side mirror,repair adjust affected portion	1			\$ 300.00 ✓
4	Spray paint frt RH fender RH side mirror, RHF door and all other affected accident portion	1			\$ 400.00 ✓
4	Conduct wheel alignment	1			\$ 60.00 ✓
5	replace frt RH rim conduct wheel balancing	1			\$ 40.00 ✓
					Total labour \$ 850.00
Subtotal					\$1,556.50
Add 7% GST					\$108.96
Total					\$1,665.46

*** Acknowledgement by Customer ***

I confirm that the goods stated in this invoice have been received by me in good working order and condition.

I further confirm that all services and /or repair jobs

Stated in this invoice are completed and done to my Satisfaction.

TTS EUROCARS PTE LTD

Name/Signature/NRIC No/Co Stamp (where applicable)

Authorised Signature



TTS EUROCARS pte ltd

Company Reg. No: 200413930H

3930-H

383 Sin Ming Drive, TTS Centre, Singapore 575717 Sales: +65 6842 2222 Admin: +65 6757 0122 AfterSales: +65 6757 2622 Fax: +65 6741 1626
Branch : No.15, Commonwealth Lane, Lot A1, Commonwealth Car Mall, Singapore 149554 Tel: +65 6462 1111 Fax: +65 6252 4834
For corporate, fleet & leasing enquiries, please contact +65 6462 1111 24-Hour Emergency Assistance: +65 6475 2722

Website: www.lts.com.sg

> Back to OneMotoring

Enquire PARF/COE Rebate for Registered Vehicle

Vehicle Owner Particulars

Owner ID Type: Singapore NRIC
Owner ID: 5428

Vehicle Details

Vehicle No.: SKV5400A
Vehicle to be Exported: No
Intended Deregistration Date: 18 Sep 2019
Vehicle Make: MINI
Vehicle Model: COOPER 1.6 AT ABS D/AB 2WD 2DR
Primary Colour: Brown
Manufacturing Year: 2010
Engine No.: A063I7D4
Chassis No.: WMWSU32020TY90153
Maximum Power Output: 90.0 kW (120 bhp)
Open Market Value: \$23,292.00
Original Registration Date: 23 Jul 2010
First Registration Date: 23 Jul 2010
Transfer Count: 3
Actual ARF Paid: \$23,292.00

Intended PARF Rebate Details

PARF Eligibility: Yes
PARF Eligibility Expiry Date: 22 Jul 2020
PARF Rebate Amount: \$11,646.00

Intended COE Rebate Details

COE Expiry Date: 22 Jul 2020
COE Category: A - Car (1600cc & below)
COE Period(Years): 10
QP Paid: \$36,162.00
COE Rebate Amount: \$3,052.00
Total Rebate Amount: \$14,698.00

The information contained herein is correct as at 18 Sep 2019

OK

20,000
14,698

5,302

TTS EUROCARS PTE LTD

383 Sin Ming drive Singapore 575717

Date : 16.09.2019

RE: VEHICLE REPAIR QUOTATION

Insurance Company	:	SKV5400A
Vehicle Reg No	:	Chen Xueni
Name of Insured	:	P1023861R00
Policy Number	:	13.09.2019
Date of Accident	:	Third Party Claim
Tyre of Claim	:	Mini Cooper
Model	:	WMWSU32020TY90153
Chassis No	:	

We are please to submit our estimate of repairs to the above mention vehicle.

		Parts	Labour
1	FRONT RH FENDER PROTECTOR <i>scd</i>	\$ 130.00	
3	FRONT BONNET <i>X</i>	\$ 1,000.00	
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10	FRONT RH SHOCK ABSORBER <i>X</i>	\$ 390.00	
11	FRONT RH LOWER ARM <i>X</i>	\$ 265.00	
12	FRONT RH UPPER ARM <i>X</i>	\$ 280.00	
13	BALL JOINT <i>X</i>	\$ 105.00	
14	FRONT RH TPMS <i>?</i>	\$ 154.00	

Sub Total Parts **\$ 4,895.00**Less 10% **\$ 489.50**Total Parts **\$ 4,405.50**

1	Sundries	\$ <i>30</i> 80.00
2	Wiring connection and check.	\$ 150.00 <i>X</i>
3	Tuff kote and spray anti rust proofing	\$ 120.00 <i>20</i>
4	Labour charges to dismantle & refix RHF fender, bonnet, front bumper, front headlamp and side mirror To repair and adjust affected portion to specific dimension.	\$ 1,500.00 <i>300</i>
5	To spray paint front bonnet, front bumper, front RH fender, RH side mirror, RHF door and all other accident affected portion	\$ 1,500.00 <i>400</i>
6	To remove and refix rh door panel, trim board to replace rh side mirror	\$ 250.00 <i>X</i>
7	To conduct and adjust headlamp focus and angle, calibration and coding for steering	\$ 150.00 <i>X</i>

8	radius To conduct 4 wheel alignment	\$	150.00 60
9	To replace front RH rim, conduct wheel balancing	\$	60.00 40
10	To replace front RH under carriage	\$	550.00 100
11	Remove and replace front bumper sensor	\$	150.00 X
15	Sealant for body panel, front bonnet and front rh fender	\$	150.00 X
16	To conduct ECU programming, check and clear fault codes, restore programme modules	\$	550.00 X

Total (Labour)		\$	<u>5,360.00</u>
Sub Total :	\$4,405.50 + \$5,360.00	\$	9,765.50
GST 7%		\$	683.59
Grand Total :		\$	<u>10,449.09</u>

The above estimates are base on visual inspection and it is possible that further materials and labour may be required upon dismantling. Should this occur, we will submit supplementary quotation for further approval.

Pasu
 Ap 90000068
 4 days
 P/P
 18/09/19 @ 1110
 Reay after repair

Motor Vehicles (Third-Party Risks And Compensation) Act (Chapter 189) of Singapore, Motor Vehicles (Third-Party Risks And Compensation) Rules of Singapore, Road Transport Act 1987 of Malaysia, Road Transport (Amendment) Act 2019 of Malaysia, Motor Vehicles (Third-Party Risks) Rules, 1959 of Malaysia, or any Amendment, Act or Acts passed in substitution thereof.

Certificate Number P10213861R00 (Comprehensive / Named Driver Plan)

- 1) **Vehicle Registration Number** : SKV5400A
Chassis Number : -
- 2) **Effective Date / Time of Commencement of Insurance for the Purpose of the Act** : 23/07/2019 (00:00)
- 3) **Date / Time of Expiry of Insurance** : 22/07/2020 (23:59)
- 4) **Excess (i) Policy** : S\$ 600.00
(ii) Windscreen : S\$ 100.00
- 5) **Policyholder** : Chen Xueni @ Tan Sok Nee Kristen

6) Persons or Classes of Persons Entitled to Drive*

Drivers named as a Main / Named Driver in this Certificate of Insurance only.

Provided that the person driving is permitted in accordance with the licensing or other laws or regulations to drive the Motor Vehicle or has been so permitted and is not disqualified by order of a Court of Law or by any reason of any enactment or regulation in that behalf from driving the Motor Vehicle. And provided further that the Motor Vehicle is registered under the Road Traffic Act and its registration under the Road Traffic Act has not been cancelled at the time of accident or loss. Please refer to the Product Disclosure Document for full terms and conditions.

Main Driver / Date of Birth : Chen Xueni @ Tan Sok Nee Kristen (05/09/1982)

Named Driver(s) / Date of Birth : Zheng Kang Wen Mervyn (27/06/1980)

7) Limitation as to use*

Use only for social, domestic and pleasure purposes. The Policy does not cover use for hire or reward, tuition or driving tests, racing, pace-making, reliability trials, speed-testing or the carriage of goods other than samples in connection with any trade or business or use for any purpose in connection with the Motor Trade.

** Limitations rendered inoperative by Section 8 of the Motor Vehicles (Third-Party Risks and Compensation) Act (Chapter 189) of Singapore and Section 95 of the Road Transport Act 1987 of Malaysia, are not to be included under these headings.*

- 8) **Finance Company** : United Overseas Bank Limited

I / We hereby certify that the policy to which this Certificate relates is issued in accordance with the provisions of the Motor Vehicles (Third-Party Risks and Compensation) Act (Chapter 189) of Singapore and Part IV of the Road Transport Act 1987 of Malaysia or any Amendment, Act or Acts passed in substitution thereof.

Issued in Singapore on
13/07/2019

Auto & General Insurance (Singapore) Pte. Limited
Trading as Budget Direct Insurance



Simon Birch



TTS EUROCARS pte ltd

A member of the TTS Motor Group

Company Reg. No. 200413930H

LETTER OF AUTHORIZATION- THIRD PARTY CLAIM

I, Chen Xueni @ Tan Sok Nee Kristen THE OWNER OF THE VEHICLE NUMBER: SKV5400A


Hereby do authorize TTS Eurocars Pte Ltd/TTS Motor Group Pte Ltd to proceed with repairs of my vehicle as per the 3rd party insurer and the surveyor's recommendation which I file against the 3rd party insurer and shall pay the amount of car rental (if any including GST) to TTS Eurocars Pte Ltd/TTS Motor Group Pte Ltd upon collection of my vehicle and duly complete and sign the Discharge Voucher.

I am further aware that TTS Eurocars Pte Ltd/TTS Motor Group Pte Ltd is assisting me in the claim against the third party insurer. I shall release TTS Eurocars Pte Ltd/TTS Motor Group Pte Ltd against liability.

Regardless of all circumstances or reasons causing the delay or unsuccessful claim(s), I agreed that TTS Eurocars Pte Ltd/TTS Motor Group Pte Ltd will not be held responsible or liable in any event if the claim is either partially successful and or unsuccessful.

Dated the Day of 2019


Chen Xueni @ Tan Sok Nee Kristen
Owners Name/Signature


Natarajan Kavitha Rajan
Witness (name/Signature)

88226542/B
NRIC No

88171135/F
NRIC No

DISCHARGE VOUCHER

03RD OCTOBER 2019

INDIA INTERNATIONAL INSURANCE

NAME : CHEN XUE NI @ TAN SOK NEE KRISTEN
NRIC NO : S8226342B
CAR PLATE NO : SKV5400A
CLAIM TYPE : THIRD PARTY
POLICY NO : P10213861R00
INSURANCE EXCESS : -
REPAIR COST : \$1665.46
DATE OF ACCIDENT : 13.09.2019

I Hereby acknowledge having received from TTS MOTOR GROUP PTE LTD, 383 Sin Ming Drive, TTS CENTRE Singapore 575717, my vehicle, which had been repaired to my satisfaction and acceptance.

I Admit that payment of \$ 1665.46 account for such repairs is in full discharge of reference claim number SKV5400A in respect of the third party claim to the said vehicle.

Dated this day of : 03RD OCTOBER 2019



Signed by Policy holder/Insured





Company Reg. No: 200413930H
GST No: 20-0413930-H

383 Sin Ming Drive, TTS Centre, Singapore 575717 Sales: +65 6842 2222 Admin: +65 6757 0122 Aftersales: +65 6757 2622 Fax: +65 6741 1626
Branch : No.15, Commonwealth Lane, Lot 1A, Commonwealth Car Mall, Singapore 149554 Tel : 6462 1111

For corporate, fleet & leasing enquiries, please contact +65 6462 1111
24-Hour Emergency Assistance: +65 6475 2722

Website : www.tts.com.sg

6424/3

Nivitha (LKK Auto)

From: Motor Claim - III <motorclaim@iii.com.sg>
Sent: Tuesday, 17 September 2019 11:53 AM
To: shabir@tts.com.sg; 'sur@lkkauto.com'; Admin-D (LKKAuto)
Cc: kavi@tts.com.sg; Zuhaidah Samsuri
Subject: RE: TTS Eurocars Pte Ltd: accident between SKV5400A and SHC8551M on 13.09.2019
Attachments: SAS2669091.pdf

2-07pm@17/9/19
VMI
per memo MS-Kavi

Dear Sir / Mdm,

Please conduct a survey on TP vehicle SKV5400A and let us have your report urgently.

This claim will be handled by Ms Aida.

*Kindly upload this survey request email to merimen.

Thank You.

Best Regards,
Gabriel Wee



64 Cecil Street; #05 - IOB Building
Singapore 049711
Tel: 6347 6100, Ext - 248

From: Shabir [mailto:shabir@tts.com.sg]
Sent: 17 September, 2019 11:01 AM
To: Motor Claim - III <motorclaim@iii.com.sg>
Cc: kavi@tts.com.sg
Subject: RE: TTS Eurocars Pte Ltd: accident between SKV5400A and SHC8551M on 13.09.2019

Hi Gabriel,

Kindly arrange with LKK Auto Consultants Pte Ltd.

Attached you will find a copy of the estimated repair cost.

Can we establish liability for this case?

Best Regards

Mohamed Shabir

After Sales Manager



We are committed to the preservation of the environment. Please print this email only if it is absolutely necessary.

TTS Motor Group Pte Ltd (Co Reg No: 198702999Z)

TTS Eurocars Pte Ltd (Co Reg No: 200413930H)

383 Sin Ming Drive TTS Centre Singapore 575717

Tel: (65) 6757 2622 Ext123 Fax: (65) 6741 1626

Email: shabir@tts.com.sg Website: www.tts.com.sg

Disclaimer: The information contained in this email, including any attachments, may contain confidential information of TTS Motor Group Pte Ltd / TTS Eurocars Pte Ltd. This email is intended only for the use of the addressee(s) listed above. Unauthorized review, dissemination or any other use of the information contained in this email is strictly prohibited. If you have received this email in error or have reason to believe that you are not authorized to receive it, please notify the sender by return email and promptly delete this email. ****

From: Motor Claim - III [<mailto:motorclaim@iii.com.sg>]

Sent: Tuesday, 17 September, 2019 10:16 AM

To: kavi@tts.com.sg

Cc: shabir@tts.com.sg

Subject: RE: TTS Eurocars Pte Ltd: accident between SKV5400A and SHC8551M on 13.09.2019

Dear Sir / Mdm,

We acknowledge receipt of your email.

We propose using one of the following motor surveyors:

- LKK Auto Consultants Pte Ltd
- Vicom Assessment Centre Pte Ltd

Please notify us within 02 days of receipt of this letter for surveyor agreed on or if you have any objections to the above list.

Best Regards,
Gabriel Wee



64 Cecil Street; #05 - IOB Building

Singapore 049711

Tel: 6347 6100, Ext – 248

From: Kavi [<mailto:kavi@tts.com.sg>]

Sent: 16 September, 2019 5:01 PM

To: Motor Claim - III <motorclaim@iii.com.sg>

Cc: shabir@tts.com.sg

Subject: TTS Eurocars Pte Ltd: accident between SKV5400A and SHC8551M on 13.09.2019

Dear Officers,

We have instructions from our client to file a Third Party Claim against your insured vehicle SHC8551M

Kindly give us your approval for a direct settlement/clear liability of this case.

Please find attached accident report for your perusal.

Do arrange with us to survey the above vehicle at our premises.

Await your approval to proceed for repair in due course. Thank you.

** The above car is NOT AT our workshop, kindly assist us to arrange for survey, on Wednesday (18.09.2019)*

Best Regards

Ms.Kavi

Motor Claims Officer



TTS EUROCARS pte ltd
A member of the TTS Motor Group

We are committed to the preservation of the environment. Please print this email only if it is absolutely necessary.

TTS Motor Group Pte Ltd (Co Reg No: 198702999Z)

TTS Eurocars Pte Ltd (Co Reg No: 200413930H)

383 Sin Ming Drive TTS Centre Singapore 575717

Tel: (65) 97637000 Fax: (65) 6741 1626

Email: kavi@tts.com.sg

Website: www.tts.com.sg

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India International Insurance Pte Ltd.

Registration No. 198703792-K

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India International Insurance Pte Ltd.

Registration No. 198703792-K

Company Name	TTS EUROCARS PTE LTD
Company Reg No.	200413930H
Address	383 SIN MING DRIVE, TTS CENTRE . S(575717)
Contact No.	67570122

Transfer Details	
Beneficiary	TTS EUROCARS PTE LTD
Bank Name	UOB BANK
Branch	UOB SHAW CENTRE BRANCH
Address	1 SCOTTS ROAD, #03-04 SHAW CENTRE . S(228208)
Postcode	7375
City Code	029
Country Code	UOVBSGSG
Account No.	129-309-063-2
Currency	SGD 
Finance Attention To	sandar@tts.com.sg

Print Received Message

This mail is associated with :

***SKV5400A (MCT19090339)**

[SHC8551M]

TP

CHEN XUENI @TAN SOK NEE KRISTEN

Sep 13 2019 2:00PM

[COMFORT TRANSPORTATION PTE LTD]

TTS Eurocars Pte Ltd

From India International Insurance Pte Ltd (HQ) (III_SG), sent on 11/11/2019 09:23 AM.
To LKK_HQ
Subject Alert - Adj Mandate Approved (S\$1912.91) - SKV5400A - Claim Handler: Zuhaidah Bte Samsuri

Approved:1912.91.

...CLAIM SUBFOLDER...(Pending for Survey Report)

Direct Settlement

CLAIM SUBFOLDER TRACKING

Case	Notified	Est Submitted	Adj Assigned	Adj Rpt	Adj Submitted	Ins Auth'ed	Status
Main	17 Sep 2019 Edit Reg		17 Sep 2019 00:00 Edit Adj Rpt	S\$1,556.50 Edit Estimates	S\$1,556.50 View Rpt		Pending for Survey Report Cancel Case

Main	Reference	Claim Details	Documents	Show All					
CLAIM SUBFOLDER DETAILS [Created by adjuster]									
Insured:	COMFORT TRANSPORTATION PTE LTD, Co. Reg. No.: 199303821R								
Main Claimant:	CHEN XUENI @TAN SOK NEE KRISTEN, ID: S82265428								
Vehicle Reg. No.:	SKV5400A	Date of Loss:	13/09/2019 14:00 - :59 [109 Months and 21 Days From LTA Reg Date (Man Yr)]						
Claim Type:	TP / MCT19090339	Policy/Cover Note No.:	MCOM0015						
Vehicle Reg. No. (Insured):	SHC8551M	Policy No. (Claimant):	P10213861R00						
		Excess:							
Repairer:	TTS Eurocars Pte Ltd (Sin Ming) 383 Sin Ming Drive, TTS Centre, 575717 Sin Ming - Tel: 6757 2622 / 6842 2222								
Handling Insurer:	India International Insurance Pte Ltd (HQ) - Tel: 63476100 ... [Handled by Zuhaidah Bte Samsuri - 6347 6070]								
Claimant's Insurer:	Auto & General Insurance (Singapore) Pte. Limited. (HQ) - Tel: 6540 2180								
Adjuster:	LKK Auto Consultants Pte Ltd (HQ) - Tel: 6256-3561 ... [Handled by MOHD RASUL] ... [Final Rpt due 26/09/2019]								
ASSOCIATED MAIL RECEIVED View All Compose Case Mail									
<ul style="list-style-type: none"> III_SG (11/11/2019): Alert - Adj Mandate Approved (S\$1912.91) - SKV5400A - Claim Handler: Zuhaidah Bt... III_SG (19/09/2019): Alert - Adj Mandate Approved (S\$0.00) - SKV5400A - Claim Handler: Zuhaidah Bte S... 									
ALL ASSOCIATED TASKS View All Search Tasks Create New Task Complete									
Due Date	Priority	Type	Task Group	Subject	Handler	Assigned By	Completed On	Created On	Done?
No results.									

Claim Documents

*SKV5400A (MCT19090339)
 [SHC8551M]
 TP
 CHEN XUENI @TAN SOK NEE KRISTEN
 Sep 13 2019 2:00PM
 [COMFORT TRANSPORTATION PTE LTD]
 TTS Eurocars Pte Ltd

Upload Documents

Upload Photos





































Compose New Letter

View

View in Browser






Photos/Images

3 per page

No	Relabel/Reorder	LKK Auto Consultants Pte Ltd (HQ)	Thumbnail	Print
1	16/10/19 15:29	General View	 Load JPG	<input checked="" type="checkbox"/>
2	16/10/19 15:29	General View	 Load JPG	<input checked="" type="checkbox"/>
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35	16/10/19 15:30	General View	 Load JPG	<input checked="" type="checkbox"/>
36	16/10/19 15:30	General View	 Load JPG	<input checked="" type="checkbox"/>

Documentation

1 per page

No	Relabel/Reorder	LKK Auto Consultants Pte Ltd (HQ)	Thumbnail	Print
1	17/09/19 16:37	ACKNOWLEDGEMENT EMAIL TO AIG DD 17.09.2019	 Load PDF	
2	17/09/19 16:37	TP GIA REPORT	 Load PDF	
3	19/09/19 16:21	TP ESTIMATE - MARKED	 Load PDF	
4	16/10/19 15:28	LOD AND OTHER DOCUMENTS	 Load PDF	
5	06/11/19 13:50	LTA SEARCH	 Load PDF	

Photos/Images			3 per page	<input checked="" type="checkbox"/>
No	Relabel/Reorder	LKK Auto Consultants Pte Ltd (HQ)	Thumbnail	Print
6	06/11/19 13:50	LOD		Load PDF
7	09/01/20 11:22	WORKSHOP INVOICE		Load PDF
8	09/01/20 11:22	AUTHORISATION TO ACT FORM		Load PDF
9	09/01/20 11:22	DISCHARGE VOUCHER		Load PDF
10	09/01/20 11:22	GIROFORM		Load PDF
No	Finalized On	India International Insurance Pte Ltd (HQ)	Thumbnail	Print
1	18/09/19 08:36	Singapore Accident Statement		Load PDF

Documents Checklist

DOCUMENTS CHECKLIST	Reset	Save	Print
There are no document checklists configured.			
Our Checklist Remarks - LKK Auto Consultants Pte Ltd (HQ) <div style="border: 1px solid black; height: 40px; margin-top: 5px;"></div>			
Show Remarks To: <input type="checkbox"/> Handling Insurer <small>Note: Remarks are private unless you show it to other parties.</small>			

LKK Auto Consultants Pte Ltd (Co.Reg.No:199607198R)

51 Ubi Ave 1 #01-25, Paya Ubi Industrial Park

Singapore 408933

Tel: 6256-3561 Fax: 6844-8805 Email: sur@lkkauto.com;assignments@lkkauto.com

VEHICLE DAMAGE INSPECTION REPORT

Our File No: CC4/III19016429/R1GA3Q2

Date: 09/01/2020

REFERENCE

Handling Insurer: India International Insurance Pte Ltd Policy No: MCOM0015
 Claimant: SKV5400A Insured Vehicle No: SHC8551M
 Vehicle No: SKV5400A
 Date of Loss: 13/09/2019 Nature of Claim: TP Claim No: MCT19090339

DESCRIPTION & IDENTIFICATION OF VEHICLE

Reg No: SKV5400A Engine No: A063I704
 Make & Model: MINI COOPER, 1.6 (A) Chassis No: WMWSU32020TY90153
 Reg. Date: 23/07/2010 (Man. Year: 2010) Odometer: 106474 km
 Colour: Brown
 Engine Capacity: 1598 cc
 Market Value/New Car Price: N/A
 Sum Insured (S\$): Market Value/New Car Price

CONDITION OF VEHICLE AT THE TIME OF SURVEY

General Condition: Steering (Serviceable): Yes Footbrake (Serviceable): Yes
 Handbrake (Serviceable): Yes Engine Modification: No Pre-accident Condition:

CONDITION OF TYRES

Front Tyre Size: 215/45Z R17 Rear Tyre Size: 215/45Z R17
 Front Left Side: Kumho 6 mm Rear Left Side: Kumho 6 mm
 Front Right Side: Kumho 6 mm Rear Right Side: Kumho 6 mm

The above values represent the remaining tyre treads depth

COST OF CLAIMS	Repairer's	Adjuster's	Difference	Diff %
Parts	4,485.50	736.50	3,749.00	83.58
Miscellaneous Items	0.00	0.00	0.00	
Labour	5,280.00	820.00	4,460.00	84.47
Paintwork Labour	0.00	0.00	0.00	
Towing	0.00	0.00	0.00	
Gross Total (S\$)	9,765.50	1,556.50	8,209.00	84.06
+ GST 7.00/7.00% (S\$)	683.59	108.96	574.63	84.06
Nett Amount (S\$)	10,449.09	1,665.46	8,783.63	84.06
+ Loss of Use (4.0 x S\$50.00/day) (S\$)		200.00		
+ Doc/Search Fee (S\$)		7.45		
Nett Liability (S\$)		1,872.91		

INSPECTION

Date of Assignment: 17/09/2019
 Date Inspected: 18/09/2019 Inspected At: TTS Eurocars Pte Ltd (Sin Ming)
 383 Sin Ming Drive, TTS Centre
 Singapore 575717
 Estimated Period of Repair: 4.0 days

Adjuster: MOHD RASUL

Manager: Chong Pui Lin

NOTE: This report represents our findings at the time and place of inspection stated herein. Such inspection has been carried out to the best of our knowledge and ability but any other liability under any other circumstances is hereby expressly excluded.

REPAIR DETAILS

Reference		
Part Source:	MRM-SG	Version: 1.0 (Last Synchronised: 06 Nov 2019)
Parts:	M1-COUPE	MINI COOPER 1.6 (A) (Catalogue:Merimen Singapore 1.0)
Labour:	Repairer's	(Price-denominated Standard List)
Print Code:	(Unsubmitted, no print-code for SKV5400A)	
Validity:	These estimates are valid only if they contain the print code (above) on all estimate pages, running page numbers with the END OF ESTIMATES marker on the last estimate page	
Further Info:	Items/values not in reference catalogue are prefixed with an asterisk *.	

Recommended Parts

No.	Qty	Part No.	Particulars	Condition	Repairer's	Amount
1	1		*FRONT RH FENDER PROTECTOR	Scratched	130.00 FL	*130.00 FL
2	1		*FRONT BONNET	Not Necessary	1,000.00 FL	*- FL
3	1		*FRONT RH DOOR	Repair	1,050.00 FL	*- FL
4	1		*FRONT RH SIDE MIRROR ASSY	Repair	223.00 FL	*- FL
5	1		*FRONT RH SIDE SKIRT	Not Necessary	73.00 FL	*- FL
6	1		*FRONT RH RIM	Scratched	655.00 FL	*655.00 FL
7	1		*FRONT RH WHEEL BEARING	Serviceable	185.00 FL	*- FL
8	1		*FRONT RH WHEEL HUB	Serviceable	385.00 FL	*- FL
9	1		*FRONT RH SHOCK ABSORBER	Serviceable	390.00 FL	*- FL
10	1		*FRONT RH LOWER ARM	Serviceable	265.00 FL	*- FL
11	1		*FRONT RH UPPER ARM	Serviceable	280.00 FL	*- FL
12	1		*BALL JOINT	Serviceable	105.00 FL	*- FL
13	1		*FRONT RH TRIMS	Not Necessary	154.00 FL	*- FL
14	1		*SUNDRIES	Necessary	80.00 FS	*30.00 FS

F=Franchise part, S=SpcNett, L=ListItemDisc.

Sub Total (S\$)	4,975.00	815.00
- List Item Discount on L Items 10.00/10.00% (S\$)	489.50	78.50
Total Parts (S\$)	4,485.50	736.50

Report was unsubmitted during this print-out.

Recommended Miscellaneous Items

There are no new miscellaneous items selected.

Recommended Labour

No	Particulars	Lab.Type	Repairer's	Amount
Labour Items				
1	WIRING CONNECTION AND CHECK	New	150.00	0.00
2	TUFF KOTE AND SPRAY ANTI RUST PROOFING	New	120.00	20.00
3	LABOUR CHARGES TO DISMANTLE & REFIX RHF FENDER BONNET ,FRONT BUMPER ,FRONT HEADLAMP AND SIDE MIRROR TO REPAIR AND ADJUST AFFECTED PORTION TO SPECIFIC DIMENSION	New	1,500.00	300.00
4	TO SPRAY PAINT FRONT BONNET ,FRONT BUMPER ,FRONT RH FENDER ,RH SIDE MIRROR ,RHF DOOR AND ALL OTHER ACCIDENT AFFECTED PORTION	New	1,500.00	400.00
5	TO REMOVE AND REFIX RH DOOR PANEL ,TRIM BOARD TO REPLACE RH SIDE MIRROR	New	250.00	0.00
6	TO CONDUCT AND ADJUST HEADLAMP FOCUS AND ANGLE CALIBRATION AND CODING FOR STEERING	New	150.00	0.00
7	TO CONDUCT 4 WHEEL ALIGNMENT	New	150.00	60.00
8	TO REPLACE FRONT RH RIM ,CONDUCT WHEEL BALANCING	New	60.00	40.00
9	TO REPLACE FRONT RH UNDER CARRIAGE	New	550.00	0.00
10	REMOVE AND REPLACE FRONT BUMPER SENSOR	New	150.00	0.00
11	SEALANT FOR BODY PANEL ,FRONT BONNET AND FRONT RH FENDER	New	150.00	0.00
12	TO CONDUCT ECU PROGRAMMING ,CHECK AND CLEAR FAULT CODES ,RESTORE PROGRAMME MODULES	New	550.00	0.00
Gross Labour Cost (S\$)			5,280.00	820.00

Report was unsubmitted during this print-out.

< END OF ESTIMATES >