

INS. CASE OWNER:

Norsiah

CC6/AIG19016420/Ada3

LKK:

IDAC:

Surveyor:

ADRIAN

DOI:

ASSIGNMENT

17/09/2019

Date / Time:

17/09/2019

Registered in Merimen:

18/09/2019

Pre-assign / CCU / FTE



Insured Vehicle No. : **SJT 3087G**
 Name of Insured : **EZ-SWIFT CAR RENTAL & LEASING PTE LTD**
 Insured Tel No. : **HP: 92345563**
 Excess Sec II : **S\$** D.O.A : **17/09/2019 07:30**
 Is driver the owner? (YES / **NO**) Nature of Accident :
 If NO, Driver Name / Age : **TOH KIAN THIAM**
 Driver Tel No. : **+65-83226688** (V/L: YES / **NO**)

Claim No. : **8614151041SG**
 Policy No. : **999994335**
 Make / Model : **TOYOTA ALTIS**
 Place of Accident : **MACTAGGART RD INTO HARRISON RD**

LTX

GBJ 6728T



INSRS:
WSP: **CHEW MOTOR**
Tel :
Liability :
RMKS:



INSRS:
WSP:
Tel :
Liability :
RMKS:



INSRS:
WSP:
Tel :
Liability :
RMKS:



INSRS:
WSP:
Tel :
Liability :
RMKS:

Date / Time	STAGE	DATE / PIC
GBJ 6728T - X	Non-Reporting ltr (1st):	
SJT 3087G - CS/III13010150/Rtd1; DOA: 28.05.2013	Non-Reporting ltr (2nd):	
	Non-Reporting ltr (Final):	
	Notification ltr (if non-pickup):	
	Call OI:	
	After call ltr to OI:	
	Documentation Check List:	Handler Typist
	Notification ltr (if non-pickup)	☐
	After call ltr to OI:	☒
	Authorisation To Act:	☒
	Release Voucher:	☒
	Final Repair Bill:	☒
	Car Rental Invoice:	☐
	Towing Invoice:	☐
	LTA / GIA:	☐
	Medical Bill:	☐
	PIR:	☐
	Mandate/Reject Instruction:	☐
	LOD	☒
	Payment Breakdown Form:	☐
	Post-Repair Photos:	☐
	Others:	☐
PRELIMINARY ADVICE Date/Time:	Sent By:	
FINALIZATION Date/Time:	Confirm with:	Confirm by:
Repair Cost: S\$	(days) Reduction: %	Email ☐ Call ☐
FINAL SETTLEMENT Date/Time: 21/11/19	Confirm with Sykyi	Email ☒ Call ☐
Final Liability: % 100	(Agreed / Assessed) BOLA S/N No.: NIL	If NO or B 28, Ass. Lia:
Repair Cost: (w/ GST) S\$ 4846.47	0% make right turn	
Loss of Rental (LOR): S\$ -	(days)	
Loss of Use (LOU): S\$ 600.00	(5/20 x 5 days)	
Loss of Income (LOI): S\$ -	(\$ x days)	
LOR only ☐ LOU only ☒ LOR + LOU ☐ LOR + LOI ☐	[Tick only one]	
GIA/LTA Search: S\$ -		
Medical: S\$ -		
Disbursement: S\$ -	(e.g. Tow/ Independent)	
Legal Cost: S\$ -		
Total: S\$ 5446.47	Global Sum S\$:	
FINAL PAYMENT Date/Time:	Confirm with:	Email ☐ Call ☐
Payee 1: S\$ 5446.47	Name 1: Chew Motor Pte Ltd	
Payee 2: (Strike if N.A.) S\$	Name 2:	
Payee 3: (Strike if N.A.) S\$	Name 3:	

COPY SENT 27/11/19

1) Claim status: Normal/Reject/Private Settle
 2) Report Format: TP
 3) Survey fee: \$320

ASSIGNMENT

From:

Date:

Estimated Cost:

OD / TP / WS / TP RES / OD RES / EVA / INV / MV

To inspect Vehicle No:

at Workshop m/s

of

Insured:

Policy No.

Claims No.

Sum Insured:

Excess:

(Client's Record)

Make of Veh:

(Policy Condition)

Remark: The veh had commenced its repair at the time of inspection.

N/S	O/S

Bal. or Market Value:

IDAC Accident Rpt: Consistent? : Yes or No

GIA / PR Seen: Consistent? : Yes or No

Est. Repairs: 4 days Res: Yes or No

Lum Sum: % 3 Val: Yes or No

CA / REV / REP. / 24 HRS

Vehicle: IN / OUT

Date: Person Contacted:

Veh No:

Type: M Car / M.Cycle / Bus / Van / Lorry / Taxi / Prime Mover /

Truck / Trailer or

Make:

Colour:

Sp Reading

Eng/No:

C/No:

Gen. Cond: Good / Fair / Poor / Burnt

Steering: In order / Jammed / Leaked / Burnt or

Brake: In order / Jammed / Leaked / Burnt or

Modi: Nil / S/Rim / STD A/Rim or

Tyre Size:

F:

R:

BSY DUN / EXNOVA / GY / FS / LIZA / MIC / OHTSU / PIR / SUMI /

TOYO / YOKO or

Front

R/Bal.

L/Bal.

D.O.A.

Survey held at

Des. of Damages: Frt / Rear / O/S / N/S / U/C / Rooftop or

The U/C / Chassis frame / Body Structure affected due to collision.

Rear

R/Bal.

L/Bal.

D.O.I.

Survey held at

Des. of Damages: Frt / Rear / O/S / N/S / U/C / Rooftop or

Front

N/S.

Date / Time

Action / Instruction

TP ALG.

P/P - \$4529.41 (Red \$7505.29 / 62%)

MV:

PV:

Nett.

899C

Date/Time. File Pass to?

☐

: Prel. Report

1)

☐

: Final Report

Date/Time. File Return to?

2)

Days Of Repair:

Resurvey No. of Trip:

Add Fee:

☐

: Site Insp (\$

☐

: Interview (\$

☐

: Tech. Insp (\$

☐

: Final Insp (\$

Survey Fee:

Transportation:

3) S + FS \$

4) Hooks

5) Scales

6) Other

7) Other

8) Other

Report Form(s):

Unap. Sum / LB: 17



CHEW MOTOR PTE. LTD.

1 Kaki Bukit Avenue 6, Blk A #01-11 Autobay@Kaki Bukit Singapore 417883

Tel: 6509 5545

Fax: 6509 5567

Website: www.chewmotor.com

Registration No.: 201718369R

GST Reg No.: 201718369R

CYCLE AIRE(S) PTE LTD

17/09/2019

Blk 1 Kaki Bukit Ave 6

01-43

Singapore 417883

T.P. A16

Jia Le

Accident date: 17/09/2019

Estimated repair cost for vehicle no: GBJ6728T TOYOTA DYNA 150 M 3.0 '19

CHASSIS: JTFAT35Y40K213606

S/n	Qty	Items	U/price	Amount	
1	1	Front Bumper Bent		\$820.25	✓
2	1	Front L/H Head Lamp ut		\$1,217.45	1158
3	1	Front L/H Head Lamp Panel Not on		\$374.25	+
4	1	Front L/H Head Lamp Lower Rubber Not on		\$121.45	+
5	4	Front L/H Head Lamp Lower Rubber Clip Not on	\$3.50	\$14.00	+
6	1	Front L/H Corner Panel Dented		\$287.75	✓
7	1	Front L/H Door Dented		\$1,712.45	✓
8	2	Front L/H Door Hinge Not on	\$122.25	\$244.50	+
9	1	Front L/H Door Pillar Repair		\$631.35	+
10	1	Front L/H Door Company Sticker (Special Nett) Not on		\$50.00	30/50)
11	1	Front L/H Door Inner Lock Not on		\$581.90	X
12	1	Front L/H Door Inner Rubber		\$374.45	+
13	1	Front L/H Door Inner Lower Rubber		\$182.10	+
14	1	Front L/H Door Inner Trim Board		\$781.45	+
15	1	Front L/H Door Gear Motor Assy		\$581.10	+
16	1	Front L/H Step Panel ut		\$274.10	✓
17	1	Front L/H Arch Panel Repair		\$281.90	+
18	1	Front L/H Arch Panel Garnish Not on		\$274.25	+

Subtotal :- \$8,804.70

4252.55 S.W.30

3189.41

Labour charges

To remove & refit front L/H door, gear motor, glass, lock, rubber & trim board

~~\$180.00~~ 80

To check wiring

~~\$100.00~~ 30

Tuff kote

1310

~~\$150.00~~ 1

Panel beating

~~\$1,400.00~~ 600

Spray painting

~~\$1,400.00~~ 600.

Subtotal :- \$3,230.00

Total:- \$12,034.70

LKK Auto Consultants hence notify the Repairer of the following:

- To resurvey before/after spray painting
- To display damaged part(s) during resurvey
- Parts prices are subject to confirmation
- Third party survey is on a "Without Prejudice" basis
- No illegal modification(s) is allowed
- Supplementary item(s) must be resurveyed and is subject to final approval from Insurance Company

Acknowledged by Repairer

Signature:

Date:

total: 4529.41 (P/P)

04 Days

4529.41

View Received Message

This mail is associated with :

***GBJ6728T (8614151041SG)
[SJT3087G]**

TP
CYCLE AIRE (S) PTE LTD
Sep 17 2019 7:00AM
[EZ-SWIFT CAR RENTAL & LEASING PTE LTD]
Chew Motor Pte Ltd

[Reply](#) [Reply All](#) [Mark as Unread](#) [Print Message](#) [Delete Message](#) [Forward](#)

From AIG Asia Pacific Insurance Pte. Ltd. (Express) (AIG_SG_EXPRESS), sent on 20/11/2019 15:17 PM.
To LKK_HQ
Subject Alert - Adj Mandate Approved (S\$5596.47) - GBJ6728T - Claim Handler: MdNoor, Norsiah

Approved:5596.47:Please offer LOU between \$120-\$150

DOCUMENTS SUMMARY

There are no documents.

...CLAIM SUBFOLDER...(Pending for Survey Report)

Fastlane

CLAIM SUBFOLDER TRACKING							
Case	Notified	Est Submitted	Adj Assigned	Adj Rpt	Adj Submitted	Ins Auth'd	Status
Main	18 Sep 2019 Edit Reg		17 Sep 2019 00:00 Edit Adj Rpt	S\$4,529.41 Edit Estimates	S\$4,529.41 View Rpt		Pending for Survey Report Cancel Case

Main	Reference	Claim Details	Documents	Show All					
CLAIM SUBFOLDER DETAILS [Created by adjuster]									
Insured:	EZ-SWIFT CAR RENTAL & LEASING PTE LTD , Co. Reg. No.: 201724540N								
Main Claimant:	CYCLE AIRE (S) PTE LTD , Co. Reg. No.: 199104899C								
Vehicle Reg. No.:	GBJ6728T	Date of Loss:	17/09/2019 07:00 - :59 [2 Months and 13 Days From LTA Reg Date (Man Yr)]						
Claim Type:	TP / 8614151041SG	Policy/Cover Note No.:	(Comprehensive)						
Vehicle Reg. No. (Insured):	SJT3087G	Policy No. (Claimant):	5110828740						
		Excess:							
Repairer:	Chew Motor Pte Ltd (HQ) No 1 Kaki Bukit Ave 6, #01-11/41, Autobay@Kaki Bukit, 417883 Kaki Bukit - Tel: 67479241 / 65095545								
Handling Insurer:	AIG Asia Pacific Insurance Pte. Ltd. (Express) - Tel: 65-6419-3000 ... [Handled by MdNoor, Norsiah] Norsiah.MdNoor@aig.com								
Claimant's Insurer:	NTUC Income Insurance Co-operative Ltd (HQ) - Tel:								
Adjuster:	LKK Auto Consultants Pte Ltd (HQ) - Tel: 6256-3561 ... [Handled by ADRIAN LING] ... [Final Rpt due 27/09/2019]								
ASSOCIATED MAIL RECEIVED View All Compose Case Mail									
AIG_SG_EXPRESS (20/11/2019): Alert - Adj Mandate Approved (S\$5596.47) - GBJ6728T - Claim Handler: MdNoor, Nor...									
ALL ASSOCIATED TASKS View All Search Tasks Create New Task Complete									
Due Date	Priority	Type	Task Group	Subject	Handler	Assigned By	Completed On	Created On	Done?
No results.									

Claim Documents

*GBJ6728T (8614151041SG)
 [SJT3087G]
 TP
 CYCLE AIRE (S) PTE LTD
 Sep 17 2019 7:00AM
 [EZ-SWIFT CAR RENTAL & LEASING PTE LTD]
 Chew Motor Pte Ltd

Upload Documents

Upload Photos

Compose New Letter

Upload Video

Upload Audio

View

View in Browser

Letters/Correspondences

1 per page

No	Finalized On	LKK Auto Consultants Pte Ltd (HQ)	Thumbnail	Print
1	{Draft}	Third Party Express Settlement – Payment Breakdown	1	Edit

Assessment Reports

1 per page

No	Finalized On	LKK Auto Consultants Pte Ltd (HQ)	Thumbnail	Print
1	14/11/19 09:59	Adjuster Immediate Advice	1	Load HTML

Photos/Images

1 per page

No	Relabel/Reorder	LKK Auto Consultants Pte Ltd (HQ)	Thumbnail	Print
1	11/11/19 16:59	General View	1	Load JPG
2	11/11/19 16:59	General View	1	Load JPG
3	11/11/19 16:59	General View	1	Load JPG
4	11/11/19 16:59	General View	1	Load JPG
5	11/11/19 16:59	General View	1	Load JPG
6	11/11/19 16:59	General View	1	Load JPG
7	11/11/19 16:59	General View	1	Load JPG
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21	11/11/19 16:59	General View	1	Load JPG
22	11/11/19 16:59	General View	1	Load JPG
23	11/11/19 16:59	Reinspection Photo	1	Load JPG
24	11/11/19 16:59	Reinspection Photo	1	Load JPG
25	11/11/19 16:59	Reinspection Photo	1	Load JPG
26	11/11/19 16:59	Reinspection Photo	1	Load JPG
27	11/11/19 16:59	Reinspection Photo	1	Load JPG
28	11/11/19 16:59	Reinspection Photo	1	Load JPG

Documentation

1 per page

No	Relabel/Reorder	LKK Auto Consultants Pte Ltd (HQ)	Thumbnail	Print
1	18/09/19 18:35	TP GIA REPORT	1	Load PDF
2	14/11/19 09:48	TP_ESTIMATE-MARKED-FINAL	1	Load PDF
3	14/11/19 09:48	LOD	1	Load PDF
4	14/11/19 09:49	LETTER TO OI	1	Load PDF
5	02/12/19 08:32	WORKSHOP INVOICE	1	Load PDF
6	02/12/19 08:32	AUTHORISATION TO ACT FORM	1	Load PDF
7	02/12/19 08:32	Release Voucher	1	Load PDF

Letters/Correspondences				1 per page	☒
No	Finalized On	LKK Auto Consultants Pte Ltd (HQ)		Thumbnail	Print
No	Finalized On	AIG Asia Pacific Insurance Pte. Ltd. (SG)		Thumbnail	Print
1	19/09/19 13:38	OI GIA REPORT		Load PDF	

Documents Checklist

DOCUMENTS CHECKLIST				Reset	Save	Print
There are no document checklists configured.						

Our Checklist Remarks - LKK Auto Consultants Pte Ltd (HQ) 	
Show Remarks To: ☐ Handling Insurer Note: Remarks are private unless you show it to other parties.	

NOTE: TO BE COMPLETED BY SURVEYOR

TEAM _____

**THIRD PARTY EXPRESS SETTLEMENT
(PAYMENT BREAKDOWN)**

Vehicle No:	SJT3087G (Insd veh)	Model:	TOYOTA DYNA 150 3.0 D
	GBJ6728T (TP veh)		5MT (M)
Date of Accident:	17/09/2019		

Global Sum Settlement	:	☐ Yes	☒ No
Repair Estimate	:	\$	12,877.13
Final Repair Cost	:	\$	4,846.47
Loss of Use	:	\$	600.00
Rental (if any)	:	\$	0.00
LTA / GIA Search Fee	:	\$	0.00
Others:	:	\$	0.00
	:	\$	
Final Settlement Sum	:	\$	5,446.47

5.00 days at \$120.00 per day
days

Is Third Party Workshop GIA Registered? ☐ YES ☒ NO (Kindly indicate below)

A) For Non GIA Registered Workshop: Agreed Liability ____ 100 ____ (%)

B) For GIA Registered Workshop: BOLA Applicable: Yes/ No BOLA Scenario No: ____

BOLA Liability: ____ (%) Assessed Liability (*): ____ (%)

* Assessed Liability to be filled only for chain collisions and for cases where BOLA does not apply.

Remarks _____

Payment Instruction: Payee's Breakdown			
1)	Chew Motor Pte Ltd	:	\$ 5,446.47
2)		:	\$

JOANNE LEE KHANG MIN

02 Dec
2019

LKK Auto Consultants Pte Ltd

Date

Please attach all the supporting documents to the form.
(Final Repair Bill; Rental Invoice; Release Voucher; Authorisation to Act; Survey Report;
Medical Report/ Bill (if any))

LKK Auto Consultants Pte Ltd

(Co.Reg.No:199607196R)

51 Ubi Ave 1 #01-25, Paya Ubi Industrial Park

Singapore 408933

Tel: 6256-3561 Fax: 6844-8805 Email: sur@lkkauto.com; assignments@lkkauto.com

VEHICLE DAMAGE INSPECTION REPORT

Our File No: CC6/AIG19016420/ADA3Q2

Date: 02/12/2019

REFERENCE

Handling Insurer: AIG Asia Pacific Insurance Pte. Ltd. Policy No:

Claimant

Vehicle No : GBJ6728T

Insured Vehicle No : SJT3087G

Date of Loss: 17/09/2019

Nature of Claim: TP

Claim No: 8614151041SG

DESCRIPTION & IDENTIFICATION OF VEHICLE

Reg No: GBJ6728T

Make & Model: TOYOTA DYNA 150, 3.0 D 5MT (M)

Engine No: 1KD2859466

Reg. Date: 04/07/2019 (Man. Year: 2019)

Chassis No: JTFAT35Y40K213606

Colour: Silver

Odometer: 7014 km

Engine Capacity: 2982 cc

Market Value/New Car

N/A

Price:

Sum Insured (S\$): Market Value/New Car Price

CONDITION OF VEHICLE AT THE TIME OF SURVEY

General Condition: Steering (Serviceable):

Yes

Footbrake (Serviceable):

Yes

Handbrake (Serviceable):

Yes

Engine Modification:

No

Pre-accident Condition:

CONDITION OF TYRES

Front Tyre Size: 195/75 R15

Rear Tyre Size:

155 R12

Front Left Side: Bridgestone 6 mm

Rear Left Side:

Bridgestone 6 mm

Front Right Side: Bridgestone 6 mm

Rear Right Side:

Bridgestone 6 mm

The above values represent the remaining tyre treads depth

COST OF CLAIMS	Repairer's	Adjuster's	Difference	Diff %
Parts	8,804.70	3,219.41	5,585.29	63.44
Miscellaneous Items	0.00	0.00	0.00	
Labour	3,230.00	1,310.00	1,920.00	59.44
Paintwork Labour	0.00	0.00	0.00	
Towing	0.00	0.00	0.00	
Gross Total (S\$)	12,034.70	4,529.41	7,505.29	62.36
+ GST 7.00/7.00% (S\$)	842.43	317.06	525.37	62.36
Nett Amount (S\$)	12,877.13	4,846.47	8,030.66	62.36
+ Loss of Use (5.0 x S\$120.00/day) (S\$)		600.00		
	Nett Liability (S\$)	5,446.47		

INSPECTION

Date of Assignment: 17/09/2019

Date Inspected: 17/09/2019 Inspected At:

Chew Motor Pte Ltd (HQ)

No 1 Kaki Bukit Ave 6, #01-11/41,

Autobay@Kaki Bukit

Singapore 417883

Estimated Period of Repair: 4.0 days

Adjuster: ADRIAN LING

Manager: CHAN JIA LE

NOTE: This report represents our findings at the time and place of inspection stated herein. Such inspection has been carried out to the best of our knowledge and ability but any other liability under any other circumstances is hereby expressly excluded.

REPAIR DETAILS

Recommended Parts

No.	Qty	Part No.	Particulars	Condition	Repairer's	Amount
1	1		*FRONT BUMPER	Bent	820.25 F	*820.25 FL
2	1		*FRONT L/H HEAD LAMP	Cut	1,217.45 F	*1,158.00 FL
3	1		*FRONT L/H HEAD LAMP PANEL	Not Necessary	374.25 F	*- FL
4	1		*FRONT L/H HEAD LAMP LOWER RUBBER	Not Necessary	121.45 F	*- FL
5	4		*FRONT L/H HEAD LAMP LOWER RUBBER CLIP	Not Necessary	14.00 F	*- FL
6	1		*FRONT L/H CORNER PANEL	Dented	287.75 F	*287.75 FL
7	1		*FRONT L/H DOOR	Dented	1,712.45 F	*1,712.45 FL
8	2		*FRONT L/H DOOR HINGE	Not Necessary	244.50 F	*- FL
9	1		*FRONT L/H DOOR PILLAR	Repair	631.35 F	*- FL
10	1		*FRONT L/H DOOR COMPANY STICKER	Necessary	50.00 FS	*30.00 FS
11	1		*FRONT L/H DOOR INNER LOCK	Not Necessary	581.90 F	*- FL
12	1		*FRONT L/H DOOR INNER RUBBER	Not Necessary	374.45 F	*- FL
13	1		*FRONT L/H DOOR INNER LOWER RUBBER	Not Necessary	182.10 F	*- FL
14	1		*FRONT L/H DOOR INNER TRIM BOARD	Not Necessary	781.45 F	*- FL
15	1		*FRONT L/H DOOR GEAR MOTOR ASSY	Not Necessary	581.10 F	*- FL
16	1		*FRONT L/H STEP PANEL	Cut	274.10 F	*274.10 FL
17	1		*FRONT L/H ARCH PANEL	Repair	281.90 F	*- FL
18	1		*FRONT L/H ARCH PANEL GARNISH	Not Necessary	274.25 F	*- FL

F=Franchise part. S=SpcNett. L=ListItemDisc.

Sub Total (\$\$)	8,804.70	4,282.55
- List Item Discount on L Items 0.00/25.00% (\$\$)	0.00	1,063.14

Total Parts (\$\$)	8,804.70	3,219.41
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Report was unsubmitted during this print-out.

Recommended Miscellaneous Items

There are no new miscellaneous items selected.

Recommended Labour

No	Particulars	Lab.Type	Repairer's	Amount
<u>Labour Items</u>				
1	TO REMOVE & REFIT FRONT L/H DOOR ,GEAR MOTOR ,GLASS ,LOCK,RUBBER & TRIM BOARD	New	180.00	80.00
2	TO CHECK WIRING	New	100.00	30.00
3	TUFF KOTE	New	150.00	0.00
4	PANEL BEATING	New	1,400.00	600.00
5	SPRAY PAINTING	New	1,400.00	600.00
Gross Labour Cost (\$\$)			3,230.00	1,310.00

Report was unsubmitted during this print-out.

< END OF ESTIMATES >