



# BODY & PAINT PTE LTD

## Letter of Demand

Re: Accident involving my vehicle no. 3J 809 > k and vehicle no. SLG 846B C  
on 14/09/2019 at 0615 HRS along Swangkok Drive

We refer to the above matter.

Attach copies of the following for your kind perusal:

Vehicle Repair cost / Excess	\$ <u>4,100.00</u>
Vehicle Rental Fee for <u>6</u> days @ \$ <u>120</u> per day	\$ <u>720.00</u>
Loss of use for _____ days @ \$ _____ per day	\$ <u>-</u>
Police search fee / Police Report fee / LTA search fee	\$ <u>7.45</u>
Others	\$ <u>39.00</u>
Total:	\$ <u>4866.45</u>

Your faithfully,  
Alvin Ong  
Hp: 9068 7204

Premier @ Kaki Bukit  
8 Kaki Bukit Avenue 4  
#03-01 Singapore 415875  
Email: autoboltp@gmail.com



Auto  
Consultants  
Pte Ltd

51 UBI AVE 1, #01-25 PAYA UBI INDUSTRIAL PARK, SINGAPORE 408933 TEL : (065) 62563561 FAX : (065) 62564315

20 SEPTEMBER 2019

**APOH TRADING PTE LTD  
CAR MALL @ THE GRANDSTAND  
210 TURF CLUB ROAD LOT B25  
SINGAPORE 287995  
ATTN: THE MANAGEMENT**

**BY POST & BY EMAIL**

Dear Sir/Madam,

**OUR REF : CC4/AIG19016417/Aha3  
YOUR REF : SLG 8468C**

**ACCIDENT INVOLVING SLG 8468C AND SJJ 8092K ALONG BUANGKOK DRIVE ON  
14.09.2019**

We refer to the above subject matter. We write to inform you that we are the loss adjuster appointed by your motor insurer, AIG Asia Pacific Insurance Pte Ltd to deal with the third party claim against your policy.

We have received a claim from Body Repairer/Workshop acting on behalf of the owner of SJJ 8092K against your motor insurance policy.

Pursuant to the above said accident wherein you and/or your authorized driver had amongst other information given us your version of how the accident had occurred, we as the appointed agent of your insurers shall proceed to negotiate for an amicable settlement with third party claimant.

Please be informed that your No Claim Discount (NCD – if any) may be affected as a result of the claim against your policy. Unless you have an NCD protector.

We shall proceed to deal with the claim(s) subject to the merits of the case and according to the rights afforded under the policy. Should you not be seeking the protection of your policy and seek to take conduct of third party claim(s) arising from this incident, at your own cost and defense, please reply to us within 10 days from the date of this letter.

To protect your interest(s) in the handling of this claim, please do not discuss liability with any of the Third Party(s) and/or their legal representatives, or make any compromise or settlement without AIG's prior knowledge and consent.

This letter should **not** be regarded as a waiver by AIG of their rights to repudiate any claim because of any breach of policy terms and conditions you and/or your authorised driver may have committed.



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In the event of receiving and handling of any third party injury claim(s), AIG shall keep you informed of the final indemnity upon conclusion of the matter(s).

If you need any clarification, please do not hesitate to contact us at 6841 2096 or email us at [vicalpeh@lkkauto.com](mailto:vicalpeh@lkkauto.com).

Please quote the claim reference when you contact us that we can assist you more effectively.

Yours sincerely,

Vic Alpeh  
Case Handler  
DID: 6841 2096  
FAX: 6741 4108  
Email: [vicalpeh@lkkauto.com](mailto:vicalpeh@lkkauto.com)

c.c. AIG Asia Pacific Insurance Pte Ltd  
(Motor Claims Dept)

[andrew@cosmoautomobiles.com.sg](mailto:andrew@cosmoautomobiles.com.sg) / [vinthepianist@gmail.com](mailto:vinthepianist@gmail.com)  
(Email)

## Vic (LKKAUTO)

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**From:** Vic (LKKAUTO)  
**Sent:** Friday, 20 September, 2019 2:24 PM  
**To:** andrew@cosmoautomobiles.com.sg  
**Cc:** vinthepianist@gmail.com; Admin A; Vic (LKKAUTO)  
**Subject:** YOUR REF: SLG 8468C - ACCIDENT INVOLVING SLG 8468C AND SJJ 8092K ALONG BUANGKOK DRIVE ON 14.09.2019



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Pte Ltd

51 UBI AVE 1, #01-25 PAYA UBI INDUSTRIAL PARK, SINGAPORE 408933. TEL : (065) 62563561 FAX : (065) 62564315

20 SEPTEMBER 2019

**APOH TRADING PTE LTD  
CAR MALL @ THE GRANDSTAND  
210 TURF CLUB ROAD LOT B25  
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ATTN: THE MANAGEMENT**

**BY POST & BY EMAIL**

Dear Sir/Madam,

**OUR REF : CC4/AIG19016417/Aha3  
YOUR REF : SLG 8468C**

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Pursuant to the above said accident wherein you and/or your authorized driver had amongst other information given us your version of how the accident had occurred, we as the appointed agent of your insurers shall proceed to negotiate for an amicable settlement with third party claimant.

Please be informed that your No Claim Discount (NCD – if any) may be affected as a result of the claim against your policy. Unless you have an NCD protector.

We shall proceed to deal with the claim(s) subject to the merits of the case and according to the rights afforded under the policy. Should you not be seeking the protection of your policy and seek to take conduct of third party claim(s) arising from this incident, at your own cost and defense, please reply to us within 10 days from the date of this letter.

To protect your interest(s) in the handling of this claim, please do not discuss liability with any of the Third Party(s) and/or their legal representatives, or make any compromise or settlement without AIG's prior knowledge and consent.

This letter should **not** be regarded as a waiver by AIG of their rights to repudiate any claim because of any breach of policy terms and conditions you and/or your authorised driver may have committed.

In the event of receiving and handling of any third party injury claim(s), AIG shall keep you informed of the final indemnity upon conclusion of the matter(s).

If you need any clarification, please do not hesitate to contact us at 6841 2096 or email us at [vicalpeh@lkkauto.com](mailto:vicalpeh@lkkauto.com).

Please quote the claim reference when you contact us that we can assist you more effectively.

Best Regards,

**Vic Alpeh** | Case Handler

**LKK Auto Consultants Pte Ltd**

Phone: 6841-2096 | email: [vicalpeh@lkkauto.com](mailto:vicalpeh@lkkauto.com) | fax: 6741-4108

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)



Auto  
Consultants  
Pte Ltd

*Save the Earth. Print only when necessary.*

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# **AUTO BOLT** **BODY & PAINT PTE LTD**

## Letter of Authorisation & Indemnity

Accident Involving Vehicle no 3JJ 8092K and 3G 8468C On 14/09/19  
 At 0615 hrs along Bangkok Drive.

1. I/We, the owner of vehicle no 3JJ 8092K hereby instruct and authorize AUTO BOLT BODY & PAINT PTE LTD ("the workshop") to commence repairs to the said 3JJ 8092K being refundable deposit of the repair to my/our said vehicle.
2. You are further authorized to appoint solicitors on my / our behalf and give the solicitors full instructions as if the appointment is made and instructions are given by me/us with respect to the conduct of my/our claim against the third-party driver and / or his insurers including if necessary, to commence legal proceedings in court in my / our name against the third party
3. You have my/our full authority to instruct my/our solicitors to negotiate a settlement with the third party and/or his insurers on such terms as you deem fit.
4. Upon resolving my/our claim, you are authorized to agree with my / our solicitors on the amount of their professional costs and disbursement for acting for me / us and receive payment of the balance of the settlement sum on my / our behalf directly into your account. In the event that my/our claim or legal costs of the third party as well as the professional costs and disbursement of my/our solicitors notwithstanding that my/our solicitors were appointed by you on our behalf
5. I / we also hereby instruct and authorise you deduct directly from the claim monies received from the third party all outstanding balances that are still owing to you, namely the balance of repair costs and rental of substitute vehicles.
6. In the event that I / we am / are required to attend at my / our solicitor's office or to attend court in connection with my / our claim, I / we shall render full co-operation.
7. In the event that my / our claim against the third party and/or his insurers is not successful or cannot be proceeded with and / or if any Judgement or settlement is not honoured or satisfied by the third party, I/we authorise you to revert the claim against my / our own insurers for the cost of repairs and any other losses recoverable under my / our policy of insurance. In this respect, I / we understand and accept that the excess amount applicable under policy of insurance shall be borne by me / us
8. If for whatever reasons, my / our insurers reject my / our claim for indemnity for the cost of repairs and/or any other losses recoverable under the policy of insurance or make an offer to pay less than the amount claimed by you, I/we agree and undertake to pay the full amount of your repair bill and survey fees and any other expenses reasonably incurred on my / our behalf or to pay you the difference in amount, as the case may be.
9. I / we shall keep you informed of any correspondences and / or summons that I may receive due to this action agreeing to pay or receive any monies due to this claim.

Dated this 30 day of Oct 20 19

Signature of vehicle owner:  \*

Name: BOH QUANG TIAN

NRIC: 885419954

(Company stamp, if applicable)

Address: 691A GUA BANG LANE CRESCENT #09-40 (661691)

Tel: 91811880

Witness By: 

**RELEASE VOUCHER**  
**(AIG Asia Pacific - Express Third Party Claim)**

"We/I, **AUTO BOLT BODY & PAINT PTE LTD** ("the workshop") hereby confirm that we/I have reached an agreement with the appointed surveyor of AIG Asia Pacific Insurance Pte Ltd **LKK AUTO CONSULTANTS PTE LTD** (name of surveyor) with respect to the amount claimed for **S\$4,100.00** (Repair Cost), **S\$720.00** (Loss of Rental/Use), **S\$36.45** (Disbursement), for vehicle no. **SJJ 8092K** that was damaged pursuant to the accident which occurred on **14/09/2019** (date) along **BUANGKOK DRIVE** (location) involving vehicle no/s **SLG 8468C**. This is pursuant to the inspection conducted on **17/09/2019** (date) at "the workshop".

We/I confirm that we/I are/am authorized by the owner **W.S.I. FIX PTE LTD** ("the third party claimant") of vehicle no. **SJJ 8092K** make the claim as set out in the above paragraph and we/I have full authority to settle the matter on his/her behalf in a manner that we/I deem fit. We/I enclose herein the letter of authority given by "the third party claimant".

We/I further confirm that we/I will indemnify AIG Asia Pacific Insurance Pte Ltd for all damages, loss and/or expense that they will or have already incurred in the event that "the third party claimant" after the above said agreement lodges a further claim against the former for any loss and expenses suffered pertaining to costs of repairs and/or rental and/or loss of use pursuant to the damage to **SJJ 8092K** (vehicle no.) as a result of the accident.

We/I confirm that the agreement reached above is in full and final settlement of any claim of "the third party claimant" pursuant to the accident and that further this settlement is reached on a without prejudice and without admission of liability basis.

This agreement is subject to the application of Singapore law and the Singapore Courts have exclusive jurisdiction over any dispute arising out of the same.

Dated this 11 (day) of FEB (month) **2020** (year)

  
LWP

Signed by appointed surveyor

**AUTO BOLT BODY & PAINT PTE LTD**  
Co. Reg No.: 201907855E  
8 Kaki Bukit Avenue 4  
#03-01 Premier@Kaki Bukit  
Singapore 415875  
HP: 9851 1300



Signed by "the workshop" (with chop)

**AUT  
BOLT  
BODY & PAINT PTE LTD**

Facebook @ Auto Bolt Body & Paint Pte Ltd

**Auto Bolt Body & Paint Pte Ltd**

30/10/2019

SJJ 8092 K

[Terms & Conditions](#)

1. All cheques to be crossed and made payable to 'AUTO BOLT BODY & PAINT PTE LTD'.
2. Please indicate invoice number on the back of the cheque.
3. TT: Pay to OVERSEA-CHINESE BANKING CORPORATION - Singapore (SWIFT: OCBCSGSG)  
For Account of: **AUTO BOLT BODY & PAINT PTE LTD (588-152-140-001)** BANK CODE: 7139 BRANCH CODE: 588
4. Do inform us immediately if there is any discrepancies in the invoice
5. 50% of cancellation charges on total quotation amount applies to order being revoked upon endorsement of quotation.
6. Full payment are to be settled upon delivery of product & Services unless otherwise credit terms are stated in quotation or invoice
7. Disclaimer: All items quoted and delivered are to remain under the property of AUTO BOLT BODY & PAINT PTE LTD until all payment has been made in full
8. Goods delivered are not refundable



# RELIABLE RIDES PTE LTD

8 Kaki Bukit Ave 4 #05-50, Premier @ Kaki Bukit  
Singapore 415875 Tel: 65919999  
ACRA No: 201611527N

## INVOICE

Date: 22-Sep-2019

### Bill To:

Name: Boh Juang Tzuu  
c/o: Auto Bolt Services Pte Ltd  
Address: 8 Kaki Bukit Ave 4 #03-55 Singapore 415875  
Contact: 232 9154

Description	Rate	Day	Amount
Car Plate: SLT5729B (Toyota CHRHybrid) Rental for 16 Sep 2019 - 22 Sep 2019	\$120.00	6	\$720.00
TOTAL			\$720.00
COLLECTED / PAID			\$400.00
BALANCE PAID			\$320.00
BALANCE DUE			\$0.00

  
Authorised Signature

**PROPRIETARY INFORMATION:** This document and the contents hereof are considered proprietary and confidential information of Reliable Rides. Disclosure to unauthorized individuals or dissemination, publication or copying is prohibited without the prior written consent of Reliable Rides Management.

# RELIABLE RIDES PTE LTD

201611527N

Premier @ Kaki Bukit, 8 Kaki Bukit Ave 4 #05-50 Singapore 415875

Contact: 6385 2705 **24 HOUR Recovery: 6303 0550**

## SHORT TERM RENTAL

### HIRER

Name:

Boh Jueang Tzean

NRIC:

S 8541945A

ADDRESS:

11K 691A CHUA CHU KANG CRESINT #01-40 S8501691

Contact:

91811880

### ADDITIONAL HIRER

Name:

NRIC:

ADDRESS:

Contact:

### VEHICLE

Vehicle Number:

SLT 5729 B

Model:

TOYOTA CHR

Collection date & time:

16 Sep 2019 @ 200 PM

Petrol: Low / 25% / 50% / 75% / Full tank

Returning date & time:

22 Sep 2019 @ 550 PM

Petrol: Low / 25% / 50% / 75% / Full tank

Rental Rate per Day (\$):

\$120

Total Days:

06

Total Rental:

\$ 720/-

Deposit:

\$ -

Balance:

\$ 720

Temporary / Replacement Car for:

Contract terms as per original contract.

REMARKS:



Hirer's Signature

Land Transport Authority  
10 Sin Ming Drive  
Singapore 575701

GST Registration No. : M4-0006529-2

Print Date/Time : 16 Sep 2019 / 14:37:52

Receipt Date/Time : 16 Sep 2019 / 14:37:41

**Tax Invoice/Receipt**

Receipt No. : ITNET-00000-190916-002061

Previous Receipt No. :

S/N	Item Description/ Business Transaction Reference No.	Amount Before GST (S\$)	GST Amount (S\$)	Amount After GST (S\$)
Result of Insurance Enquiry - SLG8468C				
As at 14 Sep 2019/06:15:00				
Insurance Co: AIG ASIA PACIFIC INSURANCE PTE. LTD.				
1	Insurance Enquiry - SLG8468C			
	Enquiry Fee	7.00	0.49	7.49
	20190916143611382190			
<b>Sub-Total</b>		7.00	0.49	7.49
<b>Total Before Rounding</b>		7.00	0.49	7.49
<b>Rounding Difference</b>				0.04
<b>Total Amount Payable</b>				7.45
Paid By				
	20190916143633765	Direct Debit: eNETS Debit (Internet Banking)		7.45
<b>Total</b>				7.45
<b>Cash Change</b>				0.00
<b>Tendered Amount</b>				7.45
<b>Excess Refundable Amount</b>				0.00

THANK YOU AND HAVE A NICE DAY!

Please ensure that all payments to the Authority are good and promptly settled by the payment service provider / financial institution. Otherwise, the transaction and receipt is considered void and late fee may apply.

## TAX INVOICE

Our Ref No: GR-19-152285  
Date of Request: 17/09/2019

Your Ref No: AJ.TK.AUTOBOLT (SJJ8092K)

CROSSBORDERS LLC  
133 New Bridge Road #23-03/04/05  
Chinatown Point  
Singapore 059413

Dear Sir/Madam,

Date of Accident: 14/09/2019  
Vehicle No: SJJ8092K  
Place of Accident: BUANGKOK DRIVE  
Involving Vehicle No: SLG8468C

With reference to your application for the accident report, we have attached the following accident reports as requested:

DOCUMENTS	ACCIDENT LOCATION	PER DOC (S\$)	QTY	AMOUNT (S\$)
SLG8468C	BUANGKOK DRIVE		14.00 1	13.08
GST Amount				0.92
Total Amount Due (GST Inclusive)				14.00

The images provided to you are taken from the original reports forwarded to the centre by the members of the General Insurance Association of Singapore and we take no responsibility for their accuracy or contents and shall be under no liability whatsoever for any loss or damage arising out of or in connection with the reports or their images.

Thank You.

This is a computer generated document and requires no signature.

For GIARMC Official use:

Date:

☒ GIRO ☐ Cash ☐ Cheque





RECORDS MANAGEMENT CENTRE

**GENERAL INSURANCE ASSOCIATION OF SINGAPORE  
RECORDS MANAGEMENT CENTRE**

6 Raffles Quay #18-00, Singapore 048580  
Phone: +65 6224 0010 Fax: +65 6224 0030  
Operating Hours: Monday to Friday 9am to 5pm  
GST Registration No: M400017735

**SEARCH RESULTS**

Our Ref No: GR-19-152274

Date of Request: 17/09/2019

Your Ref No: AJ.TK.AUTOBOLT (SJJ8092K)

CROSSBORDERS LLC  
133 New Bridge Road #23-03/04/05  
Chinatown Point  
Singapore 059413

Dear Sir/Madam,

**Your Search Criteria:**

Date of Accident: 14/09/2019

Place of Accident: BUANGKOK DRIVE

Client Vehicle No: SJJ8092K

With reference to your search criteria for the accident report, the following documents were found to closely match your search criteria.

REQ. VEHICLE	ACCIDENT LOCATION	ACCIDENT DATE
SLG8468C	BUANGKOK DRIVE	14/09/2019 06:15

Thank You.

The images provided to you are taken from the original reports forwarded to the centre by the members of the General Insurance Association of Singapore and we take no responsibility for their accuracy or contents and shall be under no liability whatsoever for any loss or damage arising out of or in connection with the reports or their images.

This is a computer generated document and requires no signature.



RECORDS MANAGEMENT CENTRE

**GENERAL INSURANCE ASSOCIATION OF SINGAPORE  
RECORDS MANAGEMENT CENTRE**

6 Raffles Quay #18-00, Singapore 048580  
Phone: +65 6224 0010 Fax: +65 6224 0030  
Operating Hours: Monday to Friday 9am to 5pm  
GST Registration No: M400017735

**TAX INVOICE**

Our Ref No: GR-19-152274

Date of Request: 17/09/2019

Your Ref No: AJ.TK.AUTOBOLT (SJJ8092K)

CROSSBORDERS LLC  
133 New Bridge Road #23-03/04/05  
Chinatown Point  
Singapore 059413

Dear Sir/Madam,

**Your Search Criteria:**

Date of Accident: 14/09/2019

Place of Accident: BUANGKOK DRIVE

Client Vehicle No: SJJ8092K

DESCRIPTION	AMOUNT (\$)
E-File Search Fee (Public)	14.02
GST Amount	0.98
Total Amount Due (GST Inclusive)	15.00

Thank You.

This is a computer generated document and requires no signature.

For GIARMC Official use:

Date:

☒ GIRO ☐ Cash ☐ Cheque