## Mei Kwan (LKKAuto)

From: ONG LI LI < llong@lonpac.com>

Sent: Tuesday, 17 September, 2019 4:08 PM

**To:** Mei Kwan (LKKAuto)

Cc: MT\_Claim\_SG; CS A Team; 'admin-a@lkkauto.com'; Jia Le (LKK Auto)

Subject: RE: Your Ref: SMF5888L and SKQ1307P on 13/9/2019 Our Ref:

18/19/19/VP05/022382

Attachments: SKQ1307P 130919.PDF

Categories: HMK

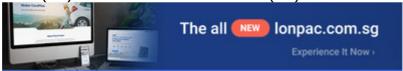
Dear Mei Kwan

Attached is our Insured's GIA report that you have requested.

Regards, Ong Li Li

Senior Claims Executive | Lonpac Insurance Bhd 300 Beach Road #17-04/07 The Concourse Singapore 199555

Tel: (65) 6250 7388 Ext. 254 Fax: (65) 6296 2706



From: Mei Kwan (LKKAuto) [mailto:Meikwan@lkkauto.com]

Sent: Tuesday, 17 September 2019 3:58 PM

To: ONG LI LI

Cc: MT Claim SG; CS A Team; 'admin-a@lkkauto.com'; Jia Le (LKK Auto)

Subject: RE: Your Ref: SMF5888L and SKQ1307P on 13/9/2019 Our Ref: 18/19/19/VP05/022382

# <u>'WITHOUT PREJUDICE'</u> SAVE AS TO COSTS

LPC ref: 18/19/19/VP05/022382 LKK REF: CC4/LPC19016413/Eda3

Dear Sir / Madam,

We refer to the above matter.

### Kindly let us have a copy of insured's accident report for our necessary action.

Thank you.

Best Regards,

Mei Kwan | Admin

#### **LKK Auto Consultants Pte Ltd**

Phone: 6366 0055 | email: MeiKwan@lkkauto.com | fax: 67414108 Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933) From: Admin-D (LKKAuto) <admin-d@lkkauto.com>

Sent: Tuesday, 17 September, 2019 1:46 PM

**To:** 'ONG LI LI' < llong@lonpac.com>; assignments < assignments@lkkauto.com> **Cc:** 'MT\_Claim\_SG' < mt\_claim@lonpac.com>; Admin A < admin-a@lkkauto.com>

**Subject:** RE: Your Ref: SMF5888L and SKQ1307P on 13/9/2019 Our Ref: 18/19/19/VP05/022382

Dear Sir/Mdm,

Thank you for the assignment.

Best Regards

#### **G.NIVITHA**

#### LKK Auto Consultants Pte Ltd

Phone: 6841-1972 | email: <a href="mailto:assignments@lkkauto.com">assignments@lkkauto.com</a> | fax: 6256-4315 Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

From: ONG LI LI [mailto:llong@lonpac.com]
Sent: Tuesday, 17 September 2019 9:36 AM

To: HENDON AUTOMOTIVE P L < hendon.automotive@gmail.com >; assignments@lkkauto.com; admin-

d@lkkauto.com

Cc: MT\_Claim\_SG < < < claim@lonpac.com >

**Subject:** RE: Your Ref: SMF5888L and SKQ1307P on 13/9/2019 Our Ref: 18/19/19/VP05/022382

Without Prejudice Save as to Costs

Dear Lynn

We shall appoint LKK Auto Consultants Pte Ltd to conduct the survey.

Under the NIMA protocol, you need to provide at least 10 surveyors if you do not agree with our proposed list.

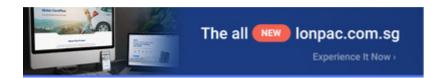
Since you do not have it, we urge you to appoint our surveyor as SJE to expedite settlement of claims.

Dear Nivitha

**FYA** 

Regards, Ong Li Li Senior Claims Executive | Lonpac Insurance Bhd 300 Beach Road #17-04/07 The Concourse Singapore 199555

Tel: (65) 6250 7388 Ext. 254 Fax: (65) 6296 2706



From: HENDON AUTOMOTIVE P L [mailto:hendon.automotive@gmail.com]

Sent: Tuesday, 17 September 2019 9:27 AM

To: ONG LI LI Cc: MT\_Claim\_SG

Subject: Re: Your Ref: SMF5888L and SKQ1307P on 13/9/2019 Our Ref: 18/19/19/VP05/022382

Hi,

We have noted your emailed and do not agree with your appointed surveyor, and we do not wish to use any of your nominated surveyors listed as the SJE.

In our response, we are providing a list of our own nominated surveyors:

- 1. Treasure Appraisal Services Dixon Yeo @ 9833 1618
- 2. PAL'S Appraiser Pte Ltd Dennis Yap @ 8181 8802 / 9838 7473
- 3. MC-COY Appraiser Pte Ltd Michael Yap @ 9118 8802
- 4. LCW Appraiser Pte Ltd Andy Yap @ 9099 8802
- 5. C L Appraiser Pte Ltd- Alan Cheong @ 90688689

We would appreciate a prompt response within the timeline stipulated under the NIMA protocol.

Regards,

Yours Sincerely, Lynn Sim

Admin (Hendon Automotive Pte Ltd)

H/P: 94592885 Fax: 63345178

Email: hendon.automotive@gmail.com

On Tue, 17 Sep 2019 at 09:16, ONG LI LI < llong@lonpac.com> wrote:

This email has been checked for viruses by AVG antivirus software.

www.avg.com