

Surveyor:

KALVIN

DOI:

16/09/2019

Date / Time:

16/09/2019

Registered in Merimen:

17/09/2019

Pre-assign / CCU / FTE



Insured Vehicle No. : SHD 6673C

Claim No. :

Name of Insured : COMFORT TRANSPORTATION PTE LTD

Policy No. : MCOM0015

Insured Tel No. : HP:

Make / Model : MERCEDES-BENZ

Excess Sec II : \$5

D.O.A : 14/09/2019 10:15

Place of Accident : SENTOSA CASINO LOBBY DRIVE WAY

Is driver the owner? (YES / NO)

Nature of Accident :

If NO, Driver Name / Age : KOH PHAI LEONG

OI GIA REPORT: YES / NO ; TP GIA REPORT: YES / NO

Driver Tel No. : +65-94386618

(V/L: YES / NO)

Insured Liability : % Final ? Yes / No

SHC 6474R

INSRS:
WSP: PREMIER
Tel :
Liability :
RMKS:INSRS:
WSP:
Tel :
Liability :
RMKS:INSRS:
WSP:
Tel :
Liability :
RMKS:INSRS:
WSP:
Tel :
Liability :
RMKS:

Date/ Time

SHD 6673C - X

SHC 6474R - X

STAGE

DATE / PIC

Non-Reporting ltr (1st):

Non-Reporting ltr (2nd):

Non-Reporting ltr (Final):

Notification ltr (if non-pickup):

Call OI:

After call ltr to OI:

Documentation Check List: Handler Typist

Notification ltr (if non-pickup)

After call ltr to OI:

Authorisation To Act:

Release Voucher:

Final Repair Bill:

Car Rental Invoice:

Towing Invoice:

LTA / GIA :

Medical Bill:

PIR:

Mandate/Reject Instruction:

LOD

Payment Breakdown Form:

Post-Repair Photos:

Others:

PRELIMINARY ADVICE Date/Time:

Sent By:

FINALIZATION

Date/Time:

Confirm with:

Confirm by:

Repair Cost:

\$5

(days) Reduction:

%

Email

Call

FINAL SETTLEMENT

Date/Time:

Confirm with: Shatana

Email

Call

Final Liability:

%

100 (Assessed) BOLA S/N No. : 15.

If NO or B 28, Ass. Lia :

Repair Cost: W/GR

\$5

2347.40

Loss of Rental (LOR):

\$5

464.46 (4 days) x \$116.24

Loss of Use (LOU):

\$5

(5 - x - days)

Loss of Income (LOI):

\$5

160.00 (\$40 x 4 days)

LOR only ☐ LOU only ☐

\$5

LOR + LOU ☐ LOR + LOI ☐ (Tick only one)

GIA/LTA Search

\$5

Medical:

\$5

Disbursement:

\$5

(e.g. Tow/ Independent)

Legal Cost

\$5

Total:

\$5

2871.96

Global Sum \$5: 2800.00

FINAL PAYMENT

Date/Time:

Confirm with:

Email

Call

Payee 1:

\$5

2800.00

Name 1:

Premier Automotive Services Pte Ltd.

Payee 2: (Strike if N.A.)

\$5

Name 2:

Payee 3: (Strike if N.A.)

\$5

Name 3:

1) Claim status: Normal/Reject/Private Settle

2) Report Format:

3) Survey fee:

\$250.00

COPY SENT
9/11/2020

Surveyor: Kelvin

REF:

ASSIGNMENT

From: _____ Date: _____

Estimated Cost: _____

OD / TP / WS / TP RES / OD RES / EVA / INV / MV

To Inspect Vehicle No: _____

at Workshop m/s _____

of _____

Insured: _____

Policy No. _____

Claims No. _____

Sum Insured: _____ Excess: _____

(Client's Record)

Make of Veh: _____

(Policy Condition)

Remark: The veh had commenced its repair at the time of inspection.

N/S	O/S

Bal. or Market Value: _____

IDAC Accident Rpt: _____ Consistent? : Yes or No

GIA / PR Seen: _____ Consistent? : Yes or No

Est. Repairs: 3 days Res.: Yes or No

Lum Sum: 20 % 3 Val.: Yes or No

CA / REV / REP. / 24 HRS

Date: _____ Person Contacted: _____

Vehicle: IN / OUT

Veh No: SHC 6474R Regn: 16 Mar, 2015

Type: M.Car / M.Cycle / Bus / Van / Lorry / Taxi / Prime Mover /

Truck / Trailer or

Make: KIA optima c.c. 1600

Colour: Silver A/C: Insured / Std / NI / NA

Sp. Reading: 654753 T/Radio: Insured / Std / NI / NA

Eng/No: _____

C/No: KNA6M414MF5588555

Gen. Cond: Good / Fair / Poor / Burnt

Steering: Inorder / Jammed / Leaked / Burnt or

Brake: Inorder / Jammed / Leaked / Burnt or

Modi: Nil / SiRim / STD / Arm or

Tyre Size: F: 205/65R16

R: _____

BS / DUN / EXNOVA / GY / FS / LIZA / MIC / OHTSU / PIR / SUMI /

TOYO / YOKO or Achilles

Front Rear

R/Bal. 7 mm R/Bal. 7 mm

L/Bal. 7 mm L/Bal. 7 mm

D.O.A. 14/9/17 D.O.I. 16/9/17

Survey held at Premis

Des. of Damages: Frt / Rear / O/S / N/S / U/C / Rooftop or

O/S Front

The U/C / Chassis frame / Body Structure affected due to collision.

Date / Time Action / Instruction

19/9/17 Call 45 \$2100 / 3 hrs.

II
41.

(Pool # 172120/46%)

Date/Time, File Pass to?

☐ : Prell. Report

Days Of Repair: _____

1) _____

☐ : Final Report

Resurvey No. of Trip: _____

Date/Time, File Return to?

Survey Fee: _____

2) _____

Transportation: _____

Add Fee:

☐ : Site Insp (\$ _____) \$ - RS - \$

☐ : Interview (\$ _____) Photos

☐ : Tech. Invs (\$ _____) Others

☐ : Weekend (\$ _____)

Report Format: _____

Lump Sum / I.B.I. (\$ _____)

TOTAL

PREMIER AUTOMOTIVE SERVICES PTE LTD

23 CHANGI SOUTH AVENUE 2 #01-02
SINGAPORE 486443

TEL: 65446676 / 65446689 FAX: 62141511
CO. REG:200707743D GST REG:200707743D

16-Sep-19

ESTIMATE REPAIR BILL FOR KIA OPTIMA REGN NO: SHC 6474 R

1 pc	Front o/s head lamp	\$ 1,028.00
1 pc	Front bumper	\$ 696.00
1 pc	Front bumper emblem	\$ 44.00
1 pc	Front bumper o/s side retainer	\$ 16.00
1 pc	Front bumper o/s protector	\$ 51.00
1 pc	Front bumper o/s fog lamp cover	\$ 66.00
1 pc	Front o/s fender	\$ 384.00
1 pc	Front o/s fender inner shield	\$ 120.00
1 pc	Front o/s wheel cover	\$ 116.00
		\$ 2,521.00
		Less 10%
		\$ 226.90

S/NETT

1 pc	Front bumper clips	\$ 48.00
1 pc	Front o/s fender sticker	\$ 30.00
1 set	Front o/s fender inner shield clips	\$ 28.00
1 pc	Front o/s tyre (Tyre Brand: Achilles)	\$ 200.00

Sundry	\$ 50.00
To check front o/s wheel alignment	\$ 80.00
To labour charge for dismantle and renew the accident damaged parts. Including knock-out, straighten, repair, reshape and adjust of the same	\$ 300.00
To putty and spray painting on front bumper, front o/s fender	\$ 650.00
To apply rustproofing on the repaired and replaced panels.	\$ 360.00
	\$ 400.00
	\$ 120.00
	\$ 3,874.90

(ALL THE REPAIR COSTS ARE SUBJECTED TO GST)

THE ABOVE ESTIMATED COST OF REPAIR DO NOT INCLUDE ANY UNFORESEEN DAMAGES.

Kaler (KLR)
16/9/19 17:26
3 by.
4/5
Holler Repair photo

Text size + -

Enquire Transaction History**Transaction History Details**

Log Date/Time:	16 Mar 2015 / 09:29:15	Receipt No.:	AACCK001-AX239-150316-000008
Asset Type:	Vehicle	Transaction Amount:	\$65,391.00
Asset ID:	SHC6474R	Channel:	AA Counterless - CYCLE & CARRIAGE KIA PTE LTD
Transaction Type:	01.02 Register New Vehicle (AA)		
Business Transaction Reference No.:	20150316092915455108		
Vehicle No.:	SHC6474R		
Vehicle Type:	H10 - Public Transport Taxi (Motor Car)		
Vehicle Attachment 1:	Air-Con (Taxi)		
Vehicle Attachment 2:	-		
Vehicle Attachment 3:	-		
Vehicle Scheme:	Taxi (Company)		
First Registration Date:	16 Mar 2015		
Original Registration Date:	16 Mar 2015		
Vehicle Make:	KIA		
Vehicle Model:	OPTIMA 1.7(A) DIESEL		
Chassis No.:	KNAGM414MF5588555		
Engine No.:	D4FDEH313596		
Motor No.:	-		
Trailer Chassis No.:	-		
Propellant:	Diesel		
Passenger Capacity:	4		
Engine Capacity:	1685		
Power Rating:	-		
Unladen Weight:	1584		
Maximum Laden Weight:	2050		
Primary Color:	Silver		
Secondary Color:	-		
Manufacturing Year:	2014		
Open Market Value:	\$21,185.00		
Minimum PARF Benefit:	\$8,495.00		
PARF Eligibility:	Y		
No. of Transfer:	0		
Effective Ownership Date/Time:	16 Mar 2015 09:29:15		
COE No.:	2015031601002254N		
COE Expiry Date:	15 Mar 2023		
COE Bid Category:	-		
Actual QP/PQP Paid Amount:	\$51,092.00		
Lifespan Expiry Date:	15 Mar 2023		

Hsiao Tong (LKKAuto)

From: Foong Shiuh Jye <shiuhjye.foong@premiertaxi.com>
Sent: Thursday, 14 November 2019 10:52 AM
To: Hsiao Tong (LKKAuto)
Cc: AccReport
Subject: (III case) LOD / Accident Involving SHC6474R and SHC6673C on 14.09.2019// LKK REF: CC3/III19016409/K1pa3
Attachments: Video Footage.avi

Without Prejudice

Dear Hsiao Tong,

Attached scene video for your reference.

Thank you.

Regards,

(Mr) Foong Shiuh Jye
Claims Settlement Assistant
Premier Automotive Services Pte Ltd
Address: 23 Changi South Ave 2, #01-02 Singapore 486443
Tel: 6214 8880 Ext 069 | DID: 65446671 | Fax: 6214 1511

From: Hsiao Tong (LKKAuto) [mailto:chewht@lkkauto.com]
Sent: Friday, 8 November, 2019 3:56 PM
To: Foong Shiuh Jye <shiuhjye.foong@premiertaxi.com>
Cc: AccReport <AccReport@Premier-Corp.net>
Subject: RE: (III case) LOD / Accident Involving SHC6474R and SHC6673C on 14.09.2019// LKK REF: CC3/III19016409/K1pa3

Without Prejudice

Dear Sirs/Mdm,

Any video footage for this matter?

"Kindly note that this negotiation between parties on this matter is purely on a without prejudice basis with the sole intention of resolving the matter amicably without parties resorting to legal proceedings. No admission of liability, whatsoever, should be deemed / inferred from this negotiation of terms/settlement.

In the event of new evidence being discovered or subsequently produced by either party that will materially affect/influence on the issues of liability/damages, either party is not bound, thereafter, by the negotiation terms/settlement."

Best Regards,

Hsiao Tong, Chew (Ms) | Case Handler

LKK Auto Consultants Pte Ltd

Phone: 6742-3197 | email: chewht@lkkauto.com | fax: 6741-4108

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

From: Hsiao Tong (LKKAuto)

Sent: Saturday, 2 November 2019 2:10 PM

To: Foong Shiuh Jye <shiuhjye.foong@premiertaxi.com>

Cc: AccReport <AccReport@Premier-Corp.net>

Subject: RE: (III case) LOD / Accident Involving SHC6474R and SHC6673C on 14.09.2019// LKK REF: CC3/III19016409/K1pa3

Without Prejudice

Dear Sirs/Mdm,

Any video footage for this matter?

"Kindly note that this negotiation between parties on this matter is purely on a without prejudice basis with the sole intention of resolving the matter amicably without parties resorting to legal proceedings. No admission of liability, whatsoever, should be deemed / inferred from this negotiation of terms/settlement.

In the event of new evidence being discovered or subsequently produced by either party that will materially affect/influence on the issues of liability/damages, either party is not bound, thereafter, by the negotiation terms/settlement."

Best Regards,

Hsiao Tong, Chew (Ms) | Case Handler

LKK Auto Consultants Pte Ltd

Phone: 6742-3197 | email: chewht@lkkauto.com | fax: 6741-4108

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

From: Foong Shiuh Jye <shiuhjye.foong@premiertaxi.com>

Sent: Friday, 1 November 2019 4:34 PM

To: CS A Team <cs-a@lkkauto.com>

Cc: Admin A <admin-a@lkkauto.com>; AccReport <AccReport@Premier-Corp.net>

Subject: (III case) LOD / Accident Involving SHC6474R and SHC6673C on 14.09.2019

WITHOUT PREJUDICE

Dear all,

Your Ref : SHC6673C
Our Ref : SHC6474R/SJ
Date of accident : 14.09.2019

We refer to the above mentioned accident.

Hereby we would like to append our losses from **India International Insurance Pte Ltd**, as insurers of vehicle number **SHC6474R** which their insured driver's negligence driving in the above accident.

Enclosed herewith our letter of demand and supporting documents for your kind perusal.

***LOD and scene photo are attached.**

Kindly look into the matter and let us have your favourable reply as soon as possible.

To expedite this claim settlement, please reply to us by email.

Thank you.

Regards,

(Mr) Foong Shiuh Jye
Claims Settlement Assistant
Premier Automotive Services Pte Ltd
Address: 23 Changi South Ave 2, #D1-02 Singapore 486443
Tel: 6214 8880 Ext 069 | DID: 65446671 | Fax: 6214 1511

Text size + -

Enquire Transaction History**Transaction History Details**

Log Date/Time:	16 Mar 2015 / 09:29:15	Receipt No.:	AACCK001-AX239-150316-000008
Asset Type:	Vehicle	Transaction Amount:	\$65,391.00
Asset ID:	SHC8474R	Channel:	AA Counterless - CYCLE & CARRIAGE KIA PTE LTD
Transaction Type:	01.02 Register New Vehicle (AA)		
Business Transaction Reference No.:	20150316092915455108		
Vehicle No.:	SHC8474R		
Vehicle Type:	H10 - Public Transport Taxi (Motor Car)		
Vehicle Attachment 1:	Air-Con (Taxi)		
Vehicle Attachment 2:	-		
Vehicle Attachment 3:	-		
Vehicle Scheme:	Taxi (Company)		
First Registration Date:	16 Mar 2015		
Original Registration Date:	16 Mar 2015		
Vehicle Make:	KIA		
Vehicle Model:	OPTIMA 1.7(A) DIESEL		
Chassis No.:	KNAGM414MF5588555		
Engine No.:	D4FDEH318596		
Motor No.:	-		
Trailer Chassis No.:	-		
Propellant:	Diesel		
Passenger Capacity:	4		
Engine Capacity:	1685		
Power Rating:	-		
Unladen Weight:	1584		
Maximum Laden Weight:	2050		
Primary Color:	Silver		
Secondary Color:	-		
Manufacturing Year:	2014		
Open Market Value:	\$21,185.00		
Minimum PARF Benefit:	\$8,495.00		
PARF Eligibility:	Y		
No. of Transfer:	0		
Effective Ownership Date/Time:	16 Mar 2015 09:29:15		
COE No.:	2015031601002254N		
COE Expiry Date:	15 Mar 2023		
COE Bid Category:	-		
Actual QP/POP Paid Amount:	\$51,092.00		
Lifespan Expiry Date:	15 Mar 2023		

Certificate of Insurance

MOTOR VEHICLES (THIRD PARTY RISKS AND COMPENSATION) ACT (CHAPTER 189)
MOTOR VEHICLES (THIRD PARTY RISKS AND COMPENSATION) RULES, 1960
ROAD TRANSPORT ACT, 1987 (MALAYSIA)
MOTOR VEHICLES (THIRD PARTY RISKS) RULES, 1959 (MALAYSIA)

Certificate Number : 5095103893 **Cover** : Third Party

1. Index mark and Registration Number of Vehicle : **SHC6474R**
Chassis Number : KNAGM414MF5588555

2. Name of Policyholder : PREMIER TAXIS PTE. LTD.

3. Effective Date of Insurance : 20 Oct 2017

4. Expiry Date of Insurance : 31 Jan 2019

5. Persons or Classes of Persons entitled to drive*

(a) The Policyholder.

(b) Any licensed taxi driver driving on the Policyholder's order or with his/her permission.
Provided that the person driving is permitted in accordance with the licensing or other laws or regulations to drive the Motor Vehicle or has been so permitted and is not disqualified by order of a Court of Law or by reason of any enactment or regulation in that behalf from driving the Motor Vehicle.

6. Limitations as to Use*

(a) Use as a Taxi.

(b) Use for social domestic and pleasure purposes.

This Policy does not cover

- (a) Use for racing, pace-making, reliability trial or speed-testing.
- (b) Use whilst drawing a trailer except the towing (Other than for reward) of any one disabled mechanically propelled vehicle.
- * Limitations rendered inoperative by Section 8 of the Motor Vehicle (Third-Party Risks and Compensation) Act (Chapter 189) and Section 95 of the Road Transport Act, 1987 (Malaysia), are not to be included under these headings.

EXCESS (SECTION I) : N/A
EXCESS (SECTION II) : S\$3,500
INSURE WITH COE : N/A
HIRE PURCHASE COMPANY : N/A
SUM INSURED : N/A

I/We hereby Certify that the Policy to which this Certificate relates is issued in accordance with the provisions of the Motor Vehicles (Third Party Risks and Compensation) Act (Chapter 189) and Part IV of the Road Transport Act, 1987 (Malaysia)

Agency : HL SUNTEK INSURANCE BROKERS PTE LTD (00000690672)
Date of Issue : 16 Oct 2017 17:13 hrs

For NTUC INCOME INSURANCE CO-OPERATIVE LIMITED

Countersigned By:



Authorised Officer



Chief Executive

Hsiao Tong (LKKAuto)

From: Hsiao Tong (LKKAuto)
Sent: Saturday, 16 November 2019 1:44 PM
To: Sundari Nagarajan - III
Subject: Your Ref: MCT19090329 // LKK REF: CC3/III19016409/K1pa3 [Accident Involving SHD 6673C and SHC 6474R on 14.09.2019]
Attachments: SHC 6474R vs SHD 6673C-TP VIDEO.avi

Dear Sirs/Mdm,

We refer to the above matter.

Attached is a copy of video from third party as requested. From the video, third party was moving ahead slowly. Suddenly our taxi had cut in front of third party. Liability is not in our driver's favour.

We will seek mandate on liability thru Merimen.

Kindly let us have your instruction thru Merimen.

Than you.

Best Regards,

Hsiao Tong, Chew (Ms) | Case Handler

LKK Auto Consultants Pte Ltd

Phone: 6742-3197 | email: chewht@lkkauto.com | fax: 6741-4108

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

Claim Audit

AUDIT TRAIL				
No.	On	Audit	Remarks	By
1	17 Sep 2019 15:49	Cim Dtl Modified	Claimant's Name: -> PREMIER TAXIS PTE LTD, Claimant's ID: -> 200304975H.	[A] HOW MEI KWAN
2	17 Sep 2019 15:49	Cim Veh Model Changed	(204023) KIA OPTIMA 1.7 D (A).	[A] HOW MEI KWAN
3	17 Sep 2019 15:49	Cim Created	Reg No: SHC6474R, Acct Date: 2019/09/14, Claim Type: TP, Insurer: India International Insurance Pte Ltd (HQ), TP Insurer: NTUC Income Insurance Co-operative Ltd (HQ), Workshop: Premier Automotive Services Pte Ltd (Changi)	[A] HOW MEI KWAN
4	17 Sep 2019 15:49	Adj Co Assigned	LKK Auto Consultants Pte Ltd (HQ):	[A] HOW MEI KWAN
5	17 Sep 2019 15:49	Adj Next Rpt Changed	Next Rpt:Final Rpt.Due Date:2019/09/26	[A] HOW MEI KWAN
6	17 Sep 2019 15:49	Adj Mandate Set	Approved:0.00.Reinsp:Adj decides.	[A] HOW MEI KWAN
7	17 Sep 2019 15:49	Label Added	(30653):Direct Settlement.	[A] HOW MEI KWAN
8	17 Sep 2019 15:49	Adj Adjuster Assigned	[None] -> KALVIN ANG WEI KUN	[A] HOW MEI KWAN
9	25 Sep 2019 15:04	Adj Mandate Request	Cur.Req:0.00:PODS Liability: 50% Remarks: conflicting version.	[A] CHEW HSIAO TONG
10	25 Sep 2019 16:11	Adj Next Rpt Changed	Next Rpt:Final Rpt.Due Date:2019/09/26. Mandate Remarks: Request video from TP for our review	[I] Sundari Nagarajan
11	25 Sep 2019 16:11	Adj Mandate Set	Maintained:Request video from TP for our review	[I] Sundari Nagarajan
12	16 Nov 2019 13:44	Adj Mandate Request	Cur.Req:0.00:PODS Liability: 100% Remarks: Third party video shows our driver cut into third party's lane.	[A] CHEW HSIAO TONG

Date From



Date To



Audit Type None



Go

ACTIVITY

No record

Merimen Billing for this case - Transaction History

Bill Ref No	Bill Date	Bill Type	Acc Type	Acc Name	Co Name (Branch)	Ref 1	Ref 2	Amount
2283560	18 Sep 2019 08:39:48	TP Case (Insurer)	Motor	LKK Auto Consultants Pte Ltd	India International Insurance Pte Ltd (HQ)	SHC6474R	SHD6673C	11.77

Print Received Message

This mail is associated with :

***SHC6474R (MCT19090329)**
[SHD6673C]

TP

PREMIER TAXIS PTE LTD

Sep 14 2019 10:00AM

Premier Automotive Services Pte Ltd

From India International Insurance Pte Ltd (HQ) (III_SG), sent on 18/11/2019 17:03 PM.
To LKK_HQ
Subject Alert - Adj Mandate Approved (S\$0.00) - SHC6474R - Claim Handler: Sundari Nagarajan

Approved:0.00:Agreed to do direct settlement. Revert with your quantum advice

Claim Audit

AUDIT TRAIL				
No.	On	Audit	Remarks	By
1	17 Sep 2019 15:49	Clim Dtl Modified	Claimant's Name: -> PREMIER TAXIS PTE LTD. Claimant's ID: -> 200304975H.	[A] HOW MEI KWAN
2	17 Sep 2019 15:49	Clim Veh Model Changed	(204023) KIA OPTIMA 1.7 D (A).	[A] HOW MEI KWAN
3	17 Sep 2019 15:49	Clim Created	Reg No: SHC6474R. Acct Date: 2019/09/14. Claim Type: TP. Insurer: India International Insurance Pte Ltd (HQ). TP Insurer: NTUC Income Insurance Co-operative Ltd (H Q). Workshop: Premier Automotive Services Pte Ltd (Changi)	[A] HOW MEI KWAN
4	17 Sep 2019 15:49	Adj Co Assigned	LKK Auto Consultants Pte Ltd (HQ):	[A] HOW MEI KWAN
5	17 Sep 2019 15:49	Adj Next Rpt Changed	Next Rpt:Final Rpt.Due Date:2019/09/26	[A] HOW MEI KWAN
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10	25 Sep 2019 16:11	Adj Next Rpt Changed	Next Rpt:Final Rpt.Due Date:2019/09/26. Mandate Remarks: Request video from TP for our review	[I] Sundari Nagarajan
11	25 Sep 2019 16:11	Adj Mandate Set	Maintained:Request video from TP for our review	[I] Sundari Nagarajan
12	16 Nov 2019 13:44	Adj Mandate Request	Cur,Req:0.00:PODS Liability: 100% Remarks: Third party video shows our driver cut into third party's lane.	[A] CHEW HSIAO TONG
13	18 Nov 2019 09:36	Video Downloaded	Downloaded Video - Accident-TP	[I] Sundari Nagarajan
14	18 Nov 2019 09:42	Video Downloaded	Downloaded Video - Accident-TP	[I] Sundari Nagarajan
15	18 Nov 2019 09:43	Video Downloaded	Downloaded Video - Accident-TP	[I] Sundari Nagarajan
16	18 Nov 2019 17:03	Adj Next Rpt Changed	Cur Rpt:Final Rpt. Cur Due Date:2019/09/26. Mandate Remarks: Agreed to do direct settlement. Revert with your quantum advice	[I] Sundari Nagarajan
17	18 Nov 2019 17:03	Adj Mandate Set	Approved:0.00:Agreed to do direct settlement. Revert with your quantum advice	[I] Sundari Nagarajan
18	26 Nov 2019 16:17	Video Downloaded	Downloaded Video - Accident-TP	[I] Sundari Nagarajan
19	05 Dec 2019 15:04	Adj Rpt Initiated		[A] HUEY YON
20	05 Dec 2019 15:04	Clim Dtl Modified	Insured Name: -> COMFORT TRANSPORTATION PTE LTD. Insured ID: -> 199303821 R.	[A] HUEY YON
21	05 Dec 2019 15:04	Clim Dtl Modified	JPJ Reg. Date: -> 2015/03/16.	[A] HUEY YON
22	05 Dec 2019 15:04	Clim Details Notified		[A] HUEY YON
23	10 Dec 2019 08:26	Adj Mandate Request	Cur,Req:2871.96:PODS Liability: 100% *Quantum: (a)CORw/GST: \$2,247.00 + (b)LO R(4days x \$116.24): \$464.96 + (c)LOI(4days x \$40):\$160.00 = Total: \$2,871.96 *Vehicle Model:Kia Optima (1685c)) *3 recommendation repair days + 1PRS = 4days *For your a	[A] CHEW HSIAO TONG

Date From



Date To



Audit Type

None

Go

ACTIVITY

No record

Merimen Billing for this case - Transaction History

Bill Ref No	Bill Date	Bill Type	Acc Type	Acc Name	Co Name (Branch)	Ref 1	Ref 2	Amount
2283560	18 Sep 2019 08:39:48	TP Case (Insurer)	Motor	LKK Auto Consultants	India International	SHC6474R	SHD6673C	11.77

Print Received Message

This mail is associated with :

***SHC6474R (MCT19090329)**

[SHD6673C]

TP

PREMIER TAXIS PTE LTD

Sep 14 2019 10:00AM

[COMFORT TRANSPORTATION PTE LTD]

Premier Automotive Services Pte Ltd

From India International Insurance Pte Ltd (HQ) (III_SG), sent on 10/12/2019 11:15 AM.
To LKK_HQ
Subject Alert - Adj Mandate Approved (S\$2871.96) - SHC6474R - Claim Handler: Sundari Nagarajan

Approved:2871.96:Request TP WS to issue Tax invoice for Repairs in III's favour

Hsiao Tong (LKKAuto)

From: Shafawati <shafawati.rabu@premierauto.com.sg>
Sent: Tuesday, 24 December 2019 9:44 AM
To: Hsiao Tong (LKKAuto)
Cc: AccReport; Admin A
Subject: (Accept Offer): (III case) LOD / Accident Involving SHC6474R and SHC6673C on 14.09.2019// LKK REF: CC3/III19016409/K1pa3

WITHOUT PREJUDICE

Dear Sirs,

We thank you for your reply.

On a without prejudice basis and without admission of liability whatsoever on our client's part and driver of **SHC6474R**, our client is agreeable on your offer of **\$2,800.00 (all-in)** for the settlement on the above claim.

Kindly let us have your **DV** soonest.

Please be informed that this settlement excludes any bodily injuries arising out of the above said accident and pertains to property damages only.

Thank you.

Regards

Shafawati Md Rabu
Claims Settlement Assistant
Premier Automotive Services Pte Ltd

Address: 23 Changi South Ave 2, #01-02 Singapore 486443
Tel: 6214 8880 Ext 076 | DID: 64100946 | Fax: 6214 1511

NOTE: Please be informed that we have changed our email from Shafawati.rabu@premiertaxi.com to Shafawati.rabu@premierauto.com.sg

Confidentiality Notice | This e-mail message, including any attachments, is for the sole use of the intended recipient(s) and may contain confidential or proprietary information. Any unauthorized review, use, disclosure or distribution is prohibited. If you are not the intended recipient, immediately contact the sender by reply e-mail and destroy all copies of the original message.

 Please Consider Your Environmental Responsibility Before Printing This E-mail. SAVE OUR TREES and REDUCE POLLUTION 

From: Hsiao Tong (LKKAuto) [mailto:chewht@lkkauto.com]
Sent: Tuesday, 24 December, 2019 9:00 AM
To: Shafawati
Cc: AccReport
Subject: RE: (III case) LOD / Accident Involving SHC6474R and SHC6673C on 14.09.2019// LKK REF: CC3/III19016409/K1pa3

Without Prejudice

Dear Sirs/Mdm,

We refer to the above matter.

We propose settlement at a global sum of **\$2,800.00(all-in).**

Please confirm acceptance.

"Kindly note that this negotiation between parties on this matter is purely on a without prejudice basis with the sole intention of resolving the matter amicably without parties resorting to legal proceedings. No admission of liability, whatsoever, should be deemed / inferred from this negotiation of terms/settlement.

In the event of new evidence being discovered or subsequently produced by either party that will materially affect/influence on the issues of liability/damages, either party is not bound, thereafter, by the negotiation terms/settlement."

"Best Wishes for Merry Christmas, and Happy New Year 2020"

Best Regards,

Hsiao Tong, Chew (Ms) | Case Handler

LKK Auto Consultants Pte Ltd

Phone: 6742-3197 | email: chewht@lkkauto.com | fax: 6741-4108

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

From: Foong Shiuh Jye <shiuhjye.foong@premiertaxi.com>

Sent: Thursday, 14 November 2019 10:52 AM

To: Hsiao Tong (LKKAuto) <chewht@lkkauto.com>

Cc: AccReport <AccReport@Premier-Corp.net>

Subject: (III case) LOD / Accident Involving SHC6474R and SHC6673C on 14.09.2019// LKK REF: CC3/III19016409/K1pa3

Without Prejudice

Dear Hsiao Tong,

Attached scene video for your reference.

Thank you.

Regards,

(Mr) Foong Shiuh Jye

Claims Settlement Assistant

Premier Automotive Services Pte Ltd

Address: 23 Changi South Ave 2, #01-02 Singapore 486443

Tel: 6214 8880 Ext 069 | DID: 65446671 | Fax: 6214 1511

From: Hsiao Tong (LKKAuto) [<mailto:chewht@lkkauto.com>]

Sent: Friday, 8 November, 2019 3:56 PM

To: Foong Shiuh Jye <shiuhjye.foong@premiertaxi.com>

Cc: AccReport <AccReport@Premier-Corp.net>

Subject: RE: (III case) LOD / Accident Involving SHC6474R and SHC6673C on 14.09.2019// LKK REF: CC3/III19016409/K1pa3

Without Prejudice

Dear Sirs/Mdm,

Any video footage for this matter?

"Kindly note that this negotiation between parties on this matter is purely on a without prejudice basis with the sole intention of resolving the matter amicably without parties resorting to legal proceedings. No admission of liability, whatsoever, should be deemed / inferred from this negotiation of terms/settlement.

In the event of new evidence being discovered or subsequently produced by either party that will materially affect/influence on the issues of liability/damages, either party is not bound, thereafter, by the negotiation terms/settlement."

Best Regards,

Hsiao Tong, Chew (Ms) | Case Handler

LKK Auto Consultants Pte Ltd

Phone: 6742-3197 | email: chewht@lkkauto.com | fax: 6741-4108

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

From: Hsiao Tong (LKKAuto)

Sent: Saturday, 2 November 2019 2:10 PM

To: Foong Shiuh Jye <shiuhjye.foong@premiertaxi.com>

Cc: AccReport <AccReport@Premier-Corp.net>

Subject: RE: (III case) LOD / Accident Involving SHC6474R and SHC6673C on 14.09.2019// LKK REF: CC3/III19016409/K1pa3

Without Prejudice

Dear Sirs/Mdm,

Any video footage for this matter?

"Kindly note that this negotiation between parties on this matter is purely on a without prejudice basis with the sole intention of resolving the matter amicably without parties resorting to legal proceedings. No admission of liability, whatsoever, should be deemed / inferred from this negotiation of terms/settlement.

In the event of new evidence being discovered or subsequently produced by either party that will materially affect/influence on the issues of liability/damages, either party is not bound, thereafter, by the negotiation terms/settlement."

Best Regards,

Hsiao Tong, Chew (Ms) | Case Handler

LKK Auto Consultants Pte Ltd

Phone: 6742-3197 | email: chewht@lkkauto.com | fax: 6741-4108

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

From: Foong Shiuh Jye <shiuhjye.foong@premiertaxi.com>

Sent: Friday, 1 November 2019 4:34 PM

To: CS A Team <cs-a@lkkauto.com>

Cc: Admin A <admin-a@lkkauto.com>; AccReport <AccReport@Premier-Corp.net>

Subject: (III case) LOD / Accident Involving SHC6474R and SHC6673C on 14.09.2019

WITHOUT PREJUDICE

Dear all,

Your Ref : **SHC6673C**

Our Ref : **SHC6474R/SJ**

Date of accident : **14.09.2019**

We refer to the above mentioned accident.

Hereby we would like to append our losses from **India International Insurance Pte Ltd**, as insurers of vehicle number **SHC6474R** which their insured driver's negligence driving in the above accident.

Enclosed herewith our letter of demand and supporting documents for your kind perusal.

***LOD and scene photo are attached.**

Kindly look into the matter and let us have your favourable reply as soon as possible.

To expedite this claim settlement, please reply to us by email.

Thank you.

Regards,

(Mr) Foong Shiuh Jye

Claims Settlement Assistant

Premier Automotive Services Pte Ltd

Address: 23 Changi South Ave 2, #01-02 Singapore 486443

Tel: 6214 8880 Ext 069 | DID: 65446671 | Fax: 6214 1511

2,800.00

...CLAIM SUBFOLDER...(Pending for Survey Report)

Direct Settlement

CLAIM SUBFOLDER TRACKING							
Case	Notified	Est Submitted	Adj Assigned	Adj Rpt	Adj Submitted	Ins Auth'd	Status
Main	17 Sep 2019 Edit Reg		16 Sep 2019 00:00 Edit Adj Rpt	S\$2,100.00 Edit Estimates	S\$2,100.00 View Rpt		Pending for Survey Report Cancel Case

Main	Reference	Claim Details	Documents	Show All					
CLAIM SUBFOLDER DETAILS [Created by adjuster]									
Insured:	COMFORT TRANSPORTATION PTE LTD, Co. Reg. No.: 199303821R								
Main Claimant:	PREMIER TAXIS PTE LTD, Co. Reg. No.: 200304975H								
Vehicle Reg. No.:	SHC6474R	Date of Loss:	14/09/2019 10:00 - :59 [53 Months and 29 Days From LTA Reg Date (Man Yr)]						
Claim Type:	TP / MCT19090329	Policy/Cover Note No.:	MCOM0015						
Vehicle Reg. No. (Insured):	SHD6673C	Policy No. (Claimant):	5107202885						
		Excess:							
Repairer:	Premier Automotive Services Pte Ltd (Changi) 23 Changi South Ave 2 #01-02, 486443 Changi - Tel:								
Handling Insurer:	India International Insurance Pte Ltd (HQ) - Tel: 63476100 ... [Handled by Sundari Nagarajan - 6347 6071]								
Claimant's Insurer:	NTUC Income Insurance Co-operative Ltd (HQ) - Tel:								
Adjuster:	LKK Auto Consultants Pte Ltd (HQ) - Tel: 6256-3561 ... [Handled by KALVIN ANG WEI KUN] ... [Final Rpt due 26/09/2019]								
ASSOCIATED MAIL RECEIVED View All Compose Case Mail									
<ul style="list-style-type: none"> III_SG (10/12/2019): Alert - Adj Mandate Approved (S\$2871.96) - SHC6474R - Claim Handler: Sundari Nag... III_SG (18/11/2019): Alert - Adj Mandate Approved (S\$0.00) - SHC6474R - Claim Handler: Sundari Nagara... III_SG (25/09/2019): Alert - Adj Mandate Maintained - SHC6474R - Claim Handler: Sundari Nagarajan 									
ALL ASSOCIATED TASKS View All Search Tasks Create New Task Complete									
Due Date	Priority	Type	Task Group	Subject	Handler	Assigned By	Completed On	Created On	Done?
No results.									

Claim Documents

*SHC6474R (MCT19090329)
 [SHD6673C]
 TP
 PREMIER TAXIS PTE LTD
 Sep 14 2019 10:00AM
 [COMFORT TRANSPORTATION PTE LTD]
 Premier Automotive Services Pte Ltd

[Upload Documents](#) |
 [Upload Photos](#) |
 [Compose New Letter](#)

View View in Browser

Video				1 per page	<input checked="" type="checkbox"/>
No	Finalized On	India International Insurance Pte Ltd (HQ)		Thumbnail	Print
1	18/11/19 09:36	Video - Accident-TP		Load AVI	

Photos/Images				3 per page	<input checked="" type="checkbox"/>
No	Relabel/Reorder	LKK Auto Consultants Pte Ltd (HQ)		Thumbnail	Print
1	18/09/19 07:53	General View		Load JPG	<input checked="" type="checkbox"/>
2	18/09/19 07:53	General View		Load JPG	<input checked="" type="checkbox"/>
3	18/09/19 07:53	General View		Load JPG	<input checked="" type="checkbox"/>
4	18/09/19 07:53	General View		Load JPG	<input checked="" type="checkbox"/>
5	18/09/19 07:53	General View		Load JPG	<input checked="" type="checkbox"/>
6	18/09/19 07:53	General View		Load JPG	<input checked="" type="checkbox"/>
7	18/09/19 07:53	General View		Load JPG	<input checked="" type="checkbox"/>
8	18/09/19 07:53	General View		Load JPG	<input checked="" type="checkbox"/>
9	18/09/19 07:53	General View		Load JPG	<input checked="" type="checkbox"/>
10	18/09/19 07:53	General View		Load JPG	<input checked="" type="checkbox"/>
11	18/09/19 07:53	General View		Load JPG	<input checked="" type="checkbox"/>
12	18/09/19 07:53	General View		Load JPG	<input checked="" type="checkbox"/>
13	18/09/19 07:53	General View		Load JPG	<input checked="" type="checkbox"/>
14	18/09/19 07:53	General View		Load JPG	<input checked="" type="checkbox"/>
15	18/09/19 07:53	General View		Load JPG	<input checked="" type="checkbox"/>
16	18/09/19 07:53	General View		Load JPG	<input checked="" type="checkbox"/>
17	18/09/19 07:53	General View		Load JPG	<input checked="" type="checkbox"/>
18	18/09/19 07:53	General View		Load JPG	<input checked="" type="checkbox"/>
19	18/09/19 07:53	General View		Load JPG	<input checked="" type="checkbox"/>
20	18/09/19 07:53	General View		Load JPG	<input checked="" type="checkbox"/>
21	18/09/19 07:53	General View		Load JPG	<input checked="" type="checkbox"/>
22	18/09/19 07:53	General View		Load JPG	<input checked="" type="checkbox"/>
23	18/09/19 07:53	General View		Load JPG	<input checked="" type="checkbox"/>
24	19/09/19 09:46	Reinspection Photo		Load JPG	<input checked="" type="checkbox"/>
25	19/09/19 09:46	Reinspection Photo		Load JPG	<input checked="" type="checkbox"/>
26	19/09/19 09:46	Reinspection Photo		Load JPG	<input checked="" type="checkbox"/>

Documentation				1 per page	<input checked="" type="checkbox"/>
No	Relabel/Reorder	LKK Auto Consultants Pte Ltd (HQ)		Thumbnail	Print
1	19/09/19 16:37	TP ESTIMATE - MARKED		Load PDF	
2	19/09/19 16:37	TP GIA REPORT		Load PDF	
3	02/11/19 14:07	SCENE PHOTOS FROM THIRD PARTY		Load JPG	<input checked="" type="checkbox"/>
4	05/12/19 15:22	RENTAL RECEIPT		Load PDF	
5	05/12/19 15:22	RENTAL MILEAGE		Load PDF	
6	10/12/19 08:23	LOD		Load PDF	
7	13/01/20 09:28	AUTHORISATION TO ACT FORM		Load PDF	
8	13/01/20 09:28	DISCHARGE VOUCHER		Load PDF	
9	13/01/20 09:28	WORKSHOP INVOICE		Load PDF	
No	Finalized On	India International Insurance Pte Ltd (HQ)		Thumbnail	Print
1	18/09/19 08:38	Singapore Accident Statement		Load PDF	

Documents Checklist

DOCUMENTS CHECKLIST	Reset	Save	Print
There are no document checklists configured.			
Our Checklist Remarks - LKK Auto Consultants Pte Ltd (HQ)			
<div></div>			
Show Remarks To: <input type="checkbox"/> Handling Insurer			
<small>Note: Remarks are private unless you show it to other parties.</small>			

LKK Auto Consultants Pte Ltd (Co.Reg.No:199607198R)

51 Ubi Ave 1 #01-25, Paya Ubi Industrial Park

Singapore 408933

Tel: 6256-3561 Fax: 6844-8805 Email: sur@lkkauto.com; assignments@lkkauto.com

VEHICLE DAMAGE INSPECTION REPORT

Our File No: CC3/III19016409/K1PA3Q2

Date: 13/01/2020

REFERENCE

Handling Insurer: India International Insurance Pte Ltd Policy No: MCOM0015
 Claimant SHC6474R Insured Vehicle No: SHD6673C
 Date of Loss: 14/09/2019 Nature of Claim: TP Claim No: MCT19090329

DESCRIPTION & IDENTIFICATION OF VEHICLE

Reg No: SHC6474R
 Make & Model: KIA OPTIMA, 1.7 D (A) Engine No: D4FDEH313596
 Reg. Date: 16/03/2015 (Man. Year: 2014) Chassis No: KNAGM414MF5588555
 Colour: Silver Odometer: 654753 km
 Engine Capacity: 1685 cc
 Market Value/New Car Price: N/A
 Sum Insured (S\$): Market Value/New Car Price

CONDITION OF VEHICLE AT THE TIME OF SURVEY

General Condition: Steering (Serviceable): Yes Footbrake (Serviceable): Yes
 Handbrake (Serviceable): Yes Engine Modification: No Pre-accident Condition: Yes

CONDITION OF TYRES

Front Tyre Size: 205/65R16 Rear Tyre Size: 205/65R16
 Front Left Side: Achilles 7 mm Rear Left Side: Achilles 7 mm
 Front Right Side: Achilles 7 mm Rear Right Side: Achilles 7 mm

The above values represent the remaining tyre treads depth

COST OF CLAIMS	Repairer's	Adjuster's	Difference	Diff %
Parts	2,624.90	1,965.20	659.70	25.13
Miscellaneous Items	0.00	0.00	0.00	
Labour	1,250.00	710.00	540.00	43.20
Paintwork Labour	0.00	0.00	0.00	
Towing	0.00	0.00	0.00	
Calculated Gross Total (S\$)	3,874.90	2,675.20	1,199.70	30.96
Approved Total (Overridden) (S\$)		2,100.00		
(S\$)	3,874.90	2,100.00	1,774.90	45.81
+ GST 7.00/7.00% (S\$)	271.24	147.00	124.24	45.80
Nett Amount (S\$)	4,146.14	2,247.00	1,899.14	45.81
+ Loss of Use (4.0 x S\$40.00/day) (S\$)		160.00		
+ Car Rental (4.0 x S\$116.24/day) (S\$)		464.96		
Nett Liability (S\$)		2,871.96		
Global Sum Settlement (S\$)		2,800.00		

INSPECTION

Date of Assignment: 16/09/2019
 Date Inspected: 16/09/2019 Inspected At: Premier Automotive Services Pte Ltd (Changi)
 23 Changi South Ave 2 #01-02
 Singapore 486443

Estimated Period of Repair: 3.0 days

Adjuster: KALVIN ANG WEI KUN**Manager:** CHEW HSIAO TONG

NOTE: This report represents our findings at the time and place of inspection stated herein. Such inspection has been carried out to the best of our knowledge and ability but any other liability under any other circumstances is hereby expressly excluded.

REPAIR DETAILS

Reference		
Part Source:	MRM-SG	Version: 1.0 (Last Synchronised: 05 Dec 2019)
Parts:	143	KIA OPTIMA 1.7 D (A) (Catalogue:Merimen Singapore 1.0)
Labour:	Repairer's	(Price-denominated Standard List)
Print Code:	(Unsubmitted, no print-code for SHC6474R)	
Validity:	These estimates are valid only if they contain the print code (above) on all estimate pages, running page numbers with the END OF ESTIMATES marker on the last estimate page	
Further Info:	Items/values not in reference catalogue are prefixed with an asterisk *.	

Recommended Parts

No.	Qty	Part No.	Particulars	Condition	Repairer's	Amount
1	1		*FRONT O/S HEADLAMP	Cut	1,028.00 FL	*1,028.00 FL
2	1		*FRONT BUMPER	Deformed	696.00 FL	*696.00 FL
3	1		*FRONT BUMPER EMBLEM	Not Necessary	44.00 FL	*- FL
4	1		*FRONT BUMPER O/S SIDE RETAINER	Serviceable	16.00 FL	*- FL
5	1		*FRONT BUMPER O/S PROTECTOR	Service item	51.00 FL	*- FL
6	1		*FRONT BUMPER O/S FOG LAMP COVER	Serviceable	66.00 FL	*- FL
7	1		*FRONT O/S FENDER	Buckled	384.00 FL	*384.00 FL
8	1		*FRONT O/S FENDER INNER SHIELD	Serviceable	120.00 FL	*- FL
9	1		*FRONT O/S WHEEL COVER	Serviceable	116.00 FL	*- FL
10	1		*FRONT BUMPER CLIPS	Necessary	48.00 FS	*48.00 FS
11	1		*FRONT O/S FENDER STICKER	Not Necessary	30.00 FS	*- FS
12	1		*SET FRONT O/S FENDER INNER SHIELD CLIPS	Not Necessary	28.00 FS	*- FS
13	1		*FRONT O/S TYRE (TYRE BRAND:ACHILIES)	Serviceable	200.00 FS	*- FS
14	1		*SUNDRY	Necessary	50.00 FS	*20.00 FS

F=Franchise part. S=SpcNett. L=ListItemDisc.

Sub Total (\$\$)	2,877.00	2,176.00
- List Item Discount on L Items 10.00/10.00% (\$\$)	252.10	210.80
Total Parts (\$\$)	2,624.90	1,965.20

Report was unsubmitted during this print-out.

Recommended Miscellaneous Items

There are no new miscellaneous items selected.

Recommended Labour

No	Particulars	Lab.Type	Repairer's	Amount
<u>Labour Items</u>				
1	TO CHECK FRONT O/S WHEEL ALIGNMENT	New	80.00	0.00
2	TO LABOUR CHARGE FOR DISMANTLE AND RENEW THE ACCIDENT DAMAGED PARTS.INCLUDING KNOCK-OUT ,STRAIGHTEN ,REPAIR ,RESHAPE AND ADJUST OF THE SAME	New	650.00	300.00
3	TO PUTTY AND SPRAY PAINTING ON FRONT BUMPER ,FRONT O/S FENDER	New	400.00	360.00
4	TO APPLY RUSTPROOFING ON THE REPAIRED AND REPLACED PANELS	New	120.00	50.00
Gross Labour Cost (\$\$)			1,250.00	710.00

Report was unsubmitted during this print-out.

< END OF ESTIMATES >