

INSURANCE

INS. CASE OWNER:

Lionel

CC4/FWD1901

6402, Ep

LKK:  
IDAC:

Surveyor:

STEVE

DOI:

ASSIGNMENT

16/1/19

Date / Time:

16/1/19

Registered in Merimen:

17/1/19

Pre-assign / CCU / FTE



Insured Vehicle No.:

SL2 6906T

Name of Insured:

HAPIMUTHU KANNAN

Insured Tel No.:

HP:

Excess Sec II :S\$

D.O.A:

12/1/19

Is driver the owner?

( YES / NO )

Nature of Accident:

Claim No.:

W1A1007126

Policy No.:

PMPV WLG-VU 007126

Make / Model:

TOYOTA

Place of Accident:

Sompun RD

If NO, Driver Name / Age:

Driver Tel No.:

(V/L: YES / NO)

OI GIA REPORT: YES / NO : TP GIA REPORT: YES / NO

Insured Liability:

%

Final ? Yes / No

SLJ 3A55E



INSRS:

WSP:

Tel:

Liability:

RMKS:

WSP



INSRS:

WSP:

Tel:

Liability:

RMKS:



INSRS:

WSP:

Tel:

Liability:

RMKS:



INSRS:

WSP:

Tel:

Liability:

RMKS:

Date/ Time

STAGE

DATE / PIC

Non-Reporting Itr (1st):

Non-Reporting Itr (2nd):

Non-Reporting Itr (Final):

Notification Itr (if non-pickup):

Call OI:

After call Itr to OI:

Documentation Check List: Handler Typist

Notification Itr (if non-pickup)

After call Itr to OI:

Authorisation To Act:

Release Voucher:

Final Repair Bill:

Car Rental Invoice:

Towing Invoice:

LTA / GIA:

Medical Bill:

PIR:

Mandate/Reject Instruction:

LOD

Payment Breakdown Form:

Post-Repair Photos:

Others:

PRELIMINARY ADVICE Date/Time:

Sent By:

FINALIZATION

Date/Time:

Confirm with:

Confirm by:

Repair Cost:

S\$

( days) Reduction:

%

Email

Call

FINAL SETTLEMENT

Date/Time:

Confirm with S.T. STM

Email

Call

Final Liability:

%

(Agreed / Assessed) BOLA S/N No. : 27

If NO or B 28, Ass. Lia :

Repair Cost: WSP

S\$ 3162.00

Loss of Rental (DOR):

S\$

( days)

Loss of Use (LOU):

S\$

20.0

(5 6 x 5 days)

Loss of Income (LOI):

S\$

(5 x days)

LOR only

LOU only

LOR + LOU

LOR + LO

[Tick only one]

GIA/LTA Search

S\$

5.00

Medical:

S\$

1) Claim status: Normal/Reject/Private Settle

Disbursement:

S\$

(e.g. Tow/ Independent)

2) Report Format:

Legal Cost

S\$

3) Survey fee:

# 50.00

Total:

S\$ 3405.00

Global Sum S\$:

FINAL PAYMENT

Date/Time:

Confirm with:

Email

Call

Payee 1:

S\$ 3405.00

Name 1:

Lion City Rentals Pte Ltd

Payee 2: (Strike if N.A.)

S\$

Name 2:

Payee 3: (Strike if N.A.)

S\$

Name 3:

COPY SENT  
24/2/2020

ASS. REC. BY: steve.REF: pwd

## ASSIGNMENT

Front:

Date:

Estimated Cost:

OD / TP / WS / TP RES / OD RES / EVA / INV / MV

To inspect Vehicle No:

at Workshop m/s

of

Insured:

Policy No.

Claims No.

Sum Insured:

Excess:

(Client's Record)

Make of Veh:

(Policy Condition)

Remark: The veh had commenced its  
repair at the time of inspection.

N/S	O/S
X	X

Bal. or Market Value:

IDAC Accident Rpt:

Consistent? : Yes or No

GIA / PR Seen:

Consistent? : Yes or No

Est. Repairs:

04.

days

Res.: Yes or No

Lum Sum:

20.

%

3 Val.: Yes or No

CA / REV / REP. / 24 HRS

Vehicle: IN / OUT

Date:

Person Contacted:

Veh No: SLJ 3955 EYr Regn: 08/DEC/2016Type: M.Car / M.Cycle / Bus / Van / Lorry / Taxi / Prime Mover /

Truck / Trailer or

Make: Honda Vezel Hybrid cc 1496Colour: white.A/C: Insured / Std / NI / NASp. Reading: 239388T/Radio: Insured / Std / NI / NA

Eng/No:

C/No: R031212859Gen. Cond: Good / Fair / Poor / BurntSteering: Inorder / Jammed / Leaked / Burnt orBrake: Inorder / Jammed / Leaked / Burnt orModi: Nil / S/Rim / STD A/Rim orTyre Size: F: 215/60 R16R: 215/60 R16

BS / DUN / EXNOVA / GY / FS / LIZA / MIC / OHTSU / PIR / SUMI /

TOYO / YOKO or

Giti

Front

Rear

R/Bal. 5 mmR/Bal. 5 mmL/Bal. 5 mmL/Bal. 5 mmD.O.A. 12/09/2019D.O.I. 16/09/2019

Survey held at

LCRDes. of Damages: Frt / Rear / O/S / N/S / U/C / Rooftop or

The U/C / Chassis frame / Body Structure affected due to collision.

Date / Time

Action / Instruction

Mr: 6682/5 is 2900 (Red) & 6200 (Grey) 68%

Date/Time, File Pass to?

☐

: Prel. Report

1)

☐

: Final Report

Date/Time, File Return to?

2)

Pop. Form:

Lump Sum / U.C. etc

Days Of Repair:

Resurvey No. of Trip:

Add Fee:

☐

: Site Insp (\$

☐

: Interview (\$

☐

: Tech. Insp (\$

☐

: Wheel end (\$

Survey Fee:

Transportation:

S + RS. SI

Phone

Others

TOTAL

CHT

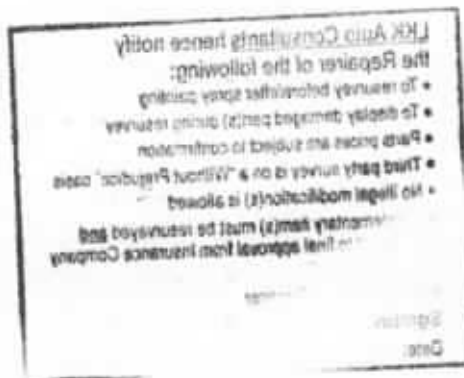
**LCRF PTE LTD**  
**CARROS CENTER**  
**60 JALAN LAM HUAT #04-01 S(737869)**  
**Main +65 62524991**

Ms FWD Singapore Pte Ltd  
 Date: 16/09/2019  
 Attn : MOTOR CLAIMS DEPT

**ESTIMATE**

VEHICLE NO: SLJ3955E  
 CHASSIS NO : RU31212859  
 MAKE / MODEL : Honda Vezel Hybrid 1.5 X CVT  
 DATE OF ACCIDENT : 12/09/2019  
 YOUR INSURED VEHICLE NUMBER : SLZ6906T  
 MILEAGE : 239388 km

<u>PARTS DeSCRIPTION</u>	<u>QTY</u>	<u>UNIT PRICE</u>	<u>LIST PRICE</u>	
1 Rear tailgate	1PC	\$1,450.00	\$1,450.00	✓ DD 1100/
2 Rear tailgate Vezel emblem	1PC	\$86.80	\$86.80	✓ Nec
3 Rear tailgate Honda emblem	1PC	\$81.30	\$81.30	✓ Nec
4 Rear tailgate windscreen moulding	1PC	\$195.00	\$195.00	✓ Nec
5 Rear tailgate weatherstrip	1PC	\$155.00	\$155.00	✗ NN
6 Rear tailgate lock	1PC	\$550.00	\$550.00	✓ BT 230/
7 Rear tailgate lock catch	1PC	\$180.00	\$180.00	✗ NAI
8 Rear end panel	1PC	\$830.00	\$830.00	✗ R
9 Rear end panel top garnish	1PC	\$155.00	\$155.00	✗ NN
10 Rear bumper	1PC	\$955.00	\$955.00	✓ DD 900/
LIST TOTAL S\$:			\$4,638.10	
20.00% DISCOUNT S\$:			\$927.62	2593.10
			\$3,710.48	- 20% 2574.48



### SPECIAL NETT

1	Rear bumper clips	1 SET	\$80.00	/ Nec 30 /
2	End panel top garnish clips	1 SET	\$80.00	X MV
3	Reverse sensor	1PC	\$490.00	/ short 200 /
4	Body sealant	1set	\$300.00	X MV
5	Windscreen sealant	1PC	\$2,100.00	/ Nec 40 /
Special Nett Total S\$:			\$3,050.00	270 /

### LABOUR CHARGES

1	To labour charge for removing rear tailgate, rear end panel, rear bumper out to facilitate repairs and replacement of damaged parts	\$900.00	- 500
2	To respray rear tailgate, end panel and spare tyre panel	\$1,000.00	- 600
3	To remove and install rear tailgate glass	\$160.00	- 170
4	To apply rustproofing on all damaged parts	\$180.00	- 30
5	To check wiring system	\$100.00	- 30
LABOUR TOTAL S\$:		\$2,340.00	
TOTAL S\$:		\$9,100.48	1280
7% GST		\$637.03	
GRAND TOTAL S\$:		\$9,737.51	

steve. (Lkk)

16/09/2014 @ 2.20pm

Third party without ~~pre~~ prejudice  
Lum-Sum

Repair Day - 4 days.

P- 2074.48

NI- 270

L- 1280

3624.48

L/S- 2899.58

= 2900

LKK Auto Consultants hence notify the Repairer of the following:

- To resurvey before/after spray painting
- To display damaged part(s) during resurvey
- Parts prices are subject to confirmation
- Third party survey is on a "Without Prejudice" basis
- No illegal modification(s) is allowed
- Supplementary item(s) must be resurveyed and submitted to final approval from Insurance Company

Accepted by: Repairer

Signature:

Date:

**Steve Chen (LKK Auto)**

---

**From:** Siak Tong Sim <siaktong@lioncityrentals.com.sg>  
**Sent:** Tuesday, November 19, 2019 3:00 PM  
**To:** Steve Chen (LKK Auto)  
**Subject:** Re: SLJ3955E Finalize

Dear sir  
Ok confirmed lump sum \$2,900.00/4 Days

**Regards**  
**S.T.Sim (65-97422188)**  
**Manager**  
**Accident Reporting Center**  
60 Jalan Lam Huat  
#04-35/36 Carros Centre  
Singapore 737869



On Tue, Oct 15, 2019 at 6:18 PM Steve Chen (LKK Auto) <[SteveChen@lkkauto.com](mailto:SteveChen@lkkauto.com)> wrote:

Dear Mr Sim,

The tailgate price is fair and reasonable, unable to revised. Hope you understand.

Thanks

Best Regards,

**Steve Chen| Assistant Automotive Assessor**

**LKK Auto Consultants**

Phone: 6256 3561| Email: [SteveChen@lkkauto.com](mailto:SteveChen@lkkauto.com) | fax: 6256-4315

[> Back to OneMotoring](#)**Enquire PARF/COE Rebate for Registered Vehicle****Vehicle Owner Particulars**

Owner ID Type:	Company
Owner ID:	621K

**Vehicle Details**

Vehicle No.:	SLJ3955E
Vehicle to be Exported:	No
Intended Deregistration Date:	16 Sep 2019
Vehicle Make:	HONDA
Vehicle Model:	VEZEL HYBRID 1.5X A
Primary Colour:	White
Manufacturing Year:	2016
Engine No.:	LEB5912868
Chassis No.:	RU31212859
Maximum Power Output:	112.0 kW (150 bhp)
Open Market Value:	\$29,675.00
Original Registration Date:	08 Dec 2016 ✓
First Registration Date:	08 Dec 2016
Transfer Count:	2
Actual ARF Paid:	\$5,000.00

**Intended PARF Rebate Details**

PARF Eligibility:	Yes
PARF Eligibility Expiry Date:	07 Dec 2026
PARF Rebate Amount:	\$3,750.00

**Intended COE Rebate Details**

COE Expiry Date:	07 Dec 2026
COE Category:	B - Car above 1600cc or 97kW (130bhp)
COE Period(Years):	10
QP Paid:	\$56,089.00
COE Rebate Amount:	\$40,520.00
<b>Total Rebate Amount:</b>	<b>\$44,270.00</b>

The information contained herein is correct as at 16 Sep 2019

OK



**Nivitha (LKK Auto)**

---

**From:** venessa.chan@fwd.com  
**Sent:** Monday, 16 September 2019 12:22 PM  
**To:** admin-d@lkkauto.com; admin-a@lkkauto.com  
**Cc:** motorclaims.sg@fwd.com; lionel.tan@fwd.com  
**Subject:** 3rd party survey for SLJ3955E FWD VEH NO: SLZ6906T CLAIM REF: 1201900027126

Dear Nivitha,

Please refer to the email below and liaise with TP repairer for PRS.

Please create the case in Merimen.

Thank you.

Best Regards,

Venessa Chan

Administrative Assistant, Claims

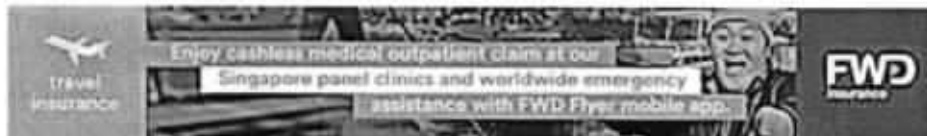


FWD Singapore Pte. Ltd.

6 Temasek Boulevard, #18-01 Suntec Tower Four, Singapore 038986

E [venessa.chan@fwd.com](mailto:venessa.chan@fwd.com)

W [www.fwd.com.sg](http://www.fwd.com.sg)



**From:** Siak Tong Sim [mailto:siaktong@lioncityrentals.com.sg]

**Sent:** Monday, September 16, 2019 11:54 AM

**To:** Motor Claims SG - SG Common

**Cc:** Lion City Rentals ARC

**Subject:** Re: 3rd party survey for SLJ3955E

Dear sir,

Please arrange 3rd party surveyor to survey the following car

Our Insured: SLJ3955E

Your Insured: SLZ6906T

Date of accident: 12/09/2019

**Regards**

**S.T.Sim (65-97422188)**

**Manager**

**Accident Reporting Center**

60 Jalan Lam Huat

P. Mrs m

T: 1. 442 m

V: 14

E: ✓





**ATTENTION:**

The email and any attachments transmitted with it are private and confidential and intended solely for the use of the individual or entity to whom they are addressed. If you have received this email in error, please notify the sender immediately and delete this email and any attachments from your system. You should not use, disclose, copy or store this email and any attachments.

Messages and attachments are scanned for all viruses known. However, you are advised that you open any attachments at your own risk. If this message contains password-protected attachments, the files have NOT been scanned for viruses by our mail domain. Please always scan for viruses before opening any attachments.

## Hsiao Tong (LKKAuto)

---

**From:** Siak Tong Sim <siaktong@lioncityrentals.com.sg>  
**Sent:** Friday, 29 November 2019 1:27 PM  
**To:** Hsiao Tong (LKKAuto)  
**Cc:** Kelly Shi; Yvonne Ng  
**Subject:** Re: LOD/Invoice for SLJ3955E  
**Attachments:** SLJ3955E LODTAXINVOICE.pdf

Dear sir

Attached LOD/Invoice for SLJ3955E for your approval and early settlement

***Regards***

**S.T.Sim (65-97422188)**

**Manager**

**Accident Reporting Center**

60 Jalan Lam Huat

#04-35/36 Carros Centre

Singapore 737869



## Claim Audit

AUDIT TRAIL					By
No.	On	Audit	Remarks		
1	17 Sep 2019 15:27	Cim Dtl Modified	Claimant's Name: -> -.		[A] Lau Shu Pei
2	17 Sep 2019 15:27	Cim Veh Model Changed	(206086) ADIVA AD1 200 190cc 3W.		[A] Lau Shu Pei
3	17 Sep 2019 15:27	Cim Created	Reg No: SLJ3955E. Acct Date: 2019/09/12. Claim Type: TP. Insurer: FWD Singapore Pte. Ltd. (HQ). Worksho p: Lcrf Pte Ltd (HQ)		[A] Lau Shu Pei
4	17 Sep 2019 15:27	Adj Co Assigned	LKK Auto Consultants Pte Ltd (HQ):: RR Region: FWD - Ext Auto Adj Assignment. Suggested Adj. : RT Apprai sal Pte Ltd.		[A] Lau Shu Pei
5	17 Sep 2019 15:27	Adj Next Rpt Changed	Next Rpt:Final Rpt.Due Date:2019/09/26		[A] Lau Shu Pei
6	17 Sep 2019 15:27	Adj Mandate Set	Approved:0.00.Reinsp:Adj decides.		[A] Lau Shu Pei
7	17 Sep 2019 15:28	Label Added	(20005):Direct Settlement .		[A] Lau Shu Pei
8	17 Sep 2019 15:28	Adj Adjuster Assigned	[None] -> CHEN TSUE YEE		[A] Lau Shu Pei
9	17 Sep 2019 15:28	Cim Dtl Modified	Claimant's Name: - -> LION CITY RENTALS PTE LTD. Claimant's ID: -> 201504621K.		[A] Lau Shu Pei
10	17 Sep 2019 15:28	Cim Veh Model Changed	(206086) -> (204152) HONDA VEZEL 1.5 HYBRID (A).		[A] Lau Shu Pei
11	17 Oct 2019 10:36	Adj Im. Advice Submitted	Next Rpt:Final Rpt.Due Date:2019/09/26		[A] Lau Shu Pei
12	06 Dec 2019 11:50	Adj Rpt Initiated			[A] HUEY YON
13	06 Dec 2019 11:50	Cim Dtl Modified	JPJ Reg. Date: -> 2016/12/08.		[A] HUEY YON
14	06 Dec 2019 11:50	Cim Details Notified			[A] HUEY YON
15	11 Jan 2020 09:31	Adj Mandate Request	Cur.Req:3405.00:LIABILITY: 100%(BOLA 27); QUANTUM: (a) CORw/GST:\$3,103.00 + (b) LOU: \$300.00 (5d ays x \$60) + (c) DISBURSEMENT: \$2.00 Total: a+b+c = \$3,405.00 *VEH MODEL: HONDA VEZEL HYBRID(14 96cc). FOR YOUR APPROVAL/INSTRUCTION.		[A] CHEW HSIAO TONG

Date From



Date To



Audit Type

None

Go

### ACTIVITY

No record

### Merimen Billing for this case - Transaction History

Bill Ref No	Bill Date	Bill Type	Acc Type	Acc Name	Co Name (Branch)	Ref 1	Ref 2	Amount
2282980	17 Sep 2019 16:44:40	TP Case (Insurer)	Motor	FWD Singapore Pte. Ltd. (HQ)	FWD Singapore Pte. Ltd. (HQ)	SLJ3955E	NADIMUTHU KANNAN	XX.XX
2316118	17 Oct 2019 10:36:05	OD/TP Case (Adjuster)	Motor	LKK Auto Consultants Pte Ltd	LKK Auto Consultants Pte Ltd (HQ)	SLJ3955E	SLZ6906T	11.77

## Print Received Message

This mail is associated with :

**\*SLJ3955E (1201900027126)**  
**[SLZ6906T]**  
TP  
LION CITY RENTALS PTE LTD  
Sep 12 2019 12:00AM  
[nadimuthu kannan]  
Lcrf Pte Ltd

**From** FWD Singapore Pte. Ltd. (HQ) (FWD\_SG), sent on 15/01/2020 18:33 PM.  
**To** LKK\_HQ  
**Subject** Alert - Adj Mandate Approved (S\$3405.00) - SLJ3955E - Claim Handler: Lionel Tan

Approved:3405.00.

## Hsiao Tong (LKKAUTO)

---

**From:** Siak Tong Sim <siaktong@lioncityrentals.com.sg>  
**Sent:** Monday, 17 February 2020 3:36 PM  
**To:** Hsiao Tong (LKKAUTO)  
**Cc:** Kelly Shi; Yvonne Ng  
**Subject:** Re: LOD/Invoice for SLJ3955E //LKK REF: CC4/FWD19016402/Epb3

Dear sir  
Without Prejudice  
Can we propose \$3,405.00 instead of \$3,400.00  
Please advise

**Regards**

**S.T.Sim (65-97422188)**  
**Manager**  
**Accident Reporting Center**  
60 Jalan Lam Huat  
#04-35/36 Carros Centre  
Singapore 737869



On Mon, Feb 17, 2020 at 9:21 AM Hsiao Tong (LKKAUTO) <[chewht@lkkauto.com](mailto:chewht@lkkauto.com)> wrote:

**Without Prejudice**

Dear Sirs/Mdm,

We refer to our email dated 22/01/2020.

Please confirm acceptance.

"Kindly note that this negotiation between parties on this matter is purely on a without prejudice basis with the sole intention of resolving the matter amicably without parties resorting to legal proceedings. No admission of liability, whatsoever, should be deemed / inferred from this negotiation of terms/settlement."

In the event of new evidence being discovered or subsequently produced by either party that will materially affect/influence on the issues of liability/damages, either party is not bound, thereafter, by the negotiation terms/settlement."

Best Regards,

**Hsiao Tong, Chew (Ms)** | Case Handler

**LKK Auto Consultants Pte Ltd**

Phone: 6742-3197 | email: [chewht@lkkauto.com](mailto:chewht@lkkauto.com) | fax: 6741-4108

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

---

**From:** Hsiao Tong (LKKAuto)

**Sent:** Wednesday, 22 January 2020 8:25 AM

**To:** Siak Tong Sim <[siaktong@lioncityrentals.com.sg](mailto:siaktong@lioncityrentals.com.sg)>

**Cc:** Kelly Shi <[kelly.shi@lioncityrentals.com.sg](mailto:kelly.shi@lioncityrentals.com.sg)>; Yvonne Ng <[yvonne.ng@lioncityrentals.com.sg](mailto:yvonne.ng@lioncityrentals.com.sg)>

**Subject:** RE: LOD/Invoice for SLJ3955E //LKK REF: CC4/FWD19016402/Epb3

**Without Prejudice**

Dear Sirs/Mdm,

We refer to the above matter.

We propose settlement at a global sum of **\$3,400.00(all-in)**.

Please confirm acceptance.

"Kindly note that this negotiation between parties on this matter is purely on a without prejudice basis with the sole intention of resolving the matter amicably without parties resorting to legal proceedings. No admission of liability, whatsoever, should be deemed / inferred from this negotiation of terms/settlement.

In the event of new evidence being discovered or subsequently produced by either party that will materially affect/influence on the issues of liability/damages, either party is not bound, thereafter, by the negotiation terms/settlement."

*"Wishing you a Happy and Prosperous New Year"*



Best Regards,

**Hsiao Tong, Chew (Ms) | Case Handler**

**LKK Auto Consultants Pte Ltd**

Phone: 6742-3197 | email: [chewht@lkkauto.com](mailto:chewht@lkkauto.com) | fax: 6741-4108

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

**From:** Siak Tong Sim <[siaktong@lioncityrentals.com.sg](mailto:siaktong@lioncityrentals.com.sg)>

**Sent:** Friday, 29 November 2019 1:27 PM

**To:** Hsiao Tong (LKKAuto) <[chewht@lkkauto.com](mailto:chewht@lkkauto.com)>

**Cc:** Kelly Shi <[kelly.shi@lioncityrentals.com.sg](mailto:kelly.shi@lioncityrentals.com.sg)>; Yvonne Ng <[yvonne.ng@lioncityrentals.com.sg](mailto:yvonne.ng@lioncityrentals.com.sg)>

**Subject:** Re: LOD/Invoice for SLJ3955E

Dear sir

Attached LOD/Invoice for SLJ3955E for your approval and early settlement

**Regards**

**S.T.Sim (65-97422188)**

**Manager**

**Accident Reporting Center**

60 Jalan Lam Huat

#04-35/36 Carros Centre

Singapore 737869





## Hsiao Tong (LKKAuto)

---

**From:** Hsiao Tong (LKKAuto)  
**Sent:** Wednesday, 19 February 2020 12:43 PM  
**To:** 'Siak Tong Sim'  
**Cc:** Kelly Shi; Yvonne Ng  
**Subject:** RE: LOD/Invoice for SLJ3955E //LKK REF: CC4/FWD19016402/Epb3  
**Attachments:** DV\_SLJ3955E.pdf

### Without Prejudice

Dear Sirs/Mdm,

We confirm settlement at \$3,405.00(all-in).

Please duly sign the DV enclosed and return to us (LKK) for our necessary action.

"Kindly note that this negotiation between parties on this matter is purely on a without prejudice basis with the sole intention of resolving the matter amicably without parties resorting to legal proceedings. No admission of liability, whatsoever, should be deemed / inferred from this negotiation of terms/settlement.

In the event of new evidence being discovered or subsequently produced by either party that will materially affect/influence on the issues of liability/damages, either party is not bound, thereafter, by the negotiation terms/settlement."

Best Regards,

**Hsiao Tong, Chew (Ms)** | Case Handler

**LKK Auto Consultants Pte Ltd**

Phone: 6742-3197 | email: [chewht@lkkauto.com](mailto:chewht@lkkauto.com) | fax: 6741-4108

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

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**To:** Hsiao Tong (LKKAuto) <[chewht@lkkauto.com](mailto:chewht@lkkauto.com)>  
**Cc:** Kelly Shi <[kelly.shi@lioncityrentals.com.sg](mailto:kelly.shi@lioncityrentals.com.sg)>; Yvonne Ng <[yvonne.ng@lioncityrentals.com.sg](mailto:yvonne.ng@lioncityrentals.com.sg)>  
**Subject:** Re: LOD/Invoice for SLJ3955E //LKK REF: CC4/FWD19016402/Epb3

Dear sir

Without Prejudice

Can we propose \$3,405.00 instead of \$3,400.00

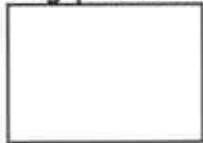
Please advise

**Regards**

**S.T.Sim (65-97422188)**

**Manager**  
**Accident Reporting Center**

60 Jalan Lam Huat  
#04-35/36 Carros Centre  
Singapore 737869



On Mon, Feb 17, 2020 at 9:21 AM Hsiao Tong (LKKAuto) <[chewht@lkkauto.com](mailto:chewht@lkkauto.com)> wrote:

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In the event of new evidence being discovered or subsequently produced by either party that will materially affect/influence on the issues of liability/damages, either party is not bound, thereafter, by the negotiation terms/settlement."

Best Regards,

**Hsiao Tong, Chew (Ms)** | Case Handler

**LKK Auto Consultants Pte Ltd**

Phone: 6742-3197 | email: [chewht@lkkauto.com](mailto:chewht@lkkauto.com) | fax: 6741-4108

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

---

**From:** Hsiao Tong (LKKAuto)

**Sent:** Wednesday, 22 January 2020 8:25 AM

**To:** Siak Tong Sim <[siaktong@lioncityrentals.com.sg](mailto:siaktong@lioncityrentals.com.sg)>

**Cc:** Kelly Shi <[kelly.shi@lioncityrentals.com.sg](mailto:kelly.shi@lioncityrentals.com.sg)>; Yvonne Ng <[yvonne.ng@lioncityrentals.com.sg](mailto:yvonne.ng@lioncityrentals.com.sg)>

**Subject:** RE: LOD/Invoice for SLJ3955E //LKK REF: CC4/FWD19016402/Epb3

## **Without Prejudice**

Dear Sirs/Mdm,

We refer to the above matter.

We propose settlement at a global sum of **\$3,400.00(all-in)**.

Please confirm acceptance.

"Kindly note that this negotiation between parties on this matter is purely on a without prejudice basis with the sole intention of resolving the matter amicably without parties resorting to legal proceedings. No admission of liability, whatsoever, should be deemed / inferred from this negotiation of terms/settlement.

In the event of new evidence being discovered or subsequently produced by either party that will materially affect/influence on the issues of liability/damages, either party is not bound, thereafter, by the negotiation terms/settlement."

*"Wishing you a Happy and Prosperous New Year"*



Best Regards,

**Hsiao Tong, Chew (Ms)** | Case Handler

**LKK Auto Consultants Pte Ltd**

Phone: 6742-3197 | email: [chewht@lkkauto.com](mailto:chewht@lkkauto.com) | fax: 6741-4108

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

**From:** Siak Tong Sim <[siaktong@lioncityrentals.com.sg](mailto:siaktong@lioncityrentals.com.sg)>

**Sent:** Friday, 29 November 2019 1:27 PM

**To:** Hsiao Tong (LKKAuto) <[chewht@lkkauto.com](mailto:chewht@lkkauto.com)>

**Cc:** Kelly Shi <[kelly.shi@lioncityrentals.com.sg](mailto:kelly.shi@lioncityrentals.com.sg)>; Yvonne Ng <[yvonne.ng@lioncityrentals.com.sg](mailto:yvonne.ng@lioncityrentals.com.sg)>

**Subject:** Re: LOD/Invoice for SLJ3955E

Dear sir

Attached LOD/Invoice for SLJ3955E for your approval and early settlement

**Regards**

**S.T.Sim (65-97422188)**

**Manager**

**Accident Reporting Center**

60 Jalan Lam Huat

#04-35/36 Carros Centre

Singapore 737869





## ...CLAIM SUBFOLDER...(Pending for Survey Report)

Direct Settlement

CLAIM SUBFOLDER TRACKING							
Case	Notified	Est Submitted	Adj Assigned	Adj Rpt	Adj Submitted	Ins Auth'd	Status
Main	12 Sep 2019 <a href="#">Edit Reg</a>		16 Sep 2019 00:00 <a href="#">Edit Adj Rpt</a>	<b>\$52,900.00</b> <a href="#">Edit Estimates</a>	<b>\$52,900.00</b> <a href="#">View Rpt</a>		<b>Pending for Survey Report</b> <a href="#">Cancel Case</a>

Main	Reference	Claim Details	Documents	Show All
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CLAIM SUBFOLDER DETAILS		[Created by adjuster]
Insured:	nadimuthu kannan, ID: S7667788C	
Main Claimant:	LION CITY RENTALS PTE LTD, Co. Reg. No.: 201504621K	
Vehicle Reg. No.:	SLJ3955E	Date of Loss: 12/09/2019 00:00 - :59 [33 Months and 4 Days From LTA Reg Date (Man Yr)]
Claim Type:	TP / 1201900027126	Policy/Cover Note No.: PNPV2019-00007953 (Comprehensive) Coverage: 14/05/2019 - 13/05/2020
Vehicle Reg. No. (Insured):	SLZ6906T	Policy No. (Claimant): 19-MK000200-R00
		Excess:
Repairer:	Lcrf Pte Ltd (HQ) 60 JALAN LAM HUAT, #04-01 SINGAPORE 737869, 737869 Kranji - Tel:	
Handling Insurer:	FWD Singapore Pte. Ltd. (HQ) - Tel: 6727 5700 ... [Handled by Lionel Tan]	
Claimant's Insurer:	Tokio Marine Insurance Singapore Ltd (HQ) - Tel: 6221 6111	
Adjuster:	LKK Auto Consultants Pte Ltd (HQ) - Tel: 6256-3561 ... [Handled by CHEN TSUE YEE] ... [Final Rpt due 26/09/2019]	

ASSOCIATED MAIL RECEIVED	<a href="#">View All</a>	<a href="#">Compose Case Mail</a>
<ul style="list-style-type: none"> <li>FWD_SG (15/01/2020): Alert - Adj Mandate Approved (\$53405.00) - SLJ3955E - Claim Handler: Lionel Tan</li> </ul>		

ALL ASSOCIATED TASKS										<a href="#">View All</a>	<a href="#">Search Tasks</a>	<a href="#">Create New Task</a>	<a href="#">Complete</a>
Due Date	Priority	Type	Task Group	Subject	Handler	Assigned By	Completed On	Created On	Done?				
No results.													

## Claim Documents

\*SLJ3955E (1201900027126)  
[SLZ6906T]  
TP  
LION CITY RENTALS PTE LTD  
Sep 12 2019 12:00AM  
[nadimuthu kannan]  
Lcrf Pte Ltd

Upload Documents

Upload Photos

Compose New Letter

View

View in Browser

Letters/Correspondences

1 per page

No	Finalized On	LKK Auto Consultants Pte Ltd (HQ)		Thumbnail	Print
1	(Draft)	Third Party Express Settlement – Payment Breakdown		Edit	

Assessment Reports

1 per page

No	Finalized On	LKK Auto Consultants Pte Ltd (HQ)		Thumbnail	Print
1	17/10/19 10:36	Adjuster Immediate Advice		Load HTML	

Photos/Images

3 per page

No	Relabel/Reorder	LKK Auto Consultants Pte Ltd (HQ)		Thumbnail	Print
1	27/11/19 16:18	General View		Load JPG	
2	27/11/19 16:18	General View		Load JPG	
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33	27/11/19 16:18	General View		Load JPG	
34	27/11/19 16:18	General View		Load JPG	
35	27/11/19 16:18	General View		Load JPG	
36	27/11/19 16:18	General View		Load JPG	

Letters/Correspondences			1 per page	<input checked="" type="checkbox"/>
No	Finalized On	LKK Auto Consultants Pte Ltd (HQ)	Thumbnail	Print
37	27/11/19 16:18	General View		<input checked="" type="checkbox"/>
38	27/11/19 16:18	General View		<input checked="" type="checkbox"/>
39	27/11/19 16:18	General View		<input checked="" type="checkbox"/>
40	27/11/19 16:18	General View		<input checked="" type="checkbox"/>
41	27/11/19 16:18	General View		<input checked="" type="checkbox"/>
42	27/11/19 16:18	General View		<input checked="" type="checkbox"/>
43	27/11/19 16:18	General View		<input checked="" type="checkbox"/>
44	27/11/19 16:18	Odometer Reading		<input checked="" type="checkbox"/>
45	27/11/19 16:18	Chassis Number		<input checked="" type="checkbox"/>
46	27/11/19 16:18	General View		<input checked="" type="checkbox"/>
47	27/11/19 16:18	General View		<input checked="" type="checkbox"/>
48	27/11/19 16:18	General View		<input checked="" type="checkbox"/>
49	27/11/19 16:18	General View		<input checked="" type="checkbox"/>
50	27/11/19 16:18	General View		<input checked="" type="checkbox"/>
51	27/11/19 16:18	Reinspection Photo		<input checked="" type="checkbox"/>
52	27/11/19 16:18	Reinspection Photo		<input checked="" type="checkbox"/>
53	27/11/19 16:18	Reinspection Photo		<input checked="" type="checkbox"/>
Documentation			1 per page	<input checked="" type="checkbox"/>
No	Relabel/Reorder	LKK Auto Consultants Pte Ltd (HQ)	Thumbnail	Print
1	17/09/19 15:29	EMAIL FROM FWD DD 16092019.		
2	17/09/19 15:29	FWD EMAIL TO OI DD 16092019		
3	17/09/19 17:37	TP GIA REPORT		
4	17/09/19 17:37	TP ESTIMATE- MARKED		
5	11/01/20 09:29	LOD		
6	11/01/20 09:29	Workshop Invoice		
7	11/01/20 09:29	Insurance Search Fee		
8	26/02/20 09:06	Release Voucher		
No	Finalized On	FWD Singapore Pte. Ltd. (HQ)	Thumbnail	Print
1	17/09/19 16:45	SLZ6906T OI GIA		

## Documents Checklist

DOCUMENTS CHECKLIST	Reset	Save	Print
There are no document checklists configured.			
<b>Our Checklist Remarks - LKK Auto Consultants Pte Ltd (HQ)</b> <div style="border: 1px solid black; height: 40px; margin-top: 5px;"></div>			
<b>Show Remarks To:</b> <input type="checkbox"/> Handling Insurer <small>Note: Remarks are private unless you show it to other parties.</small>			



NOTE: TO BE COMPLETED BY SURVEYOR

TEAM \_\_\_\_\_

### THIRD PARTY EXPRESS SETTLEMENT (PAYMENT BREAKDOWN)

Vehicle No:	SLZ6906T (Insd veh)	Model:	HONDA VEZEL 1.5 HYBRID
	SLJ3955E (TP veh)		X (A)
Date of Accident:	12/09/2019		

Global Sum Settlement	:	<input type="checkbox"/> Yes	<input checked="" type="checkbox"/> No
Repair Estimate	:	\$	9,737.51
Final Repair Cost	:	\$	3,103.00
Loss of Use	:	\$	300.00
Rental (if any)	:	\$	0.00
LTA / GIA Search Fee	:	\$	2.00
Others:	:	\$	0.00
	:	\$	
Final Settlement Sum	:	\$	3,405.00

5.00 days at \$60.00 per day  
days

Is Third Party Workshop GIA Registered? ☐ YES ☒ NO (Kindly indicate below)

A) For **Non GIA Registered Workshop**: Agreed Liability \_\_\_\_\_ 100 \_\_\_\_\_ (%)

B) For **GIA Registered Workshop**: BOLA Applicable: Yes/ No BOLA Scenario No: \_\_\_\_\_

BOLA Liability: \_\_\_\_\_ (%) Assessed Liability (\*): \_\_\_\_\_ (%)

\* Assessed Liability to be filled only for chain collisions and for cases where BOLA does not apply.

Remarks \_\_\_\_\_

Payment Instruction: Payee's Breakdown			
1)	Lion City Rentals Pte Ltd	:	\$ 3,405.00
2)		:	\$
3)		:	\$

JOANNE LEE KHANG MIN

26 Feb  
2020

LKK Auto Consultants Pte Ltd

Date

Please attach all the supporting documents to the form.  
(Final Repair Bill; Rental Invoice; Release Voucher; Authorisation to Act; Survey Report;  
Medical Report/ Bill (if any))

## LKK Auto Consultants Pte Ltd (Co. Reg. No: 199607198R)

51 Ubi Ave 1 #01-25, Paya Ubi Industrial Park

Singapore 408933

Tel: 6256-3561 Fax: 6844-8805 Email: sur@lkkauto.com; assignments@lkkauto.com

## VEHICLE DAMAGE INSPECTION REPORT

Our File No: CC4/FWD19016402/EPS3Q2

Date: 26/02/2020

## REFERENCE

Handling Insurer: FWD Singapore Pte. Ltd. Policy No: PNPV2019-00007953  
 Claimant Vehicle No: SLJ3955E Insured Vehicle No: SLZ6906T  
 Date of Loss: 12/09/2019 Nature of Claim: TP Claim No: 1201900027126

## DESCRIPTION &amp; IDENTIFICATION OF VEHICLE

Reg No: SLJ3955E  
 Make & Model: HONDA VEZEL, 1.5 HYBRID X (A) Engine No: LEB5912868  
 Reg. Date: 08/12/2016 (Man. Year: 2016) Chassis No: RU31212859  
 Colour: White Odometer: 239388 km  
 Engine Capacity: 1496 cc  
 Market Value/New Car Price: N/A  
 Sum Insured (S\$): Market Value/New Car Price

## CONDITION OF VEHICLE AT THE TIME OF SURVEY

General Condition: Steering (Serviceable): Yes Footbrake (Serviceable): Yes  
 Handbrake (Serviceable): Yes Engine Modification: No Pre-accident Condition: Yes

## CONDITION OF TYRES

Front Tyre Size: 215/60R16 Rear Tyre Size: 215/60R16  
 Front Left Side: Giti 5 mm Rear Left Side: Giti 5 mm  
 Front Right Side: Giti 5 mm Rear Right Side: Giti 5 mm

The above values represent the remaining tyre treads depth.

COST OF CLAIMS	Repairer's	Adjuster's	Difference	Diff %
Parts	6,760.48	2,344.48	4,416.00	65.32
Miscellaneous Items	0.00	0.00	0.00	
Labour	2,340.00	1,280.00	1,060.00	45.30
Paintwork Labour	0.00	0.00	0.00	
Towing	0.00	0.00	0.00	
<b>Calculated Gross Total (S\$)</b>	<b>9,100.48</b>	<b>3,624.48</b>	<b>5,476.00</b>	<b>60.17</b>
<b>Approved Total (Overridden) (S\$)</b>		<b>2,900.00</b>		
(S\$)	9,100.48	2,900.00	6,200.48	68.13
<b>+ GST 7.00/7.00% (S\$)</b>	637.03	203.00	434.03	68.13
<b>Nett Amount (S\$)</b>	<b>9,737.51</b>	<b>3,103.00</b>	<b>6,634.51</b>	<b>68.13</b>
<b>+ Loss of Use (5.0 x S\$60.00/day) (S\$)</b>		300.00		
<b>+ Doc/Search Fee (S\$)</b>		2.00		
<b>Nett Liability (S\$)</b>		<b>3,405.00</b>		

## INSPECTION

Date of Assignment: 16/09/2019  
 Date Inspected: 16/09/2019 Inspected At: Lcrf Pte Ltd (HQ)  
 60 JALAN LAM HUAT, #04-01  
 SINGAPORE 737869  
 Singapore 737869

Estimated Period of Repair: 4.0 days

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**Adjuster:** CHEN TSUE YEE**Manager:** CHEW HSIAO TONG

*NOTE: This report represents our findings at the time and place of inspection stated herein. Such inspection has been carried out to the best of our knowledge and ability but any other liability under any other circumstances is hereby expressly excluded.*

## REPAIR DETAILS

<b>Reference</b>		
<b>Part Source:</b>	MRM-SG	Version: 1.0 (Last Synchronised: 08 Jan 2020)
<b>Parts:</b>	M1-SUV	HONDA VEZEL 1.5 HYBRID X (A) (Catalogue:Merimen Singapore 1.0)
<b>Labour:</b>	Repairer's	(Price-denominated Standard List)
<b>Print Code:</b>	(Unsubmitted, no print-code for SLJ3955E)	
<b>Validity:</b>	These estimates are valid only if they contain the print code (above) on all estimate pages, running page numbers with the END OF ESTIMATES marker on the last estimate page	
<b>Further Info:</b>	Items/values not in reference catalogue are prefixed with an asterisk *.	

## Recommended Parts

No.	Qty	Part No.	Particulars	Condition	Repairer's	Amount
1	1		*REAR TAILGATE	Dented	1,450.00 FL	*1,100.00 FL
2	1		*REAR TAILGATE VEZEL EMBLEM	Necessary	86.80 FL	*86.80 FL
3	1		*REAR TAILGATE HONDA EMBLEM	Necessary	81.30 FL	*81.30 FL
4	1		*REAR TAILGATE WINDSCREEN MOULDING	Necessary	195.00 FL	*195.00 FL
5	1		*REAR TAILGATE WEATHERSTRIP	Not Necessary	155.00 FL	*- FL
6	1		*REAR TAILGATE LOCK	Bent	550.00 FL	*230.00 FL
7	1		*REAR TAILGATE LOCK CATCH	Not Necessary	180.00 FL	*- FL
8	1		*REAR END PANEL	Repair	830.00 FL	*- FL
9	1		*REAR END PANEL TOP GARNISH	Not Necessary	155.00 FL	*- FL
10	1		*REAR BUMPER	Dented	955.00 FL	*900.00 FL
11	1		*SET REAR BUMPER CLIPS	Necessary	80.00 FS	*30.00 FS
12	1		*SET END PANEL TOP GARNISH CLIPS	Not Necessary	80.00 FS	*- FS
13	1		*REVERSE SENSOR	Shorted	490.00 FS	*200.00 FS
14	1		*SET BODY SEALANT	Not Necessary	300.00 FS	*- FS
15	1		*WINDSCREEN SEALANT	Necessary	2,100.00 FS	*40.00 FS
F=Franchise part, S=SpcNett, L=ListItemDisc.						
<b>Sub Total (\$\$)</b>					<b>7,688.10</b>	<b>2,863.10</b>
<b>- List Item Discount on L Items 20.00/20.00% (\$\$)</b>					<b>927.62</b>	<b>518.62</b>
<b>Total Parts (\$\$)</b>					<b>6,760.48</b>	<b>2,344.48</b>

Report was unsubmitted during this print-out.

## Recommended Miscellaneous Items

There are no new miscellaneous items selected.

## Recommended Labour

No	Particulars	Lab.Type	Repairer's	Amount
<u>Labour Items</u>				
1	TO LABOUR CHARGE FOR REMOVING REAR TAILGATE ,REAR END PANEL ,REAR BUMPER OUT TO FACILITATE REPAIRS AND REPLACEMENT OF DAMAGED PARTS	New	900.00	500.00
2	TO RESPRAY REAR TAILGATE ,END PANEL AND SPARE TYRE PANEL	New	1,000.00	600.00
3	TO REMOVE AND INSTALL REAR TAILGATE GLASS	New	160.00	120.00
4	TO APPLY RUSTPROOFING ON ALL DAMAGED PARTS	New	180.00	30.00
5	TO CHECK WIRING SYSTEM	New	100.00	30.00
Gross Labour Cost (S\$)			<b>2,340.00</b>	<b>1,280.00</b>

Report was unsubmitted during this print-out.

< END OF ESTIMATES >