

Vic (LKKAUTO)

From: Vic (LKKAUTO)
Sent: Monday, 7 October, 2019 1:46 PM
To: Hock Wah Motor Pte Ltd
Cc: Admin A; Vic (LKKAUTO)
Subject: RE: TPCLAIM SJH2120M AGAINST SJH8184P (LONPAC) // DOA:17/09/2019 - LKK REF CC6/LPC19016389/Uha3
Attachments: LOA.PDF; LOD.PDF; FINAL_BILL.PDF; car_rental_SJH2120m.pdf

Without Prejudice

Dear Dehan,

We refer to your below email and the contents were noted.

We will get back to you for an update/offer in due course.

Thank you.

Best Regards,

Vic Alpeh | Case Handler

LKK Auto Consultants Pte Ltd

Phone: 6841-2096 | email: vicalpeh@lkkauto.com | fax: 6741-4108

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)



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From: Hock Wah Motor Pte Ltd [mailto:motor@hockwah.com.sg]
Sent: Saturday, 28 September, 2019 9:02 AM
To: Vic (LKKAUTO)
Cc: Admin A
Subject: RE: TPCLAIM SJH2120M AGAINST SJH8184P (LONPAC) // DOA:17/09/2019 - LKK REF CC6/LPC19016389/Uha3

Hi sir/mdm,

Vehicle repair is done and cost is finalized. I had attached the relevant documents for your process.

Thank You.

Best Regards

Dehan

Service Advisor

Hock Wah Motor Workshop Pte Ltd

BLK 9006, TAMPINES INDUSTRIAL PARK A, #01-204 SINGAPORE 528840

Tel: 67853933 | Fax: | Website: www.hockwah.com.sg

Main Office: Blk 3011 Bedok North Avenue 4 | #01-2008/2010/2012 | Singapore 489977 | Tel: 6441 5655 | Fax: 6243 8121 / 6441 5355

From: Vic (LKKAUTO) [<mailto:vicalpeh@lkkauto.com>]

Sent: Friday, 20 September, 2019 2:32 PM

To: Hock Wah Motor Pte Ltd <motor@hockwah.com.sg>

Cc: Admin A <admin-a@lkkauto.com>; Vic (LKKAUTO) <vicalpeh@lkkauto.com>

Subject: RE: TPCLAIM SJH2120M AGAINST SJH8184P (LONPAC) // DOA:17/09/2019 - LKK REF CC6/LPC19016389/Uha3

WITHOUT PREJUDICE

Dear Dehan,

We refer to the above matter.

Please be informed that basing on the accident statements submitted by both party, the liability is clear subject to the BOLA guideline settlement.

Please note that this e-mail is on without prejudice basis which does not amount to an authorisation of repair to your client's vehicle and admission of any liability to our Insured's part. The final repair cost is subjected to the consistency of the damages according to the nature of the accident. And the days of LOU/ LOR will be based on the number of days of repair as recommended by our surveyor and approved by our principal.

Kindly forward the LOD and all supporting documents to us if available to proceed with the settlement.

Thank you.

Best Regards,

Vic Alpeh | Case Handler

LKK Auto Consultants Pte Ltd

Phone: 6841-2096 | email: vicalpeh@lkkauto.com | fax: 6741-4108

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From: Hock Wah Motor Pte Ltd [<mailto:motor@hockwah.com.sg>]

Sent: Friday, 20 September, 2019 11:40 AM

To: Vic (LKKAUTO)

Cc: Admin A

Subject: RE: TPCLAIM SJH2120M AGAINST SJH8184P (LONPAC) // DOA:17/09/2019 - LKK REF CC6/LPC19016389/Uha3

Hi vic,

As spoken on the phone, please revert on the liability once clear.

Thank You.

Best Regards

Dehan

Service Advisor

Hock Wah Motor Workshop Pte Ltd

BLK 9006, TAMPINES INDUSTRIAL PARK A, #01-204 SINGAPORE 528840

Tel: 67853933 | Fax: | Website: www.hockwah.com.sg

Main Office: Blk 3011 Bedok North Avenue 4 | #01-2008/2010/2012 | Singapore 489977 | Tel: 6441 5655 | Fax: 6243 8121 / 6441 5355

From: Vic (LKKAUTO) [<mailto:vicalpeh@lkkauto.com>]

Sent: Wednesday, 18 September, 2019 2:04 PM

To: Hock Wah Motor Pte Ltd <motor@hockwah.com.sg>

Cc: Admin A <admin-a@lkkauto.com>; Vic (LKKAUTO) <vicalpeh@lkkauto.com>

Subject: RE: TPCLAIM SJH2120M AGAINST SJH8184P (LONPAC) // DOA:17/09/2019 - LKK REF CC6/LPC19016389/Uha3

Without Prejudice

Dear Dehan,

We refer to your below email.

Please be informed that we are still pending for our Insured's GIA report.

We will follow up on the matter.

Thank you.

Best Regards,

Vic Alpeh | Case Handler

LKK Auto Consultants Pte Ltd

Phone: 6841-2096 | email: vicalpeh@lkkauto.com | fax: 6741-4108

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From: Hock Wah Motor Pte Ltd [<mailto:motor@hockwah.com.sg>]

Sent: Wednesday, 18 September, 2019 2:01 PM

To: Vic (LKKAUTO)

Subject: FW: TPCLAIM SJH2120M AGAINST SJH8184P (LONPAC) // DOA:17/09/2019

Hi vic,

Has your insured report the accident? Please revert on liability.

Thank You.

Best Regards

Dehan

Service Advisor

Hock Wah Motor Workshop Pte Ltd

BLK 9006, TAMPINES INDUSTRIAL PARK A, #01-204 SINGAPORE 528840

Tel: 67853933 | Fax: | Website: www.hockwah.com.sg

Main Office: Blk 3011 Bedok North Avenue 4 | #01-2008/2010/2012 | Singapore 489977 | Tel: 6441 5655 | Fax: 6243 8121 / 6441 5355

From: Hock Wah Motor Pte Ltd

Sent: Tuesday, 17 September, 2019 4:22 PM

To: admin-a@lkkauto.com

Subject: TPCLAIM SJH2120M AGAINST SJH8184P (LONPAC) // DOA:17/09/2019

Dear sir/madam

Attached here with our client's SAS report that is filing a claim against your insured SJH8184P (LONPAC).

Please revert on liability.

Thank You.

Best Regards

Dehan

Service Advisor

Hock Wah Motor Workshop Pte Ltd

BLK 9006, TAMPINES INDUSTRIAL PARK A, #01-204 SINGAPORE 528840

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