

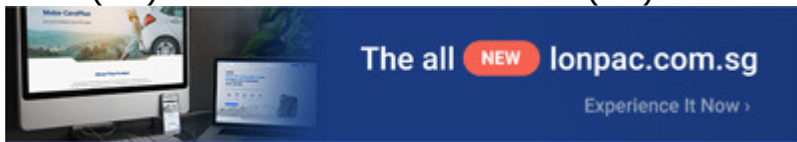
Vic (LKKAUTO)

From: ONG LI LI <llong@lonpac.com>
Sent: Tuesday, 15 October, 2019 5:19 PM
To: Vic (LKKAUTO); MT_Claim_SG
Cc: Admin A
Subject: RE: <SEEK MANDATE> RE: Direct Settlement - Accident Involving SJH8184P (OI : LPC - 19/19/19/VP05/022390) AND SJH2120M (TP : LKK REF - CC6/LPC19016389/Uha3) on 17/09/2019

Dear Vic

Please proceed.

Regards,
Ong Li Li
Senior Claims Executive | Lonpac Insurance Bhd
300 Beach Road #17-04/07 The Concourse
Singapore 199555
Tel : (65) 6250 7388 Ext. 254 Fax: (65) 6296 2706



From: Vic (LKKAUTO) [mailto:vicalpeh@lkkauto.com]
Sent: Monday, 7 October 2019 2:14 PM
To: ONG LI LI; MT_Claim_SG
Cc: GERALD POH WEE BIN; KENNY LIM CHING GHEE; Admin A; Vic (LKKAUTO)
Subject: <SEEK MANDATE> RE: Direct Settlement - Accident Involving SJH8184P (OI : LPC - 19/19/19/VP05/022390) AND SJH2120M (TP : LKK REF - CC6/LPC19016389/Uha3) on 17/09/2019

Your Ref: 19/19/19/VP05/022390

Our Ref: CC6/LPC19016389/Uha3

Dear Li Li,

ACCIDENT INVOLVING VEHICLES SJH 8184P (OI) AND SJH 2120M (TP) ON 17/09/2019

We refer to the subject matter and to the assignment dated 17th September 2019 of Third-Party's request to do Direct Settlement with our Principal, Lonpac Insurance Bhd.

It was reported that Insured vehicle had rear-ended the TP vehicle.

As such, under MCF and BOLA scenario 27, for rear-ended collision, we have to settle the claim from the front vehicle.

We propose to offer to TP repairer "**HOCK WAH MOTOR WORKSHOP PTE LTD**" as below:

TP CLAIMED		REVISED - TO OFFER
Cost of Repair (w/gst)	\$ 6,957.58	\$ 3,905.50

Loss of Rental (\$100 x 5 days)	\$ 500.00	\$ 500.00
TOTAL	\$ 7,457.58	\$ 4,405.50

TP VEHICLE DETAILS:

MARKET VALUE : \$22,000.00 (est)
LTA REBATE : \$14,366.00 (est)
NETT VALUE : \$ 7,634.00 (est)

Breakdown of days is as follows:

Our surveyor's recommended days to repair	5 days
TOTAL	5 days

The above is for your approval and/or further instructions please.

Thank you.

Best Regards,

Vic Alpeh | Case Handler

LKK Auto Consultants Pte Ltd

Phone: 6841-2096 | email: vicalpeh@lkkauto.com | fax: 6741-4108

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)



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From: Mei Kwan (LKKAuto)

Sent: Thursday, 19 September, 2019 4:49 PM

To: ONG LI LI; MT_Claim_SG

Cc: GERALD POH WEE BIN; KENNY LIM CHING GHEE; Vic (LKKAuto); CS A Team; Admin A

Subject: RE: Direct Settlement - Accident Involving SJH8184P (OI : LPC - 19/19/19/VP05/022390) AND SJH2120M (TP : LKK REF - CC6/LPC19016389/Uha3) on 17/09/2019

'WITHOUT PREJUDICE'

SAVE AS TO COSTS

LPC ref: 19/19/19/VP05/022390

LKK REF: CC6/LPC19016389/Uha3

Dear Sir / Madam,

We refer to the above matter.

Enclosed revert of vehicle: SJH 2120M

We have not authorized repairs.

Enclosed for your perusal is:

- TP estimated cost of repair
- Preliminary advice

Thank you.

Best Regards,

Mei Kwan | Admin

LKK Auto Consultants Pte Ltd

Phone: 6366 0055 | email: MeiKwan@lkkauto.com | fax: 67414108

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

From: ONG LI LI <llong@lonpac.com>

Sent: Wednesday, 18 September, 2019 8:52 AM

To: Mei Kwan (LKKAuto) <Meikwan@lkkauto.com>; MT_Claim_SG <mt_claim@lonpac.com>

Cc: GERALD POH WEE BIN <geraldpoh@lonpac.com>; KENNY LIM CHING GHEE <kennylim@lonpac.com>; Vic (LKKAuto) <vicalpeh@lkkauto.com>; CS A Team <cs-a@lkkauto.com>; Admin A <admin-a@lkkauto.com>

Subject: RE: Direct Settlement - Accident Involving SJH8184P (OI : LPC - 19/19/19/VP05/022390) AND SJH2120M (TP : LKK REF - CC6/LPC19016389/Uha3) on 17/09/2019

Dear Mei Kwan

Please see attached for our Insured's GIA report.

Regards,

Ong Li Li

Senior Claims Executive | Lonpac Insurance Bhd

300 Beach Road #17-04/07 The Concourse

Singapore 199555

Tel : (65) 6250 7388 Ext. 254 Fax: (65) 6296 2706



From: Mei Kwan (LKKAuto) [<mailto:Meikwan@lkkauto.com>]

Sent: Tuesday, 17 September 2019 6:18 PM

To: MT_Claim_SG

Cc: ONG LI LI; GERALD POH WEE BIN; KENNY LIM CHING GHEE; Vic (LKKAuto); CS A Team; Admin A

Subject: Direct Settlement - Accident Involving SJH8184P (OI : LPC - TBA) AND SJH2120M (TP : LKK REF - CC6/LPC19016389/Uha3) on 17/09/2019

'WITHOUT PREJUDICE'

SAVE AS TO COSTS

Dear Sir / Madam,

We refer to the above matter.

We have inspected TP vehicle SJH 2120M at M/s Hock Wah Motor Workshop Pte Ltd – Tampines on a WP basis and TP repairer proposed for a direct settlement.

Enclosed for your perusal is:

- TP GIA report

Please be informed that the estimated cost of repair is not ready yet.

We will revert to you on preliminary advice in due course.

Meanwhile, kindly assist to verify validity of our insured's policy and let us have a copy of insured's accident report for our necessary action.

Kindly take note that the case handler in-charge is Vic and he can be contacted at DID: 6841 2096.

To check availability of the case handler, you may contact the undersigned.

Thank you.

Best Regards,

Mei Kwan | Admin

LKK Auto Consultants Pte Ltd

Phone: 6366 0055 | email: MeiKwan@lkkauto.com | fax: 67414108

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)